

*Los Angeles County*

# **SHERIFF'S DEPARTMENT**

## **CENTRAL PATROL DIVISION**

**SHERIFF ROBERT G. LUNA**

*Capturing Data for the following time periods:*

*May 2020 – April 2021*

*May 2021 – April 2022*

*May 2022 – April 2023*





# **Watch Commander Service Comment Report**

## *Complaints – Personnel & Service*

**Central Patrol Division**

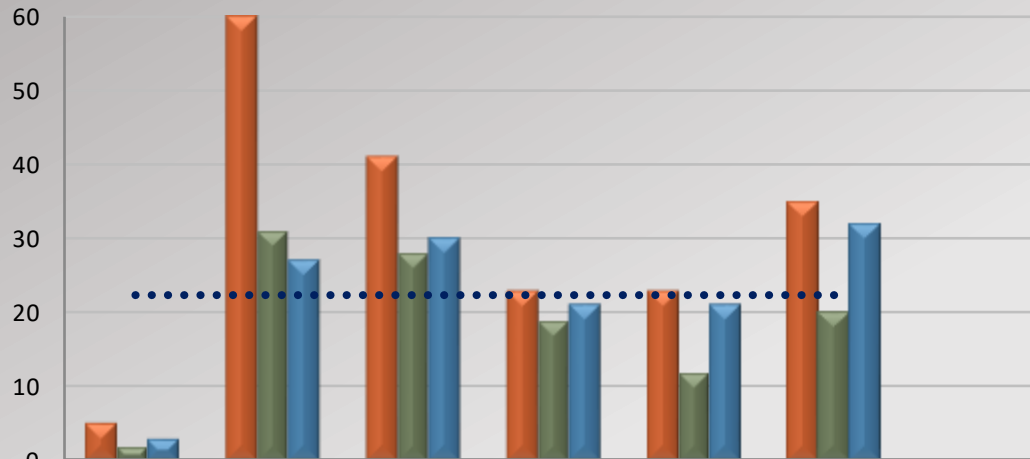


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

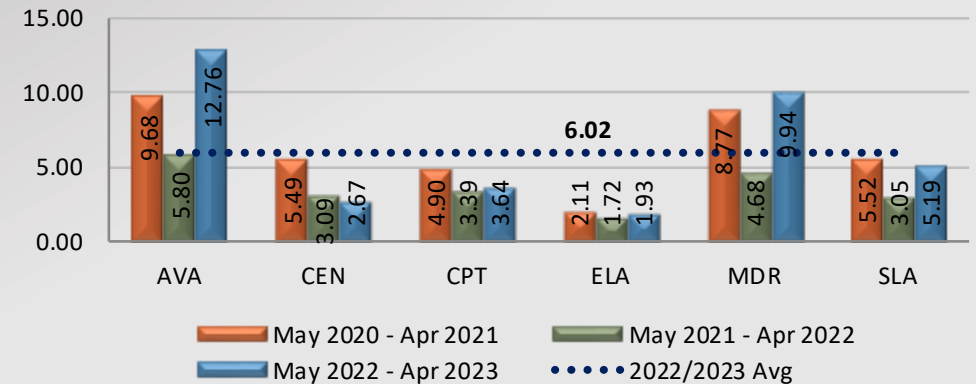
### Central Patrol Division

**Station Total Complaint Forms  
Personnel & Service**

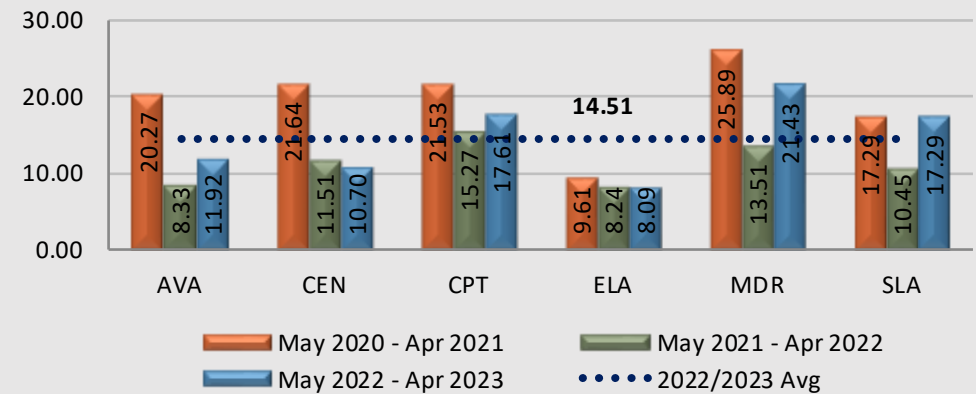


May 2020 - Apr 2021	5	60	41	23	23	35	187
May 2021 - Apr 2022	2	31	28	19	12	20	112
May 2022 - Apr 2023	3	27	30	21	21	32	134
% Chg 21/22 to 22/23	50.00%	-12.90%	7.14%	10.53%	75.00%	60.00%	19.64%
2022/2023 Avg	22.33	22.33	22.33	22.33	22.33	22.33	

**Total Complaint Forms per 10,000 Contacts**



**Total Complaint Forms per 100 Assigned Personnel**



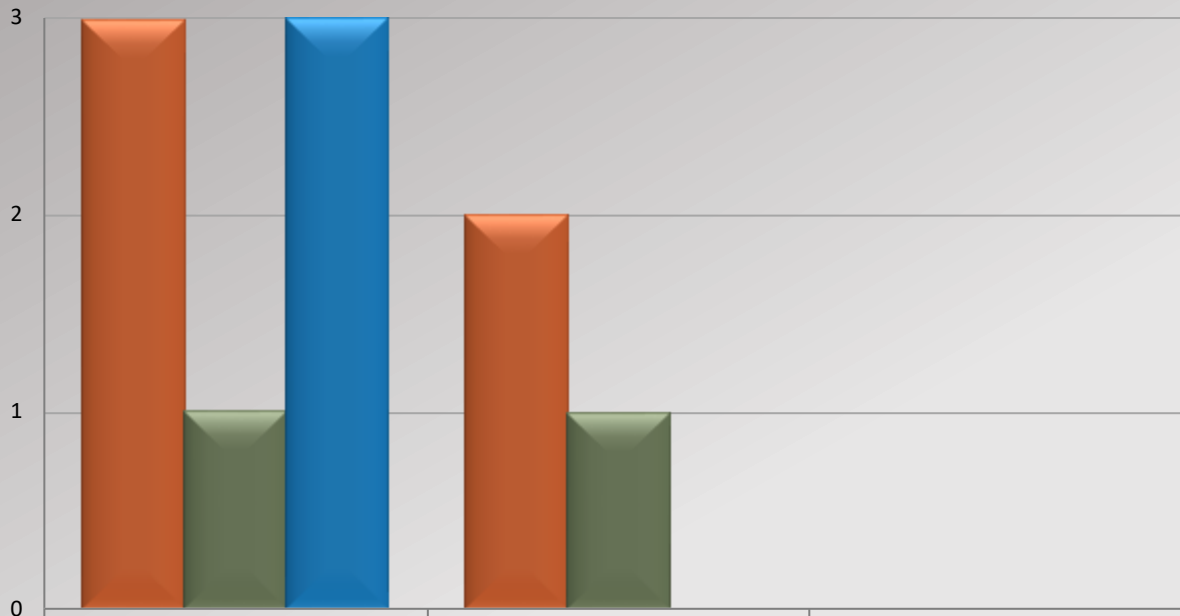


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

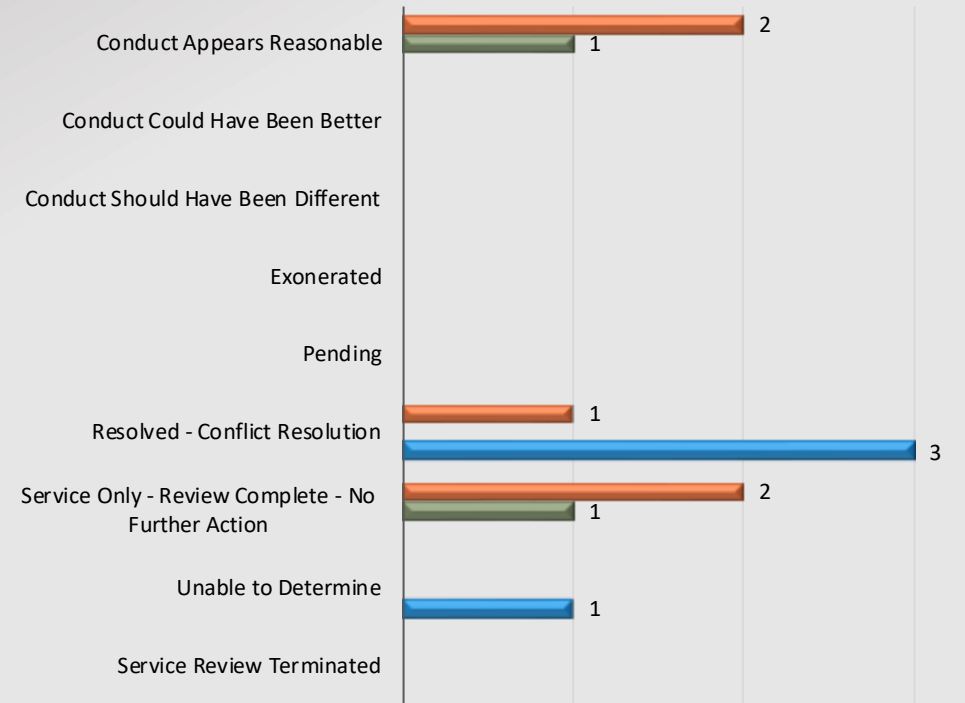
### Avalon Station

WCSCR's



May 2020 - Apr 2021	3	2	5
May 2021 - Apr 2022	1	1	2
May 2022 - Apr 2023	3	0	3
% Chg 21/22 to 22/23	200.00%	-100.00%	50.00%

Dispositions



May 2020 - Apr 2021 May 2021 - Apr 2022 May 2022 - Apr 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

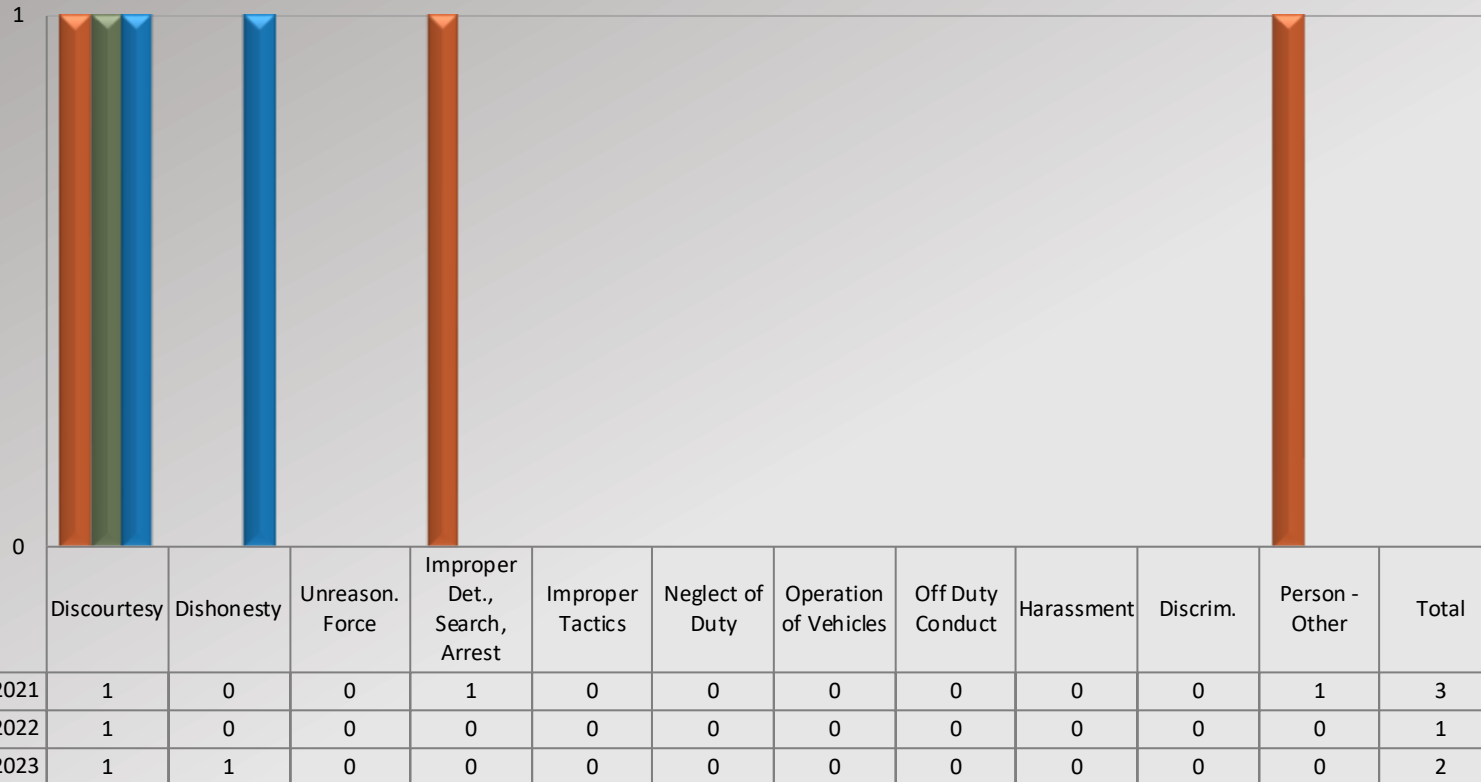


# Watch Commander Service Comment Report

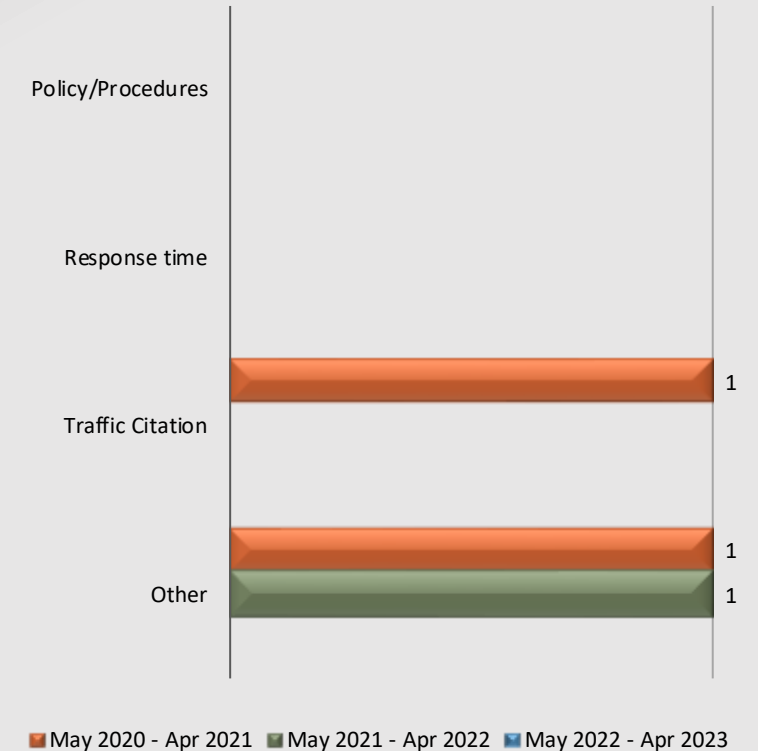
## Complaints – Personnel & Service

### Avalon Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.  
 Information provided by the respective unit and entered on 05/31/2023

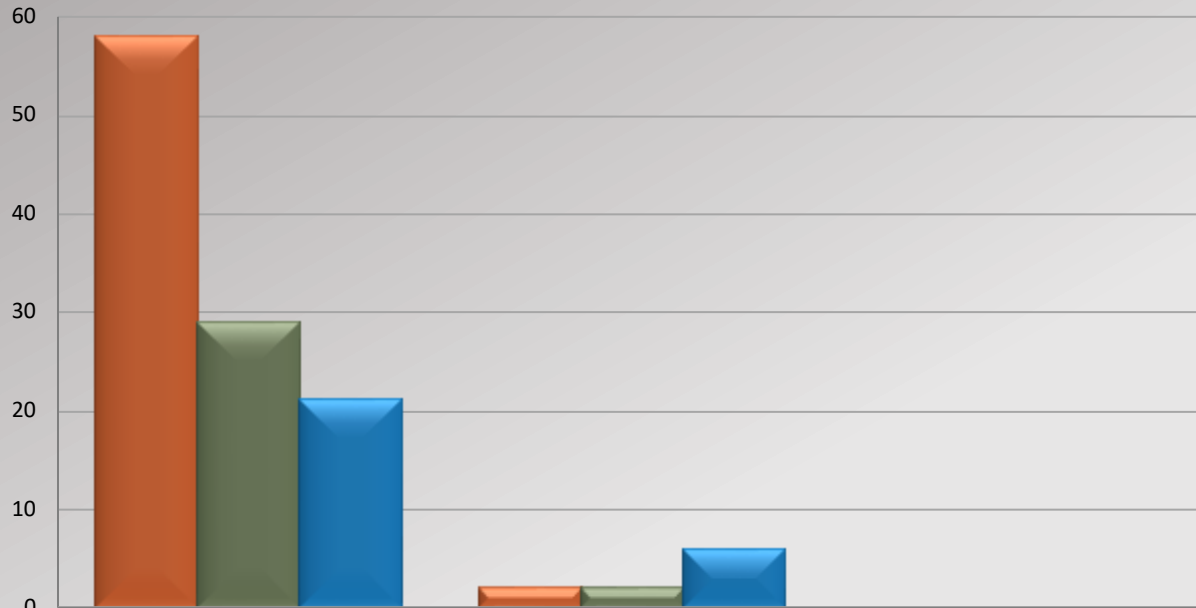


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

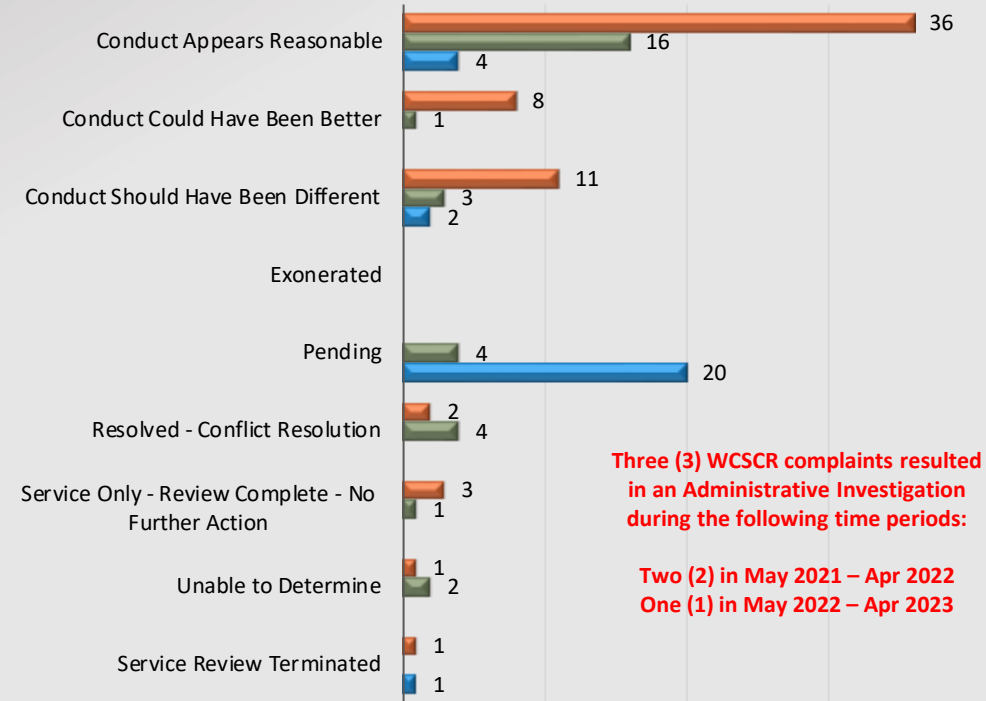
### Century Station

WCSCR's



May 2020 - Apr 2021	58	2	60
May 2021 - Apr 2022	29	2	31
May 2022 - Apr 2023	21	6	27
% Chg 21/22 to 22/23	-27.59%	200.00%	-12.90%

Dispositions



Three (3) WCSCR complaints resulted in an Administrative Investigation during the following time periods:

Two (2) in May 2021 – Apr 2022  
One (1) in May 2022 – Apr 2023

May 2020 - Apr 2021    May 2021 - Apr 2022    May 2022 - Apr 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

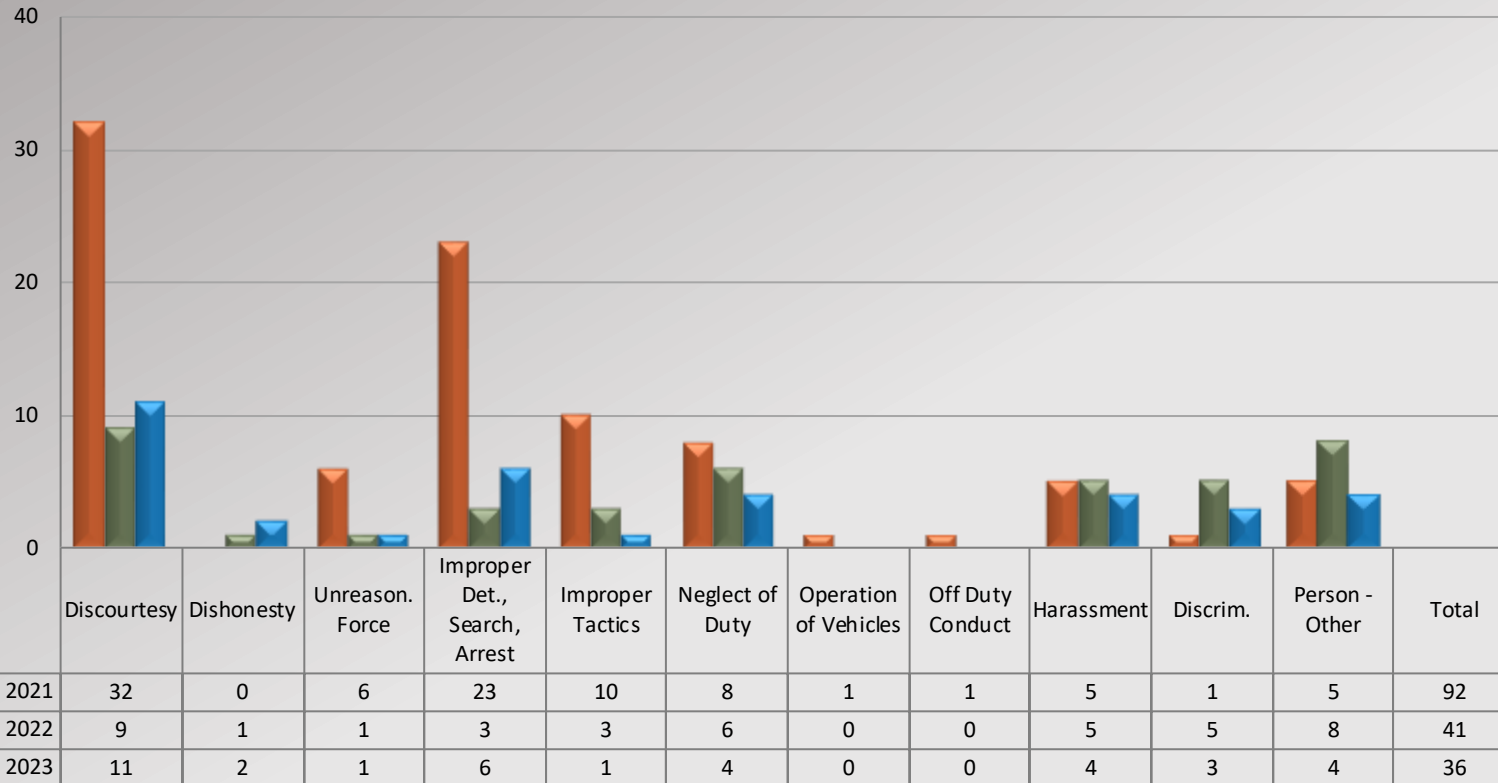


# Watch Commander Service Comment Report

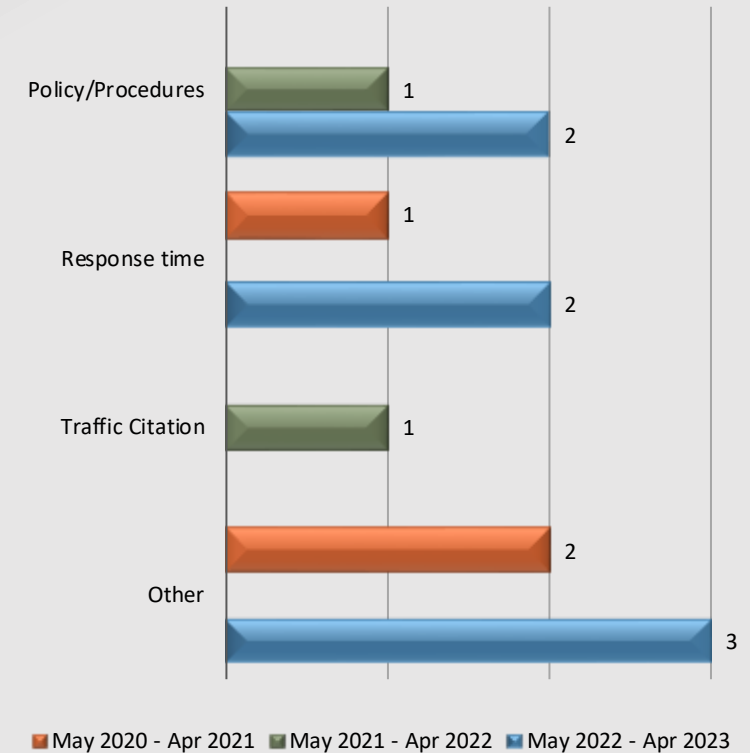
## Complaints – Personnel & Service

### Century Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 05/31/2023

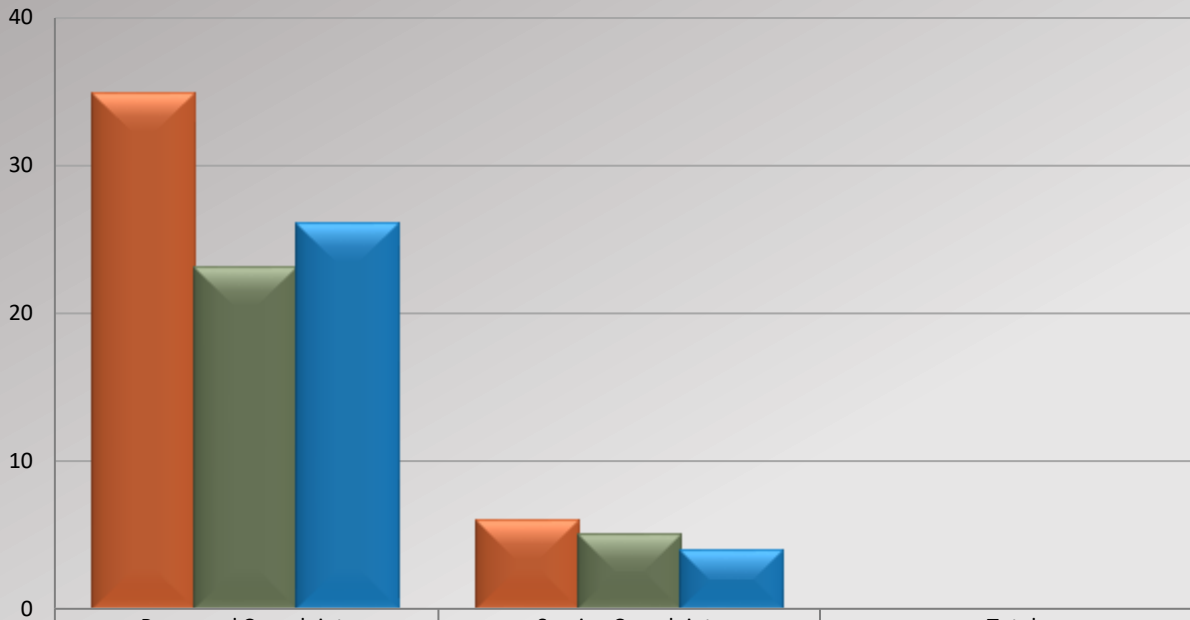


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

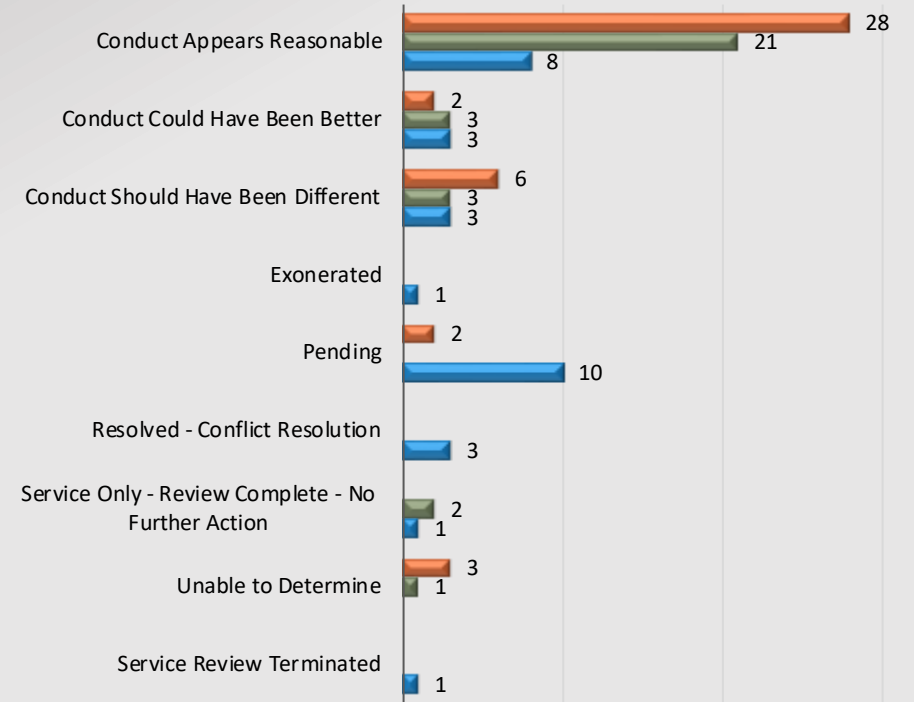
### Compton Station

WCSCR's



May 2020 - Apr 2021	35	6	41
May 2021 - Apr 2022	23	5	28
May 2022 - Apr 2023	26	4	30
% Chg 21/22 to 22/23	13.04%	-20.00%	7.14%

Dispositions



May 2020 - Apr 2021 May 2021 - Apr 2022 May 2022 - Apr 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.



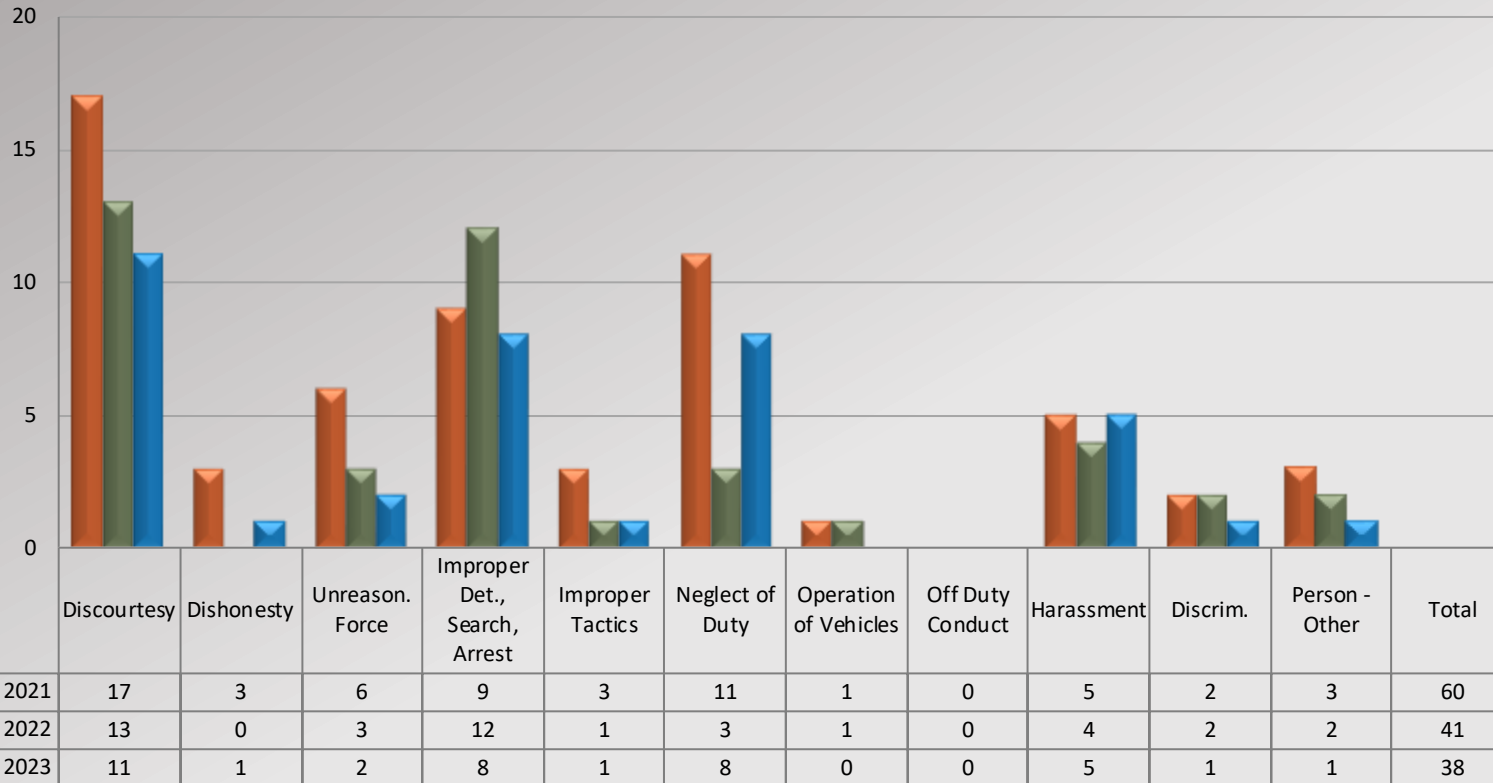


# Watch Commander Service Comment Report

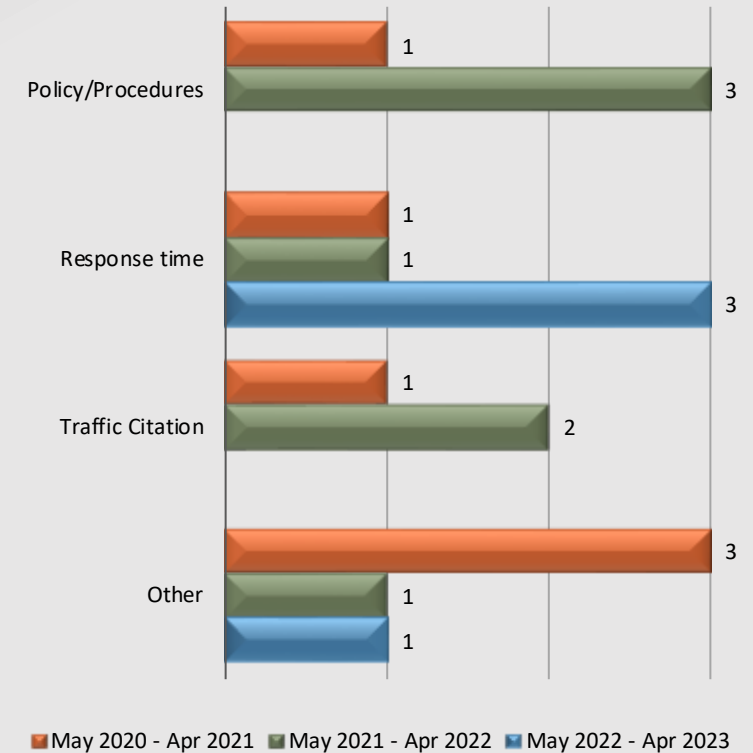
## Complaints – Personnel & Service

### Compton Station

**Personnel Complaints By Category**



**Service Complaints By Category**



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 05/31/2023

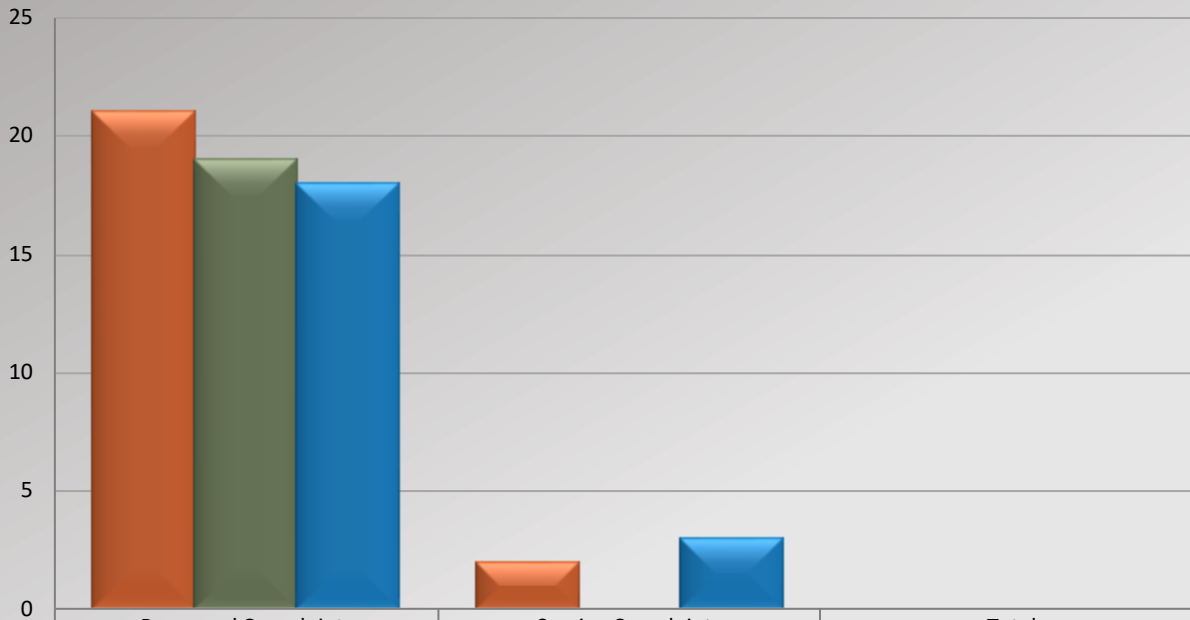


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

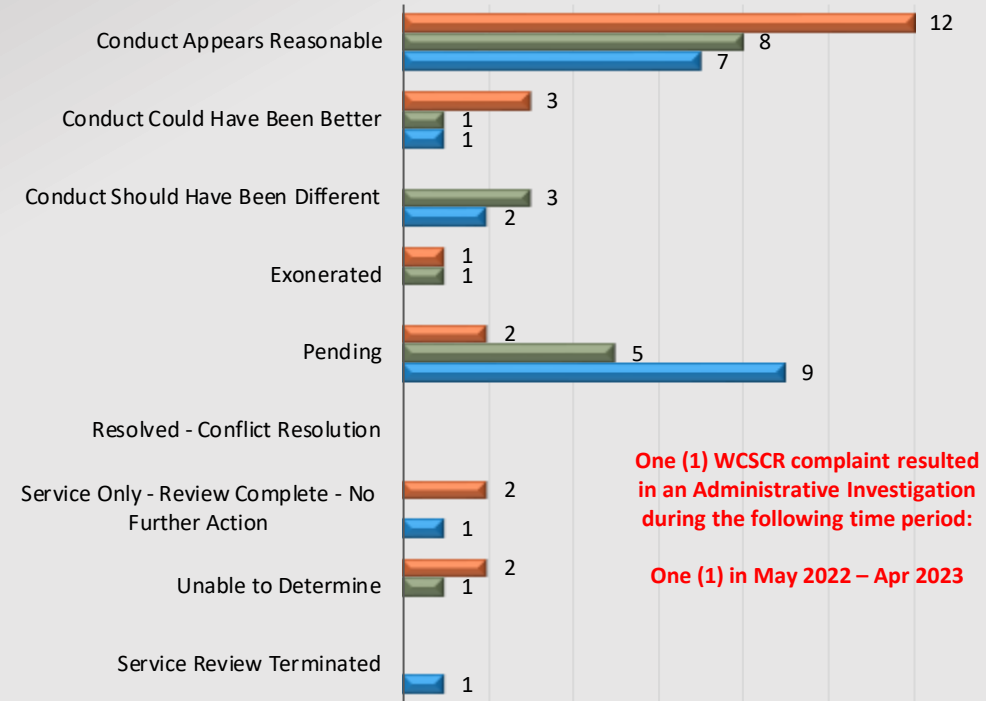
### East Los Angeles Station

WCSCR's



May 2020 - Apr 2021	21	2	23
May 2021 - Apr 2022	19	0	19
May 2022 - Apr 2023	18	3	21
% Chg 21/22 to 22/23	-5.26%	300.00%	10.53%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:

One (1) in May 2022 – Apr 2023

May 2020 - Apr 2021 May 2021 - Apr 2022 May 2022 - Apr 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

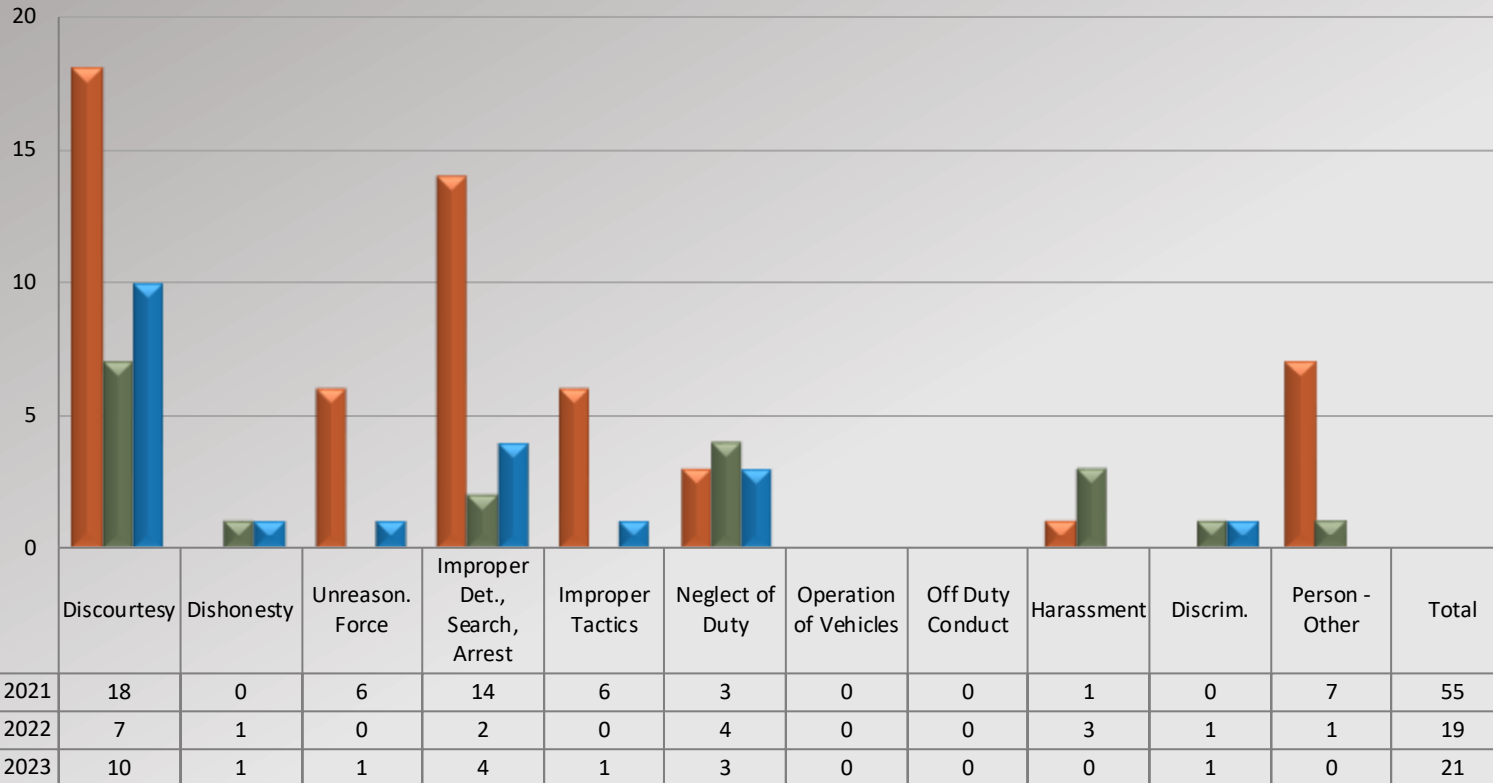


# Watch Commander Service Comment Report

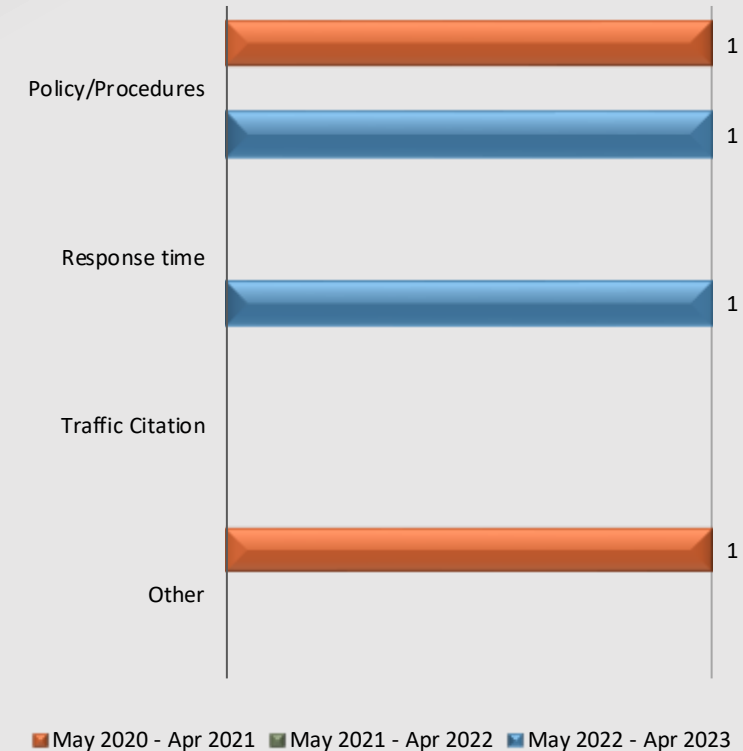
## Complaints – Personnel & Service

### East Los Angeles Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 05/31/2023

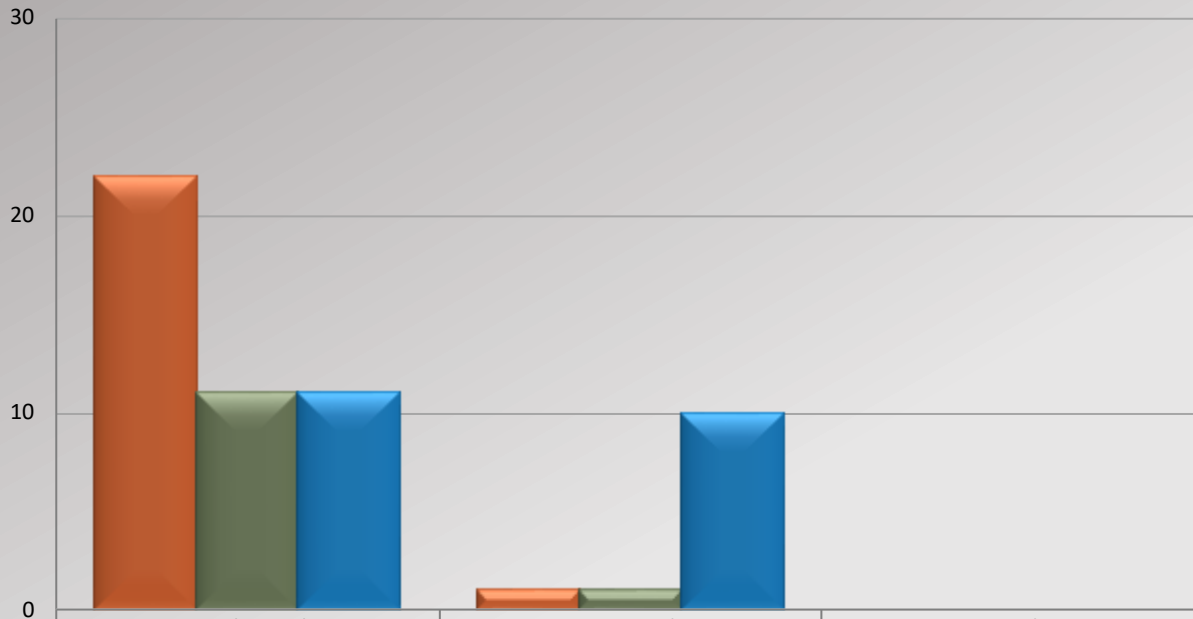


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

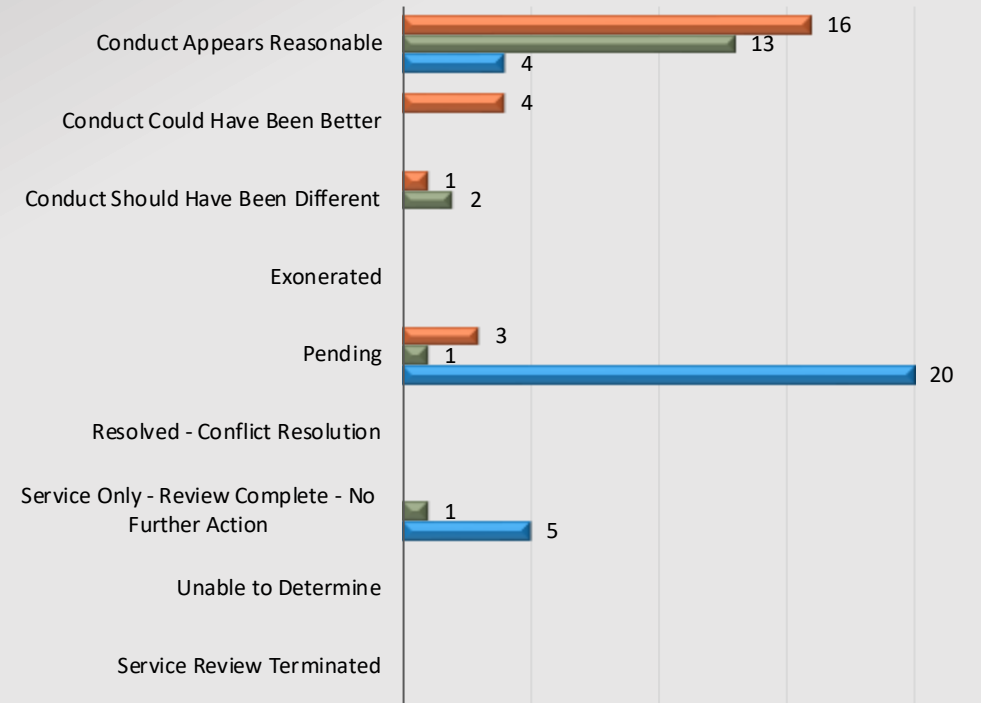
### Marina del Rey Station

WCSCR's



May 2020 - Apr 2021	22	1	23
May 2021 - Apr 2022	11	1	12
May 2022 - Apr 2023	11	10	21
% Chg 21/22 to 22/23	0.00%	900.00%	75.00%

Dispositions



May 2020 - Apr 2021 May 2021 - Apr 2022 May 2022 - Apr 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

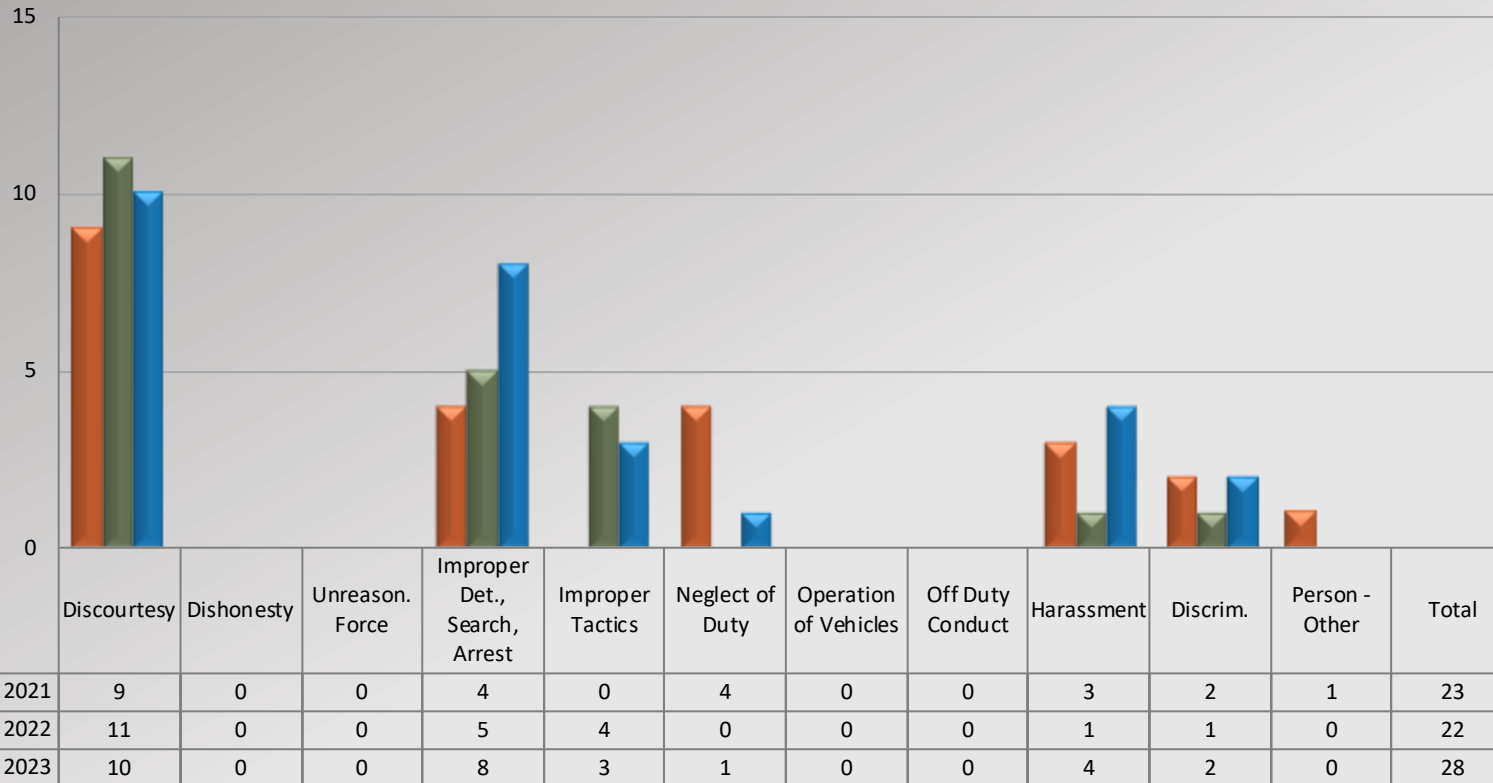


# Watch Commander Service Comment Report

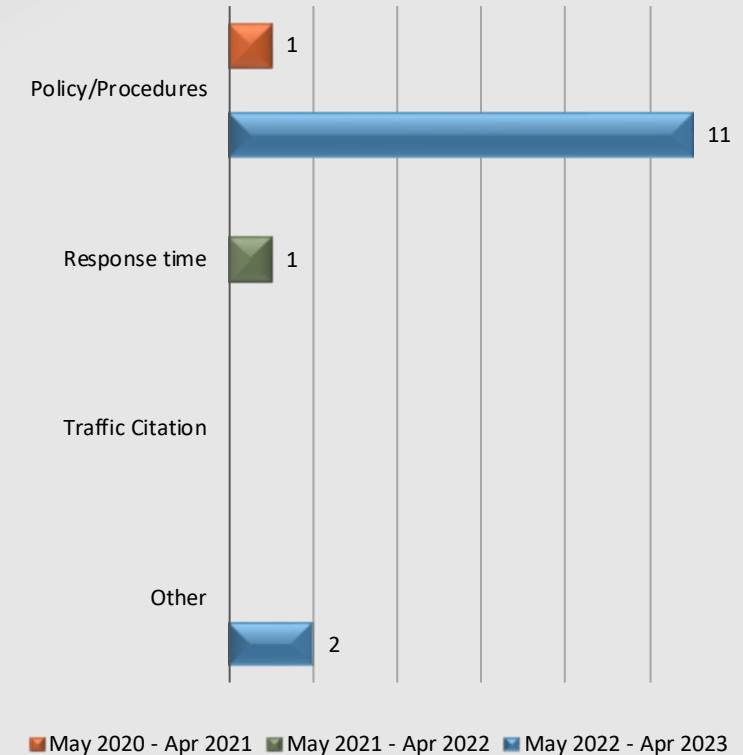
## Complaints – Personnel & Service

### Marina del Rey Station

**Personnel Complaints By Category**



**Service Complaints By Category**



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 05/31/2023

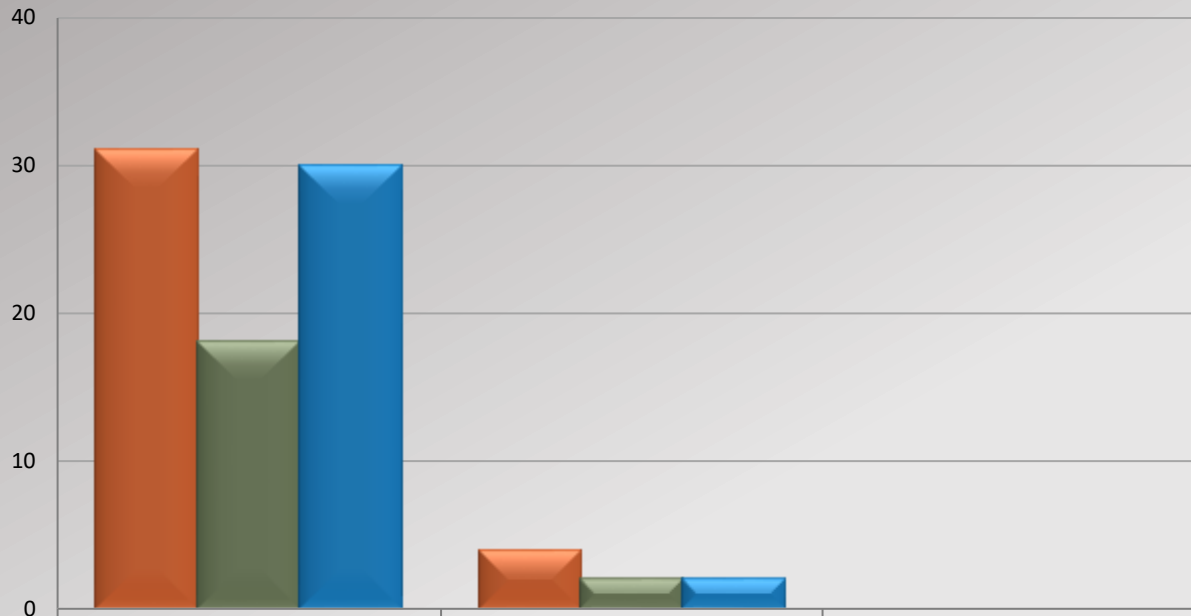


# Watch Commander Service Comment Report

## Complaints – Personnel & Service

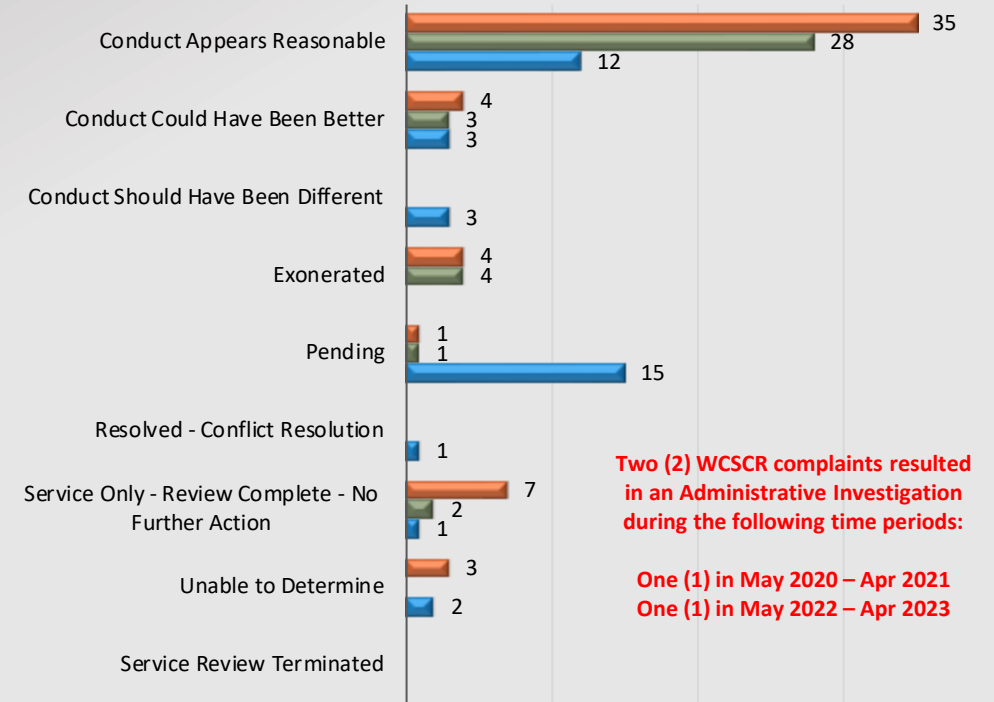
### South Los Angeles Station

WCSCR's



	Personnel Complaints	Service Complaints	Total
May 2020 - Apr 2021	31	4	35
May 2021 - Apr 2022	18	2	20
May 2022 - Apr 2023	30	2	32
% Chg 21/22 to 22/23	66.67%	0.00%	60.00%

Dispositions



Two (2) WCSCR complaints resulted in an Administrative Investigation during the following time periods:

One (1) in May 2020 – Apr 2021  
One (1) in May 2022 – Apr 2023

May 2020 - Apr 2021    May 2021 - Apr 2022    May 2022 - Apr 2023

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

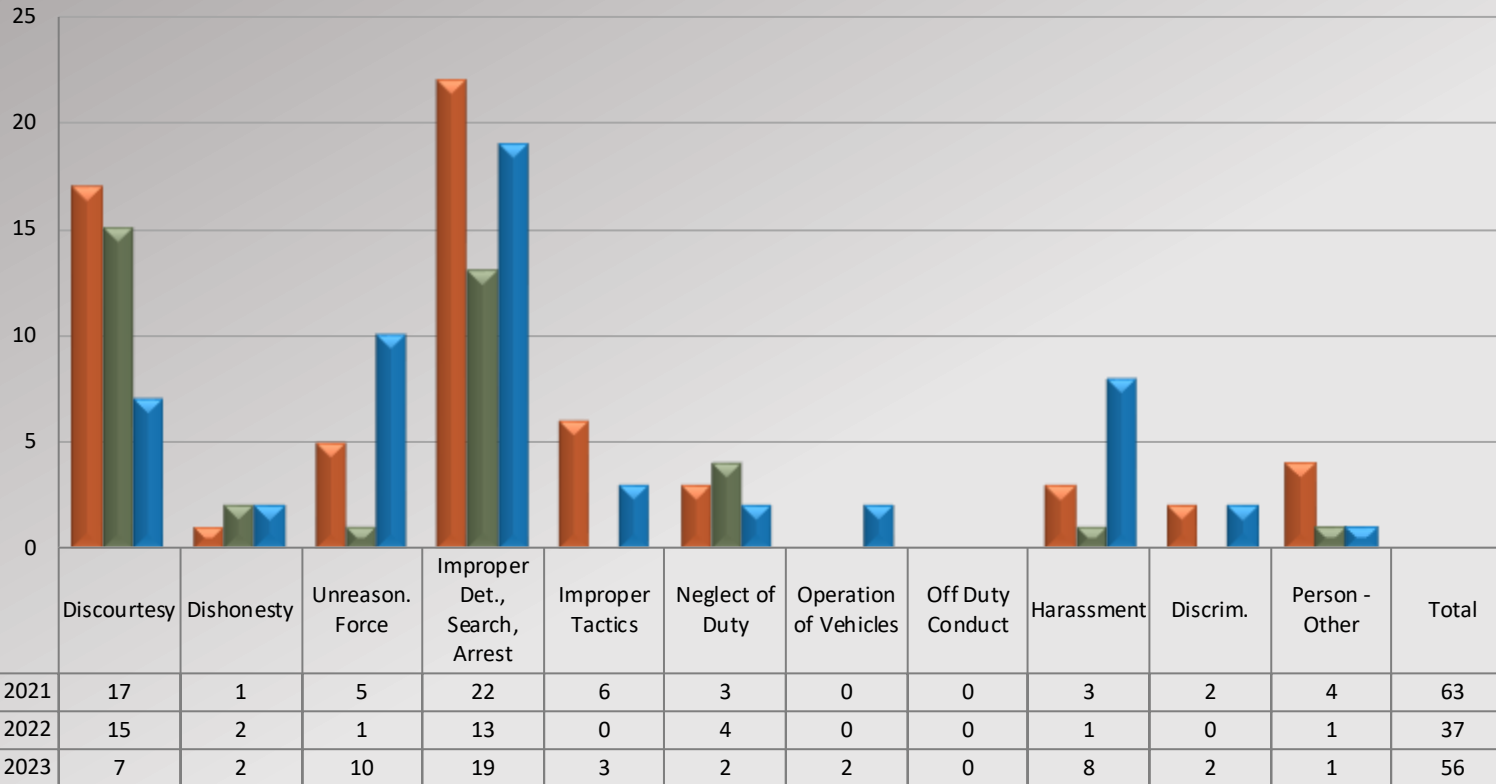


# Watch Commander Service Comment Report

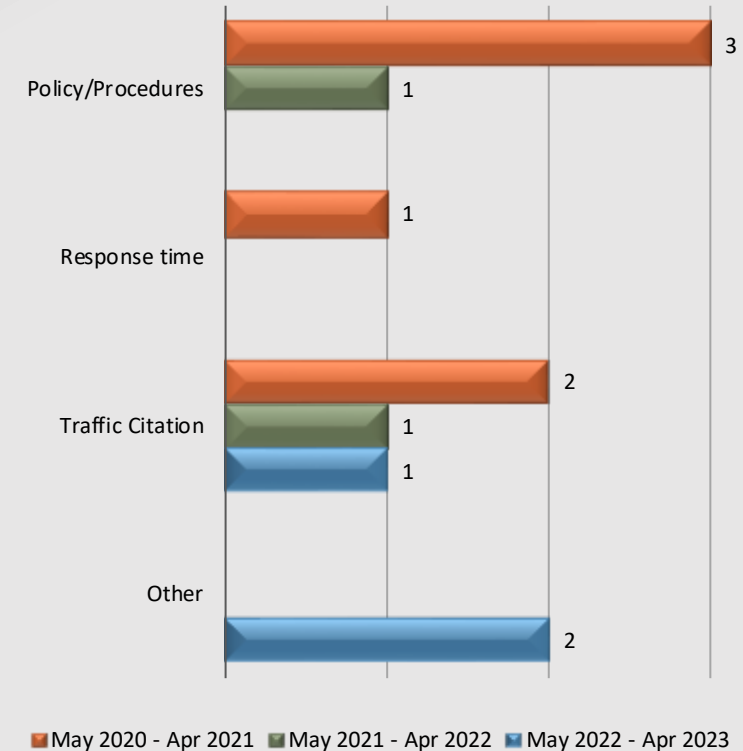
## Complaints – Personnel & Service

### South Los Angeles Station

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category. Information provided by the respective unit and entered on 05/31/2023



# **Watch Commander Service Comment Report**

## *Public Commendations*

**Central Patrol Division**



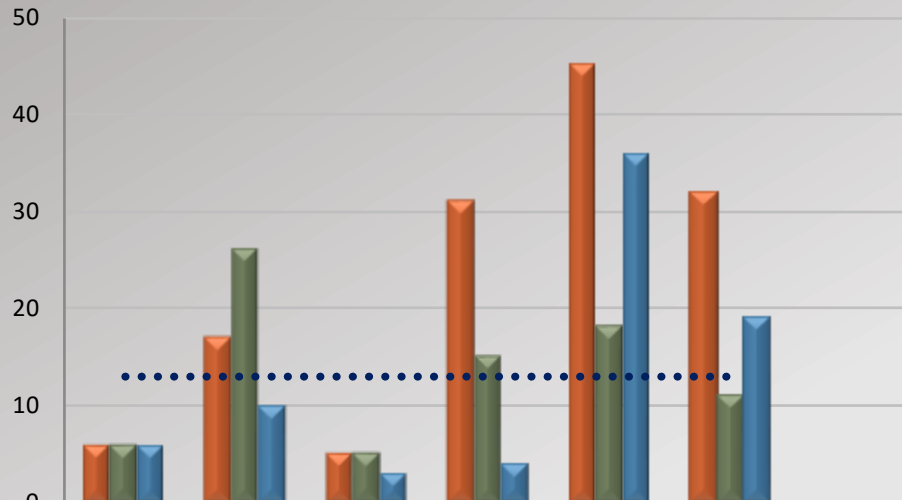


# Watch Commander Service Comment Report

## Public Commendations

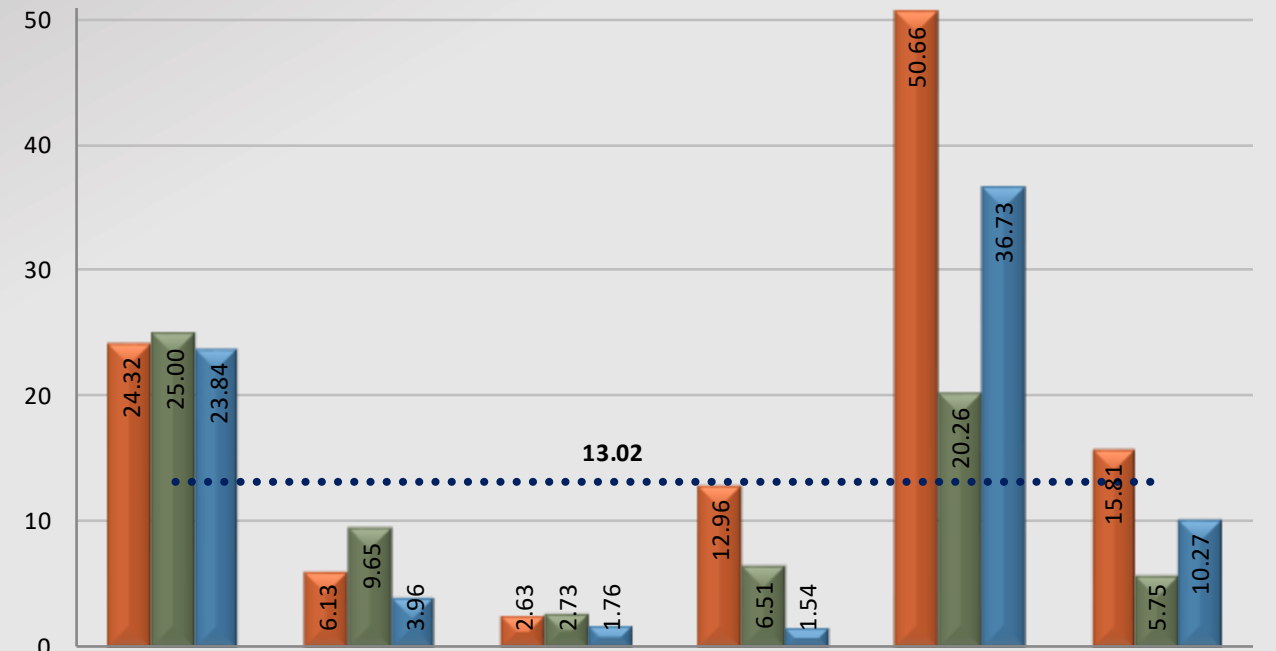
### Central Patrol Division

Station Public Commendations



	AVA	CEN	CPT	ELA	MDR	SLA	Total
May 2020 - Apr 2021	6	17	5	31	45	32	136
May 2021 - Apr 2022	6	26	5	15	18	11	81
May 2022 - Apr 2023	6	10	3	4	36	19	78
% Chg 21/22 to 22/23	0.00%	-61.54%	-40.00%	-73.33%	100.00%	72.73%	-3.70%
2022/2023 Avg	13.00	13.00	13.00	13.00	13.00	13.00	

Station Public Commendations per 100 Assigned Personnel



May 2020 - Apr 2021    May 2021 - Apr 2022    May 2022 - Apr 2023    2022/2023 Avg

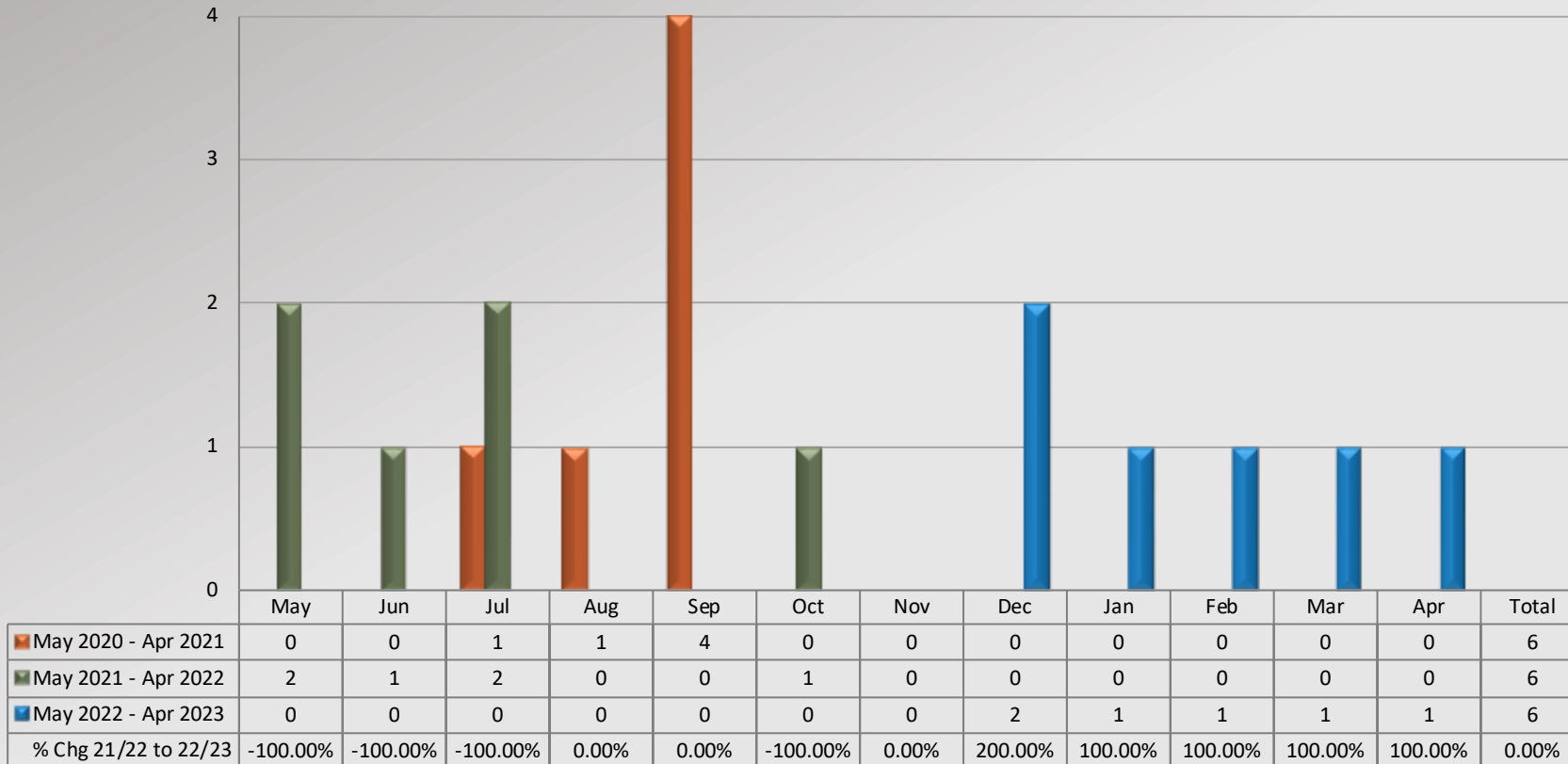


# Watch Commander Service Comment Report

## Public Commendations

### *Avalon Station*

Total Public Commendations By Month



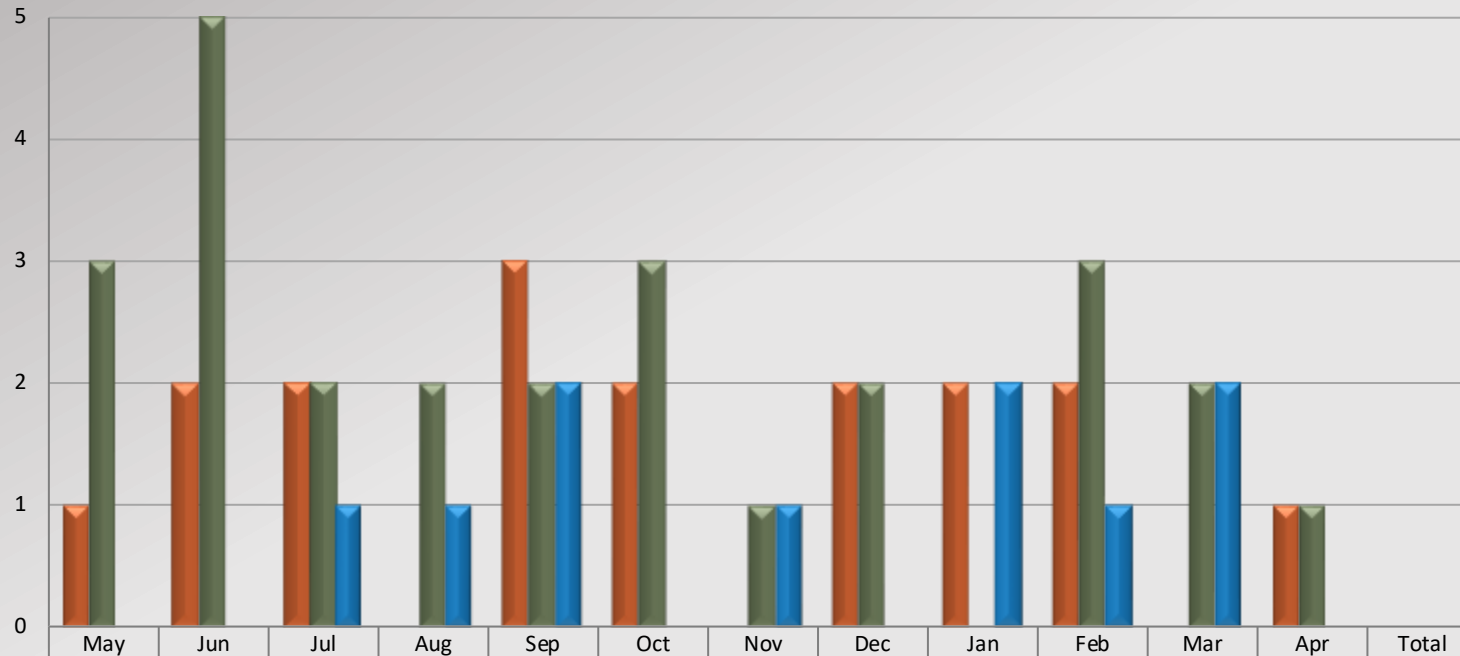


# Watch Commander Service Comment Report

## Public Commendations

### *Century Station*

**Total Public Commendations By Month**



May 2020 - Apr 2021	1	2	2	0	3	2	0	2	2	2	0	1	17
May 2021 - Apr 2022	3	5	2	2	2	3	1	2	0	3	2	1	26
May 2022 - Apr 2023	0	0	1	1	2	0	1	0	2	1	2	0	10
% Chg 21/22 to 22/23	-100.00%	-100.00%	-50.00%	-50.00%	0.00%	-100.00%	0.00%	-100.00%	200.00%	-66.67%	0.00%	-100.00%	-61.54%



# Watch Commander Service Comment Report

## Public Commendations

### Compton Station

Total Public Commendations By Month



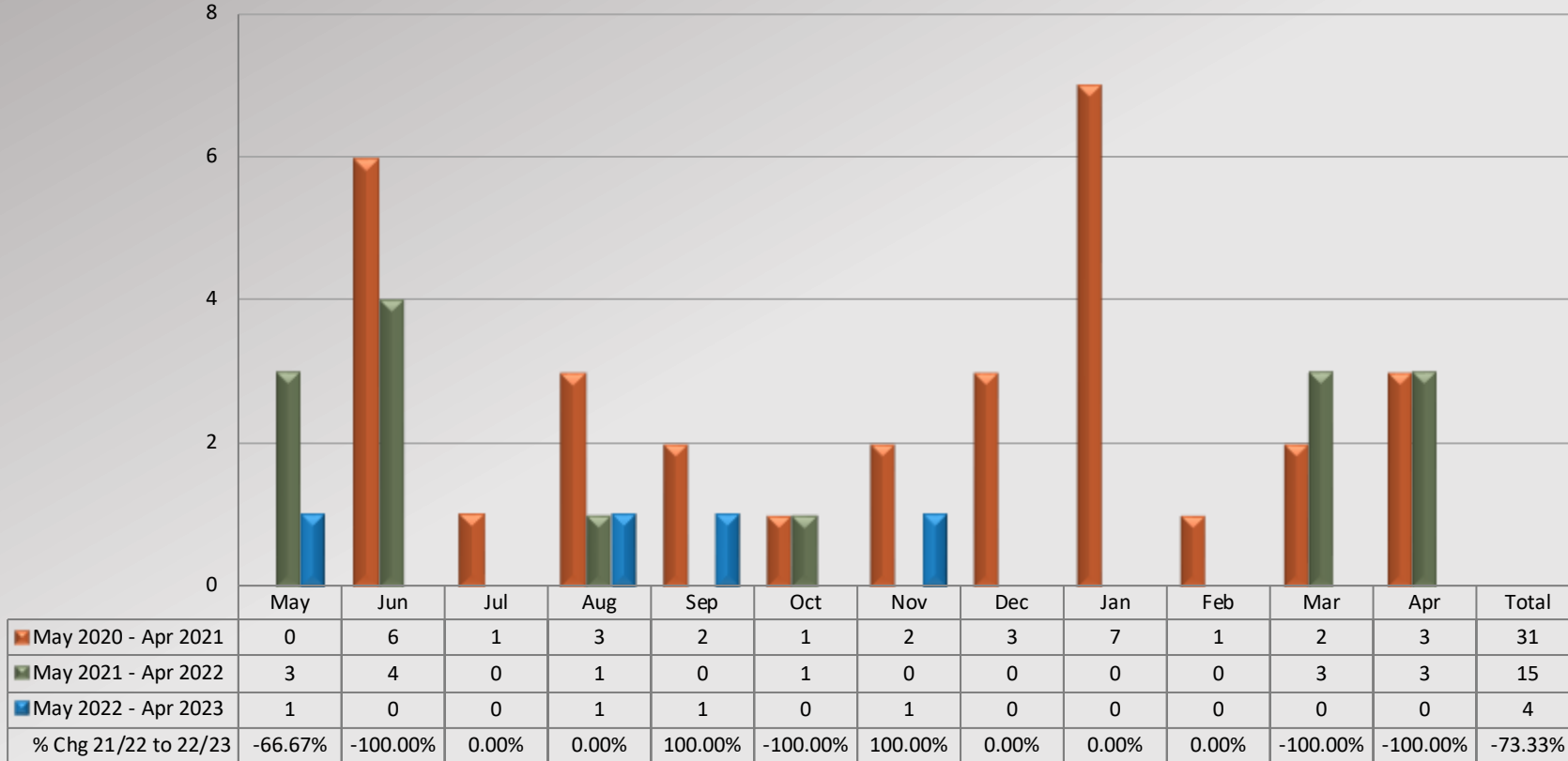


# Watch Commander Service Comment Report

## Public Commendations

### East Los Angeles Station

Total Public Commendations By Month



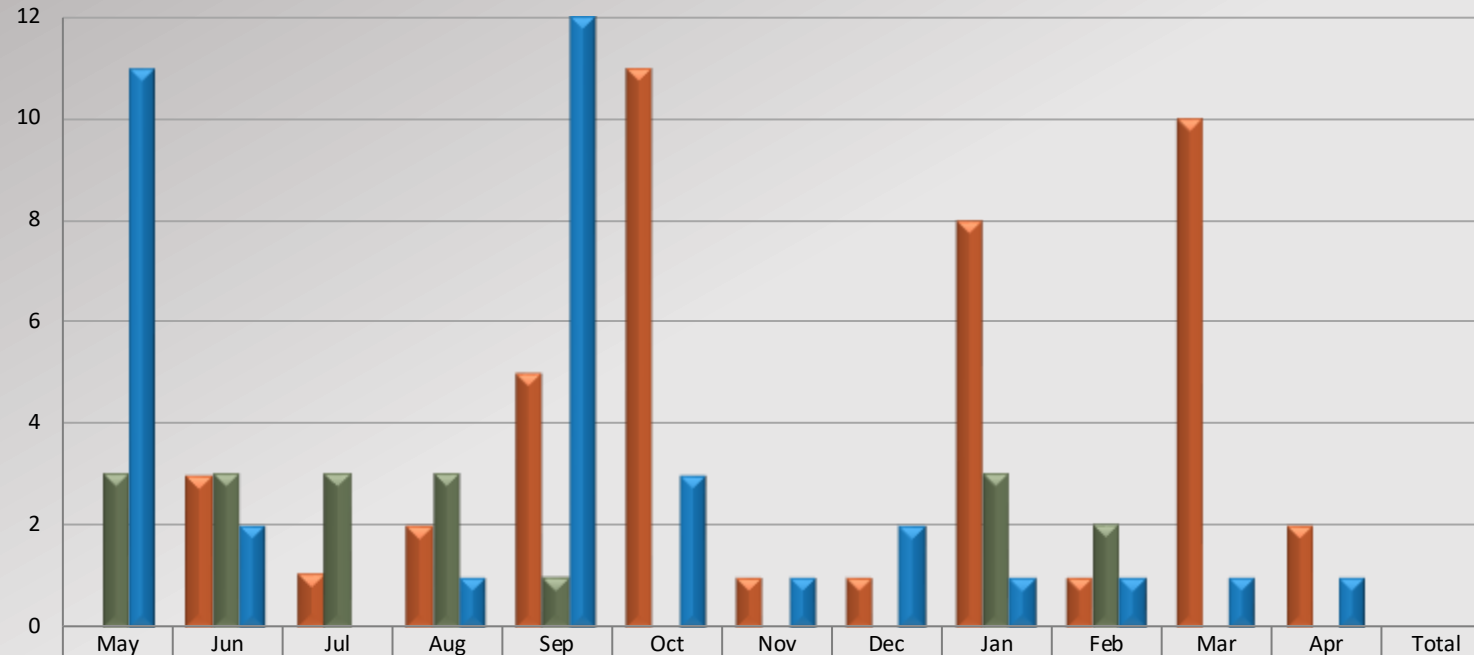


# Watch Commander Service Comment Report

## Public Commendations

### Marina del Rey Station

Total Public Commendations By Month



	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
May 2020 - Apr 2021	0	3	1	2	5	11	1	1	8	1	10	2	45
May 2021 - Apr 2022	3	3	3	3	1	0	0	0	3	2	0	0	18
May 2022 - Apr 2023	11	2	0	1	12	3	1	2	1	1	1	1	36
% Chg 21/22 to 22/23	266.67%	-33.33%	-100.00%	-66.67%	1100.00%	300.00%	100.00%	200.00%	-66.67%	-50.00%	100.00%	100.00%	100.00%



# Watch Commander Service Comment Report

## Public Commendations

### South Los Angeles Station

Total Public Commendations By Month

