

Los Angeles County

SHERIFF'S DEPARTMENT

SOUTH PATROL DIVISION

SHERIFF ROBERT G. LUNA

Capturing Data for the following time periods:

October 2020 – September 2021

October 2021 – September 2022

October 2022 – September 2023





Watch Commander Service Comment Report

Complaints – Personnel & Service

South Patrol Division

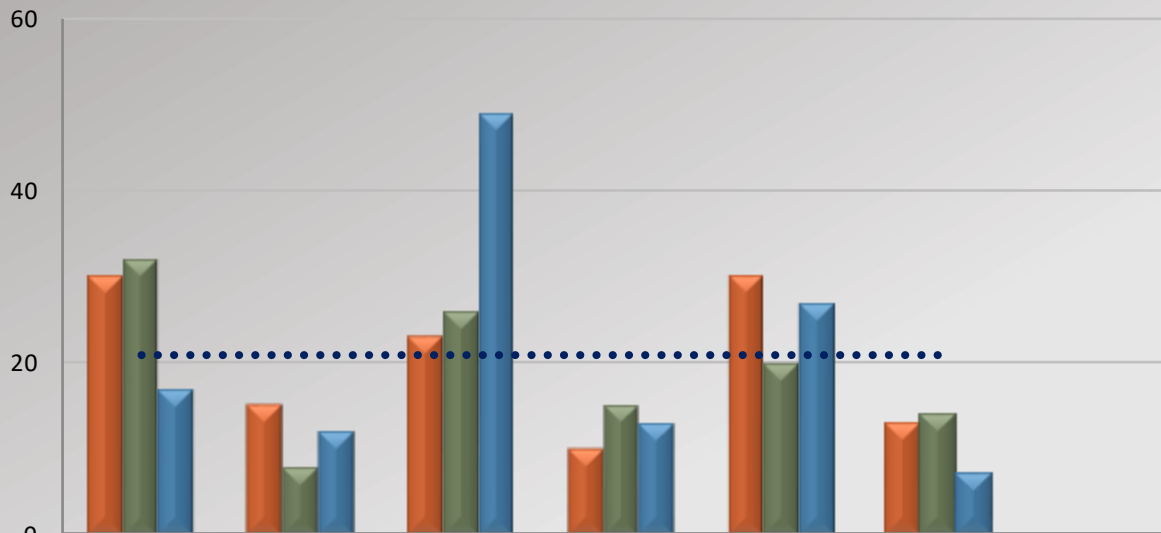


Watch Commander Service Comment Report

Complaints – Personnel & Service

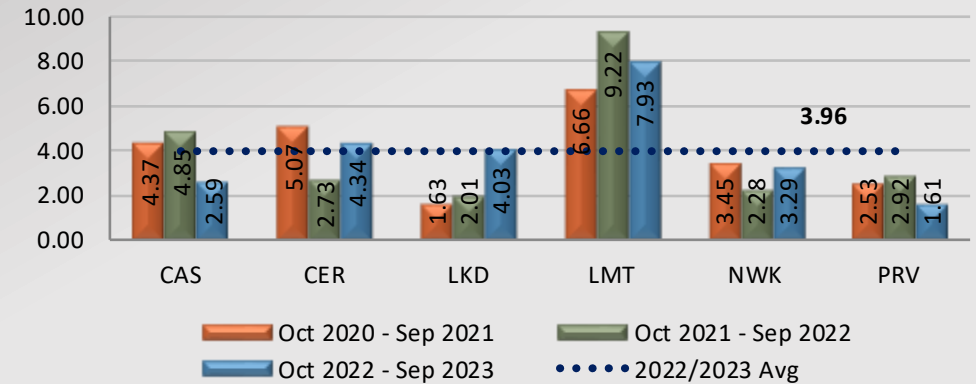
South Patrol Division

**Station Total Complaint Forms
Personnel & Service**

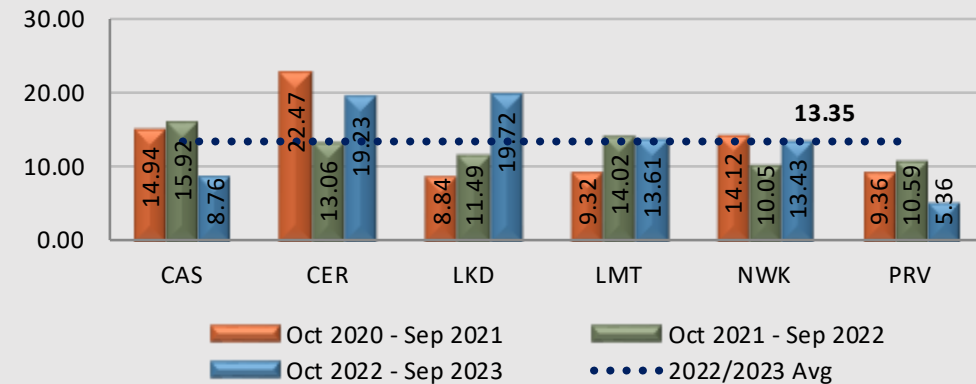


Oct 2020 - Sep 2021	30	15	23	10	30	13	121
Oct 2021 - Sep 2022	32	8	26	15	20	14	115
Oct 2022 - Sep 2023	17	12	49	13	27	7	125
% Chg 21/22 to 22/23	-46.88%	50.00%	88.46%	-13.33%	35.00%	-50.00%	8.70%
2022/2023 Avg	20.83	20.83	20.83	20.83	20.83	20.83	

Total Complaint Forms per 10,000 Contacts



Total Complaint Forms per 100 Assigned Personnel



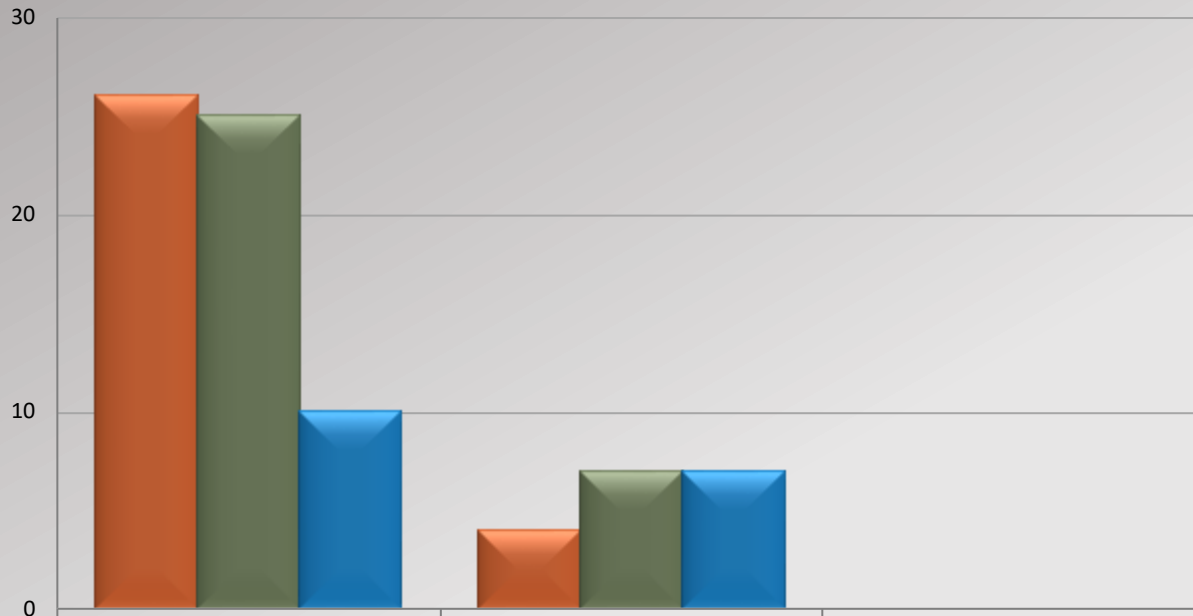


Watch Commander Service Comment Report

Complaints – Personnel & Service

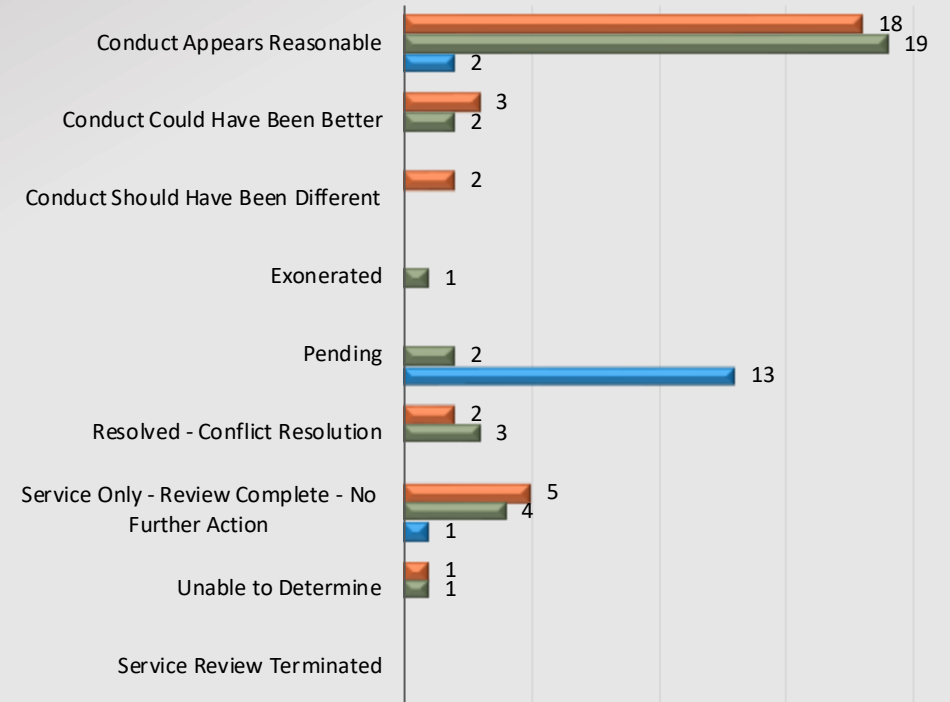
Carson Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Oct 2020 - Sep 2021	26	4	30
Oct 2021 - Sep 2022	25	7	32
Oct 2022 - Sep 2023	10	7	17
% Chg 21/22 to 22/23	-60.00%	0.00%	-46.88%

Dispositions



Oct 2020 - Sep 2021 Oct 2021 - Sep 2022 Oct 2022 - Sep 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

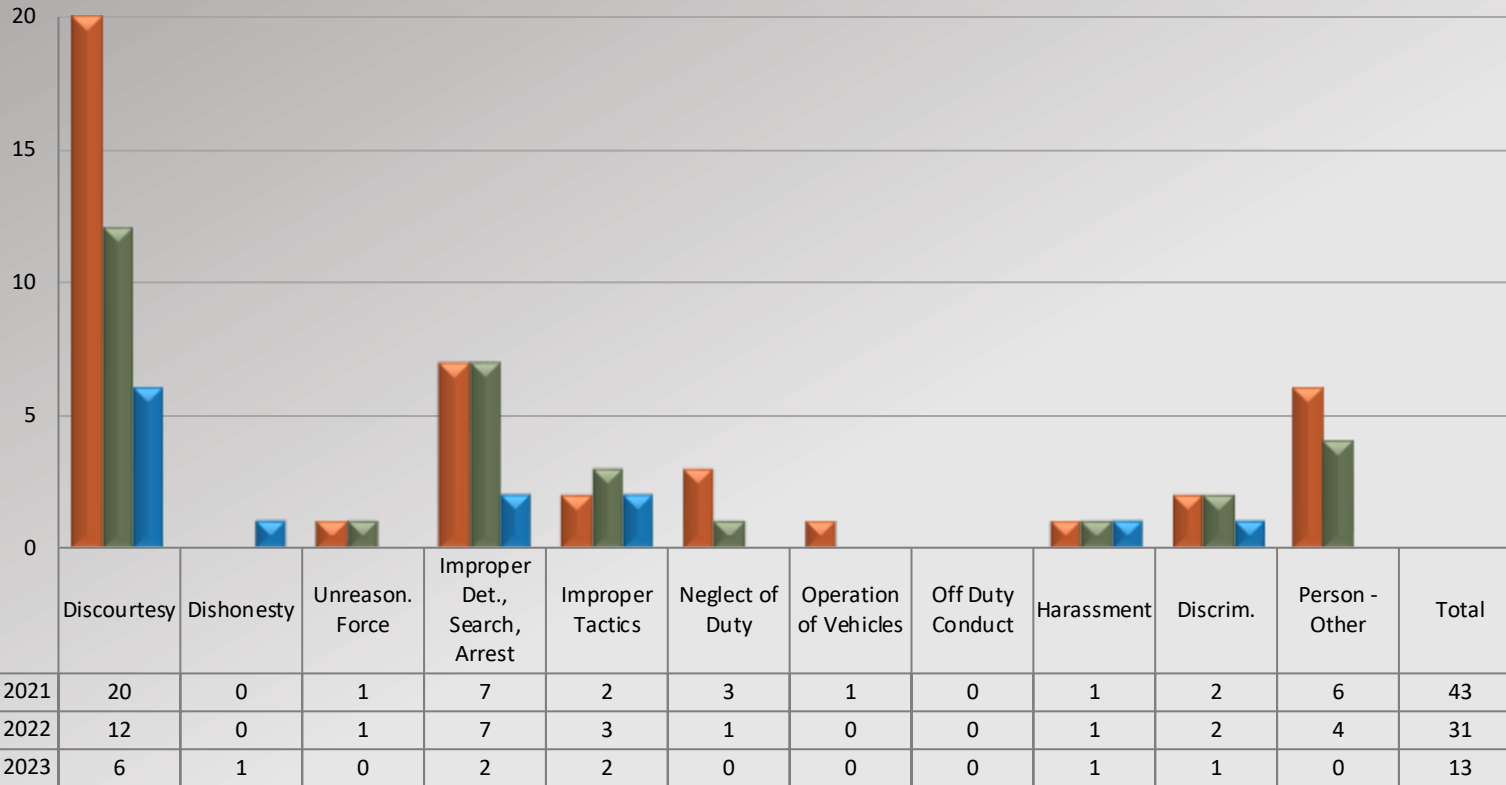


Watch Commander Service Comment Report

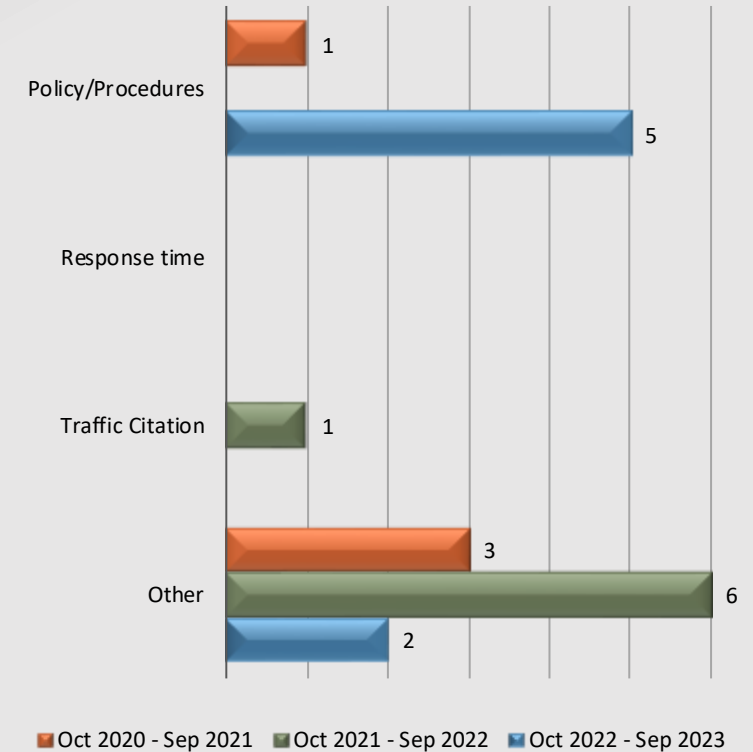
Complaints – Personnel & Service

Carson Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 10/05/2023

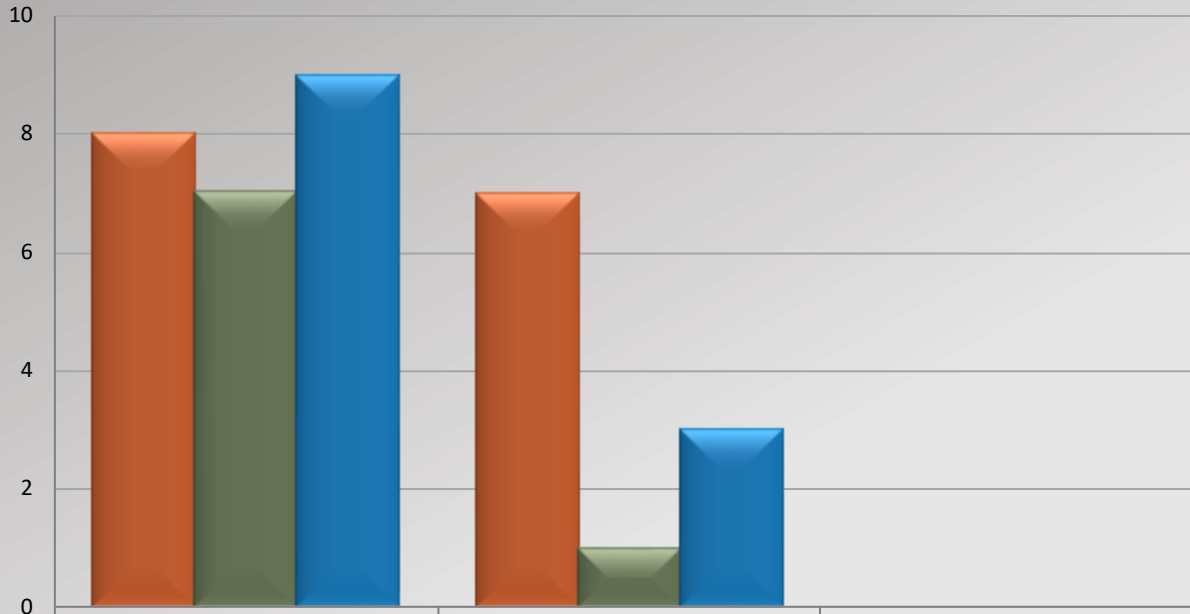


Watch Commander Service Comment Report

Complaints – Personnel & Service

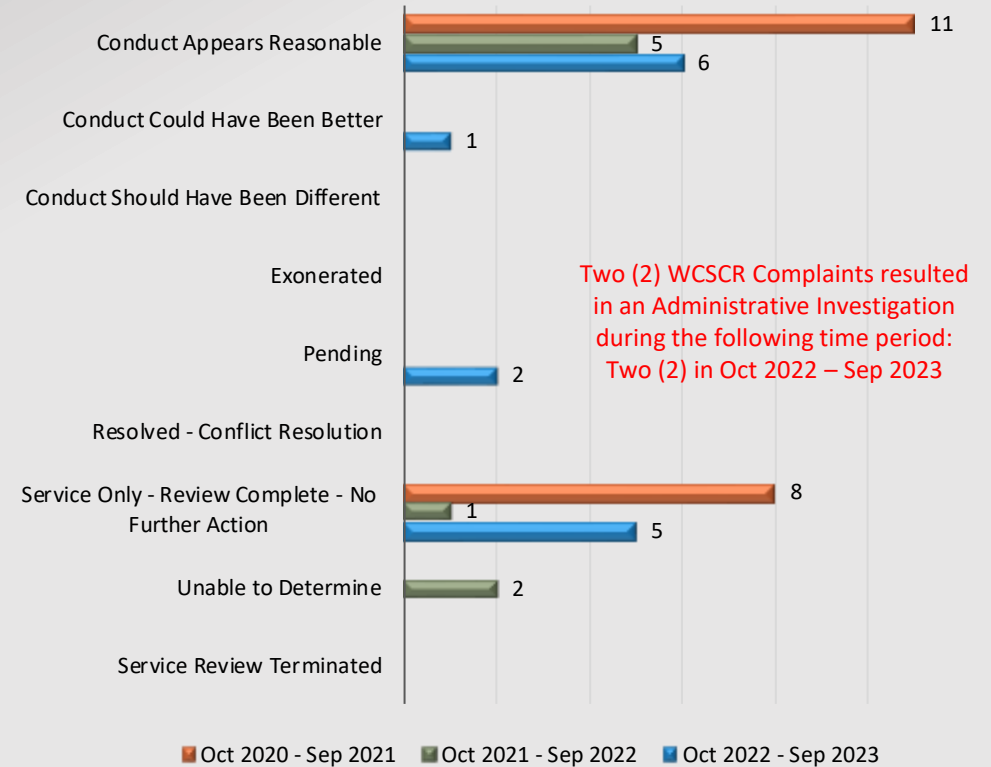
Cerritos Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Oct 2020 - Sep 2021	8	7	15
Oct 2021 - Sep 2022	7	1	8
Oct 2022 - Sep 2023	9	3	12
% Chg 21/22 to 22/23	28.57%	200.00%	50.00%

Dispositions



Oct 2020 - Sep 2021 Oct 2021 - Sep 2022 Oct 2022 - Sep 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

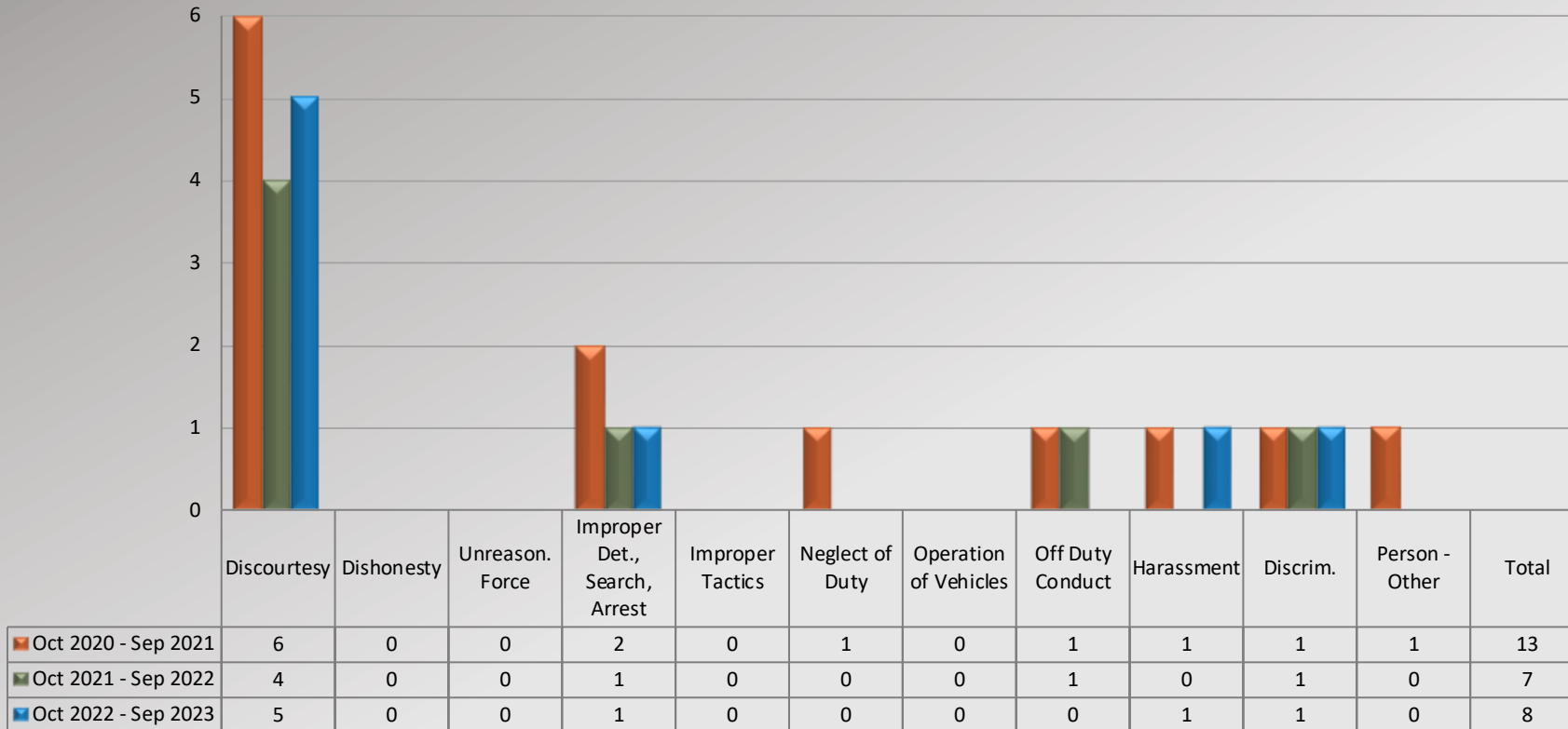


Watch Commander Service Comment Report

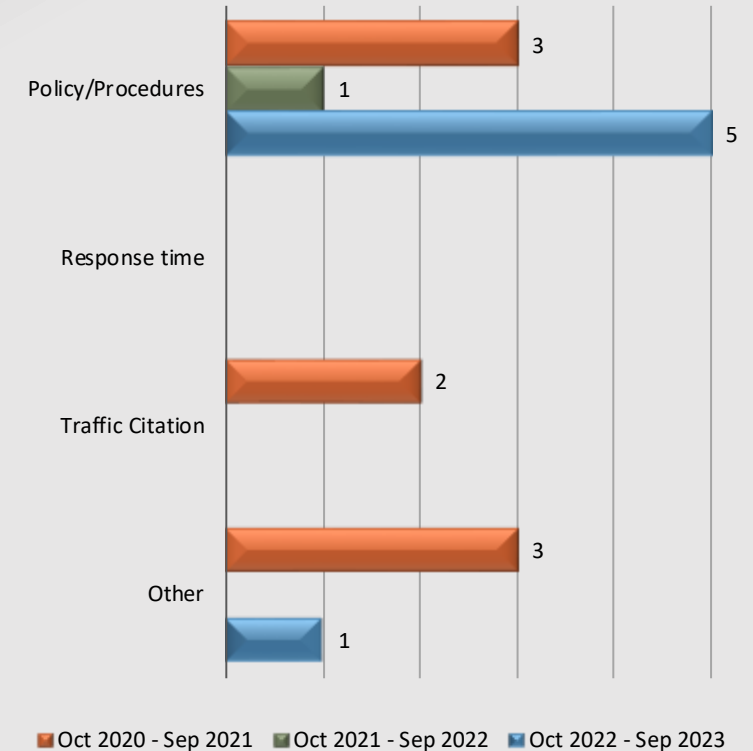
Complaints – Personnel & Service

Cerritos Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Information provided by the respective unit and entered on 10/05/2023

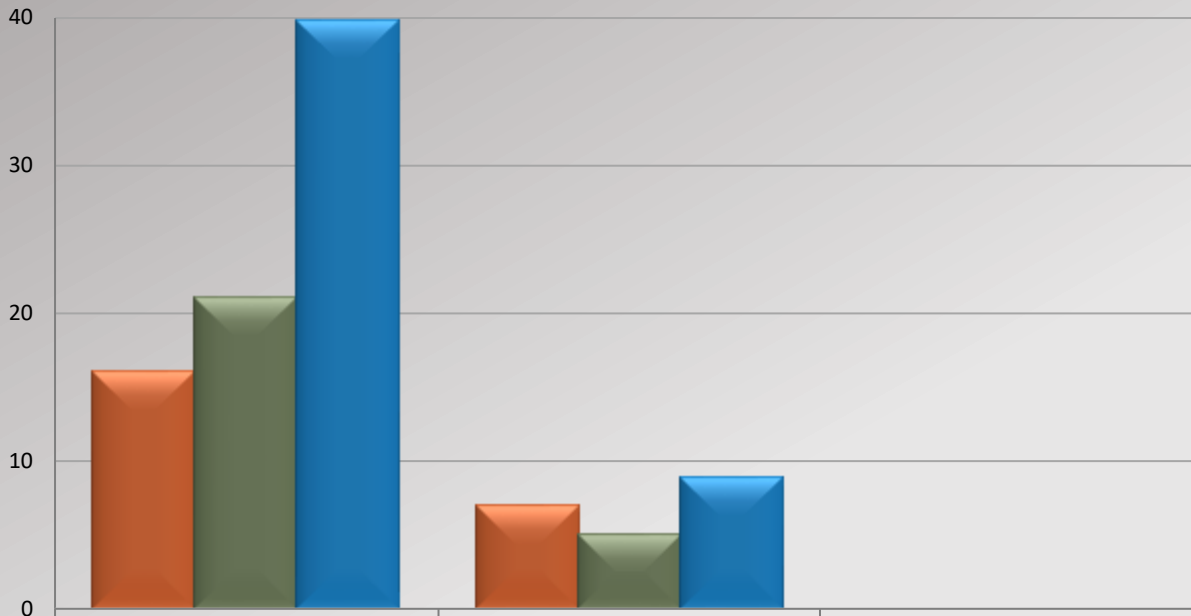


Watch Commander Service Comment Report

Complaints – Personnel & Service

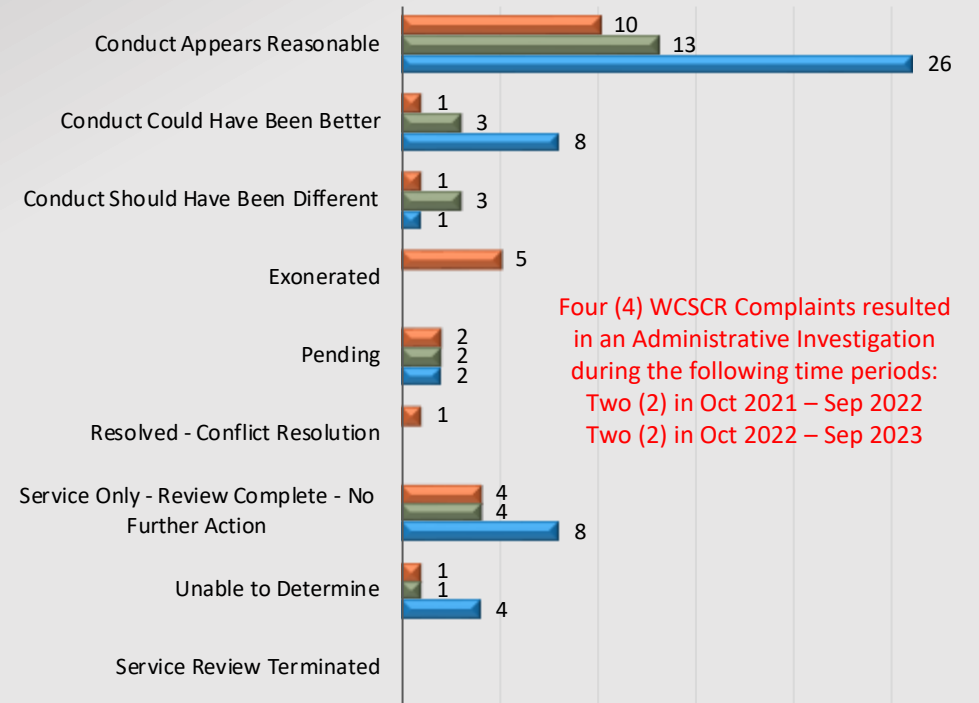
Lakewood Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Oct 2020 - Sep 2021	16	7	23
Oct 2021 - Sep 2022	21	5	26
Oct 2022 - Sep 2023	40	9	49
% Chg 21/22 to 22/23	90.48%	80.00%	88.46%

Dispositions



Four (4) WCSCR Complaints resulted in an Administrative Investigation during the following time periods:
 Two (2) in Oct 2021 – Sep 2022
 Two (2) in Oct 2022 – Sep 2023

Oct 2020 - Sep 2021 Oct 2021 - Sep 2022 Oct 2022 - Sep 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

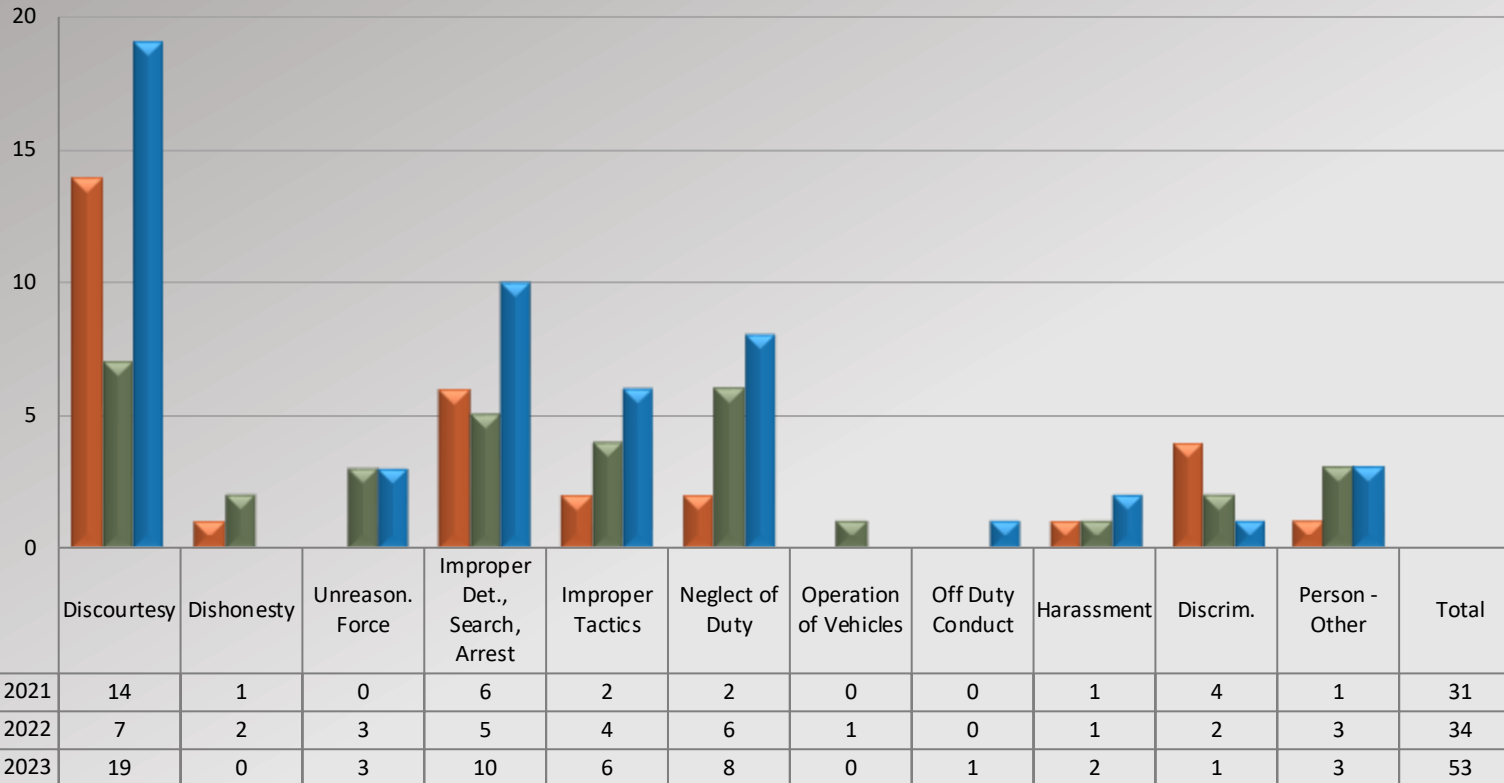


Watch Commander Service Comment Report

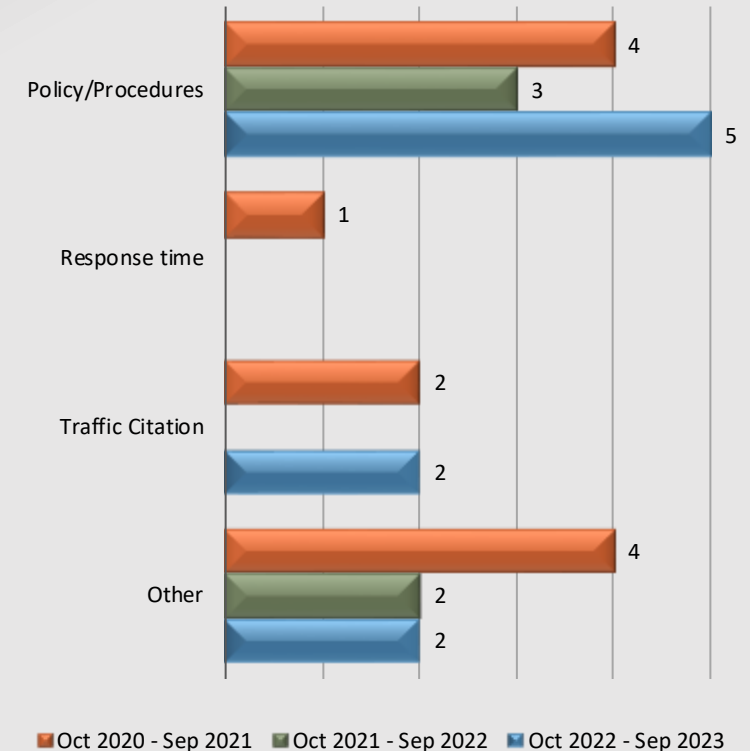
Complaints – Personnel & Service

Lakewood Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Information provided by the respective unit and entered on 10/05/2023

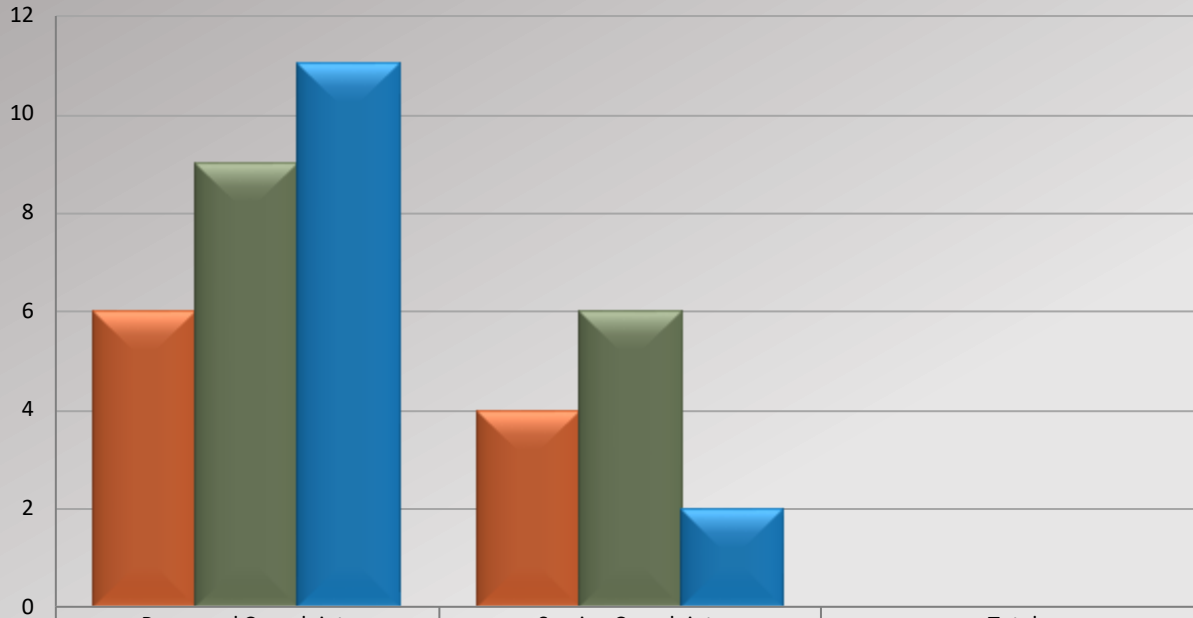


Watch Commander Service Comment Report

Complaints – Personnel & Service

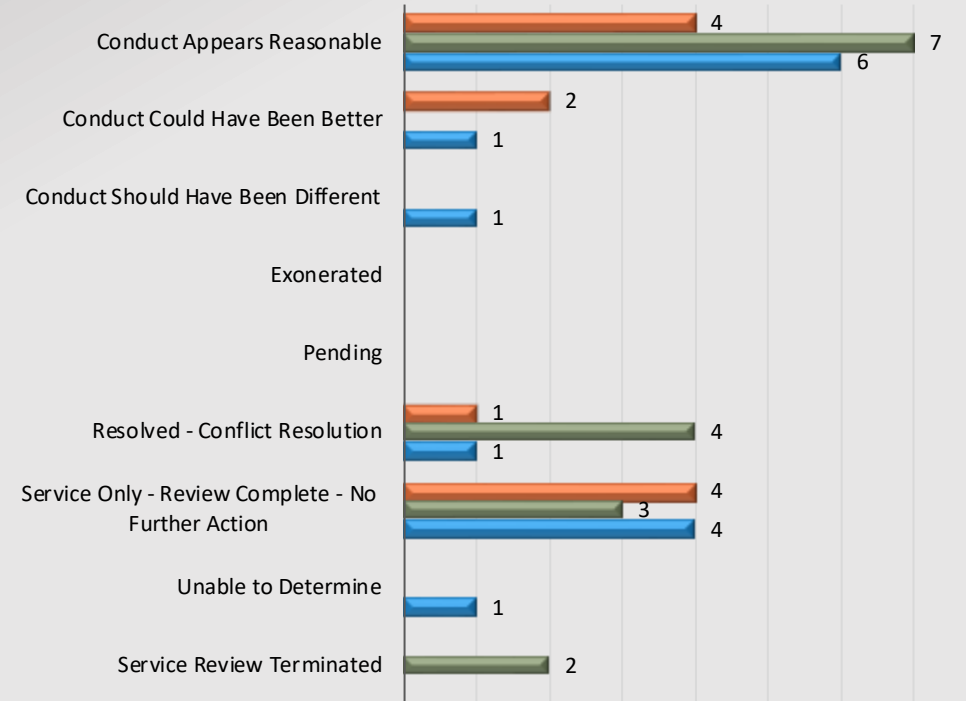
Lomita Station

WCSCR's



Oct 2020 - Sep 2021	6	4	10
Oct 2021 - Sep 2022	9	6	15
Oct 2022 - Sep 2023	11	2	13
% Chg 21/22 to 22/23	22.22%	-66.67%	-13.33%

Dispositions



Oct 2020 - Sep 2021 Oct 2021 - Sep 2022 Oct 2022 - Sep 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

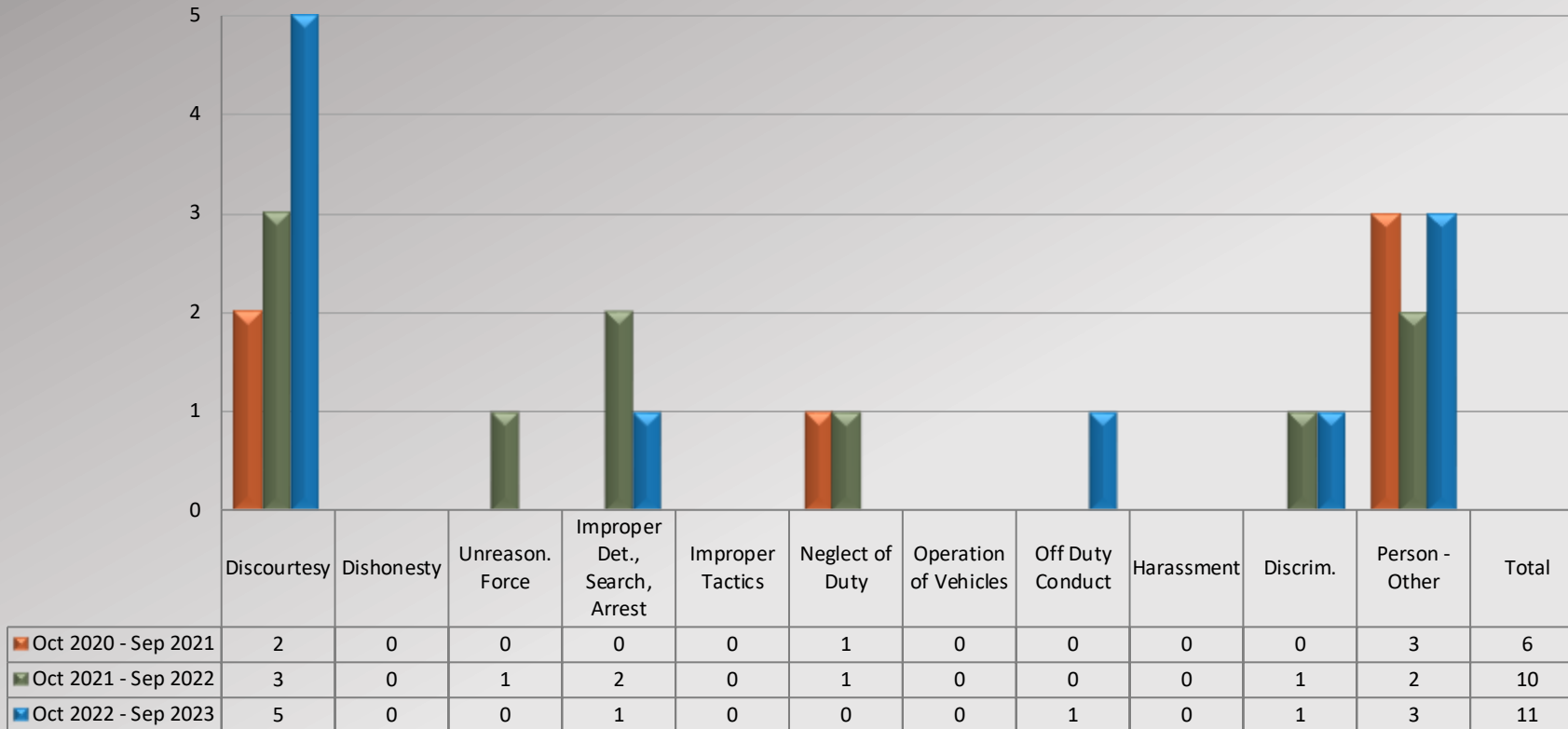


Watch Commander Service Comment Report

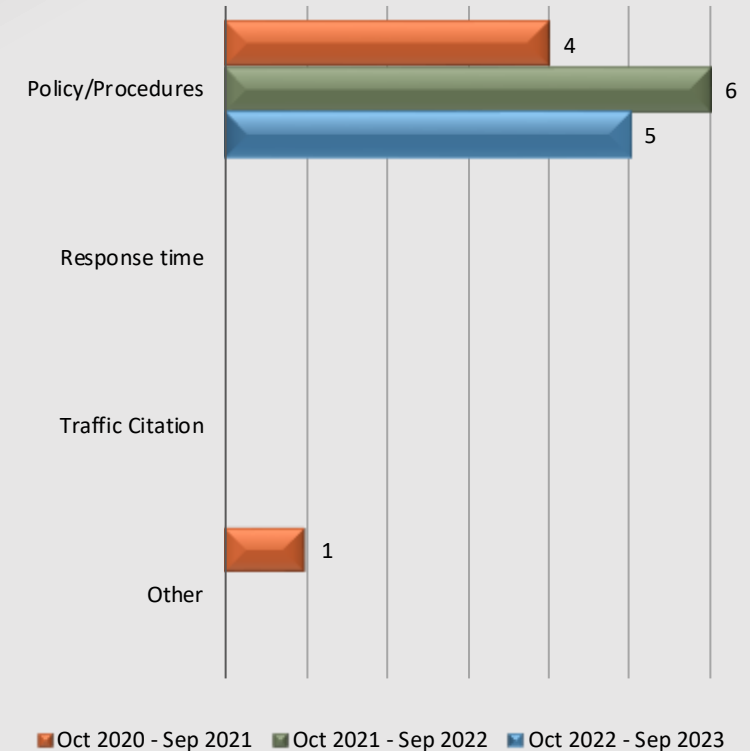
Complaints – Personnel & Service

Lomita Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Information provided by the respective unit and entered on 10/05/2023

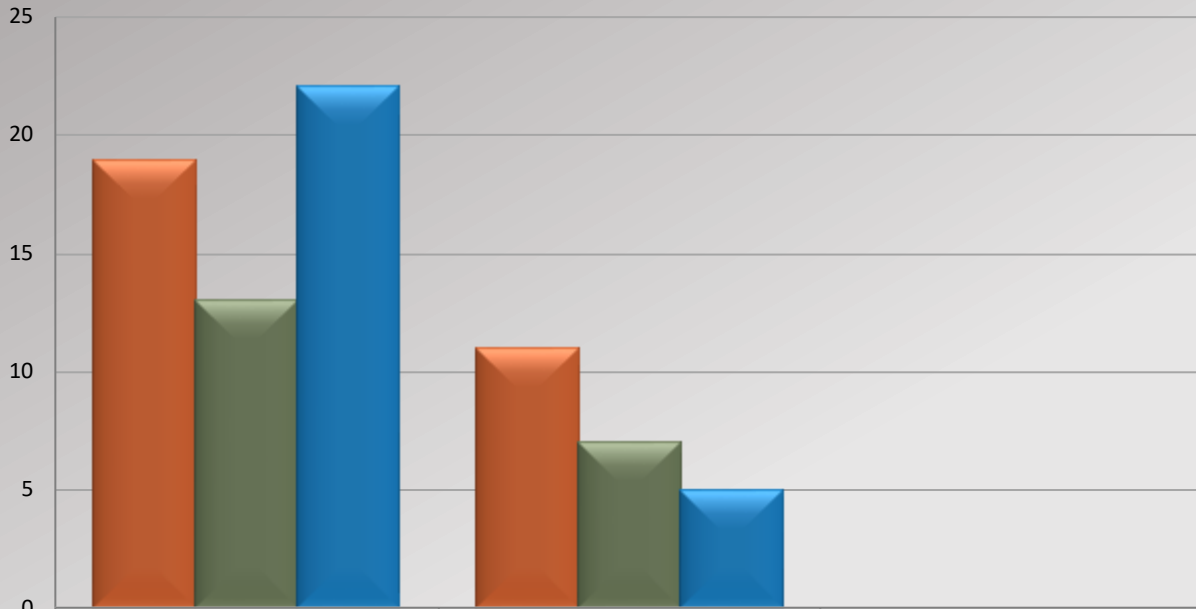


Watch Commander Service Comment Report

Complaints – Personnel & Service

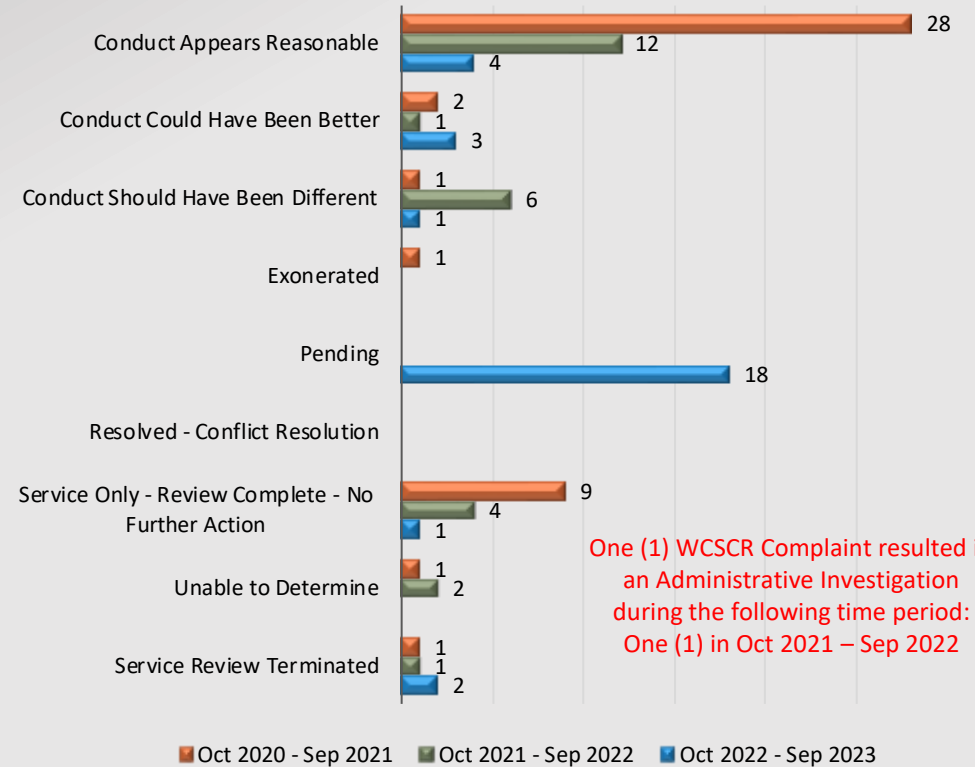
Norwalk Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Oct 2020 - Sep 2021	19	11	30
Oct 2021 - Sep 2022	13	7	20
Oct 2022 - Sep 2023	22	5	27
% Chg 21/22 to 22/23	69.23%	-28.57%	35.00%

Dispositions



One (1) WCSCR Complaint resulted in an Administrative Investigation during the following time period:
One (1) in Oct 2021 – Sep 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

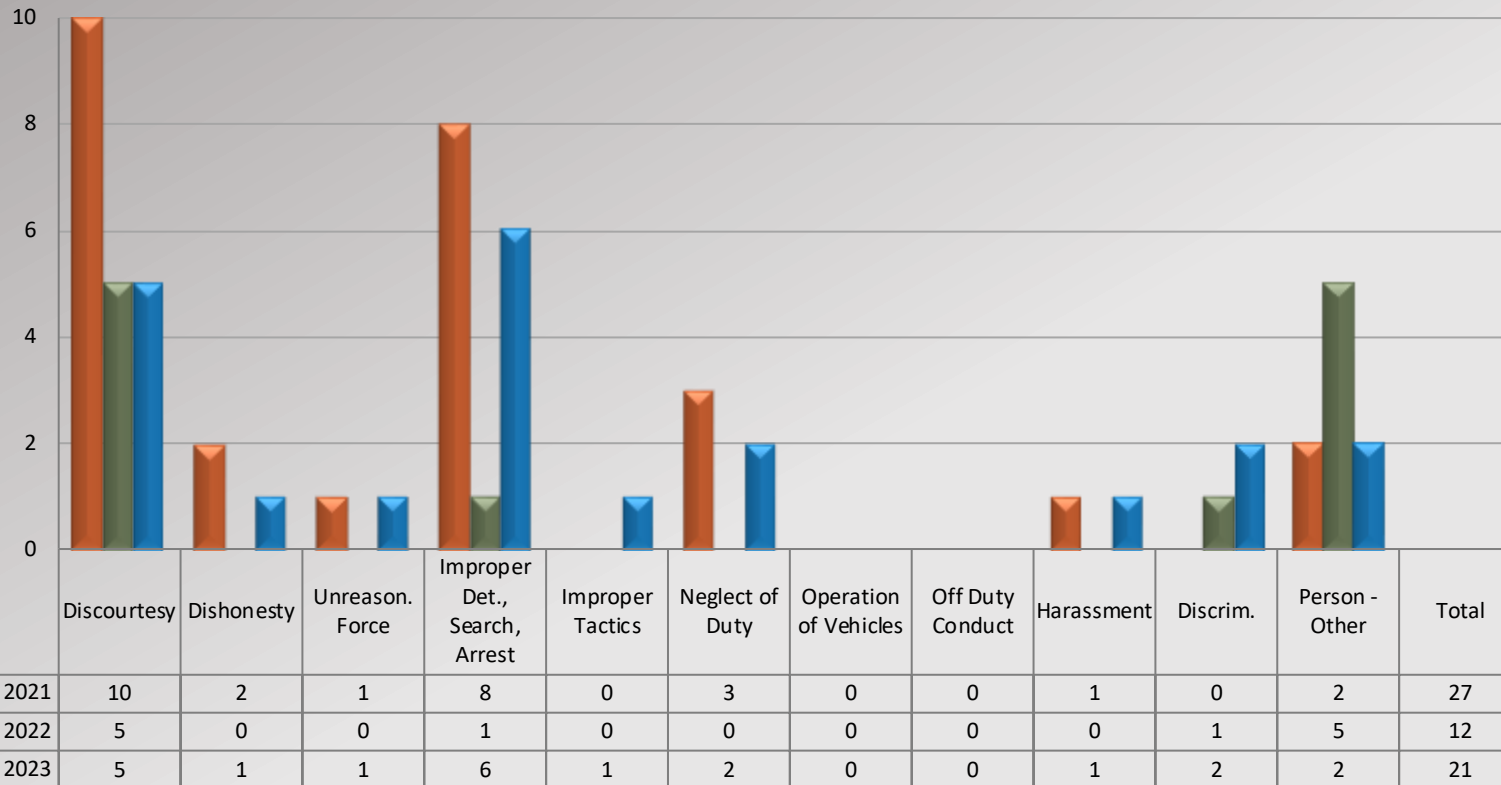


Watch Commander Service Comment Report

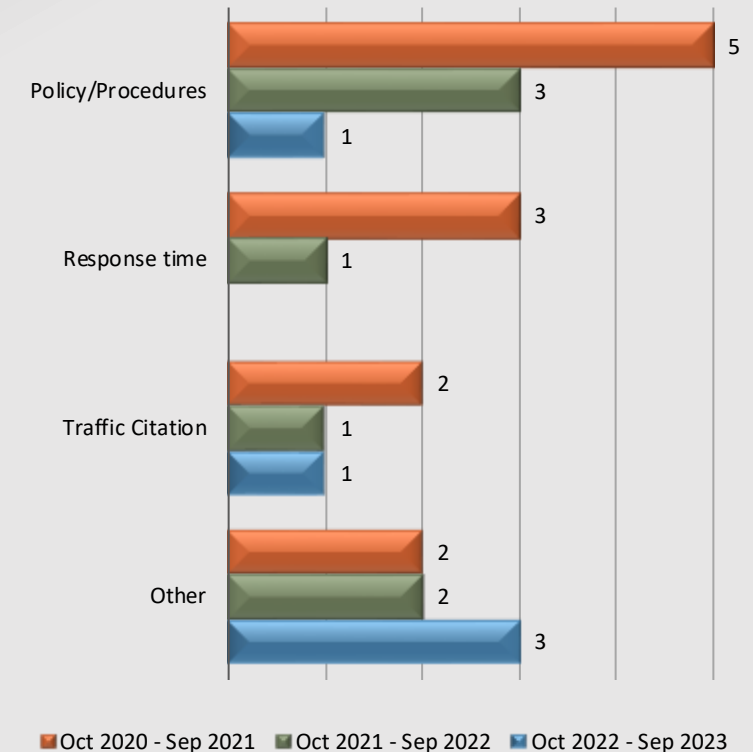
Complaints – Personnel & Service

Norwalk Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Information provided by the respective unit and entered on 10/05/2023

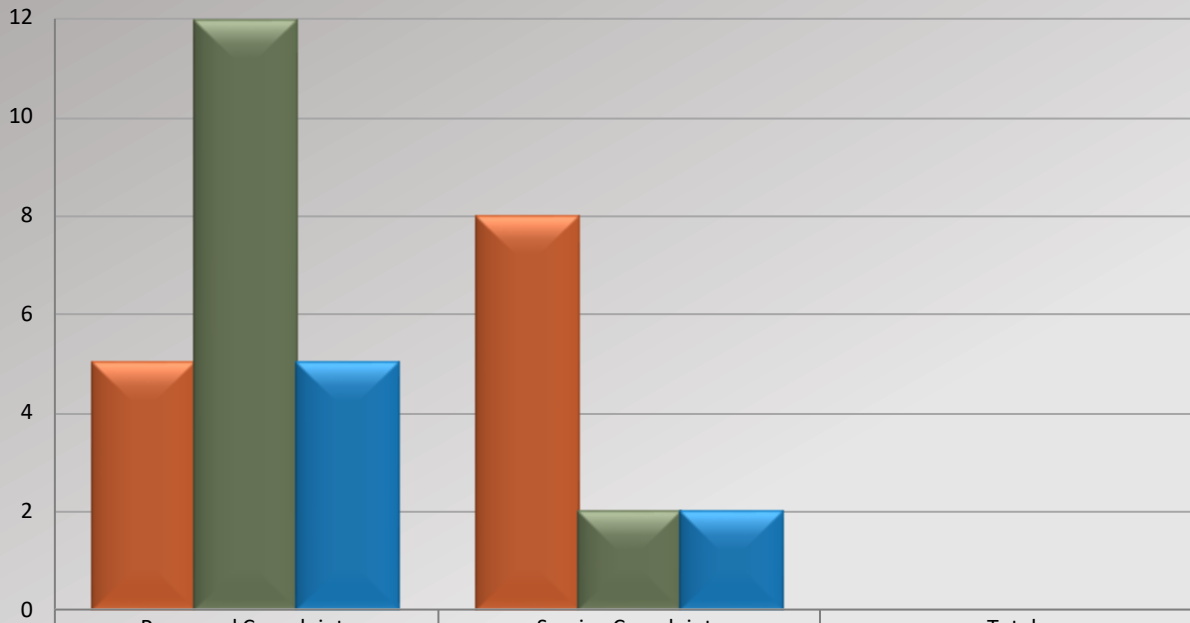


Watch Commander Service Comment Report

Complaints – Personnel & Service

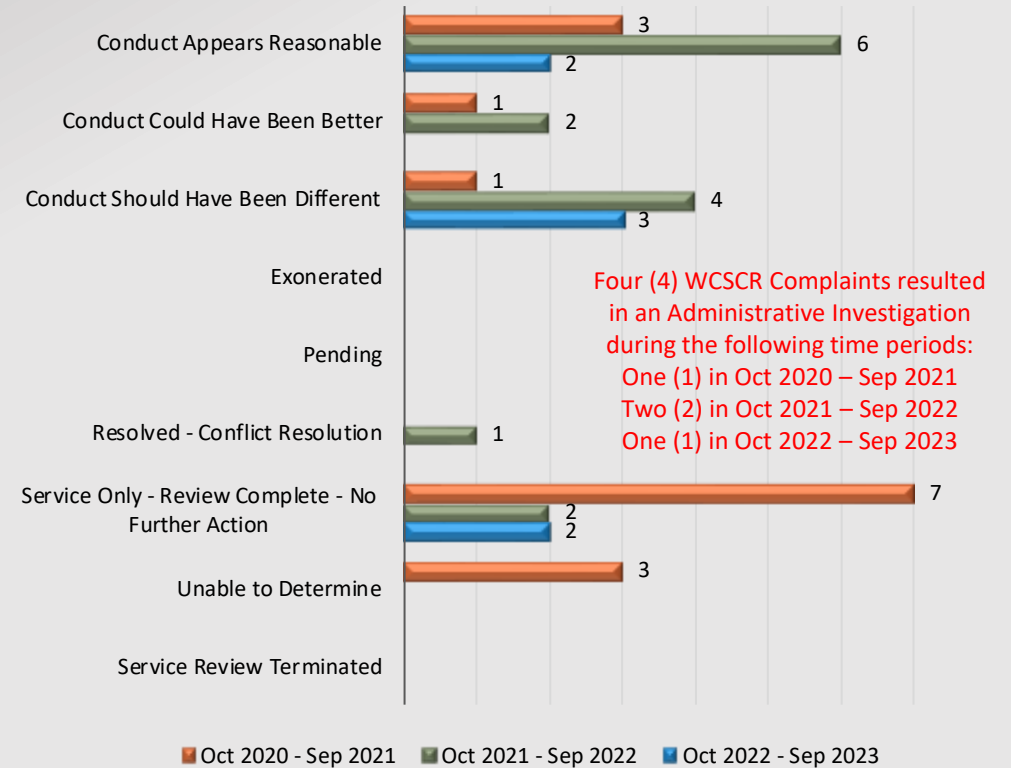
Pico Rivera Station

WCSCR's



Oct 2020 - Sep 2021	5	8	13
Oct 2021 - Sep 2022	12	2	14
Oct 2022 - Sep 2023	5	2	7
% Chg 21/22 to 22/23	-58.33%	0.00%	-50.00%

Dispositions



Oct 2020 - Sep 2021 Oct 2021 - Sep 2022 Oct 2022 - Sep 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

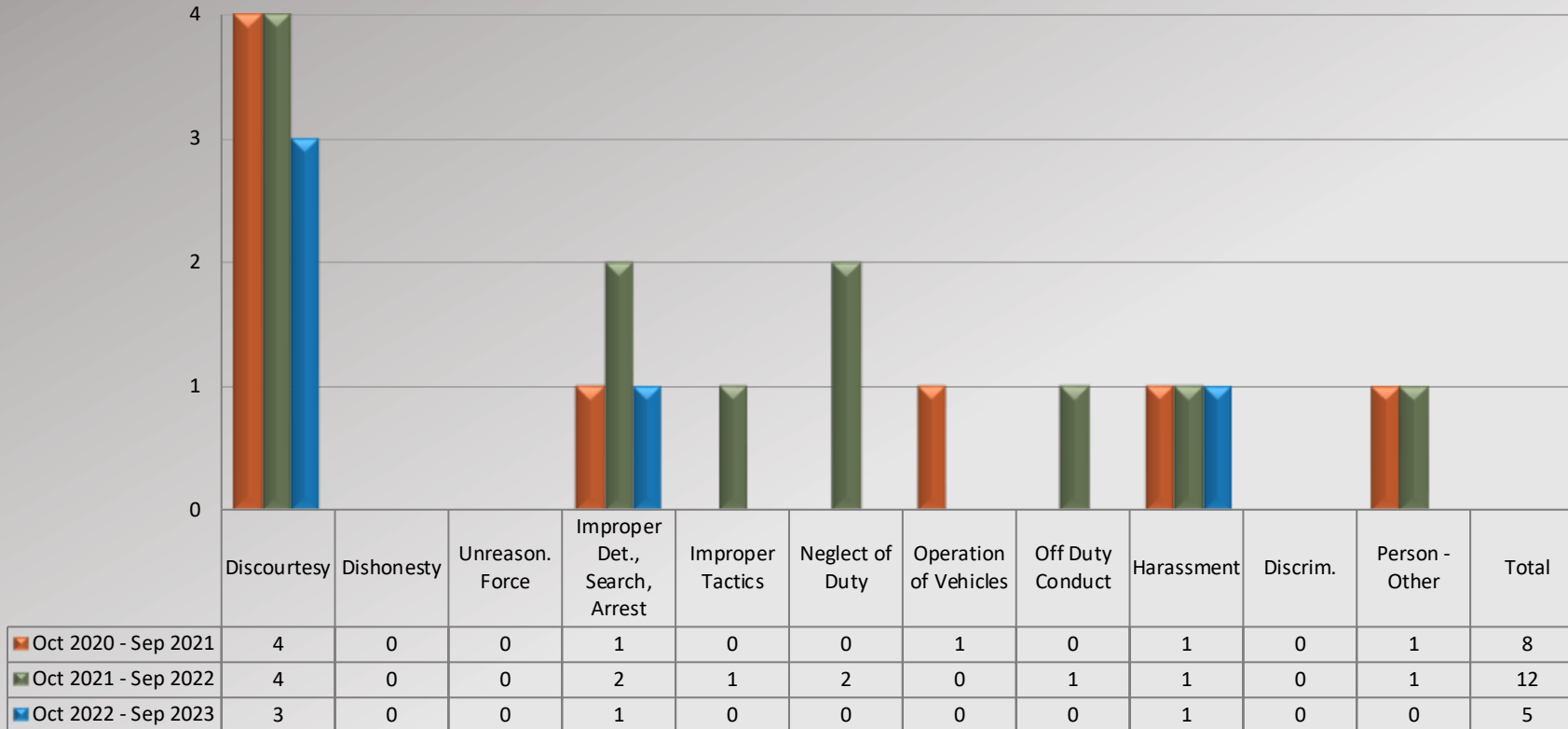


Watch Commander Service Comment Report

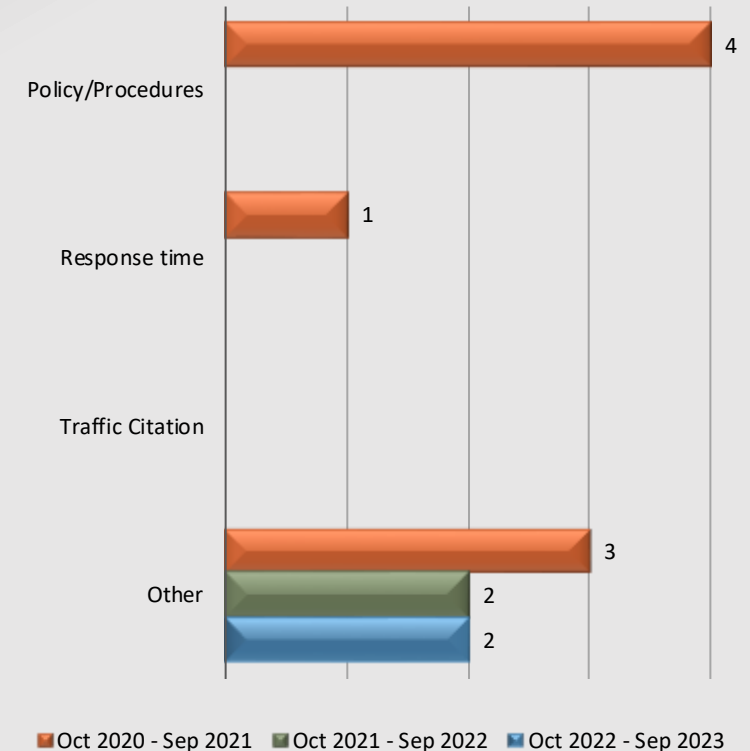
Complaints – Personnel & Service

Pico Rivera Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 10/05/2023



Watch Commander Service Comment Report

Public Commendations

South Patrol Division

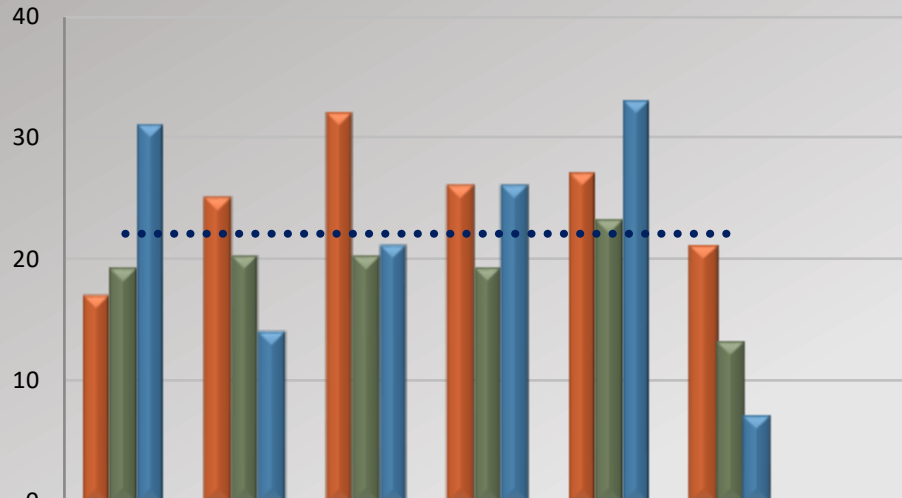


Watch Commander Service Comment Report

Public Commendations

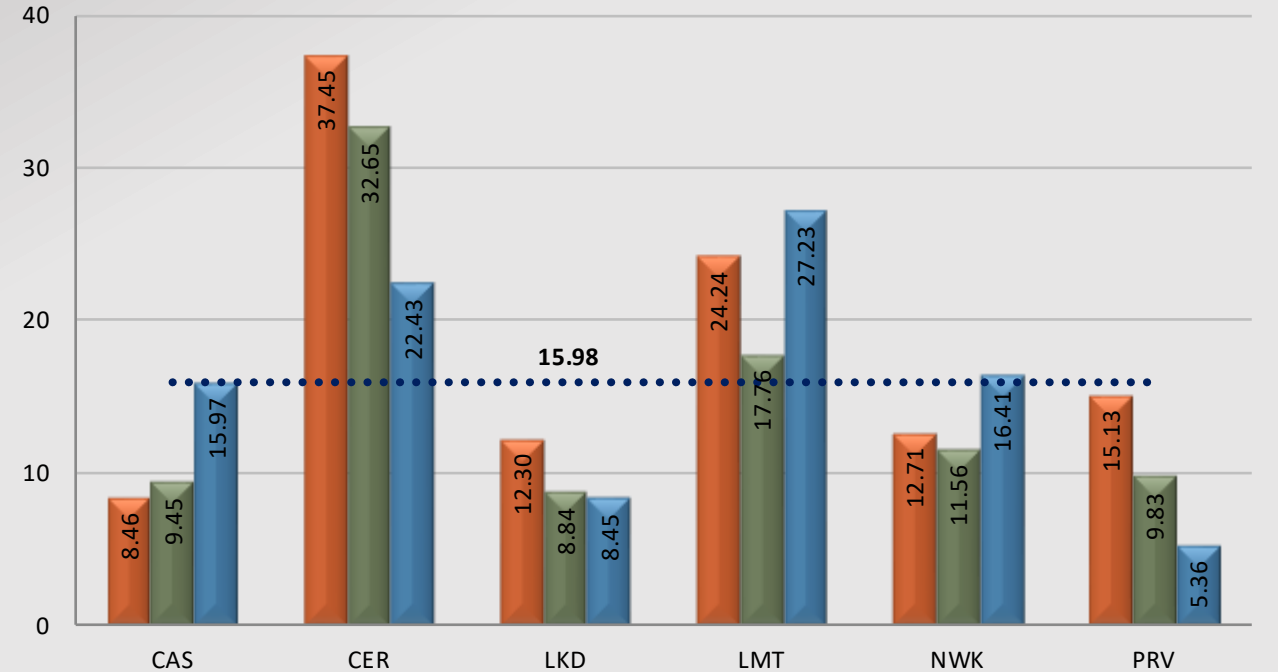
South Patrol Division

Station Public Commendations



	CAS	CER	LKD	LMT	NWK	PRV	Total
Oct 2020 - Sep 2021	17	25	32	26	27	21	148
Oct 2021 - Sep 2022	19	20	20	19	23	13	114
Oct 2022 - Sep 2023	31	14	21	26	33	7	132
% Chg 21/22 to 22/23	63.16%	-30.00%	5.00%	36.84%	43.48%	-46.15%	15.79%
2022/2023 Avg	22.00	22.00	22.00	22.00	22.00	22.00	

Station Public Commendations per 100 Assigned Personnel



Oct 2020 - Sep 2021 Oct 2021 - Sep 2022 Oct 2022 - Sep 2023 2022/2023 Avg

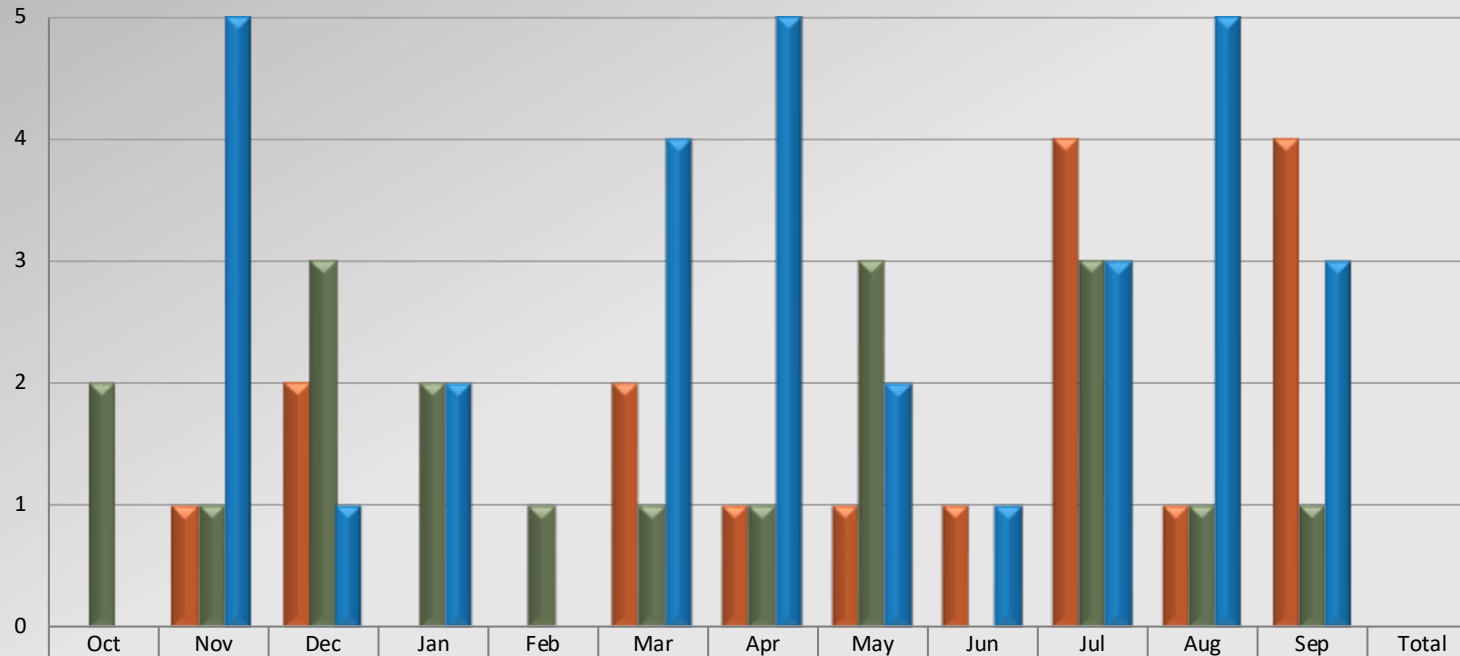


Watch Commander Service Comment Report

Public Commendations

Carson Station

Total Public Commendations By Month



Oct 2020 - Sep 2021	0	1	2	0	0	2	1	1	1	4	1	4	17
Oct 2021 - Sep 2022	2	1	3	2	1	1	1	3	0	3	1	1	19
Oct 2022 - Sep 2023	0	5	1	2	0	4	5	2	1	3	5	3	31
% Chg 21/22 to 22/23	-100.00%	400.00%	-66.67%	0.00%	-100.00%	300.00%	400.00%	-33.33%	100.00%	0.00%	400.00%	200.00%	63.16%

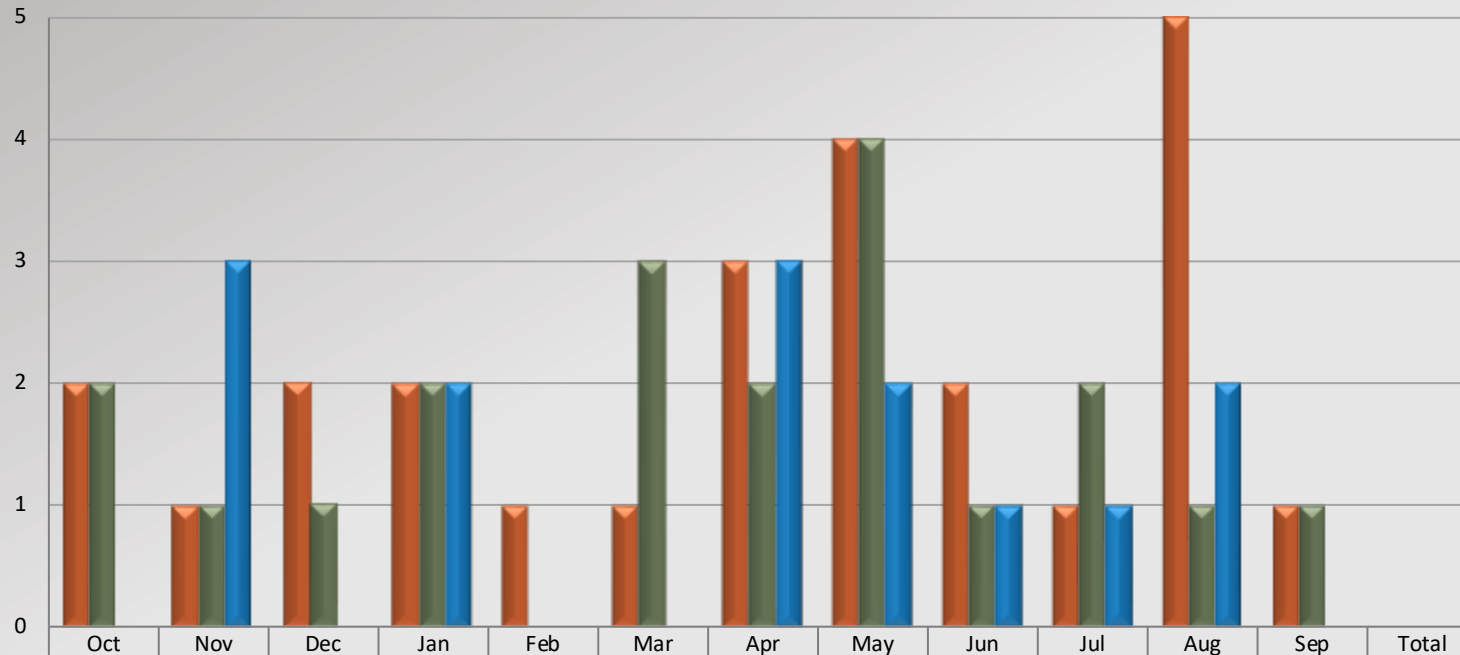


Watch Commander Service Comment Report

Public Commendations

Cerritos Station

Total Public Commendations By Month



Oct 2020 - Sep 2021	2	1	2	2	1	1	3	4	2	1	5	1	25
Oct 2021 - Sep 2022	2	1	1	2	0	3	2	4	1	2	1	1	20
Oct 2022 - Sep 2023	0	3	0	2	0	0	3	2	1	1	2	0	14
% Chg 21/22 to 22/23	-100.00%	200.00%	-100.00%	0.00%	0.00%	-100.00%	50.00%	-50.00%	0.00%	-50.00%	100.00%	-100.00%	-30.00%

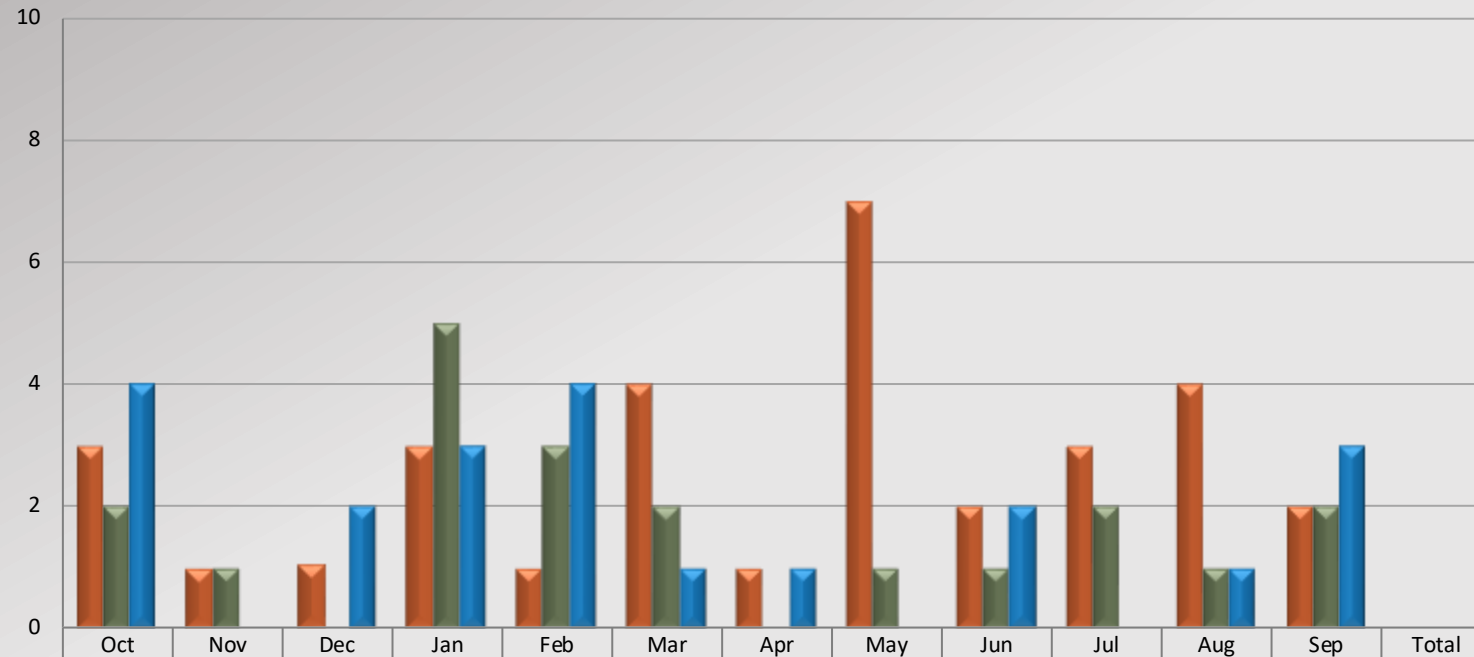


Watch Commander Service Comment Report

Public Commendations

Lakewood Station

Total Public Commendations By Month



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total
Oct 2020 - Sep 2021	3	1	1	3	1	4	1	7	2	3	4	2	32
Oct 2021 - Sep 2022	2	1	0	5	3	2	0	1	1	2	1	2	20
Oct 2022 - Sep 2023	4	0	2	3	4	1	1	0	2	0	1	3	21
% Chg 21/22 to 22/23	100.00%	-100.00%	200.00%	-40.00%	33.33%	-50.00%	100.00%	-100.00%	100.00%	-100.00%	0.00%	50.00%	5.00%

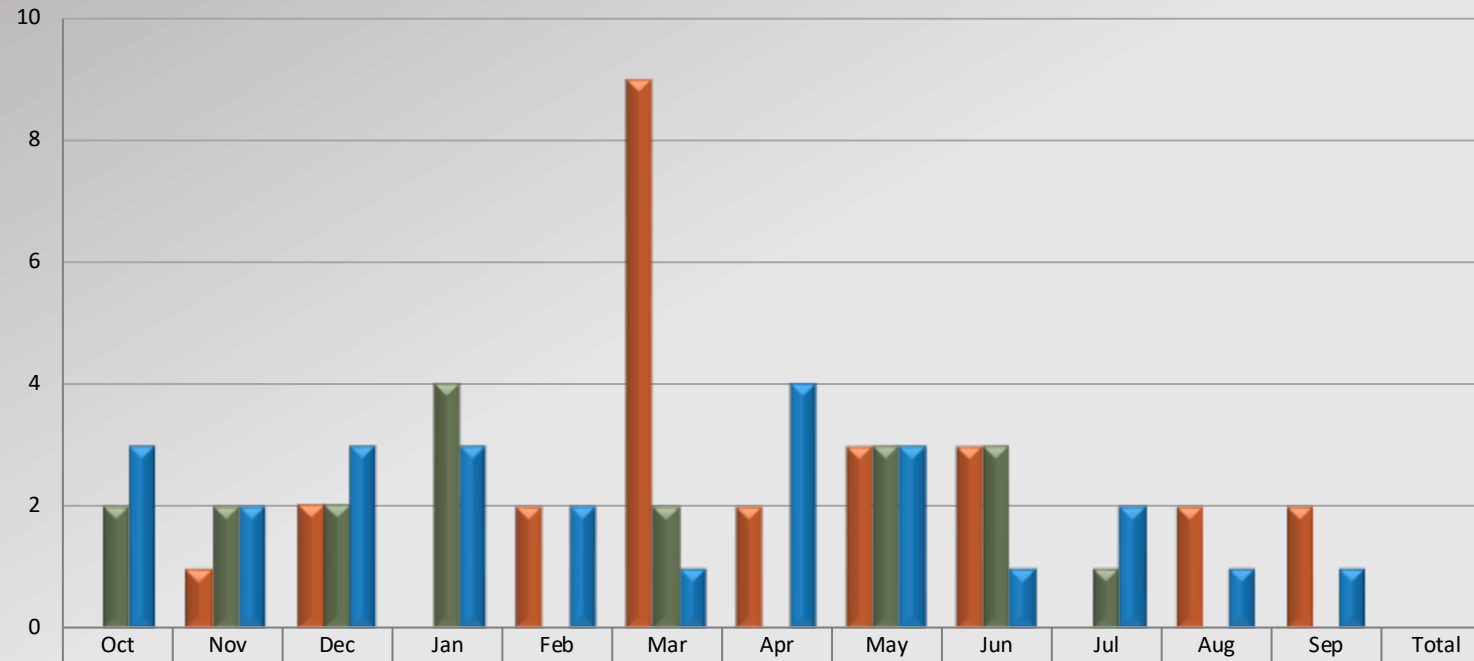


Watch Commander Service Comment Report

Public Commendations

Lomita Station

Total Public Commendations By Month



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total
Oct 2020 - Sep 2021	0	1	2	0	2	9	2	3	3	0	2	2	26
Oct 2021 - Sep 2022	2	2	2	4	0	2	0	3	3	1	0	0	19
Oct 2022 - Sep 2023	3	2	3	3	2	1	4	3	1	2	1	1	26
% Chg 21/22 to 22/23	50.00%	0.00%	50.00%	-25.00%	200.00%	-50.00%	400.00%	0.00%	-66.67%	100.00%	100.00%	100.00%	36.84%

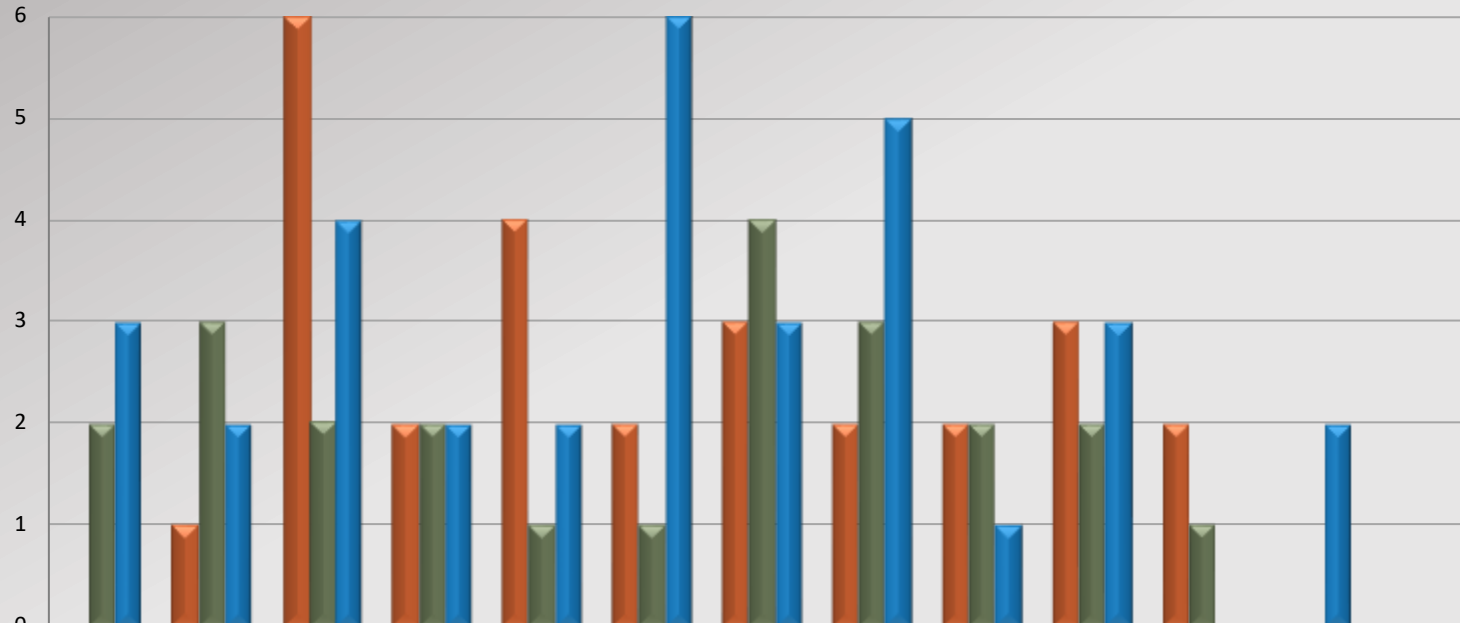


Watch Commander Service Comment Report

Public Commendations

Norwalk Station

Total Public Commendations By Month



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total
■ Oct 2020 - Sep 2021	0	1	6	2	4	2	3	2	2	3	2	0	27
■ Oct 2021 - Sep 2022	2	3	2	2	1	1	4	3	2	2	1	0	23
■ Oct 2022 - Sep 2023	3	2	4	2	2	6	3	5	1	3	0	2	33
% Chg 21/22 to 22/23	50.00%	-33.33%	100.00%	0.00%	100.00%	500.00%	-25.00%	66.67%	-50.00%	50.00%	-100.00%	200.00%	43.48%



Watch Commander Service Comment Report

Public Commendations

Pico Rivera Station

Total Public Commendations By Month

