

Los Angeles County

SHERIFF'S DEPARTMENT

SOUTH PATROL DIVISION

SHERIFF ALEX VILLANUEVA

Capturing Data for the following time periods:

April 2019 – March 2020

April 2020 – March 2021

April 2021 – March 2022





Watch Commander Service Comment Report

Complaints – Personnel & Service

South Patrol Division

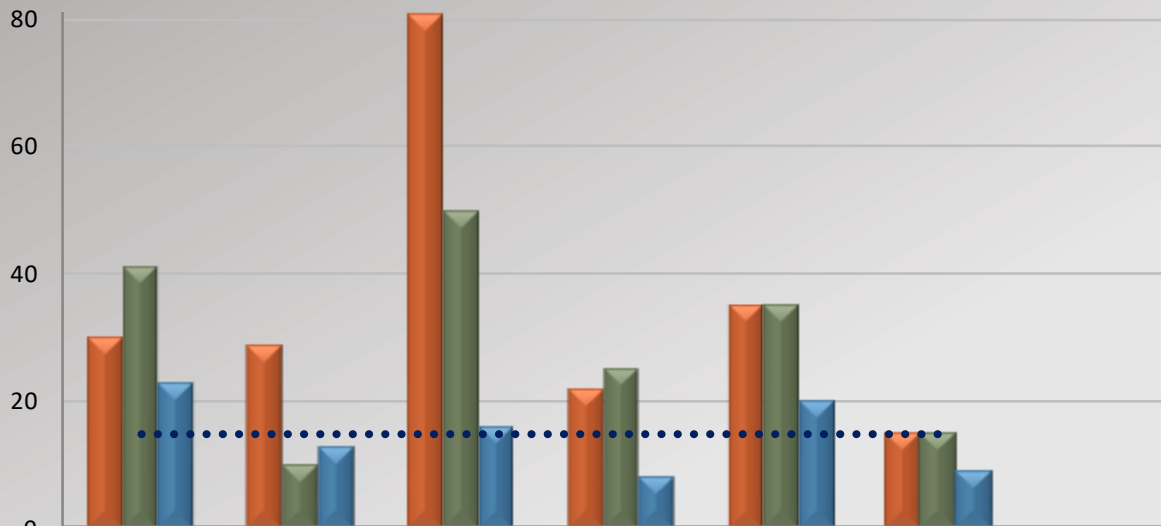


Watch Commander Service Comment Report

Complaints – Personnel & Service

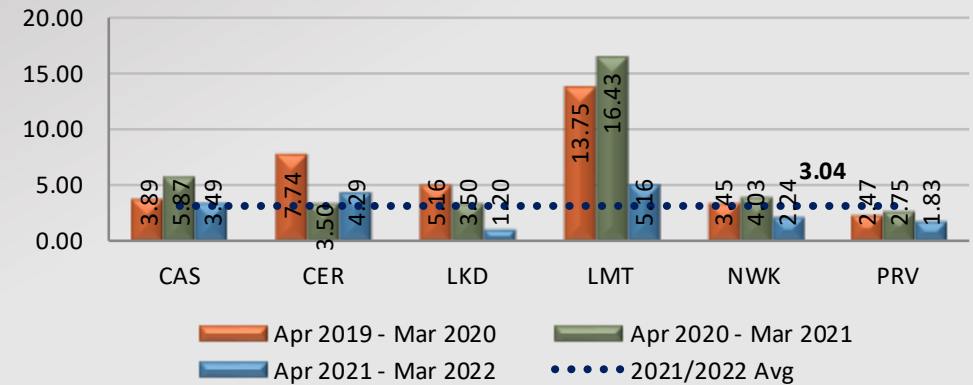
South Patrol Division

**Station Total Complaint Forms
Personnel & Service**

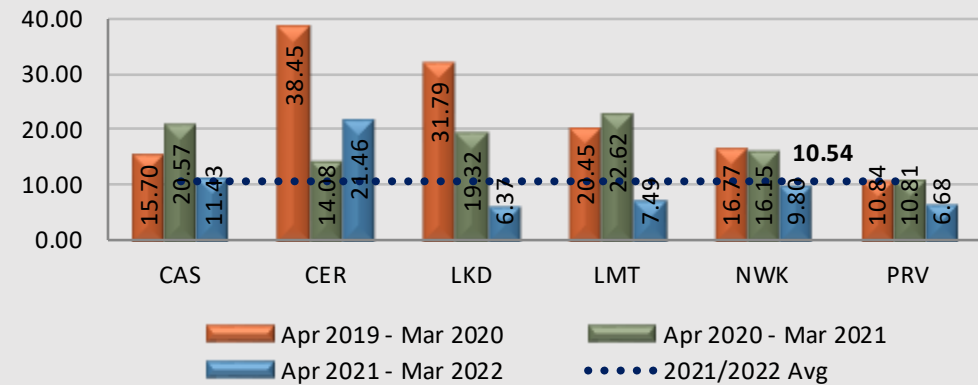


	CAS	CER	LKD	LMT	NWK	PRV	Total
Apr 2019 - Mar 2020	30	29	81	22	35	15	212
Apr 2020 - Mar 2021	41	10	50	25	35	15	176
Apr 2021 - Mar 2022	23	13	16	8	20	9	89
% Chg 20/21 to 21/22	-43.90%	30.00%	-68.00%	-68.00%	-42.86%	-40.00%	-49.43%
2021/2022 Avg	14.83	14.83	14.83	14.83	14.83	14.83	

Total Complaint Forms per 10,000 Contacts



Total Complaint Forms per 100 Assigned Personnel



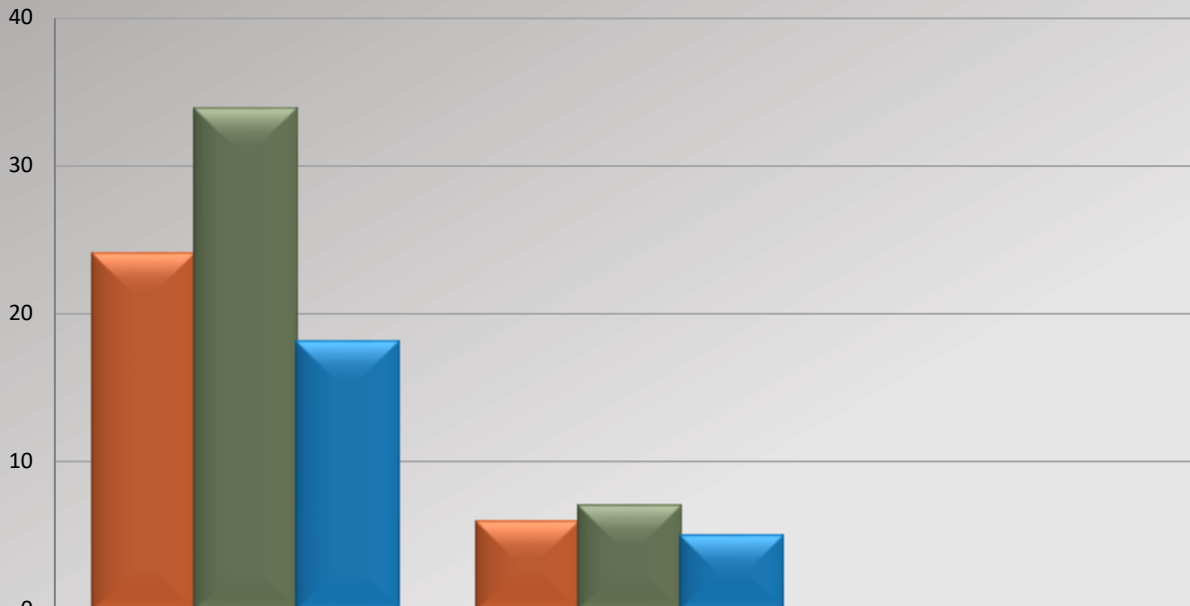


Watch Commander Service Comment Report

Complaints – Personnel & Service

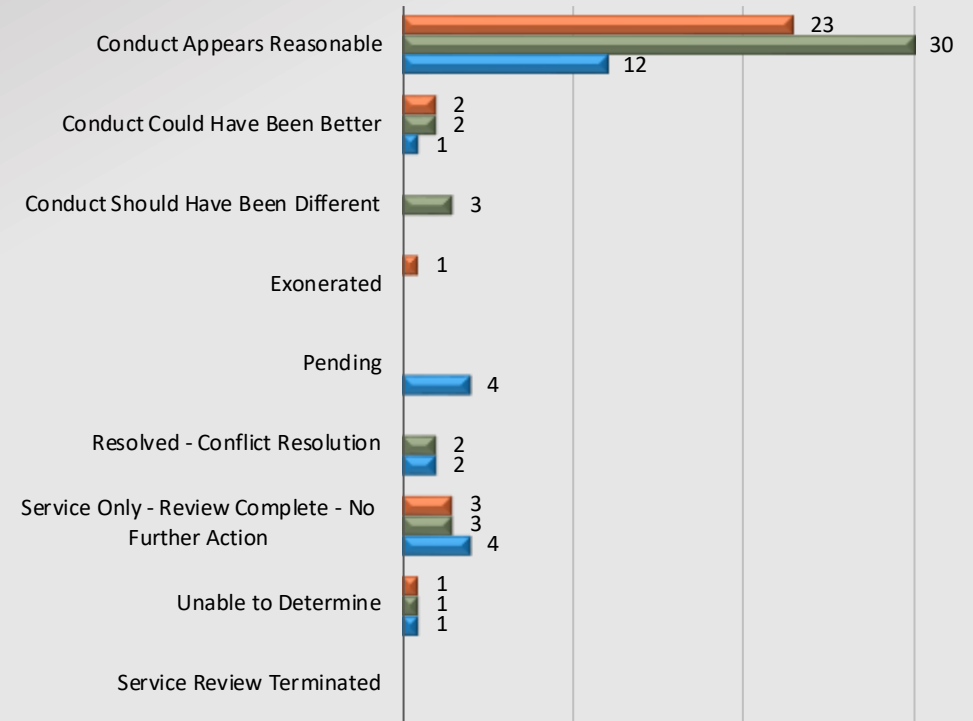
Carson Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Apr 2019 - Mar 2020	24	6	30
Apr 2020 - Mar 2021	34	7	41
Apr 2021 - Mar 2022	18	5	23
% Chg 20/21 to 21/22	-47.06%	-28.57%	-43.90%

Dispositions



Apr 2019 - Mar 2020 Apr 2020 - Mar 2021 Apr 2021 - Mar 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

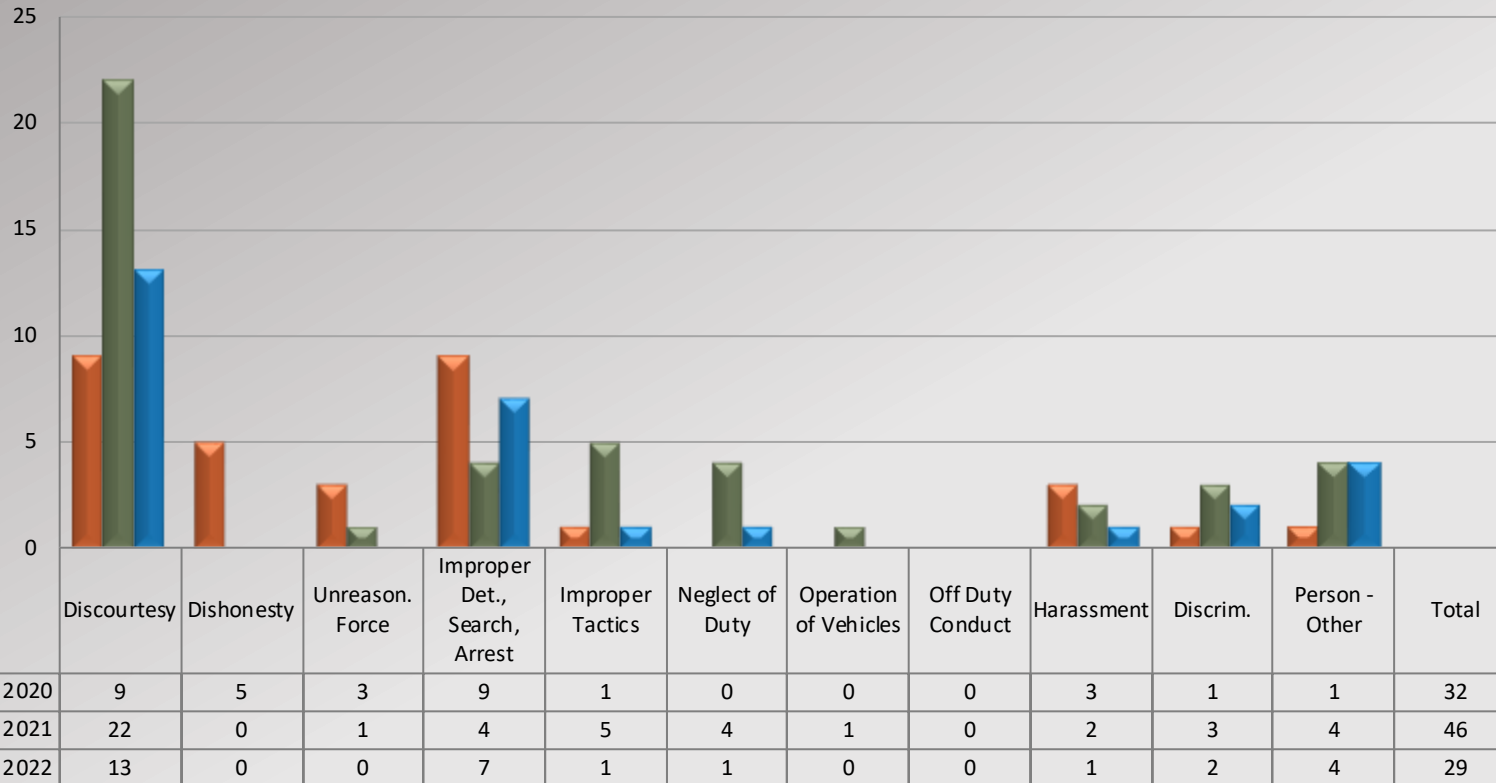


Watch Commander Service Comment Report

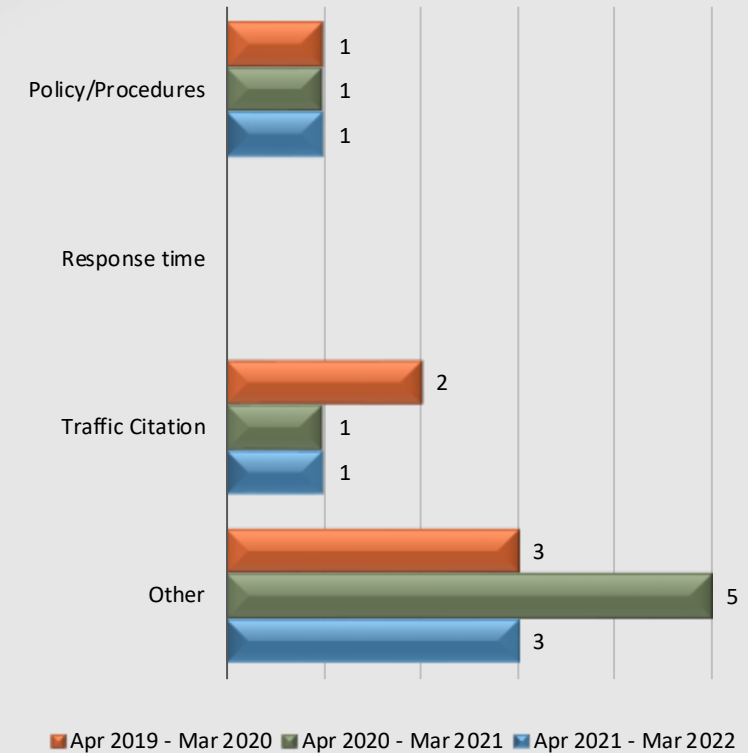
Complaints – Personnel & Service

Carson Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 04/19/2022

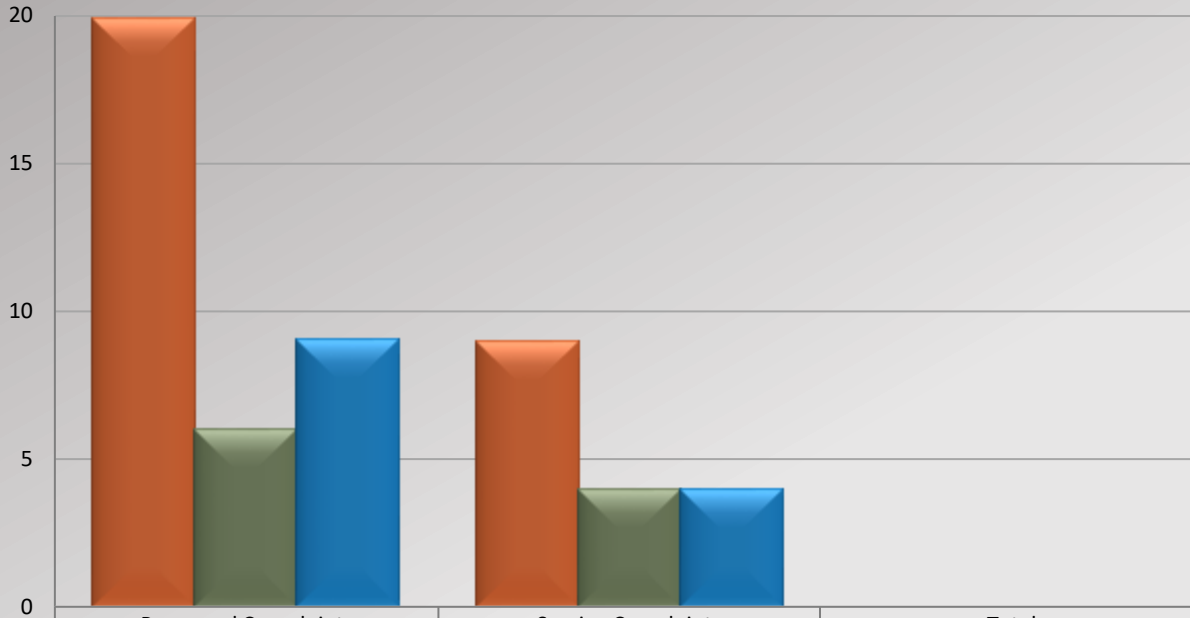


Watch Commander Service Comment Report

Complaints – Personnel & Service

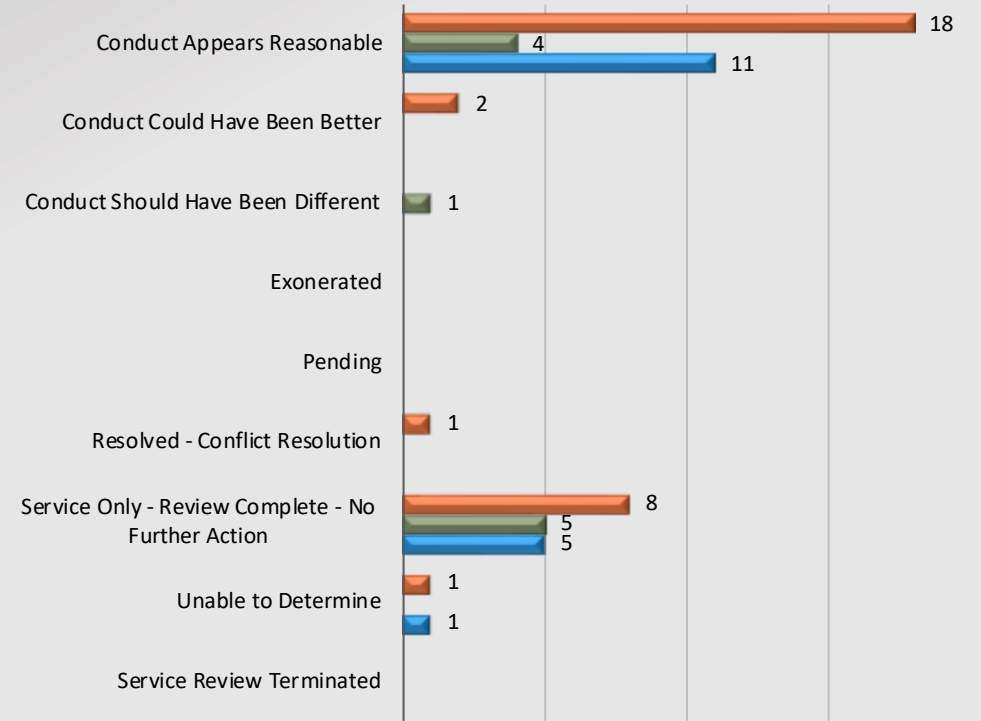
Cerritos Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Apr 2019 - Mar 2020	20	9	29
Apr 2020 - Mar 2021	6	4	10
Apr 2021 - Mar 2022	9	4	13
% Chg 20/21 to 21/22	50.00%	0.00%	30.00%

Dispositions



Apr 2019 - Mar 2020 Apr 2020 - Mar 2021 Apr 2021 - Mar 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

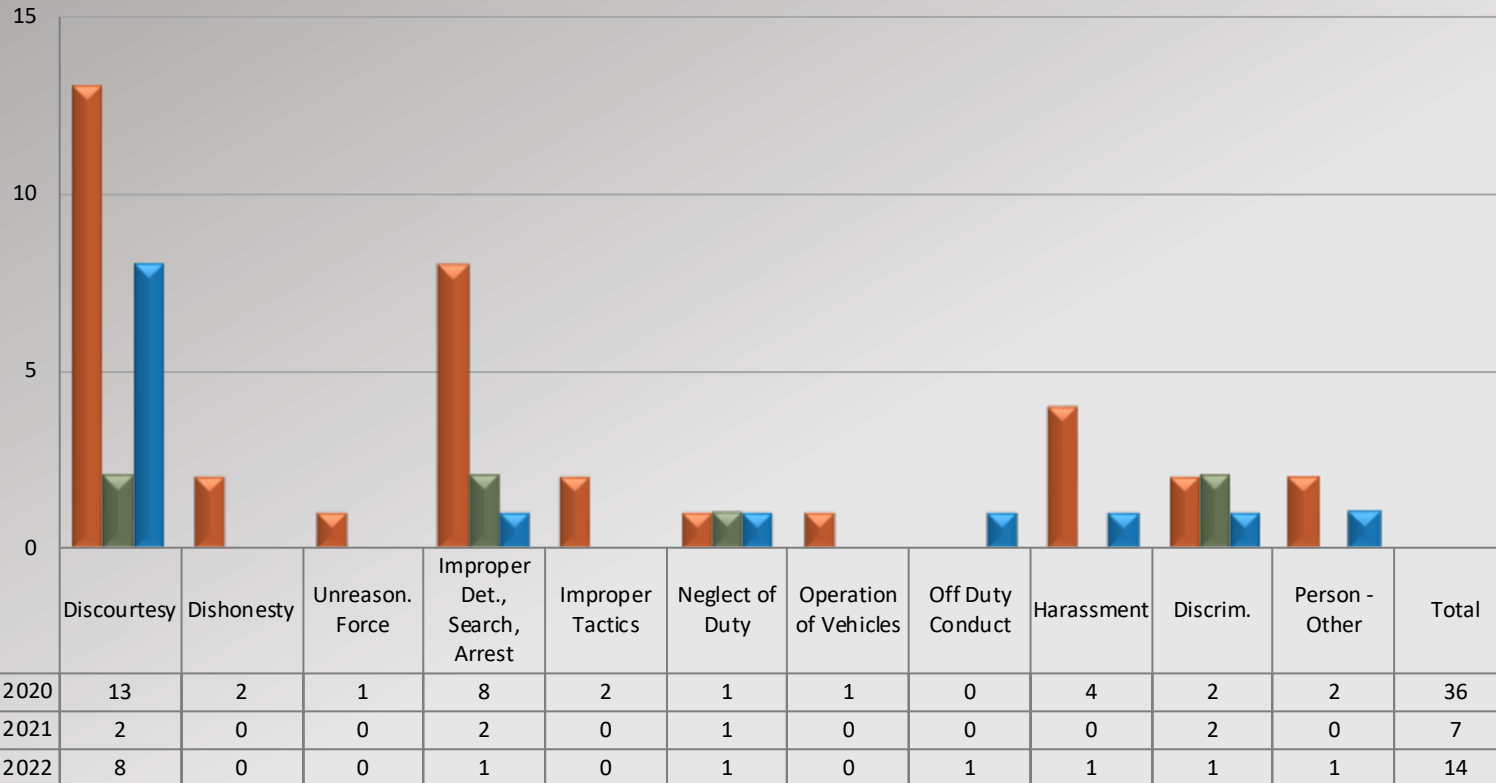


Watch Commander Service Comment Report

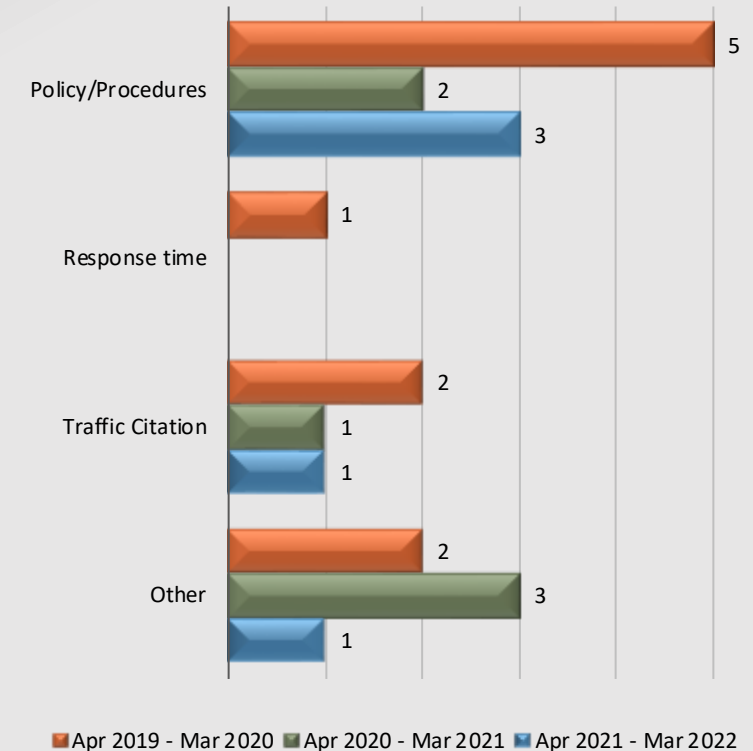
Complaints – Personnel & Service

Cerritos Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Information provided by the respective unit and entered on 04/19/2022

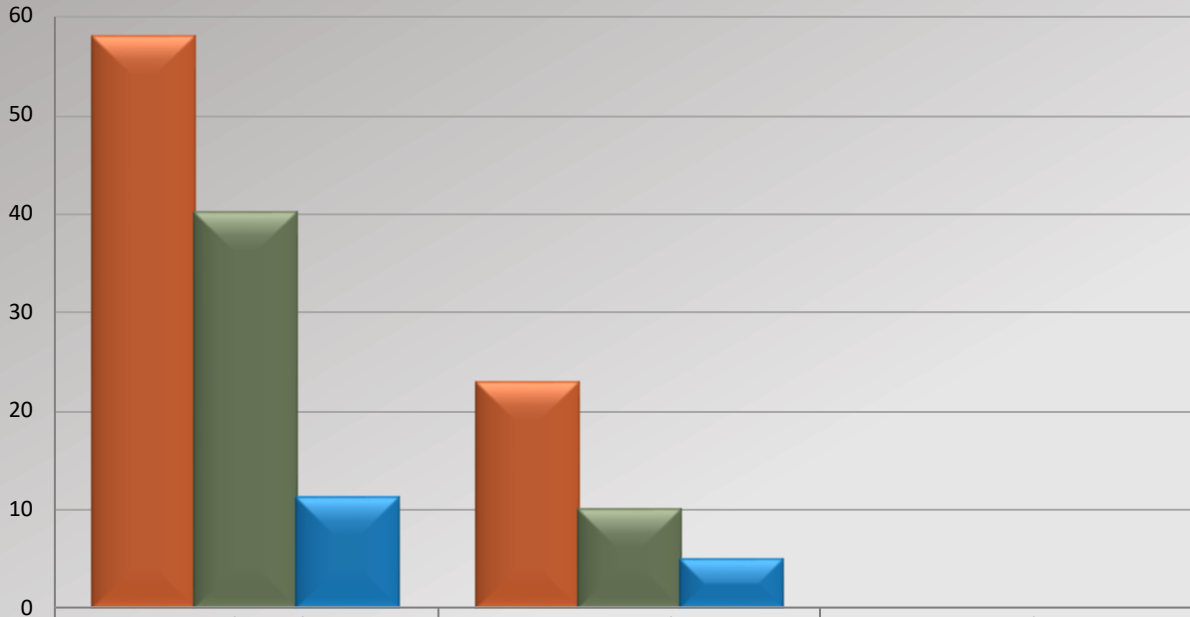


Watch Commander Service Comment Report

Complaints – Personnel & Service

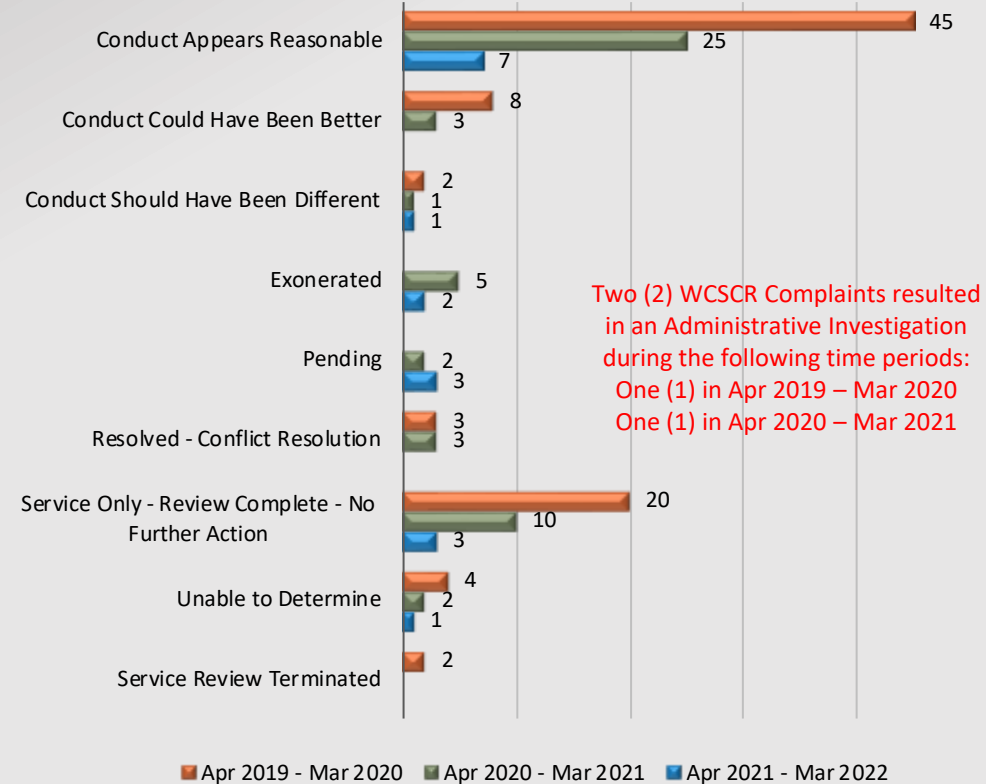
Lakewood Station

WCSCR's



Time Period	Personnel Complaints	Service Complaints	Total
Apr 2019 - Mar 2020	58	23	81
Apr 2020 - Mar 2021	40	10	50
Apr 2021 - Mar 2022	11	5	16
% Chg 20/21 to 21/22	-72.50%	-50.00%	-68.00%

Dispositions



Apr 2019 - Mar 2020 Apr 2020 - Mar 2021 Apr 2021 - Mar 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

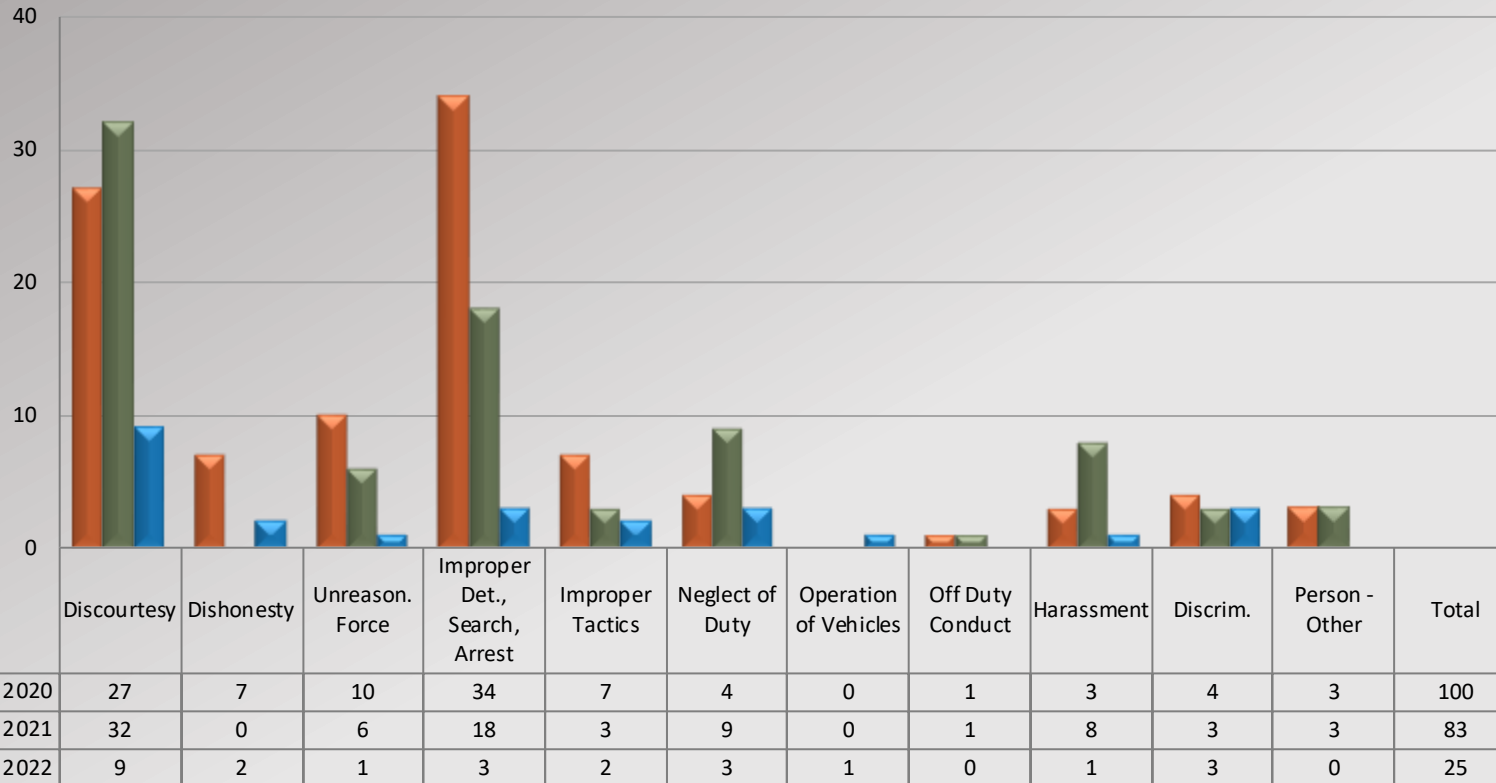


Watch Commander Service Comment Report

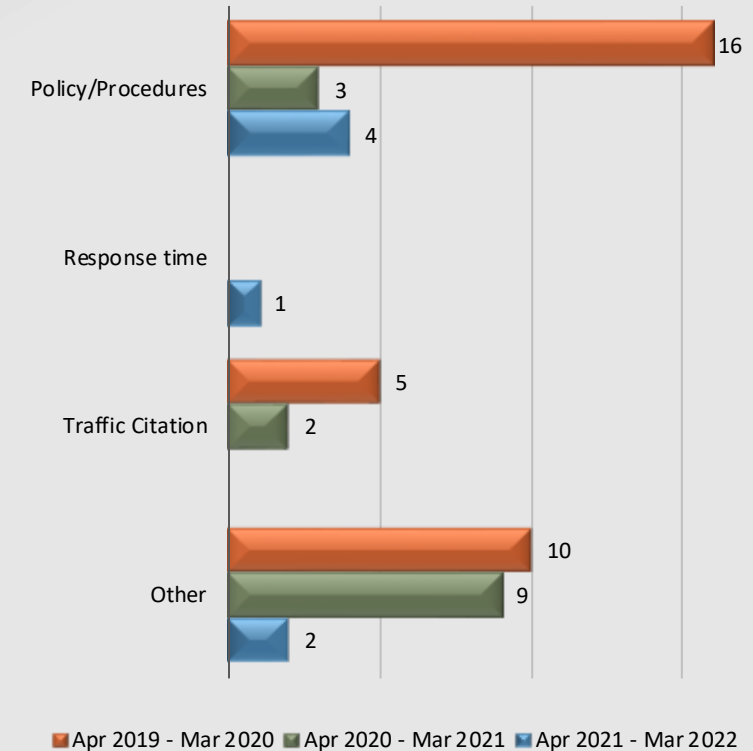
Complaints – Personnel & Service

Lakewood Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 04/19/2022

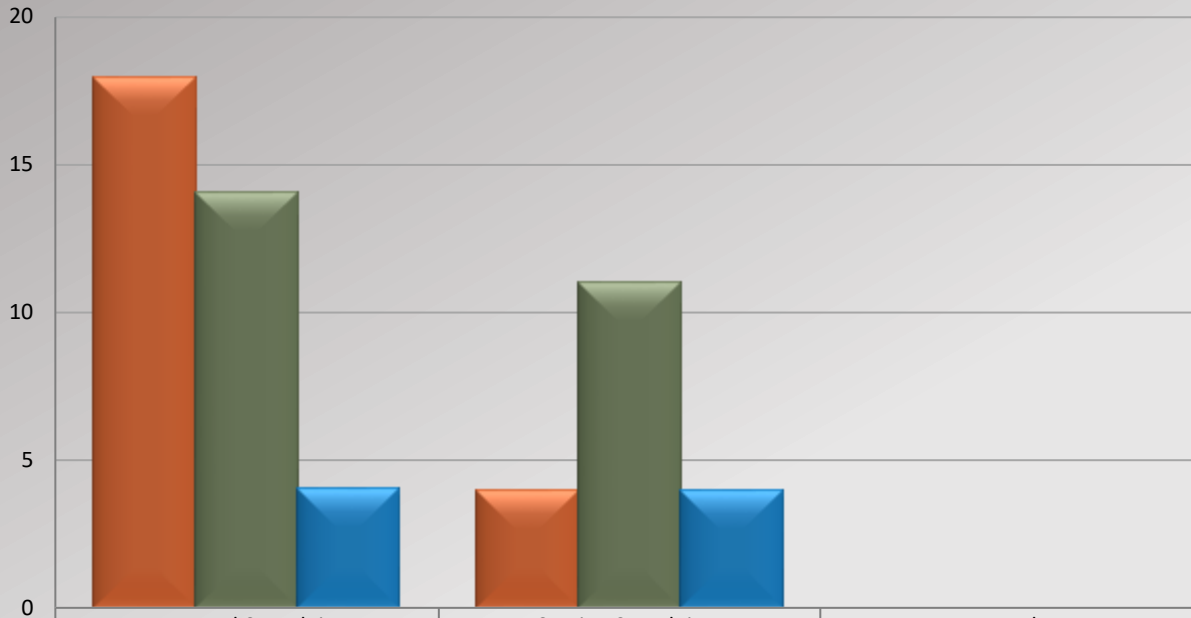


Watch Commander Service Comment Report

Complaints – Personnel & Service

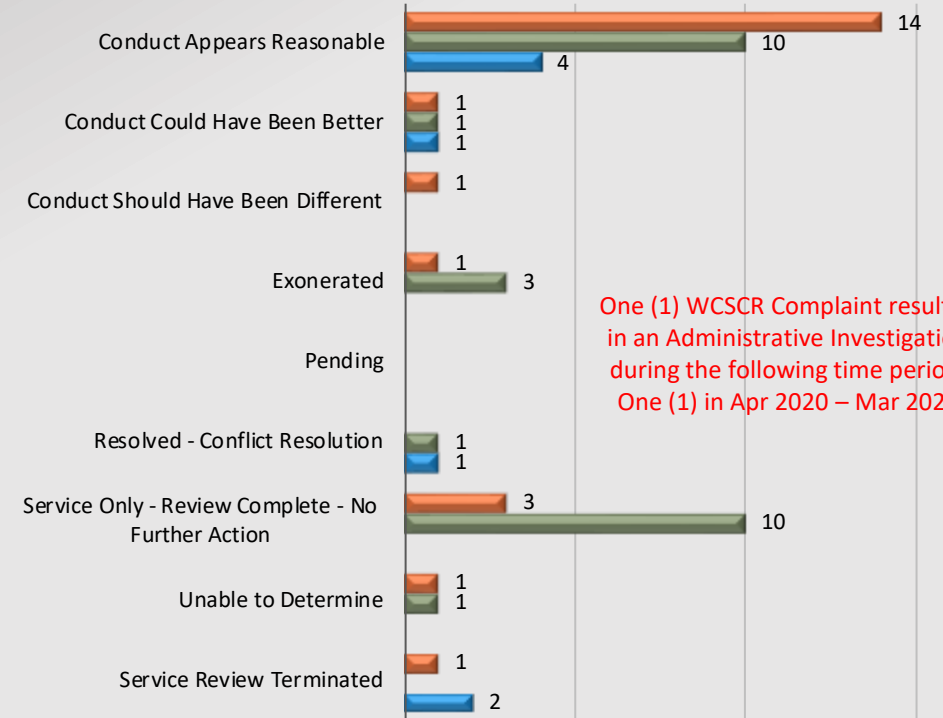
Lomita Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Apr 2019 - Mar 2020	18	4	22
Apr 2020 - Mar 2021	14	11	25
Apr 2021 - Mar 2022	4	4	8
% Chg 20/21 to 21/22	-71.43%	-63.64%	-68.00%

Dispositions



One (1) WCSCR Complaint resulted in an Administrative Investigation during the following time period: One (1) in Apr 2020 – Mar 2021

Apr 2019 - Mar 2020 Apr 2020 - Mar 2021 Apr 2021 - Mar 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

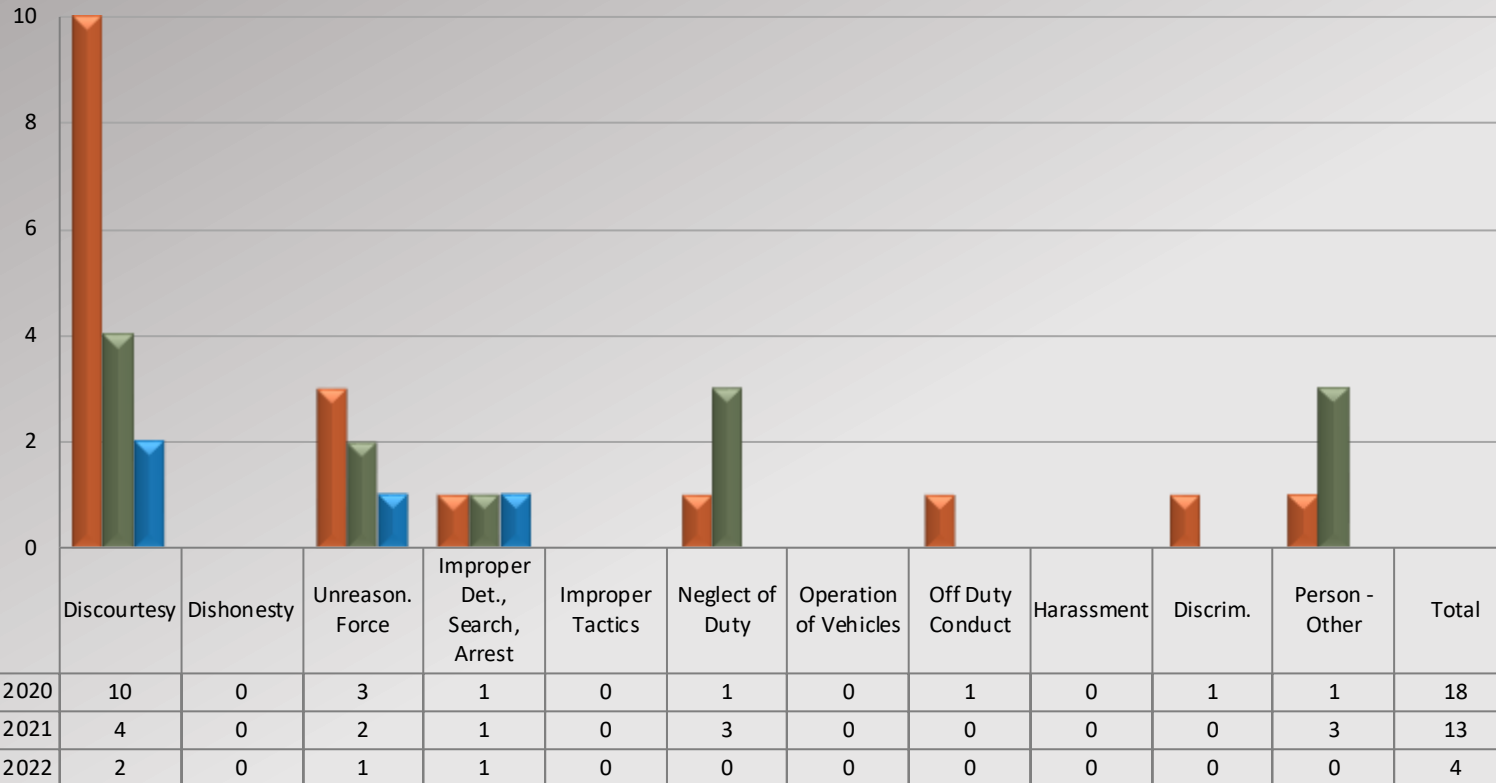


Watch Commander Service Comment Report

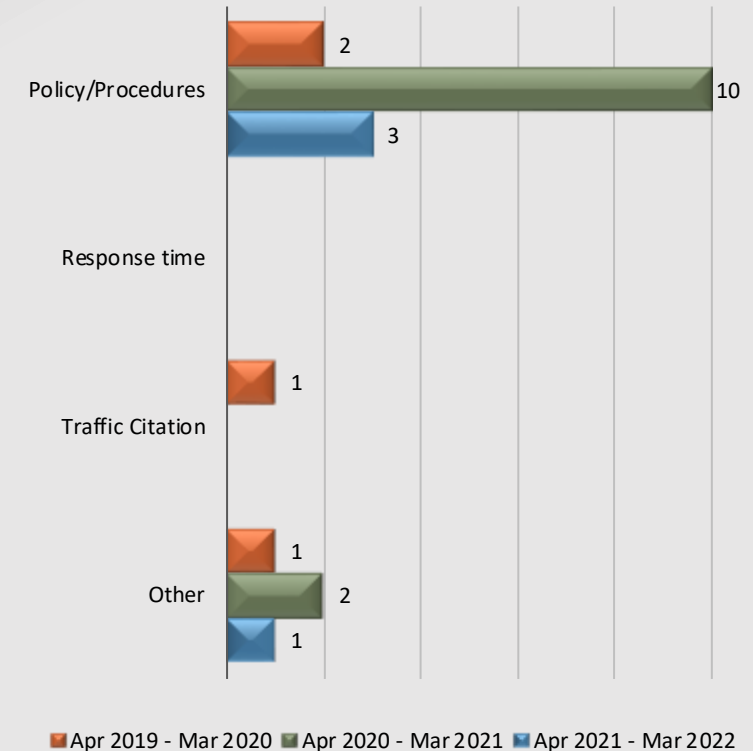
Complaints – Personnel & Service

Lomita Station

Personnel Complaints By Category



Service Complaints By Category

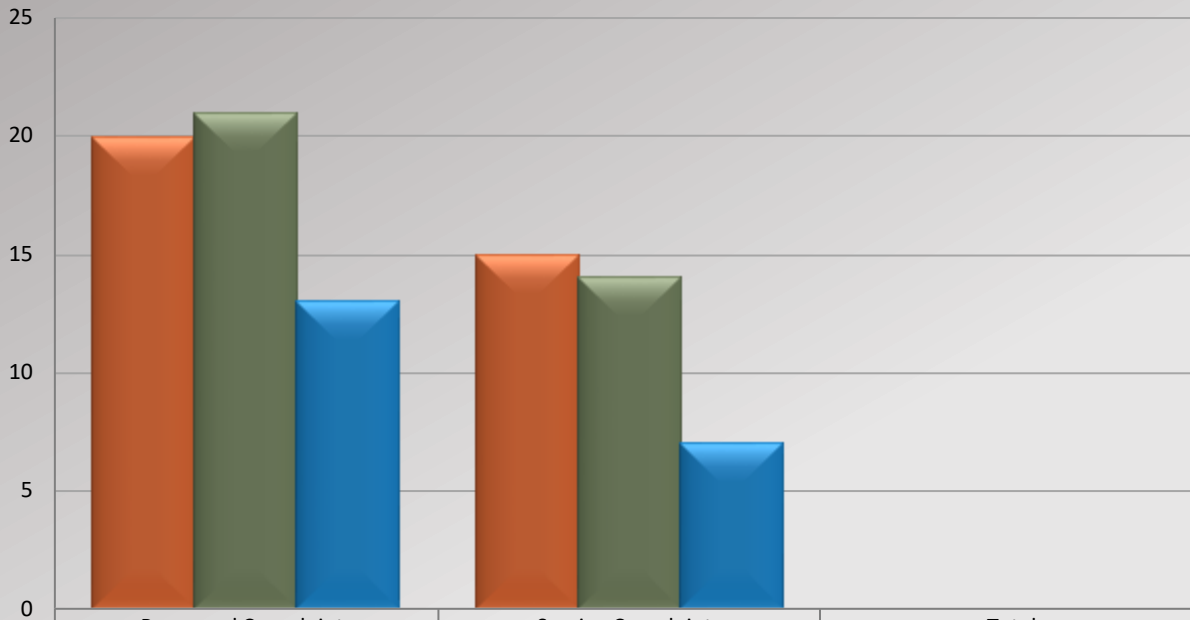


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Information provided by the respective unit and entered on 04/19/2022



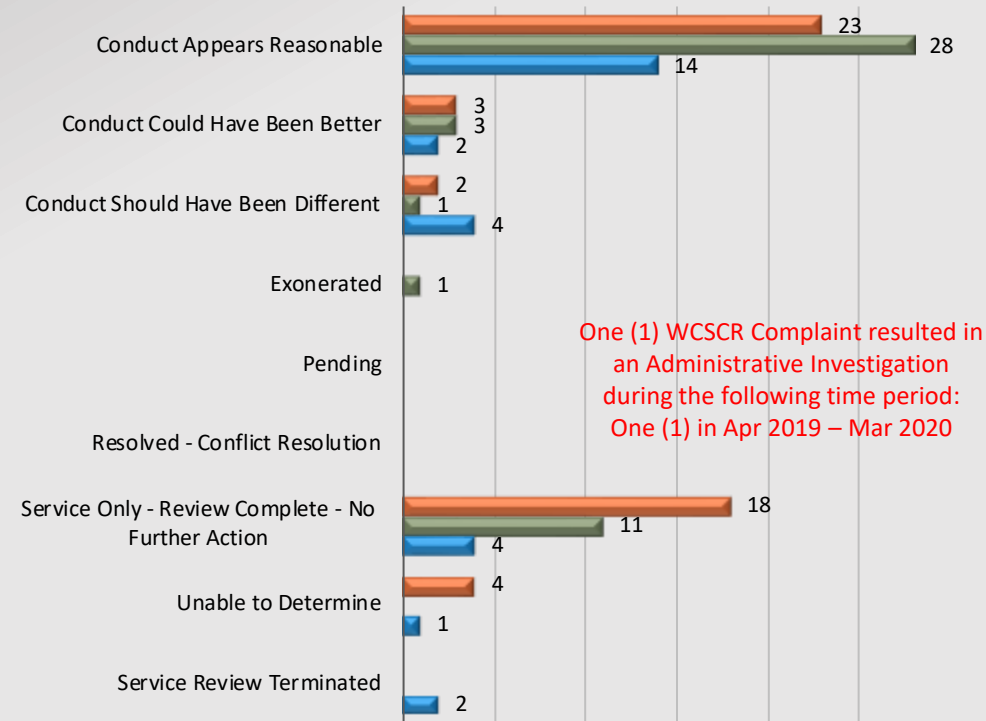
Watch Commander Service Comment Report Complaints – Personnel & Service Norwalk Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Apr 2019 - Mar 2020	20	15	35
Apr 2020 - Mar 2021	21	14	35
Apr 2021 - Mar 2022	13	7	20
% Chg 20/21 to 21/22	-38.10%	-50.00%	-42.86%

Dispositions



One (1) WCSCR Complaint resulted in an Administrative Investigation during the following time period: One (1) in Apr 2019 – Mar 2020

Apr 2019 - Mar 2020 Apr 2020 - Mar 2021 Apr 2021 - Mar 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

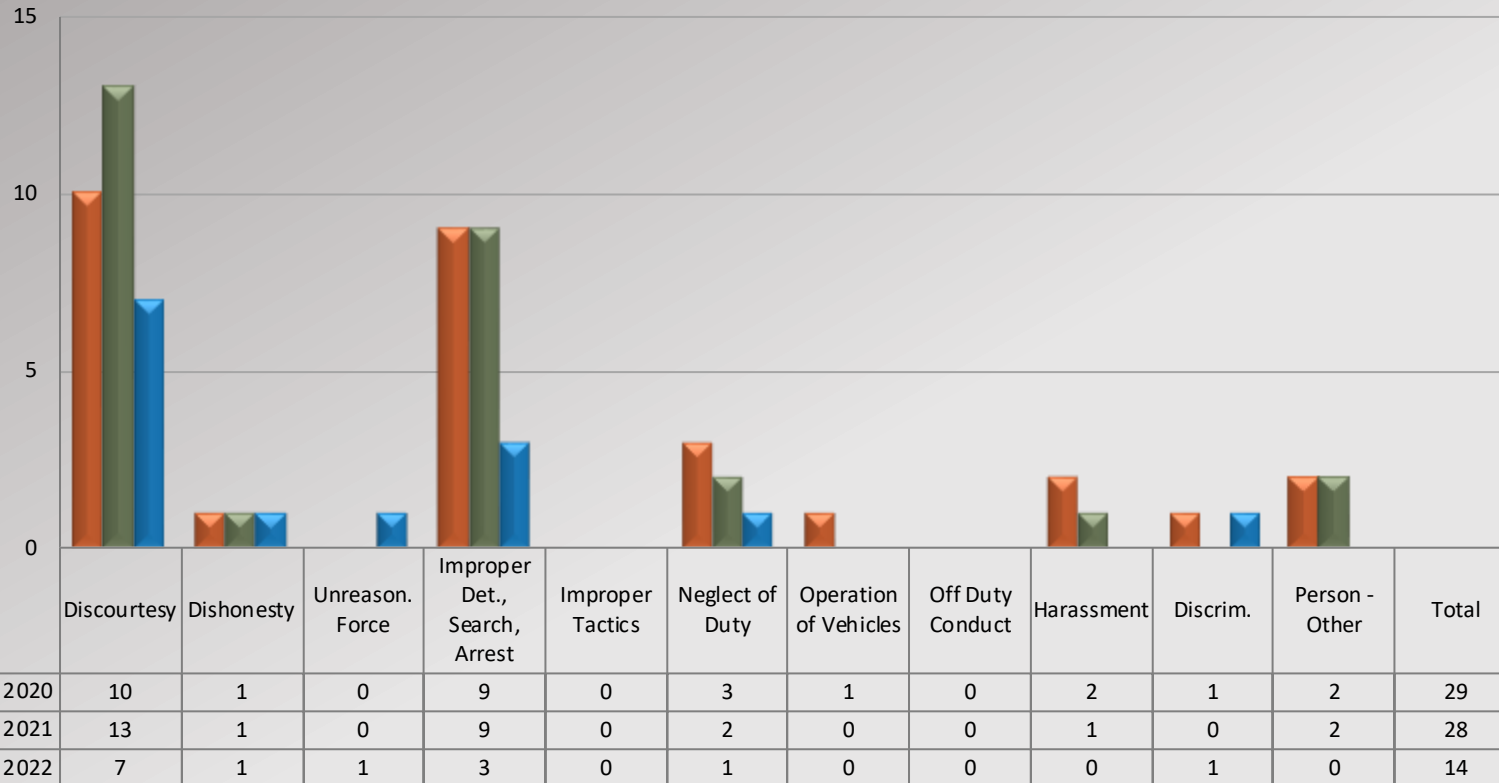


Watch Commander Service Comment Report

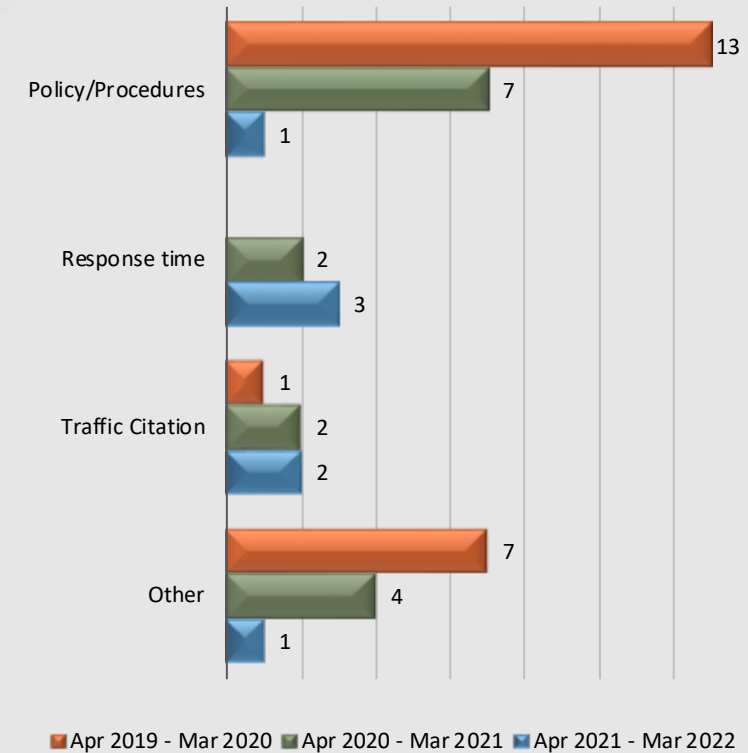
Complaints – Personnel & Service

Norwalk Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 04/19/2022

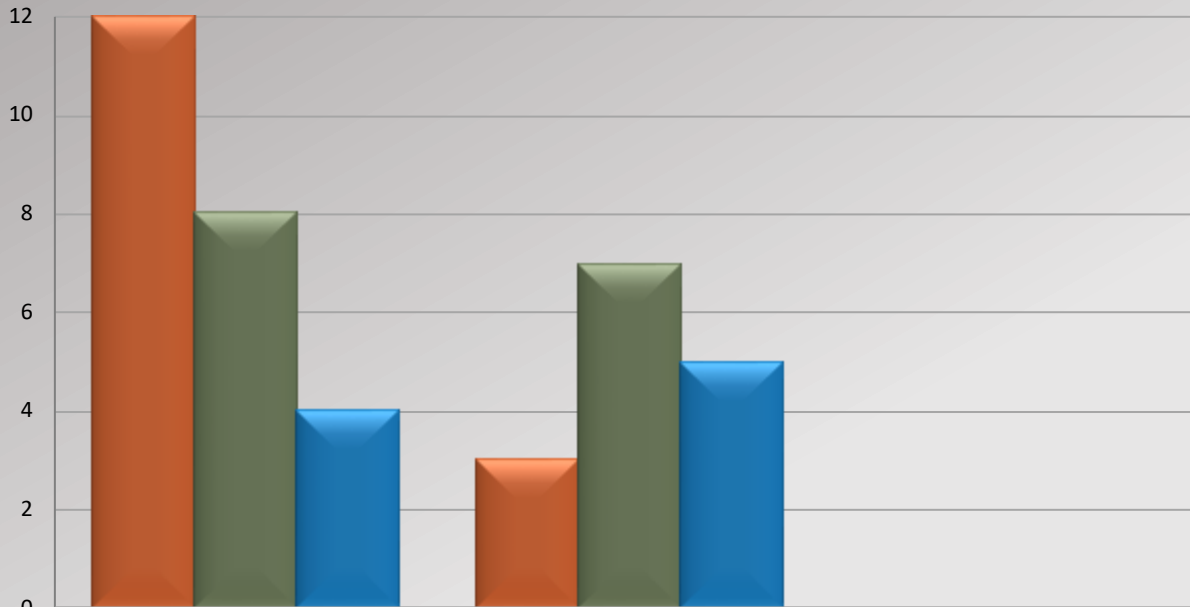


Watch Commander Service Comment Report

Complaints – Personnel & Service

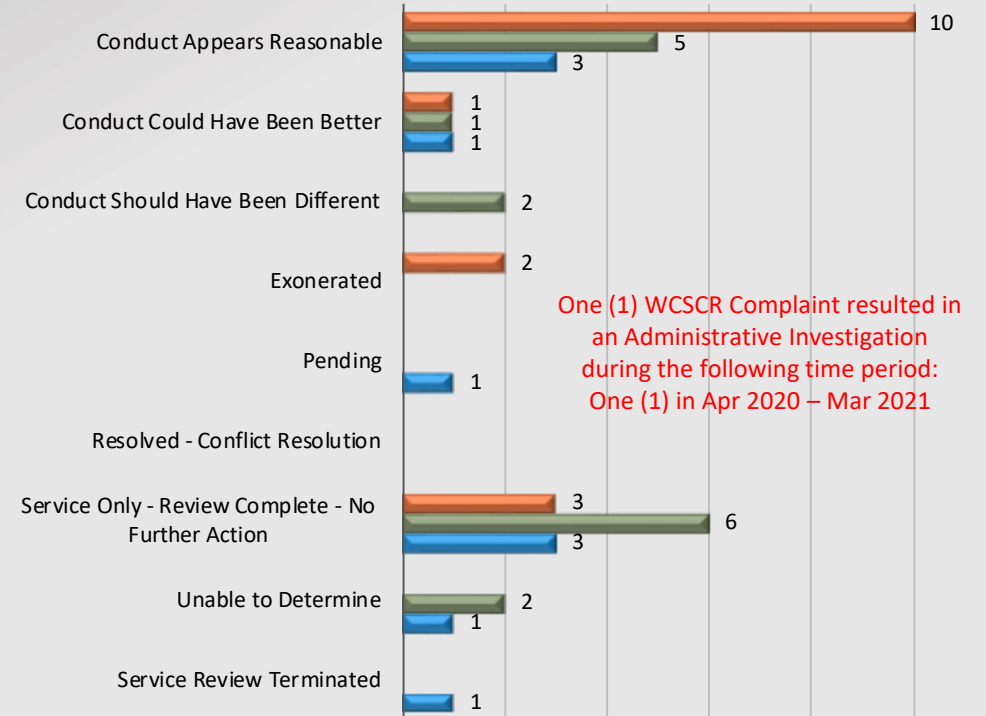
Pico Rivera Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Apr 2019 - Mar 2020	12	3	15
Apr 2020 - Mar 2021	8	7	15
Apr 2021 - Mar 2022	4	5	9
% Chg 20/21 to 21/22	-50.00%	-28.57%	-40.00%

Dispositions



One (1) WCSCR Complaint resulted in an Administrative Investigation during the following time period:
One (1) in Apr 2020 – Mar 2021

Apr 2019 - Mar 2020 Apr 2020 - Mar 2021 Apr 2021 - Mar 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

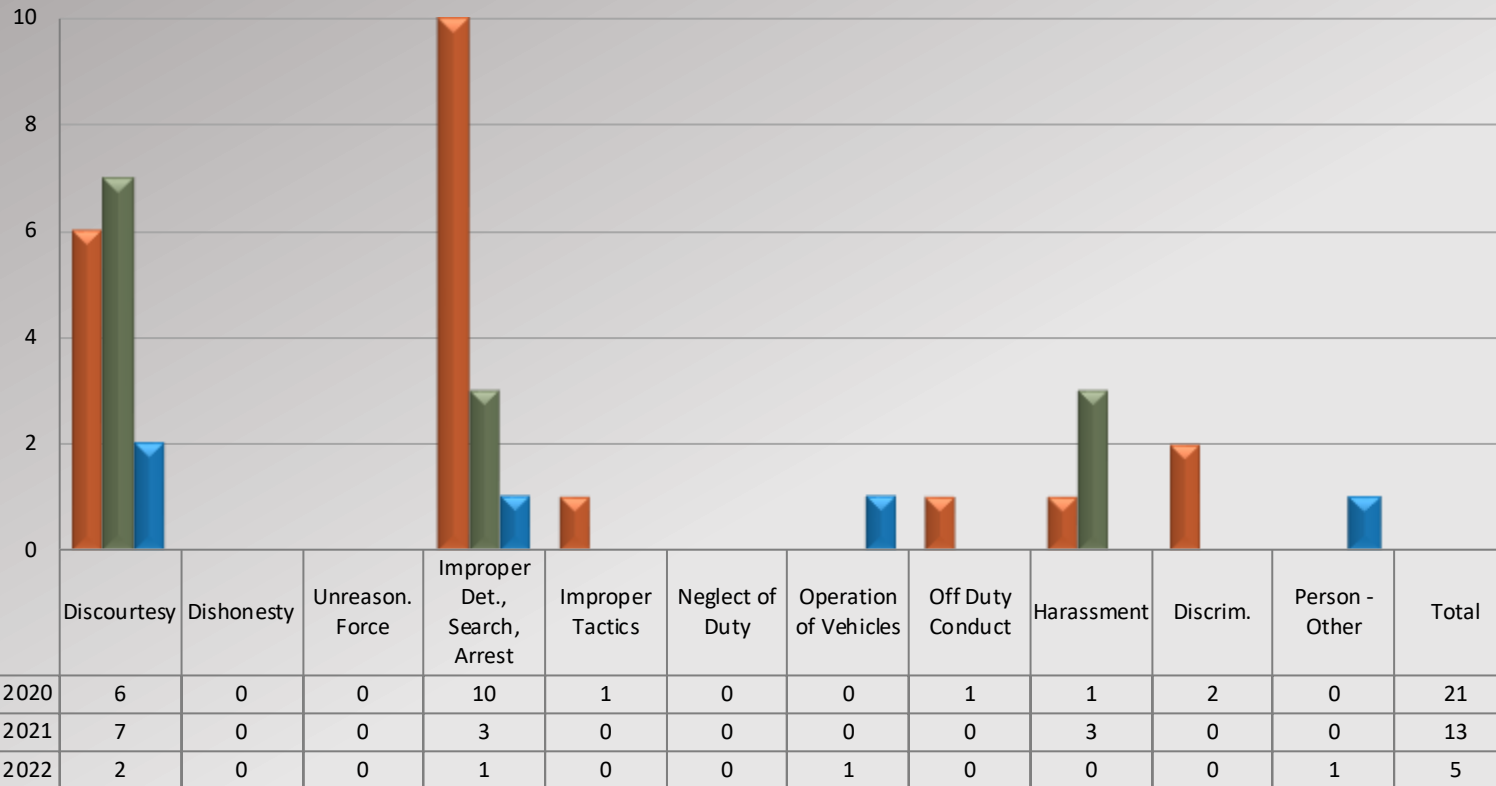


Watch Commander Service Comment Report

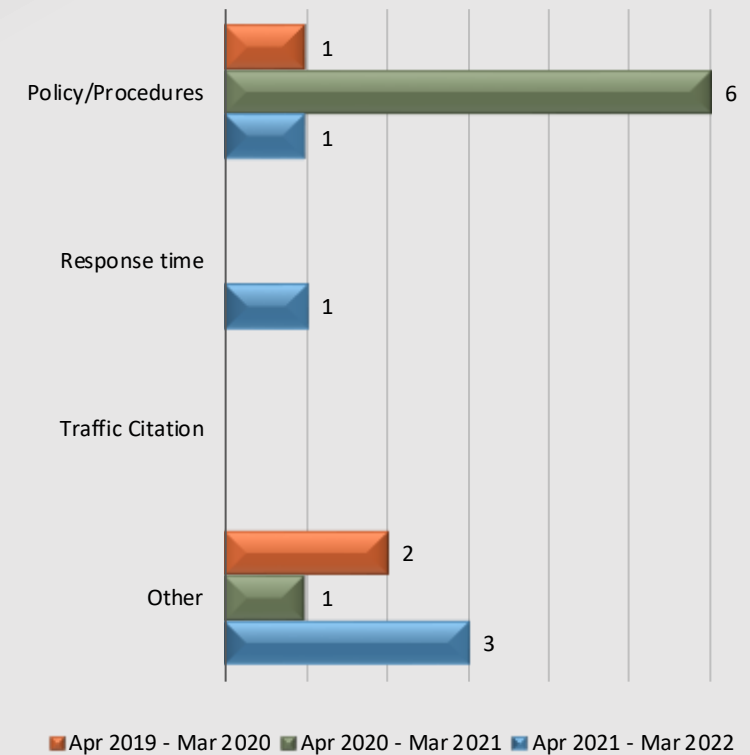
Complaints – Personnel & Service

Pico Rivera Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 04/19/2022



Watch Commander Service Comment Report

Public Commendations

South Patrol Division

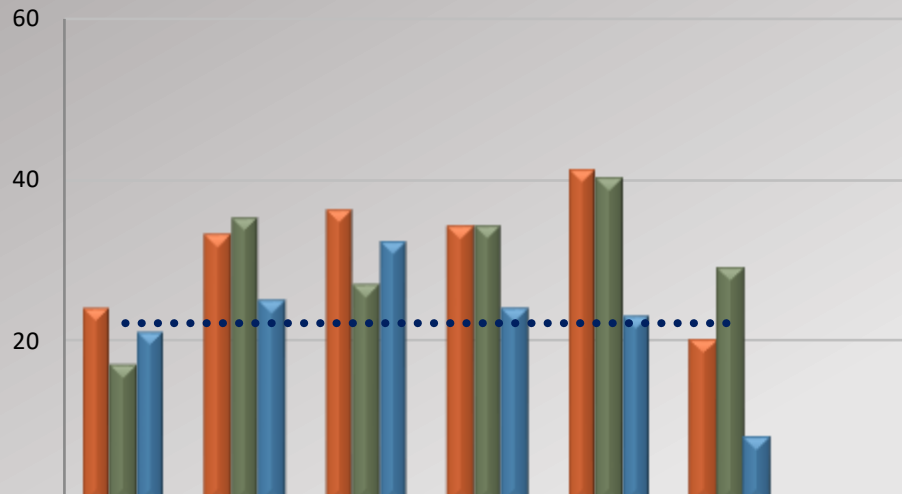


Watch Commander Service Comment Report

Public Commendations

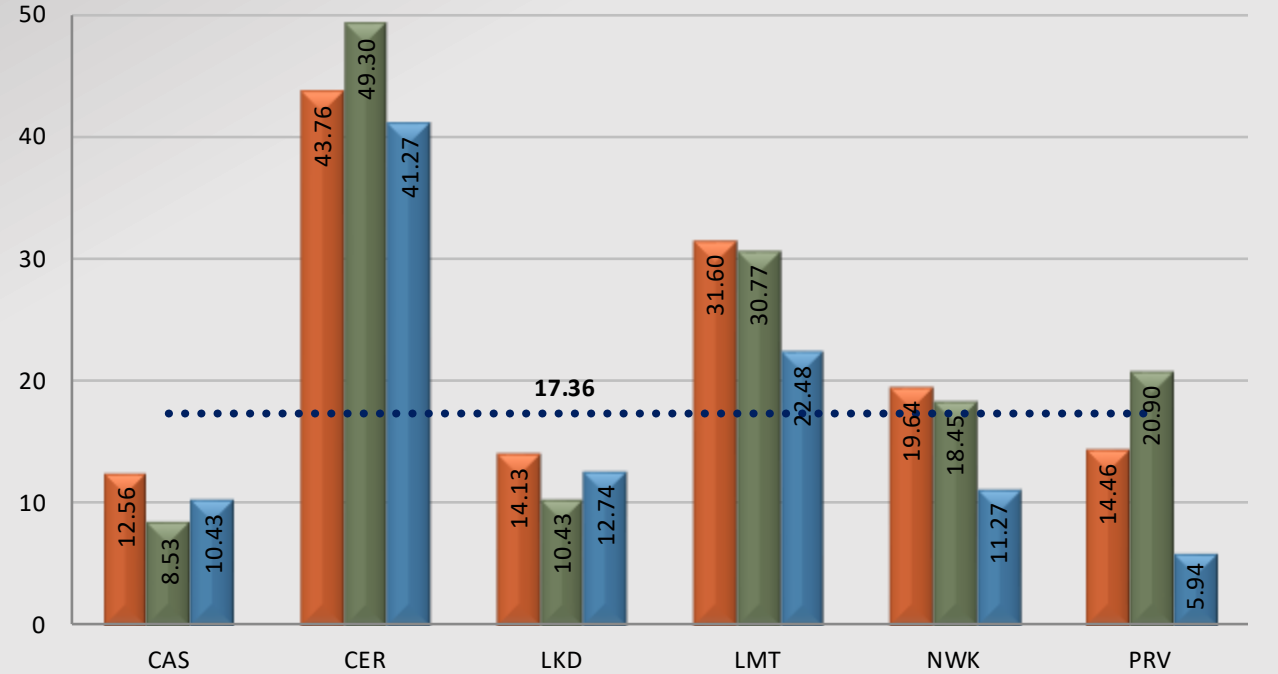
South Patrol Division

Station Public Commendations



	CAS	CER	LKD	LMT	NWK	PRV	Total
Apr 2019 - Mar 2020	24	33	36	34	41	20	188
Apr 2020 - Mar 2021	17	35	27	34	40	29	182
Apr 2021 - Mar 2022	21	25	32	24	23	8	133
% Chg 20/21 to 21/22	23.53%	-28.57%	18.52%	-29.41%	-42.50%	-72.41%	-26.92%
2021/2022 Avg	22.17	22.17	22.17	22.17	22.17	22.17	

Station Public Commendations per 100 Assigned Personnel



Apr 2019 - Mar 2020 Apr 2020 - Mar 2021 Apr 2021 - Mar 2022 2021/2022 Avg

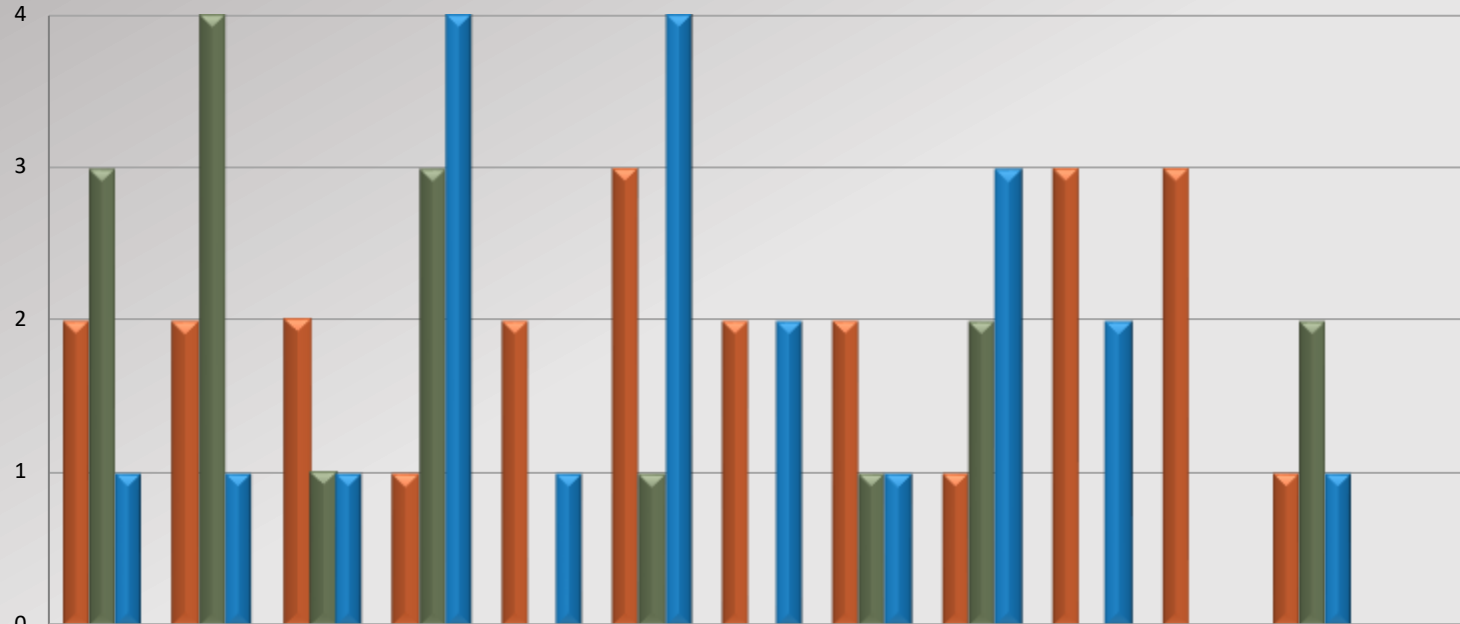


Watch Commander Service Comment Report

Public Commendations

Carson Station

Total Public Commendations By Month



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Apr 2019 - Mar 2020	2	2	2	1	2	3	2	2	1	3	3	1	24
Apr 2020 - Mar 2021	3	4	1	3	0	1	0	1	2	0	0	2	17
Apr 2021 - Mar 2022	1	1	1	4	1	4	2	1	3	2	0	1	21
% Chg 20/21 to 21/22	-66.67%	-75.00%	0.00%	33.33%	100.00%	300.00%	200.00%	0.00%	50.00%	200.00%	0.00%	-50.00%	23.53%

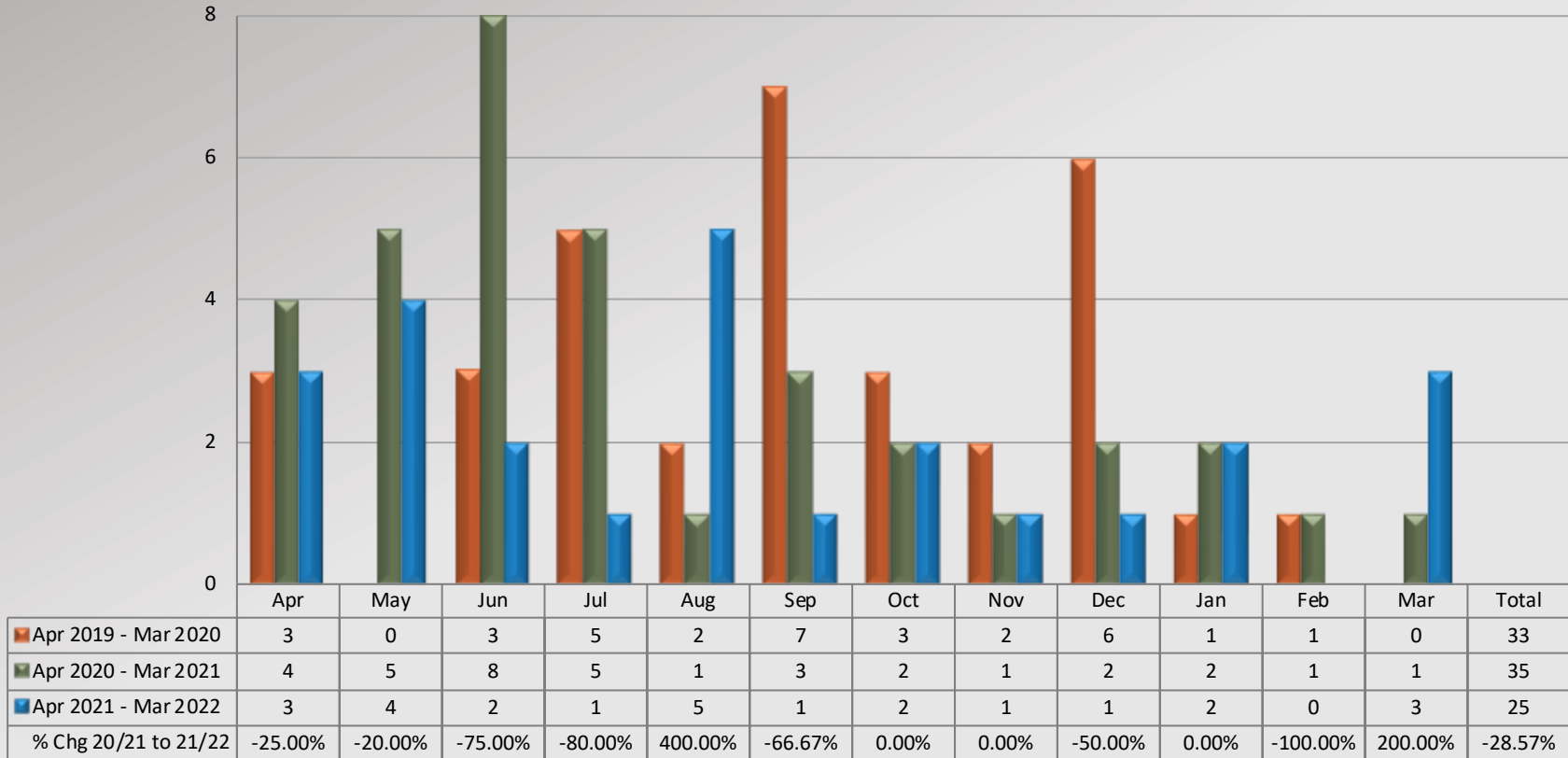


Watch Commander Service Comment Report

Public Commendations

Cerritos Station

Total Public Commendations By Month



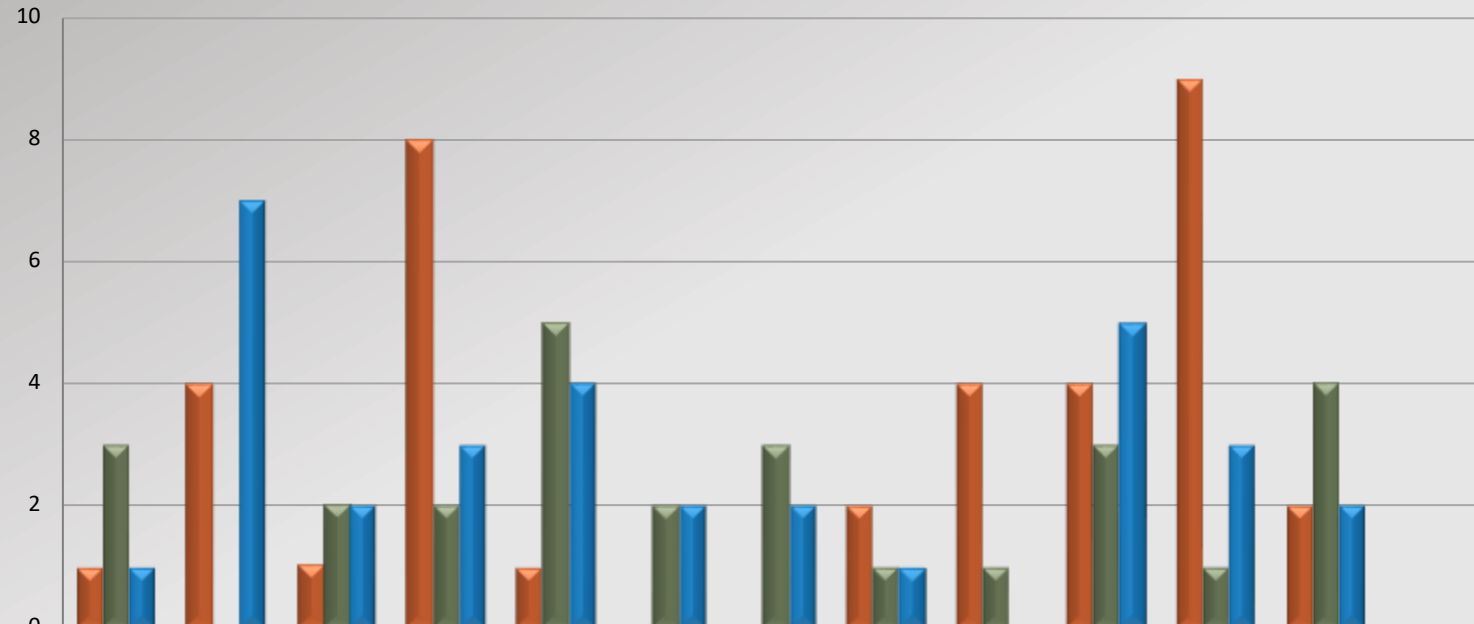


Watch Commander Service Comment Report

Public Commendations

Lakewood Station

Total Public Commendations By Month



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
■ Apr 2019 - Mar 2020	1	4	1	8	1	0	0	2	4	4	9	2	36
■ Apr 2020 - Mar 2021	3	0	2	2	5	2	3	1	1	3	1	4	27
■ Apr 2021 - Mar 2022	1	7	2	3	4	2	2	1	0	5	3	2	32
% Chg 20/21 to 21/22	-66.67%	700.00%	0.00%	50.00%	-20.00%	0.00%	-33.33%	0.00%	-100.00%	66.67%	200.00%	-50.00%	18.52%

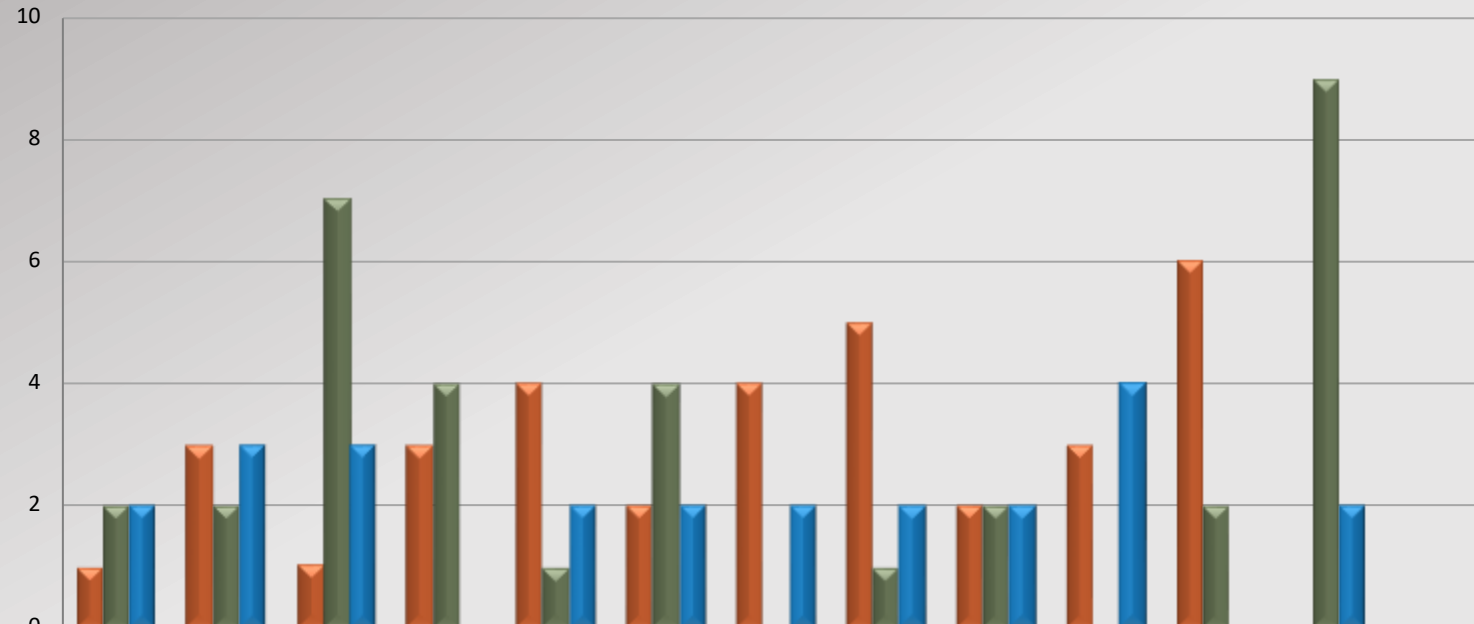


Watch Commander Service Comment Report

Public Commendations

Lomita Station

Total Public Commendations By Month



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
■ Apr 2019 - Mar 2020	1	3	1	3	4	2	4	5	2	3	6	0	34
■ Apr 2020 - Mar 2021	2	2	7	4	1	4	0	1	2	0	2	9	34
■ Apr 2021 - Mar 2022	2	3	3	0	2	2	2	2	2	4	0	2	24
% Chg 20/21 to 21/22	0.00%	50.00%	-57.14%	-100.00%	100.00%	-50.00%	200.00%	100.00%	0.00%	400.00%	-100.00%	-77.78%	-29.41%

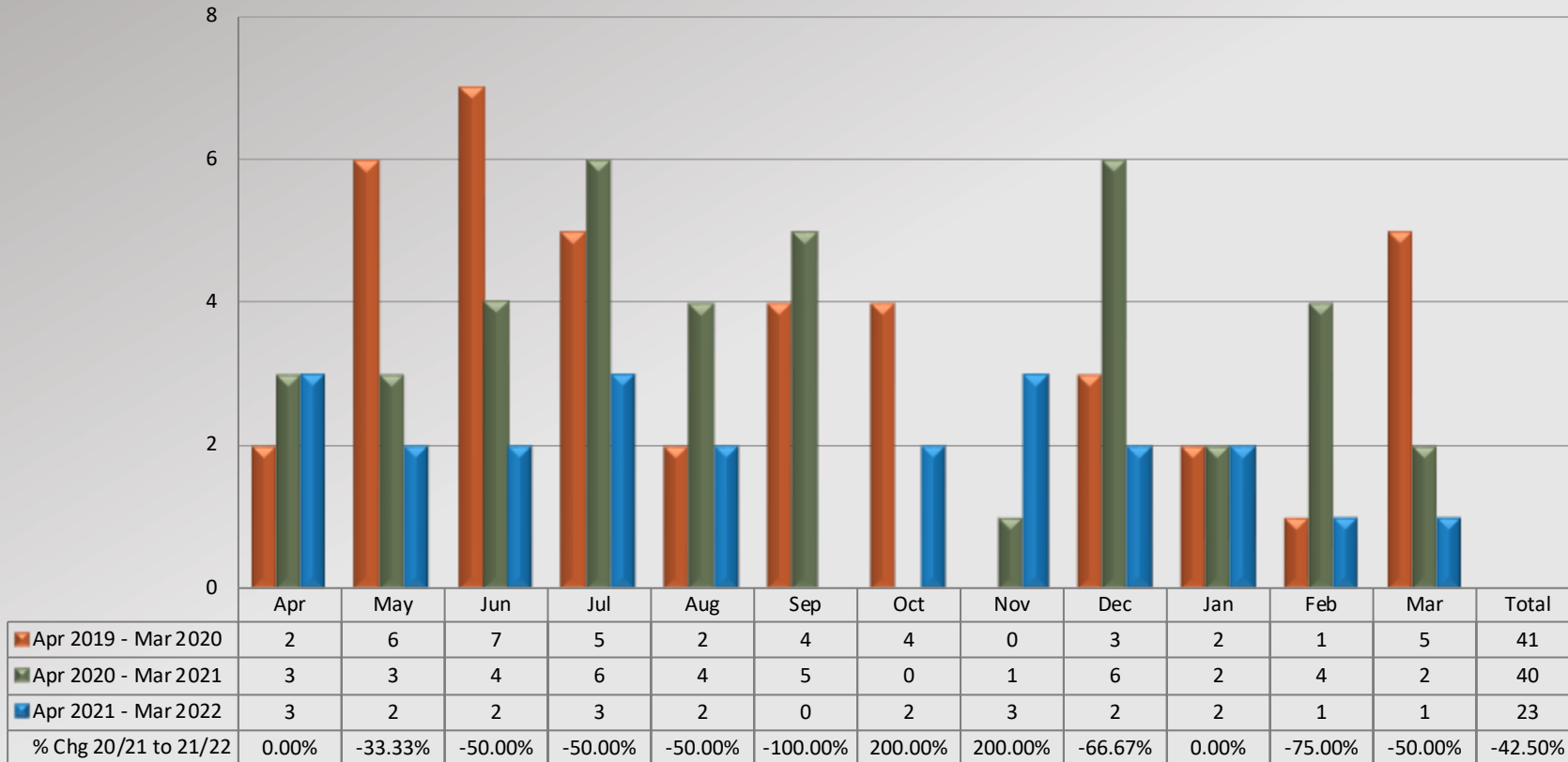


Watch Commander Service Comment Report

Public Commendations

Norwalk Station

Total Public Commendations By Month





Watch Commander Service Comment Report

Public Commendations

Pico Rivera Station

Total Public Commendations By Month

