

Los Angeles County

SHERIFF'S DEPARTMENT

NORTH PATROL DIVISION

SHERIFF ALEX VILLANUEVA

Capturing data for the following time periods:

August 2019 – July 2020

August 2020 – July 2021

August 2021 – July 2022





Watch Commander Service Comment Report

Complaints – Personnel & Service

North Patrol Division

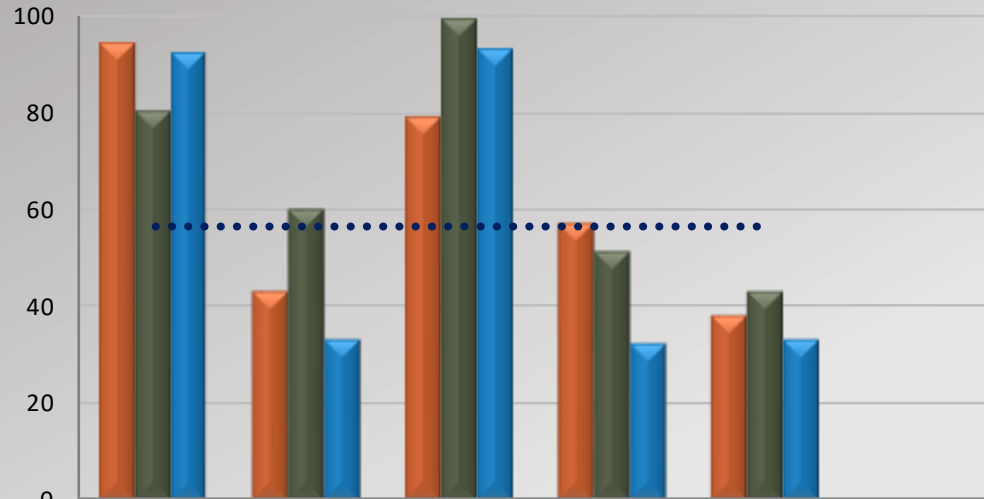


Watch Commander Service Comment Report

Complaints – Personnel & Service

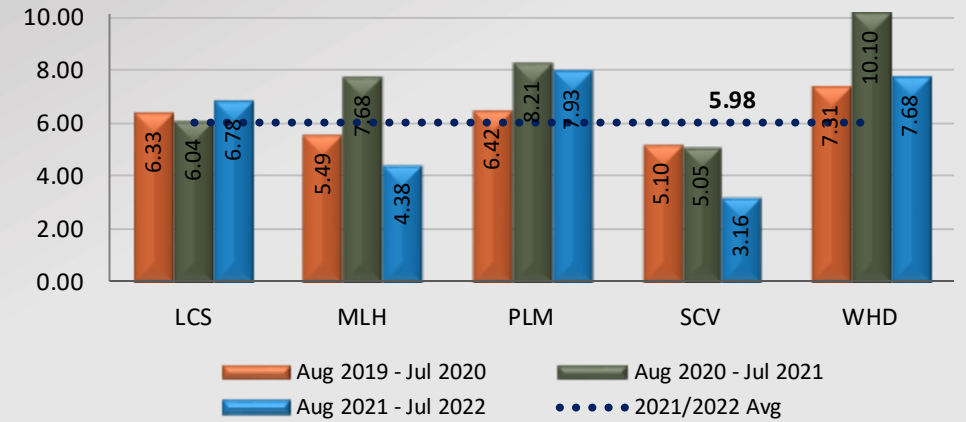
North Patrol Division

Station Total Complaint Forms
Personnel & Service

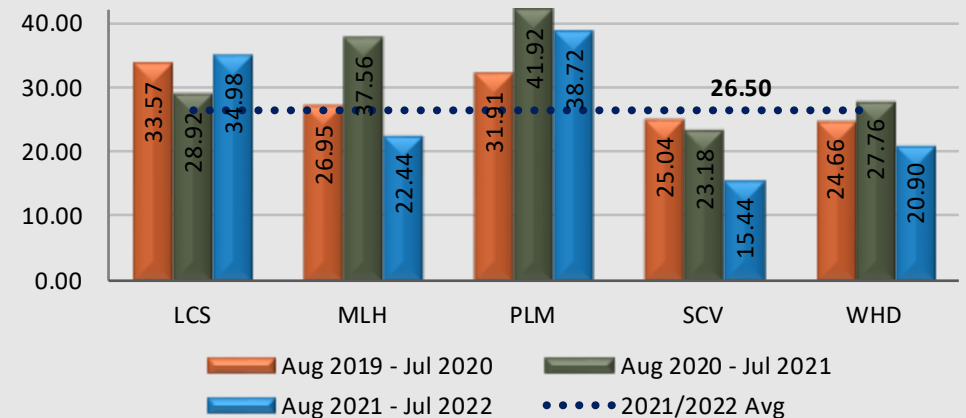


	LCS	MLH	PLM	SCV	WHD	Total
Aug 2019 - Jul 2020	94	43	79	57	38	311
Aug 2020 - Jul 2021	80	60	99	51	43	333
Aug 2021 - Jul 2022	92	33	93	32	33	283
% Chg 20/21 to 21/22	15.00%	-45.00%	-6.06%	-37.25%	-23.26%	-15.02%
2021/2022 Avg	56.60	56.60	56.60	56.60	56.60	

Total Complaint Forms per 10,000 Contacts



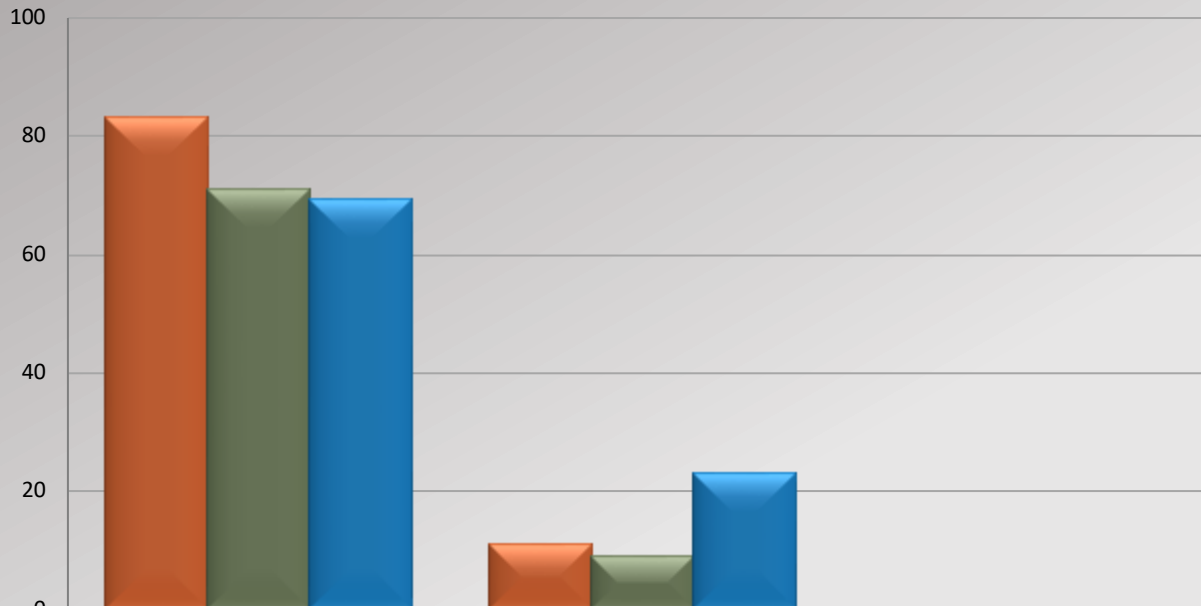
Total Complaint Forms per 100 Assigned Personnel





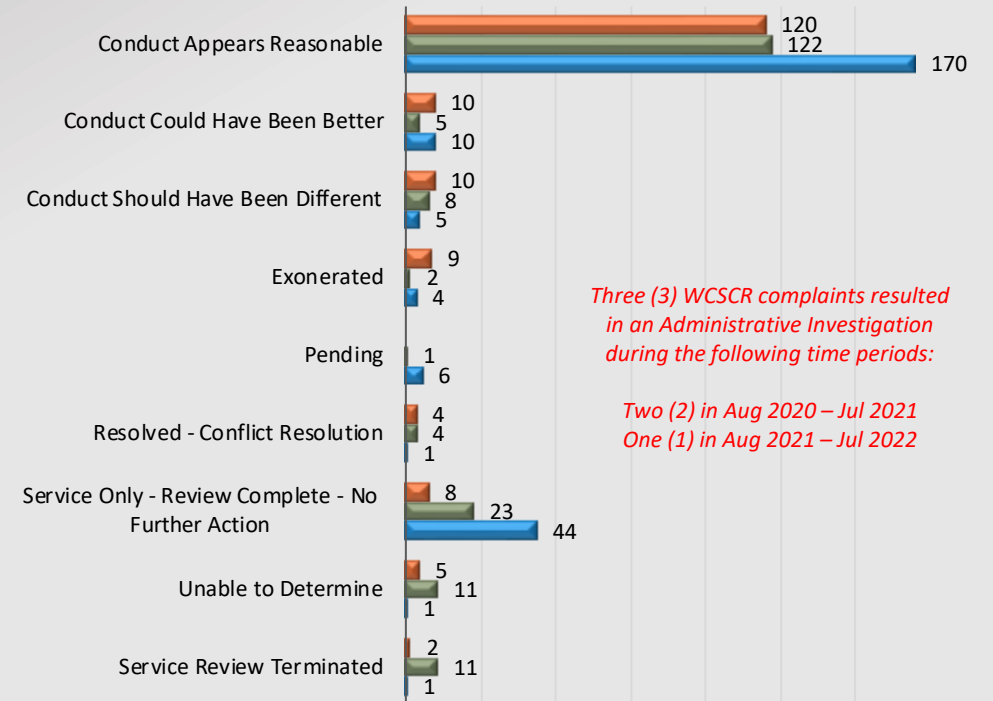
Watch Commander Service Comment Report Complaints – Personnel & Service Lancaster Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Aug 2019 - Jul 2020	83	11	94
Aug 2020 - Jul 2021	71	9	80
Aug 2021 - Jul 2022	69	23	92
% Chg 20/21 to 21/22	-2.82%	155.56%	15.00%

Dispositions



Three (3) WCSCR complaints resulted in an Administrative Investigation during the following time periods:

*Two (2) in Aug 2020 – Jul 2021
One (1) in Aug 2021 – Jul 2022*

Aug 2019 - Jul 2020 Aug 2020 - Jul 2021 Aug 2021 - Jul 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

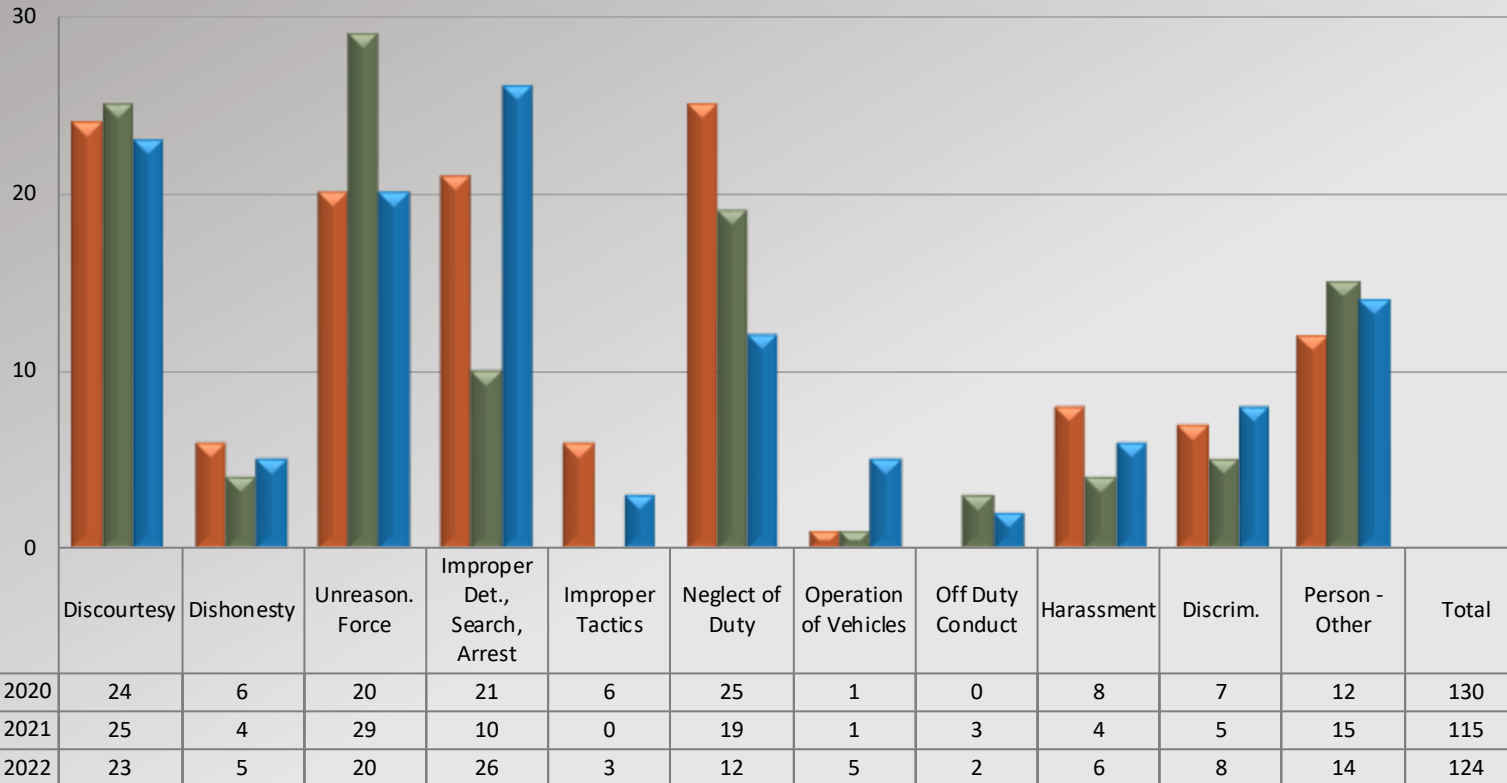


Watch Commander Service Comment Report

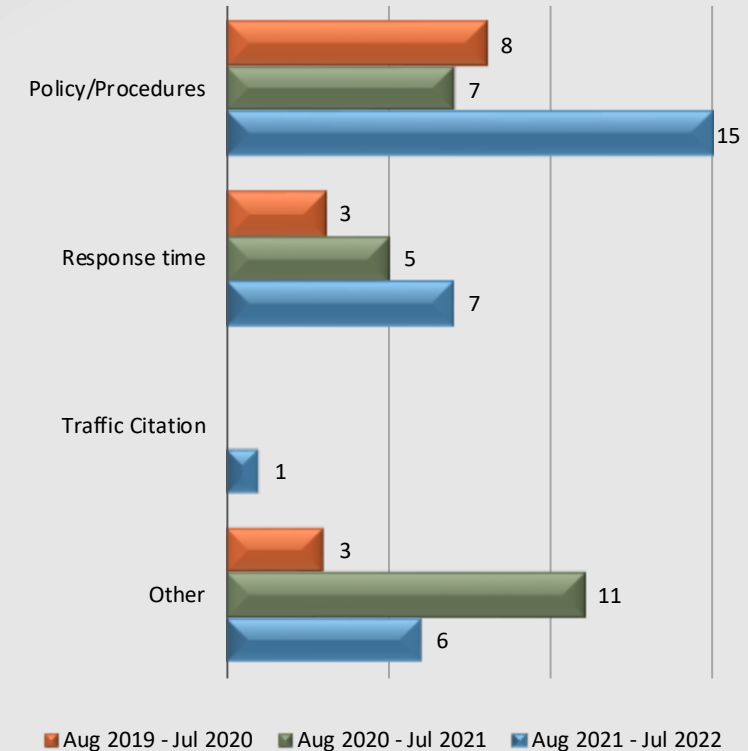
Complaints – Personnel & Service

Lancaster Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 08/25/2022

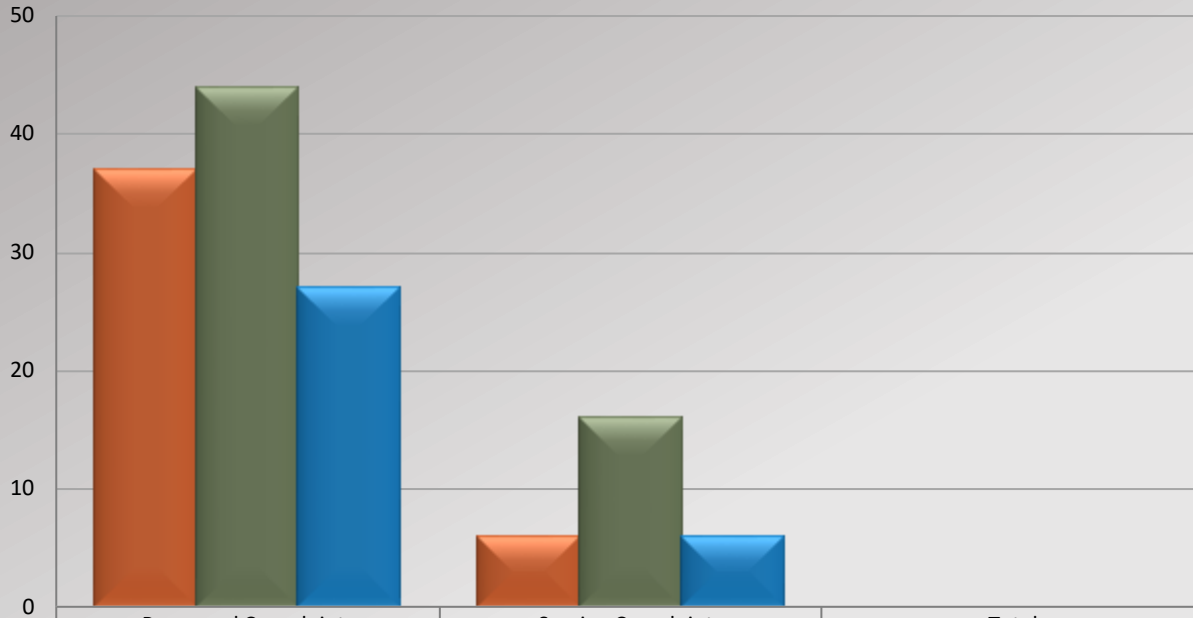


Watch Commander Service Comment Report

Complaints – Personnel & Service

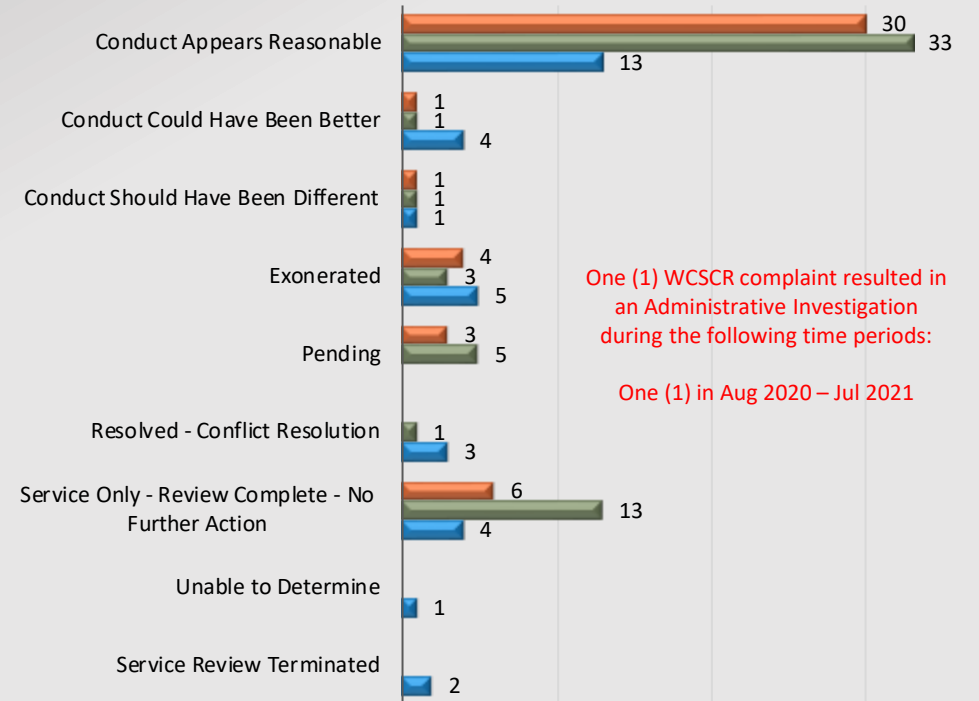
Malibu / Lost Hills Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Aug 2019 - Jul 2020	37	6	43
Aug 2020 - Jul 2021	44	16	60
Aug 2021 - Jul 2022	27	6	33
% Chg 20/21 to 21/22	-38.64%	-62.50%	-45.00%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time periods:
One (1) in Aug 2020 – Jul 2021

Aug 2019 - Jul 2020 Aug 2020 - Jul 2021 Aug 2021 - Jul 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

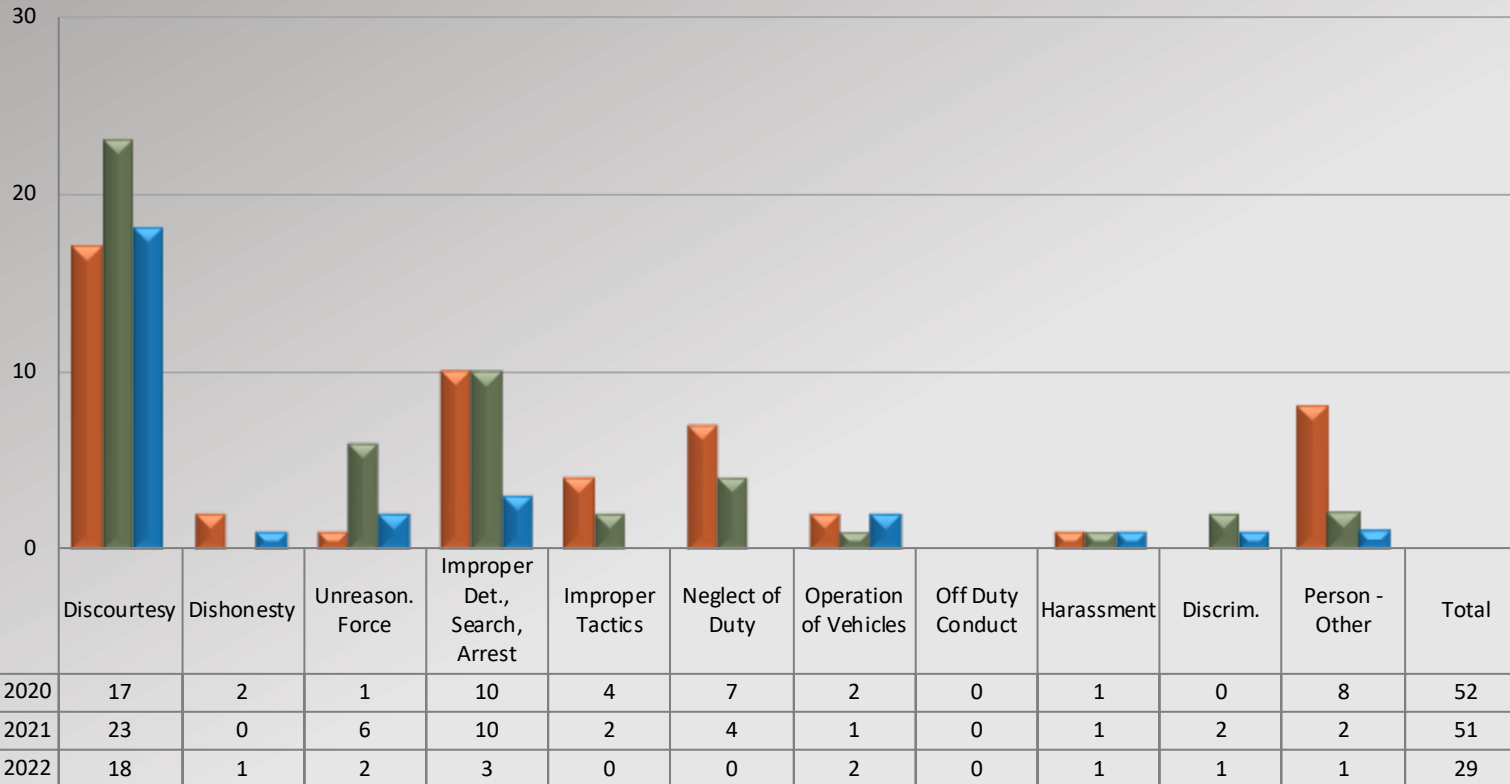


Watch Commander Service Comment Report

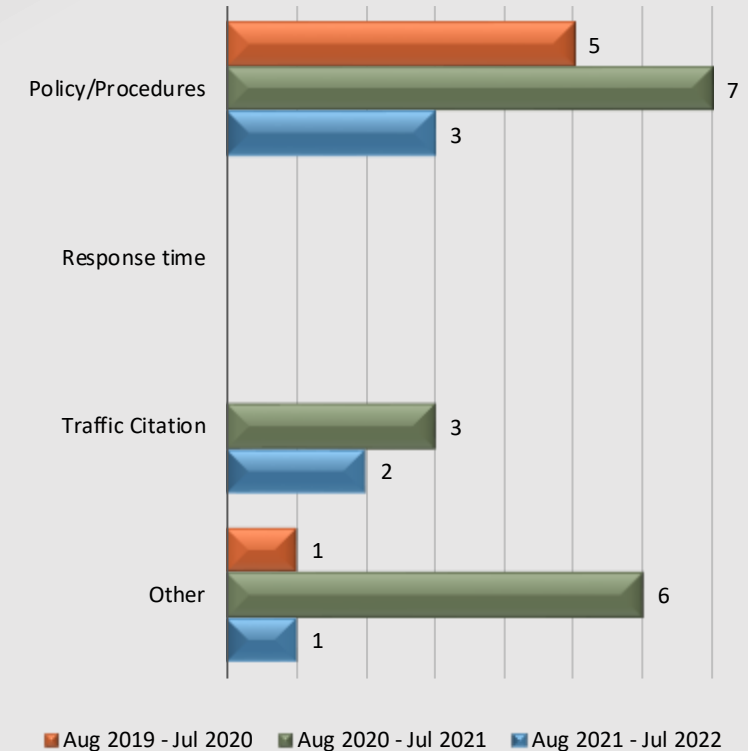
Complaints – Personnel & Service

Malibu / Lost Hills Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Information provided by the respective unit and entered on 08/25/2022

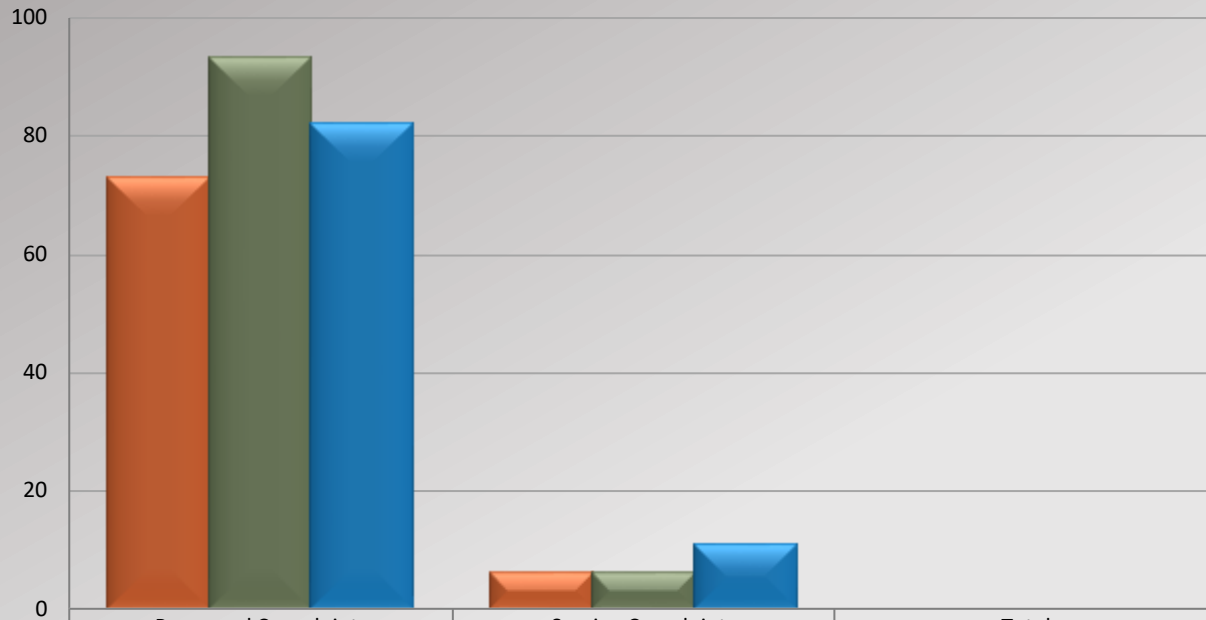


Watch Commander Service Comment Report

Complaints – Personnel & Service

Palmdale Station

WCSCR's



Aug 2019 - Jul 2020	73	6	79
Aug 2020 - Jul 2021	93	6	99
Aug 2021 - Jul 2022	82	11	93
% Chg 20/21 to 21/22	-11.83%	83.33%	-6.06%

Dispositions



Three (3) WCSCR complaints resulted in an Administrative Investigation during the following time period:
 Three (3) in Aug 2021 – Jul 2022

Aug 2019 - Jul 2020 Aug 2020 - Jul 2021 Aug 2021 - Jul 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

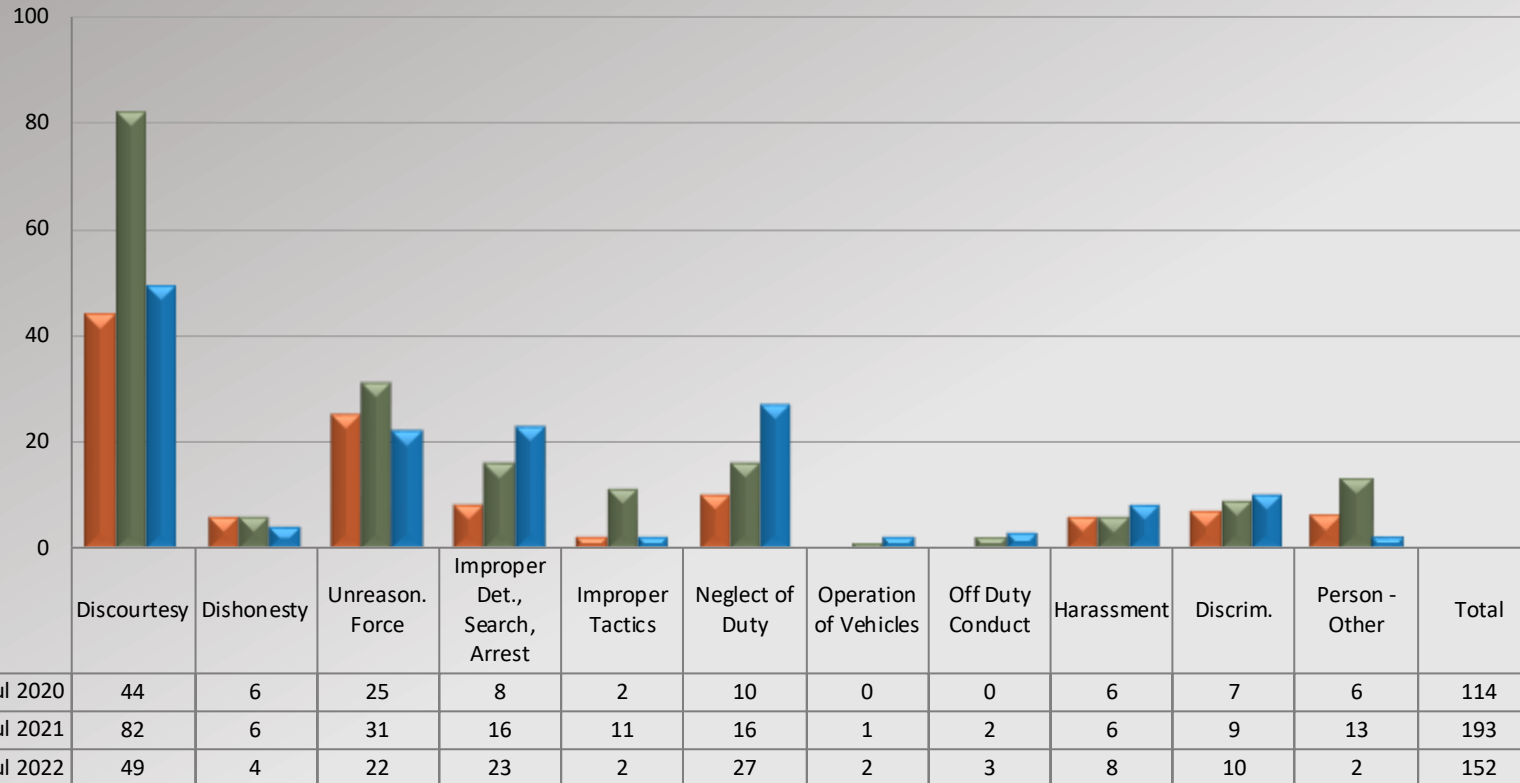


Watch Commander Service Comment Report

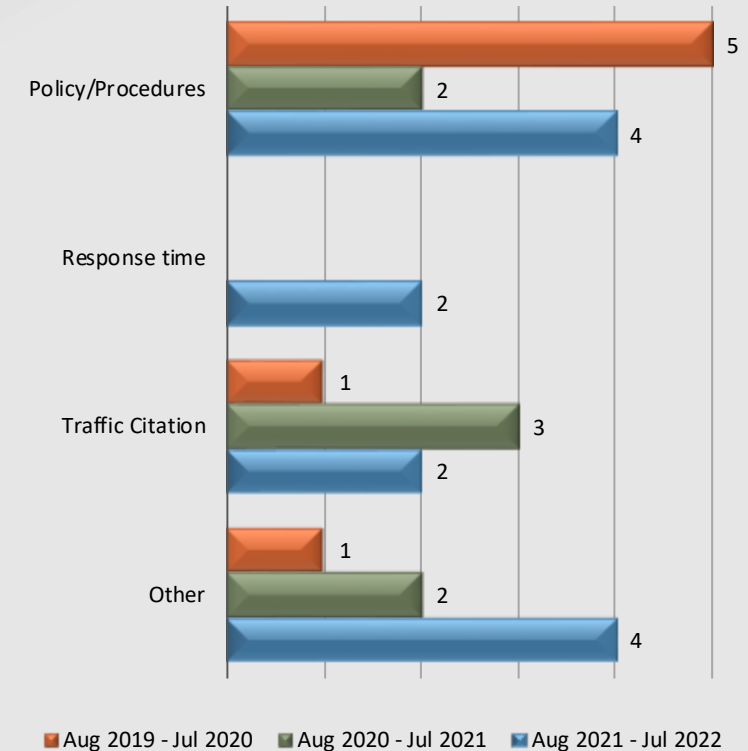
Complaints – Personnel & Service

Palmdale Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 08/25/2022

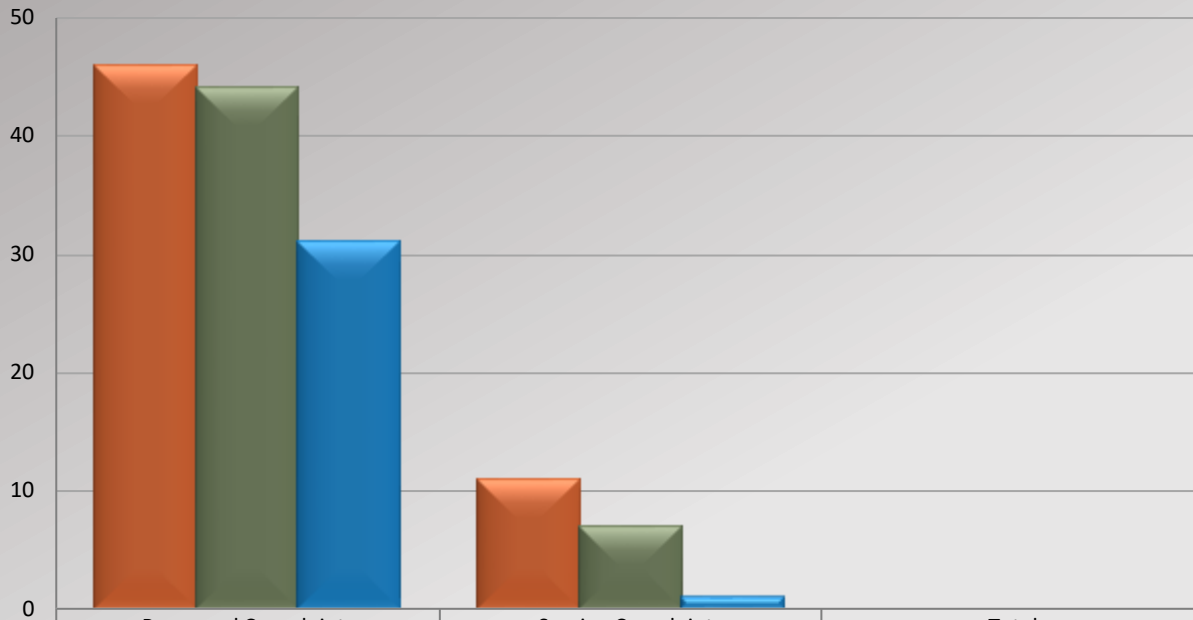


Watch Commander Service Comment Report

Complaints – Personnel & Service

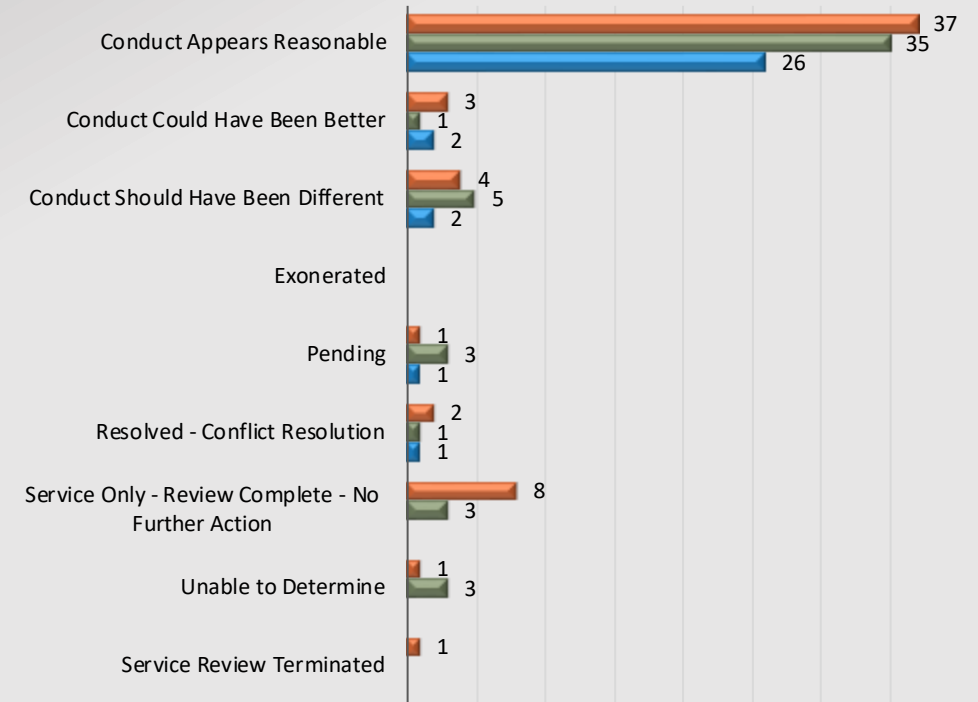
Santa Clarita Station

WCSCR's



Aug 2019 - Jul 2020	46	11	57
Aug 2020 - Jul 2021	44	7	51
Aug 2021 - Jul 2022	31	1	32
% Chg 20/21 to 21/22	-29.55%	-85.71%	-37.25%

Dispositions



Aug 2019 - Jul 2020 Aug 2020 - Jul 2021 Aug 2021 - Jul 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

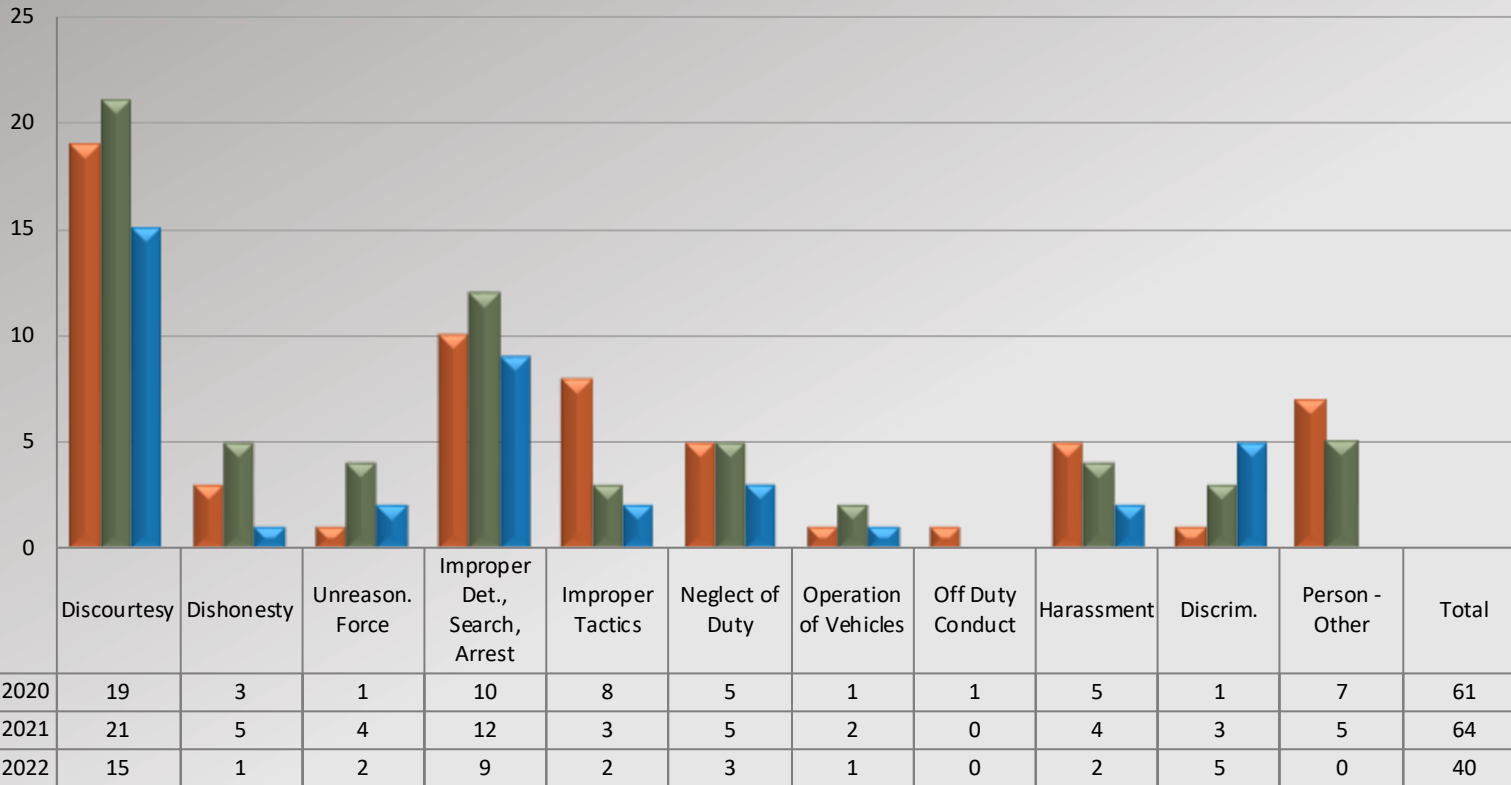


Watch Commander Service Comment Report

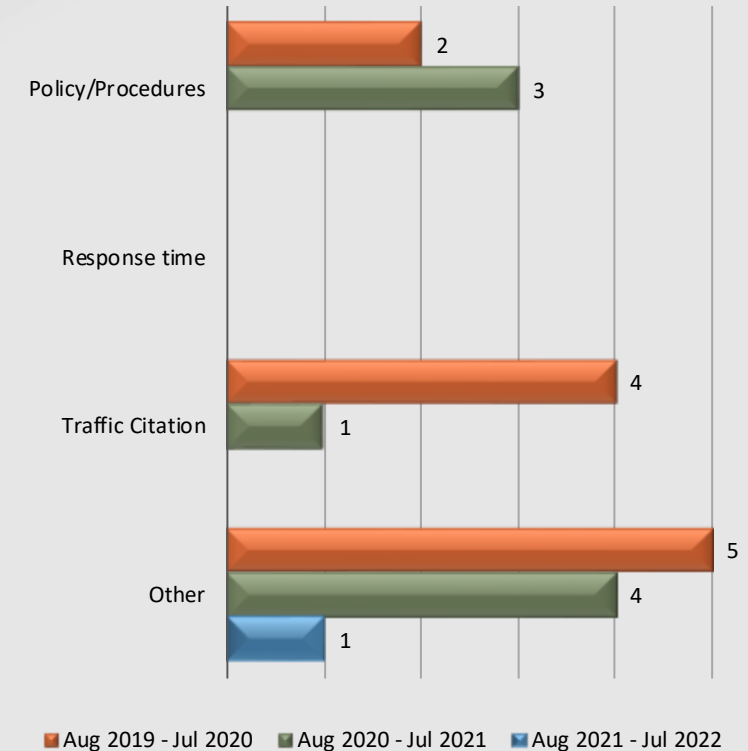
Complaints – Personnel & Service

Santa Clarita Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 08/25/2022

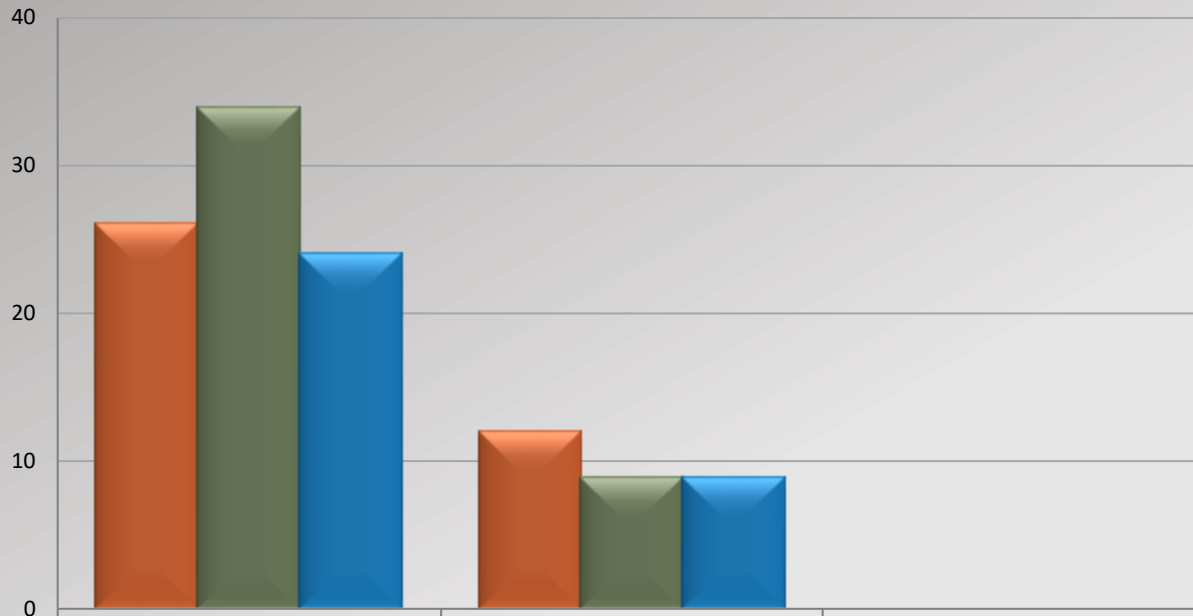


Watch Commander Service Comment Report

Complaints – Personnel & Service

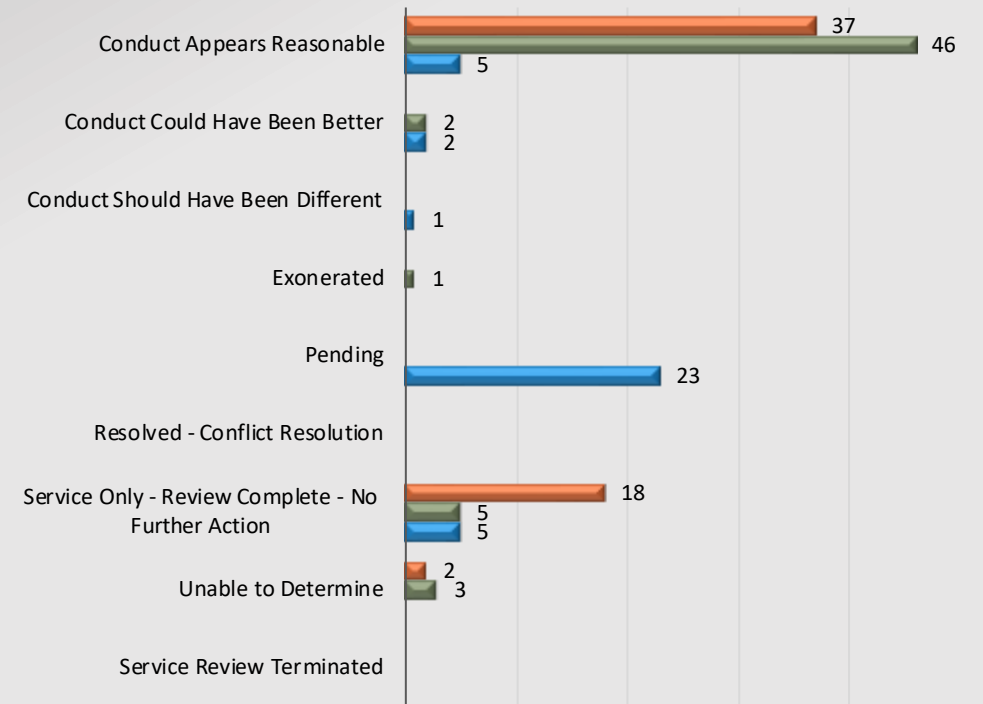
West Hollywood Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Aug 2019 - Jul 2020	26	12	38
Aug 2020 - Jul 2021	34	9	43
Aug 2021 - Jul 2022	24	9	33
% Chg 20/21 to 21/22	-29.41%	0.00%	-23.26%

Dispositions



Aug 2019 - Jul 2020 Aug 2020 - Jul 2021 Aug 2021 - Jul 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

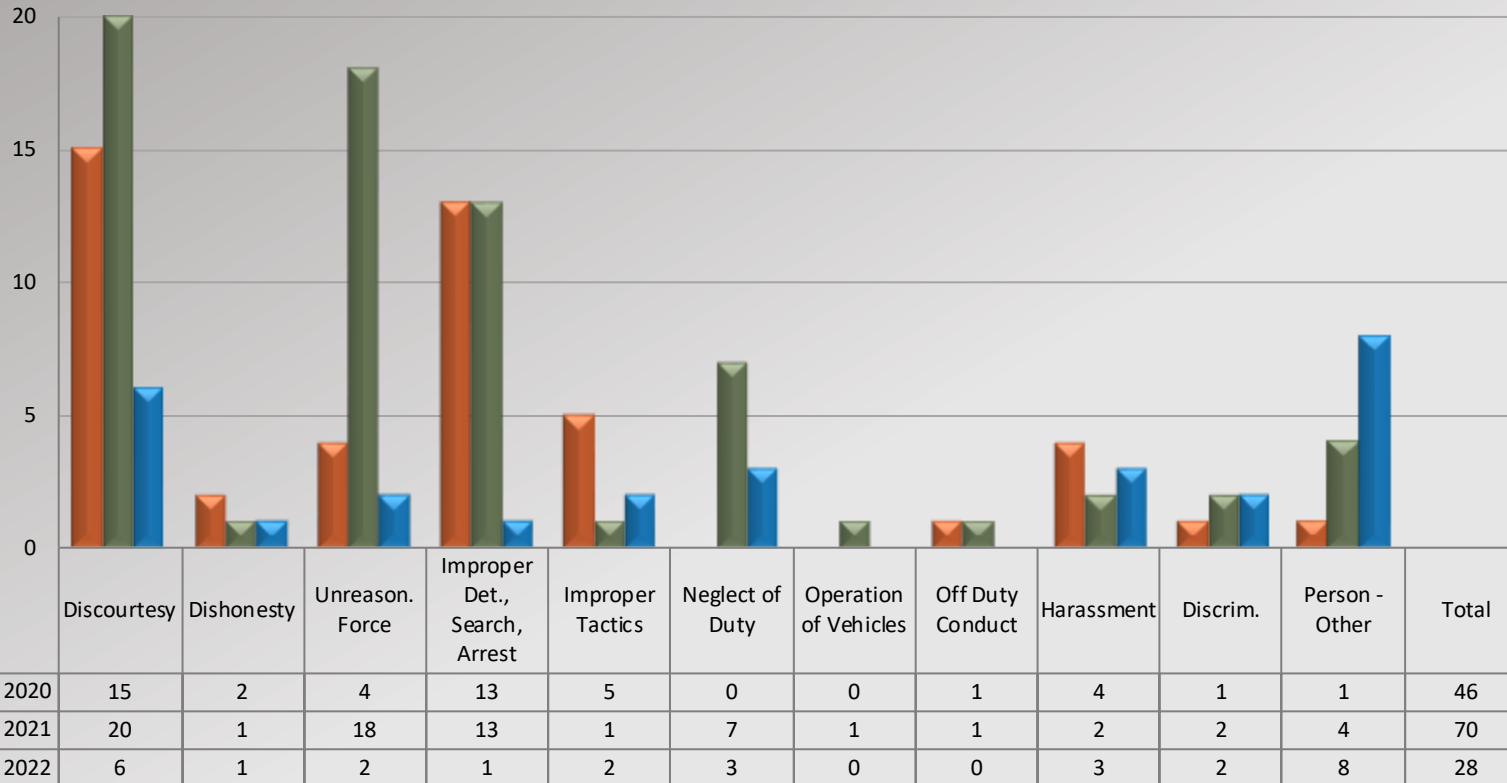


Watch Commander Service Comment Report

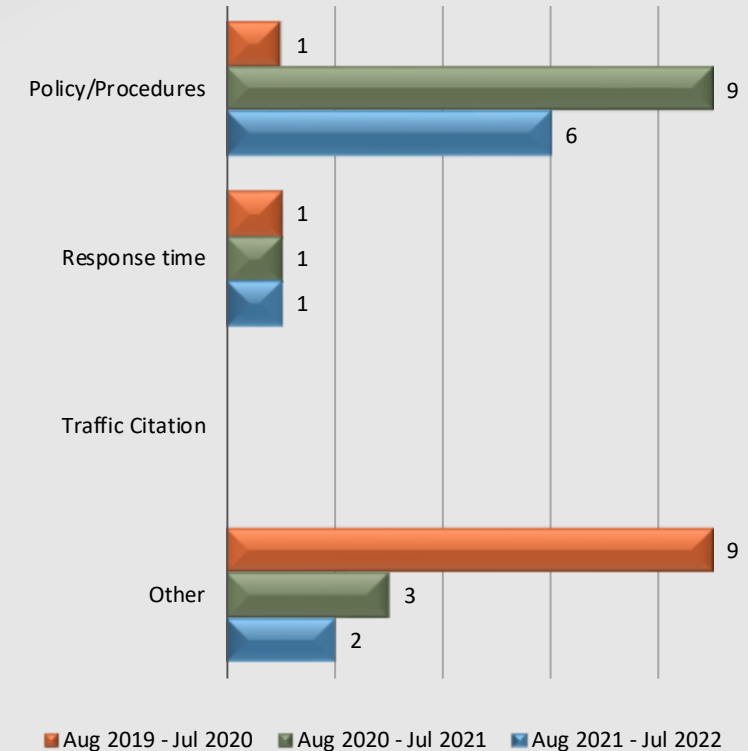
Complaints – Personnel & Service

West Hollywood Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 08/25/2022



Watch Commander Service Comment Report

Public Commendations

North Patrol Division

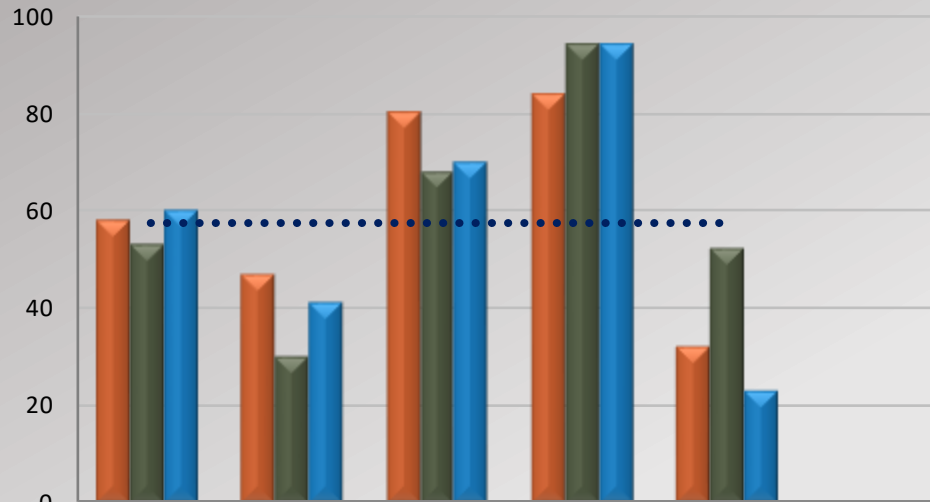


Watch Commander Service Comment Report

Public Commendations

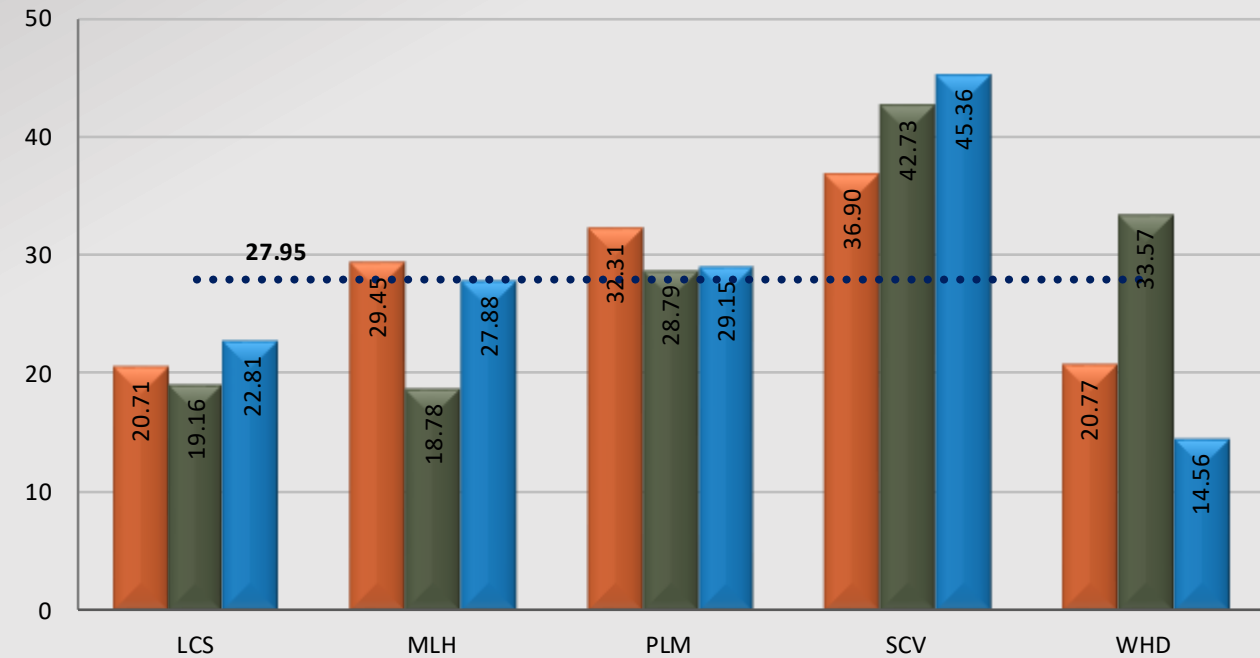
North Patrol Division

Station Public Commendations



	LCS	MLH	PLM	SCV	WHD	Total
Aug 2019 - Jul 2020	58	47	80	84	32	301
Aug 2020 - Jul 2021	53	30	68	94	52	297
Aug 2021 - Jul 2022	60	41	70	94	23	288
% Chg 20/21 to 21/22	13.21%	36.67%	2.94%	0.00%	-55.77%	-3.03%
2021/2022 Avg	57.60	57.60	57.60	57.60	57.60	

Station Public Commendations per 100 Assigned Personnel



Aug 2019 - Jul 2020 Aug 2020 - Jul 2021 Aug 2021 - Jul 2022 2021/2022 Avg

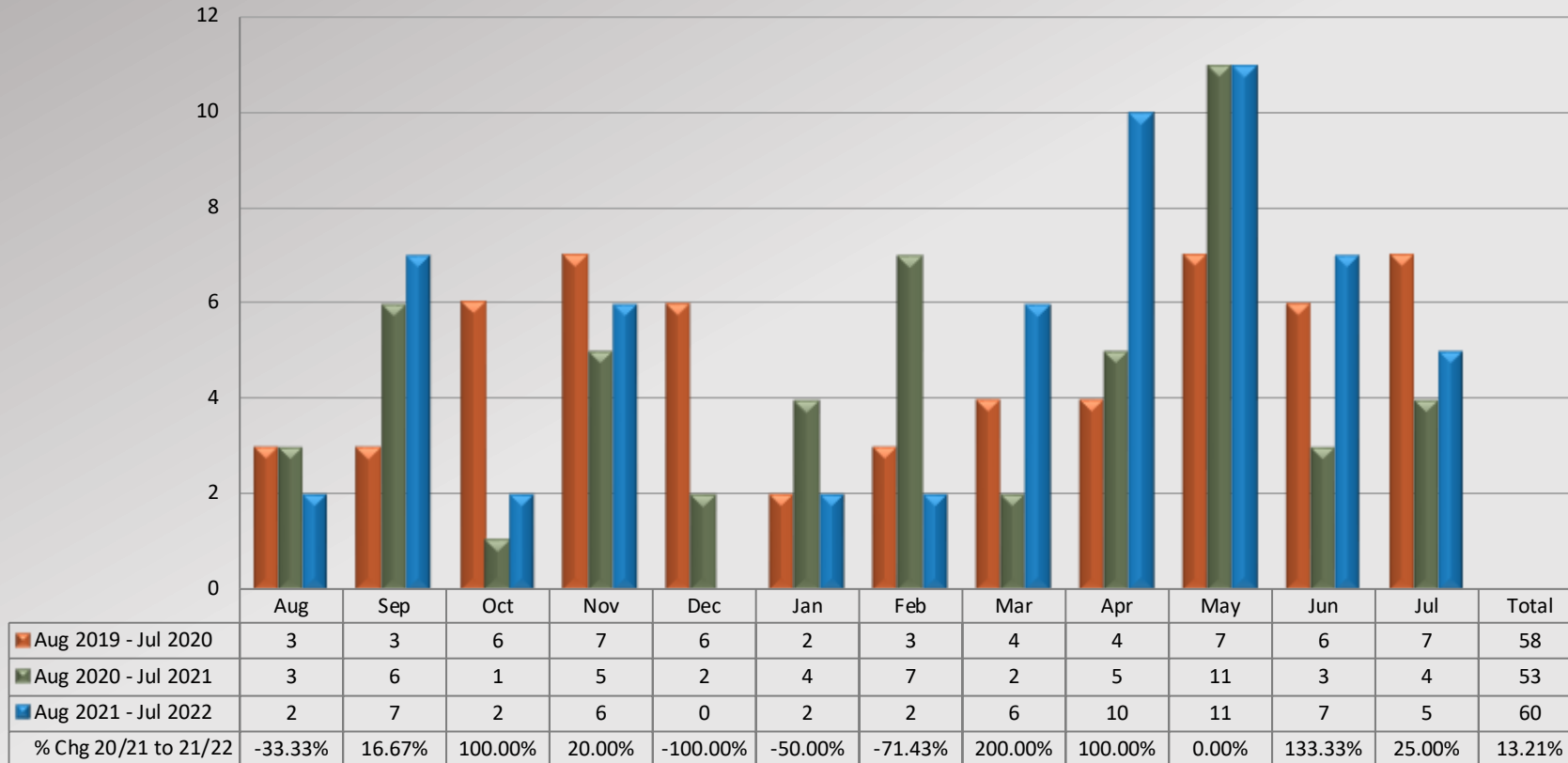


Watch Commander Service Comment Report

Public Commendations

Lancaster Station

Total Public Commendations By Month



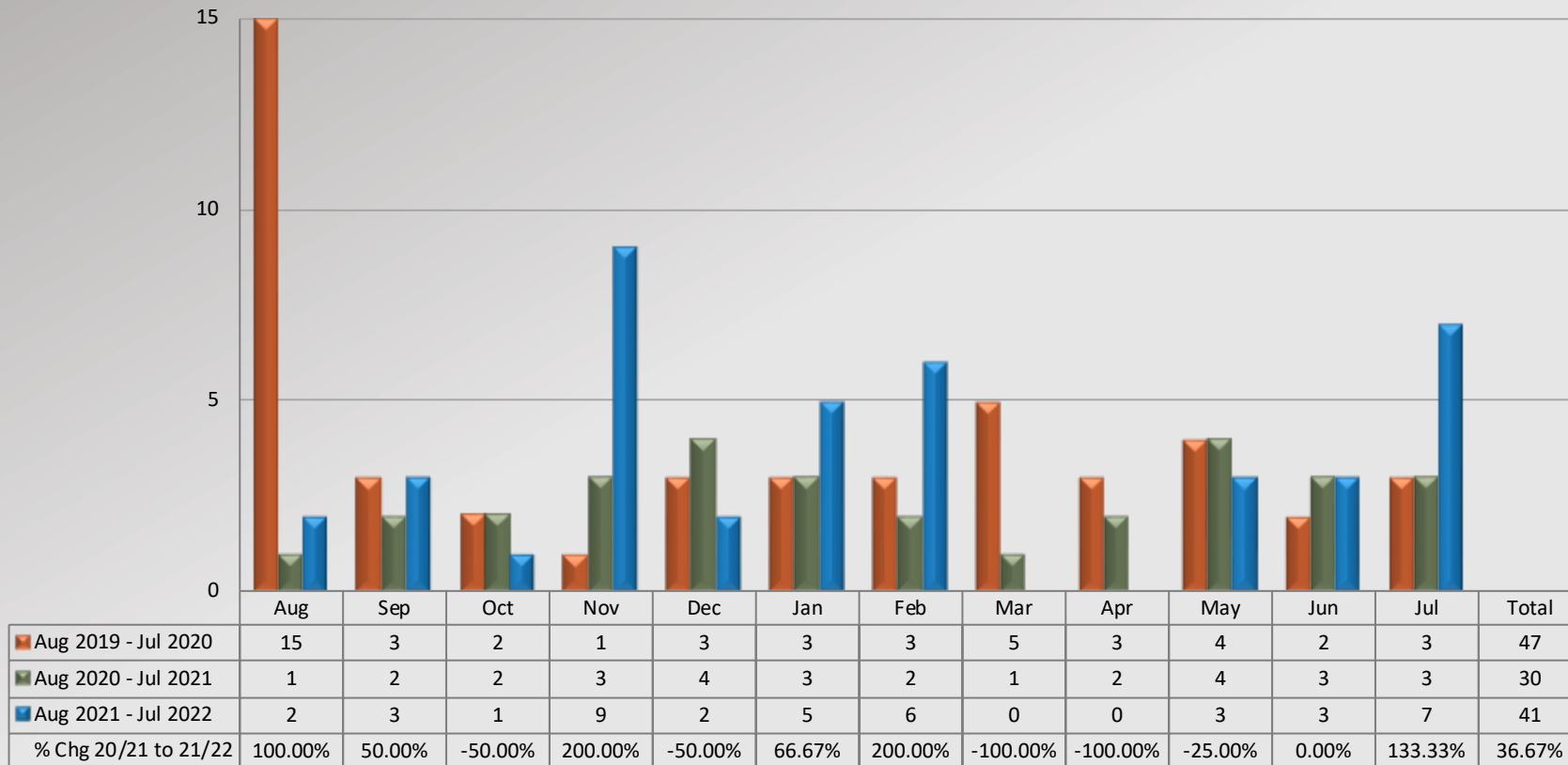


Watch Commander Service Comment Report

Public Commendations

Malibu / Lost Hills Station

Total Public Commendations By Month



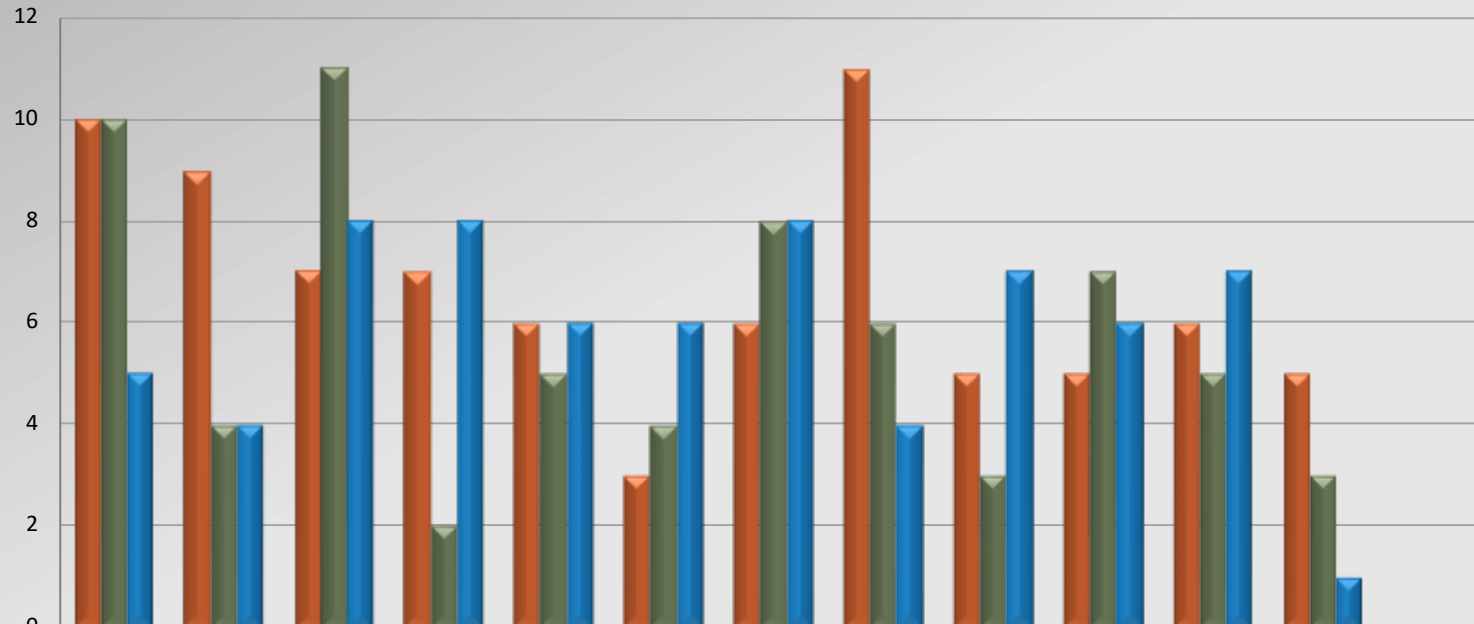


Watch Commander Service Comment Report

Public Commendations

Palmdale Station

Total Public Commendations By Month



	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Total
■ Aug 2019 - Jul 2020	10	9	7	7	6	3	6	11	5	5	6	5	80
■ Aug 2020 - Jul 2021	10	4	11	2	5	4	8	6	3	7	5	3	68
■ Aug 2021 - Jul 2022	5	4	8	8	6	6	8	4	7	6	7	1	70
% Chg 20/21 to 21/22	-50.00%	0.00%	-27.27%	300.00%	20.00%	50.00%	0.00%	-33.33%	133.33%	-14.29%	40.00%	-66.67%	2.94%



Watch Commander Service Comment Report

Public Commendations

Santa Clarita Station

Total Public Commendations By Month





Watch Commander Service Comment Report

Public Commendations

West Hollywood Station

Total Public Commendations By Month

