

**REQUEST FOR PROPOSALS (RFP) NO. 729-SH
AUTOMATED BIOMETRIC IDENTIFICATION SYSTEM (ABIS)**

**ATTACHMENT 1 TO BULLETIN NUMBER SIX
QUESTIONS AND ANSWERS (Q&A)**

| QUESTION NUMBER | RFP LANGUAGE (IF PROVIDED) | PROPOSER'S QUESTION | ANSWER |
|-----------------|--|---|---|
| 1 | <p>Transparency_Solicitations_RF P729-SH_6_Exhibit-B_Solution s_Requirements_Response_Ma trix</p> <p>Exhibit B Solution Requirements Response Matrix User Management</p> <p><i>The Solution supports the following MFA in accordance with CJIS requirements: ...</i></p> | <p>We respectfully request clarification regarding the authentication architecture for the proposed ABIS Solution — specifically, whether all authentication needs, including fingerprint-based authentication, are expected to be handled by the County's centralized Identity Provider (IdP).</p> <p>Our understanding is that:</p> <ul style="list-style-type: none"> • The County's IdP governs all authentication policies (e.g., username/password, MFA, biometric login), and • The ABIS will integrate with the IdP (e.g., via SAML, OIDC, or similar standards) for user authentication and identity federation. <p>We ask the County to confirm this interpretation, and to clarify that the ABIS is not expected to implement or manage any native fingerprint authentication mechanism directly.</p> <p>This clarification is important because, in legacy AFIS systems, fingerprint login was sometimes handled internally by the AFIS application. However, that approach presents several concerns in modern environments:</p> <ul style="list-style-type: none"> • It breaks the separation of concerns between authentication (IdP) and application logic (ABIS); • It undermines centralized auditing, access revocation, and policy enforcement. • It introduces CJIS compliance risks, by duplicating sensitive credential validation outside the control of the designated authentication system. • It complicates the County's ability to maintain consistent security policies across systems. • And it unnecessarily expands the attack surface and audit footprint of the ABIS platform. <p>We strongly recommend — and assume — that all authentication (including fingerprint, if applicable) is centralized under the County's IdP, and that ABIS serves strictly as a service provider that consumes identity assertions and enforces authorization policies.</p> <p>Could the County please confirm that this is the intended model?</p> | <p>The County's Identity Provider (IdP), via ADFS and Home Realm Discovery, governs the initial user authentication process using username/password and any additional non-biometric authentication methods implemented by the user's agency (e.g., smart/RFI cards). The IdP returns a token containing user attributes used for ABIS access control.</p> <p>While the IdP does not perform biometric authentication, the County expects the selected ABIS vendor to implement and manage any biometric-based authentication (including fingerprint login) required for system access after the initial IdP authentication. This includes enforcing policies for biometric credential validation, access revocation, auditing, and authorization decisions within ABIS.</p> <p>This approach allows:</p> <p>The County to maintain centralized governance of primary authentication and identity attributes via the IdP.</p> <p>ABIS to enforce application-specific security measures, including biometric authentication, without requiring repeated IdP logins.</p> <p>Reduced user friction by allowing reauthentication via biometric within ABIS for a defined period (e.g., 15 days) after initial IdP authentication, while still maintaining robust security controls.</p> <p>The County does not agree that ABIS handling biometric authentication inherently undermines centralized auditing or CJIS compliance. Properly implemented, ABIS biometric authentication can be fully auditable, policy-compliant, and aligned with the County's security framework.</p> |

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| 2 | <p>Transparency_Solicitations_RFP729-SH_6_Exhibit-B_Solutions_Requirements_Response_Matrix</p> <p>Exhibit B Solution Requirements Response Matrix User Management</p> <p><i>The Solution retains the original, unmodified copies of all sent and received data for a configurable period.</i></p> | <p>To properly size and cost our proposed storage architecture, we respectfully request clarification on the expected retention duration for original, unmodified data copies.</p> <p>Could the County please clarify which retention period (e.g., 30, 90, 180 days) we should assume for sizing and pricing.</p> <p>We aim to align with the County's traceability goals while proposing the most appropriate and cost-effective infrastructure.</p> | <p>Data retention rules TBD during detailed design with awarded Contractor.</p> <p>Please reference Task 6 (Design Review of Contractor's Customized COTS Solution, Final Design) of Exhibit A (SOW).</p> |

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| 3 | Transparency_Solicitations_RFP729-SH_6_Exhibit-B_Solutions_Requirements_Response_Matrix Appendix B Solution Requirements Response Matrix Section HARDWARE, requirements 26 to 38 | <p>We respectfully seek clarification regarding the County's intent behind the workstation-related requirements, including:</p> <ul style="list-style-type: none"> • The requirement for the ABIS vendor to provide and manage dedicated workstations (e.g., Tenprint, Latent, Admin); and • The requirement for each of those workstations to be equipped with a UPS system capable of providing 30 minutes of runtime (Requirements #26–31). <p>These requirements appear to reflect deployment practices when ABIS systems required specialized, stateful client applications running on dedicated, isolated workstations, separate from users' everyday IT environments (email, office tools, etc.).</p> <p>In contrast, modern ABIS solutions—particularly those delivered in CJIS-compliant cloud environments—are designed to be web-based, stateless, and accessed through standard browsers on any general-purpose workstation. This evolution eliminates the need for specialized hardware, and allows the ABIS to be securely accessed from users' existing Windows-based desktops or laptops, as long as they meet minimum technical specifications (e.g., Windows 11 or later, 16 GB RAM, i5/Ryzen-class CPU, modern browser, large display for friction ridge or facial image review).</p> <p>This modern approach offers significant benefits to the County, including:</p> <ul style="list-style-type: none"> • Improved user experience and productivity, by allowing users to work from their regular machines (no seat switching or bottlenecks); • Simplified IT management, by eliminating duplicate workstation fleets and isolated update processes; • Better total cost of ownership, since the County can procure its own hardware directly through existing channels (e.g., Dell, HP); • Support for remote access workflows, such as investigative or supervisory review from remote County offices or via VPN; and | <p>While the County understands the benefits of browser-based ABIS access, dedicated vendor-provided workstations ensure consistent performance, security compliance, and peripheral integration across all agencies. Given the complexity of the County's multi-agency environment, centralized control of ABIS workstations remains essential. Therefore, the dedicated workstation and UPS requirements in Requirements #26–31 of Appendix B (Solution Requirements Response Matrix) will stand as written.</p> |

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| | | <ul style="list-style-type: none"> Alignment with the County's stated objective to provide "unlimited User Licenses to access the Solution" (Exhibit A – Statement of Work, Section 4.2). <p>In light of the above, we respectfully ask:</p> <p>Would the County consider removing the requirements for vendor-provided dedicated workstations and associated UPS hardware from the RFP, and instead replace them with a requirement that the ABIS solution must be accessible from any County-managed modern Windows workstation that meets minimum specifications?</p> <p>We believe this adjustment would better reflect the County's strategic goals, improve user satisfaction, and reduce long-term operational costs for the County.</p> | |
| 4 | Required Forms – Exhibit 9 / Cost Proposal Form Pg. 3 of 4 | Can the County confirm if the Cost Proposal needs to be updated to reflect the maximum contract length of 12 years as amended in Bulleting #2? | Exhibit 9 (Cost Proposal) has been updated under Bulletin Number 4. |
| 5 | Required Forms – Exhibit 9 / Cost Proposal Form | <p>Could the county please provide the excel files for pricing calculations. This will facilitate pricing and evaluation for both vendors and the County.</p> <p>Can the County please send us the Excel version of the pricing table and the requirements Matrix?</p> | Exhibit 9 (Cost Proposal Form) and Exhibit B (Solution Requirements Response Matrix) can be provided in Excel format upon Proposer's email request to Contract Analyst. |

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| 6 | Transparency_Solicitations_RF P729-SH_7_Exhibit_C_Service_Level_Agreement_SLA.pdf Exhibit C – Service Level Agreement (SLA) | <p>To accurately scope logistics, personnel, and delivery timelines—and to ensure that we provide precise and defensible cost estimates as required in our response to Appendix B, Exhibit 9 (Cost Proposal Form)—we respectfully request that the County provide additional detail regarding the deployment and installation of workstations. Specifically, could the County please complete or otherwise provide the following table (or equivalent information):</p> <table><tr><th>Site Name / Office Location</th><th>Physical Address</th><th>Workstation Types (e.g., Tenprint, Latent, Hybrid)</th><th>Quantity per Type</th><th>Loading Dock Available (Yes/No)</th></tr><tr><td></td><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td></tr></table> <p>If full address information cannot be disclosed at this stage, an anonymized version (e.g., Site A, Site B, etc.) that includes the number of sites, the type and quantity of workstations per site, and whether a loading dock or staging area is available at each location would be sufficient.</p> <p>This information is essential for accurate labor effort modeling, equipment handling planning, and delivery cost estimation—especially in environments where physical access constraints (e.g., no elevator access, restricted secure areas, lack of staging zones) may impact installation complexity and timing.</p> | Site Name / Office Location | Physical Address | Workstation Types (e.g., Tenprint, Latent, Hybrid) | Quantity per Type | Loading Dock Available (Yes/No) | | | | | | | | | | | For proposal purposes, Proposers should base cost estimates on 50 Latent-only, 40 Tenprint-only, and 10 Full workstations. Site-specific details will be finalized post-award during surveys and gap analyses. Proposers should include unit pricing for purchase, delivery, and installation, with adjustments for site-specific conditions as needed. |
| Site Name / Office Location | Physical Address | Workstation Types (e.g., Tenprint, Latent, Hybrid) | Quantity per Type | Loading Dock Available (Yes/No) | | | | | | | | | | | | | | |
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| 7 | Transparency_Solicitations_RFP 729-SH_6_Exhibit-B_Solutions_Requirements_Response_Matrix Exhibit B Solution Requirements Response Matrix | Exhibit B requires the ABIS to support lights-out processing for MobileID transactions such as ID4, IIDS, and TFS. Can the County please confirm that in this solicitation, the vendor is <i>not</i> expected to supply or manage any mobile biometric capture devices (e.g., mobile tenprint capture devices or smartphones/tablets) as part of this RFP? | The County confirms that Proposer is not expected to supply or manage any mobile biometric capture devices as part of this RFP. | | | | | | | | | | | | | | | |

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| 8 | Transparency_Solicitations_RFP P729-SH_6_Exhibit-B_Solutions_Requirements_Response_Matrix Exhibit B Solution Requirements Response Matrix <i>106 The Solution allows users with appropriate permissions to:</i> <i>106 – (a) Retrieve or undelete a logically deleted transaction</i> <i>106 – (b) Permanently delete a logically deleted transaction</i> <i>106 – (c) Retrieve or undelete a permanently deleted transaction</i> | Would you please confirm that requirement 106(c) is correctly stated? We assume a “permanently deleted” transaction would not be retrievable or undeleted. Please confirm. If 106(c) is correct as stated, then identical operations are allowed for both “logically deleted” and “permanently deleted” transactions. So would you please explain the intended difference between “logically deleted” and “permanently deleted”. This clarification will help ensure accurate alignment with your operational and audit expectations | Please reference the County’s response to Question #101 of Attachment 1 to Bulletin Number 4. |
| 9 | Transparency_Solicitations_RFP 729-SH_6_Exhibit-B_Solutions_Requirements_Response_Matrix Exhibit B Solution Requirements Response Matrix | We respectfully request clarification regarding the evaluation methodology for the technical proposal, specifically as it relates to the Solution Requirements Response Matrix (Exhibit B), and how it will be scored in relation to other technical proposal components. Specifically, we would like to understand how each of the possible options— B (Out-of-the-box), C (Configuration), D (Development), and X (Cannot meet) —impact the scoring of a given requirement? | Please reference Paragraph 8.2 (Business Proposal Evaluation and Criteria) of the RFP. The Solution Requirements Response Matrix (Exhibit B) will not be evaluated individually. |
| 10 | APPENDIX B - REQUIRED FORMS REQUIRED FORMS - EXHIBIT 9, Page 2 and 3 REQUIRED FORM - EXHIBIT 11, page 3 “Virtual Workstation” | Could the county please provide clarification on the intended use case for the Virtual Workstations referenced in the RFP for LA County? Understanding the specific requirements and scenarios for their deployment will help ensure that our proposed solution is fully aligned with your needs. | Virtual workstations have historically supported administrative tasks (e.g., job queue review, error resolution, reporting, system/user management) in thick-client ABIS environments. If the proposed Solution is fully web-enabled, virtual workstations may not be required. |

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| 11 | <p>APPENDIX B - REQUIRED FORMS</p> <p>REQUIRED FORMS – EXHIBIT 6, page 2</p> <p>Bulletin #1 - RFP729-SH_1, Page 2</p> <p>Transparency_Solicitations_RF P729-SH_2_RFP_729-SH_for_Automated_Biometric_Identification_System_ABIS.pdf</p> <p>Page 4</p> <p><i>Proposer's ABIS Solution must be Criminal Justice Information Services (CJIS) and Criminal Offender Record Information (CORI) compliant:</i></p> <p><i>https://www.fbi.gov/services/cjis/cjis-security-policy-resource-center</i></p> <p><i>https://oag.ca.gov/sites/all/files/agweb/pdfs/Conditions-for-Release-CORI.pdf</i></p> | <p>The link to CORI requirements is broken.</p> <p>Could the county please provide an updated link.</p> | <p>https://oag.ca.gov/sites/all/files/agweb/pdfs/info_bulletins/19-04-cjis.pdf</p> |

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| 12 | | <p>The solicitation outlines requirements for the delivery and installation of new workstations; however, it does not specify whether the vendor is also expected to remove or dispose of the existing (legacy) workstations currently in use.</p> <p>To ensure full alignment with the County's expectations, could the County please clarify the following:</p> <ol style="list-style-type: none"> 1. Does the County expect the vendor to be responsible for removal and disposal of the legacy workstations as part of the workstation installation process? 2. If so, does the County require: <ul style="list-style-type: none"> o a. Certificates of Destruction for any hard drives, in compliance with CJIS Security Policy and NIST SP 800-88 Rev. 1 (e.g., clearing, purging, or physical destruction)? o b. Proof of environmentally compliant disposal, such as a certificate of recycling from a CalRecycle-certified e-waste recycler, or other documentation of compliance with relevant environmental regulations? <p>Providing this clarification will allow us to scope and document this portion of the project accurately.</p> | <p>Removal and disposal of legacy workstations will be handled by the incumbent contractor. The awarded ABIS Contractor will coordinate with County Project Manager to ensure a smooth transition for the installation of new system.</p> |
| 13 | | <p>To ensure a smooth and efficient rollout of the 115 workstations, our deployment approach involves centralized staging, configuration, and QA prior to dispatch and installation at each designated location. This centralized approach helps reduce on-site deployment time, mitigates risk, and provides cost savings to the County.</p> <p>Could the County please clarify whether it is able to provide a suitable facility within Los Angeles County for this centralized staging effort?</p> <p>Confirmation on this point will help every vendor optimize logistics and cost-efficiency for the County.</p> | <p>For reference, during the 2017 system deployment, the incumbent Contractor utilized rented office space to support centralized staging and configuration.</p> |

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| 14 | Transparency_Solicitations_RF P729-SH_19_Appendix-B_Required_Forms, Exhibit 1, ORGANIZATION QUESTIONNAIRE/AFFIDAVIT <i>California Business License Number:</i> | Can the County confirm if Los Angeles County Business License is required if the vendor has a California <i>Entity Number</i> and its place of business is not located in an unincorporated Los Angeles County area? If required, does it need to be provided with the bid response or can it be provided prior to contract award? | A Los Angeles County Business License is not required, only a California Business License. |
| 15 | Attachment A.3 Project Control Document | Please provide an estimate on the percentage of tenprint and palm print records to be migrated with 500 ppi vs 1000 ppi. | 90% of records are 1000ppi |
| 16 | 3.1 Proposer's Minimum Mandatory Requirements 3.1.1 Proposer must be a current established developer, proprietor, integrator and provider of a COTS ABIS [including ten print, latent, and investigative tools as well as professional services (which includes maintenance and support) as outlined in Paragraph 9.0 (Project Assumptions-General) of Exhibit A (Statement of Work) and Exhibit C (Service Level Agreement) to Appendix A (Sample Contract) to this RFP] for a minimum of seven years within the last ten years, with a minimum of 25 employees. | To meet the minimum mandatory requirements, we are providing a reference that is similar in size and scope to the services requested in the RFP. The instructions in RFP Section 3.1.1 include details from Paragraph 9- Project Assumptions and Exhibit C- SLAs...which do not seem applicable here. Please confirm that the agency references we provide (to meet the minimum mandatory requirements) need to be similar in size and scope to the services requested in the RFP but that these references do NOT necessarily need to align with the County's project assumptions nor the County's SLAs. While other agencies may have a system with similar size and score, different agencies frequently define different assumptions and SLAs that are specific to each agencies needs. Please note that our references will be able to respond with IDEMIA's ability to meet their own defined SLAs. | That is correct, the agency references need to be similar in size and scope. |

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| 17 | <p>5.17.1 Protection of Electronic County PI, PHI and MI – Data Encryption Standard</p> <p>The resultant Contract is subject to the encryption requirements set forth below (collectively, the Encryption Standards). Proposer must become familiar with the Encryption Standards set forth herein and the pertinent provisions of Paragraph 19.3 (Protection of Electronic County Information – Data Encryption) of Appendix A (Sample Contract) to this RFP, both of which are incorporated by reference into and made a part of this RFP.</p> <p>Proposers are required to complete Attachment C.4 (Compliance with Departmental Encryption Requirements) to Exhibit C (Service Level Agreement) to Appendix A (Sample Contract) to this RFP, providing information about Proposer's encryption practices and certifying that Proposer will be in compliance with the Encryption Standards at the commencement of the contract and during the term, and any extensions, of the contract that may be awarded as a result of this solicitation. Proposers that fail to comply with the certification requirements of this</p> | <p>Per RFP Section 5.17.1, proposers are required to complete Attachment C.4 - Compliance with Departmental Encryption Requirements.</p> <p>Can the County confirm this completed attachment is due with proposal submission?</p> <p>And if yes, within which proposal section should we provide?</p> | <p>Attachment C.4 (Compliance with Departmental Encryption Requirements) does not need to be submitted with the proposal. Only the awarded contractor will be required to complete and submit the form.</p> |

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| | provision will be considered non-responsive and excluded from further consideration. | | |
| 18 | 7.6.5.3 Solution Requirements (Section C.3) | Can the County confirm that Exhibit C - Service Level Agreement is provided as informational only and is not required with our proposal submission? | That is correct. |
| 19 | 7.6.8 Business Proposal Required Forms and Corporate Documents (Section F) 7.6.8.1 The following forms, identified in Appendix B (Required Forms) to this RFP, must be completed, signed, dated and submitted under Section F of Proposer's Business Proposal. | Please confirm that even though Section 7.6.8.1 states that all forms must be completed, signed, and dated...this only applies to the forms and documents that list signature/date within the actual form. | That is correct. Only those forms and documents that list signature/date within the actual form need to be filled out. |
| 20 | 7.6.5.3 Solution Requirements (Section C.3) Proposer is admonished to provide full disclosure for each function that will, or may, require configuration or programming in order to achieve the functional requirement. For each such configuration and/or programming identified, Proposer must include estimated timeframes and resources needed to achieve each such requirement and include the same in the DWP. | As required, for each function in the solution requirements matrix that requires configuration and/or programming, we are providing estimated timeframes and resources. In addition, we are providing the same details in the DWP. Will the County accept an estimate on the configuration and/or programming for a group of requirements, such as Latent Case Management System requirement "02 The Solution enables the entry and storage of data in the following fields:" in total, and not for each individual sub requirement 02 - (a-ww)? | Yes, the County will accept an estimated timeframe for a group of requirements as presented in your example. |
| 21 | 7.9 Proposal Submission | For the hard copy submission flash drives, would the County prefer we provide Exhibit B (Solution Requirements Response Matrix) in a separate Excel file or embed the completed matrix within the rest of the Business Proposal to be submitted as a PDF? | Please include as a PDF with the rest of the Business Proposal. |

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| 22 | 7.9 Proposal Submission | For the hard copy submission flash drives, would the County prefer we provide Exhibit 9 (Cost Proposal Form) in a separate Excel file or embed the completed matrix within the rest of the Cost Proposal to be submitted as a PDF? | Please include as a PDF with the rest of the Cost Proposal. |
| 23 | Section 7.9.3 Proposers must also include a redacted Business Proposal in searchable Adobe Portable Document Format (PDF), with all confidential, proprietary and trade secret information redacted, as part of its proposal submission. | Should the redacted business proposal be sealed 'with' or 'separately' from the rest of the business volumes? | Flash drive containing a redacted PDF copy of the Business Proposal should be sealed with the rest of the business volumes. |
| 24 | 8.6 Phase 2- One-Day Demonstration and Leave-Behind Software | Many functionalities of an ABIS require configuration, custom workflows, and external interfaces. However, the configurations, workflows, and interfaces required by the County may not be available in a demo system. To allow adequate time to prepare, can the County provide the functionality and capabilities required for the One-Day Demonstration and Leave-Behind Software? | The One-Day Demonstration is intended to show ABIS capabilities, storyboard missing features, and provide a leave-behind where possible. For features not currently available, Proposers may use wireframing tools (e.g., Figma) or other visuals to illustrate proposed implementations. |
| 25 | Exhibit 7 (Proposer's List of References) | To inform our reference POCs and ensure they are prepared and available to respond should the County reach out via phone or email, would the County provide the name and contact information of the person who will be reaching out? | You may provide the same contact information stated in Paragraph 5.2 of the RFP. |
| 26 | Exhibit 7 (Proposer's List of References) | To better inform our reference POCs of an upcoming request for information, would the County provide additional details as to what will be requested (i.e., phone interview, completion of a form, etc.)? | References will be verified through a phone interview. |
| 27 | Exhibit 7 (Proposer's List of References) | To ensure our listed reference POCs are available (conflicting work schedule, PTO, etc.), would the County provide additional details regarding the estimated timeline for when this information is required? | The County will send an initial email or voicemail to the prospective reference alerting the reference of the desire to establish a phone call. |
| 28 | Exhibit 9 - Cost Proposal and Exhibit B – Solution Requirements Response Matrix | For the hard copy submission, is it permissible to use 11x17 paper to print Exhibit 9 (Cost Proposal) and Exhibit B (Solution Requirements Response Matrix)? | Yes, it is permissible. |

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| 29 | Tenprint – 95 The results must be searchable, and an original copy of the response must be stored as a PDF in Archive. | Will it be acceptable to store the original NIST file in the archive and provide the ability to search and save/print a PDF copy on demand? This will reduce storage requirements/costs compared to generating and storing a PDF for all NIST files. | The Solution must store both the original NIST file (in non-proprietary format) and a PDF of the positive identification message (HIT/NO HIT/REJECT) in the Archive. Proposers may extract NIST data for searching, but the original file must be preserved. |
| 30 | Forward Latent – 10 The Solution supports the capturing and transmitting of latent prints from the crime scene directly into Solution terminals via a handheld device. | Is this a requirement for the Solution to include an interface to a generic, undefined handheld device, a requirement to include X number of handheld models in the bid proposal, or something else? If this is a requirement for a generic device, can the County provide additional details about requirements for the interface? If this is a requirement to provide hardware model, how many devices are required? | This requirement refers to the ability of the ABIS to accept latent print submissions from handheld devices via a standards-based interface or web service. Proposers are not required to provide specific handheld hardware models or quantities in their proposal. |
| 31 | Forward Latent – 38 (a), (e) General Technician Requirements (CW/V, V1, V2) The Solution allows the technician to: Select or assign a case in the verification queue Independently review the case and create their own charting/mark-up with or without (default) the ability to see any work performed by the case worker or other technicians | In this section, the term "case" seems to refer to both the Latent Case (i.e., the parent ID that contains all latent images, searches, conclusions, and other data) and the search transaction (i.e., a single search, comparison, and conclusion that can be reviewed, re-searched, or re-charted). Can you please clarify "case" in this section? | The County confirms that in this section, "case" refers to the Latent Case (i.e., the parent ID that contains all latent images, searches, conclusions, and other data). |
| 32 | Forward Latent – 47 (I-n) The Solution generates the following reports based on final determination: - HIT conclusion - Generate Lab Report - NO HIT conclusion - Generate the No-Hit Notification report | Most requirements with this format (i.e., ending with a colon) start with a grayed-out row. However, these requirements fall under the Administrative Review section. Should these requirements exist as a requirement number separate from AR? Or do these requirements directly pertain to the AR section? | TBD during detailed design with awarded Contractor. |

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|-----------------|--|---|---|
| 33 | Reverse Latent – 01 The Solution ingests EBTS transactions from the CAL DOJ, NGI, and external ABIS systems. | What other “external ABIS system” are to be supported? | The requirement refers to support for ingesting EBTS transactions from CAL DOJ, NGI, and any other external ABIS that transmits data in ANSI/NIST EBTS format, including ULM. No fixed list of external systems is prescribed. |
| 34 | Reverse Latent – 05, 06, 07 The Solution retains a copy of each EBTS forwarded to ABIS in a temporary file, with a configurable retention duration. The Solution archives a copy of each ingested EBTS compliant transaction in the ANSI/NIST Archive. The Solution retains a copy of each TLI/ULM in a temporary file, with a configurable retention duration. | If the proposed Archive solution (see Archive tab) permanently retains a copy of each ingested EBTS transaction file, what is the purpose of retaining a temporary copy of the same EBTS files (including TLI/ULM files)? | If all copies are saved, retention of the temporary copy is not needed. |
| 35 | Technical – 50 (e-h) These reports can be: - Aggregated - Edited - Merged with other reports | An effective Reporting solution should be capable of generating reports that include all necessary data. If additional data is necessary, a Reporting solution should allow the generation of a new report that includes the additional data. Given these capabilities, what are the use-cases for aggregating or merging reports? Under what circumstances will it be necessary to edit (change) the data from a report? | Aggregating, merging, and editing reports are intended to support advanced use cases such as combining data from multiple reports, consolidating statistics, or adding annotations. Final requirements will be determined during detailed design with awarded contractor. |
| 36 | Exhibit B- Technical 78, 79 The Solution supports advanced PAD techniques to protect against biometric spoofing attempts. The Solution adheres to best practices in implementing both active and passive PAD methods. | Please provide examples of advanced PAD techniques to protect against biometric spoofing, both active and passive? Would a system to detect altered/mutilated prints be considered a PAD technique? Would the search of multiple modalities (e.g., finger, face, and iris) be considered a PAD technique? | The County confirms that PAD techniques are required for IRIS biometrics. |

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|-----------------|---|--|--|
| 37 | Exhibit B- Technical 80, 81 The Solution provides detailed documentation on the PAD strategies employed, including liveness detection technologies and any required hardware or software components. The Solution allows for future enhancements in PAD capabilities to adapt to emerging / imminent / emergent security threats. | Most PAD techniques are embedded in the capture devices (i.e., Livescans) and not the ABIS. Should these solutions be described in the ABIS RFP response? | Proposer is expected to describe these solutions within its business proposal. |
| 38 | Exhibit B- Technical – 213 The Solution supports ODBC function calls for both inbound and outbound communication with external systems. | What is the intent of the ODBC support for external systems, please indicate what use case(s) are envisioned for this functionality. | The intent of the ODBC support is to facilitate communication with internal County systems. Use cases were provided during the proposer's conference. Specifics to be determined at detailed design with awarded contractor. |
| 39 | Attachment C.1 | Can the County confirm that Attachment C.1 - Solution Response-Time Requirements, C.2 – Information Security and Privacy Requirements, and C.3 – Departmental Information Security Requirements are provided as informational only and are not required with our proposal submission? If they are required, can the County please let us know which proposal section they should be provided in? | Attachments C.1-C.3 do not need to be submitted with the business proposal. |
| 40 | Exhibit C (Service Level Agreement), Attachment C.5 (Page 1) Citation: <i>"At a minimum, these requirements will be used to track, test and monitor the overall System's security capabilities that must consistently be met throughout the terms of the resultant contract."</i> | The RFP does not explicitly state that Proposers must include Attachment C.5 in their response. However, the phrase "resultant contract" in the cited language may imply that the County expects Proposer to provide a completed copy at the time of submission. Please confirm that Attachment C.5 is required only after Contract award. Can the County confirm that Attachment C.5 - Departmental Application Security Requirements is provided as informational only and is not required with our proposal submission? If it is required, can the County please let us know which proposal section it should be provided in? | Attachment C.5 – Departmental Application Security Requirements does not need to be submitted with the business proposal. |

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| 41 | Exhibit A (SOW), Attachment A.1, Paragraph 5.1.5 (Page 20) Citation: "...Contractor must specify a strategy to implement the security requirements stated in sub-sections "Image Management", "Line-Up", "Reporting", and "Technical" of Exhibit B (Solution Requirements)." | "Image Management" and "Line-Up" sub-sections do not exist in Exhibit B. In addition, the "Reporting" sub-section appears to be contained within the "Technical" section. Please clarify these references. | The County acknowledges the discrepancy in the references provided in Attachment A.1, Paragraph 5.1.5. Contractor must specify a strategy to implement the security requirements stated in "Technical " sub-section only of Exhibit B (Solution Requirements). Paragraphs 5.1.5 and 11.1.4 of Attachment A.1 (Tasks and Deliverables) have been updated via Bulletin Number 6. |
| 42 | Exhibit A (SOW), Attachment A.1, Paragraph 13.3, item b (Page 50) Citation: "Contractor's completion of the two-week phased Implementation Period from the legacy system" | Subtask 13.3 mentions a two-week phased Implementation Period, but there is no other mention of such a period in other areas of the RFP. Please clarify this criterion for Final Acceptance. | The "two-week phased Implementation Period" referenced in Paragraph 13.3, item b of Attachment A.1 (Tasks and Deliverables) refers to a specific phase within the broader "phased Solution Go-Live" process. This Go-Live process is detailed in Subtask 12.1 of Attachment A.1 (Tasks and Deliverables). |
| 43 | Exhibit A (SOW), Attachment A.1, Paragraph 12.1, item c (Page 48) Citation: "Retrieve data entered by Users in the legacy system daily, and upload data into the ABIS Solution" | Our understanding from the Task 12 Solution Go-Live section is that, after cutover, there is no active legacy system, and that all legacy data will have to be moved to the new ABIS prior to Go-Live (cut-over). Based on this, we are unclear on the need for daily legacy data extraction and uploading into the ABIS solution. Could you please clarify whether this is an error in the citation, of if the County expects the new ABIS and the legacy MBIS to operate in parallel for certain days? | The County expects the new ABIS and the legacy system to operate in parallel for certain predetermined number of days, to be determined during detailed design with awarded contractor. |
| 44 | Exhibit A (SOW), Attachment A.1, Paragraph 11.1.4, item g (Page 46) Citation: "Installation and configuration of FR and SMT Algorithms" | This requirement appears to pertain specifically to establishing the Failover environment, which should host the same algorithms as the Primary Production environment. Given that, why is the Failover environment specific only about Face and SMT algorithms? Is SMT matching in scope for the new ABIS? | The correct phrasing for this requirement should be "installation and configuration of critical algorithms". |

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| 45 | <p>Exhibit A (SOW), Attachment A.1, Subtask 4.2, Paragraph 4.2.1, (Page 16)</p> <p>Exhibit A (SOW), Attachment A.1, Paragraph 10.1, Subtask 10.1 (Page 38)</p> <p>Citation:</p> <p><i>Subtask 4.2, 4.2.1 – Technical Architecture Document:</i></p> <ul style="list-style-type: none"> • <i>Post-Production Test Environment</i> • <i>Training Environment</i> <p><i>Subtask 10.1 – Establish the Test/Training Environment</i></p> | <p>There is a discrepancy in the above Subtask citations: the first assumes separate environments for Training and Test, while the second assumes a single environment used for Training and/or Testing. Kindly clarify this inconsistency.</p> | <p>The intent is for the "Test" and "Training" environments to be combined into a single "Test/Training Environment."</p> |
| 46 | <p>Exhibit B (Solution Requirements Response Matrix) to Appendix A (Page 18)</p> <p>Citation: <i>TENPRINT, Post Processing, Requirement #77</i></p> <p><i>"The Solution notifies the arresting agency's livescan for every consolidation event."</i></p> | <p>Should this notification be directed to the livescan, or should it be sent to a designated notification destination-such as JDIC mnemonic(s) and/or email address(es)-for the agency and/or LSID as determined by AA?</p> | <p>The Solution can send a notification(s) based on a configurable notifications table to JDIC mnemonics, emails, and/or webservices.</p> |
| 47 | <p>RFP- 7.6.8.2 Corporate Documents - Statement of Information</p> | <p>As required, we are providing our current and valid conformed copy of our most recent "Statement of Information" with the California Secretary of State that lists corporate officers or members and managers.</p> <p>Our most recent form is valid through 2026. Even though our form is currently valid, we are in the process of filing for a revised form as at least one manager needs to be updated.</p> <p>Can the County confirm that as long as the company name has not changed, that the current version of our Statement of Information is compliant for the proposal submission?</p> | <p>Yes, a valid Statement of Information is sufficient.</p> |

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| 48 | Exhibit B – Technical 156, 157 156. The Solution automatically conducts searches across all relevant databases to identify MAIN number discrepancies. 157. The Solution allows for the configuration of both the number of transactions to be searched and the time period for these searches. | What is the business use case for this? What is the County trying to solve? | The requirement is intended to help identify and resolve MAIN number discrepancies, supporting record consolidation and data sanitation both during conversion and in ongoing operations. |
| 49 | Exhibit B – Technical 159 (d) Partial prints | What are partial prints compared to latent prints? | TBD during detailed design with awarded contractor. |
| 50 | Exhibit B – Technical 222 The Solution allows users to log in even when the ADFS Interface is unavailable. *Note: Proposers are required to describe their approach in detail to achieve this functionality. | We plan to authenticate users against LASD's Entra ID (federated with the County's ADFS). Does that meet the spirit of this requirement given that our solution will be in the cloud? | No. This requirement ensures ABIS users can log in if ADFS/Entra ID is unavailable. Proposers should describe how temporary local authentication—such as username plus fingerprint or RFI-type ID card (CJIS MFA-compliant)—will be implemented for a configurable number of days to maintain access during outages. |
| 51 | RFP- 8.6 Phase 2- One-Day Demonstration and Leave-Behind Software | Does the county provide network connection to the cloud for the demo? | Yes. |
| 52 | | Several LASD systems and partner systems are listed as interface endpoints for the ABIS, including AJIS, RPS, CBS, JDIC, and others. To properly scope and secure our integration work, could the County please clarify for each interface (internal and external), the expected method of system authentication (e.g., mutual TLS, IP whitelisting, service account credentials, OAuth2, API key, SAML, Kerberos, etc.) and whether the County will provide test credentials or test endpoints for each during system integration and UAT phases? | Currently, JDIC (for AJIS access) uses IP-whitelisted TCP/IP. AJIS is modernizing and will have a more current interface method; a test environment is available. CBS and RPS will use FTP and web services, each with test endpoints. The County will provide applicable test credentials and connection details during integration. |

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| 53 | | Can the County please confirm where the vendor should provide Exhibit 4 Debarment History and List of Terminated Contracts? There are 2 references, one on section 7.6.4.3 Proposer's References and Contracts and 7.6.8 Business Proposal Required Forms and Corporate Documents. | Exhibit 4 (Debarment History and List of Terminated Contracts) must be provided in Section B.3 (Proposer's References and Contracts) of Proposer's business proposal. |
| 54 | | Can the county please confirm where the vendor should provide Exhibit 7 Proposer's List of References? There are 2 references, one on section 7.6.4.3 Proposer's References and Contracts and 7.6.8 Business Proposal Required Forms and Corporate Documents. | Exhibit 7 (Proposer's List of References) must be provided in Section B.3 (Proposer's References and Contracts of Proposer's business proposal. |
| 55 | | Can the County please confirm that each LASD office has adequate space to temporarily stage fully assembled workstations at their final destination (including monitors, UPS units, and peripherals) in advance of go-live? This would allow vendors to pre-position equipment ahead of time, enabling a smoother go-live process than deploying all workstations on the go-live day itself. | For reference, during the 2017 system deployment, the incumbent contractor utilized rented office space to support centralized staging and configuration. |
| 56 | | Could the county provide the historical monthly average of helpdesk calls received by LACRIS helpdesk and the percentage of those calls that were forwarded to the current provider for support? This information is essential for us to accurately size or support resources and ensure we meet your service expectations. | TBD during detailed design with awarded contractor. |

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| 57 | <p>7.6.4.2 Proposer's Key Staff (Section B.2)</p> <p>Proposer must identify key staff responsible for implementing the Solution, namely:</p> <ul style="list-style-type: none"> a. Proposer's Project Director, b. Proposer's Project Manager, and c. Proposer's key technical staff (e.g., developers/programmers, SMEs, help-desk staff, and on-site technical support staff). <p>And for each of the above, provide a name, summary of background and experience, area(s) of expertise, resume, and applicable certifications.</p> | <p>To ensure we provide the correct information, could the county clarify whether your request to "name all help-desk staff" refers to all call center staff involved in initial call handling, or only the technical staff directly responsible for problem resolution (e.g., L1/L2 support personnel)? This distinction will help us align our response with your expectations.</p> | <p>Help-desk staff include both call center staff involved in initial call handling and technical staff directly responsible for problem resolution.</p> |
| 58 | <p>SOW 4.1</p> <p>The ABIS Solution deployment must include Contractor-provided CJIS-compliant cloud hosting, which will function as both the County's primary data center, and a geographically separated secondary data center (e.g., AWS-Gov Cloud). Contractor must provide the direct data communication line between the CJIS-compliant cloud and County's data centers.'</p> | <p>Where are the County data centers located and how many are the Proposer responsible for providing a direct data communication line to the CJIS-compliant cloud?</p> <p>Are these data centers peered with Equinix or other Direct Connect providers?</p> <p>Does the County currently have a load balancer? If yes, can it be utilized to route traffic to the proposed cloud environment?</p> <p>How many remote agencies are there?</p> | <p>There are two data centers – Norwalk and Monterey Park.</p> <p>Contractor must provide detailed network design information in the TAD.</p> <p>Approximately 40 agencies require access to the ABIS Solution.</p> |

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| 59 | <p>SOW 3.0</p> <p>Legacy System(s) to be Replaced: 'A breakdown of transaction types and growth projections are further detailed in Attachment A.1 (Tasks and Deliverables) to this SOW.'</p> <p>And</p> <p>Document with record counts and transaction types provided at Proposers Conference.</p> | <p>We appreciate the County sharing the document with record counts and transaction types at the Proposer's Conference. In order to accurately size the solution, we have the following additional questions:</p> <p>How many records are in the archive and of which record types (tenprint, palmprints, photos, iris, unsolve latents)?</p> <p>How many palmprint segments (upper, lower, writer)?</p> <p>What is your expected throughput for each transaction type:</p> <ul style="list-style-type: none"> - TP/TP - TP/UL - PP/UP - LT/TP - LP/PP - LT/UL - LP/UP - 2F/TP - Face searches | <p>Please utilize the data/numbers provided during the proposer's conference.</p> |
| 60 | <p>Exhibit B- Solutions Matrix Technical Tab T-164(c)</p> <p>The Solution incorporates dedicated background processes or scripts that continuously monitor the System's performance and operation.</p> <p>(c) Network connectivity, both local and cloud-based</p> | <p>Please clarify the level of network monitoring required for local connectivity.</p> | <p>Contractor must provide detailed network design information in the TAD.</p> |
| 61 | <p>Exhibit C Service Level Agreement</p> <p>Section 6.2 table with Service Response Timeframes, Workaround Times, and Resolution Times for each Severity Level of Deficiency.</p> | <p>Would the County consider extending the service response timeframe for a Severity Level 1 (Catastrophic) to 15 minutes?</p> | <p>No.</p> |