

*Los Angeles County*

# **SHERIFF'S DEPARTMENT**

## **COURT SERVICES DIVISION**

**SHERIFF ALEX VILLANUEVA**

Capturing Data for the following time periods:

July 2019 – June 2020

July 2020 – June 2021

July 2021 – June 2022





# **Watch Commander Service Comment Report**

## *Complaints – Personnel & Service*

**Court Services Division**

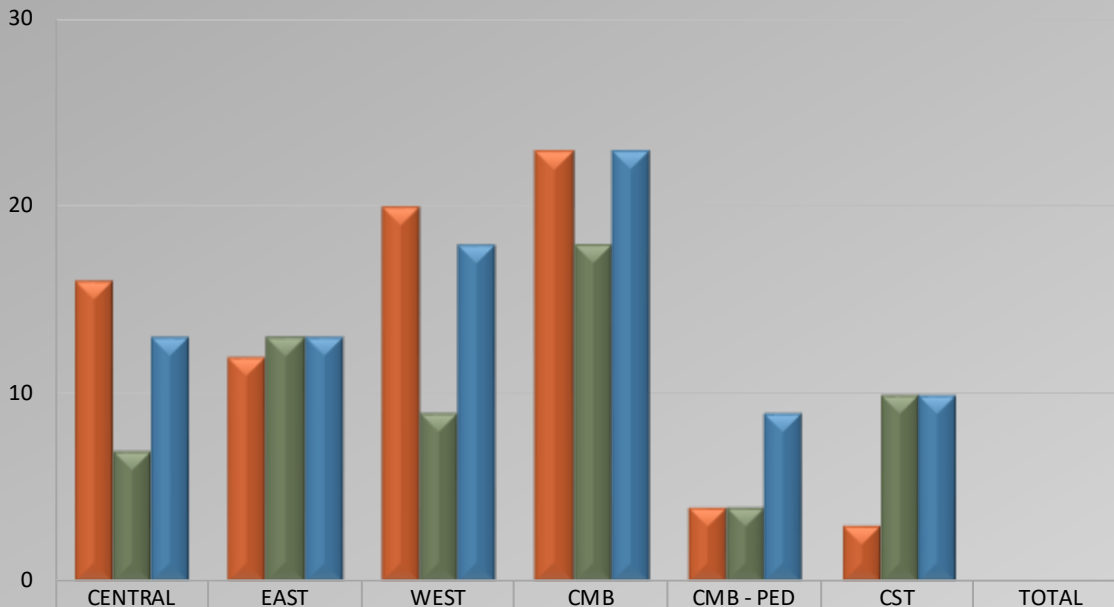


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

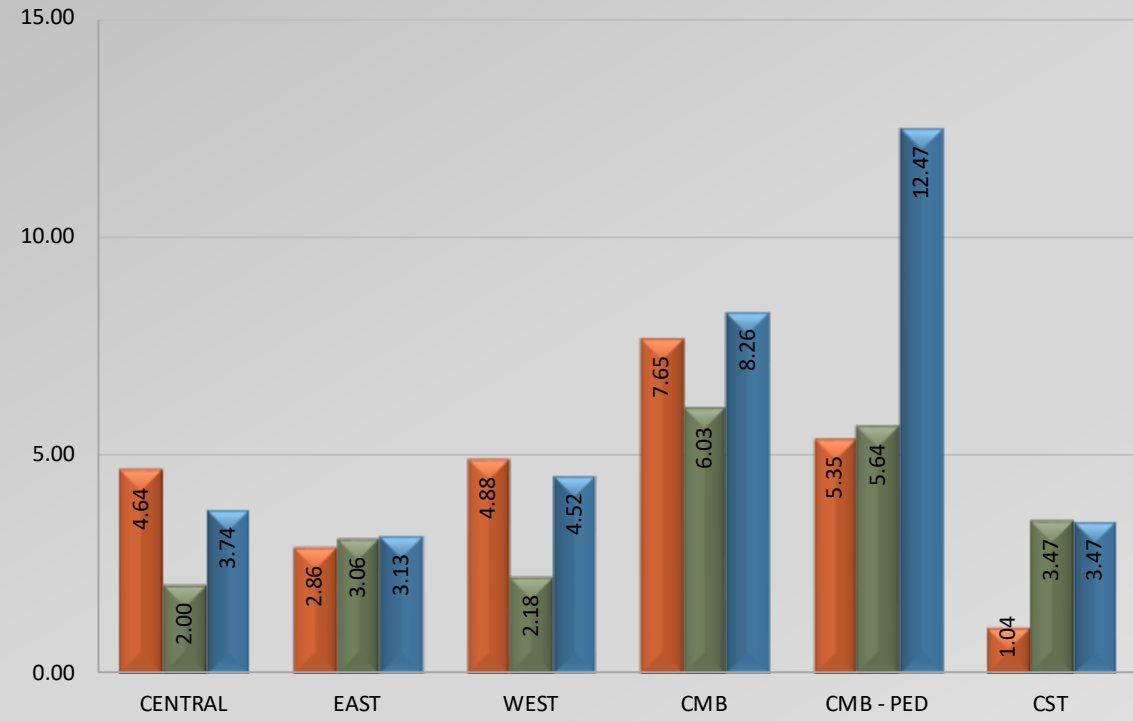
### *Court Services Division*

**Division Total**



	CENTRAL	EAST	WEST	CMB	CMB - PED	CST	TOTAL
Jul 2019 - Jun 2020	16	12	20	23	4	3	78
Jul 2020 - Jun 2021	7	13	9	18	4	10	61
Jul 2021 - Jun 2022	13	13	18	23	9	10	86
% Chg 20/21 to 21/22	85.71%	0.00%	100.00%	27.78%	125.00%	0.00%	40.98%

**Total Complaint Forms per 100 Assigned Personnel**

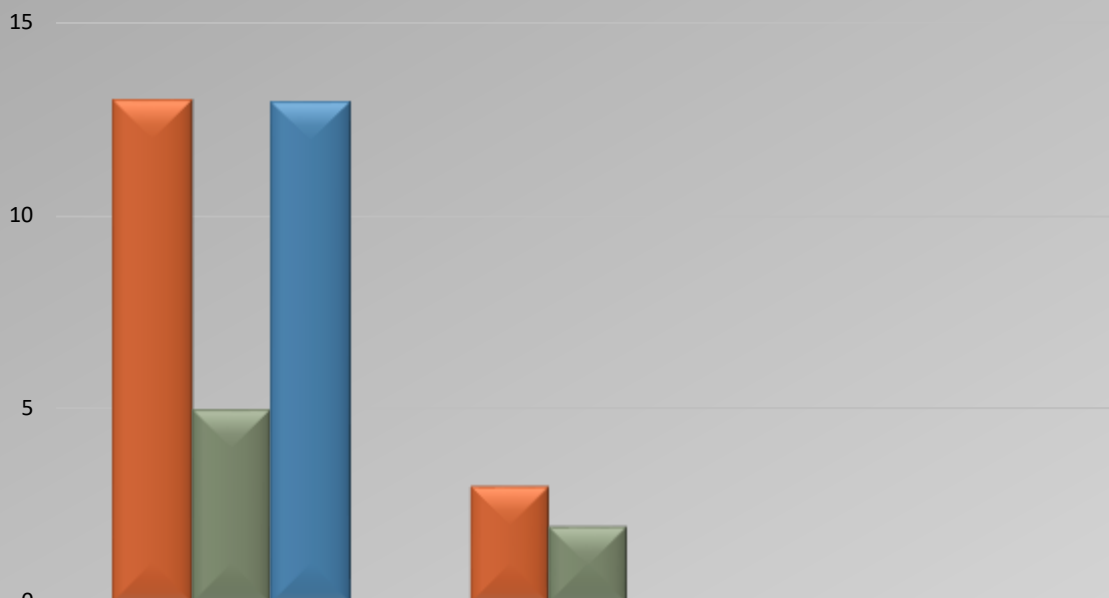


■ Jul 2019 - Jun 2020   
 ■ Jul 2020 - Jun 2021   
 ■ Jul 2021 - Jun 2022



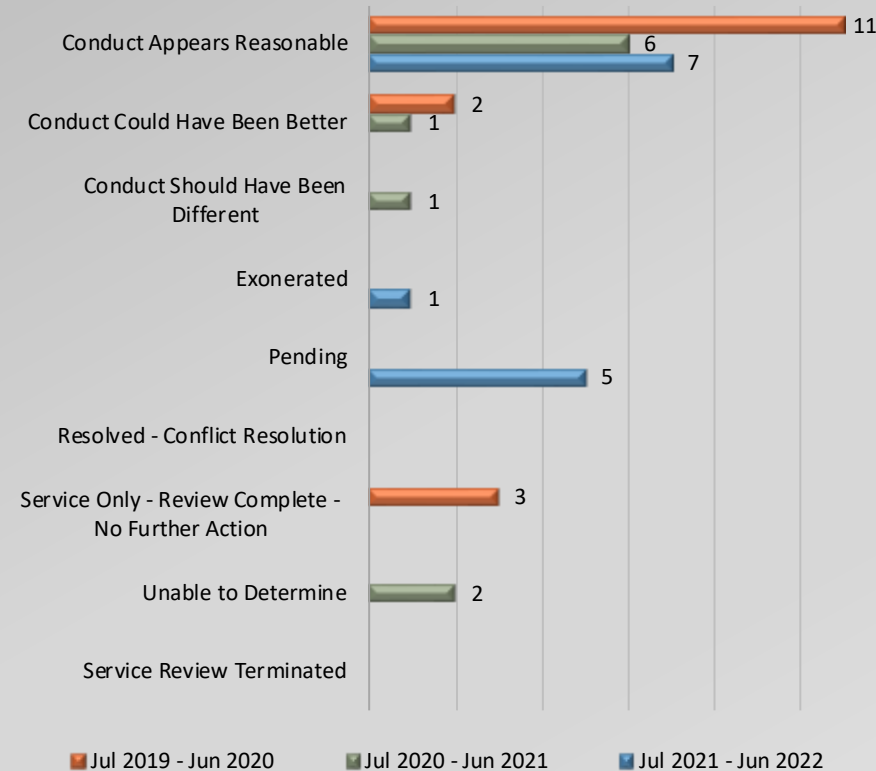
# Watch Commander Service Comment Report Complaints – Personnel & Service *Central Bureau*

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jul 2019 - Jun 2020	13	3	16
Jul 2020 - Jun 2021	5	2	7
Jul 2021 - Jun 2022	13	0	13
% Chg 20/21 to 21/22	160.00%	-100.00%	85.71%

Dispositions

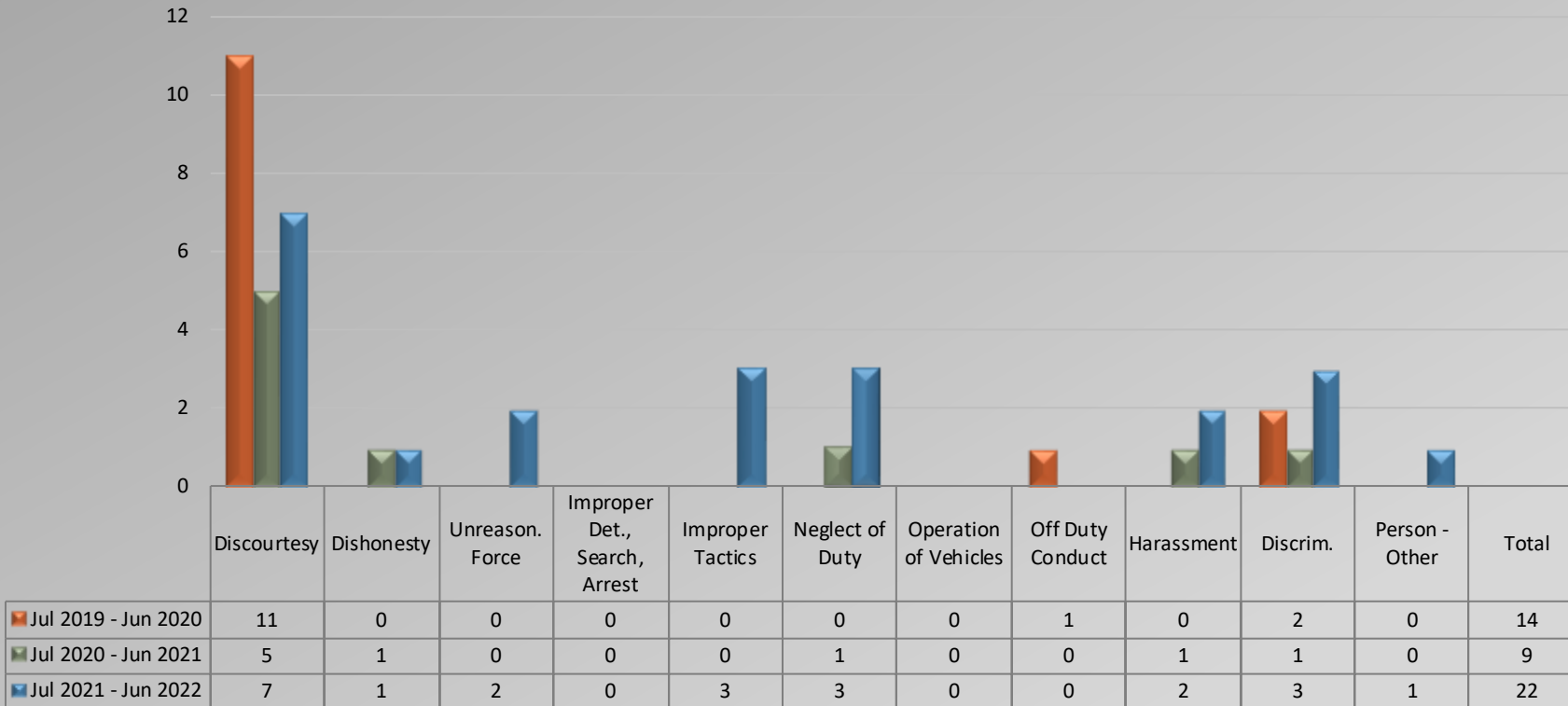


Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

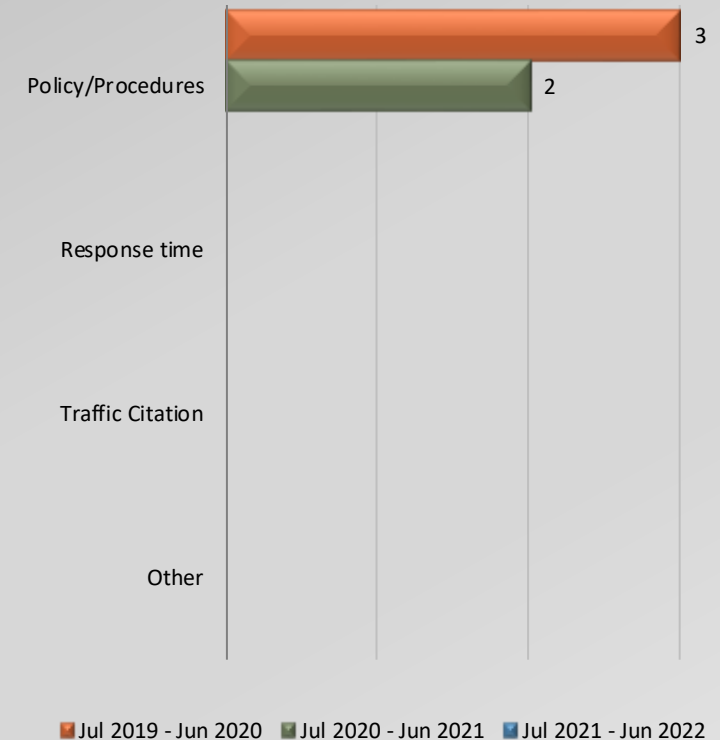


# Watch Commander Service Comment Report Complaints – Personnel & Service *Central Bureau*

**Personnel Complaints By Category**



**Service Complaints By Category**

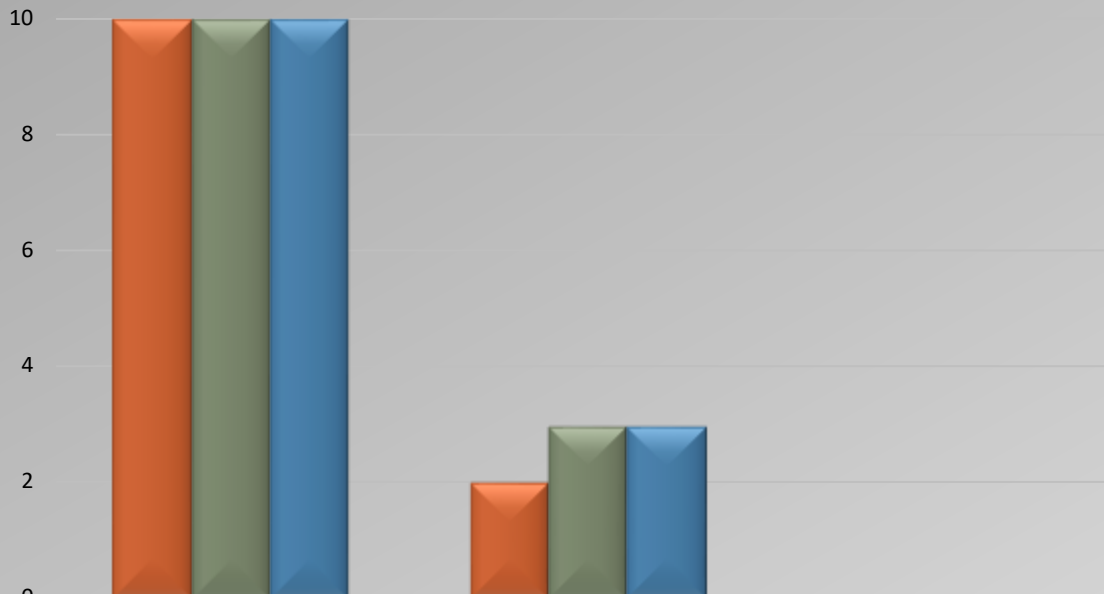


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.  
Data provided by each bureau's office as of 07/26/2022



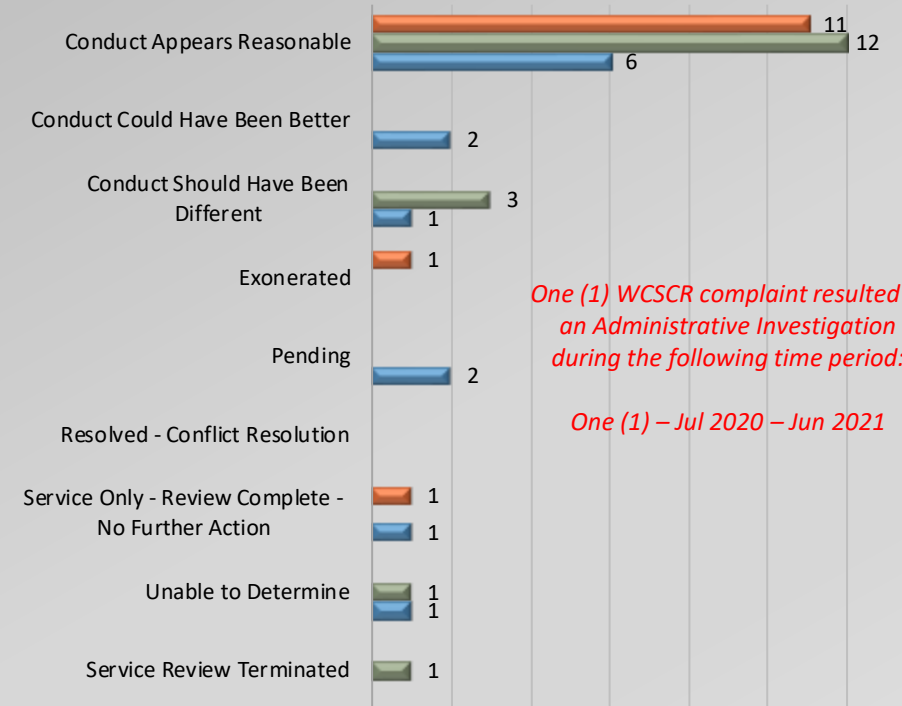
# Watch Commander Service Comment Report Complaints – Personnel & Service East Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jul 2019 - Jun 2020	10	2	12
Jul 2020 - Jun 2021	10	3	13
Jul 2021 - Jun 2022	10	3	13
% Chg 20/21 to 21/22	0.00%	0.00%	0.00%

Dispositions



*One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:*

*One (1) – Jul 2020 – Jun 2021*

Jul 2019 - Jun 2020    Jul 2020 - Jun 2021    Jul 2021 - Jun 2022

*Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.*

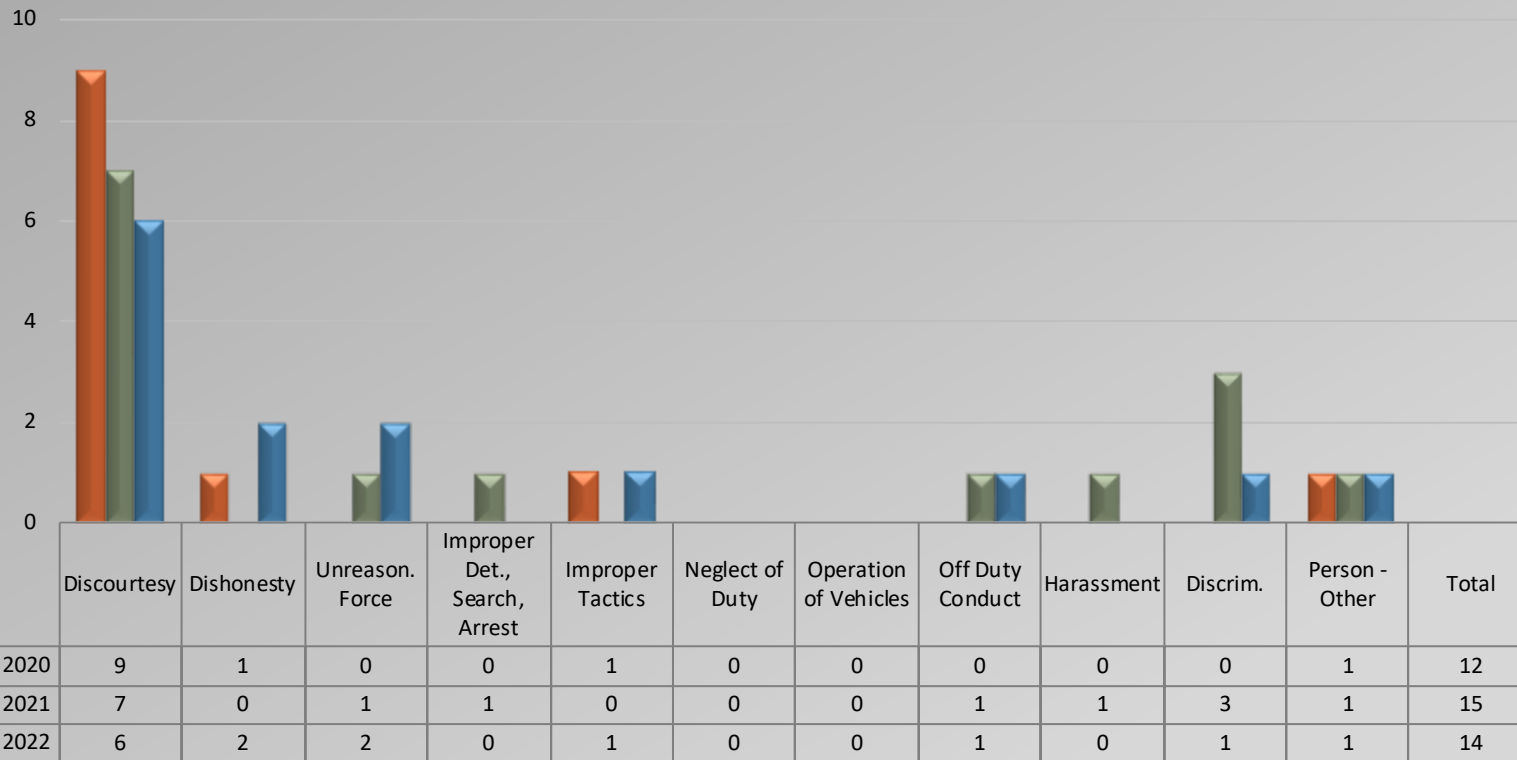


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

### East Bureau

Personnel Complaints By Category



Service Complaints By Category

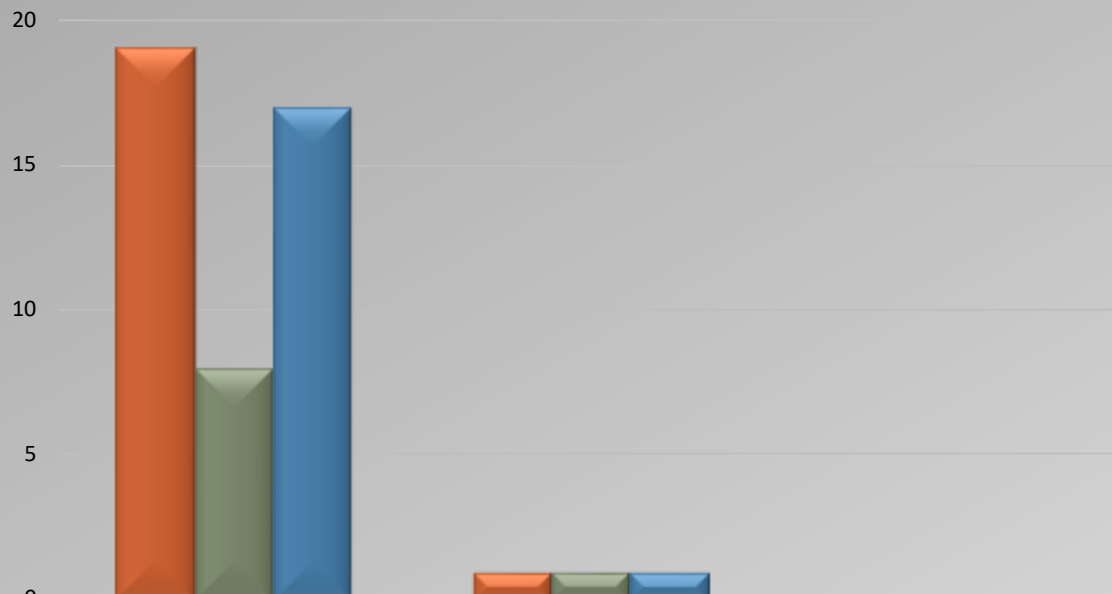


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.  
 Data provided by each bureau's office as of 07/26/2022



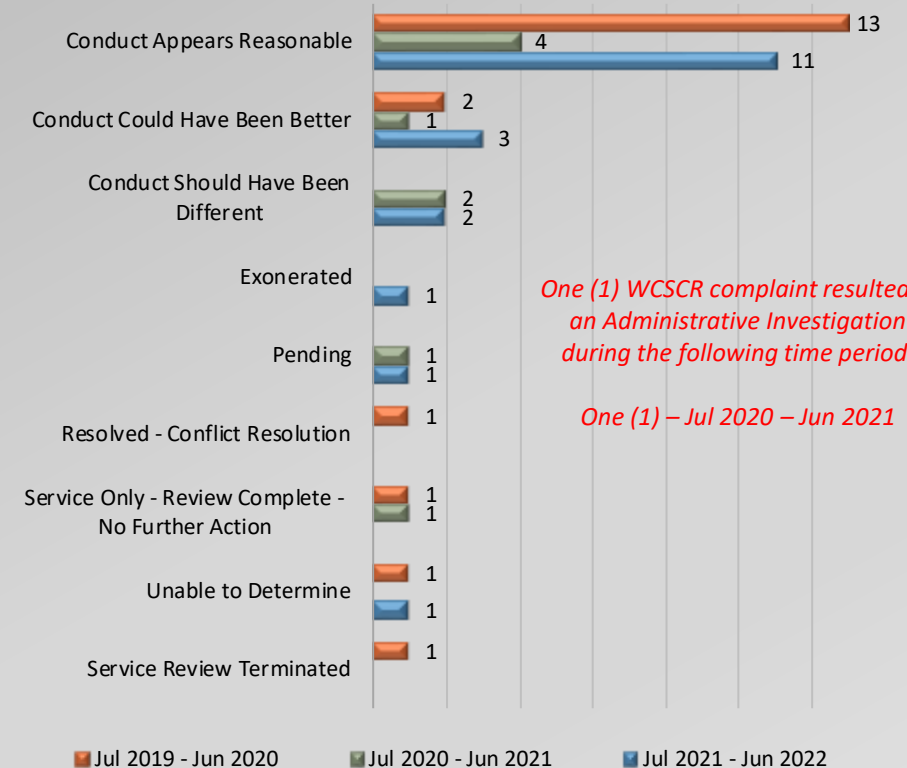
# Watch Commander Service Comment Report Complaints – Personnel & Service *West Bureau*

## WCSCR's



	Personnel Complaints	Service Complaints	Total
Jul 2019 - Jun 2020	19	1	20
Jul 2020 - Jun 2021	8	1	9
Jul 2021 - Jun 2022	17	1	18
% Chg 20/21 to 21/22	112.50%	0.00%	100.00%

## Dispositions



*One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:*

*One (1) – Jul 2020 – Jun 2021*

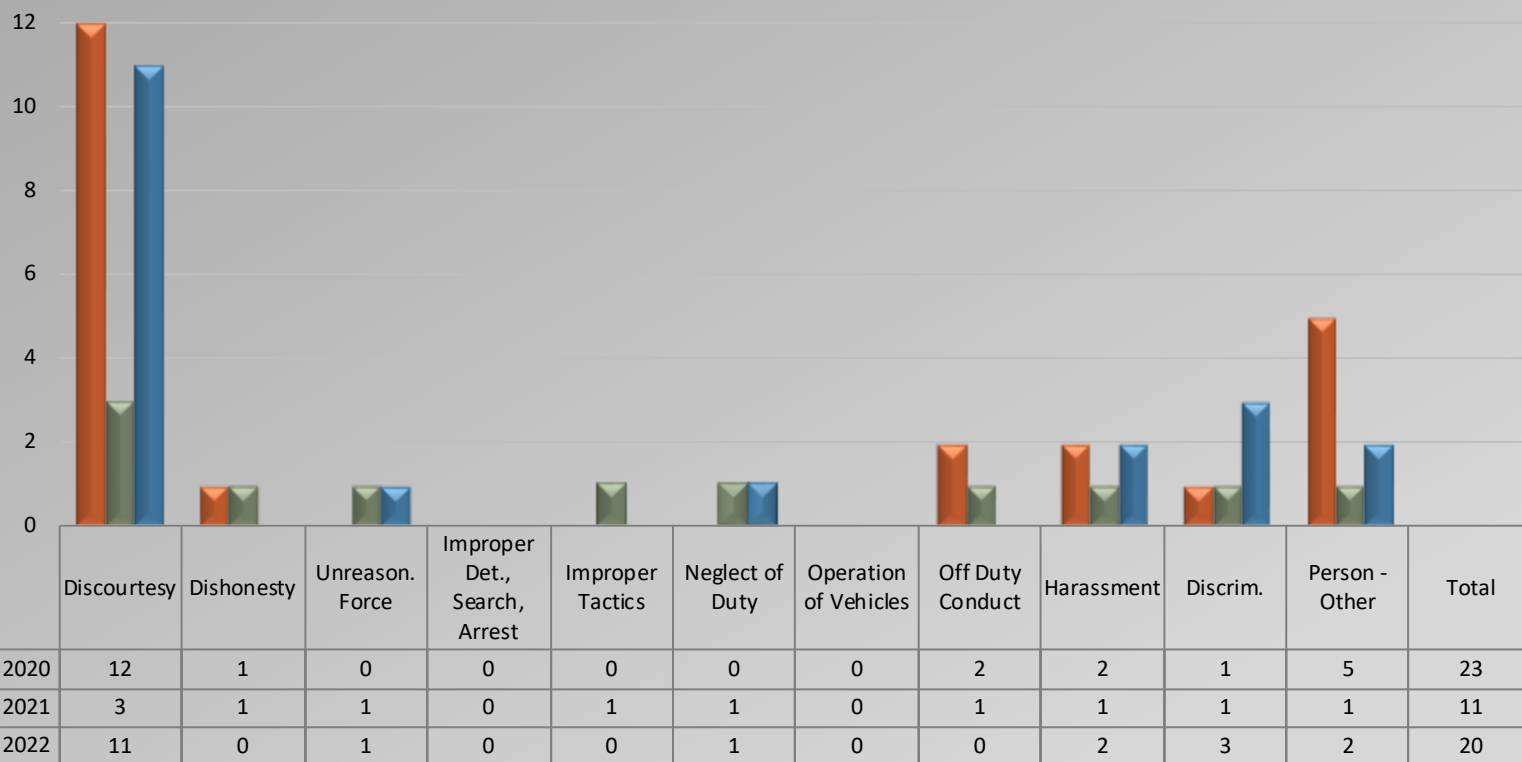
*Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.*



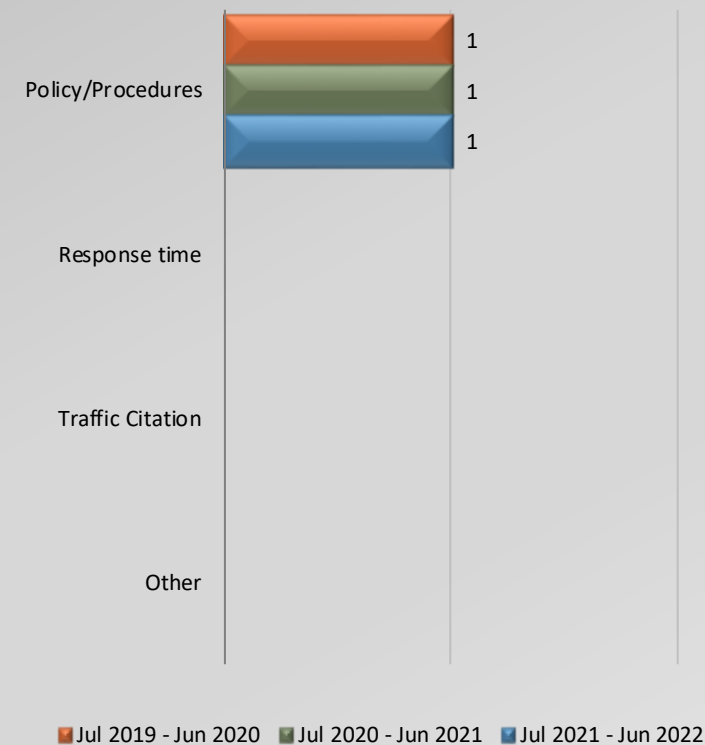


# Watch Commander Service Comment Report Complaints – Personnel & Service *West Bureau*

**Personnel Complaints By Category**



**Service Complaints By Category**



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.  
Data provided by each bureau's office as of 07/26/2022

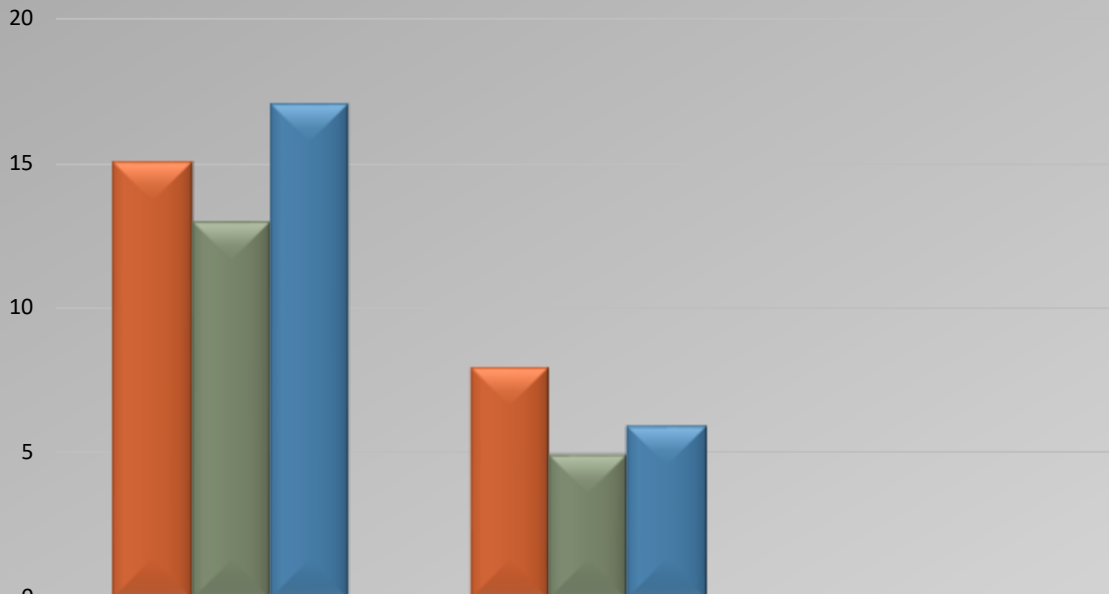


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

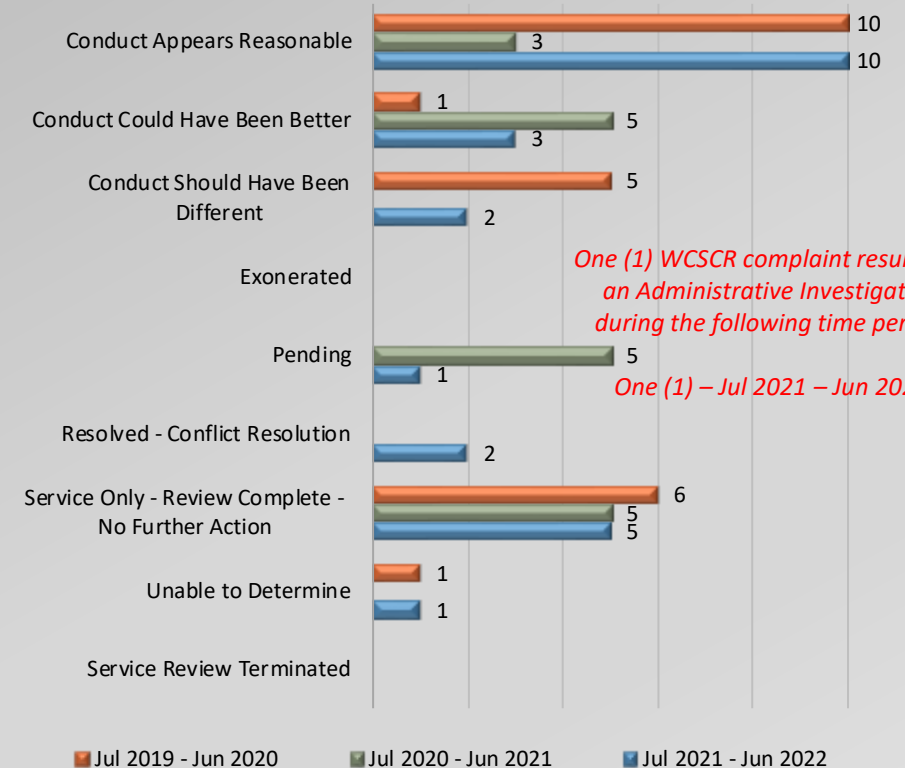
### Civil Management Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jul 2019 - Jun 2020	15	8	23
Jul 2020 - Jun 2021	13	5	18
Jul 2021 - Jun 2022	17	6	23
% Chg 20/21 to 21/22	30.77%	20.00%	27.78%

Dispositions



*One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:  
One (1) – Jul 2021 – Jun 2022*

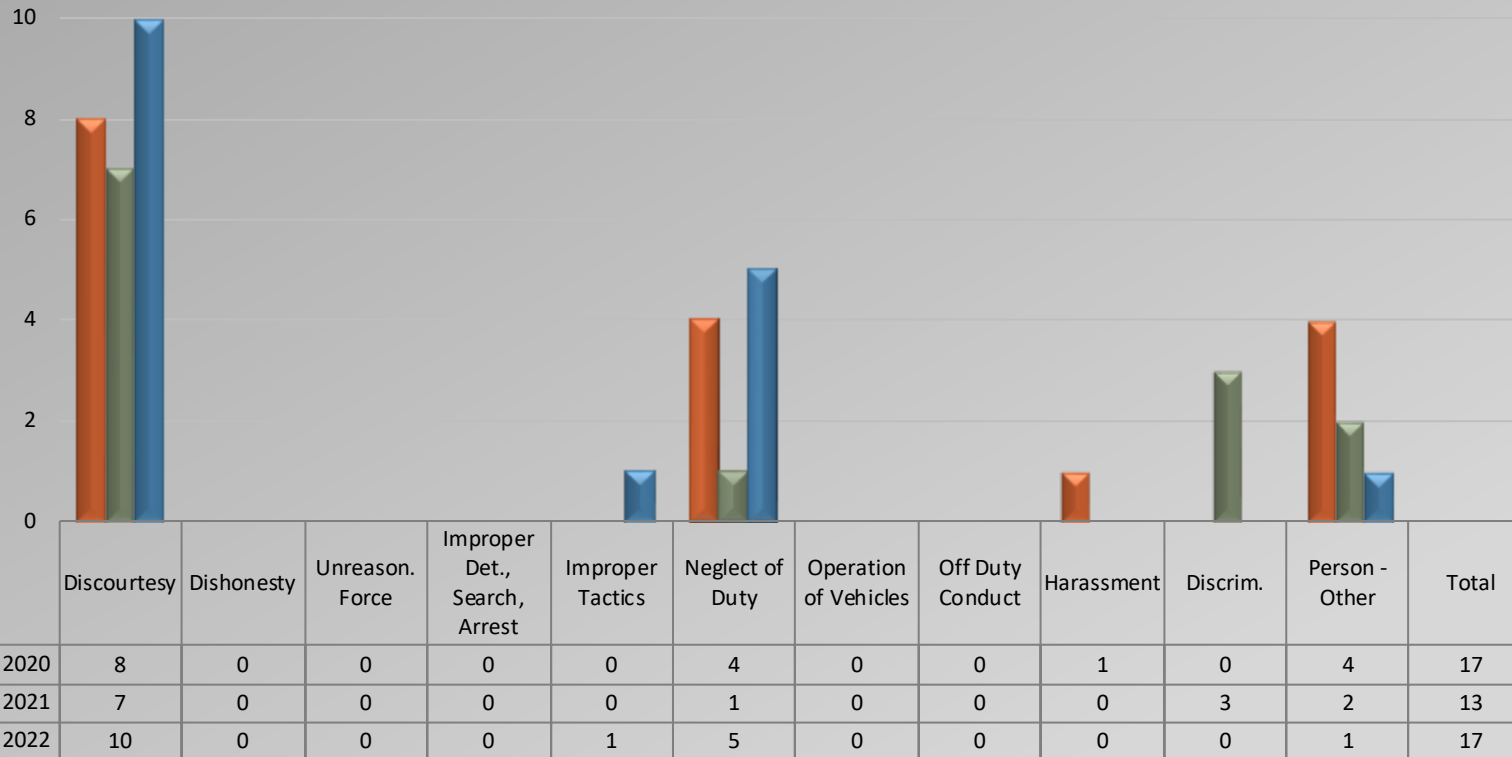
Jul 2019 - Jun 2020    Jul 2020 - Jun 2021    Jul 2021 - Jun 2022

*Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.*

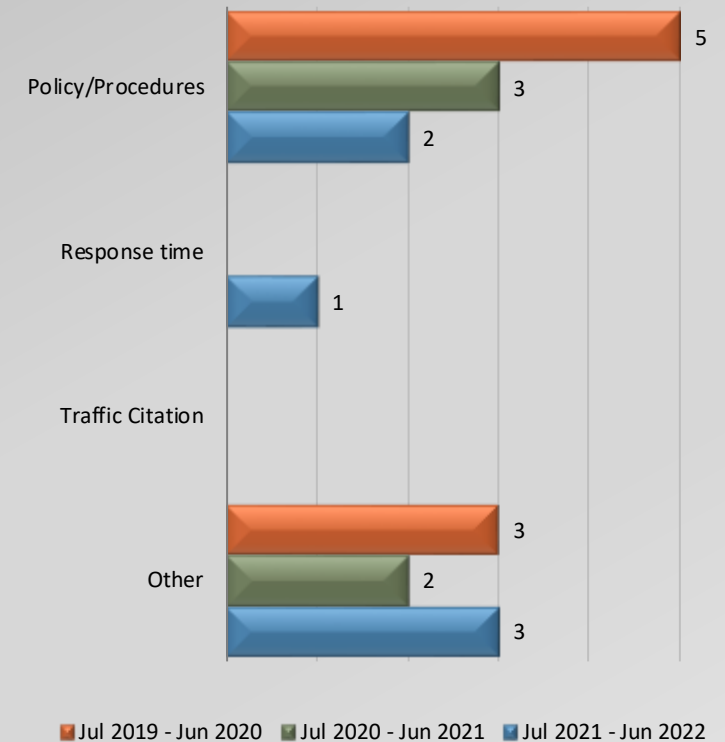


# Watch Commander Service Comment Report Complaints – Personnel & Service *Civil Management Bureau*

**Personnel Complaints By Category**



**Service Complaints By Category**



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.  
Data provided by each bureau's office as of 07/26/2022

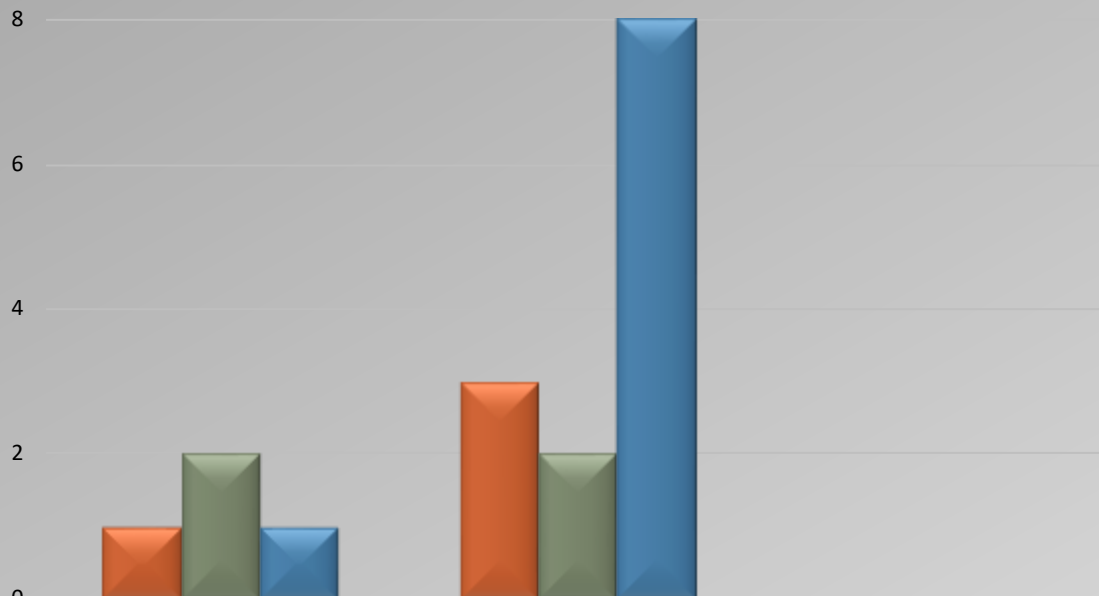


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

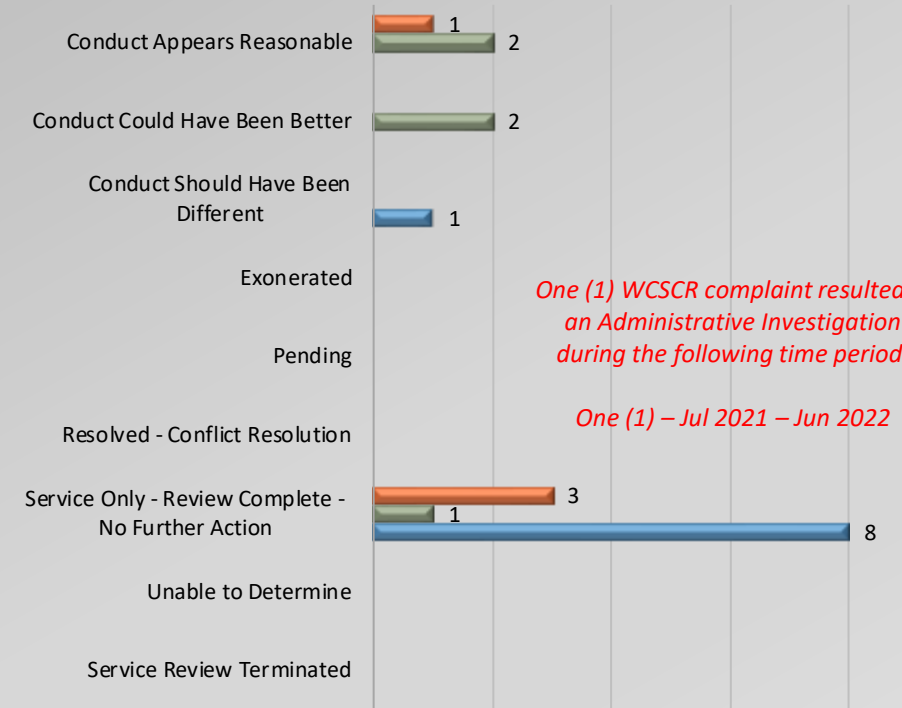
### Civil Management Bureau – Parking Enforcement Detail

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jul 2019 - Jun 2020	1	3	4
Jul 2020 - Jun 2021	2	2	4
Jul 2021 - Jun 2022	1	8	9
% Chg 20/21 to 21/22	-50.00%	300.00%	125.00%

Dispositions



*One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:*

*One (1) – Jul 2021 – Jun 2022*

Jul 2019 - Jun 2020    Jul 2020 - Jun 2021    Jul 2021 - Jun 2022

*Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.*



# Watch Commander Service Comment Report

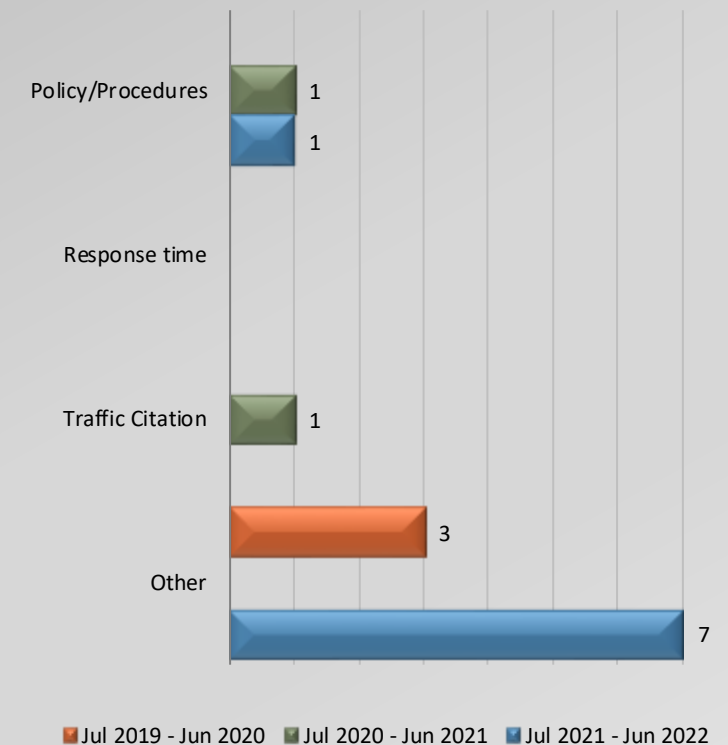
## Complaints – Personnel & Service

### Civil Management Bureau - Parking Enforcement Detail

Personnel Complaints By Category



Service Complaints By Category

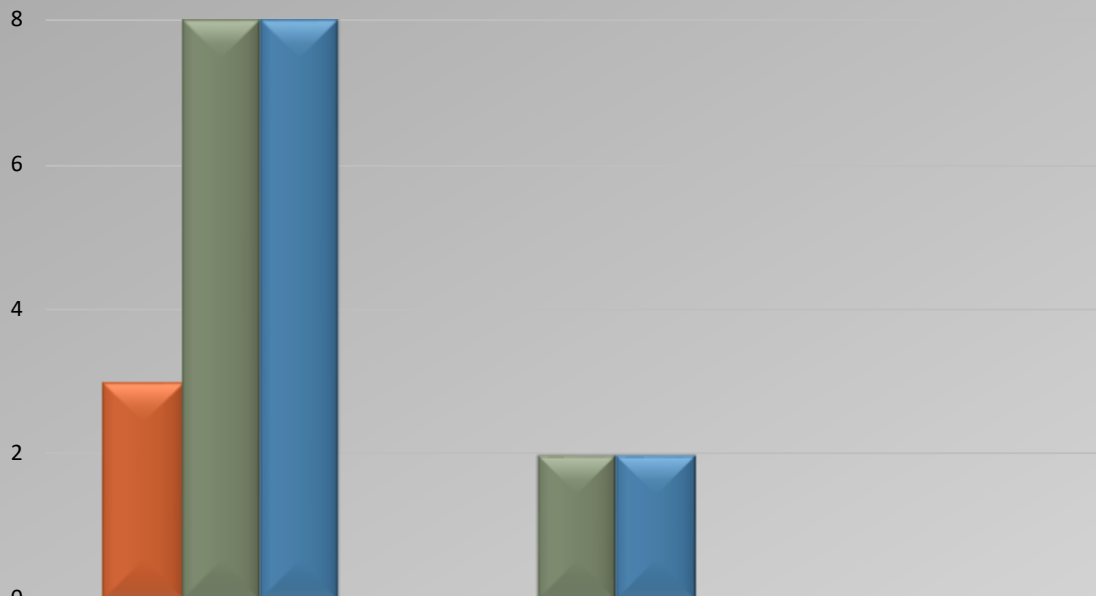


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.  
Data provided by each bureau's office as of 07/26/2022



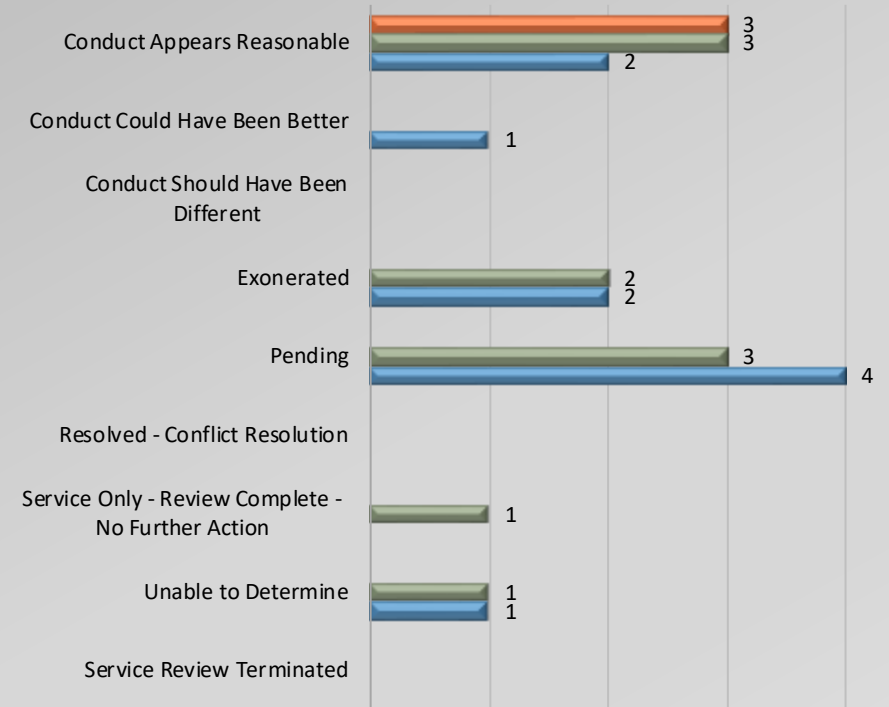
# Watch Commander Service Comment Report Complaints – Personnel & Service *Transportation Bureau*

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jul 2019 - Jun 2020	3	0	3
Jul 2020 - Jun 2021	8	2	10
Jul 2021 - Jun 2022	8	2	10
% Chg 20/21 to 21/22	0.00%	0.00%	0.00%

Dispositions



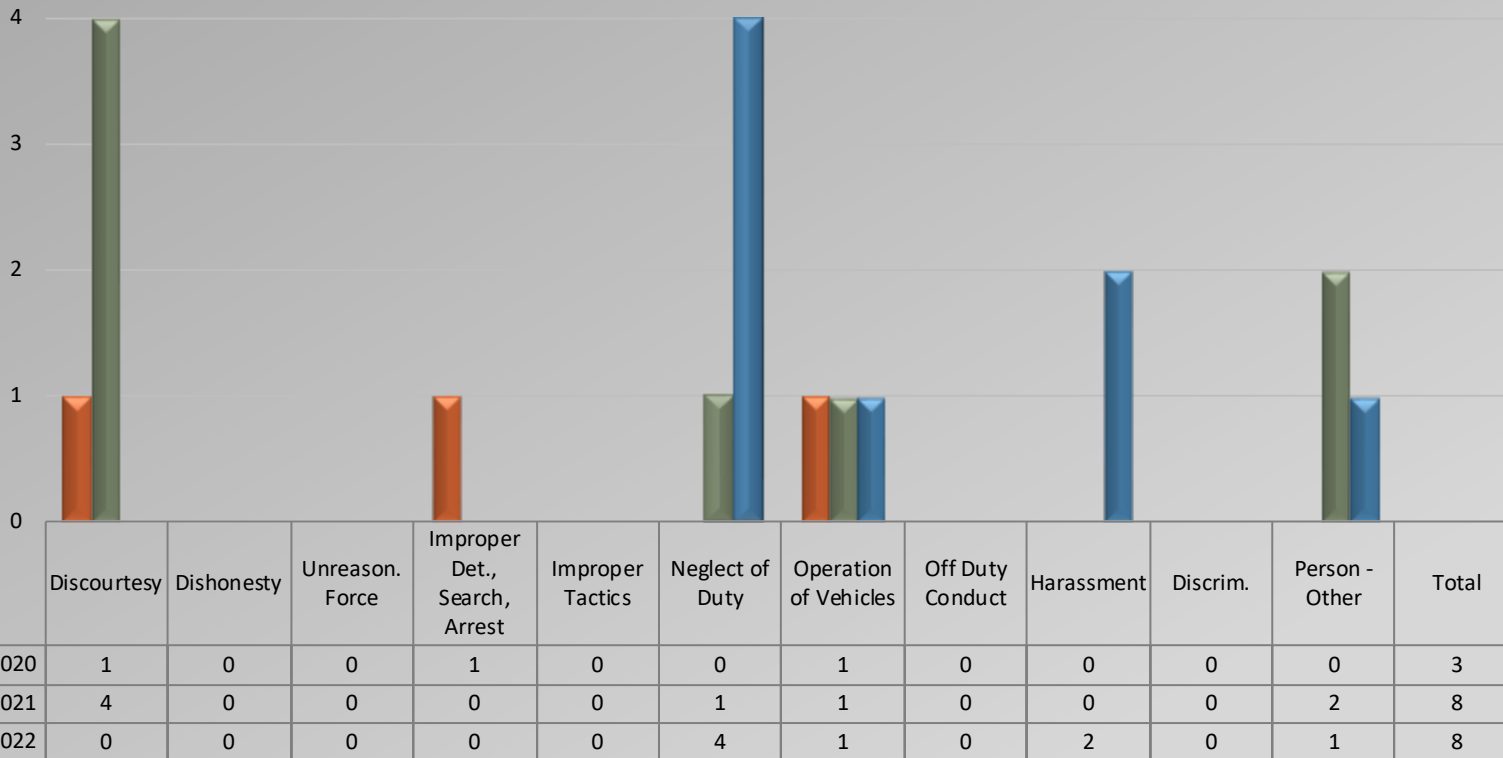
Jul 2019 - Jun 2020    Jul 2020 - Jun 2021    Jul 2021 - Jun 2022

Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.



# Watch Commander Service Comment Report Complaints – Personnel & Service *Transportation Bureau*

**Personnel Complaints By Category**



**Service Complaints By Category**



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.  
Data provided by each bureau's office as of 07/26/2022



# **Watch Commander Service Comment Report**

## *Public Commendations*

**Court Services Division**



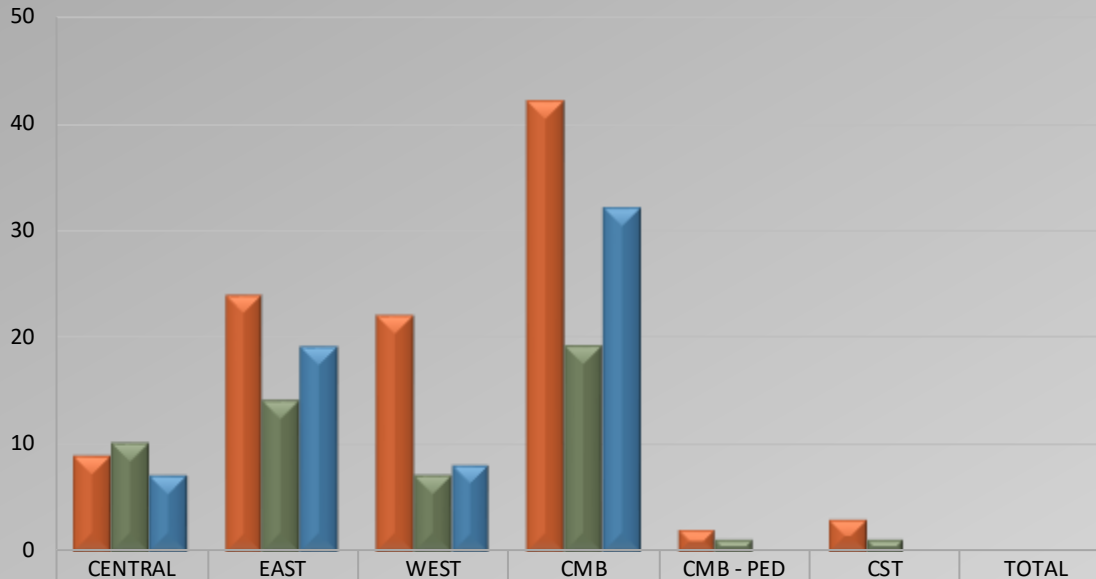


# Watch Commander Service Comment Report

## Public Commendations

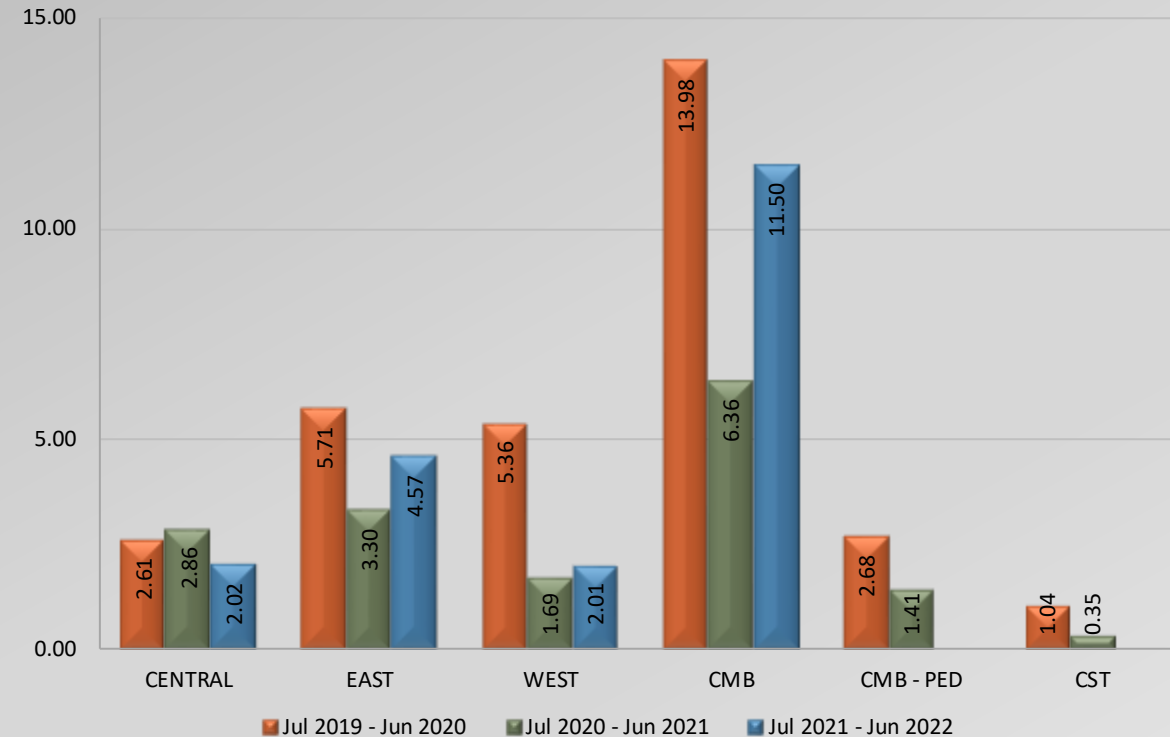
### *Court Services Division*

**Division Total**



% Chg 20/21 to 21/22	-30.00%	35.71%	14.29%	68.42%	-100.00%	-100.00%	26.92%
----------------------	---------	--------	--------	--------	----------	----------	--------

**Total Public Commendations per 100 Assigned Personnel**



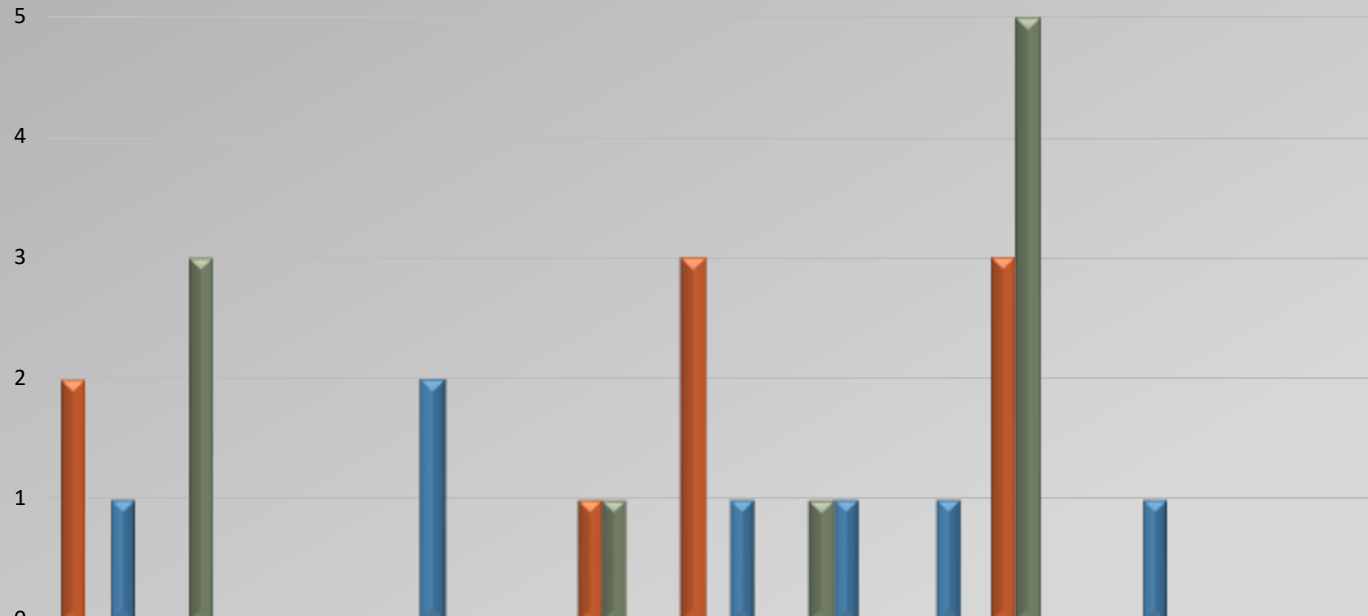


# Watch Commander Service Comment Report

## Public Commendations

### Central Bureau

Total Public Commendations By Month



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Jul 2019 - Jun 2020	2	0	0	0	0	1	3	0	0	3	0	0	9
Jul 2020 - Jun 2021	0	3	0	0	0	1	0	1	0	5	0	0	10
Jul 2021 - Jun 2022	1	0	0	2	0	0	1	1	1	0	1	0	7
% Chg 20/21 to 21/22	100.00%	-100.00%	0.00%	200.00%	0.00%	-100.00%	100.00%	0.00%	100.00%	-100.00%	100.00%	0.00%	-30.00%

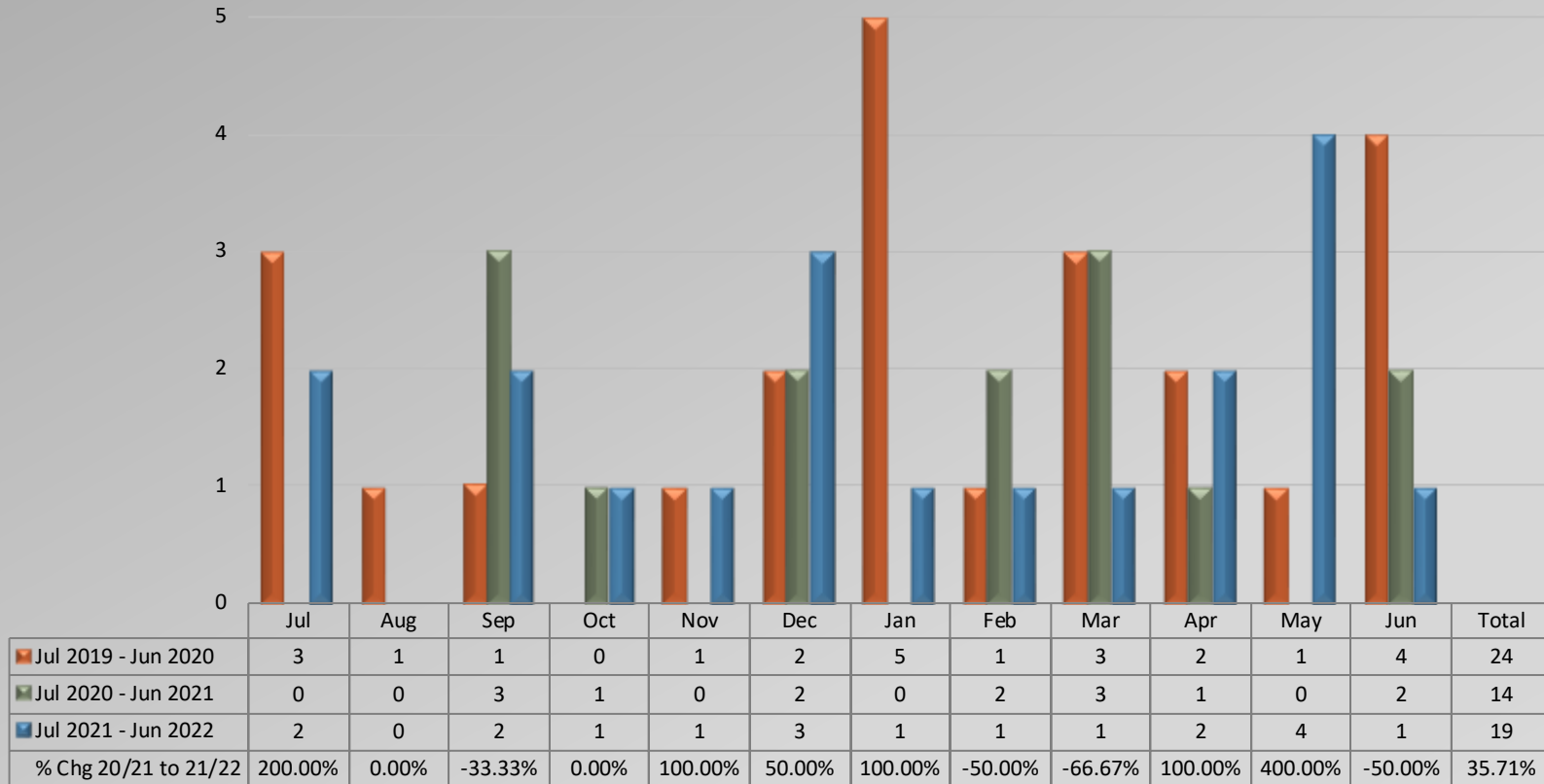


# Watch Commander Service Comment Report

## Public Commendations

### East Bureau

Total Public Commendations By Month



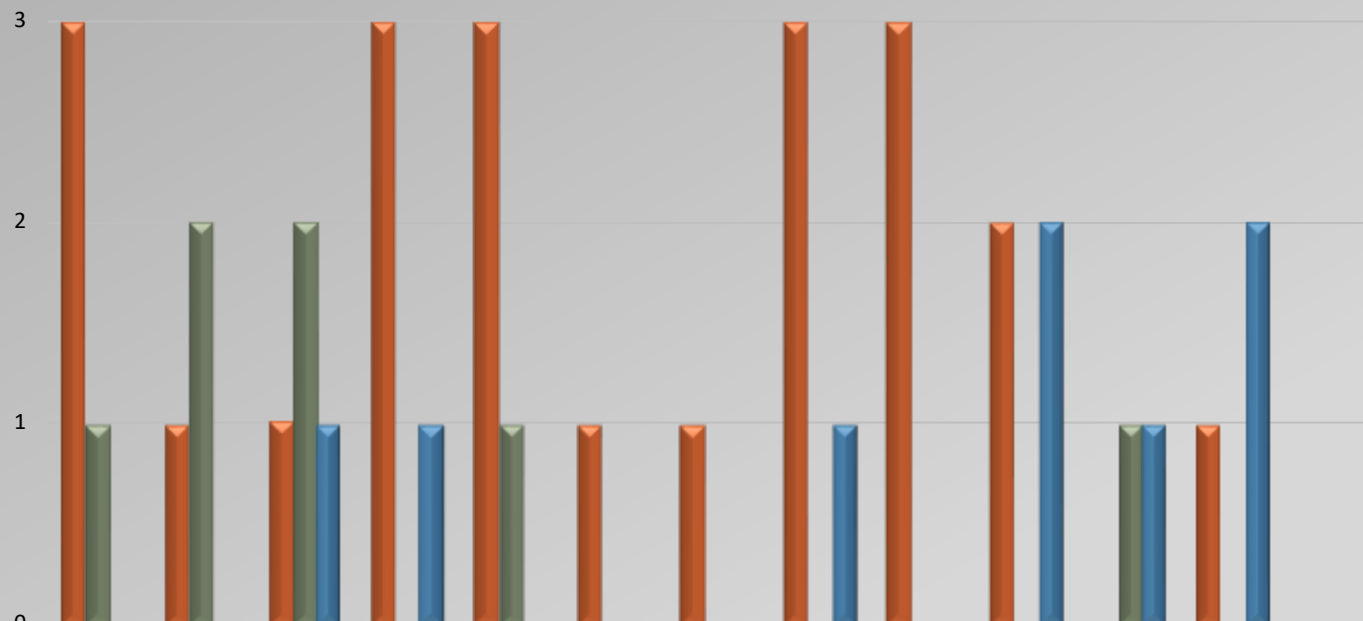


# Watch Commander Service Comment Report

## Public Commendations

### West Bureau

Total Public Commendations By Month



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Jul 2019 - Jun 2020	3	1	1	3	3	1	1	3	3	2	0	1	22
Jul 2020 - Jun 2021	1	2	2	0	1	0	0	0	0	0	1	0	7
Jul 2021 - Jun 2022	0	0	1	1	0	0	0	1	0	2	1	2	8
% Chg 20/21 to 21/22	-100.00%	-100.00%	-50.00%	100.00%	-100.00%	0.00%	0.00%	100.00%	0.00%	200.00%	0.00%	200.00%	14.29%

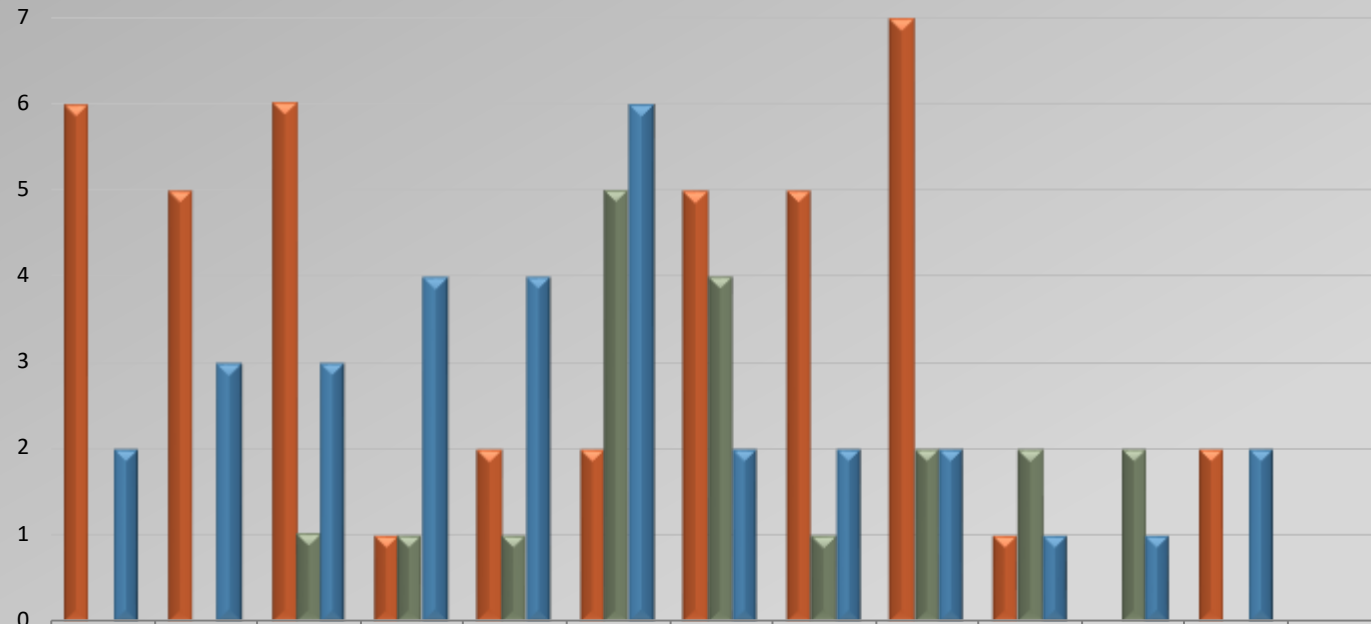


# Watch Commander Service Comment Report

## Public Commendations

### *Civil Management Bureau*

**Total Public Commendations By Month**

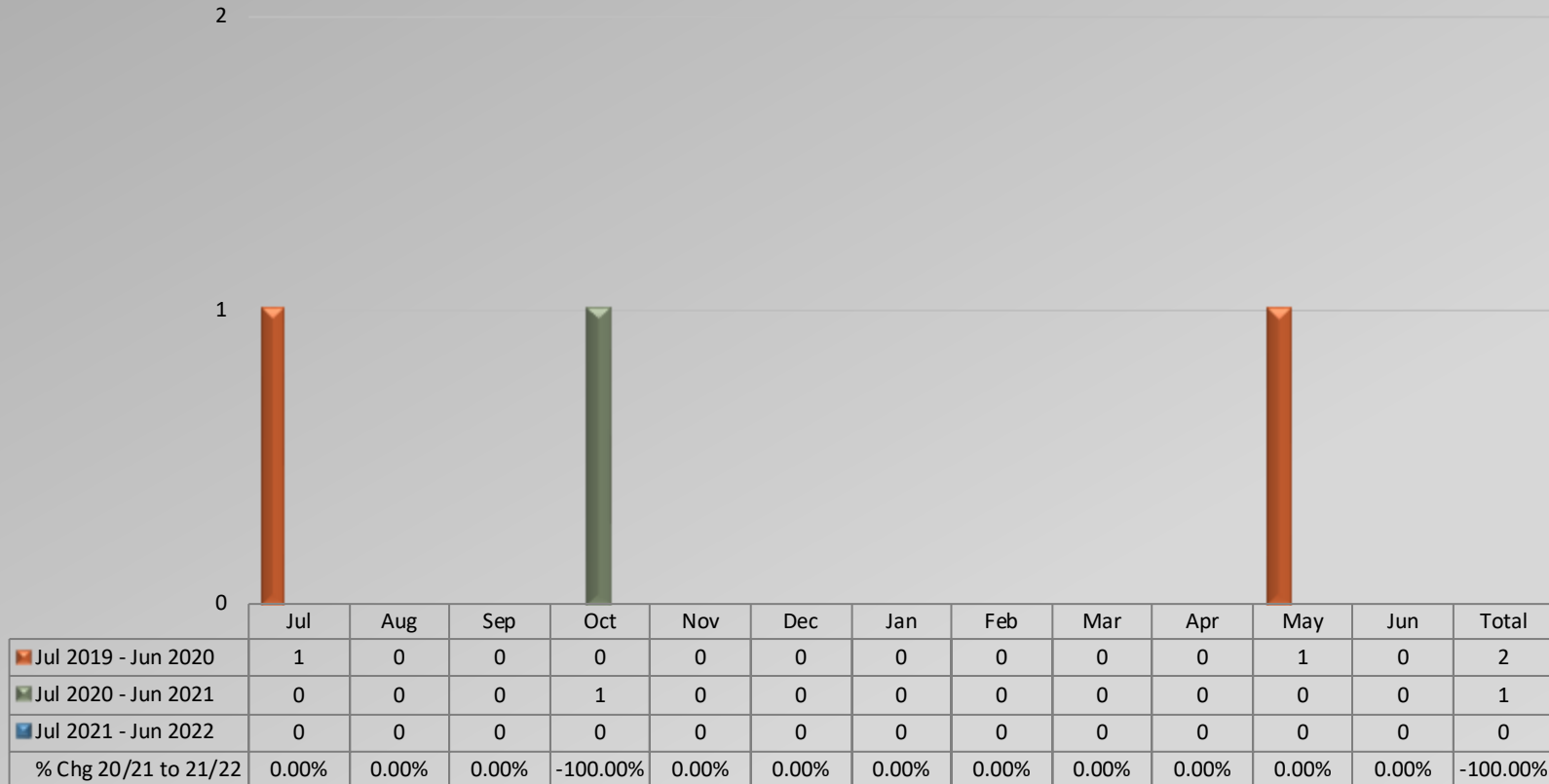


	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Jul 2019 - Jun 2020	6	5	6	1	2	2	5	5	7	1	0	2	42
Jul 2020 - Jun 2021	0	0	1	1	1	5	4	1	2	2	2	0	19
Jul 2021 - Jun 2022	2	3	3	4	4	6	2	2	2	1	1	2	32
% Chg 20/21 to 21/22	200.00%	300.00%	200.00%	300.00%	300.00%	20.00%	-50.00%	100.00%	0.00%	-50.00%	-50.00%	200.00%	68.42%



# Watch Commander Service Comment Report Public Commendations *Civil Management Bureau – Parking Enforcement Detail*

**Total Public Commendations By Month**





# Watch Commander Service Comment Report

## Public Commendations

### Transportation Bureau

Total Public Commendations By Month

