

Los Angeles County

SHERIFF'S DEPARTMENT

NORTH PATROL DIVISION

SHERIFF ALEX VILLANUEVA

Capturing data for the following time periods:

February 2019 – January 2020

February 2020 – January 2021

February 2021 – January 2022





Watch Commander Service Comment Report

Complaints – Personnel & Service

North Patrol Division

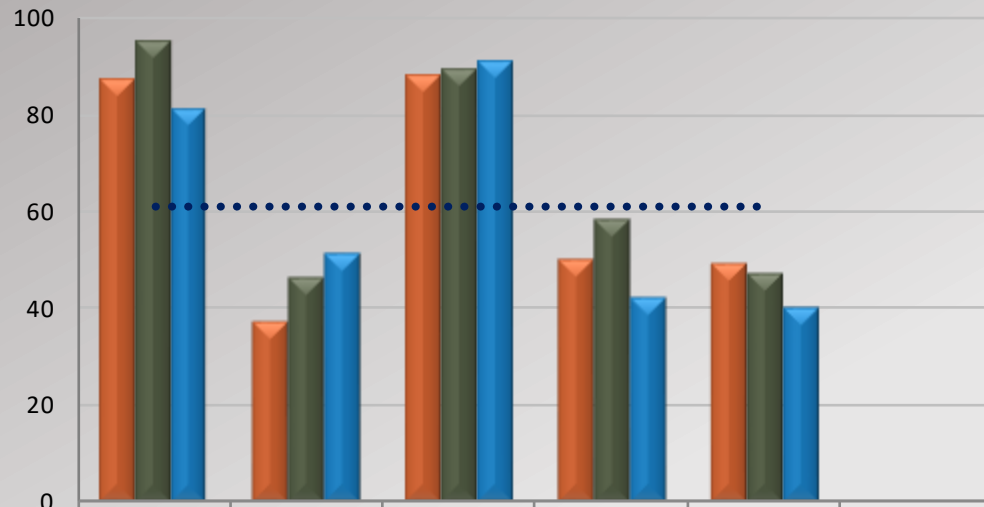


Watch Commander Service Comment Report

Complaints – Personnel & Service

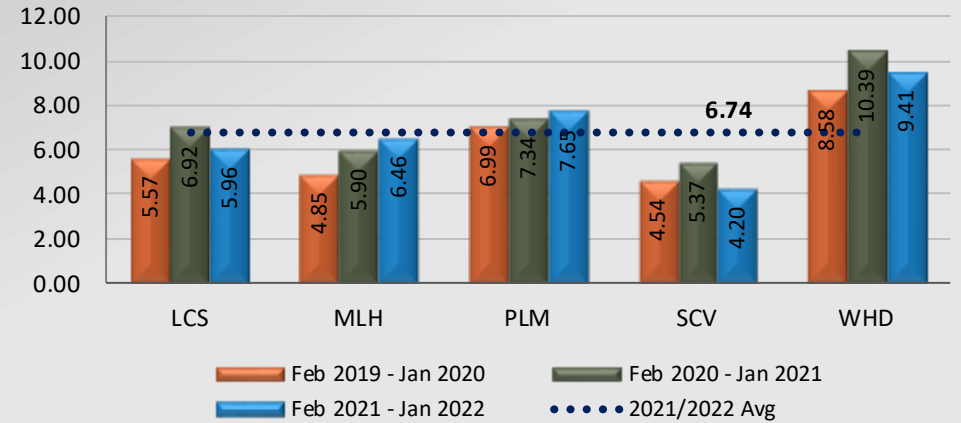
North Patrol Division

**Station Total Complaint Forms
Personnel & Service**

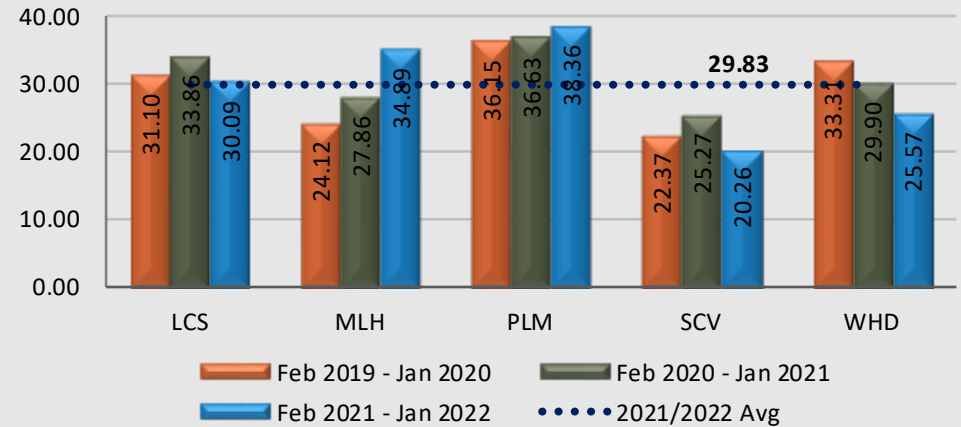


	LCS	MLH	PLM	SCV	WHD	Total
Feb 2019 - Jan 2020	87	37	88	50	49	311
Feb 2020 - Jan 2021	95	46	89	58	47	335
Feb 2021 - Jan 2022	81	51	91	42	40	305
% Chg 20/21 to 21/22	-14.74%	10.87%	2.25%	-27.59%	-14.89%	-8.96%
2021/2022 Avg	61.00	61.00	61.00	61.00	61.00	

Total Complaint Forms per 10,000 Contacts



Total Complaint Forms per 100 Assigned Personnel



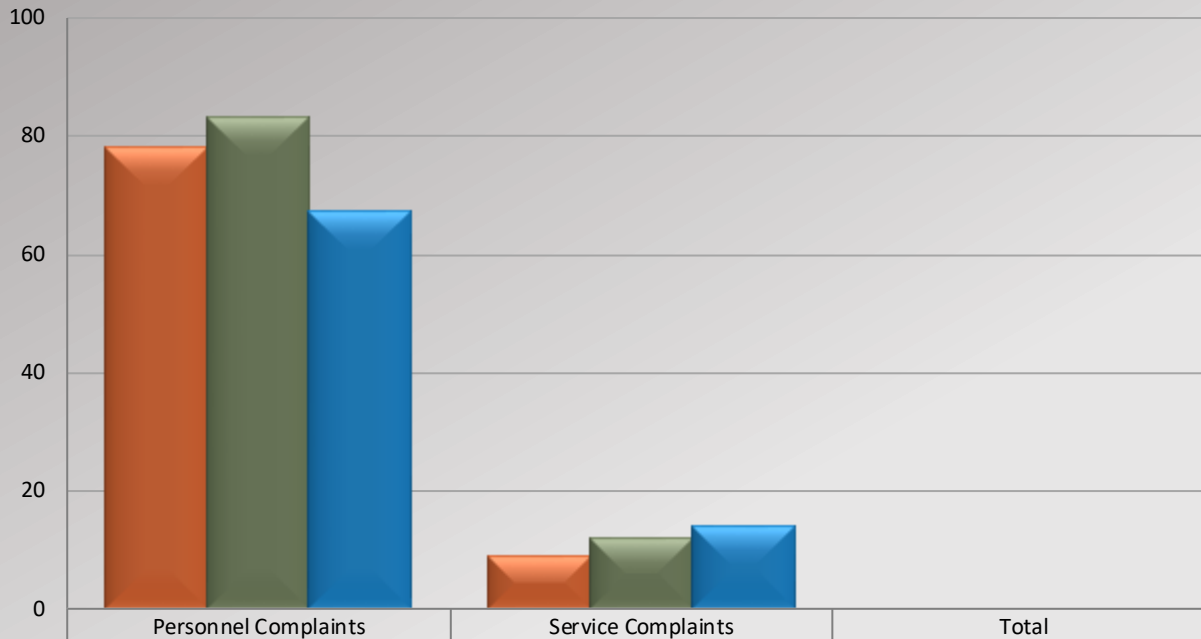


Watch Commander Service Comment Report

Complaints – Personnel & Service

Lancaster Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Feb 2019 - Jan 2020	78	9	87
Feb 2020 - Jan 2021	83	12	95
Feb 2021 - Jan 2022	67	14	81
% Chg 20/21 to 21/22	-19.28%	16.67%	-14.74%

Dispositions



Five (5) WCSCR complaints resulted in an Administrative Investigation during the following time periods:

Two (2) in Feb 2019 – Jan 2020
 One (1) in Feb 2020 – Jan 2021
 Two (2) in Feb 2021 – Jan 2022

Feb 2019 - Jan 2020 Feb 2020 - Jan 2021 Feb 2021 - Jan 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

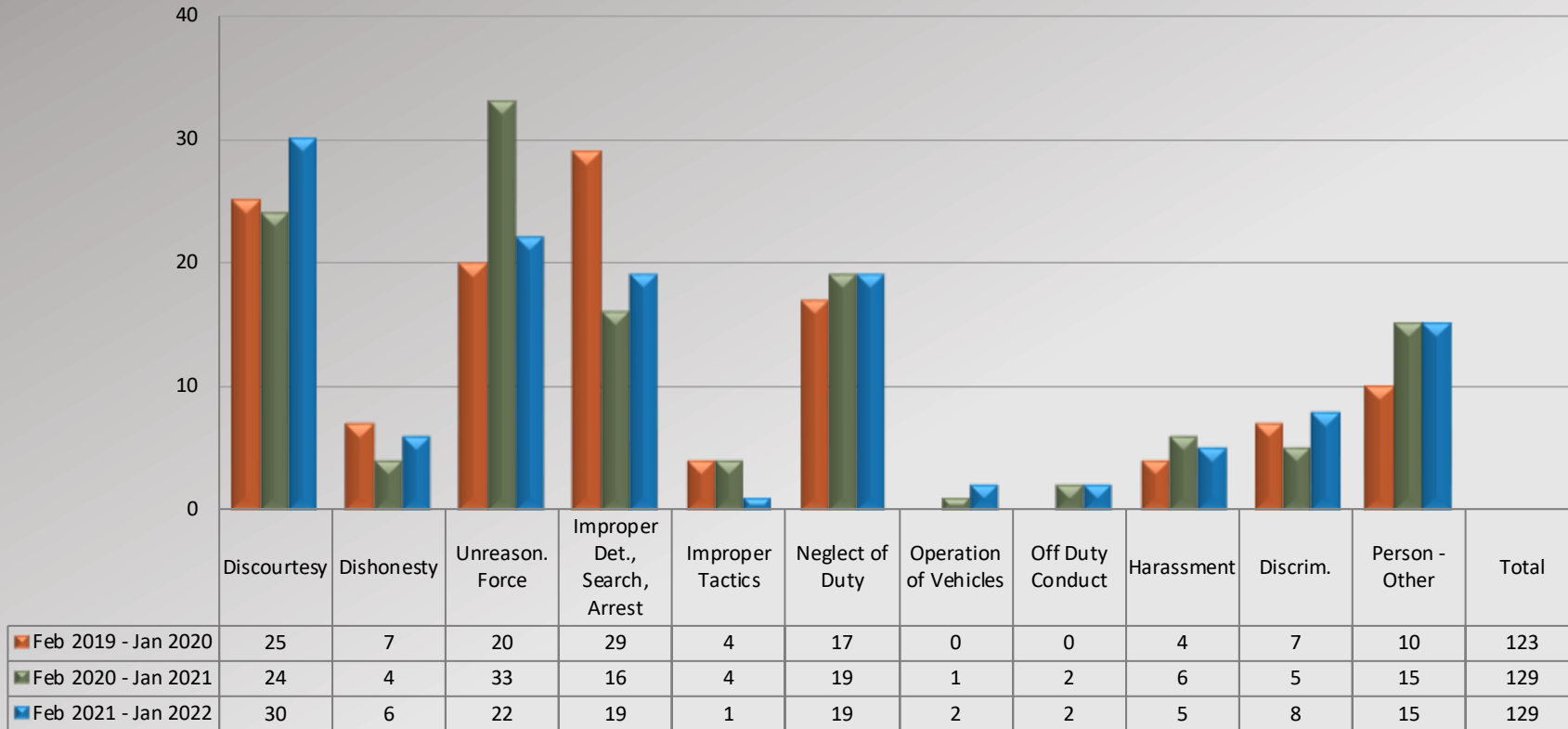


Watch Commander Service Comment Report

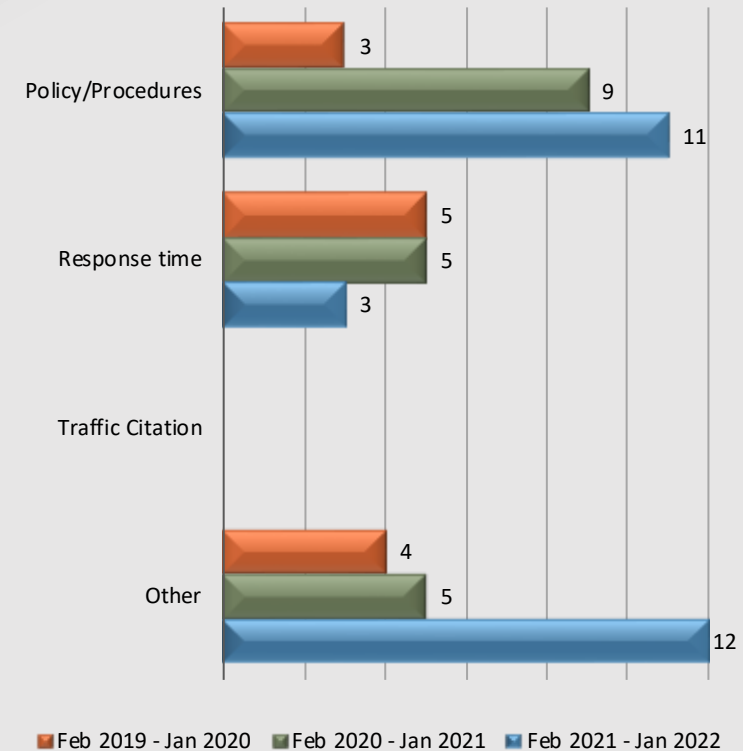
Complaints – Personnel & Service

Lancaster Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 02/22/2022

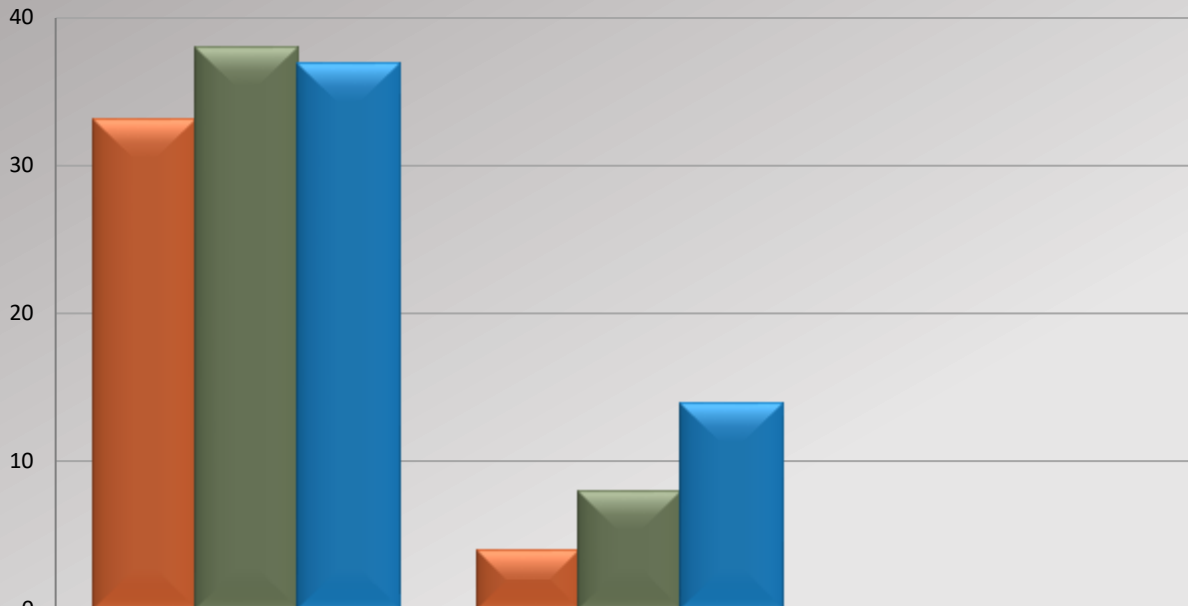


Watch Commander Service Comment Report

Complaints – Personnel & Service

Malibu / Lost Hills Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Feb 2019 - Jan 2020	33	4	37
Feb 2020 - Jan 2021	38	8	46
Feb 2021 - Jan 2022	37	14	51
% Chg 20/21 to 21/22	-2.63%	75.00%	10.87%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time periods:
One (1) in Feb 2021 – Jan 2022

Feb 2019 - Jan 2020 Feb 2020 - Jan 2021 Feb 2021 - Jan 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

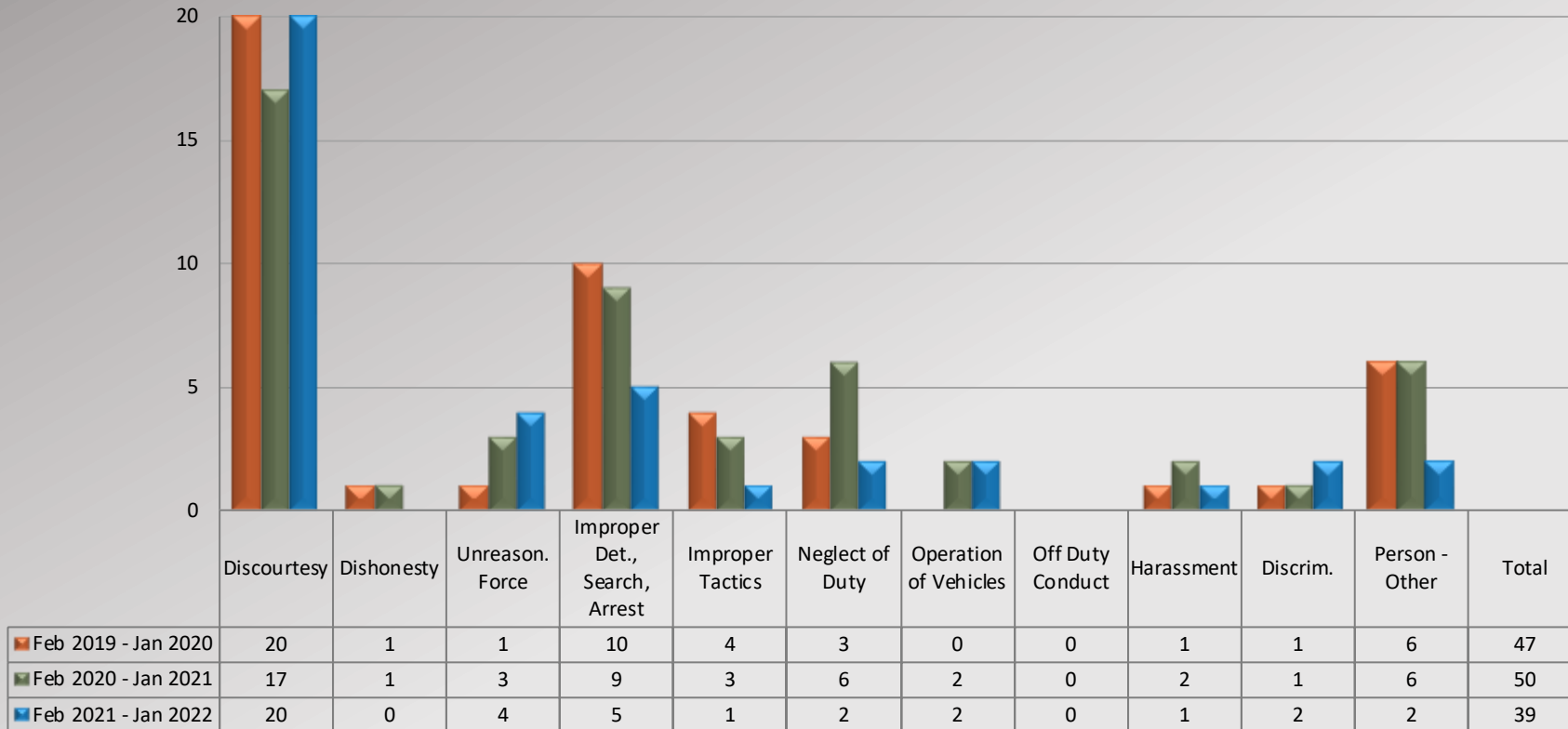


Watch Commander Service Comment Report

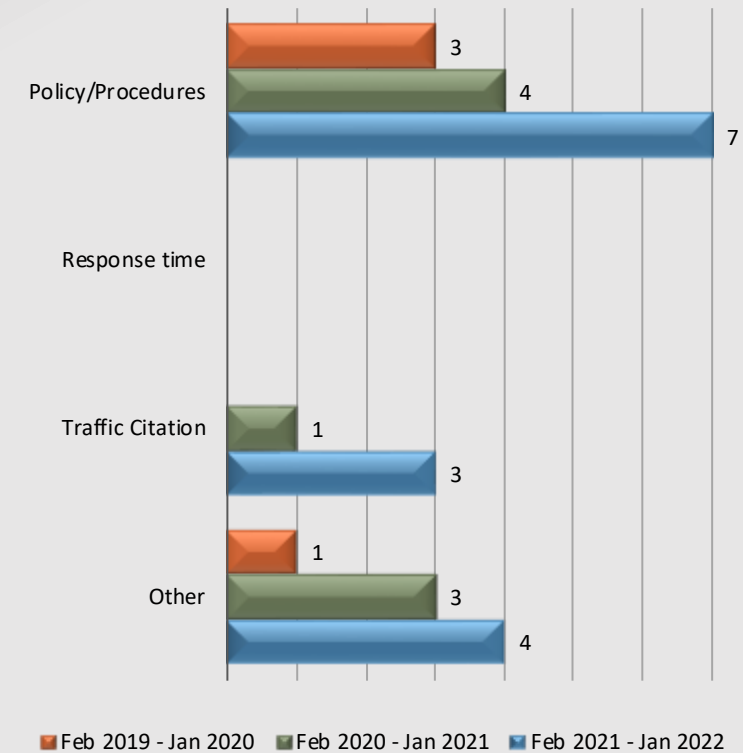
Complaints – Personnel & Service

Malibu / Lost Hills Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 02/22/2022

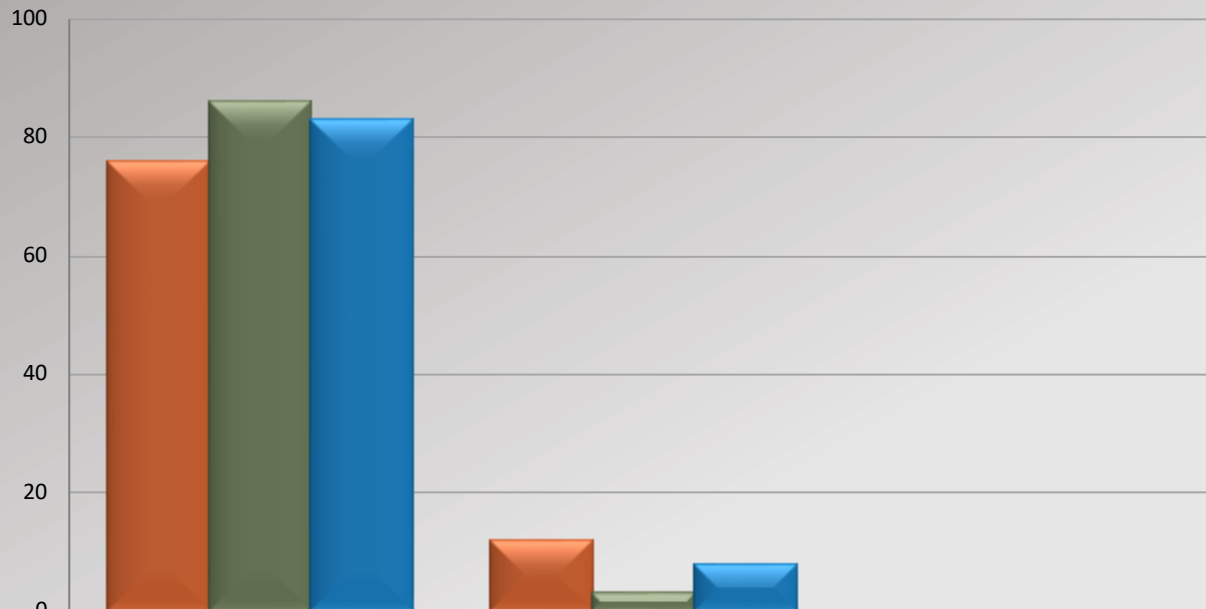


Watch Commander Service Comment Report

Complaints – Personnel & Service

Palmdale Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Feb 2019 - Jan 2020	76	12	88
Feb 2020 - Jan 2021	86	3	89
Feb 2021 - Jan 2022	83	8	91
% Chg 20/21 to 21/22	-3.49%	166.67%	2.25%

Dispositions



Three (3) WCSCR complaints resulted in an Administrative Investigation during the following time period:
 One (1) in Feb 2019 – Jan 2020
 Two (2) in Feb 2021 – Jan 2022

Feb 2019 - Jan 2020 Feb 2020 - Jan 2021 Feb 2021 - Jan 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

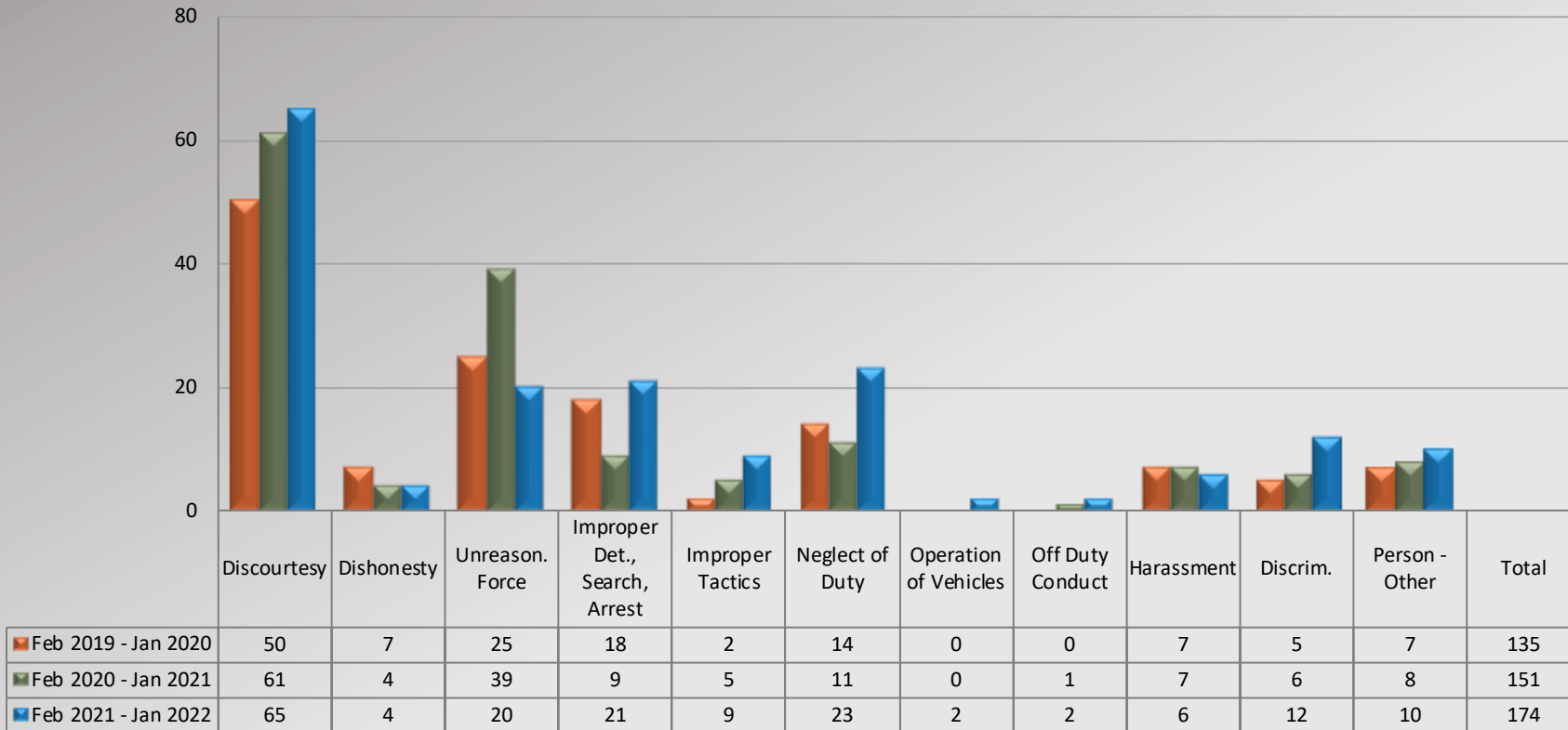


Watch Commander Service Comment Report

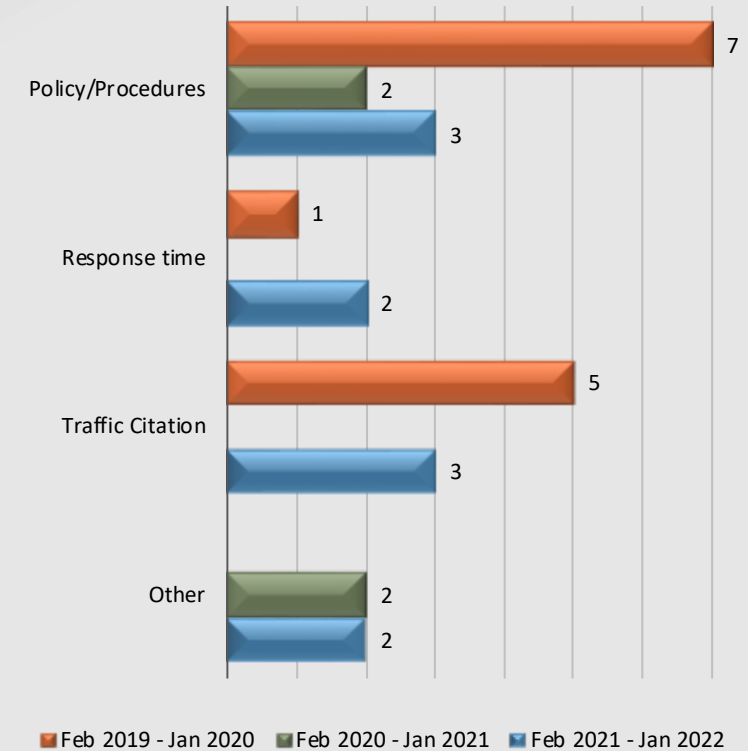
Complaints – Personnel & Service

Palmdale Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 02/22/2022

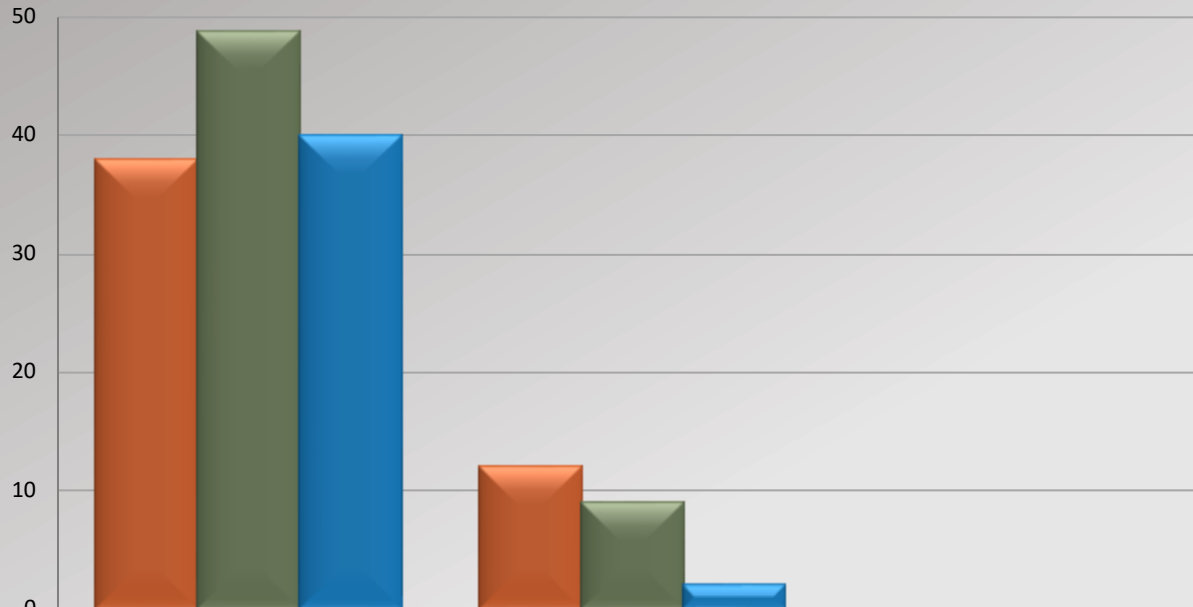


Watch Commander Service Comment Report

Complaints – Personnel & Service

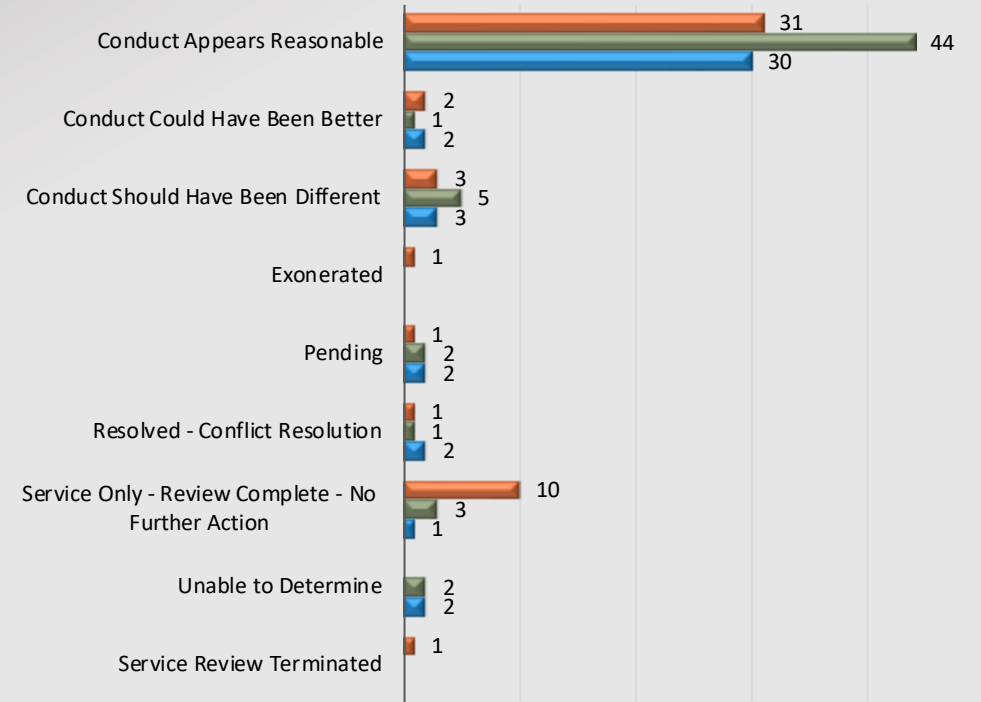
Santa Clarita Station

WCSCR's



Period	Personnel Complaints	Service Complaints	Total
Feb 2019 - Jan 2020	38	12	50
Feb 2020 - Jan 2021	49	9	58
Feb 2021 - Jan 2022	40	2	42
% Chg 20/21 to 21/22	-18.37%	-77.78%	-27.59%

Dispositions



Feb 2019 - Jan 2020 Feb 2020 - Jan 2021 Feb 2021 - Jan 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

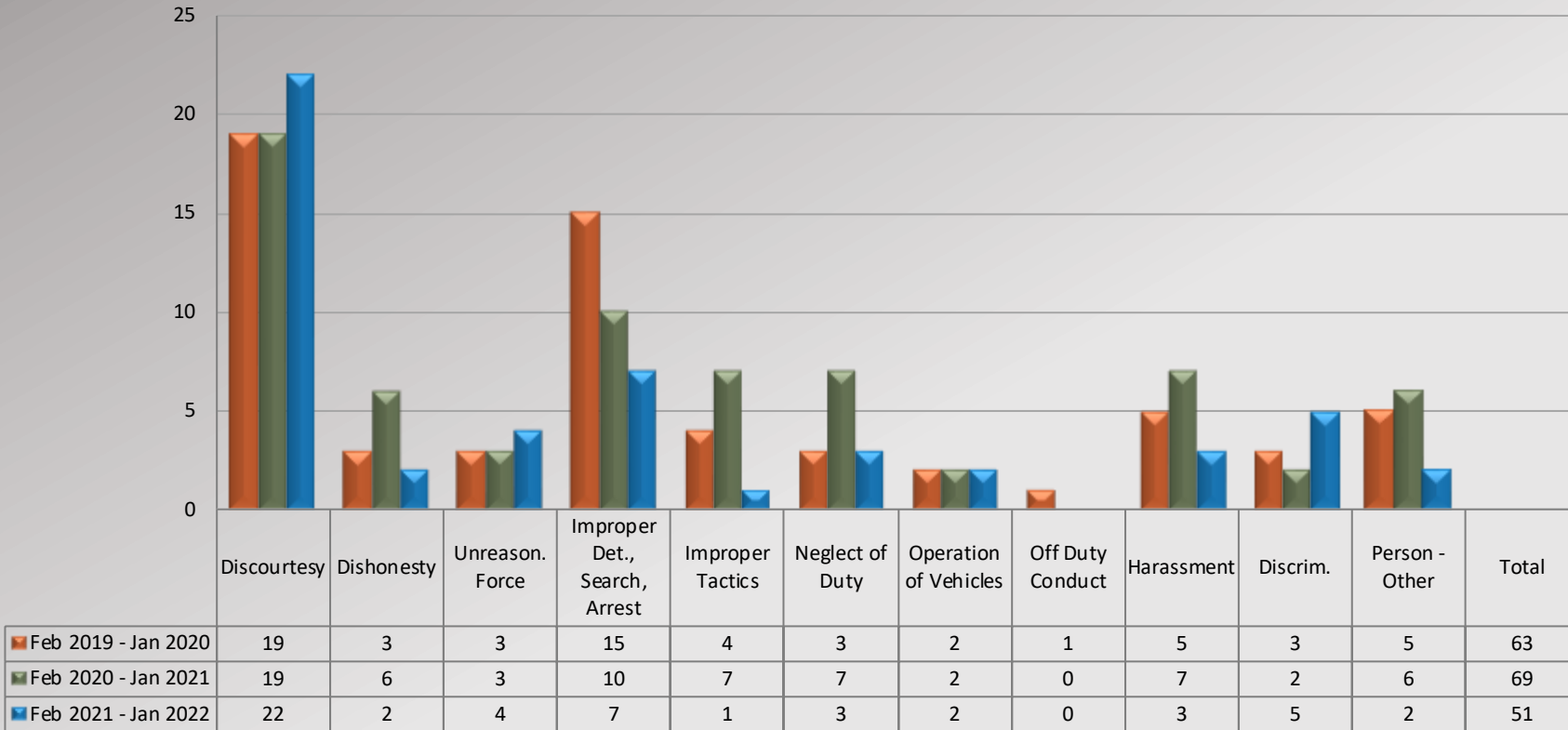


Watch Commander Service Comment Report

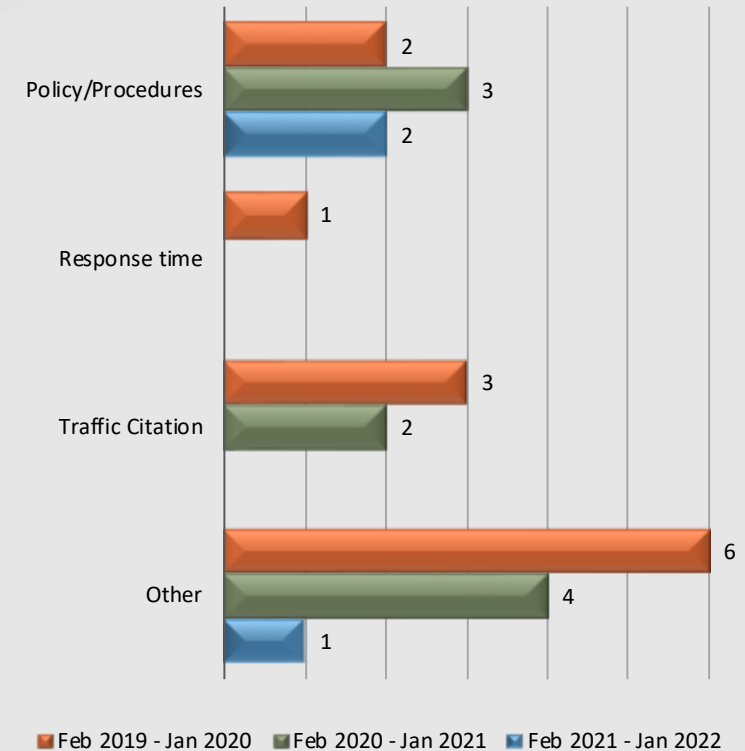
Complaints – Personnel & Service

Santa Clarita Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 02/22/2022

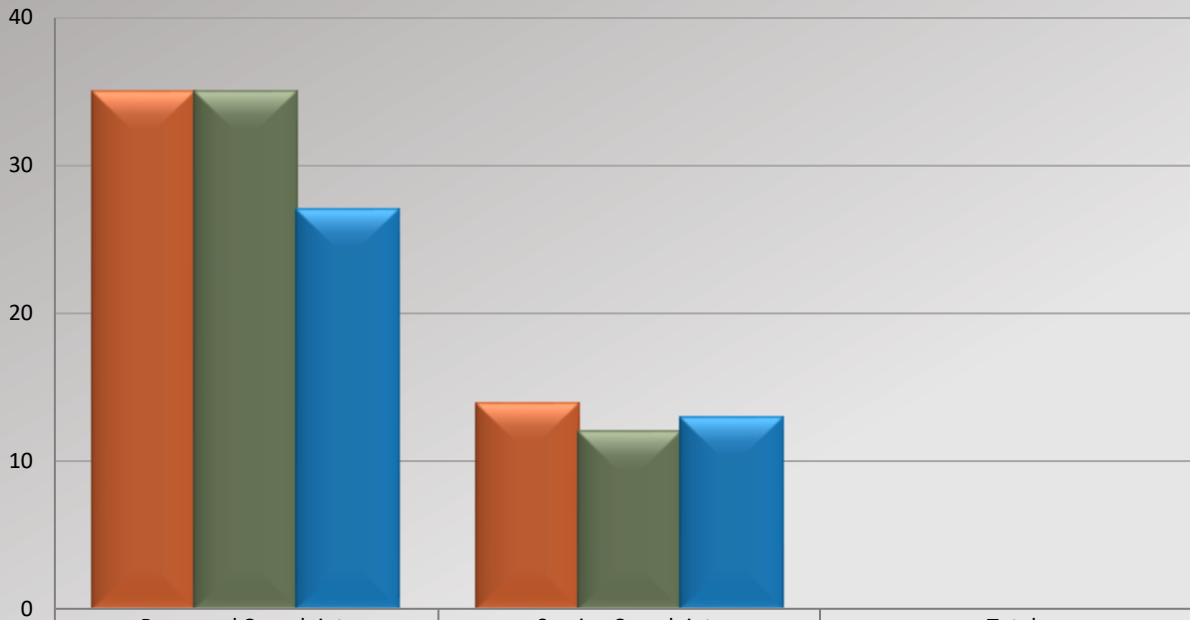


Watch Commander Service Comment Report

Complaints – Personnel & Service

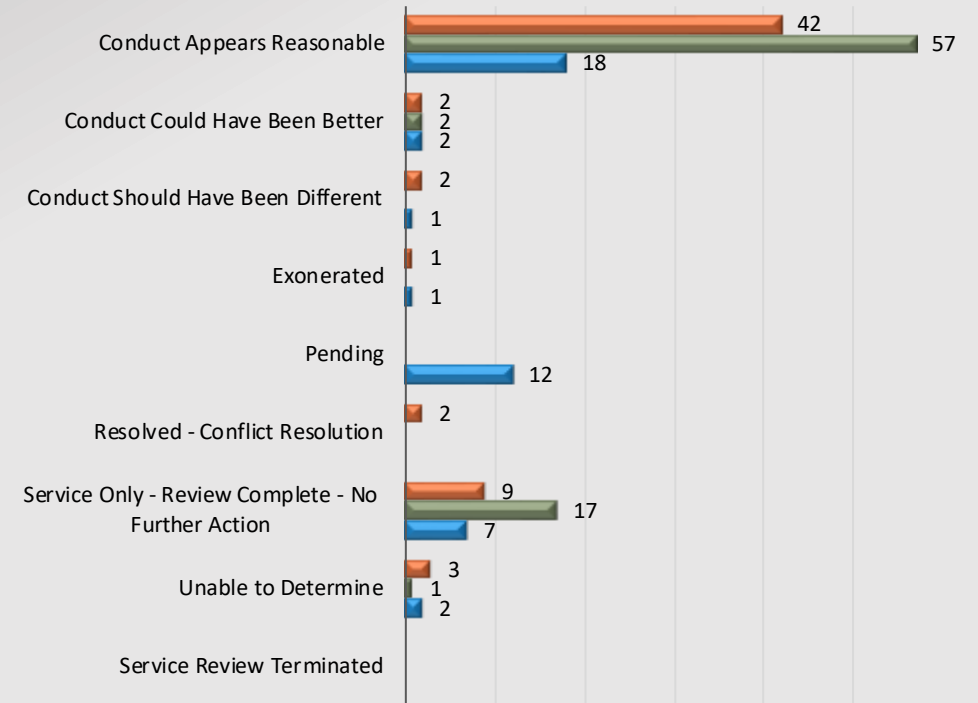
West Hollywood Station

WCSCR's



Feb 2019 - Jan 2020	35	14	49
Feb 2020 - Jan 2021	35	12	47
Feb 2021 - Jan 2022	27	13	40
% Chg 20/21 to 21/22	-22.86%	8.33%	-14.89%

Dispositions



Feb 2019 - Jan 2020 Feb 2020 - Jan 2021 Feb 2021 - Jan 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

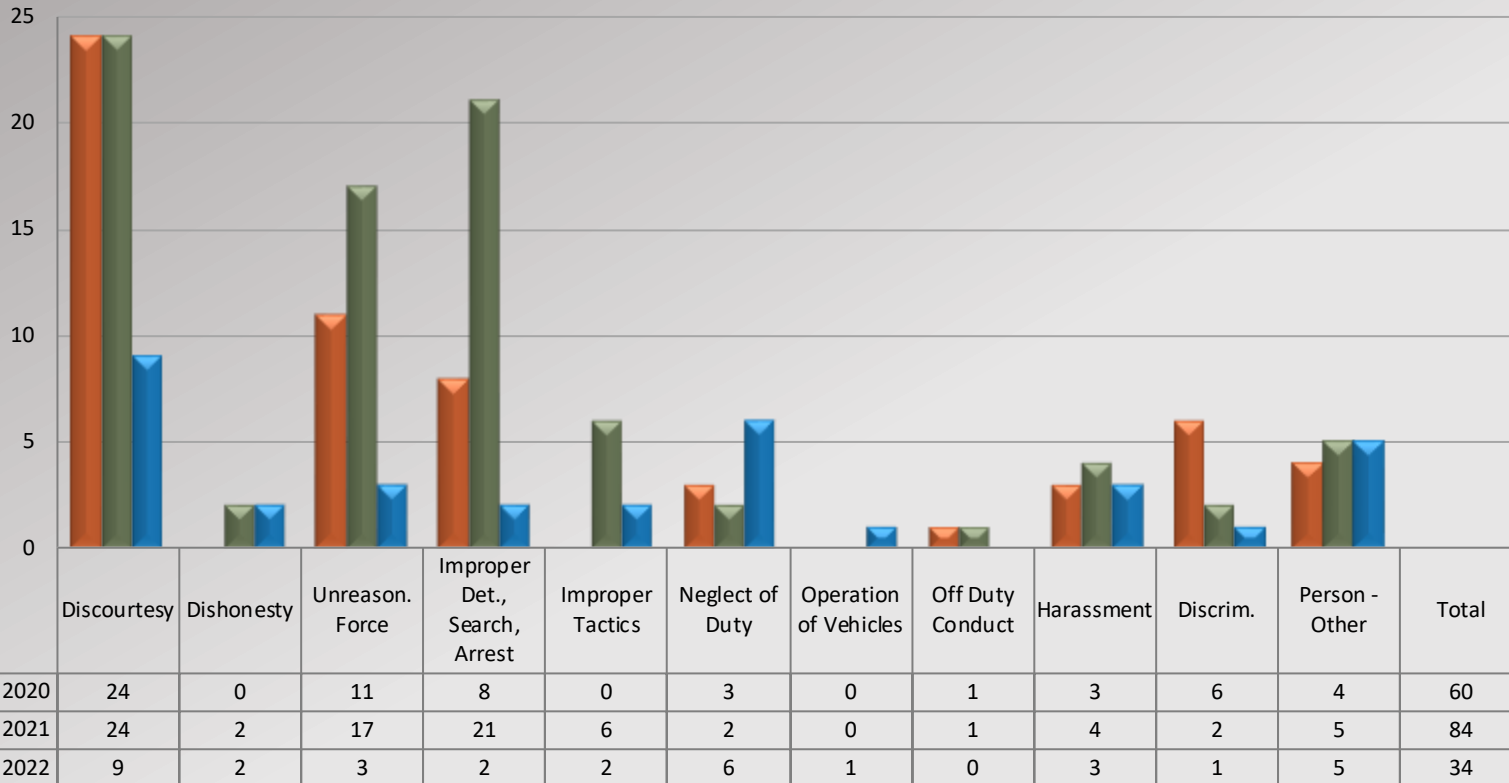


Watch Commander Service Comment Report

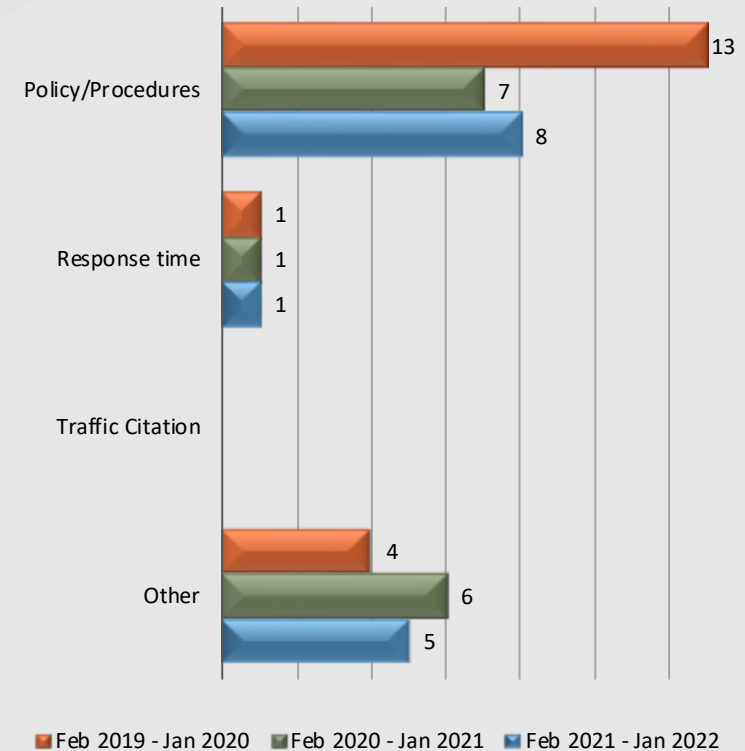
Complaints – Personnel & Service

West Hollywood Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 02/22/2022



Watch Commander Service Comment Report

Public Commendations

North Patrol Division

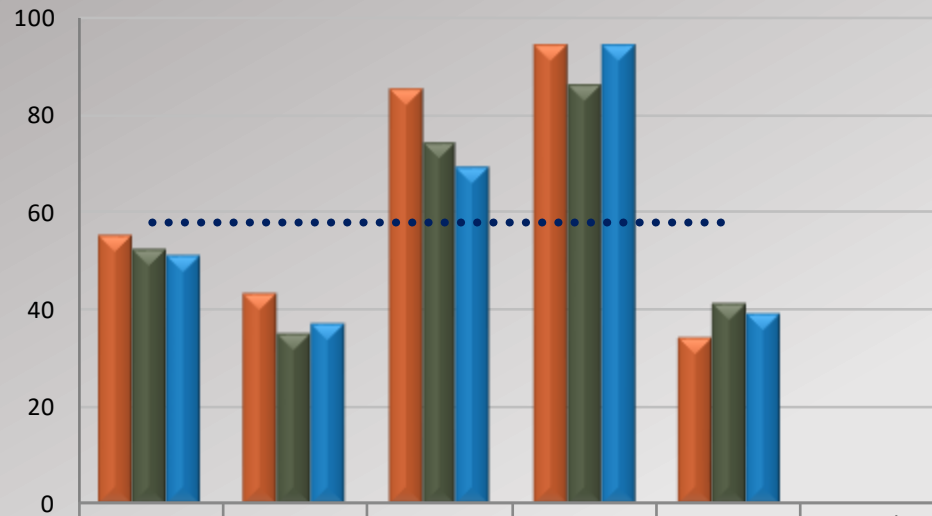


Watch Commander Service Comment Report

Public Commendations

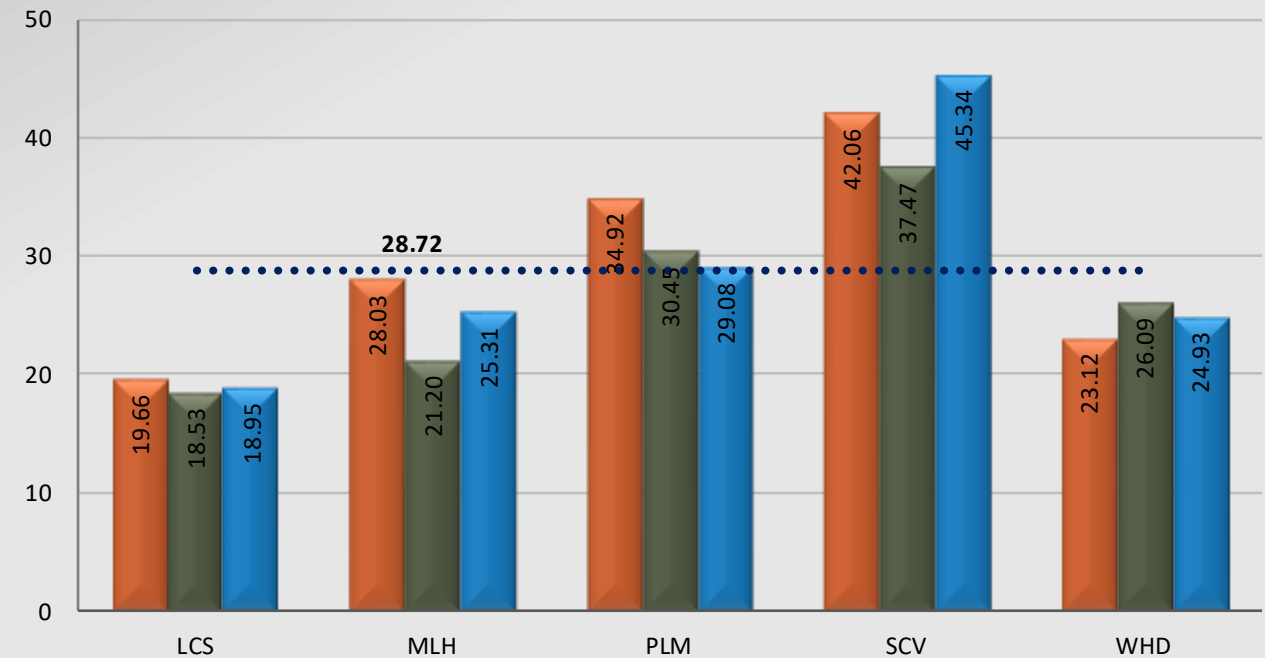
North Patrol Division

Station Public Commendations



	LCS	MLH	PLM	SCV	WHD	Total
Feb 2019 - Jan 2020	55	43	85	94	34	311
Feb 2020 - Jan 2021	52	35	74	86	41	288
Feb 2021 - Jan 2022	51	37	69	94	39	290
% Chg 20/21 to 21/22	-1.92%	5.71%	-6.76%	9.30%	-4.88%	0.69%
2021/2022 Avg	58.00	58.00	58.00	58.00	58.00	

Station Public Commendations per 100 Assigned Personnel



■ Feb 2019 - Jan 2020
 ■ Feb 2020 - Jan 2021
 ■ Feb 2021 - Jan 2022
 ⋯⋯⋯ 2021/2022 Avg

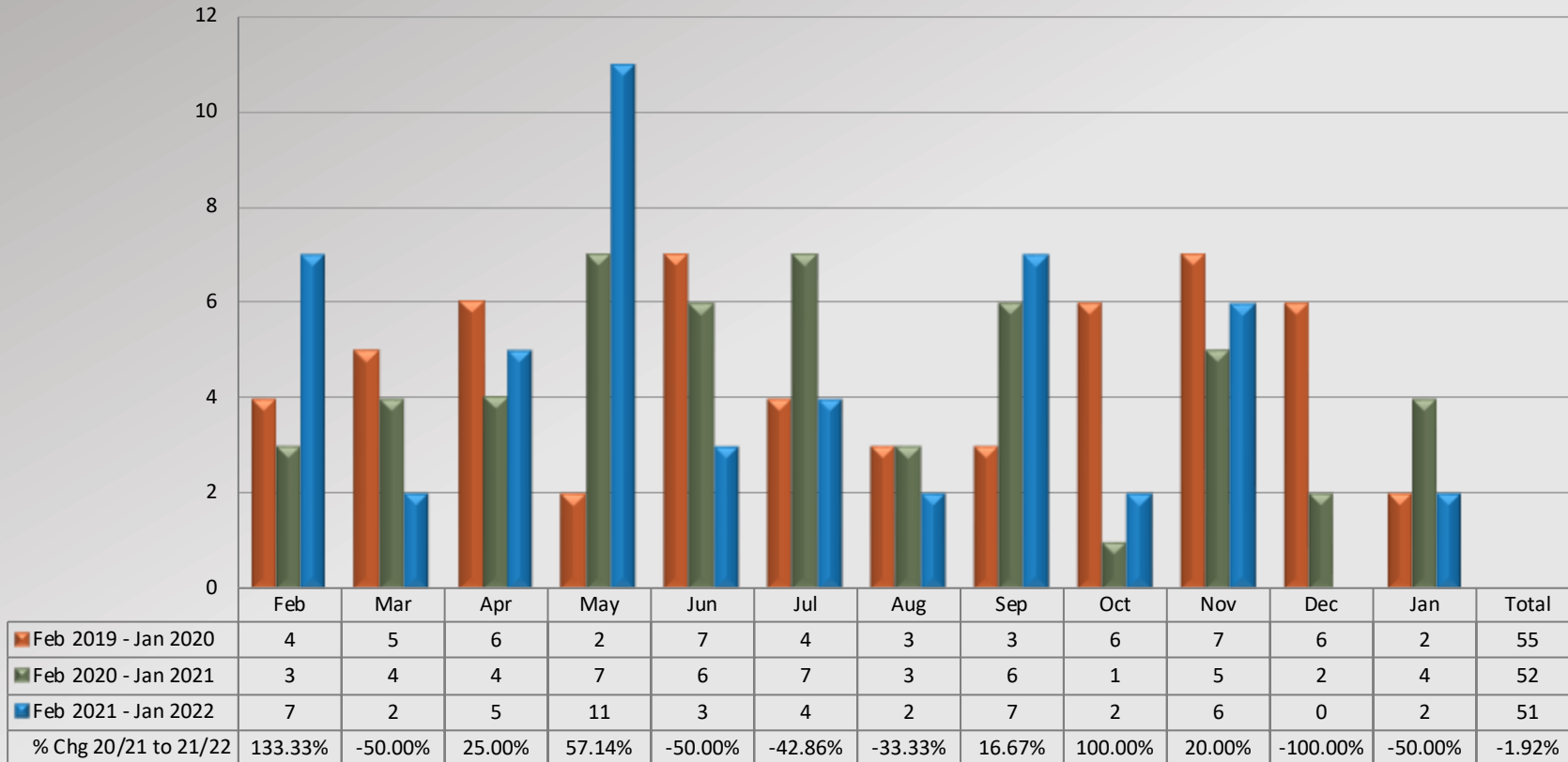


Watch Commander Service Comment Report

Public Commendations

Lancaster Station

Total Public Commendations By Month



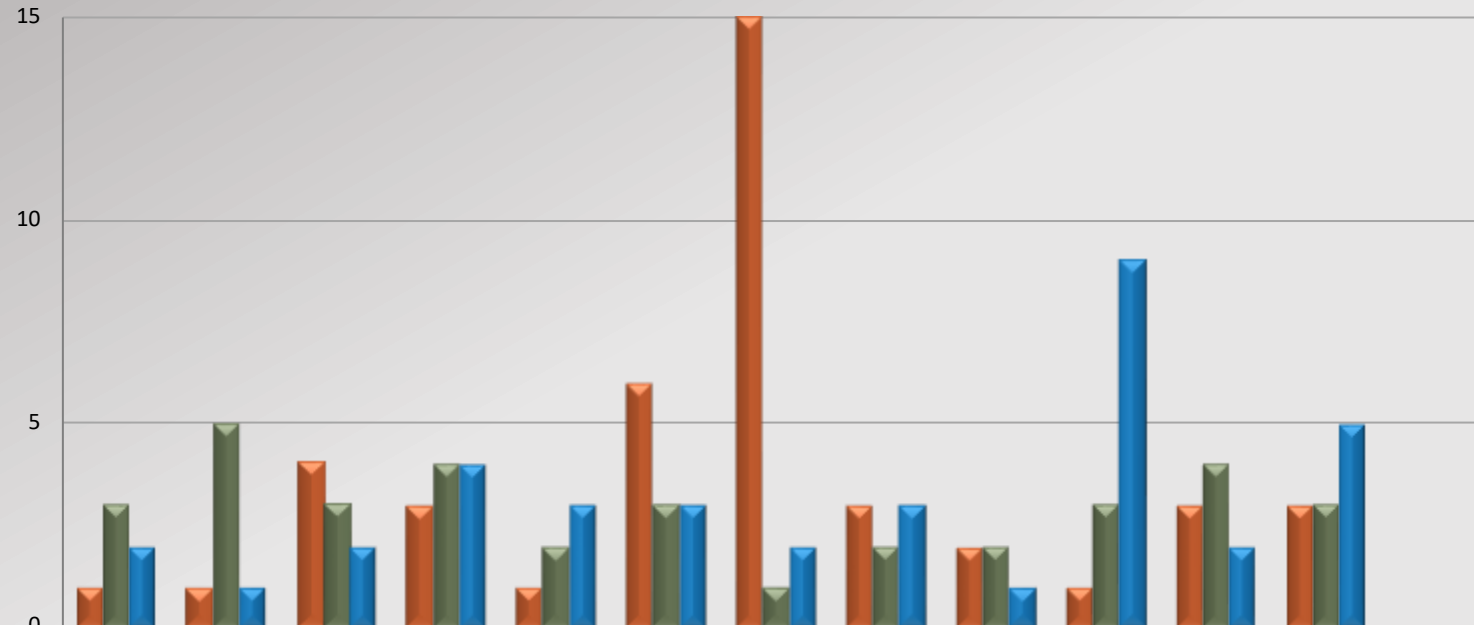


Watch Commander Service Comment Report

Public Commendations

Malibu / Lost Hills Station

Total Public Commendations By Month



	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Total
■ Feb 2019 - Jan 2020	1	1	4	3	1	6	15	3	2	1	3	3	43
■ Feb 2020 - Jan 2021	3	5	3	4	2	3	1	2	2	3	4	3	35
■ Feb 2021 - Jan 2022	2	1	2	4	3	3	2	3	1	9	2	5	37
% Chg 20/21 to 21/22	-33.33%	-80.00%	-33.33%	0.00%	50.00%	0.00%	100.00%	50.00%	-50.00%	200.00%	-50.00%	66.67%	5.71%

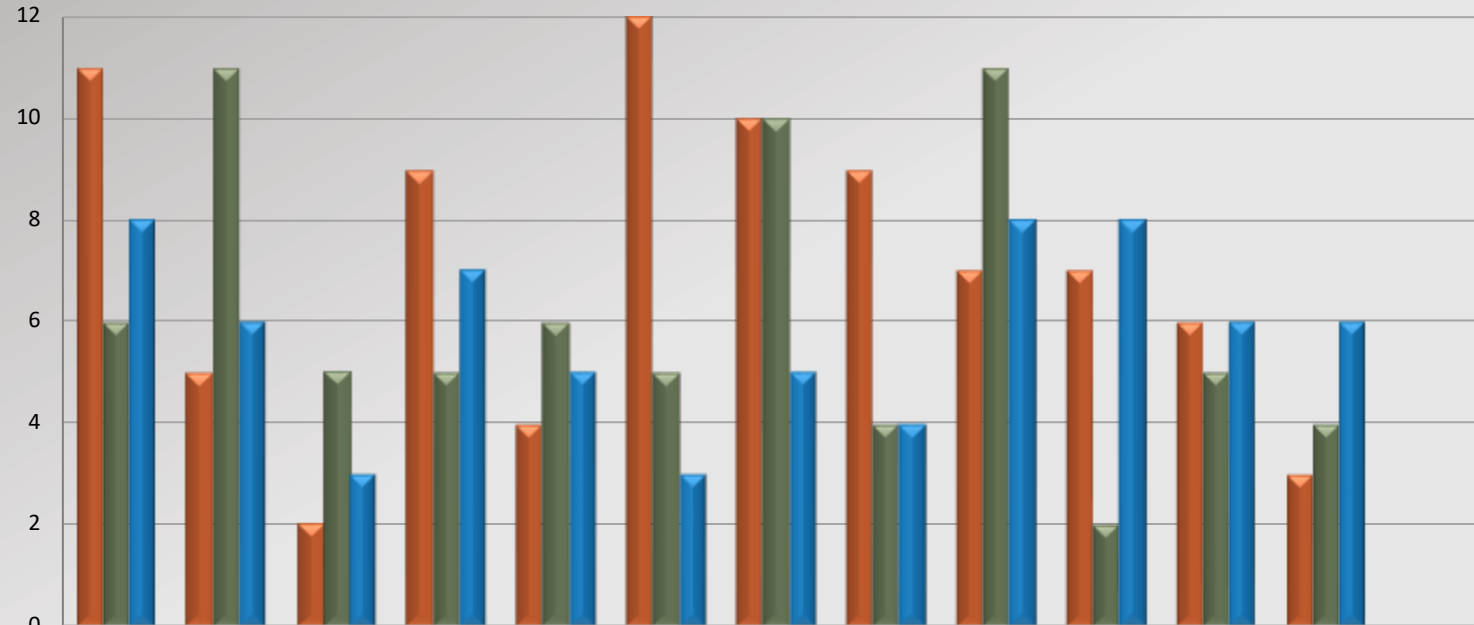


Watch Commander Service Comment Report

Public Commendations

Palmdale Station

Total Public Commendations By Month



	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Total
■ Feb 2019 - Jan 2020	11	5	2	9	4	12	10	9	7	7	6	3	85
■ Feb 2020 - Jan 2021	6	11	5	5	6	5	10	4	11	2	5	4	74
■ Feb 2021 - Jan 2022	8	6	3	7	5	3	5	4	8	8	6	6	69
% Chg 20/21 to 21/22	33.33%	-45.45%	-40.00%	40.00%	-16.67%	-40.00%	-50.00%	0.00%	-27.27%	300.00%	20.00%	50.00%	-6.76%

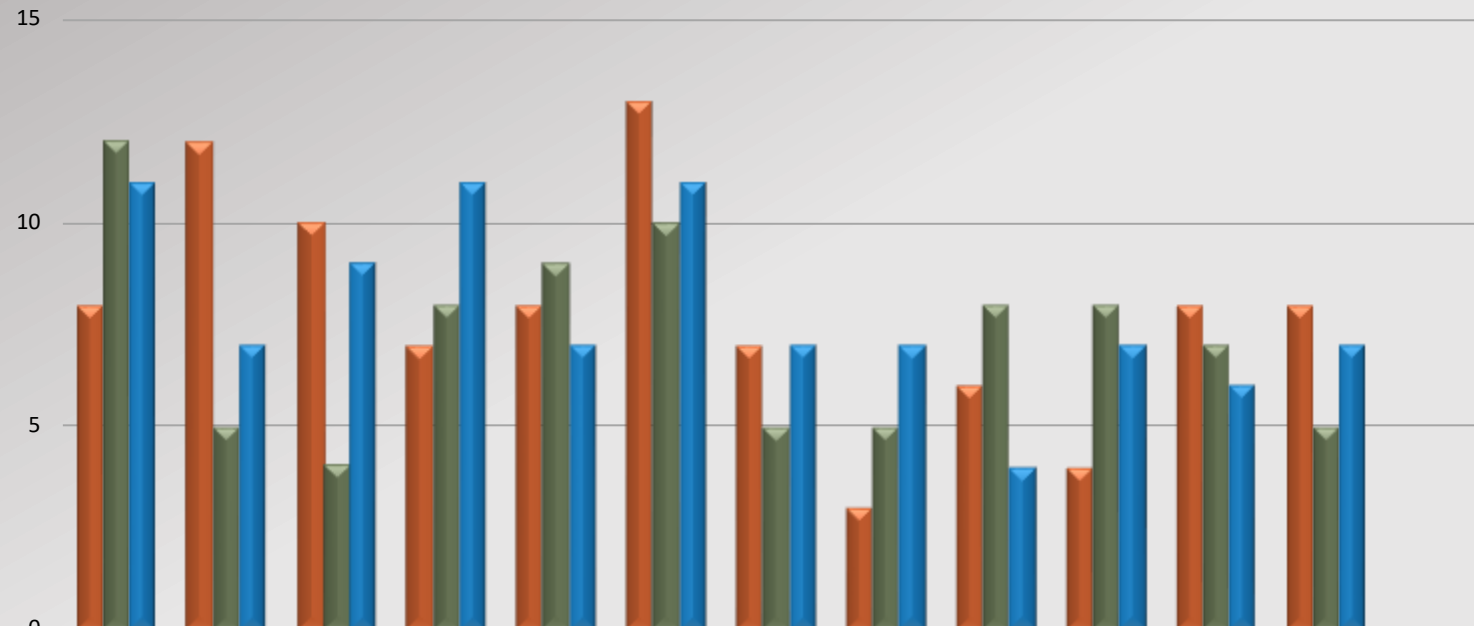


Watch Commander Service Comment Report

Public Commendations

Santa Clarita Station

Total Public Commendations By Month



	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Total
Feb 2019 - Jan 2020	8	12	10	7	8	13	7	3	6	4	8	8	94
Feb 2020 - Jan 2021	12	5	4	8	9	10	5	5	8	8	7	5	86
Feb 2021 - Jan 2022	11	7	9	11	7	11	7	7	4	7	6	7	94
% Chg 20/21 to 21/22	-8.33%	40.00%	125.00%	37.50%	-22.22%	10.00%	40.00%	40.00%	-50.00%	-12.50%	-14.29%	40.00%	9.30%

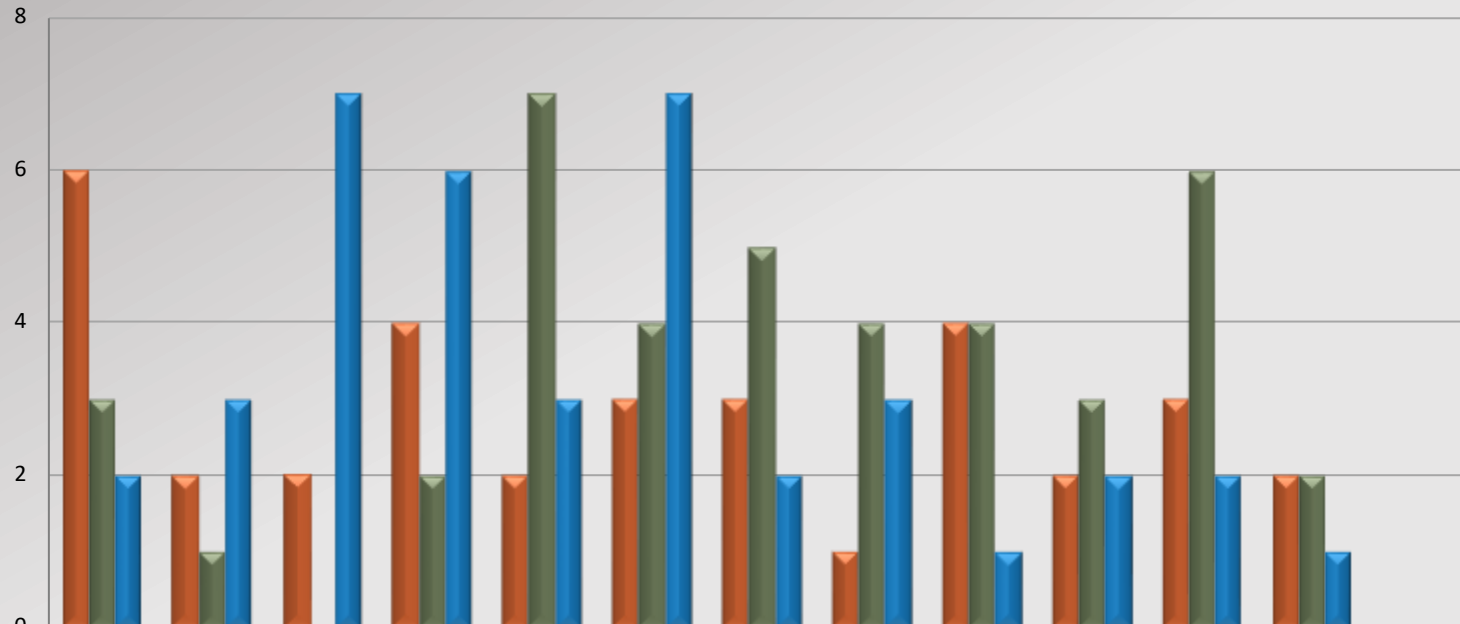


Watch Commander Service Comment Report

Public Commendations

West Hollywood Station

Total Public Commendations By Month



	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Total
■ Feb 2019 - Jan 2020	6	2	2	4	2	3	3	1	4	2	3	2	34
■ Feb 2020 - Jan 2021	3	1	0	2	7	4	5	4	4	3	6	2	41
■ Feb 2021 - Jan 2022	2	3	7	6	3	7	2	3	1	2	2	1	39
% Chg 20/21 to 21/22	-33.33%	200.00%	700.00%	200.00%	-57.14%	75.00%	-60.00%	-25.00%	-75.00%	-33.33%	-66.67%	-50.00%	-4.88%