

Los Angeles County

SHERIFF'S DEPARTMENT

COUNTYWIDE SERVICES DIVISION

SHERIFF ALEX VILLANUEVA

Capturing Data for the following time periods:

September 2019 – August 2020

September 2020 – August 2021

September 2021 – August 2022





Watch Commander Service Comment Report

Complaints – Personnel & Service

Countywide Services Division

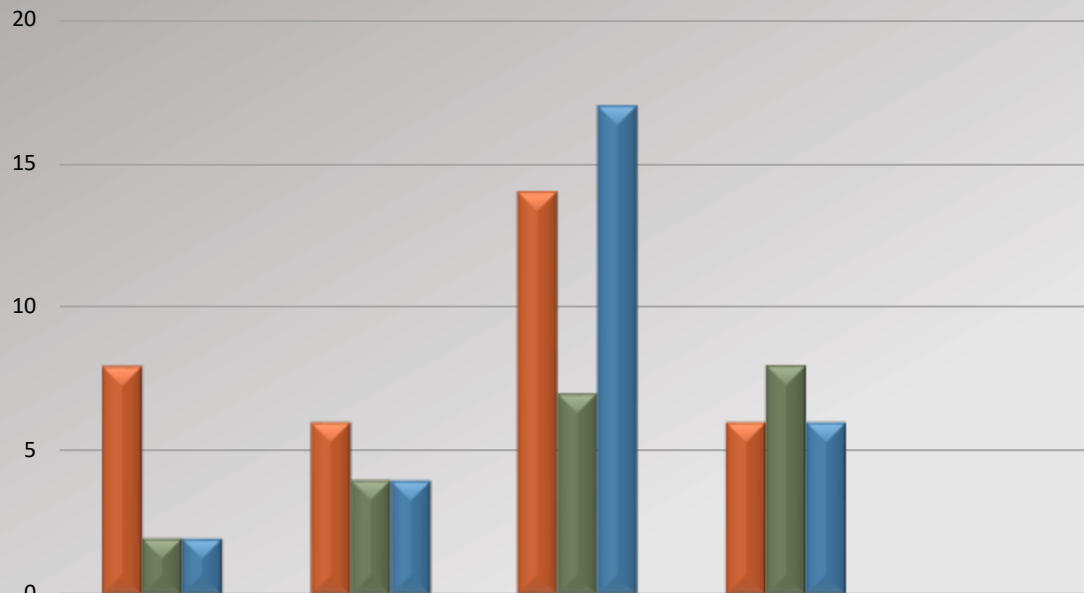


Watch Commander Service Comment Report

Complaints – Personnel & Service

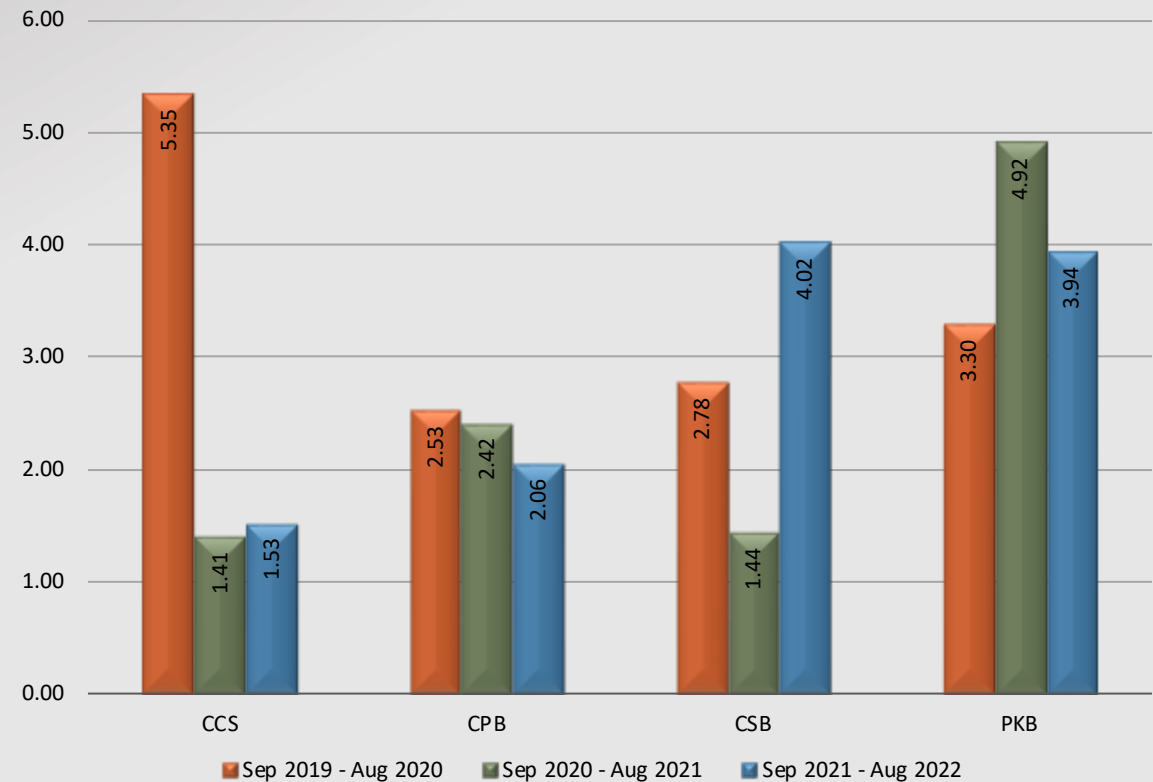
Countywide Services Division

Division Totals



	CCS	CPB	CSB	PKB	TOTAL
Sep 2019 - Aug 2020	8	6	14	6	34
Sep 2020 - Aug 2021	2	4	7	8	21
Sep 2021 - Aug 2022	2	4	17	6	29
% Chg 20/21 to 21/22	0.00%	0.00%	142.86%	-25.00%	38.10%

Total Complaints per 100 Assigned Personnel





Watch Commander Service Comment Report

Complaints – Personnel & Service

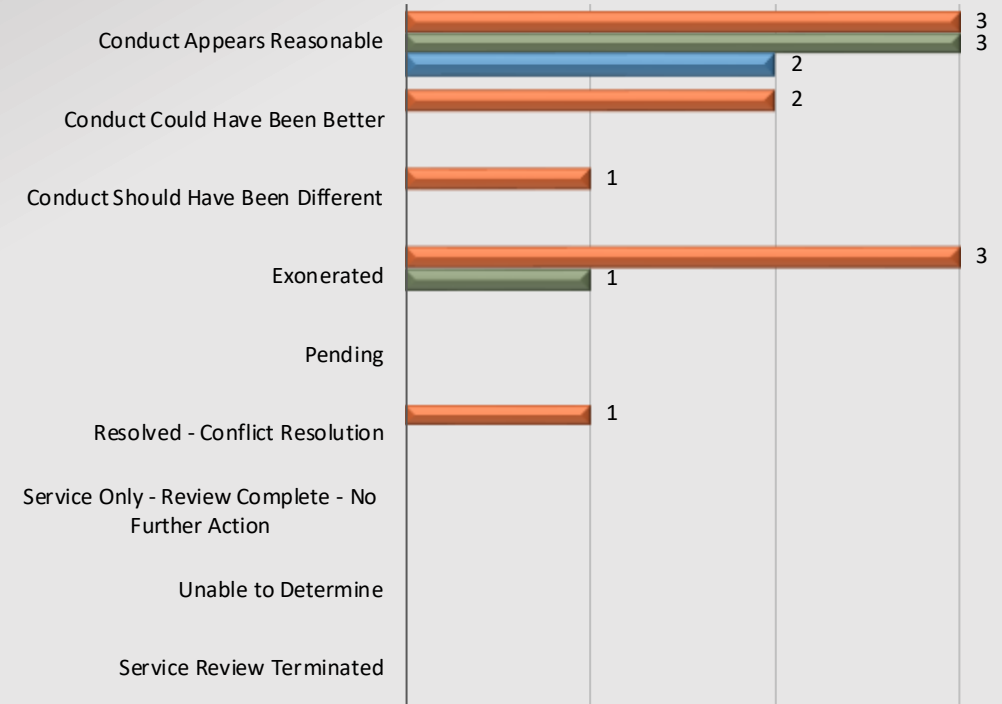
Community College Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
■ Sep 2019 - Aug 2020	8	0	8
■ Sep 2020 - Aug 2021	2	0	2
■ Sep 2021 - Aug 2022	2	0	2
% Chg 20/21 to 21/22	0.00%	0.00%	0.00%

Dispositions



■ Sep 2019 - Aug 2020 ■ Sep 2020 - Aug 2021 ■ Sep 2021 - Aug 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.



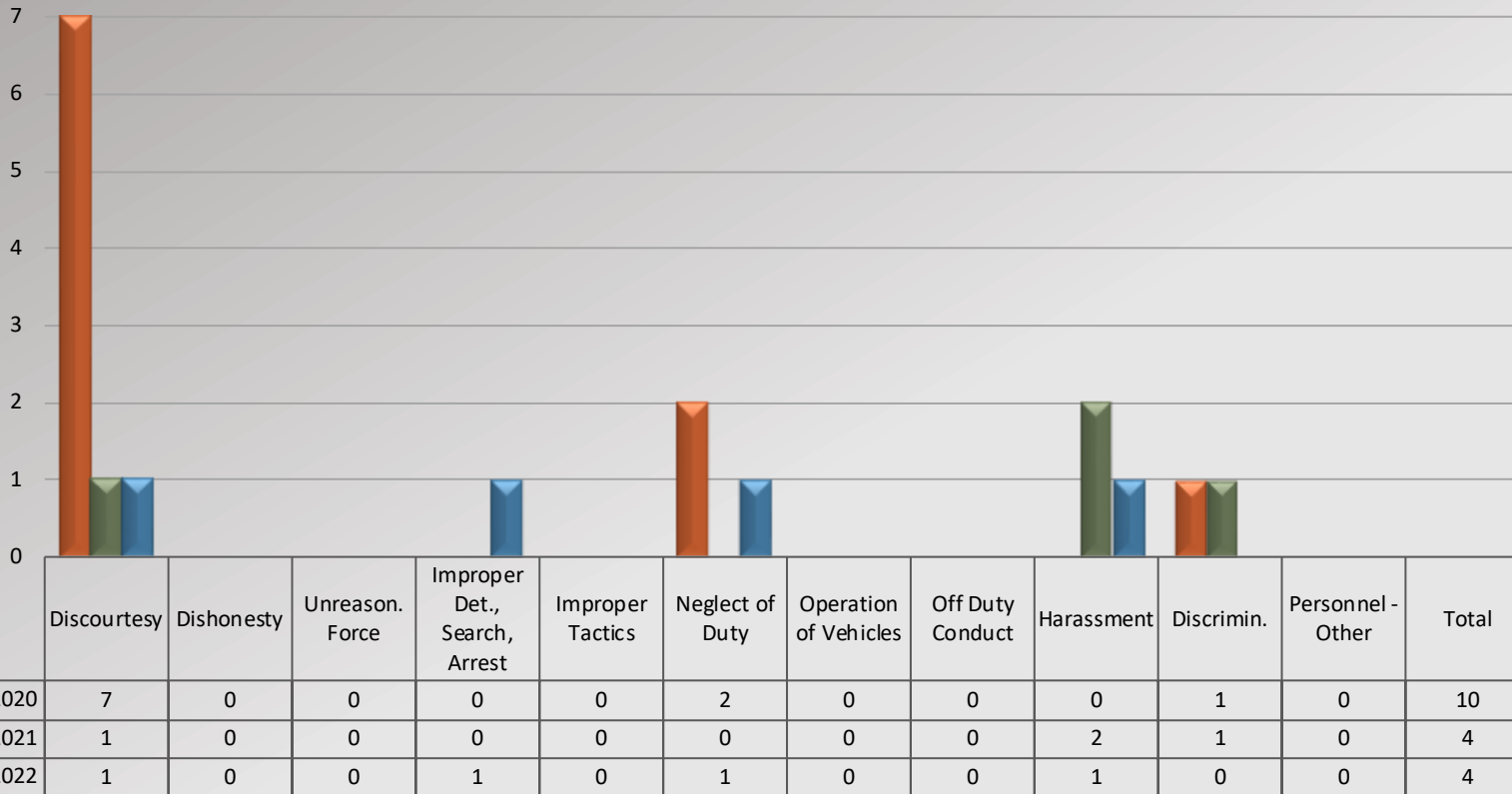
Watch Commander Service Comment Report

Complaints – Personnel & Service

Community College Bureau

Personnel Complaints By Category

Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Updated information provided by the respective unit and entered on 10/14/2022

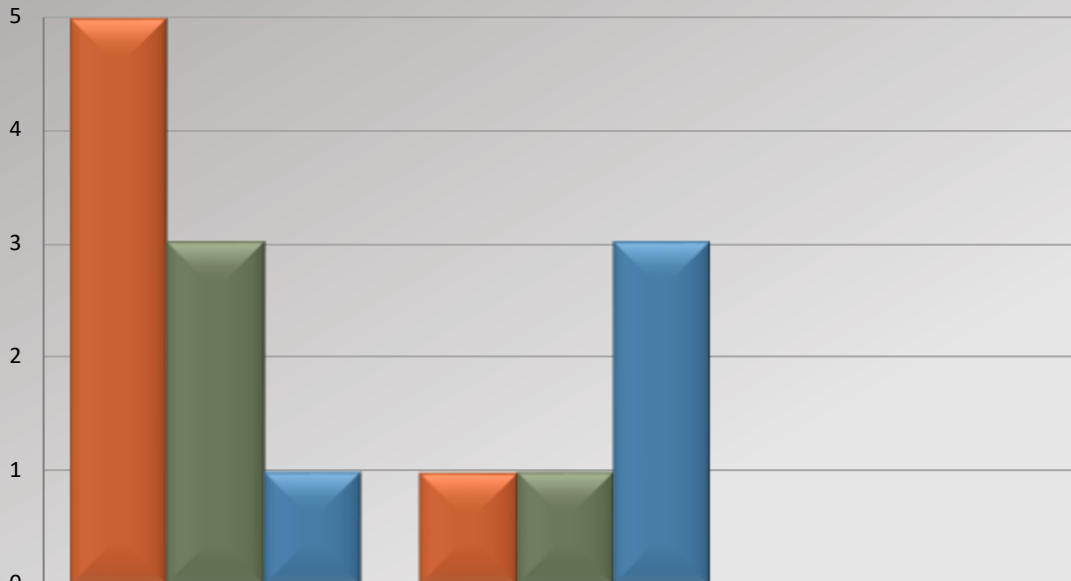


Watch Commander Service Comment Report

Complaints – Personnel & Service

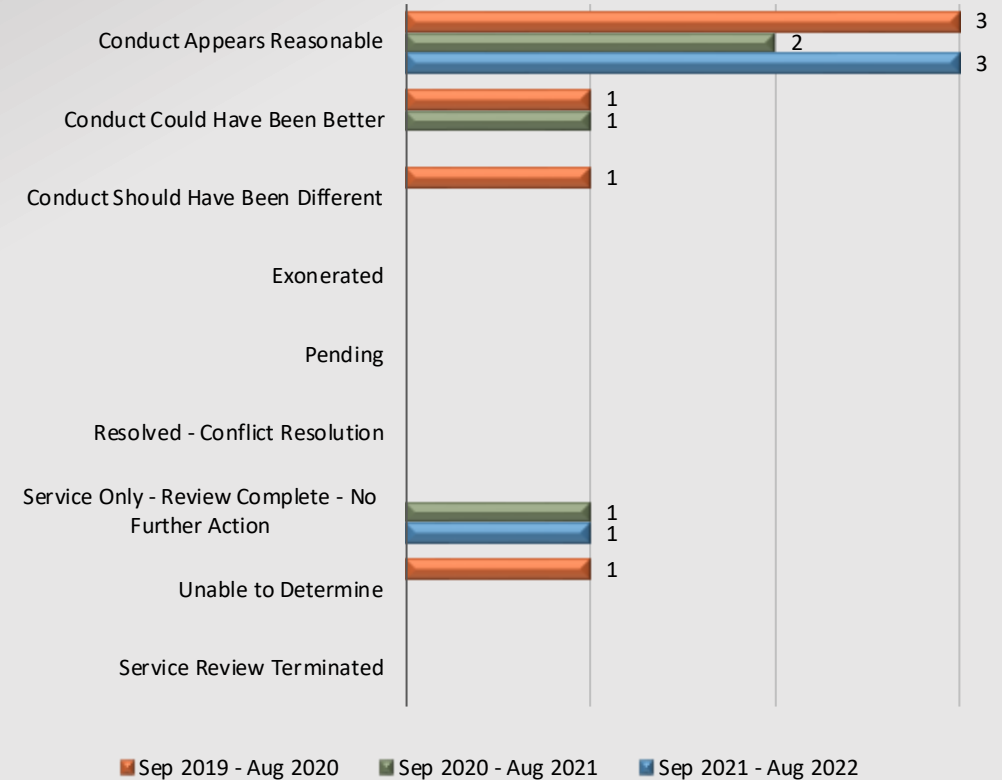
Community Partnerships Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
■ Sep 2019 - Aug 2020	5	1	6
■ Sep 2020 - Aug 2021	3	1	4
■ Sep 2021 - Aug 2022	1	3	4
% Chg 20/21 to 21/22	-66.67%	200.00%	0.00%

Dispositions



Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

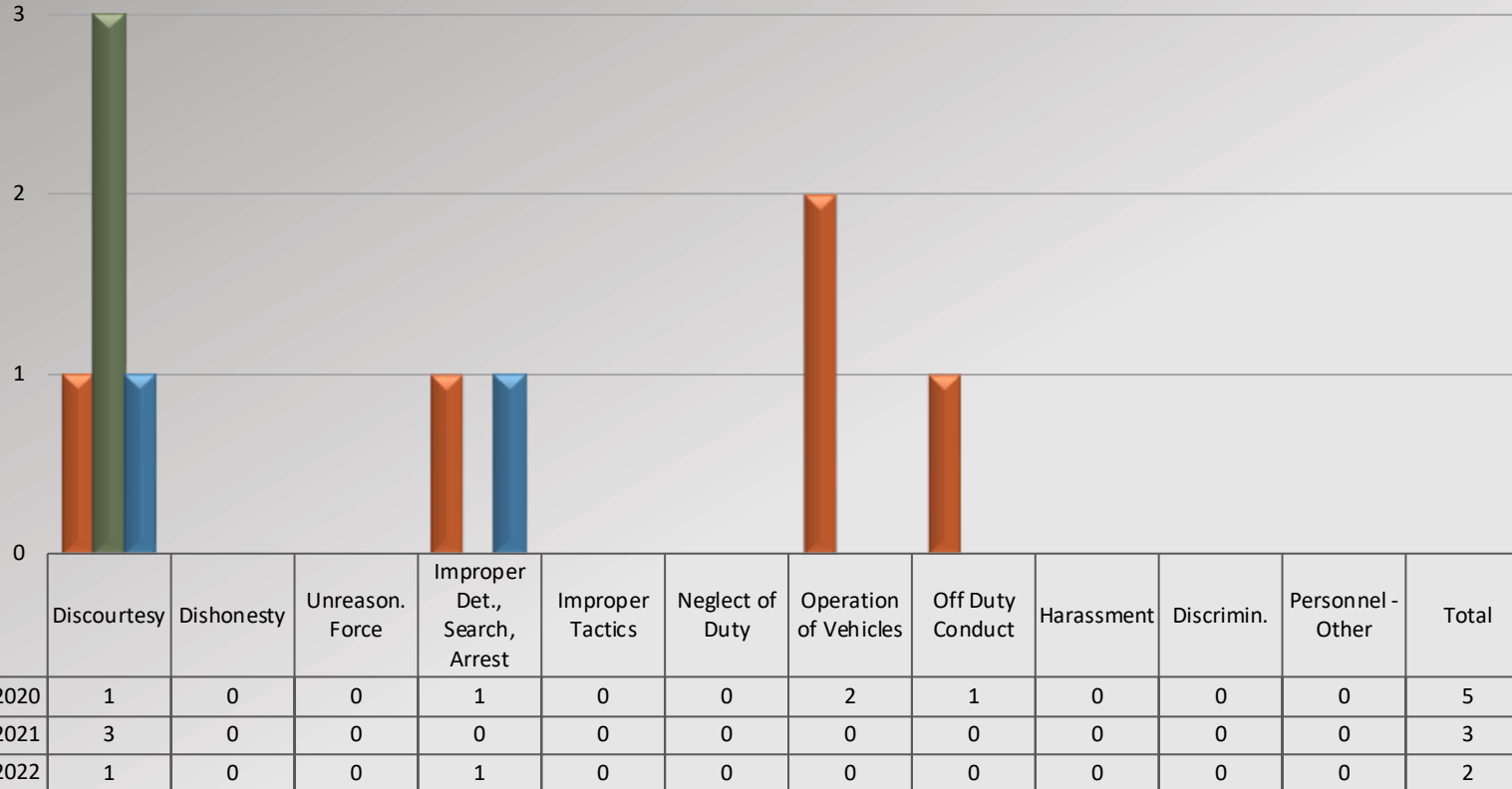


Watch Commander Service Comment Report

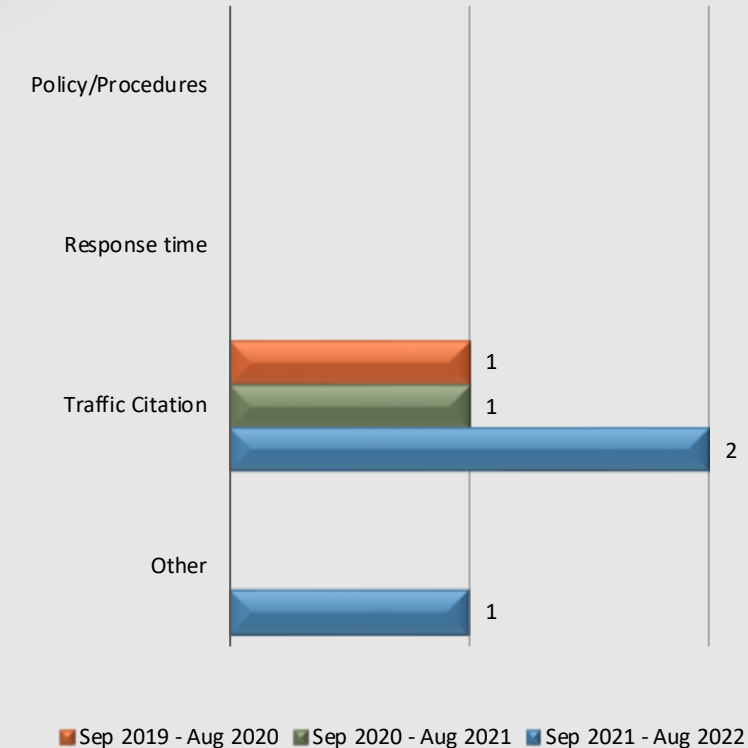
Complaints – Personnel & Service

Community Partnerships Bureau

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
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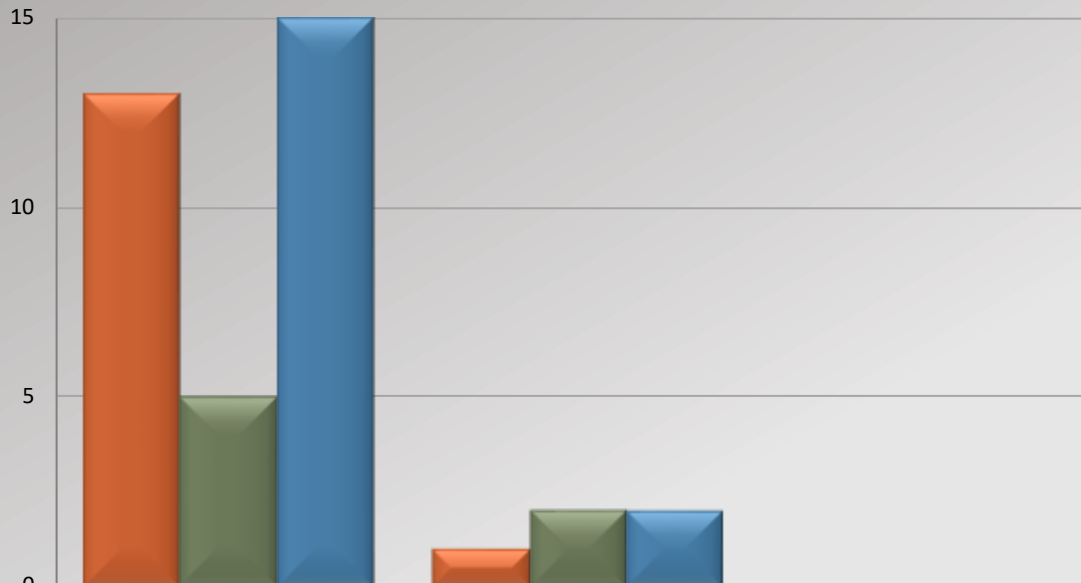


Watch Commander Service Comment Report

Complaints – Personnel & Service

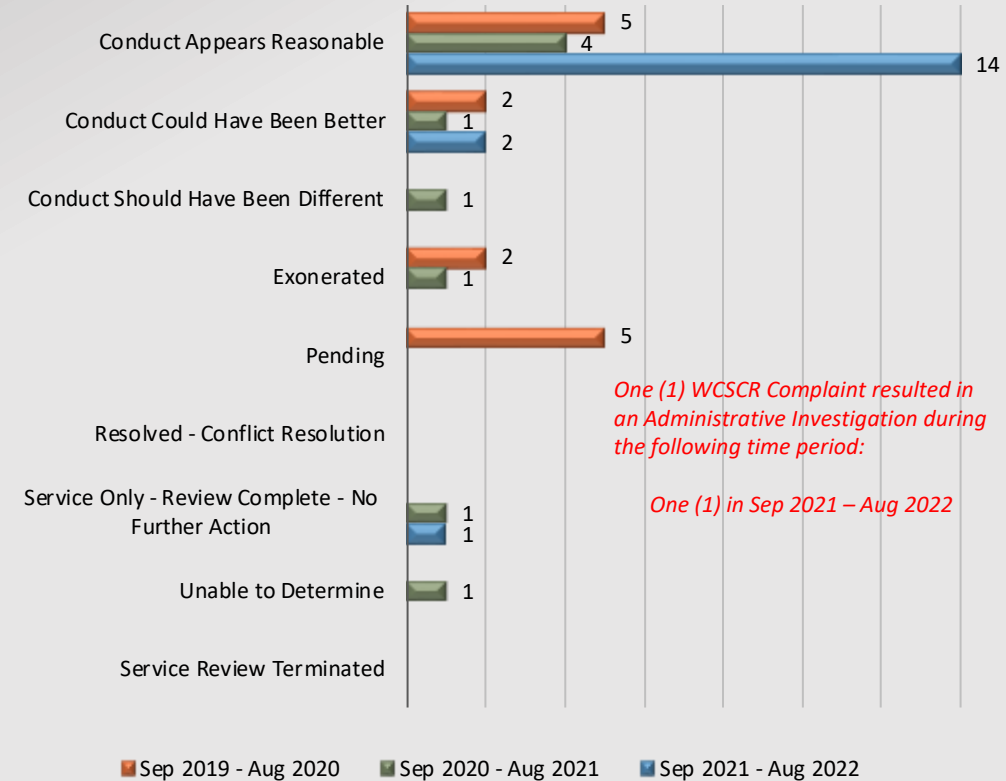
County Services Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Sep 2019 - Aug 2020	13	1	14
Sep 2020 - Aug 2021	5	2	7
Sep 2021 - Aug 2022	15	2	17
% Chg 20/21 to 21/22	200.00%	0.00%	142.86%

Dispositions



One (1) WCSCR Complaint resulted in an Administrative Investigation during the following time period:

One (1) in Sep 2021 – Aug 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

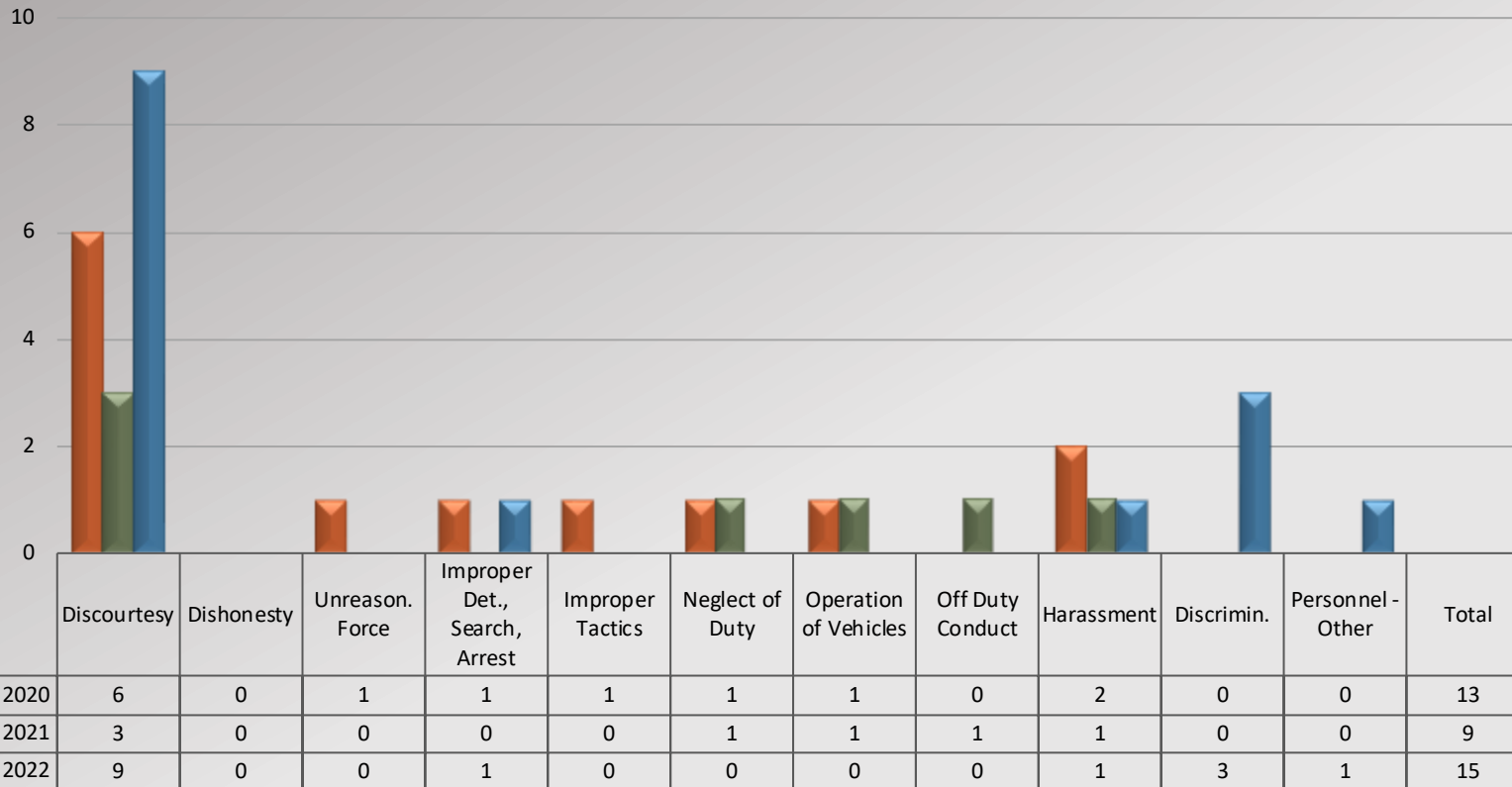


Watch Commander Service Comment Report

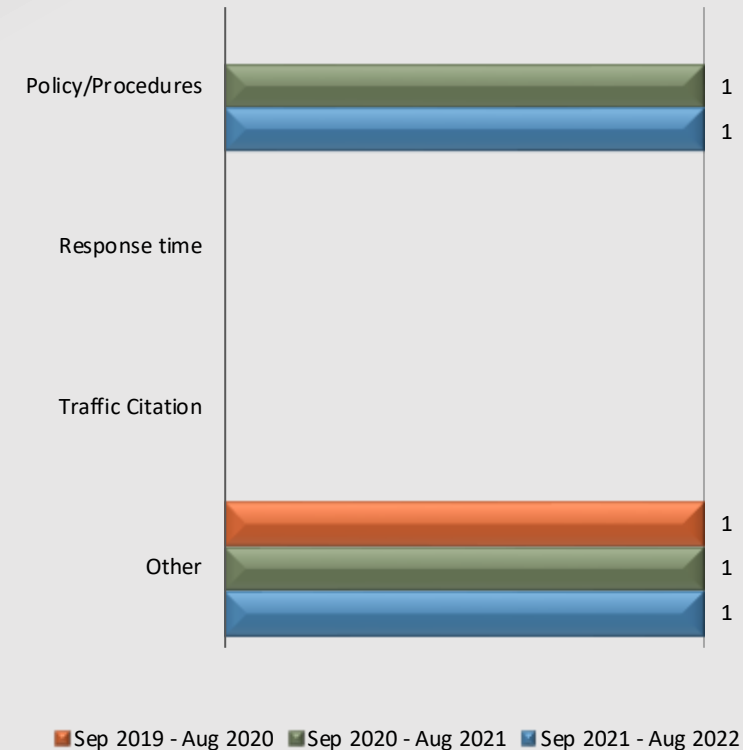
Complaints – Personnel & Service

County Services Bureau

Personnel Complaints By Category



Service Complaints By Category

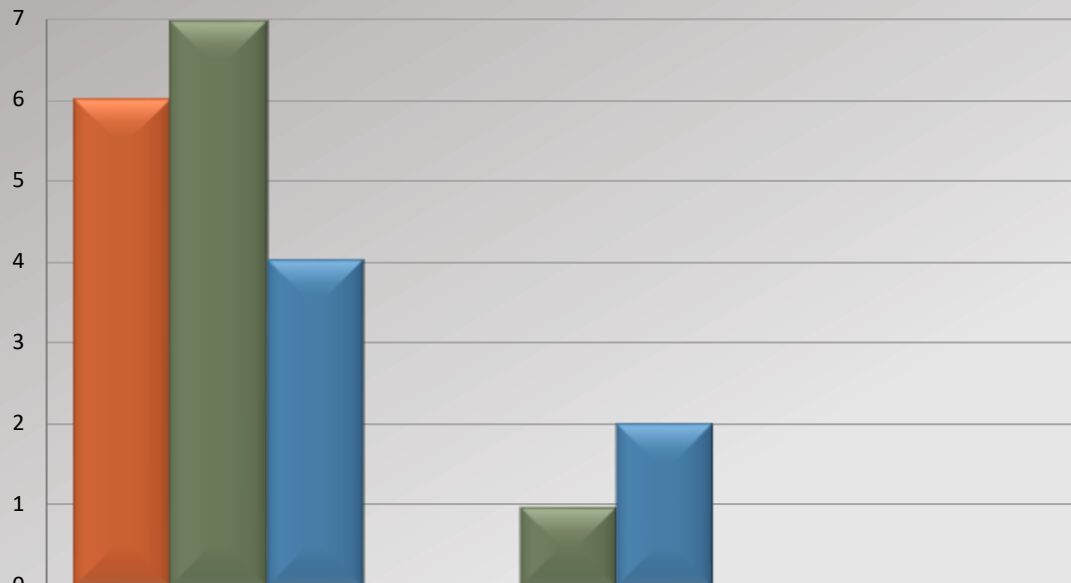


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Updated information provided by the respective unit and entered on 10/14/2022



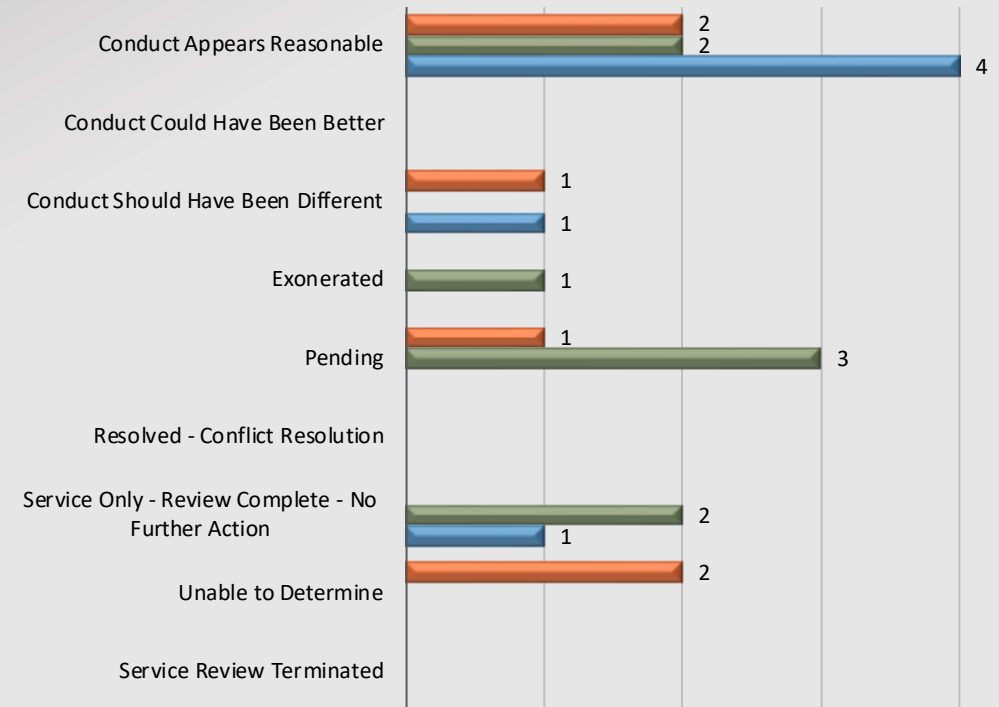
Watch Commander Service Comment Report Complaints – Personnel & Service *Parks Bureau*

WCSCR's



	Personnel Complaints	Service Complaints	Total
■ Sep 2019 - Aug 2020	6	0	6
■ Sep 2020 - Aug 2021	7	1	8
■ Sep 2021 - Aug 2022	4	2	6
% Chg 20/21 to 21/22	-42.86%	100.00%	-25.00%

Dispositions



■ Sep 2019 - Aug 2020 ■ Sep 2020 - Aug 2021 ■ Sep 2021 - Aug 2022

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

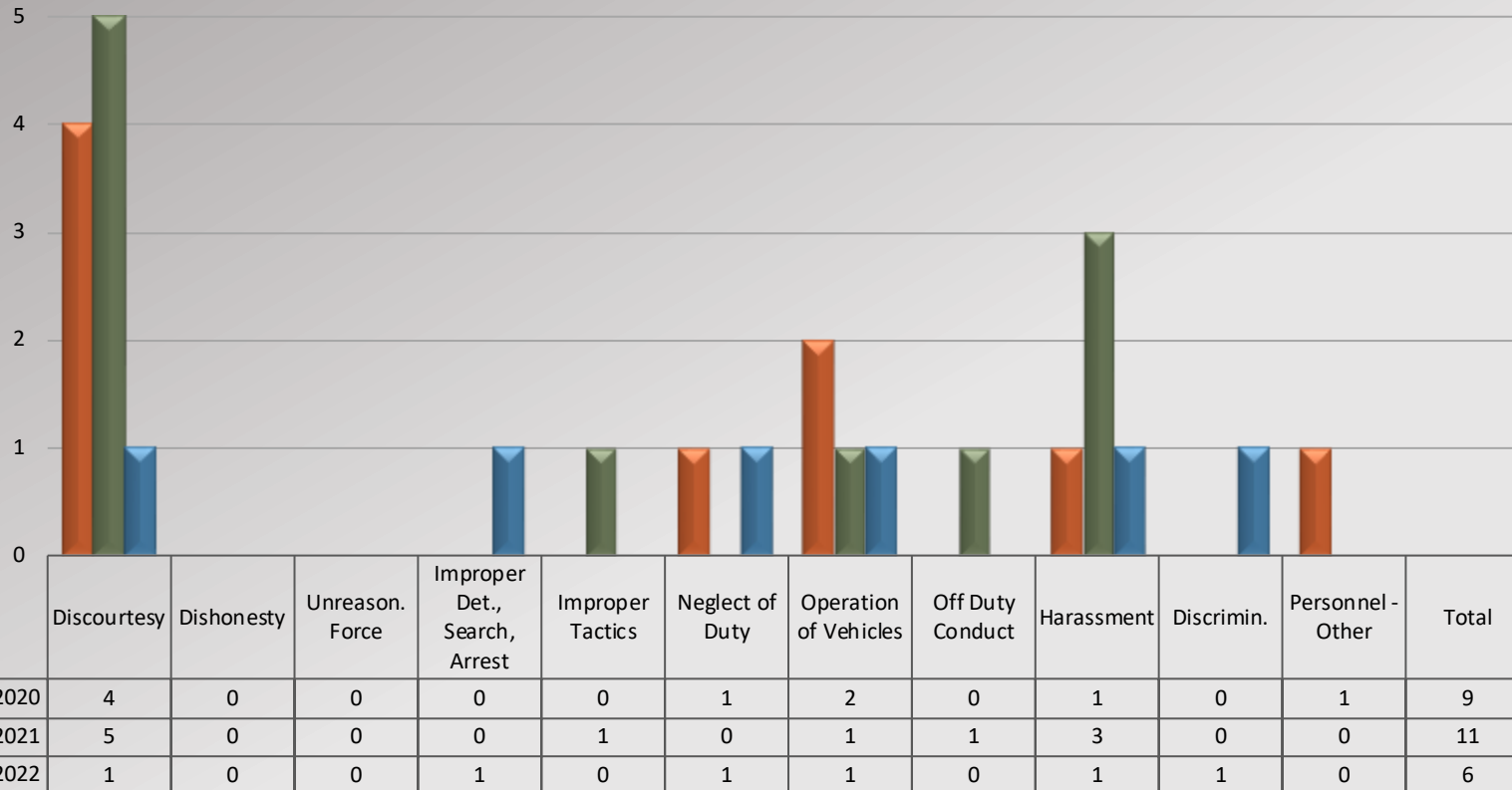


Watch Commander Service Comment Report

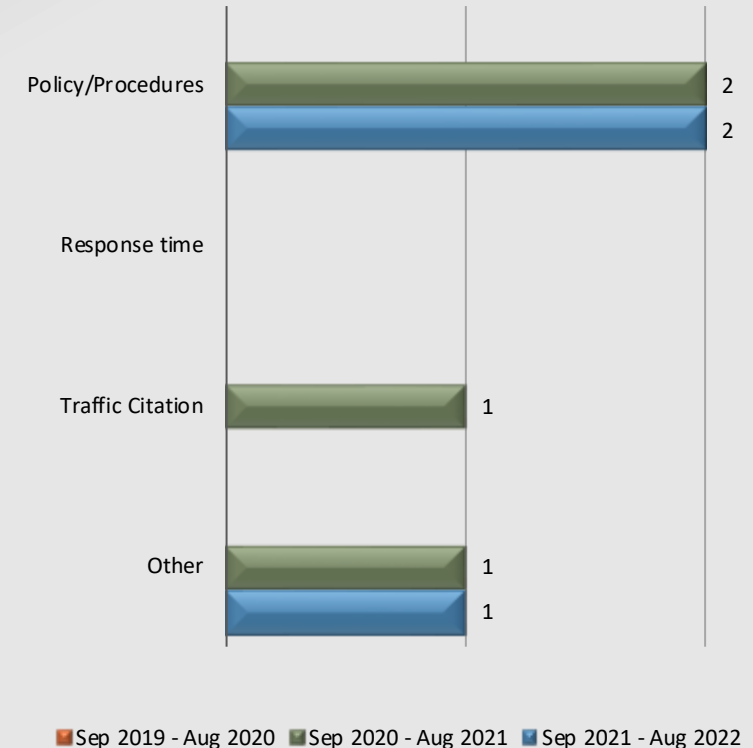
Complaints – Personnel & Service

Parks Bureau

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Updated information provided by the respective unit and entered on 10/14/2022



Watch Commander Service Comment Report *Public Commendations*

Countywide Services Division

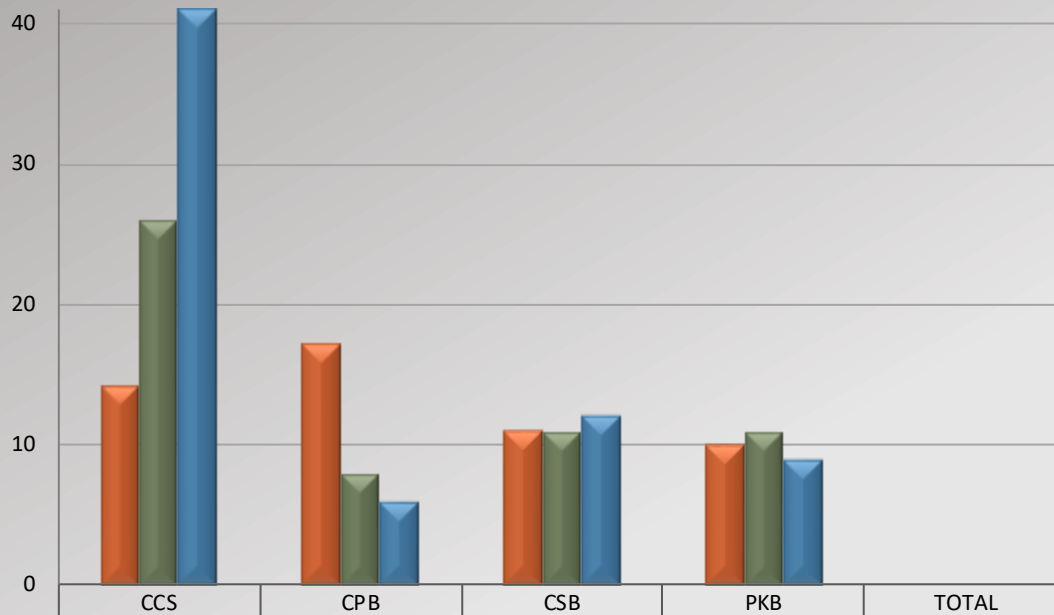


Watch Commander Service Comment Report

Public Commendations

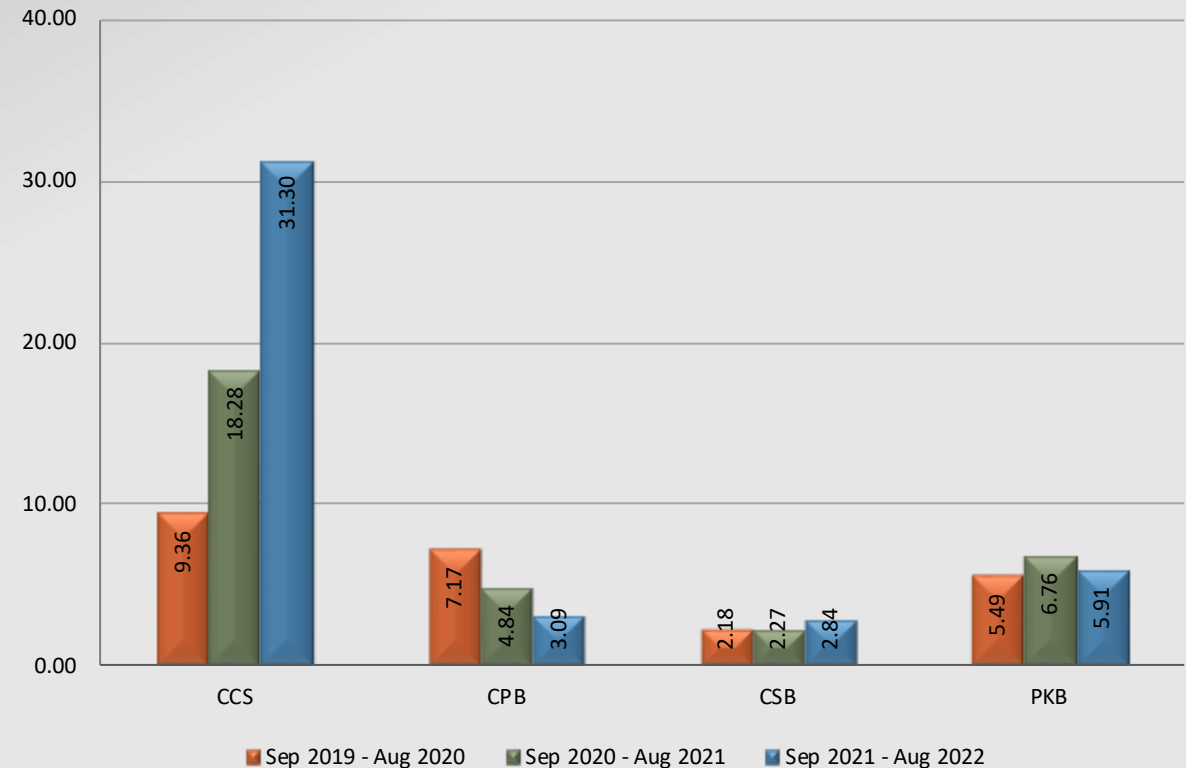
Countywide Services Division

Division Totals



% Chg 20/21 to 21/22	57.69%	-25.00%	9.09%	-18.18%	21.43%
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Total Commendations Per 100 Assigned Personnel



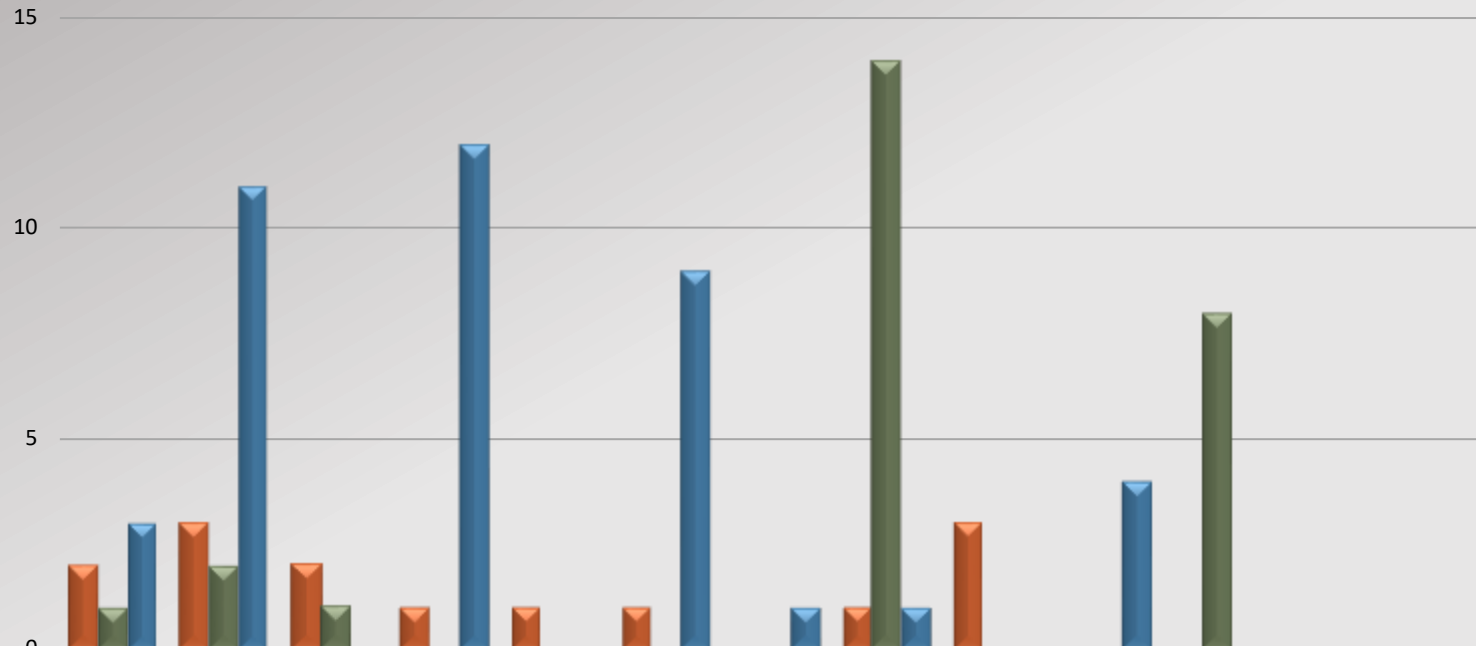


Watch Commander Service Comment Report

Public Commendations

Community College Bureau

Total Public Commendations By Month



	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Total
■ Sep 2019 - Aug 2020	2	3	2	1	1	1	0	1	3	0	0	0	14
■ Sep 2020 - Aug 2021	1	2	1	0	0	0	0	14	0	0	8	0	26
■ Sep 2021 - Aug 2022	3	11	0	12	0	9	1	1	0	4	0	0	41
% Chg 20/21 to 21/22	200.00%	450.00%	-100.00%	1200.00%	0.00%	900.00%	100.00%	-92.86%	0.00%	400.00%	-100.00%	0.00%	57.69%

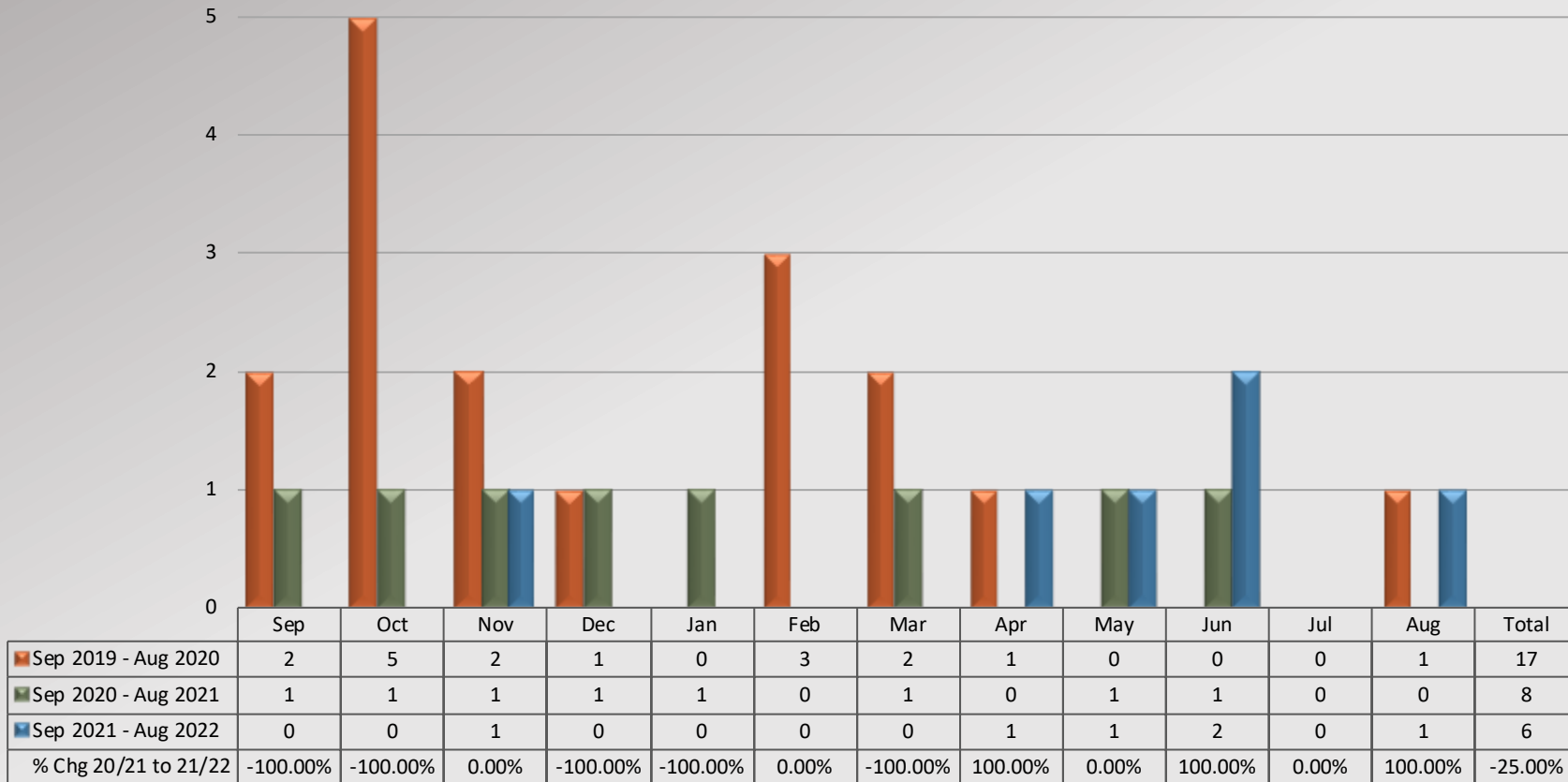


Watch Commander Service Comment Report

Public Commendations

Community Partnerships Bureau

Total Public Commendations By Month



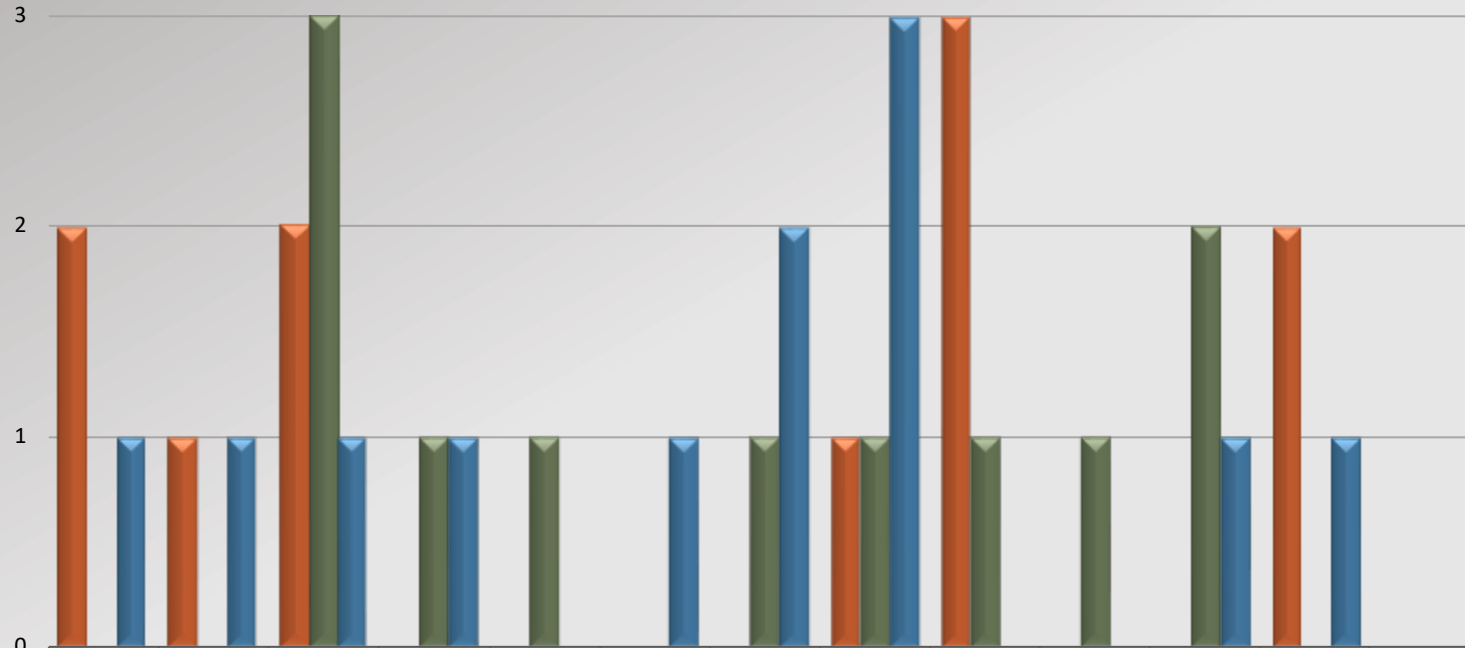


Watch Commander Service Comment Report

Public Commendations

County Services Bureau

Total Public Commendations By Month



	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Total
■ Sep 2019 - Aug 2020	2	1	2	0	0	0	0	1	3	0	0	2	11
■ Sep 2020 - Aug 2021	0	0	3	1	1	0	1	1	1	1	2	0	11
■ Sep 2021 - Aug 2022	1	1	1	1	0	1	2	3	0	0	1	1	12
% Chg 20/21 to 21/22	100.00%	100.00%	-66.67%	0.00%	-100.00%	100.00%	100.00%	200.00%	-100.00%	-100.00%	-50.00%	100.00%	9.09%

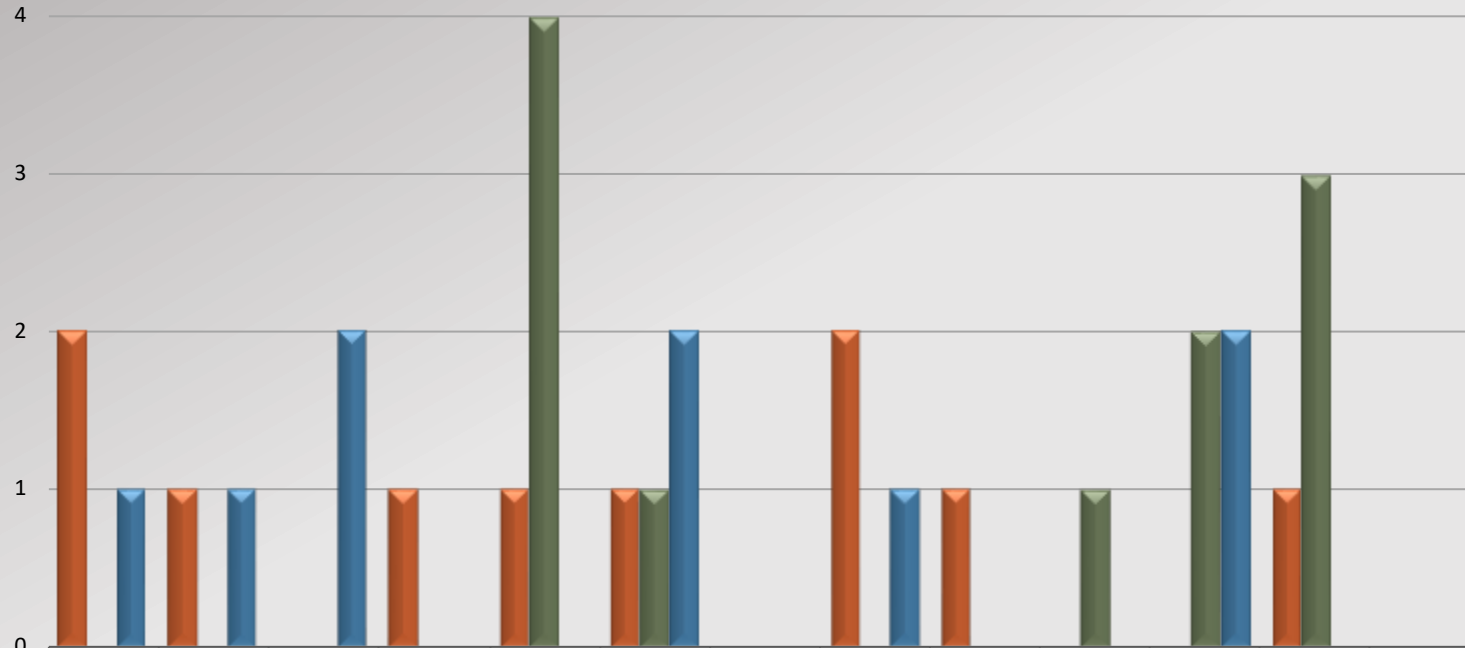


Watch Commander Service Comment Report

Public Commendations

Parks Bureau

Total Public Commendations By Month



	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Total
■ Sep 2019 - Aug 2020	2	1	0	1	1	1	0	2	1	0	0	1	10
■ Sep 2020 - Aug 2021	0	0	0	0	4	1	0	0	0	1	2	3	11
■ Sep 2021 - Aug 2022	1	1	2	0	0	2	0	1	0	0	2	0	9
% Chg 20/21 to 21/22	100.00%	100.00%	200.00%	0.00%	-100.00%	100.00%	0.00%	100.00%	0.00%	-100.00%	0.00%	-100.00%	-18.18%