

Los Angeles County

SHERIFF'S DEPARTMENT

COUNTYWIDE SERVICES DIVISION

SHERIFF ROBERT G. LUNA

Capturing Data for the following time periods:

March 2020 – February 2021

March 2021 – February 2022

March 2022 – February 2023





Watch Commander Service Comment Report

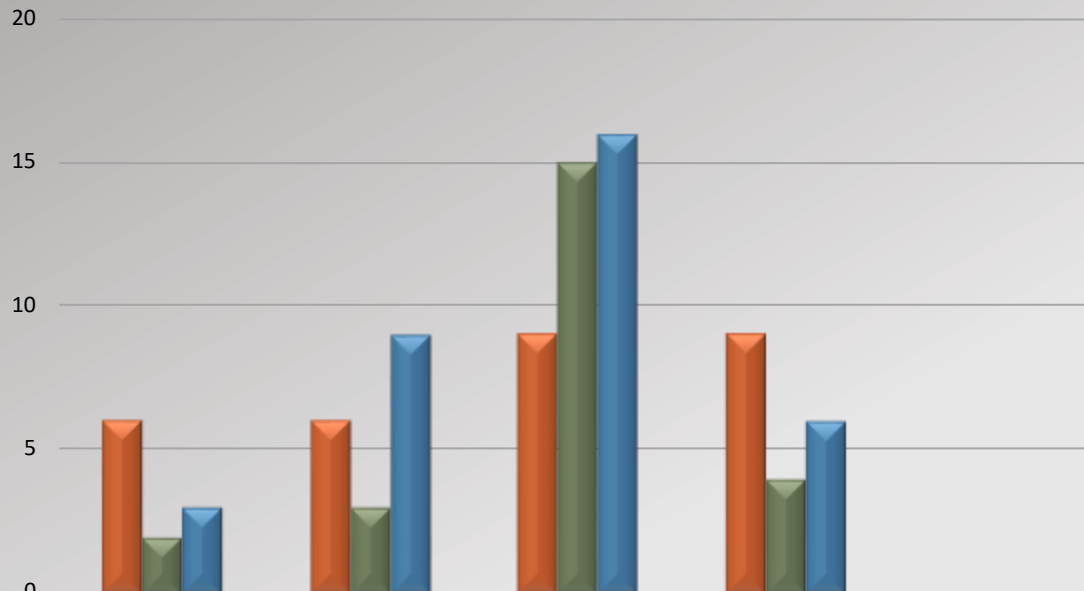
Complaints – Personnel & Service

Countywide Services Division



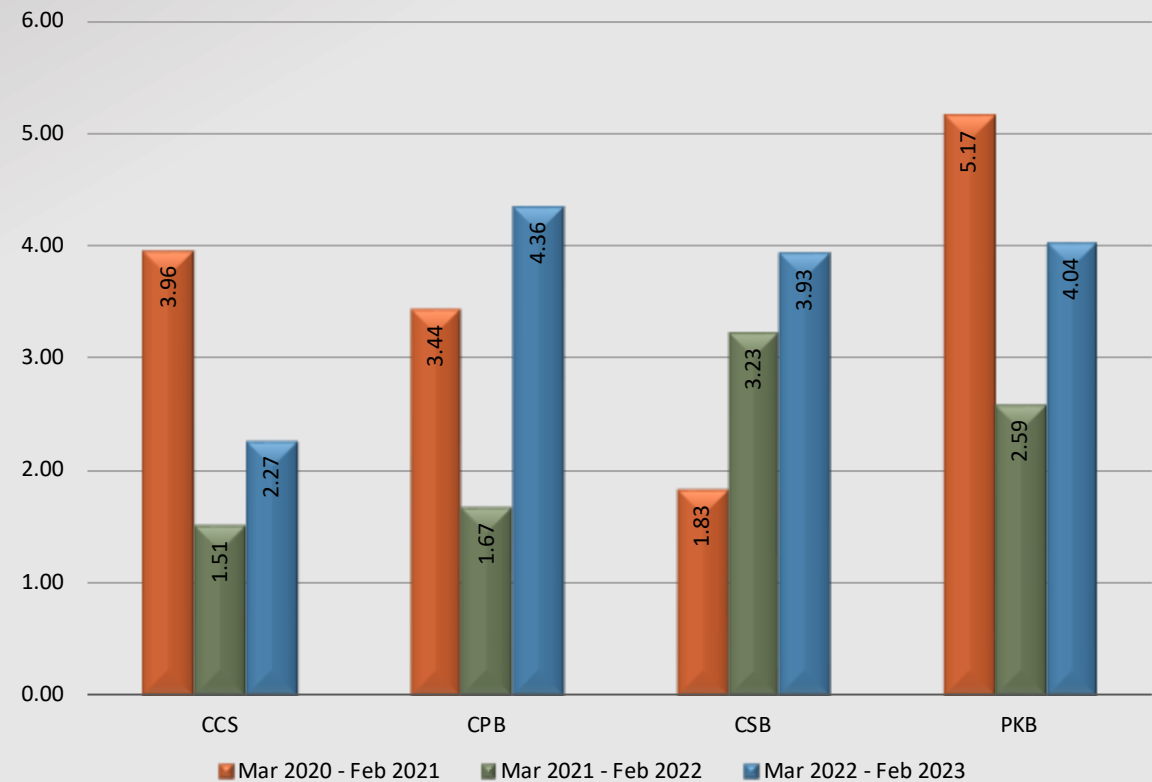
Watch Commander Service Comment Report Complaints – Personnel & Service *Countywide Services Division*

Division Totals



	CCS	CPB	CSB	PKB	TOTAL
Mar 2020 - Feb 2021	6	6	9	9	30
Mar 2021 - Feb 2022	2	3	15	4	24
Mar 2022 - Feb 2023	3	9	16	6	34
% Chg 21/22 to 22/23	50.00%	200.00%	6.67%	50.00%	41.67%

Total Complaints per 100 Assigned Personnel



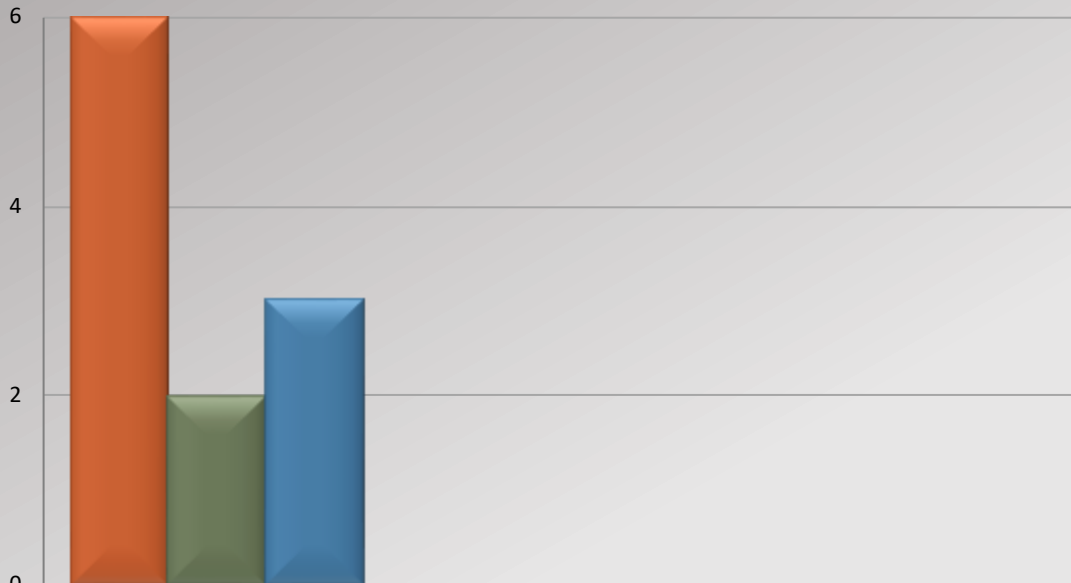


Watch Commander Service Comment Report

Complaints – Personnel & Service

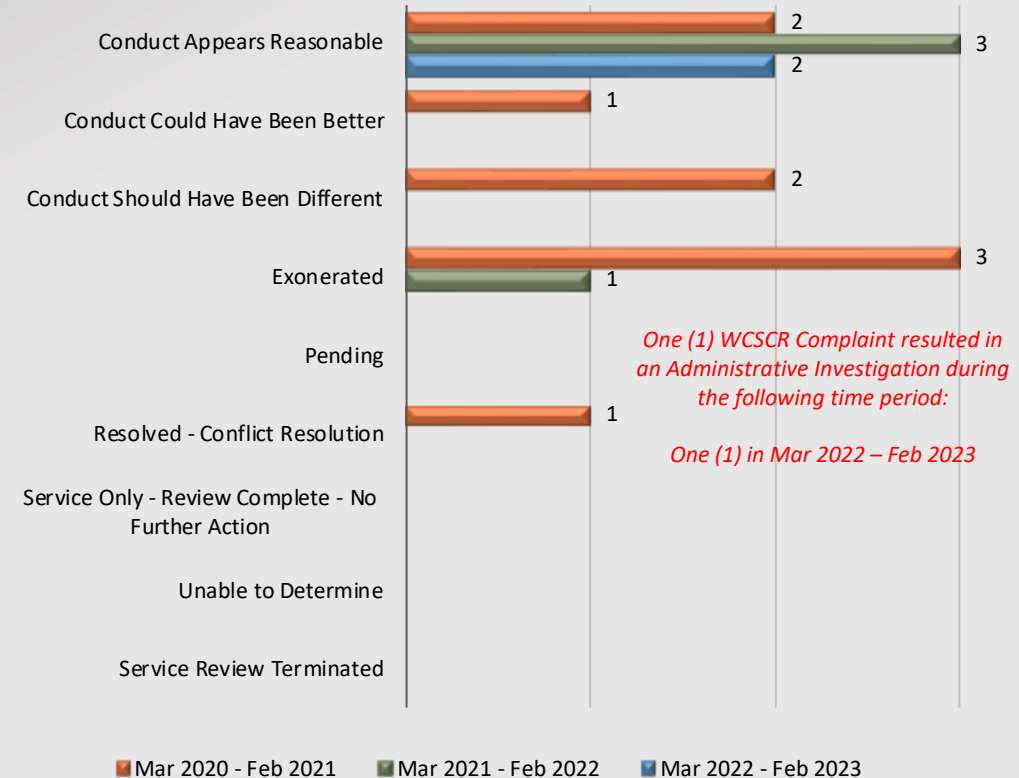
Community College Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Mar 2020 - Feb 2021	6	0	6
Mar 2021 - Feb 2022	2	0	2
Mar 2022 - Feb 2023	3	0	3
% Chg 21/22 to 22/23	50.00%	0.00%	50.00%

Dispositions



Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

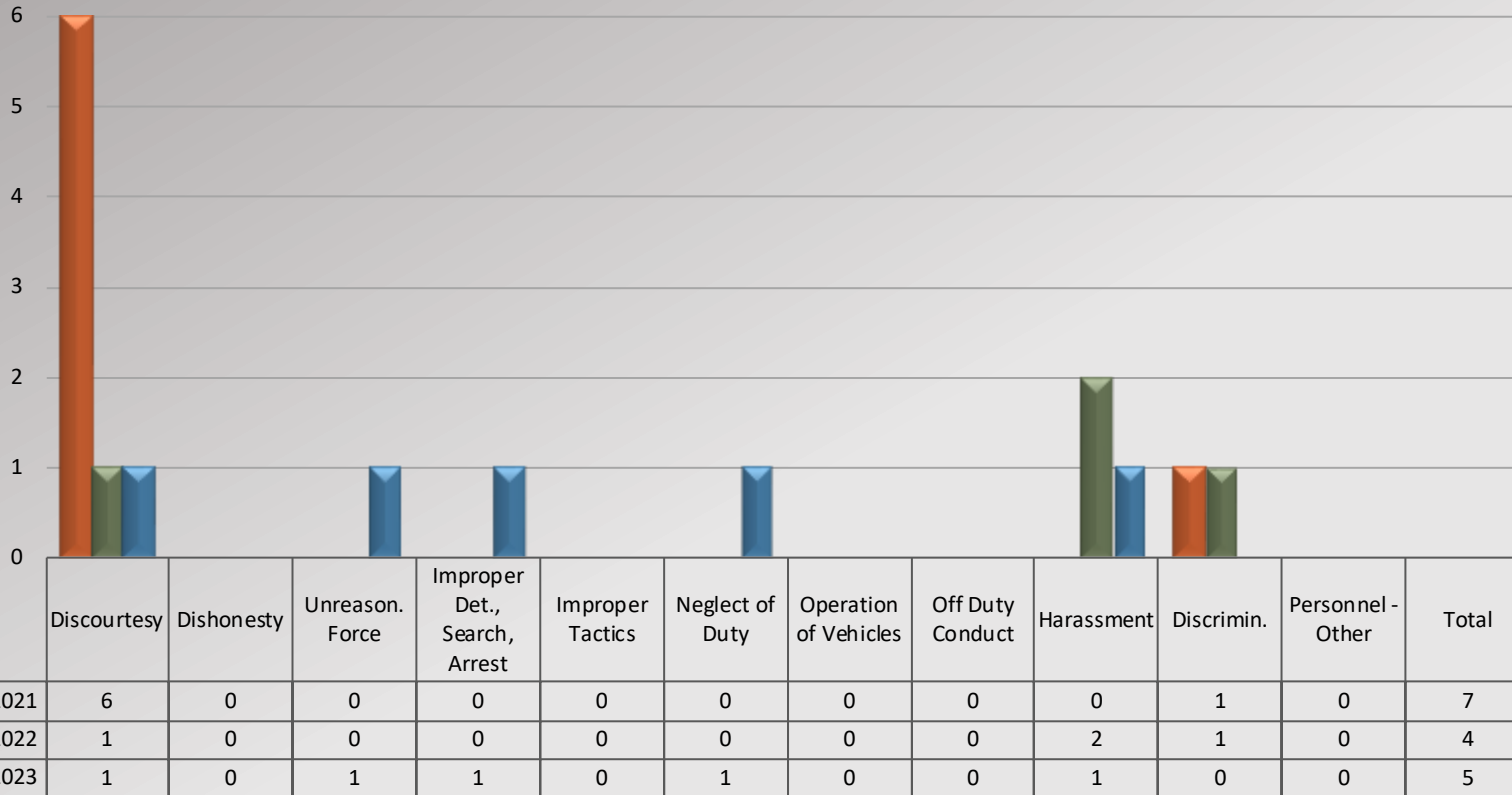


Watch Commander Service Comment Report

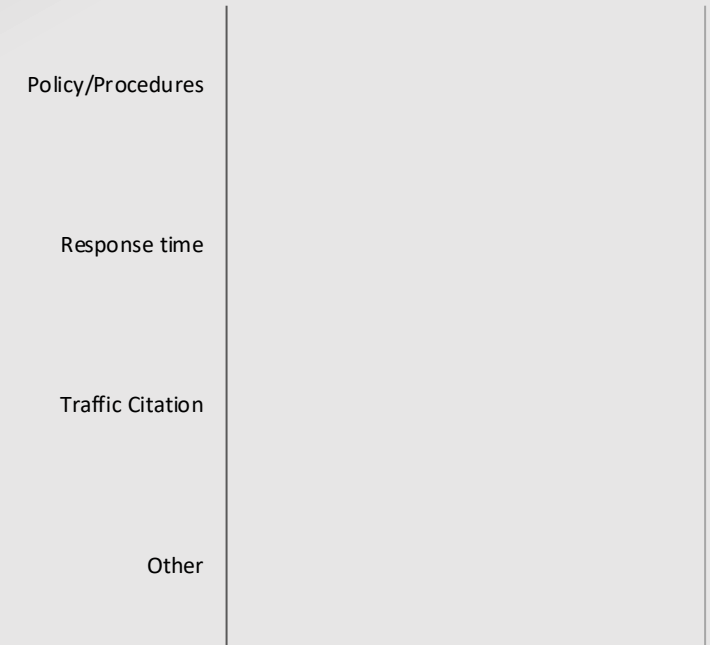
Complaints – Personnel & Service

Community College Bureau

Personnel Complaints By Category



Service Complaints By Category



■ Mar 2020 - Feb 2021
 ■ Mar 2021 - Feb 2022
 ■ Mar 2022 - Feb 2023

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Updated information provided by the respective unit and entered on 03/29/2023

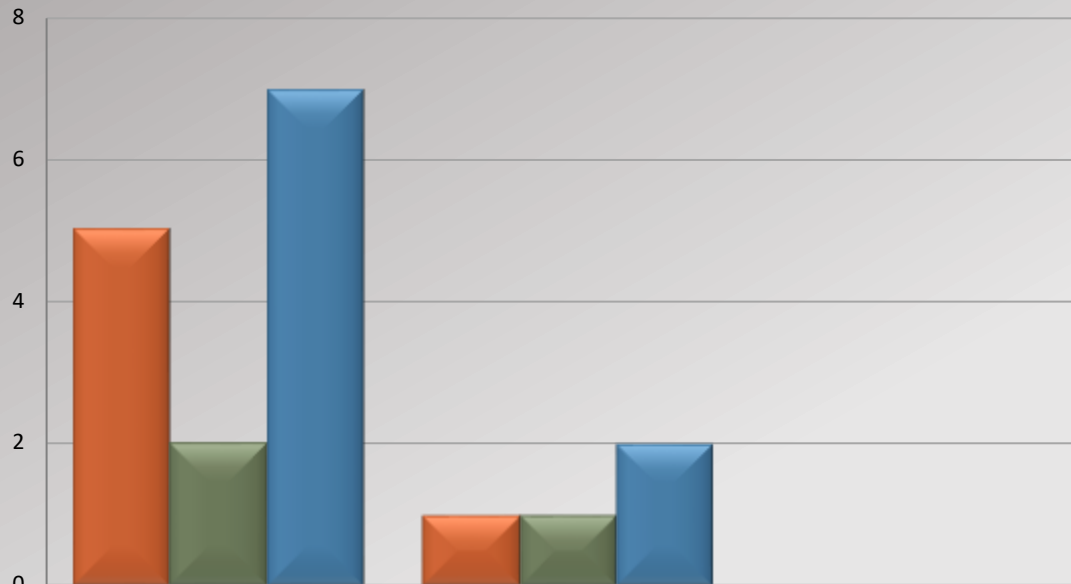


Watch Commander Service Comment Report

Complaints – Personnel & Service

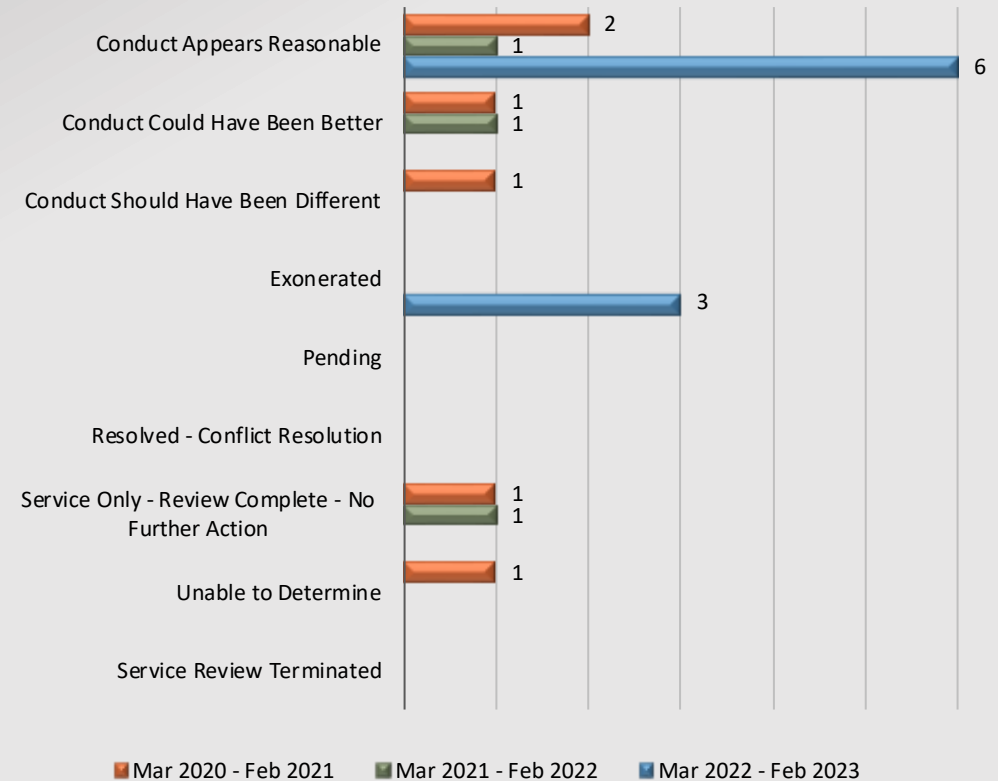
Community Partnerships Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Mar 2020 - Feb 2021	5	1	6
Mar 2021 - Feb 2022	2	1	3
Mar 2022 - Feb 2023	7	2	9
% Chg 21/22 to 22/23	250.00%	100.00%	200.00%

Dispositions



Mar 2020 - Feb 2021 Mar 2021 - Feb 2022 Mar 2022 - Feb 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

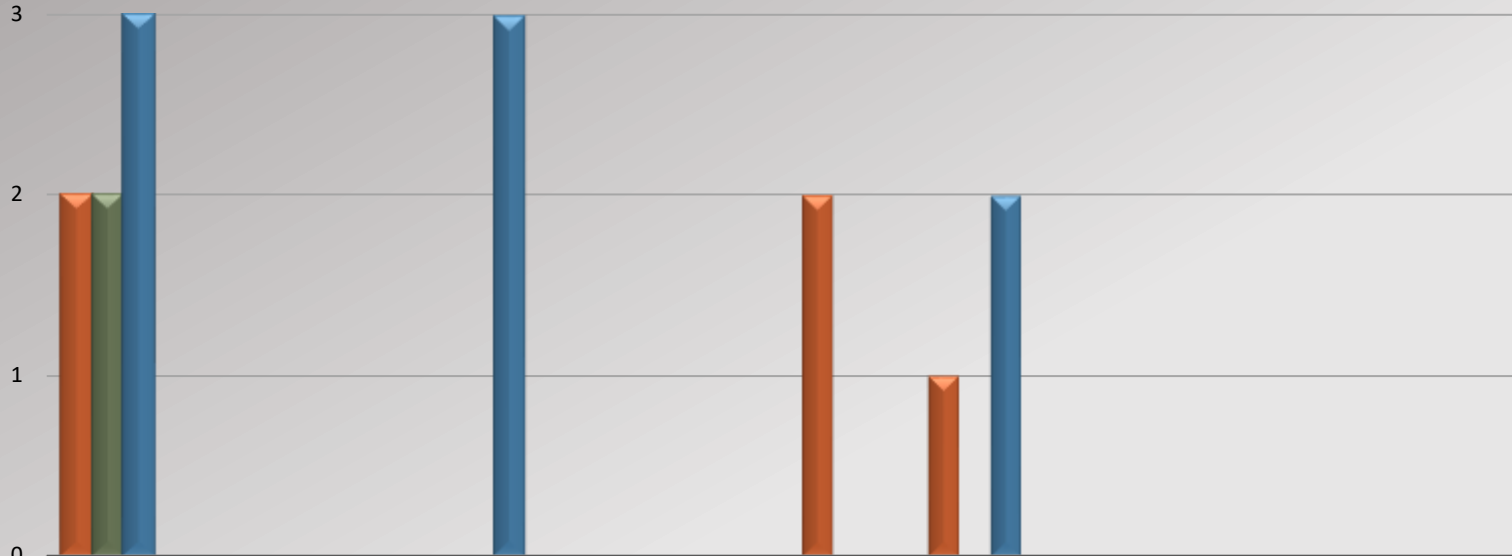


Watch Commander Service Comment Report

Complaints – Personnel & Service

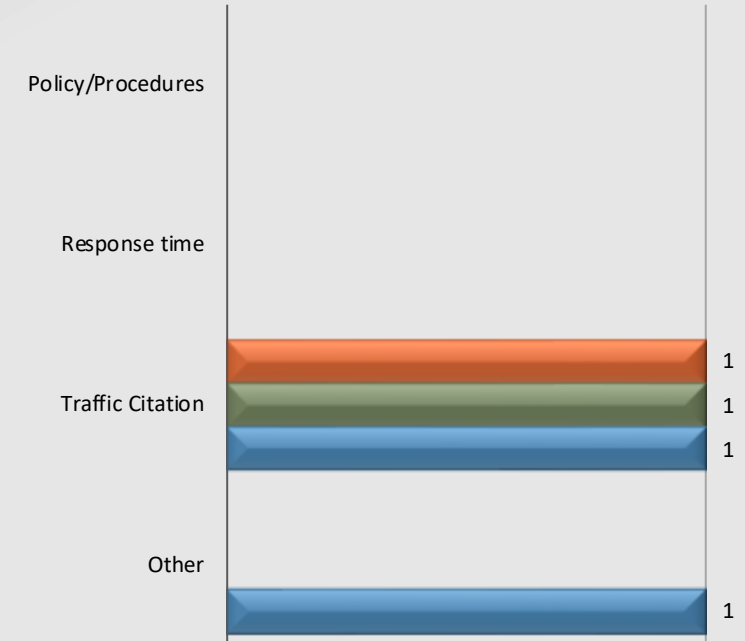
Community Partnerships Bureau

Personnel Complaints By Category



Mar 2020 - Feb 2021	2	0	0	0	0	0	2	1	0	0	0	5
Mar 2021 - Feb 2022	2	0	0	0	0	0	0	0	0	0	0	2
Mar 2022 - Feb 2023	3	0	0	3	0	0	0	2	0	0	0	8

Service Complaints By Category



Mar 2020 - Feb 2021 Mar 2021 - Feb 2022 Mar 2022 - Feb 2023

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Updated information provided by the respective unit and entered on 03/29/2023

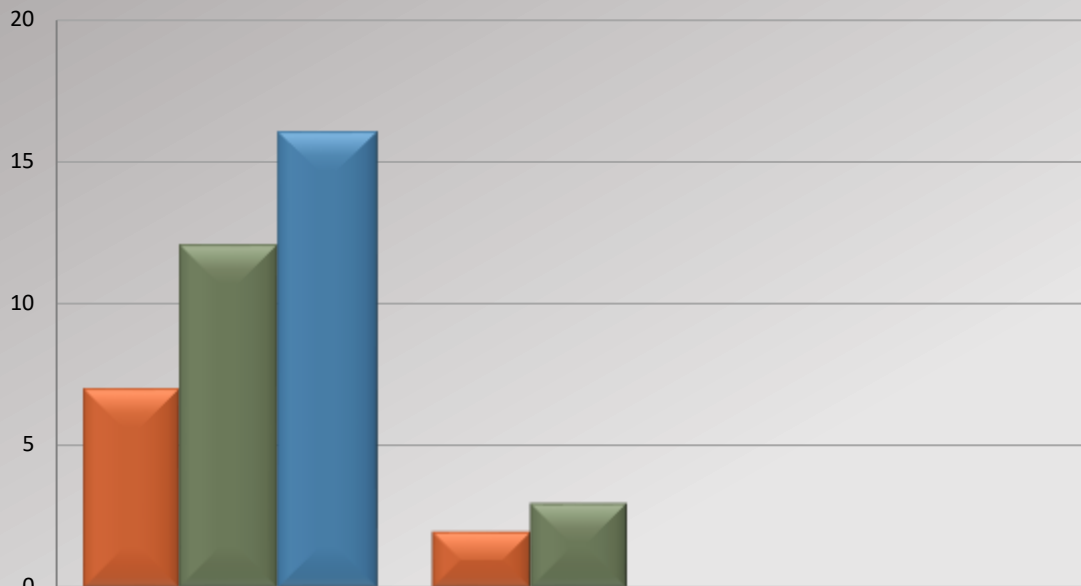


Watch Commander Service Comment Report

Complaints – Personnel & Service

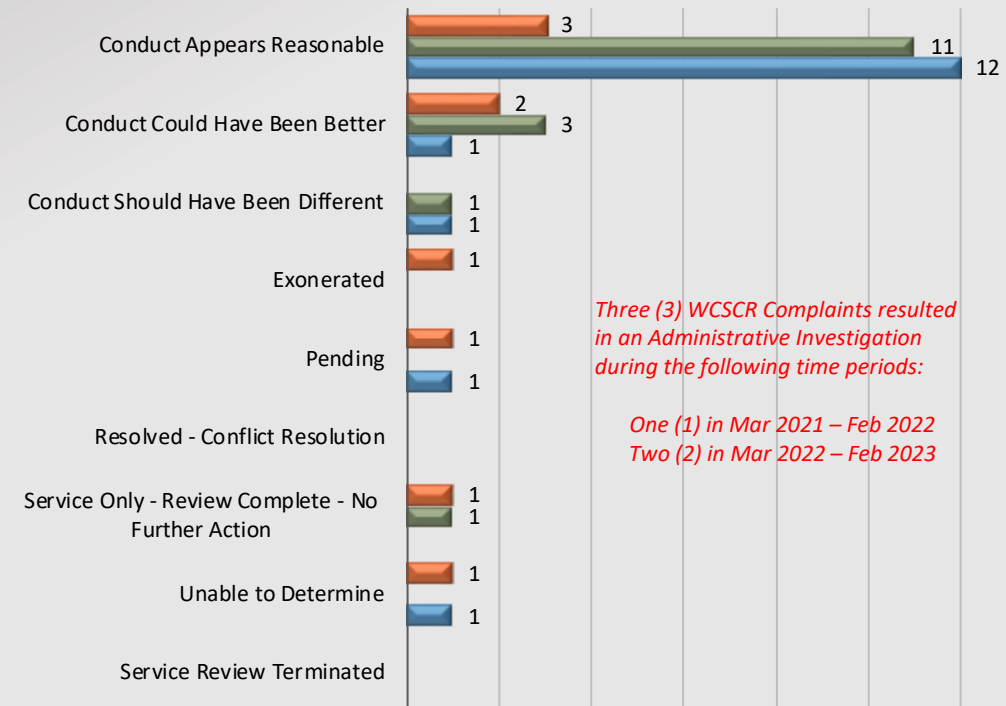
County Services Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Mar 2020 - Feb 2021	7	2	9
Mar 2021 - Feb 2022	12	3	15
Mar 2022 - Feb 2023	16	0	16
% Chg 21/22 to 22/23	33.33%	-100.00%	6.67%

Dispositions



Three (3) WCSCR Complaints resulted in an Administrative Investigation during the following time periods:

*One (1) in Mar 2021 – Feb 2022
Two (2) in Mar 2022 – Feb 2023*

Mar 2020 - Feb 2021 Mar 2021 - Feb 2022 Mar 2022 - Feb 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

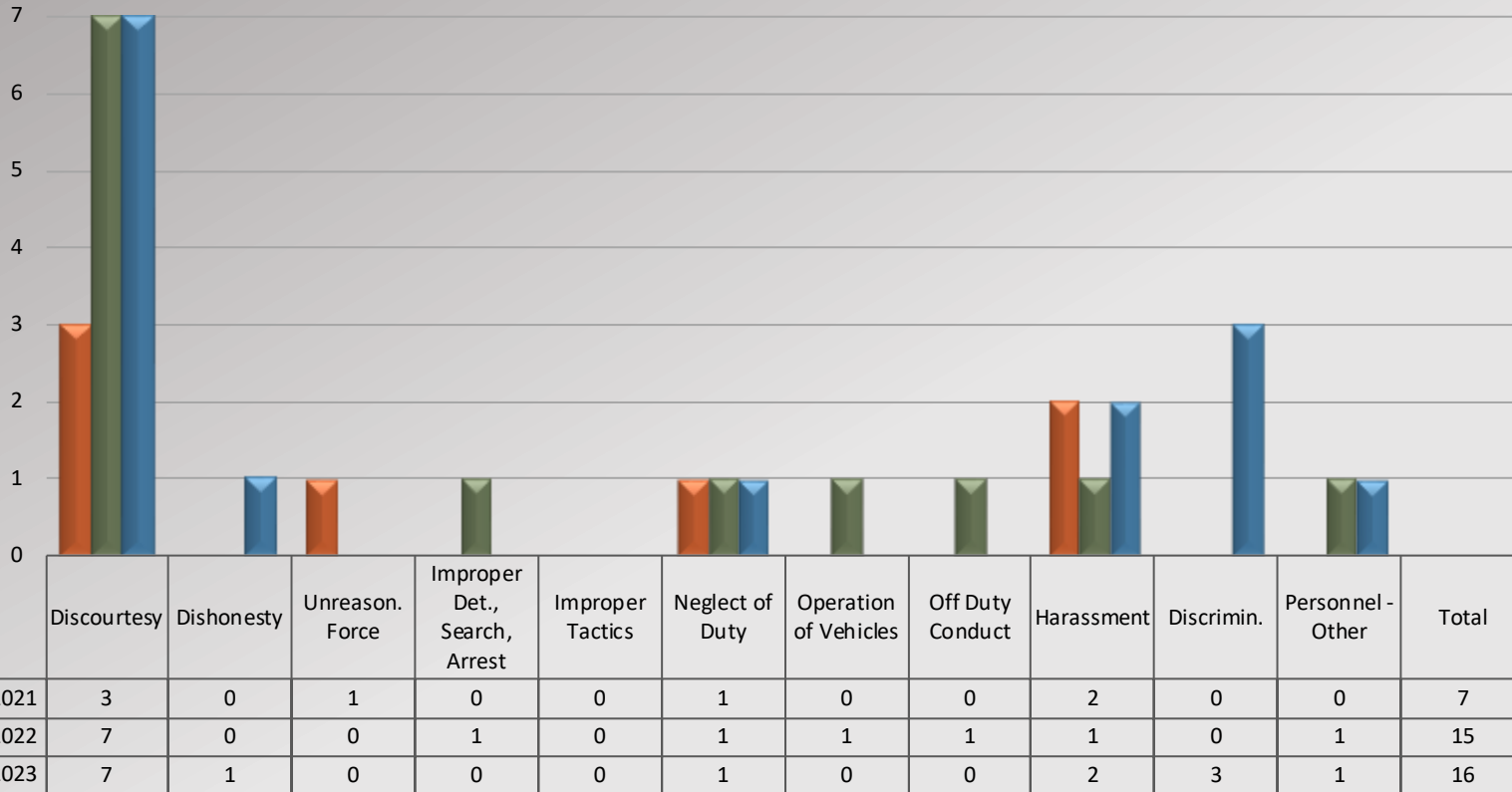


Watch Commander Service Comment Report

Complaints – Personnel & Service

County Services Bureau

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Updated information provided by the respective unit and entered on 03/29/2023

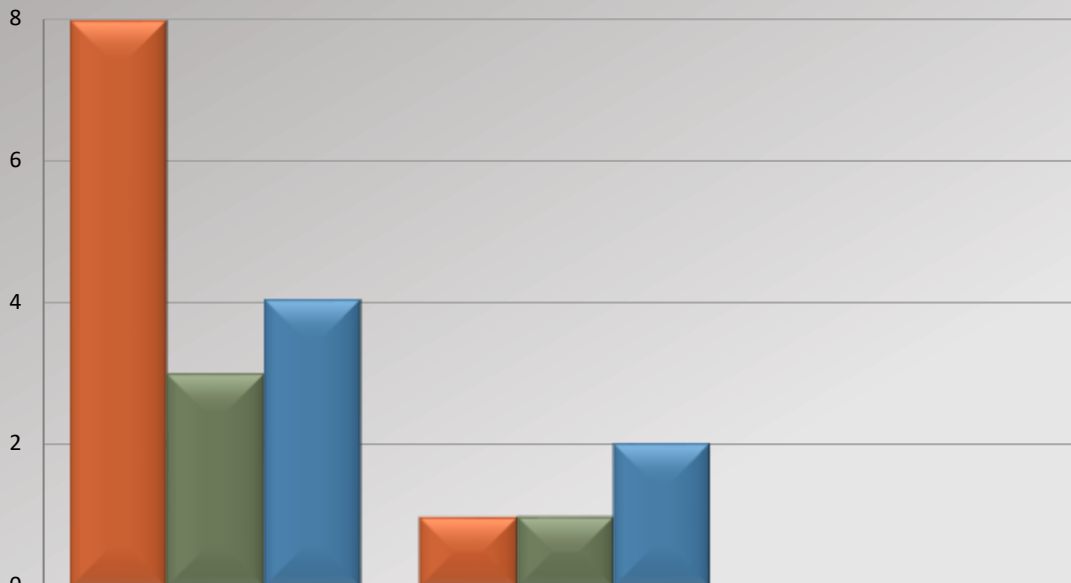


Watch Commander Service Comment Report

Complaints – Personnel & Service

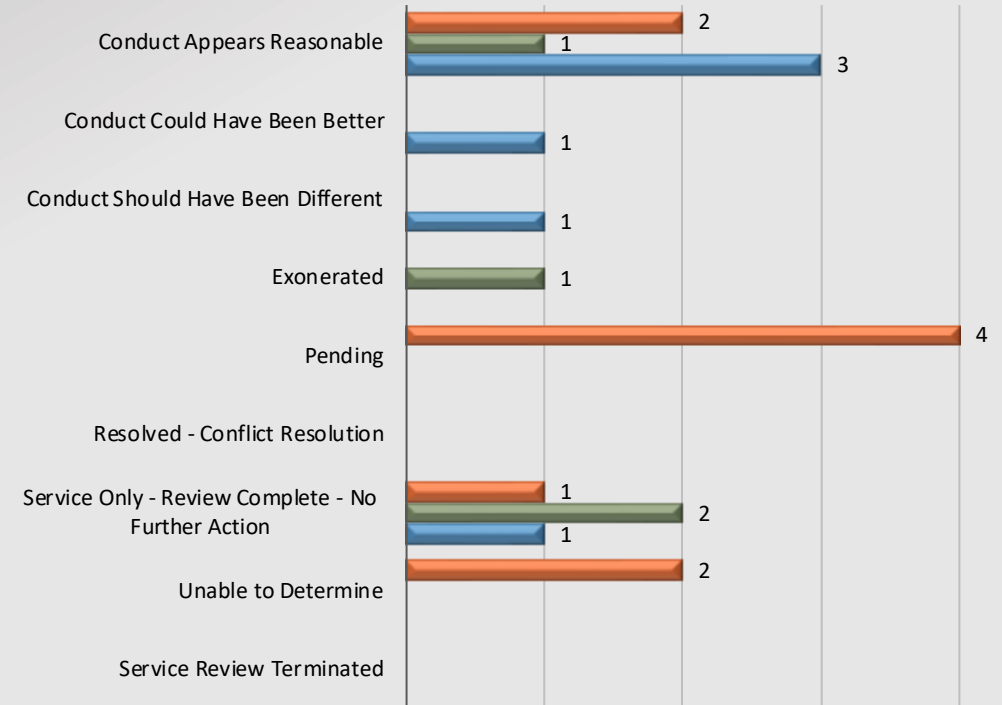
Parks Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Mar 2020 - Feb 2021	8	1	9
Mar 2021 - Feb 2022	3	1	4
Mar 2022 - Feb 2023	4	2	6
% Chg 21/22 to 22/23	33.33%	100.00%	50.00%

Dispositions



Mar 2020 - Feb 2021 Mar 2021 - Feb 2022 Mar 2022 - Feb 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

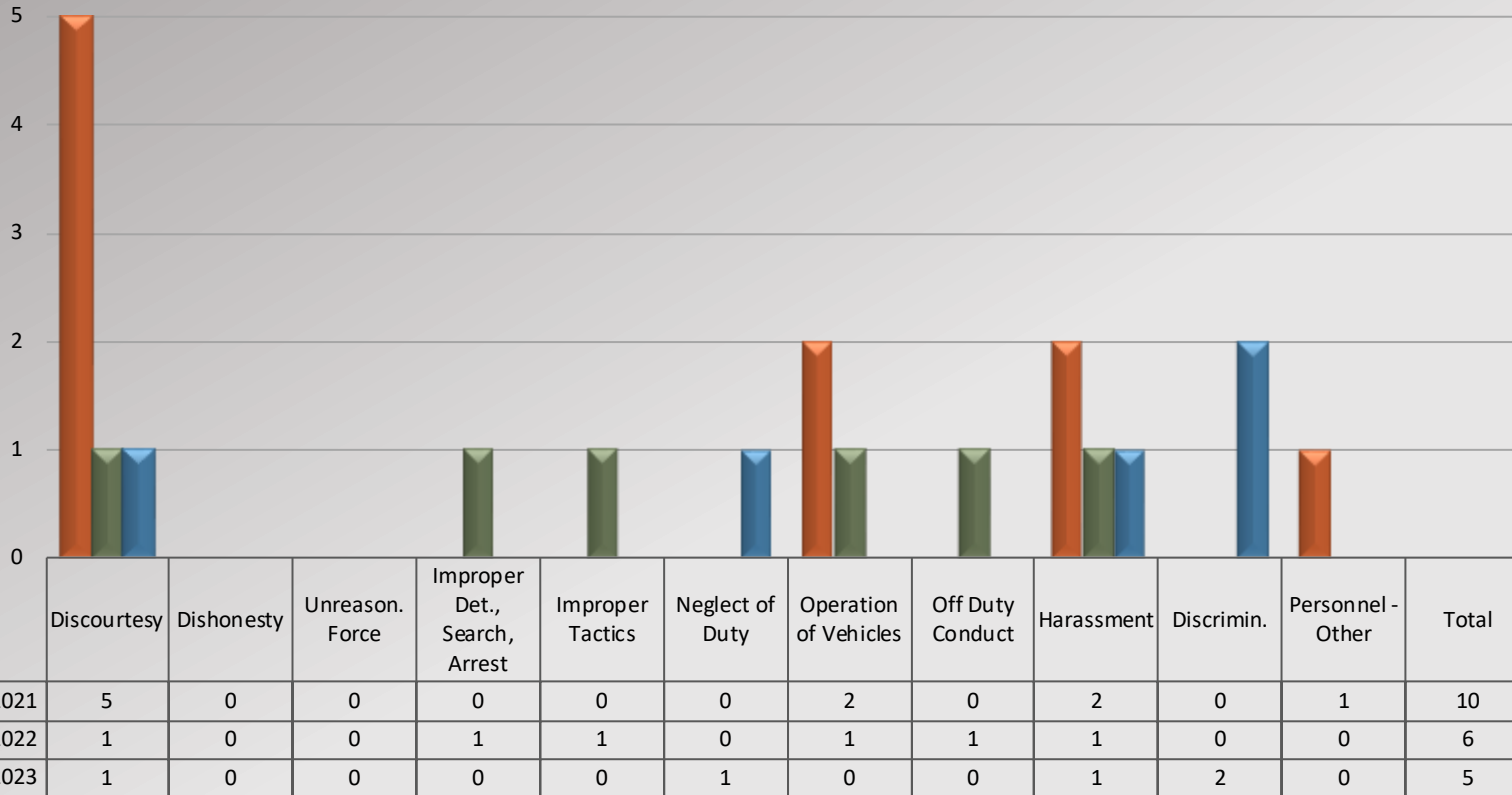


Watch Commander Service Comment Report

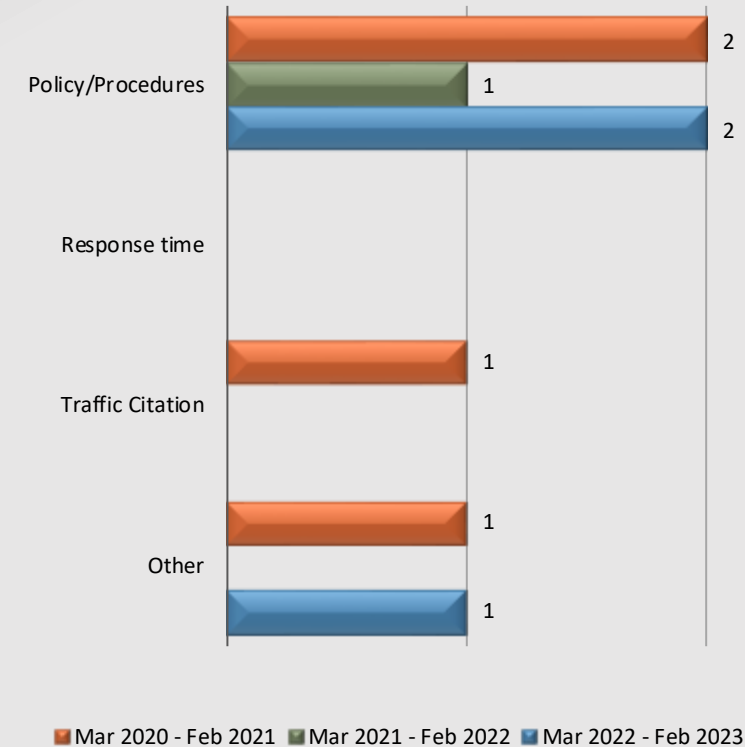
Complaints – Personnel & Service

Parks Bureau

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Updated information provided by the respective unit and entered on 03/29/2023



Watch Commander Service Comment Report *Public Commendations*

Countywide Services Division

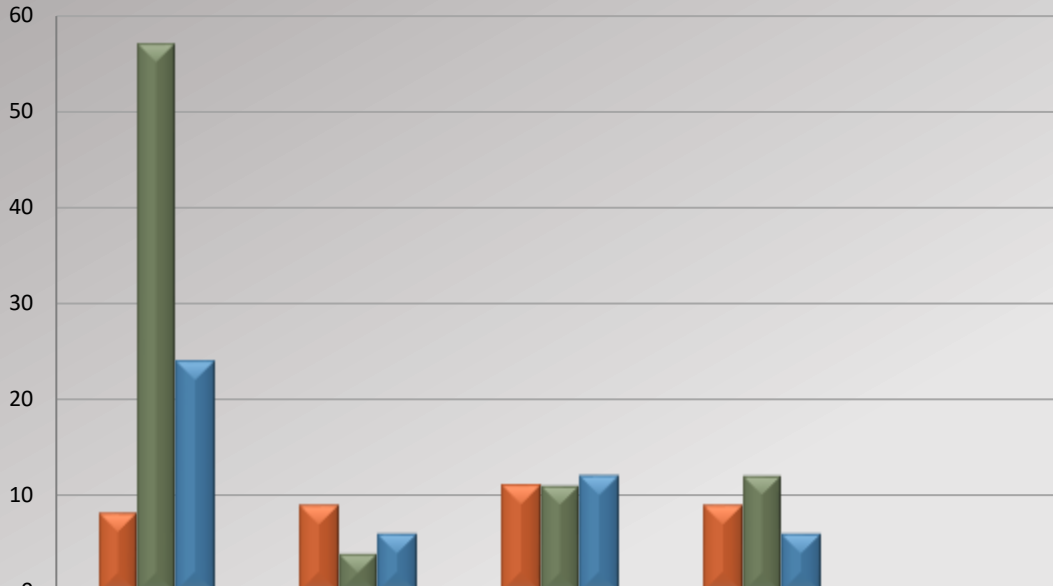


Watch Commander Service Comment Report

Public Commendations

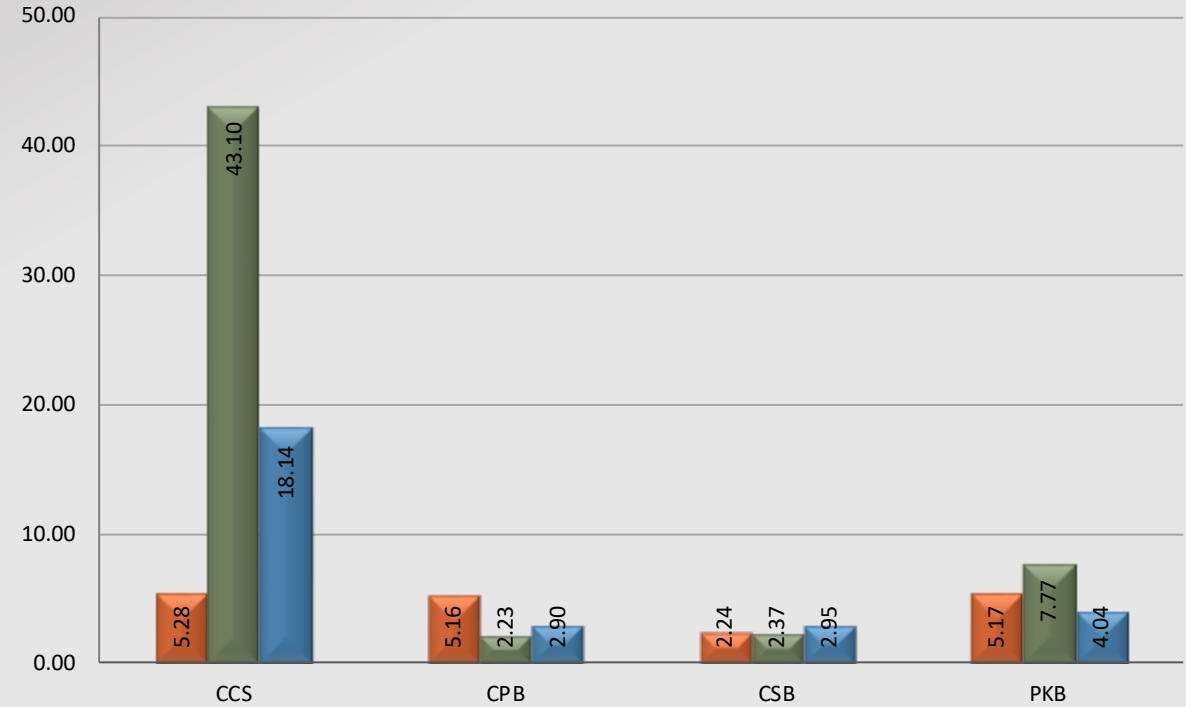
Countywide Services Division

Division Totals



	CCS	CPB	CSB	PKB	TOTAL
Mar 2020 - Feb 2021	8	9	11	9	37
Mar 2021 - Feb 2022	57	4	11	12	84
Mar 2022 - Feb 2023	24	6	12	6	48
% Chg 21/22 to 22/23	-57.89%	50.00%	9.09%	-50.00%	-42.86%

Total Commendations Per 100 Assigned Personnel



Mar 2020 - Feb 2021 Mar 2021 - Feb 2022 Mar 2022 - Feb 2023

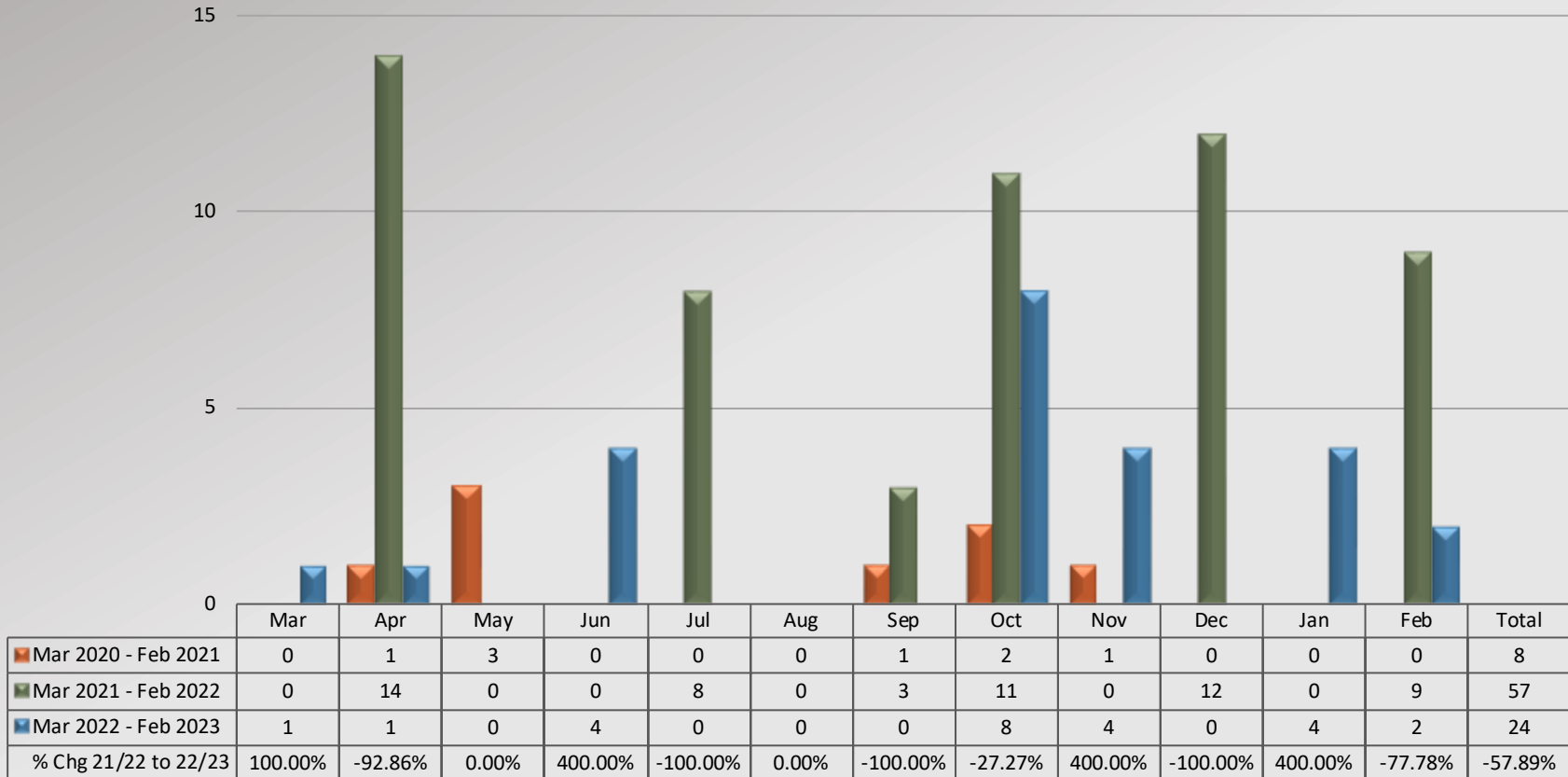


Watch Commander Service Comment Report

Public Commendations

Community College Bureau

Total Public Commendations By Month



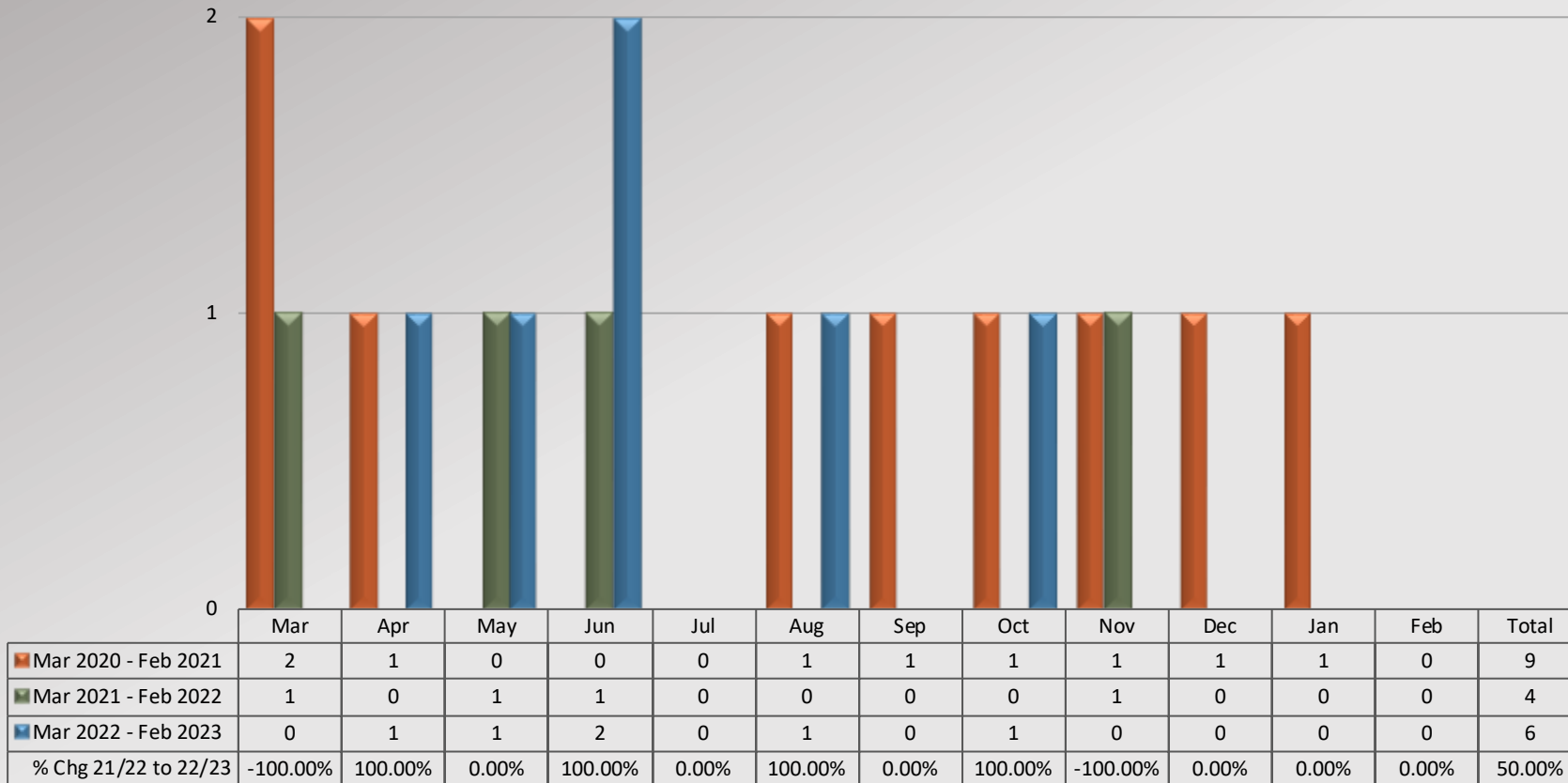


Watch Commander Service Comment Report

Public Commendations

Community Partnerships Bureau

Total Public Commendations By Month



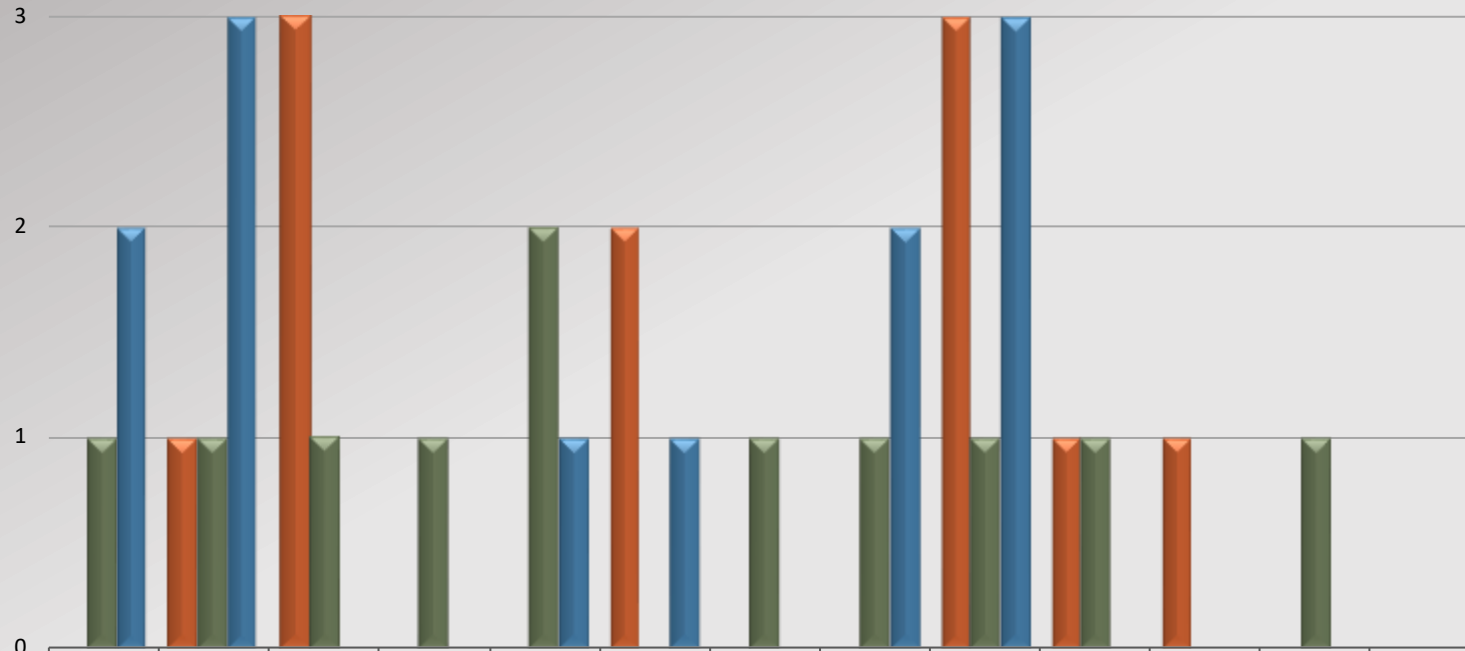


Watch Commander Service Comment Report

Public Commendations

County Services Bureau

Total Public Commendations By Month



	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Total
Mar 2020 - Feb 2021	0	1	3	0	0	2	0	0	3	1	1	0	11
Mar 2021 - Feb 2022	1	1	1	1	2	0	1	1	1	1	0	1	11
Mar 2022 - Feb 2023	2	3	0	0	1	1	0	2	3	0	0	0	12
% Chg 21/22 to 22/23	100.00%	200.00%	-100.00%	-100.00%	-50.00%	100.00%	-100.00%	100.00%	200.00%	-100.00%	0.00%	-100.00%	9.09%



Watch Commander Service Comment Report

Public Commendations

Parks Bureau

Total Public Commendations By Month

