

Los Angeles County

SHERIFF'S DEPARTMENT

CENTRAL PATROL DIVISION

SHERIFF ROBERT G. LUNA

Capturing Data for the following time periods:

November 2020 – October 2021

November 2021 – October 2022

November 2022 – October 2023





Watch Commander Service Comment Report

Complaints – Personnel & Service

Central Patrol Division

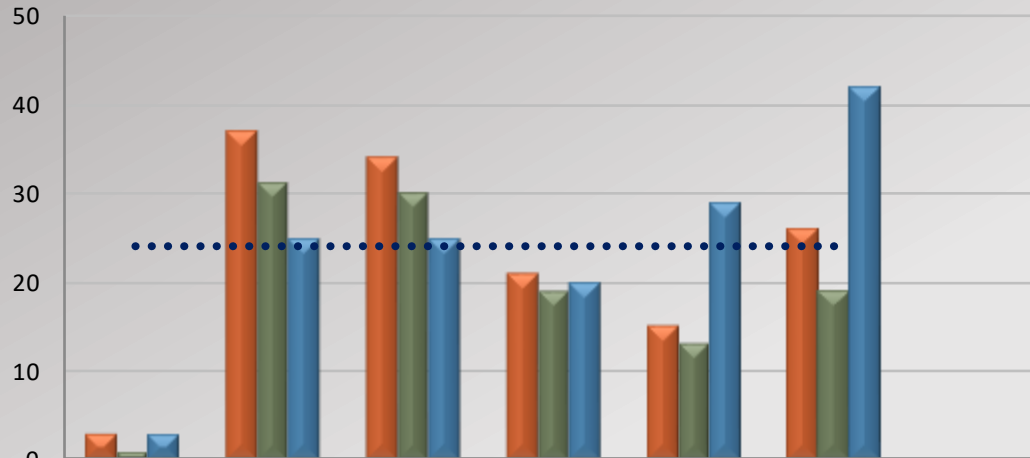


Watch Commander Service Comment Report

Complaints – Personnel & Service

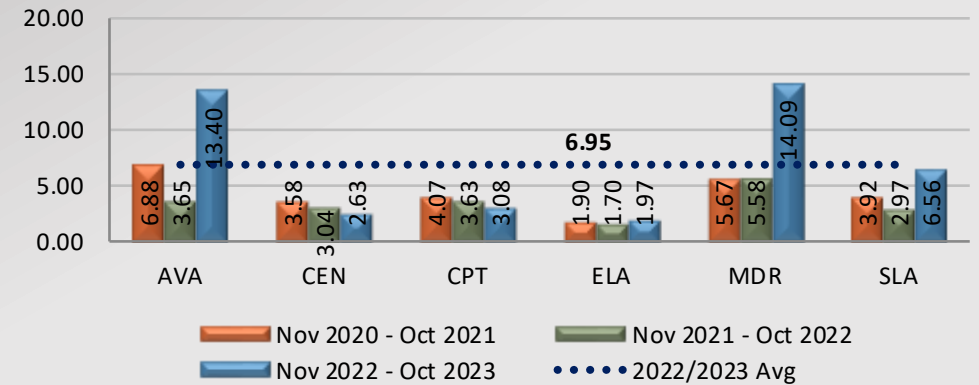
Central Patrol Division

**Station Total Complaint Forms
Personnel & Service**

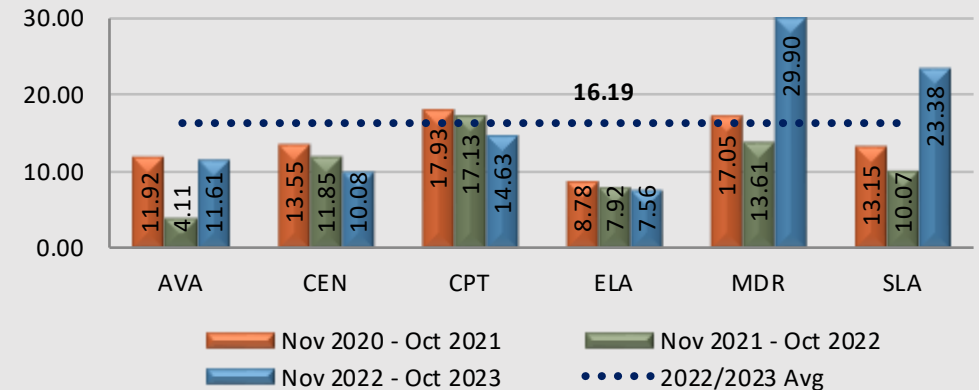


	AVA	CEN	CPT	ELA	MDR	SLA	Total
Nov 2020 - Oct 2021	3	37	34	21	15	26	136
Nov 2021 - Oct 2022	1	31	30	19	13	19	113
Nov 2022 - Oct 2023	3	25	25	20	29	42	144
% Chg 21/22 to 22/23	200.00%	-19.35%	-16.67%	5.26%	123.08%	121.05%	27.43%
2022/2023 Avg	24.00	24.00	24.00	24.00	24.00	24.00	

Total Complaint Forms per 10,000 Contacts



Total Complaint Forms per 100 Assigned Personnel



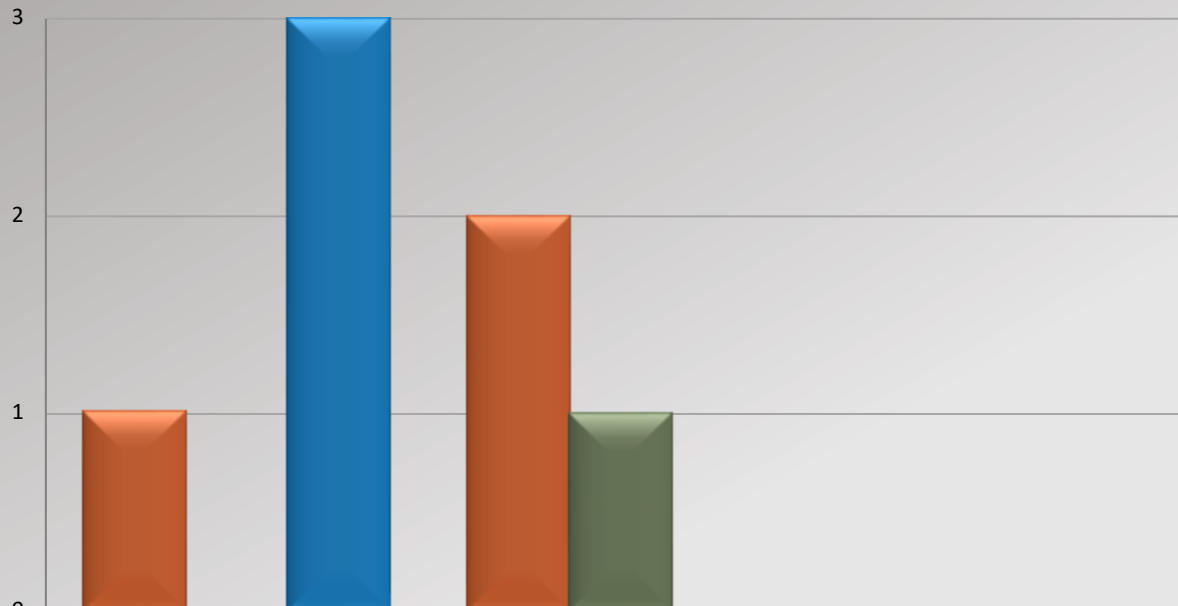


Watch Commander Service Comment Report

Complaints – Personnel & Service

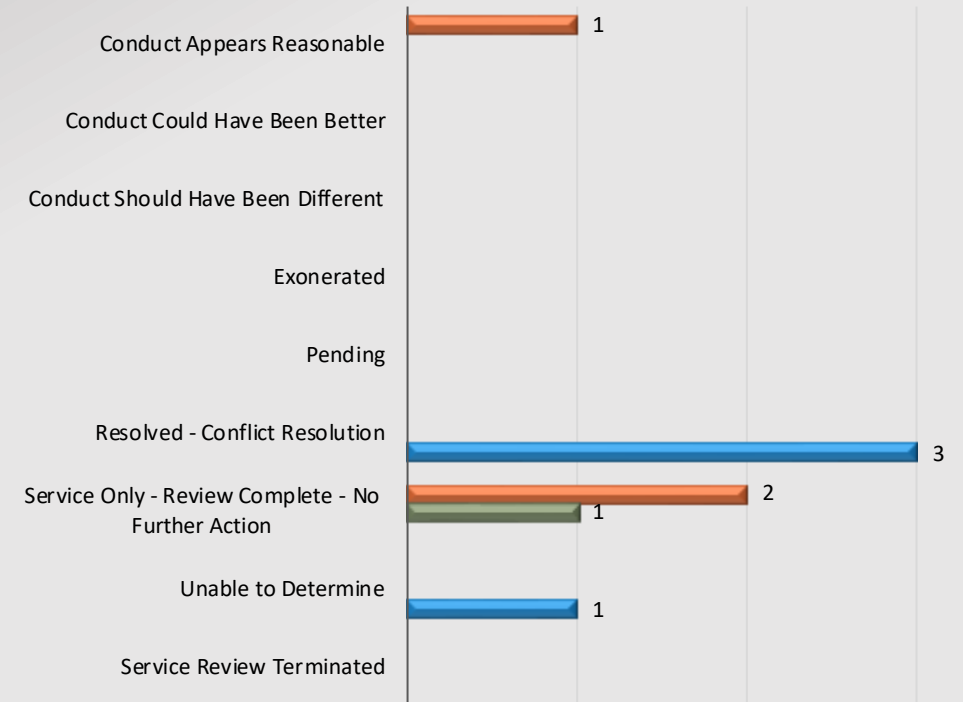
Avalon Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Nov 2020 - Oct 2021	1	2	3
Nov 2021 - Oct 2022	0	1	1
Nov 2022 - Oct 2023	3	0	3
% Chg 21/22 to 22/23	300.00%	-100.00%	200.00%

Dispositions



Nov 2020 - Oct 2021 Nov 2021 - Oct 2022 Nov 2022 - Oct 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

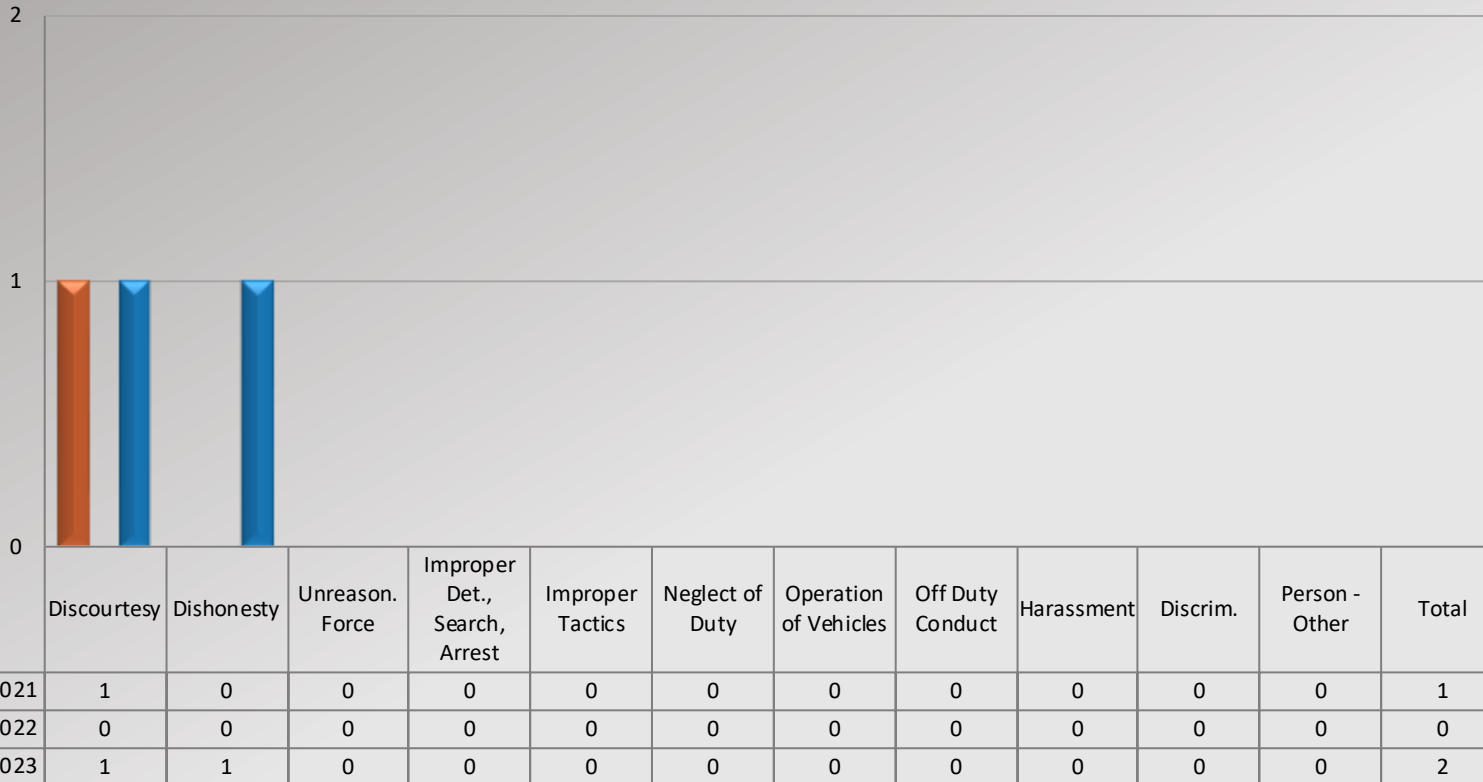


Watch Commander Service Comment Report

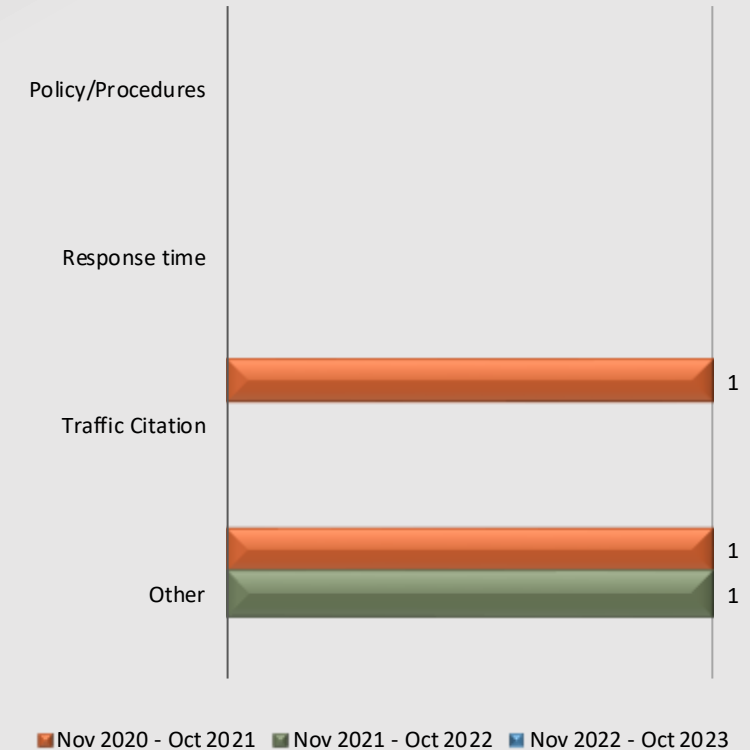
Complaints – Personnel & Service

Avalon Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Information provided by the respective unit and entered on 11/09/2023

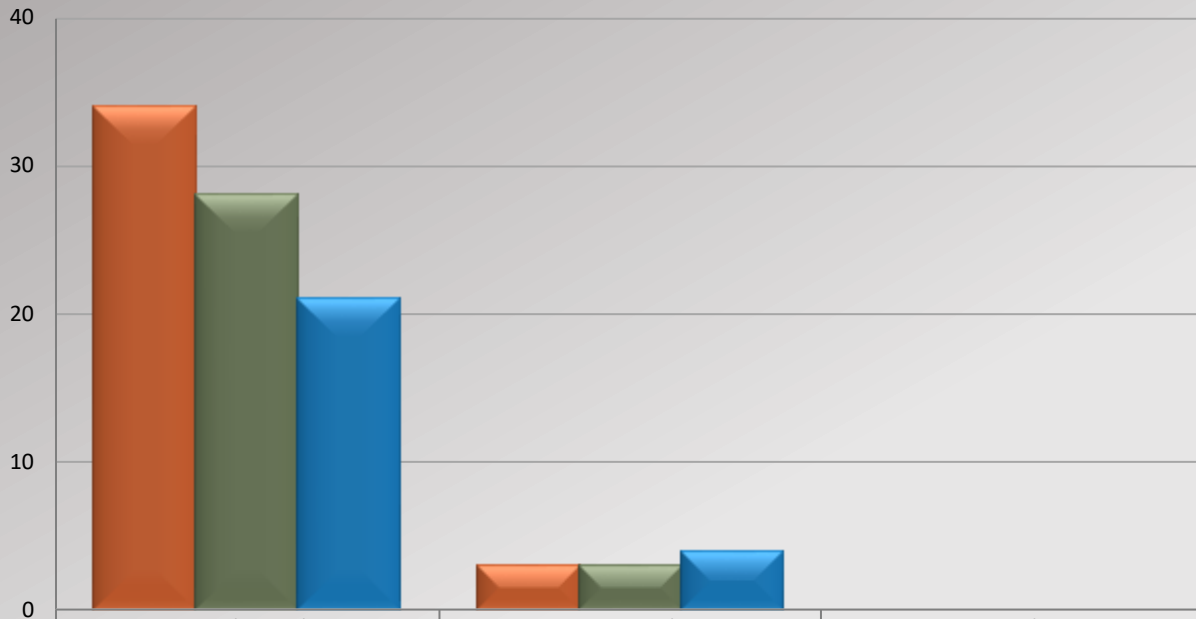


Watch Commander Service Comment Report

Complaints – Personnel & Service

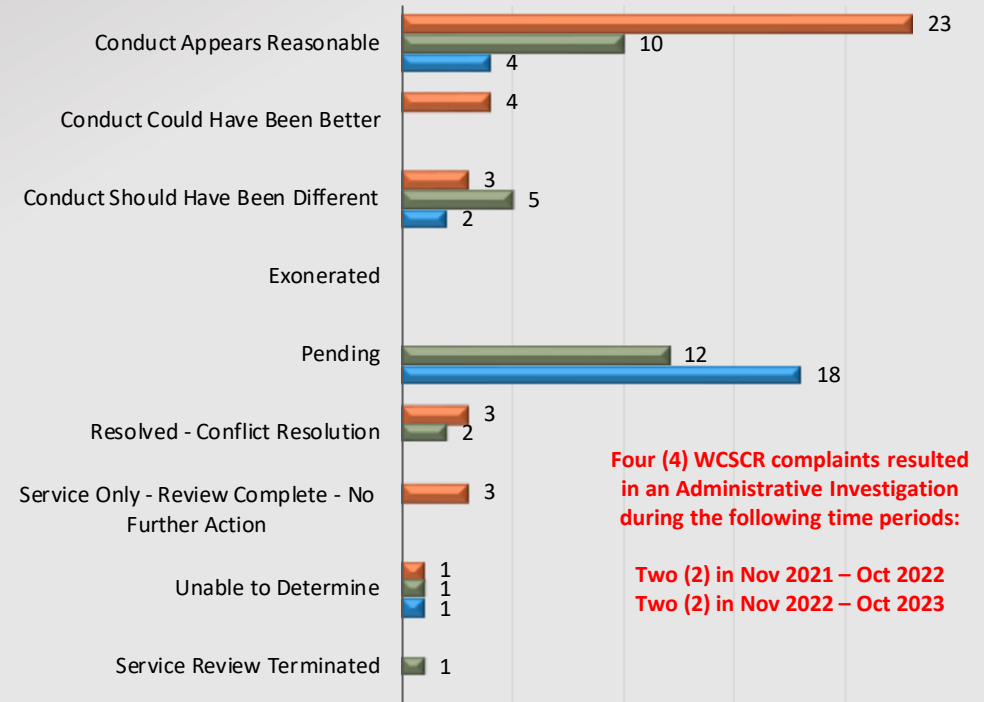
Century Station

WCSER's



	Personnel Complaints	Service Complaints	Total
Nov 2020 - Oct 2021	34	3	37
Nov 2021 - Oct 2022	28	3	31
Nov 2022 - Oct 2023	21	4	25
% Chg 21/22 to 22/23	-25.00%	33.33%	-19.35%

Dispositions



Four (4) WCSER complaints resulted in an Administrative Investigation during the following time periods:

Two (2) in Nov 2021 – Oct 2022
Two (2) in Nov 2022 – Oct 2023

Nov 2020 - Oct 2021 Nov 2021 - Oct 2022 Nov 2022 - Oct 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

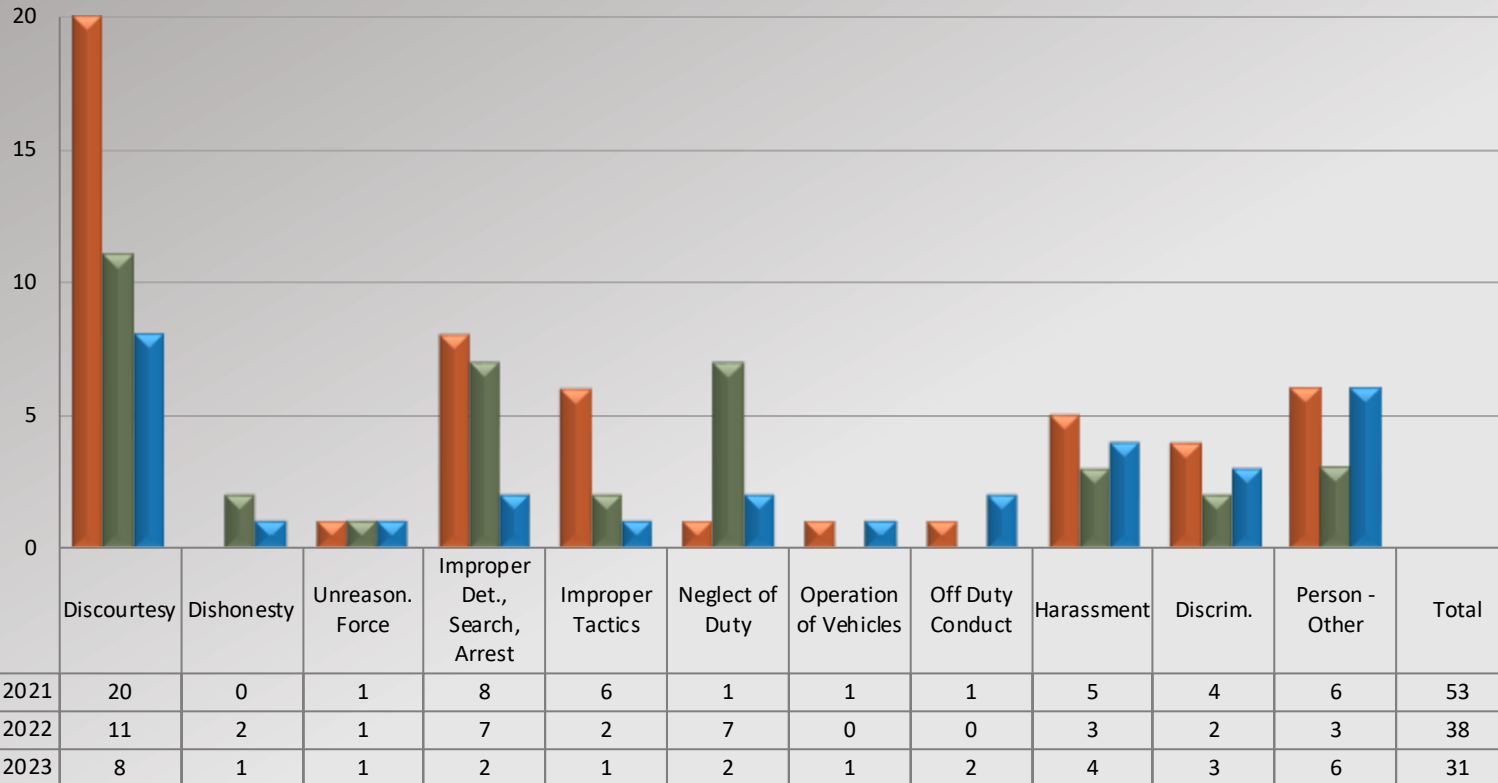


Watch Commander Service Comment Report

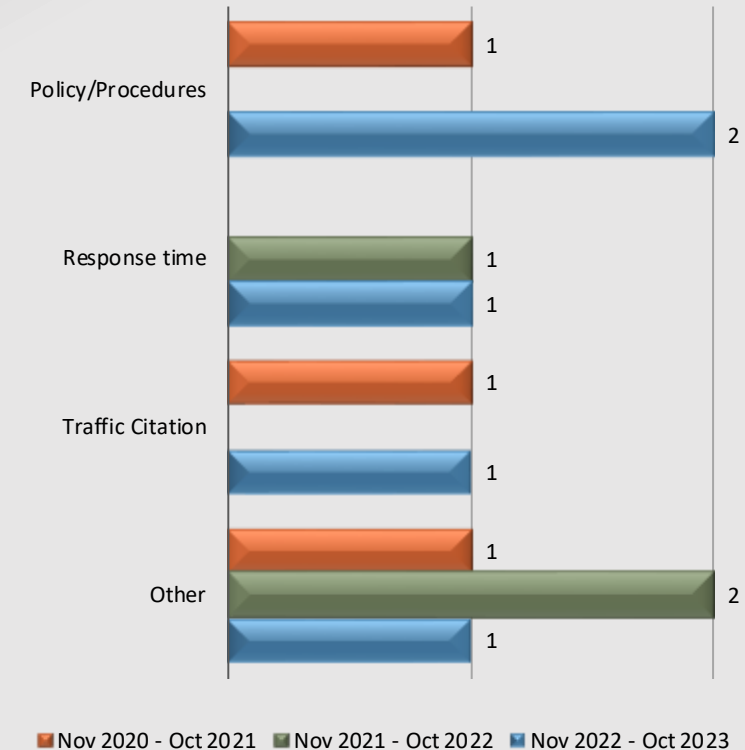
Complaints – Personnel & Service

Century Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Information provided by the respective unit and entered on 11/09/2023

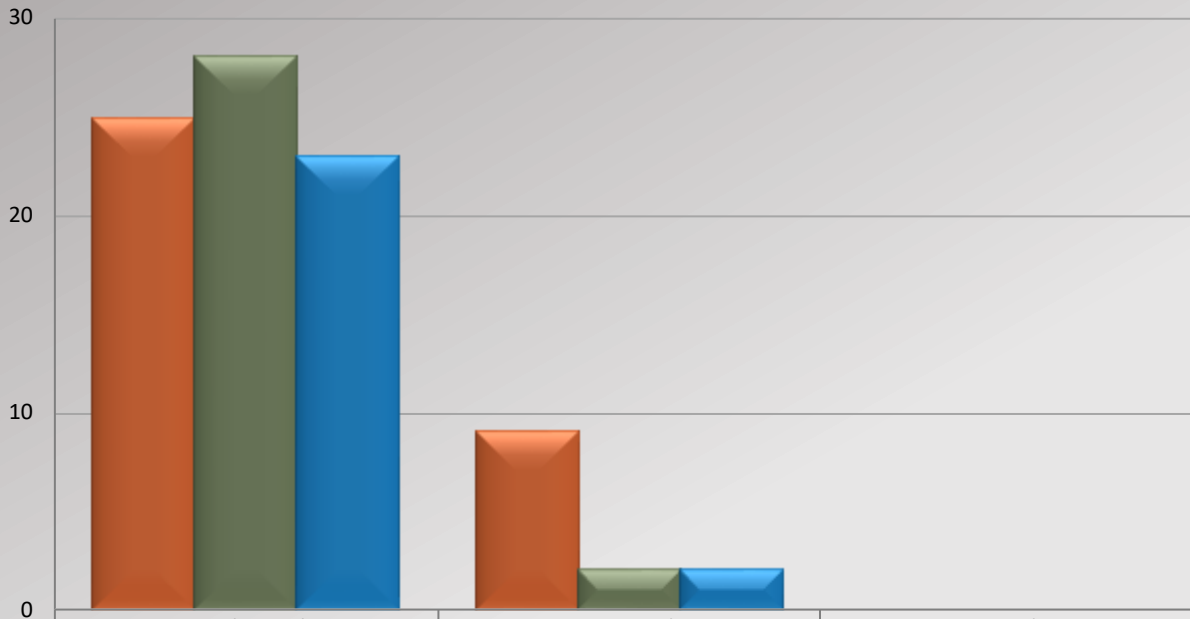


Watch Commander Service Comment Report

Complaints – Personnel & Service

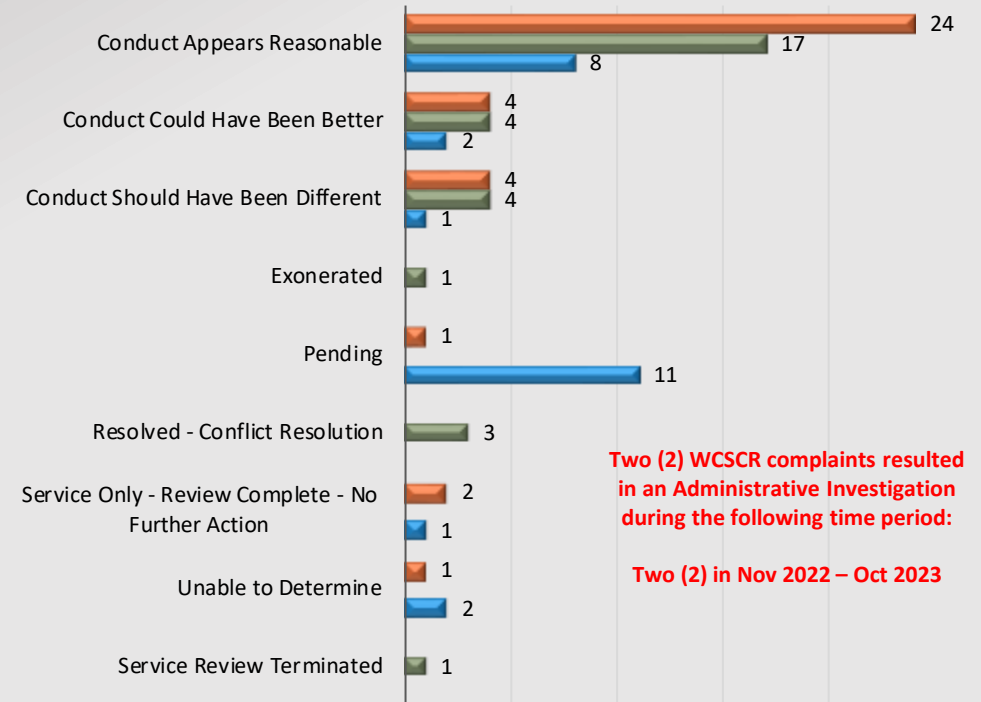
Compton Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Nov 2020 - Oct 2021	25	9	34
Nov 2021 - Oct 2022	28	2	30
Nov 2022 - Oct 2023	23	2	25
% Chg 21/22 to 22/23	-17.86%	0.00%	-16.67%

Dispositions



Two (2) WCSCR complaints resulted in an Administrative Investigation during the following time period:

Two (2) in Nov 2022 – Oct 2023

Nov 2020 - Oct 2021 Nov 2021 - Oct 2022 Nov 2022 - Oct 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

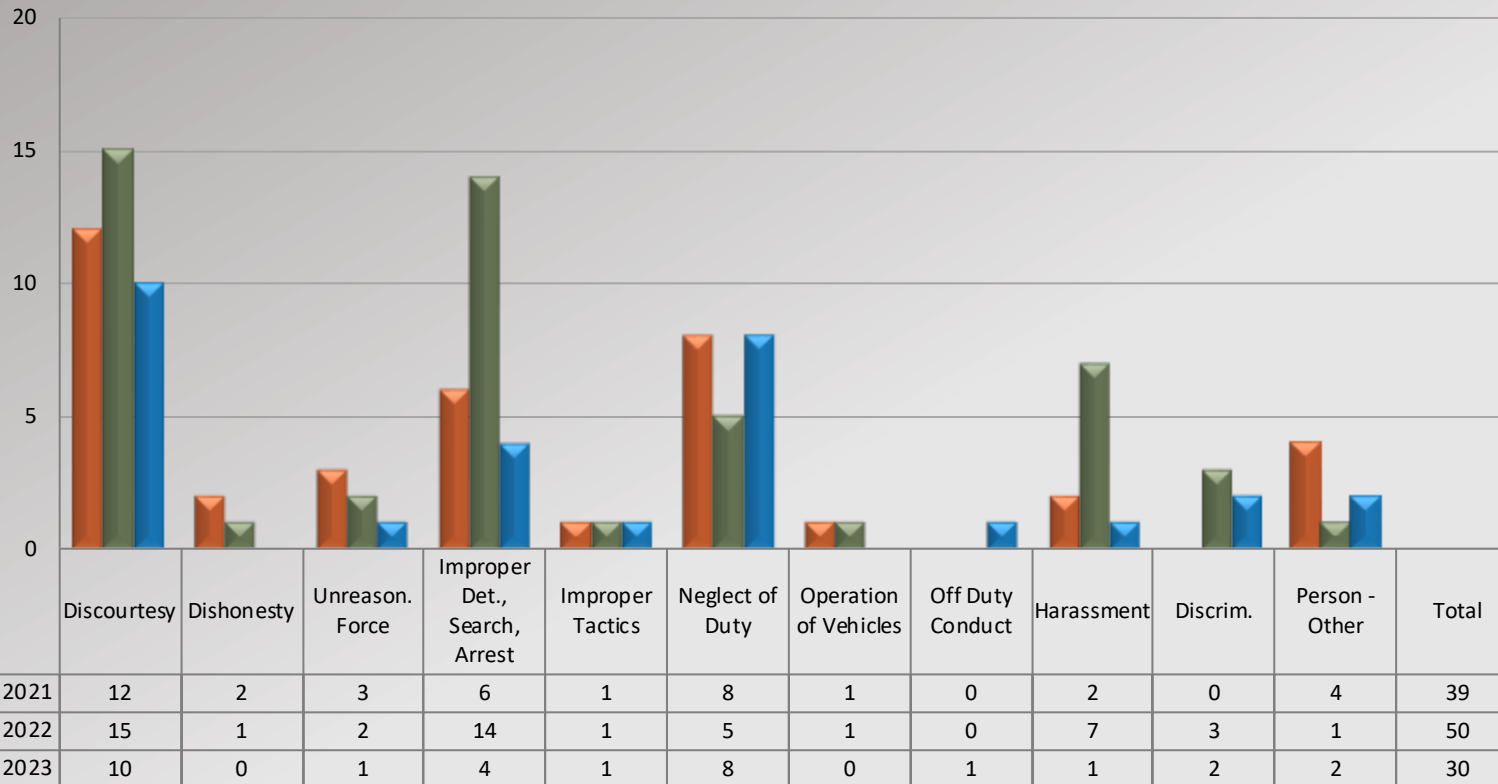


Watch Commander Service Comment Report

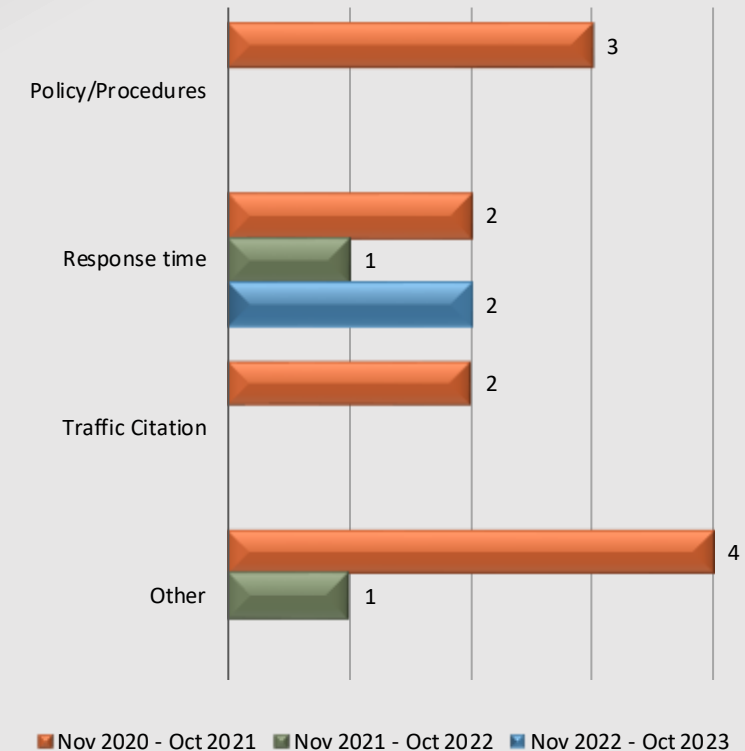
Complaints – Personnel & Service

Compton Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 11/09/2023

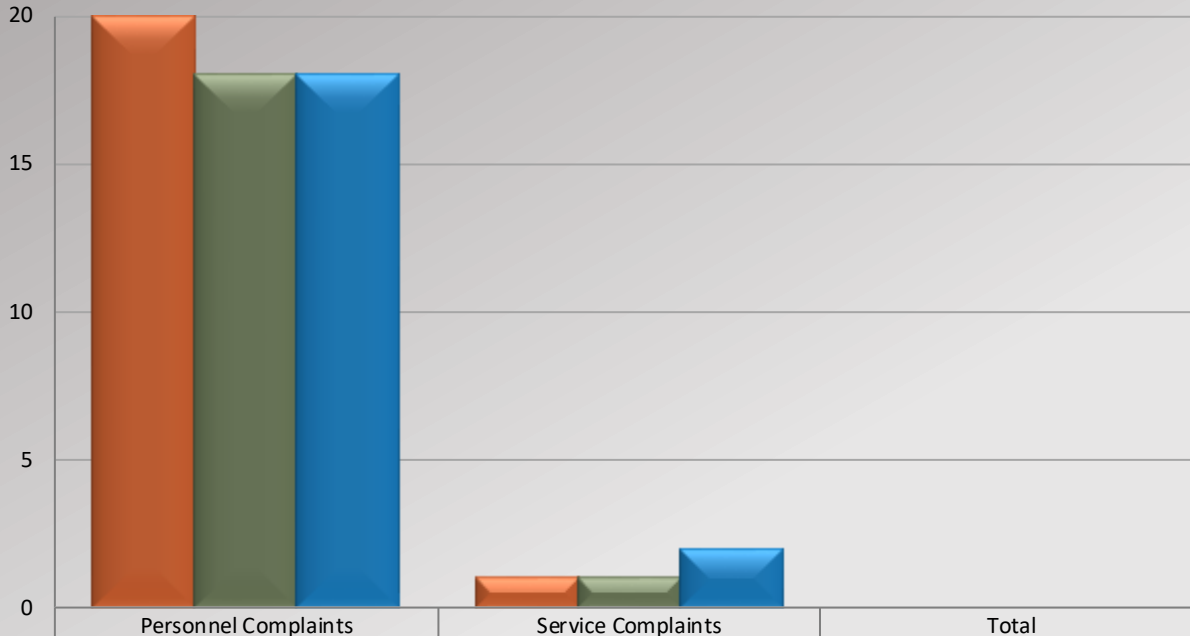


Watch Commander Service Comment Report

Complaints – Personnel & Service

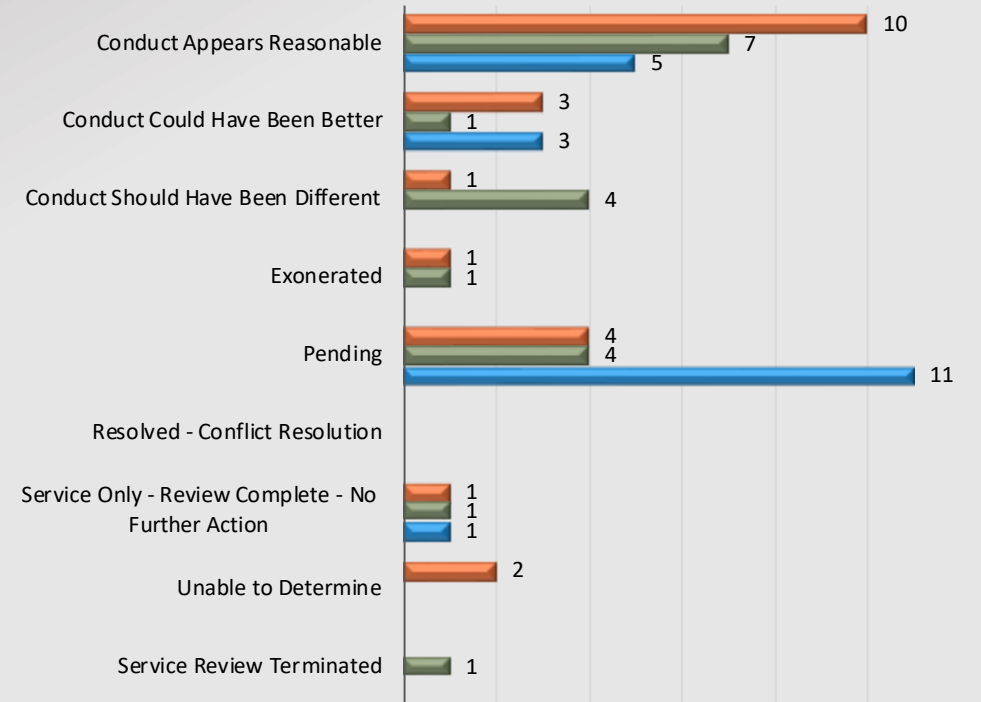
East Los Angeles Station

WCSCR's



Nov 2020 - Oct 2021	20	1	21
Nov 2021 - Oct 2022	18	1	19
Nov 2022 - Oct 2023	18	2	20
% Chg 21/22 to 22/23	0.00%	100.00%	5.26%

Dispositions



Nov 2020 - Oct 2021 Nov 2021 - Oct 2022 Nov 2022 - Oct 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.



Watch Commander Service Comment Report

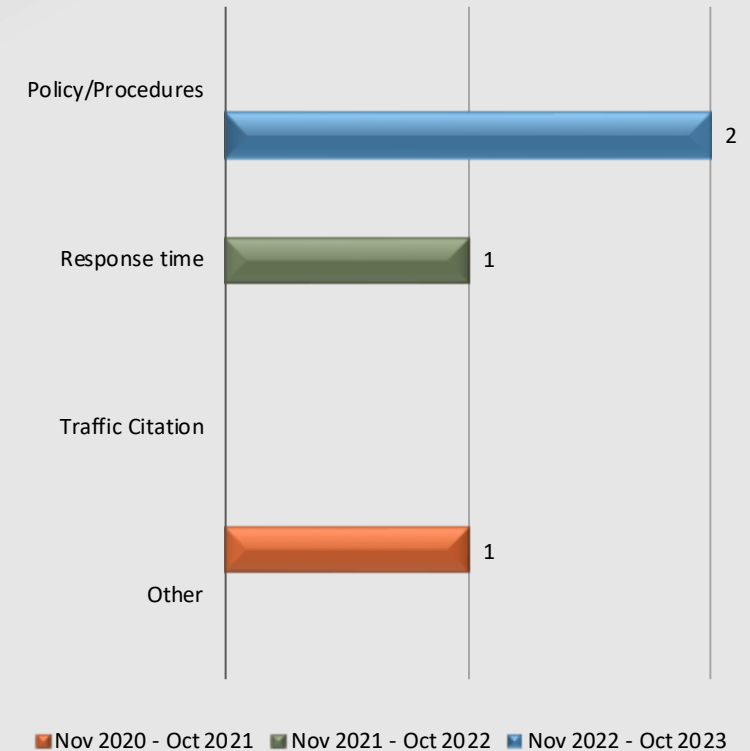
Complaints – Personnel & Service

East Los Angeles Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 11/09/2023

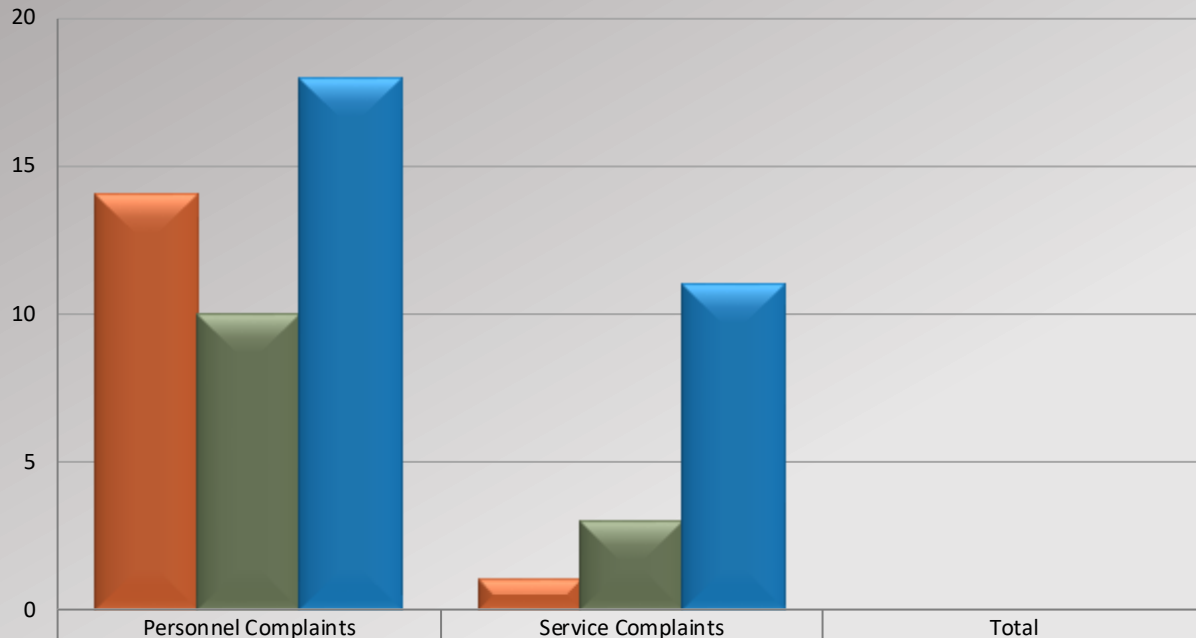


Watch Commander Service Comment Report

Complaints – Personnel & Service

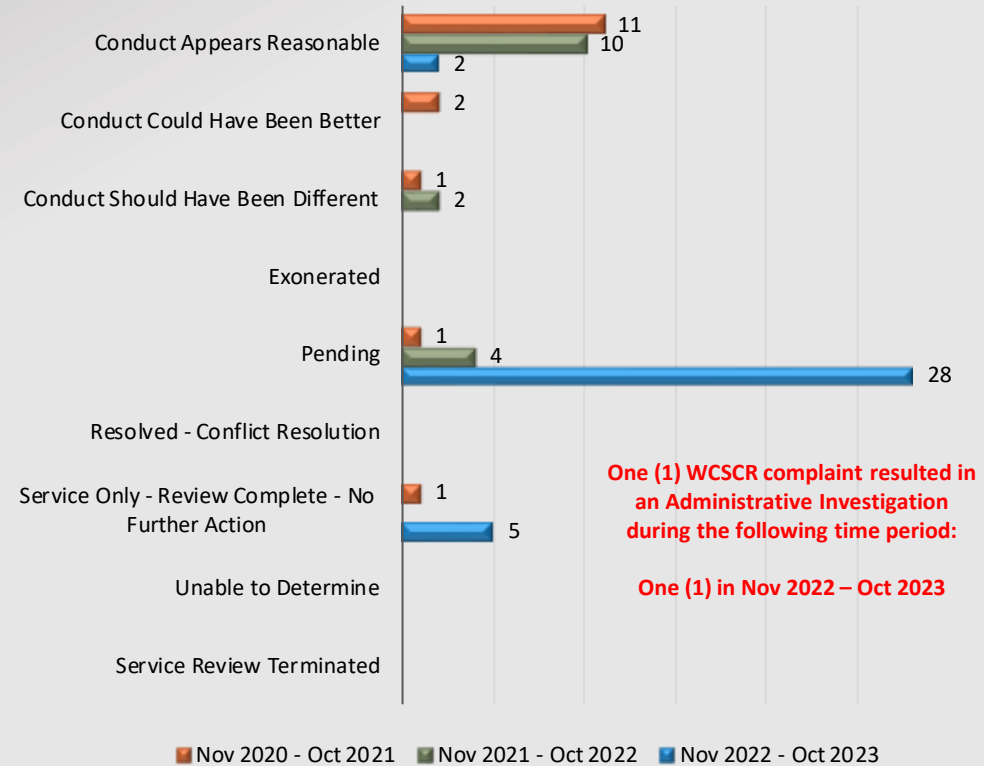
Marina del Rey Station

WCSCR's



Nov 2020 - Oct 2021	14	1	15
Nov 2021 - Oct 2022	10	3	13
Nov 2022 - Oct 2023	18	11	29
% Chg 21/22 to 22/23	80.00%	266.67%	123.08%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:

One (1) in Nov 2022 – Oct 2023

Nov 2020 - Oct 2021 Nov 2021 - Oct 2022 Nov 2022 - Oct 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.



Watch Commander Service Comment Report

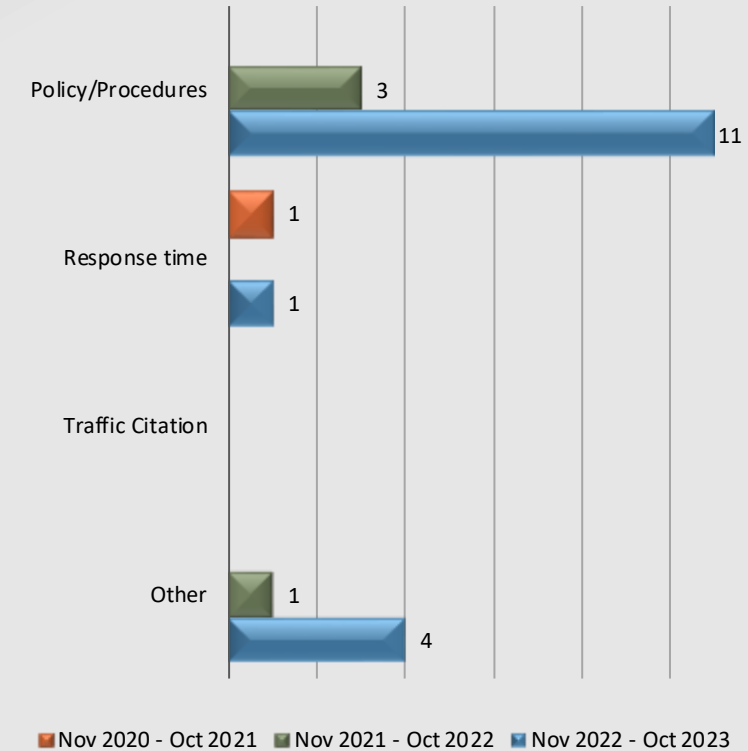
Complaints – Personnel & Service

Marina del Rey Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 11/09/2023

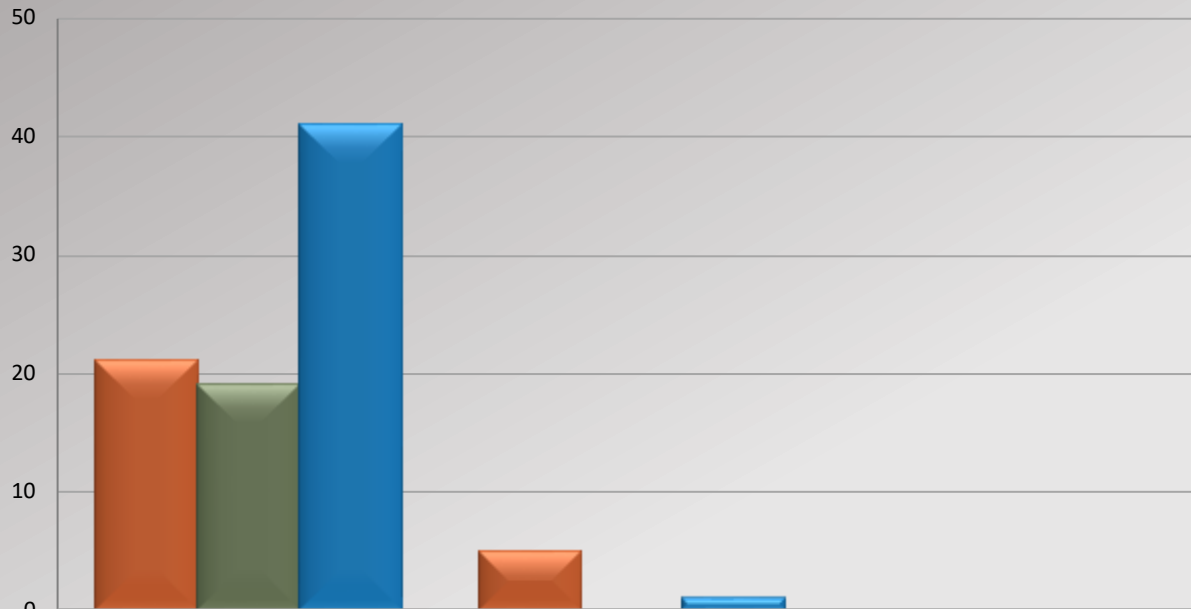


Watch Commander Service Comment Report

Complaints – Personnel & Service

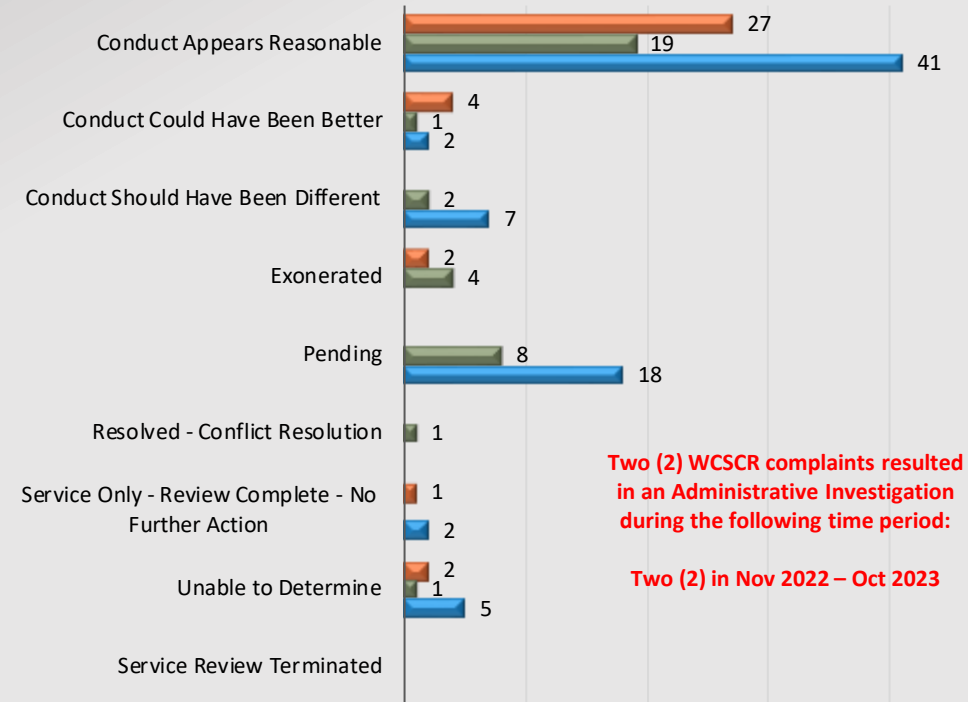
South Los Angeles Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
Nov 2020 - Oct 2021	21	5	26
Nov 2021 - Oct 2022	19	0	19
Nov 2022 - Oct 2023	41	1	42
% Chg 21/22 to 22/23	115.79%	100.00%	121.05%

Dispositions



Two (2) WCSCR complaints resulted in an Administrative Investigation during the following time period:

Two (2) in Nov 2022 – Oct 2023

Nov 2020 - Oct 2021 Nov 2021 - Oct 2022 Nov 2022 - Oct 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.



Watch Commander Service Comment Report

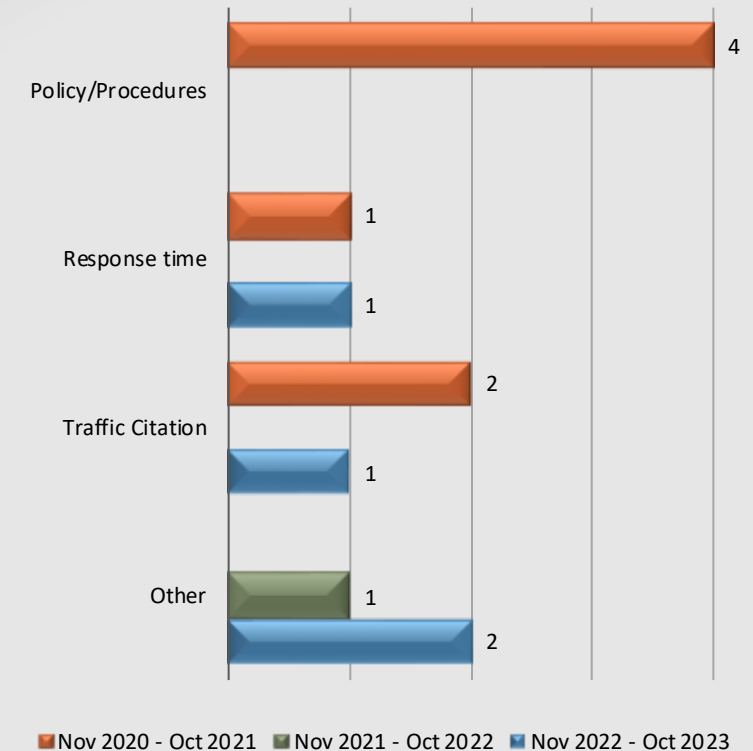
Complaints – Personnel & Service

South Los Angeles Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 11/09/2023



Watch Commander Service Comment Report

Public Commendations

Central Patrol Division

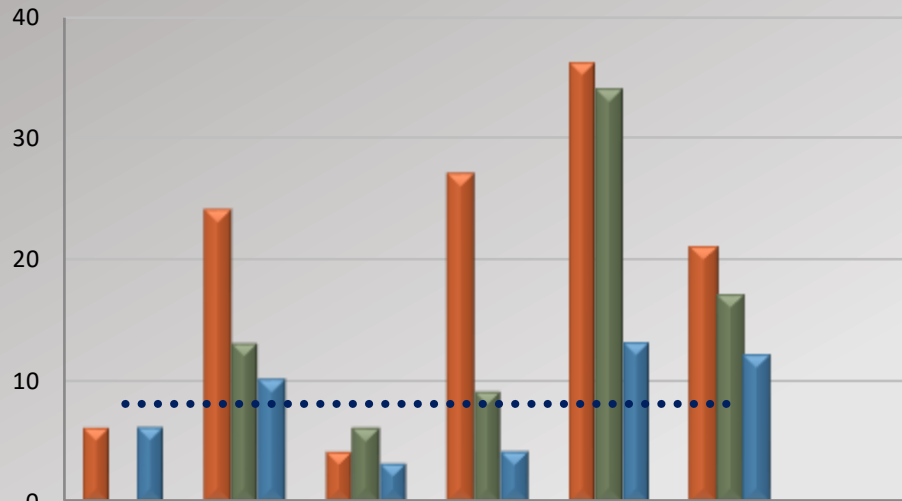


Watch Commander Service Comment Report

Public Commendations

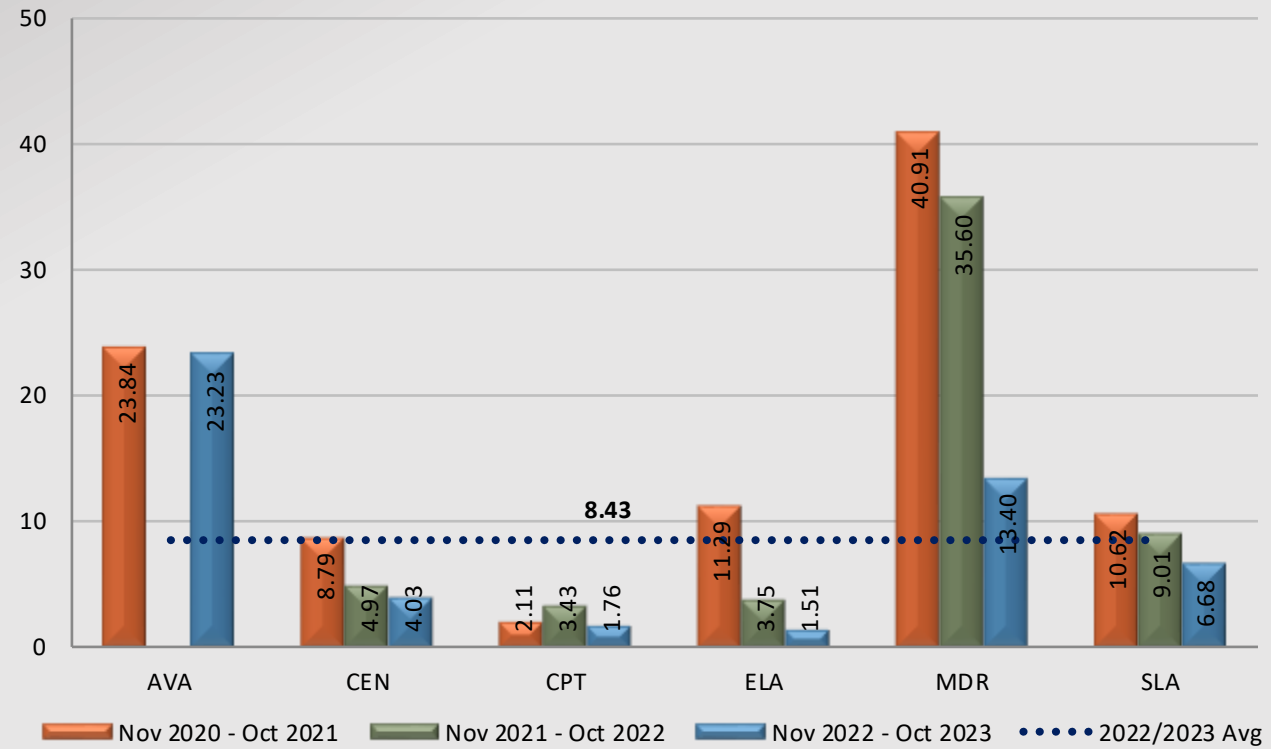
Central Patrol Division

Station Public Commendations



Nov 2020 - Oct 2021	6	24	4	27	36	21	118
Nov 2021 - Oct 2022	0	13	6	9	34	17	79
Nov 2022 - Oct 2023	6	10	3	4	13	12	48
% Chg 21/22 to 22/23	600.00%	-23.08%	-50.00%	-55.56%	-61.76%	-29.41%	-39.24%
.....2022/2023 Avg	8.00	8.00	8.00	8.00	8.00	8.00	

Station Public Commendations per 100 Assigned Personnel



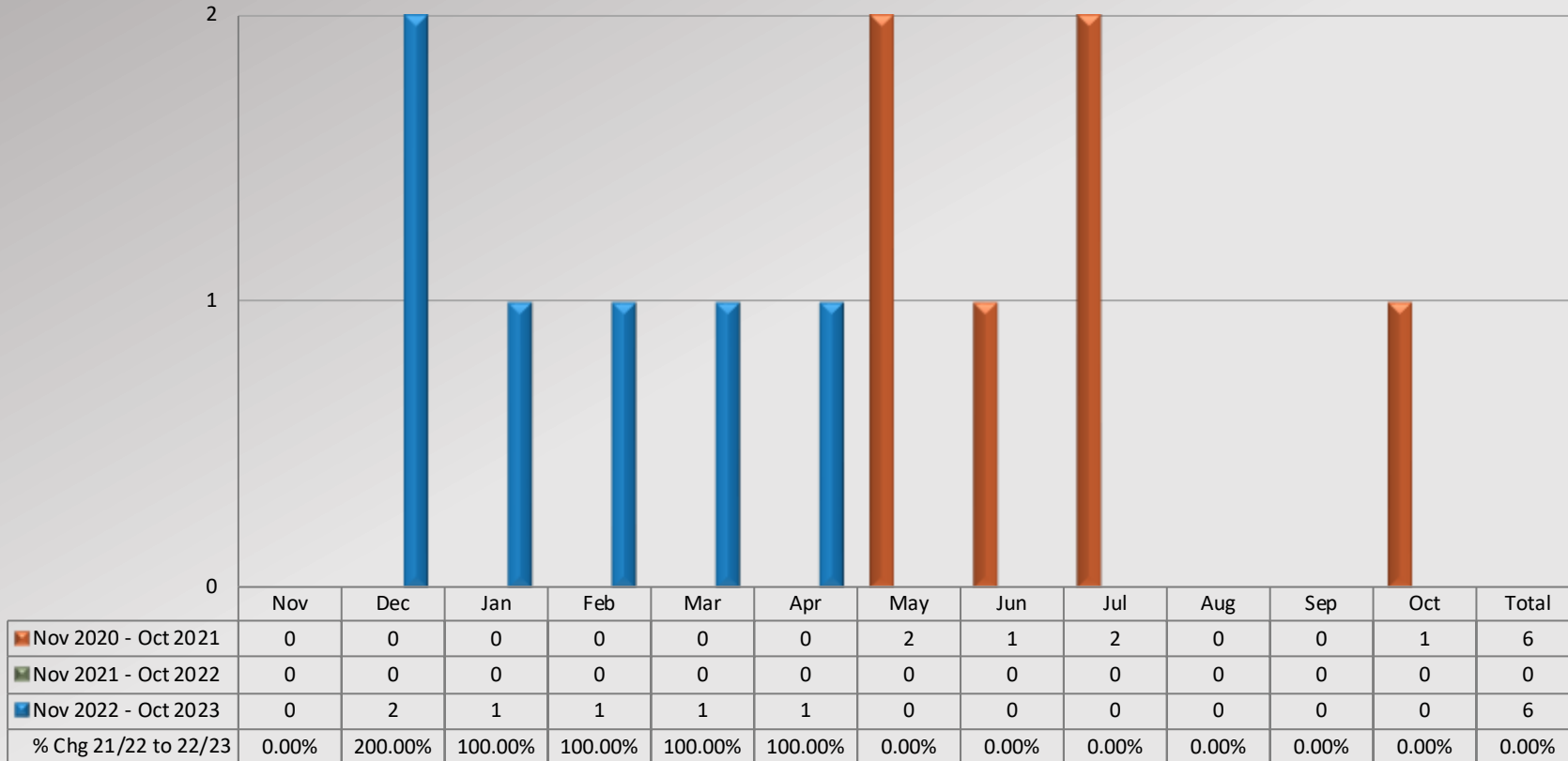


Watch Commander Service Comment Report

Public Commendations

Avalon Station

Total Public Commendations By Month



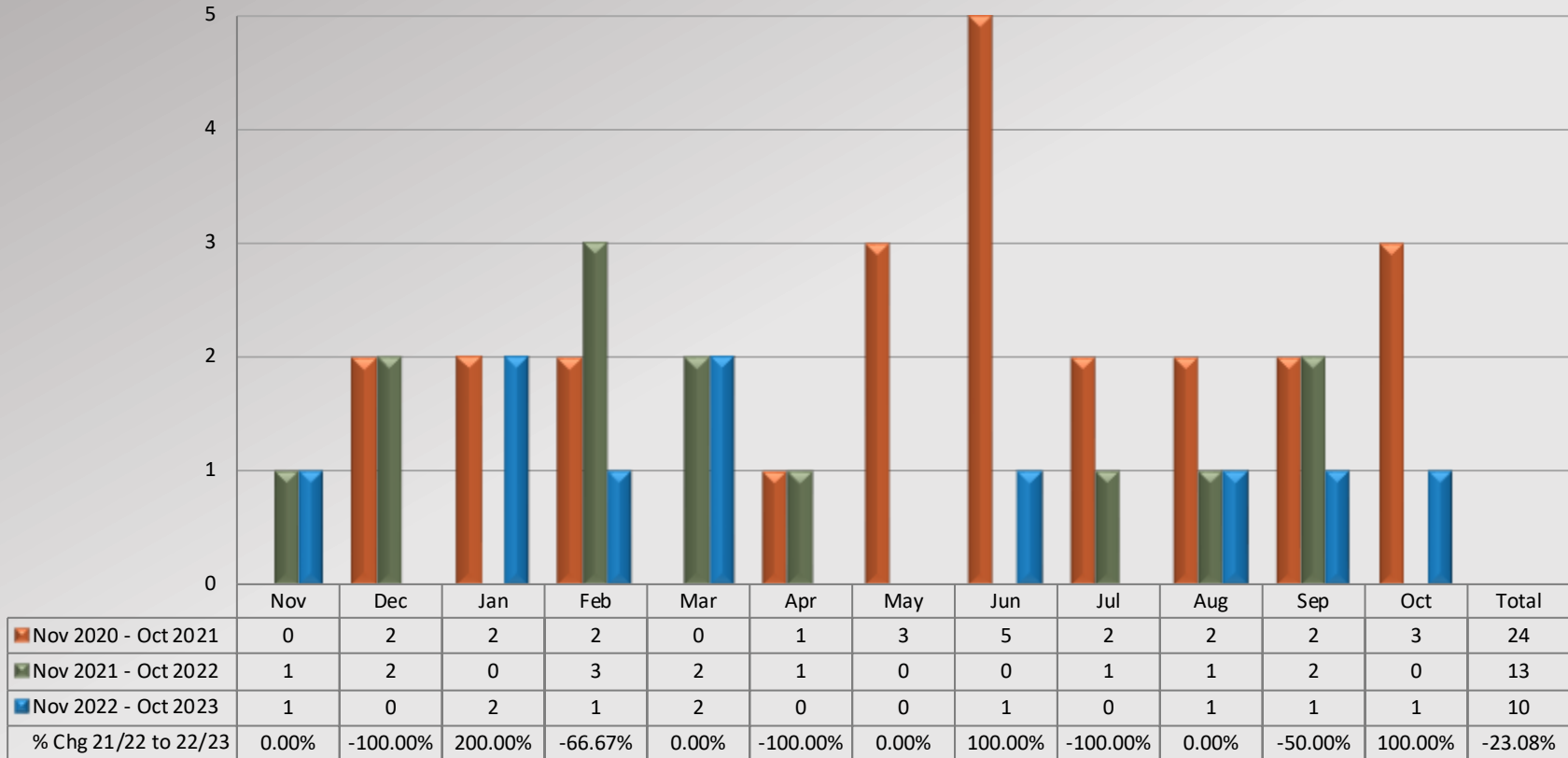


Watch Commander Service Comment Report

Public Commendations

Century Station

Total Public Commendations By Month



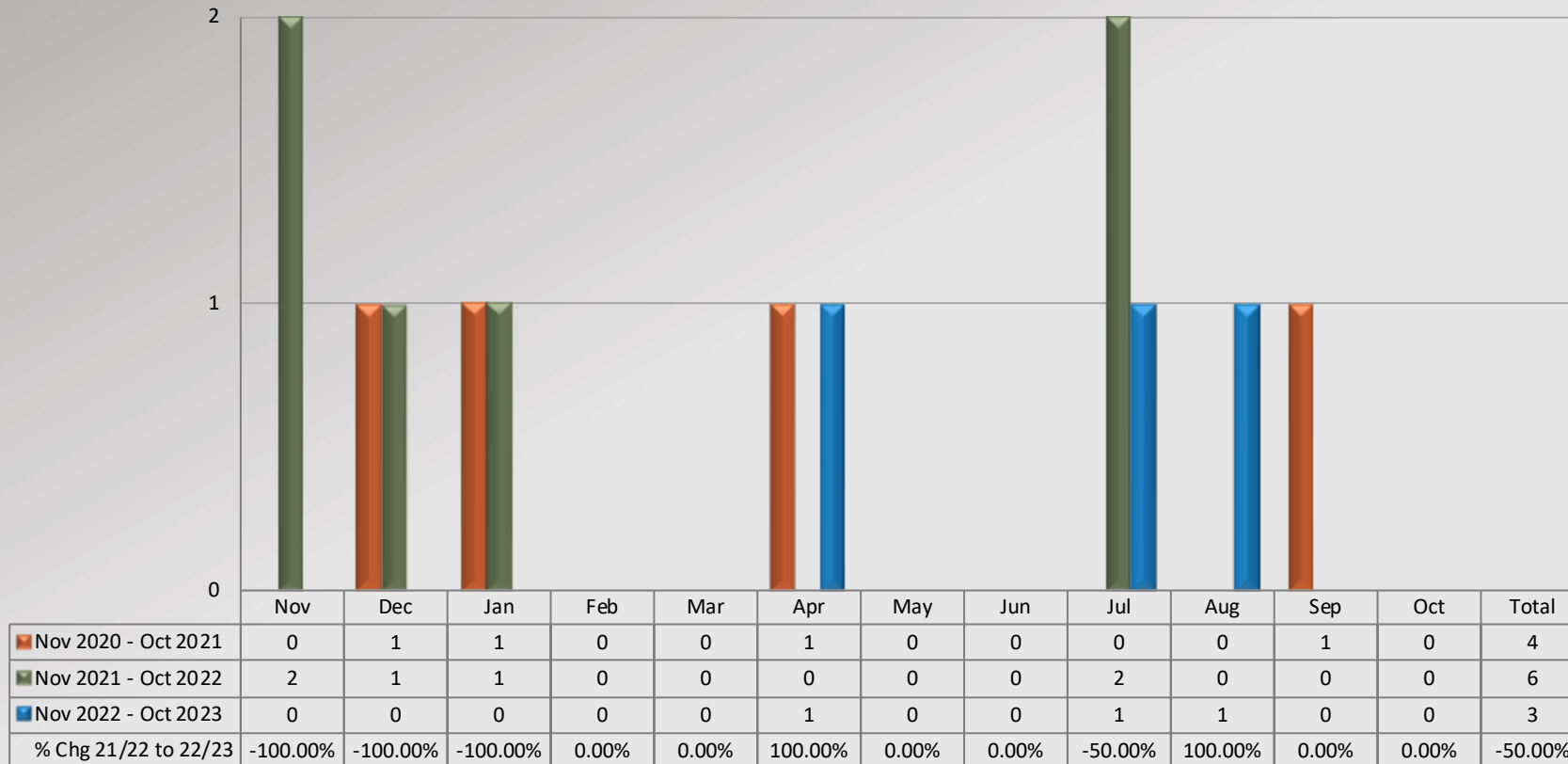


Watch Commander Service Comment Report

Public Commendations

Compton Station

Total Public Commendations By Month



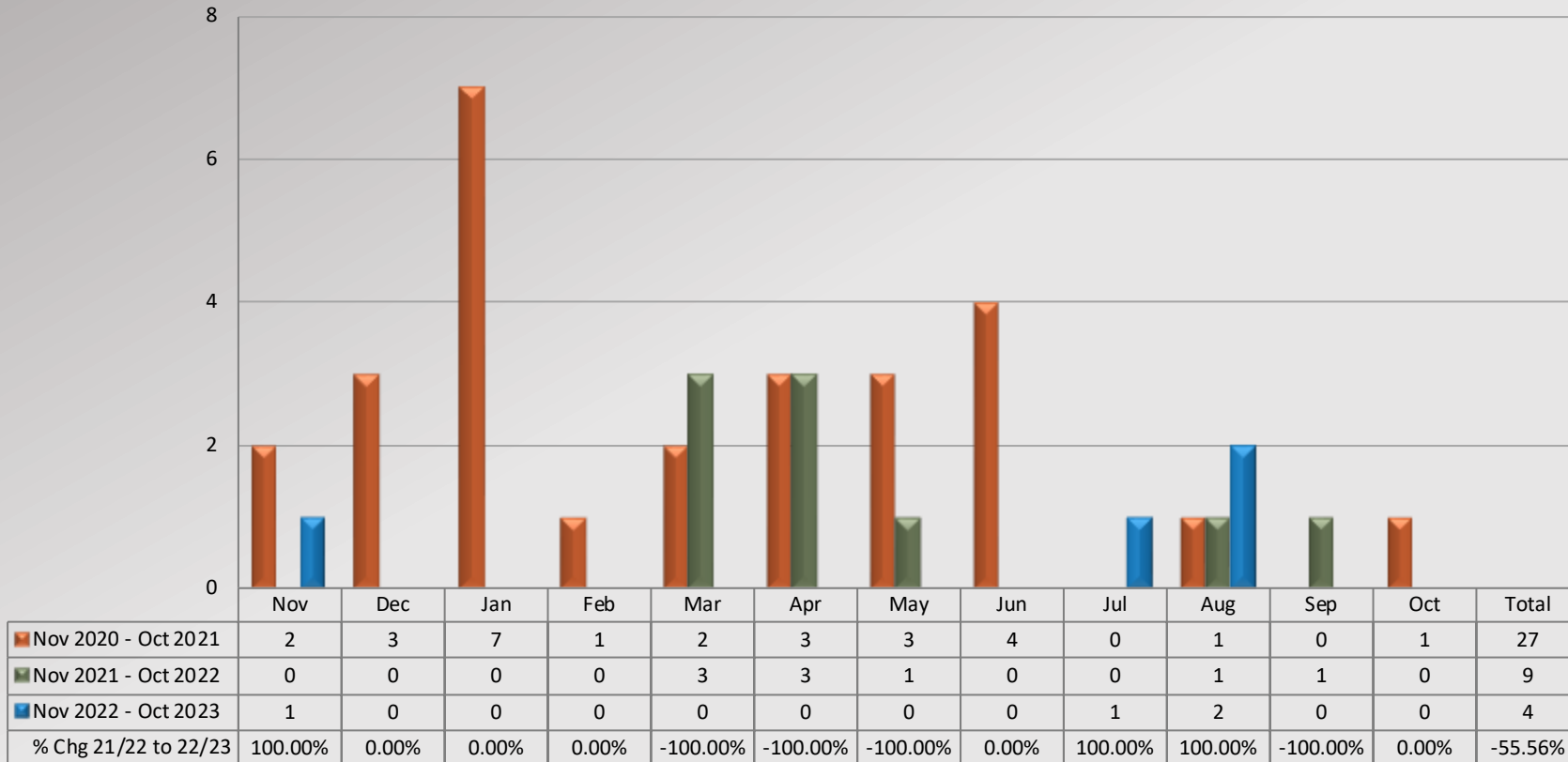


Watch Commander Service Comment Report

Public Commendations

East Los Angeles Station

Total Public Commendations By Month



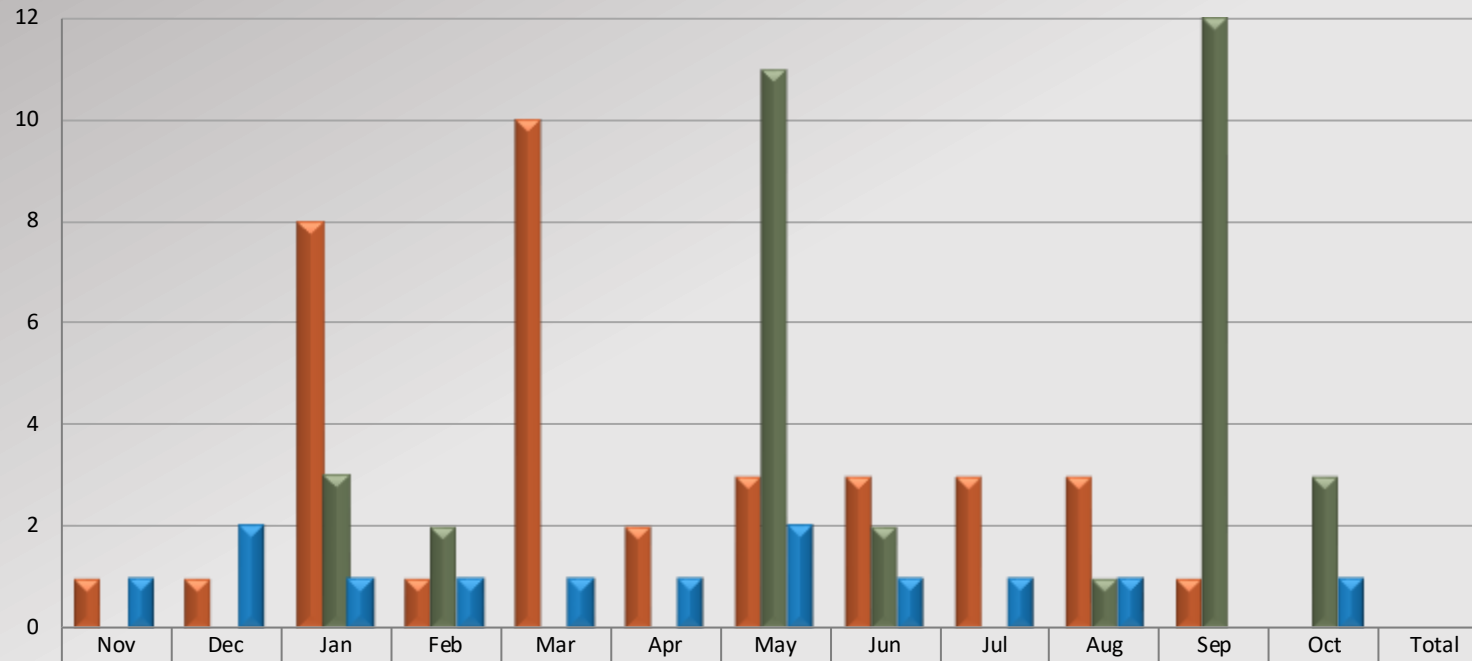


Watch Commander Service Comment Report

Public Commendations

Marina del Rey Station

Total Public Commendations By Month



Nov 2020 - Oct 2021	1	1	8	1	10	2	3	3	3	3	1	0	36
Nov 2021 - Oct 2022	0	0	3	2	0	0	11	2	0	1	12	3	34
Nov 2022 - Oct 2023	1	2	1	1	1	1	2	1	1	1	0	1	13
% Chg 21/22 to 22/23	100.00%	200.00%	-66.67%	-50.00%	100.00%	100.00%	-81.82%	-50.00%	100.00%	0.00%	-100.00%	-66.67%	-61.76%



Watch Commander Service Comment Report

Public Commendations

South Los Angeles Station

Total Public Commendations By Month

