

Los Angeles County

SHERIFF'S DEPARTMENT

COURT SERVICES DIVISION

SHERIFF ROBERT G. LUNA

Capturing Data for the following time periods:

January 2020 – December 2020

January 2021 – December 2021

January 2022 – December 2022





Watch Commander Service Comment Report

Complaints – Personnel & Service

Court Services Division

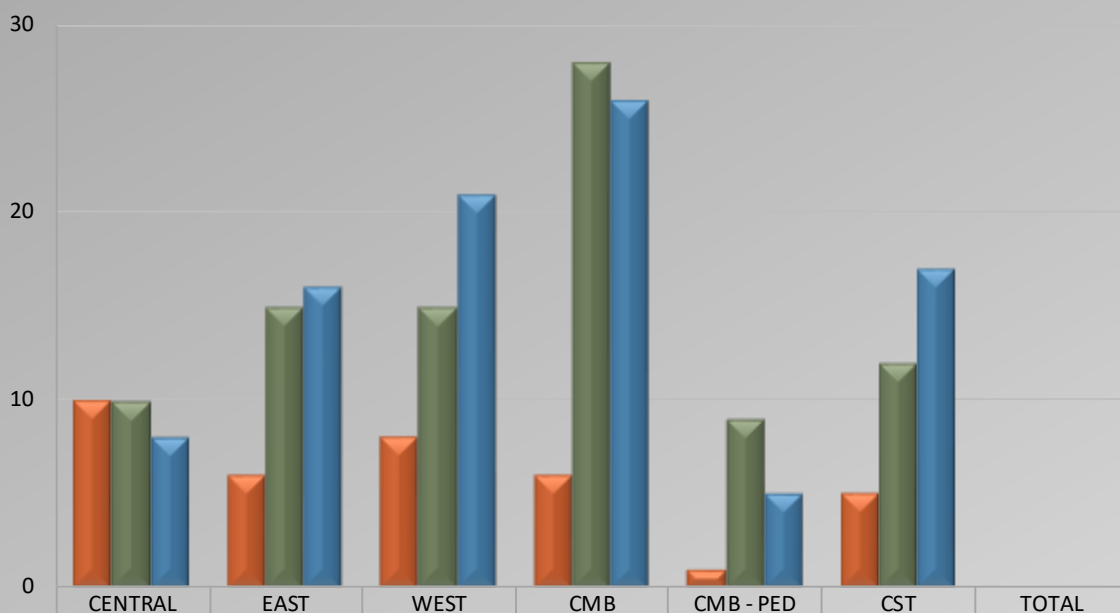


Watch Commander Service Comment Report

Complaints – Personnel & Service

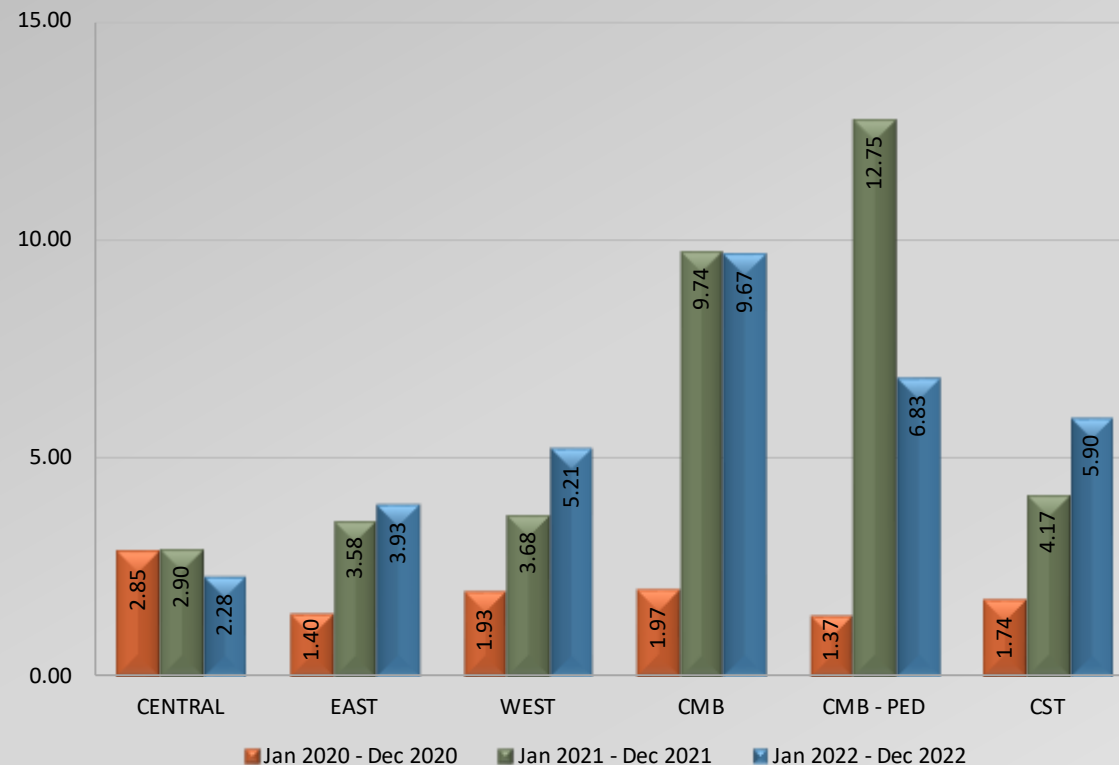
Court Services Division

Division Total



	CENTRAL	EAST	WEST	CMB	CMB - PED	CST	TOTAL
Jan 2020 - Dec 2020	10	6	8	6	1	5	36
Jan 2021 - Dec 2021	10	15	15	28	9	12	89
Jan 2022 - Dec 2022	8	16	21	26	5	17	93
% Chg 2021 to 2022	-20.00%	6.67%	40.00%	-7.14%	-44.44%	41.67%	4.49%

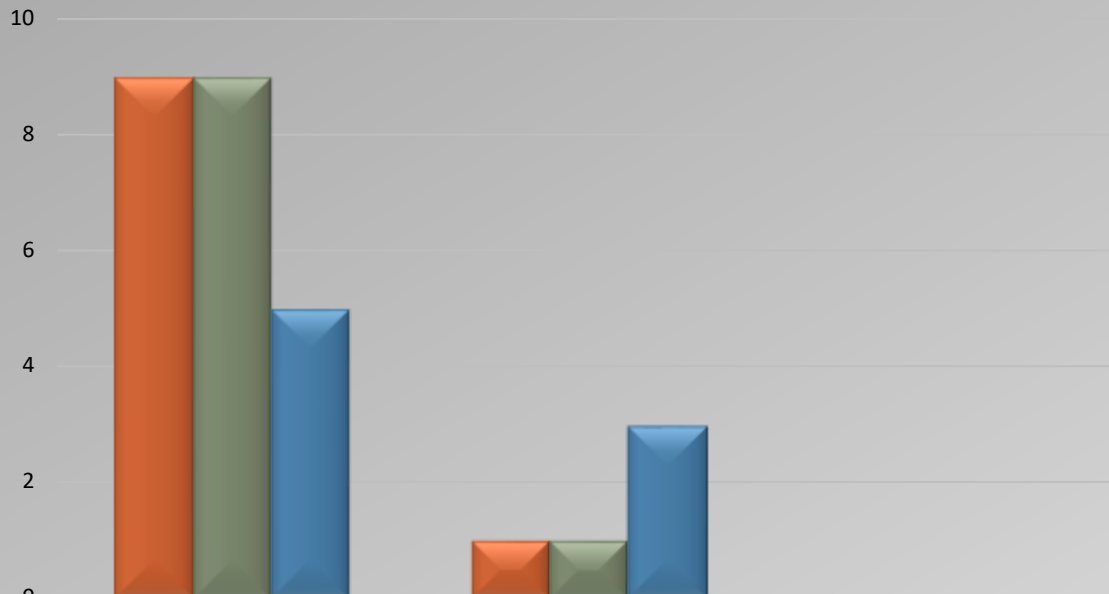
Total Complaint Forms per 100 Assigned Personnel





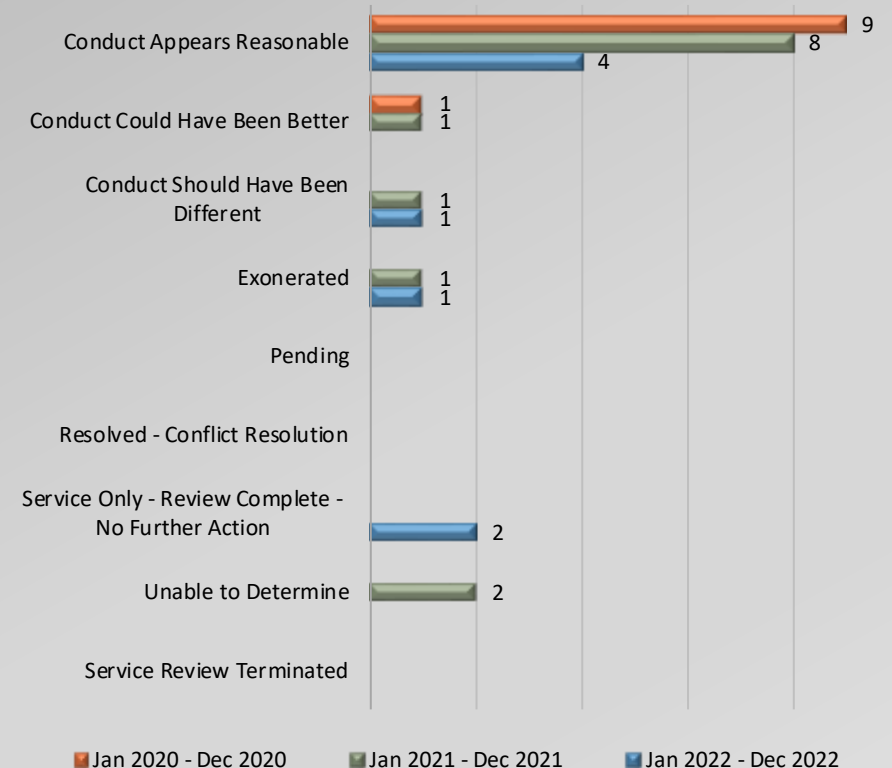
Watch Commander Service Comment Report Complaints – Personnel & Service Central Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2020 - Dec 2020	9	1	10
Jan 2021 - Dec 2021	9	1	10
Jan 2022 - Dec 2022	5	3	8
% Chg 2021 to 2022	-44.44%	200.00%	-20.00%

Dispositions

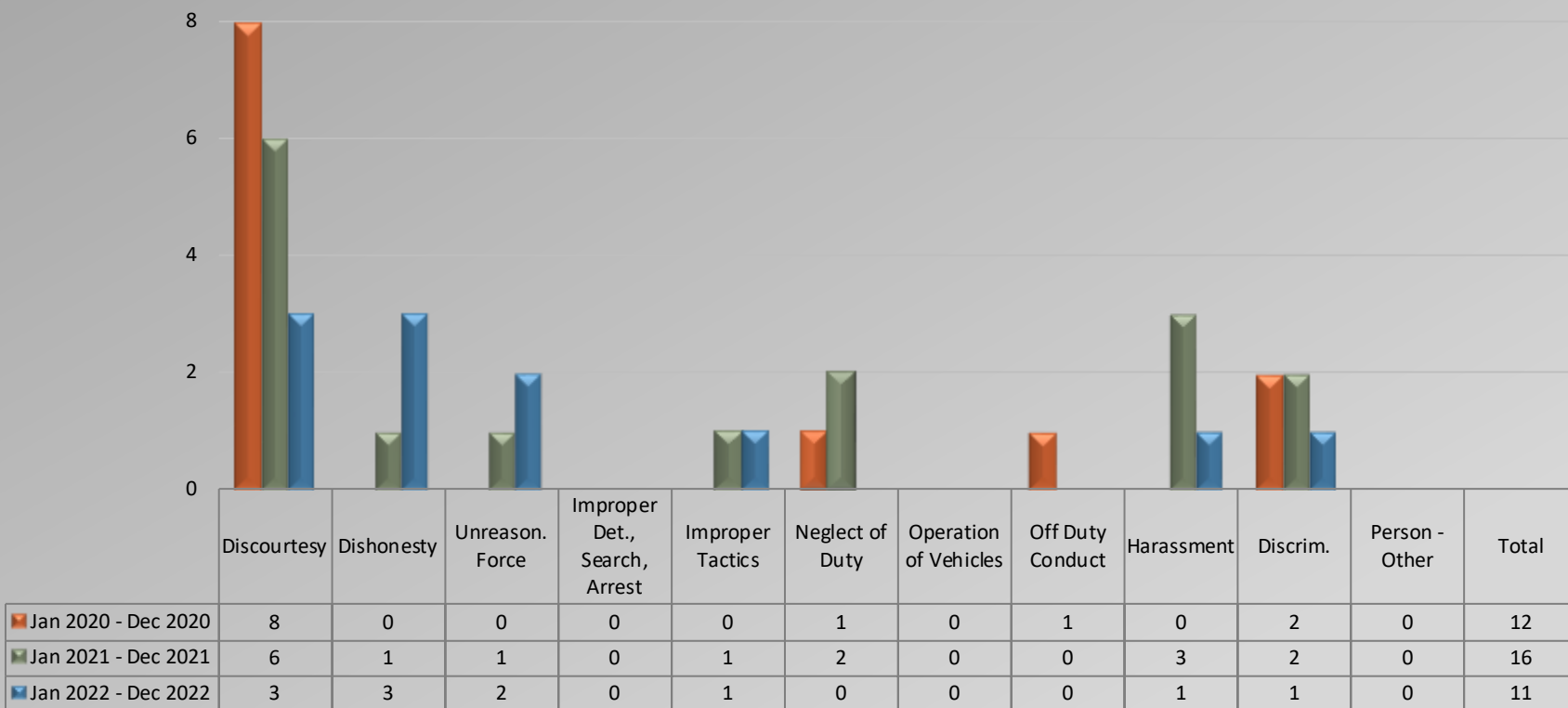


Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

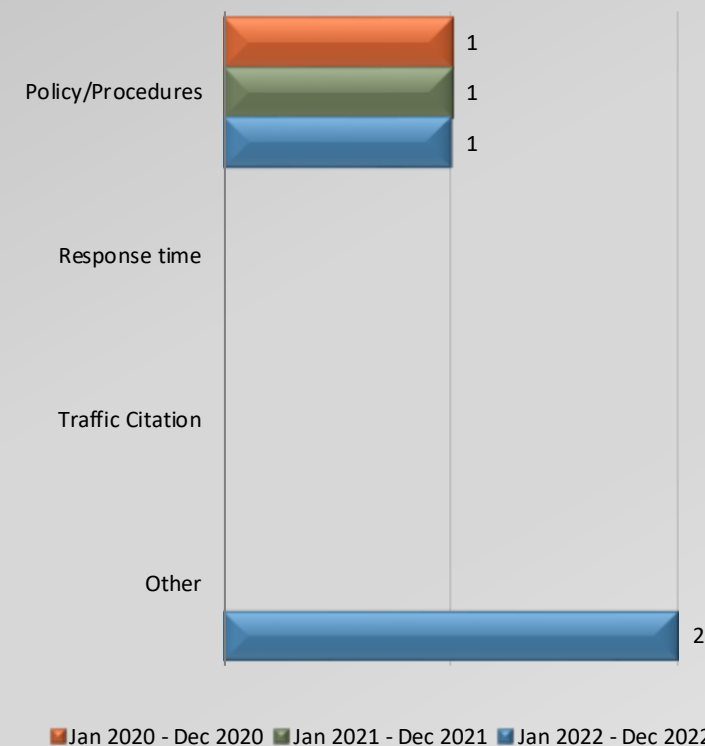


Watch Commander Service Comment Report Complaints – Personnel & Service *Central Bureau*

Personnel Complaints By Category



Service Complaints By Category



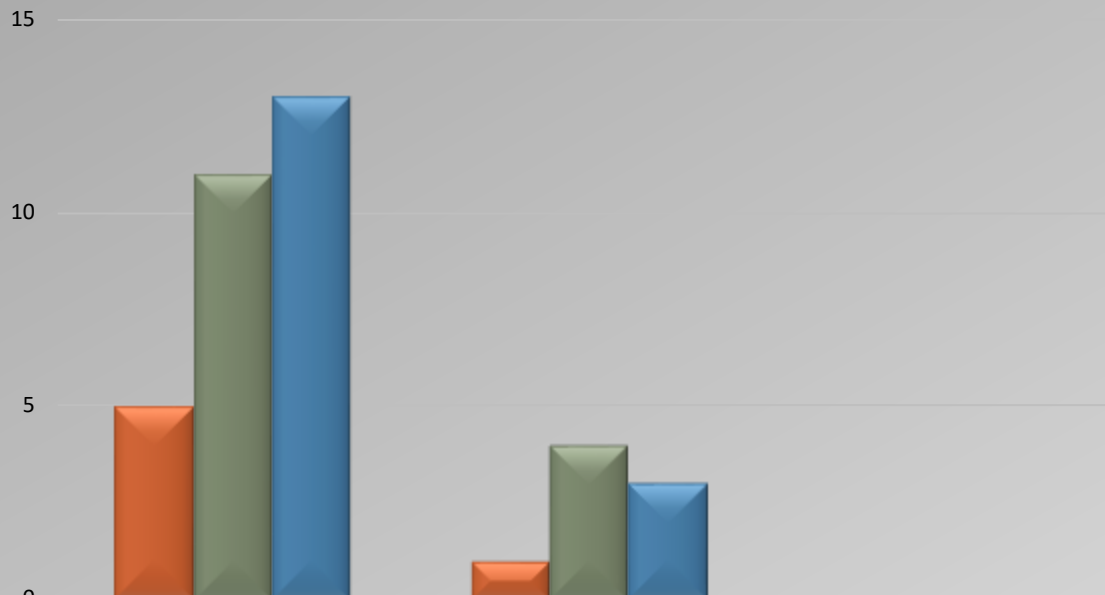
Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data provided by each bureau's office as of 01/24/2023



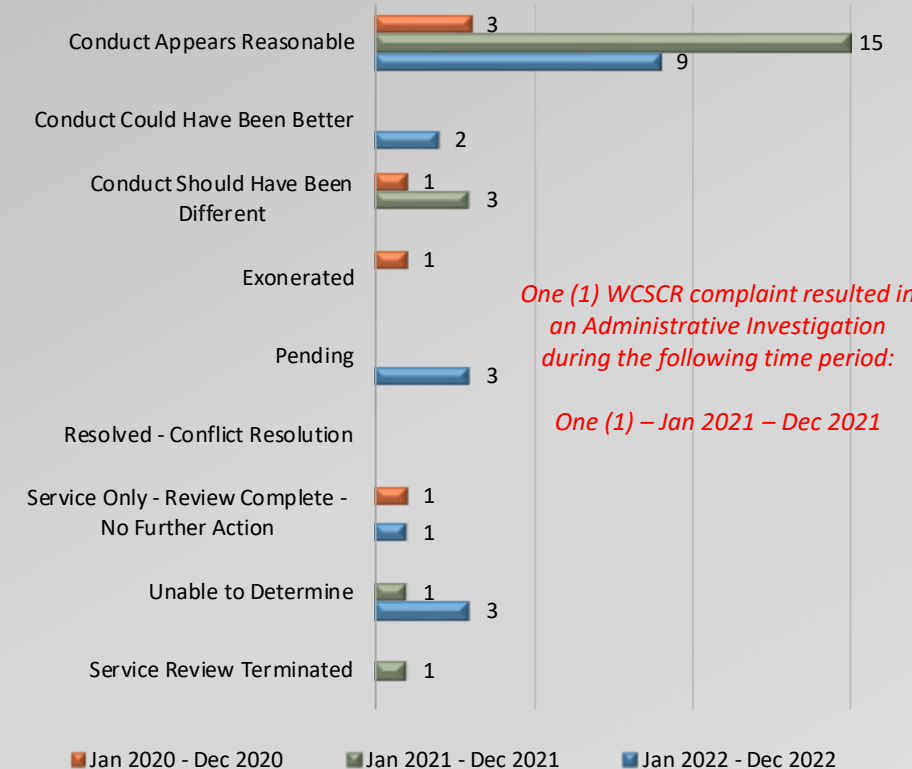
Watch Commander Service Comment Report Complaints – Personnel & Service East Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2020 - Dec 2020	5	1	6
Jan 2021 - Dec 2021	11	4	15
Jan 2022 - Dec 2022	13	3	16
% Chg 2021 to 2022	18.18%	-25.00%	6.67%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:

One (1) – Jan 2021 – Dec 2021

Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

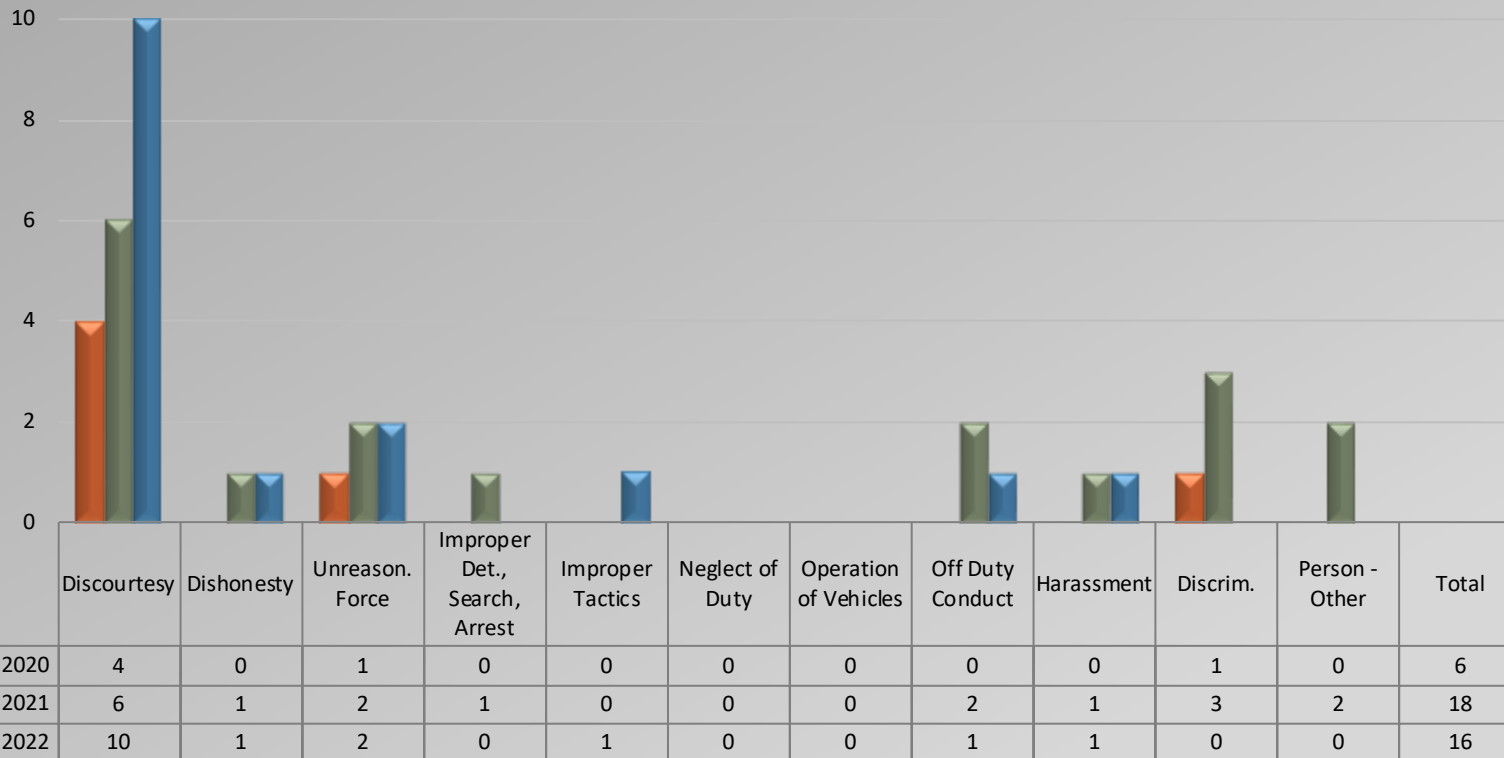


Watch Commander Service Comment Report

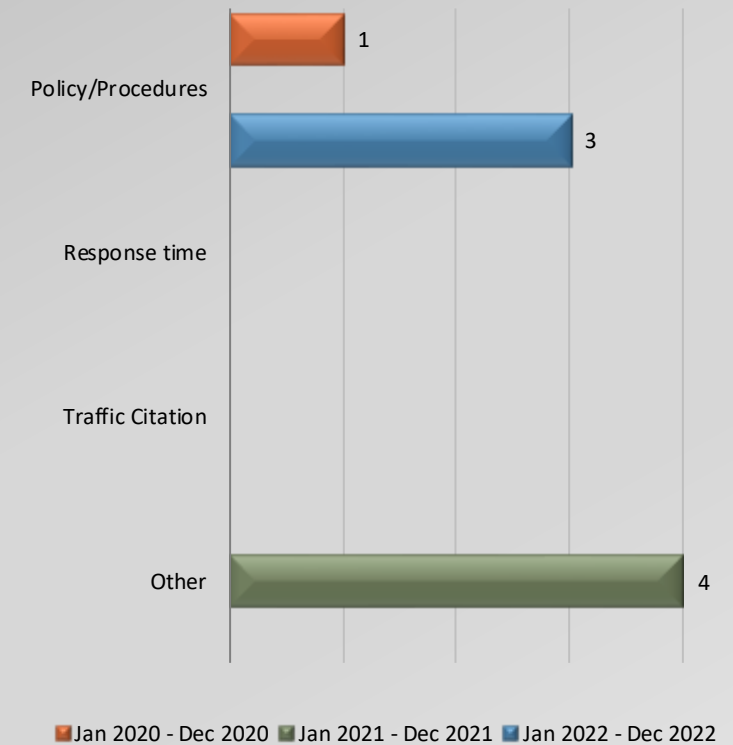
Complaints – Personnel & Service

East Bureau

Personnel Complaints By Category



Service Complaints By Category

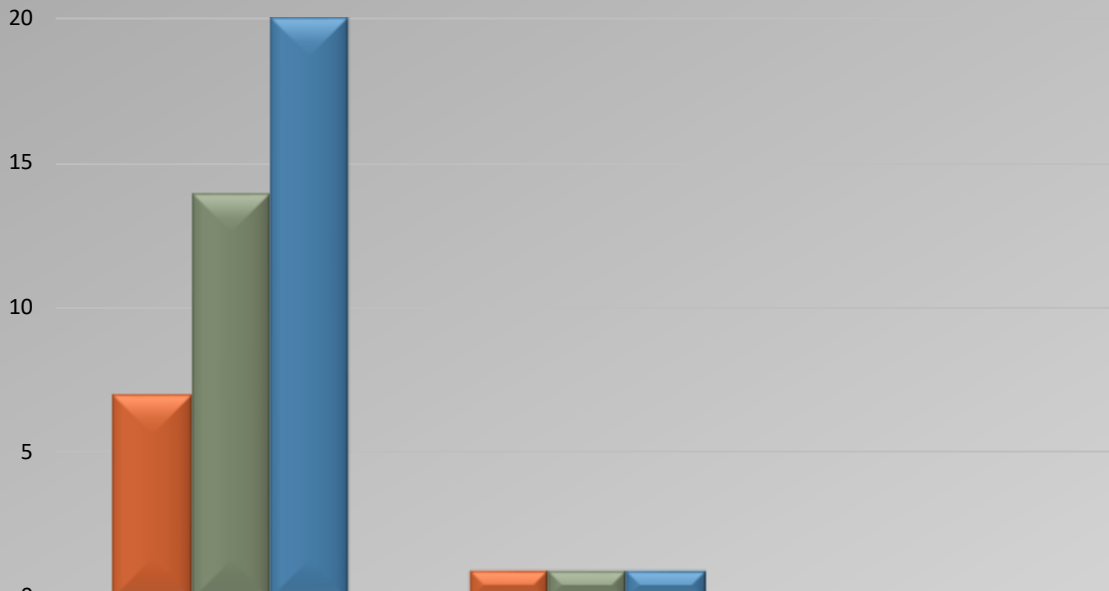


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
 Data provided by each bureau's office as of 01/24/2023



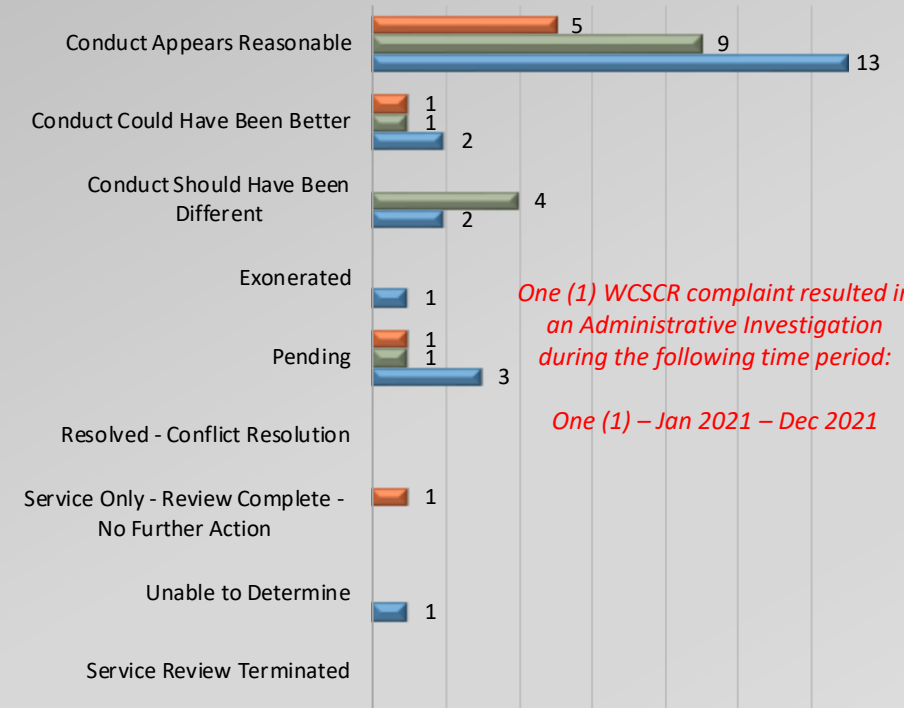
Watch Commander Service Comment Report Complaints – Personnel & Service West Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2020 - Dec 2020	7	1	8
Jan 2021 - Dec 2021	14	1	15
Jan 2022 - Dec 2022	20	1	21
% Chg 2021 to 2022	42.86%	0.00%	40.00%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:

One (1) – Jan 2021 – Dec 2021

Jan 2020 - Dec 2020 Jan 2021 - Dec 2021 Jan 2022 - Dec 2022

Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

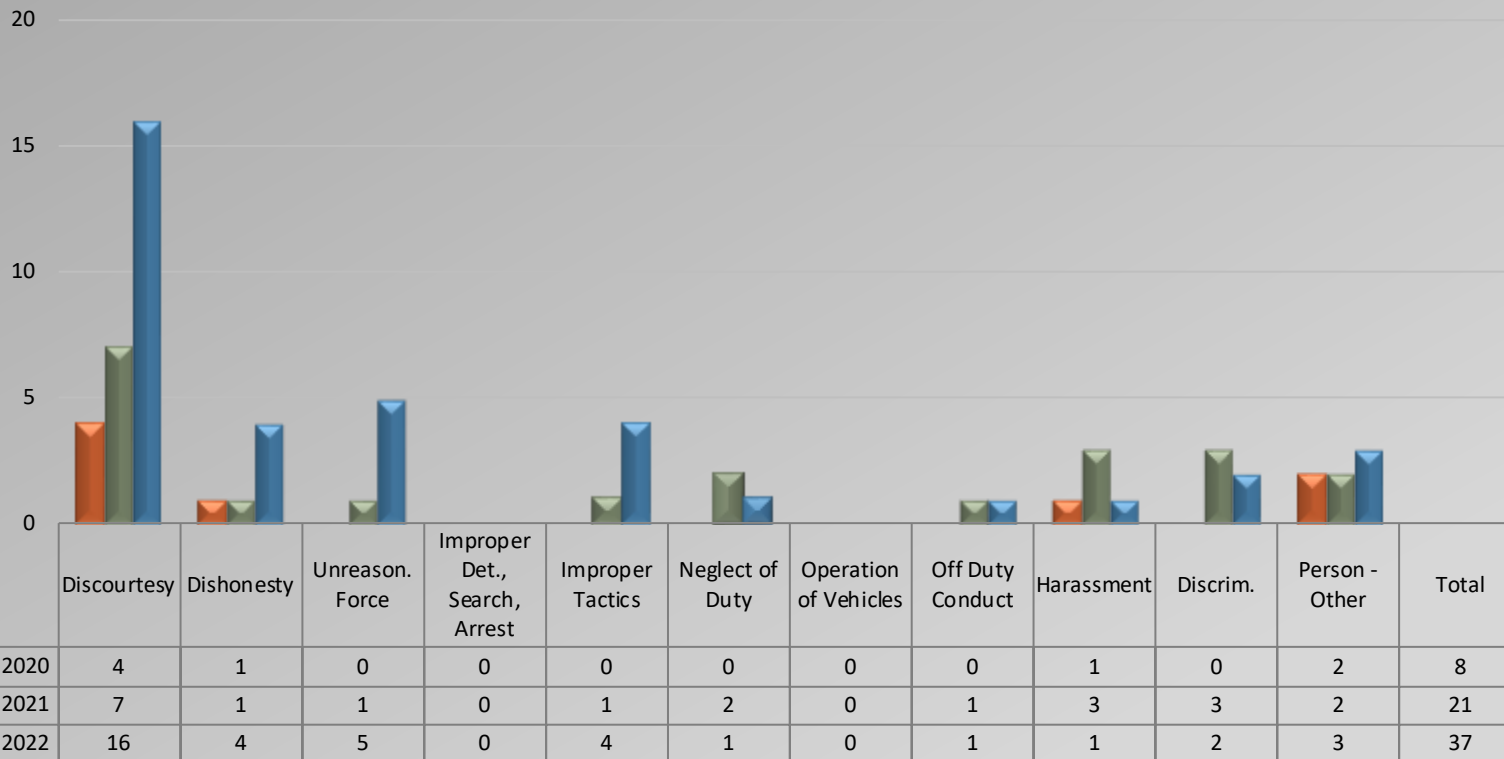


Watch Commander Service Comment Report

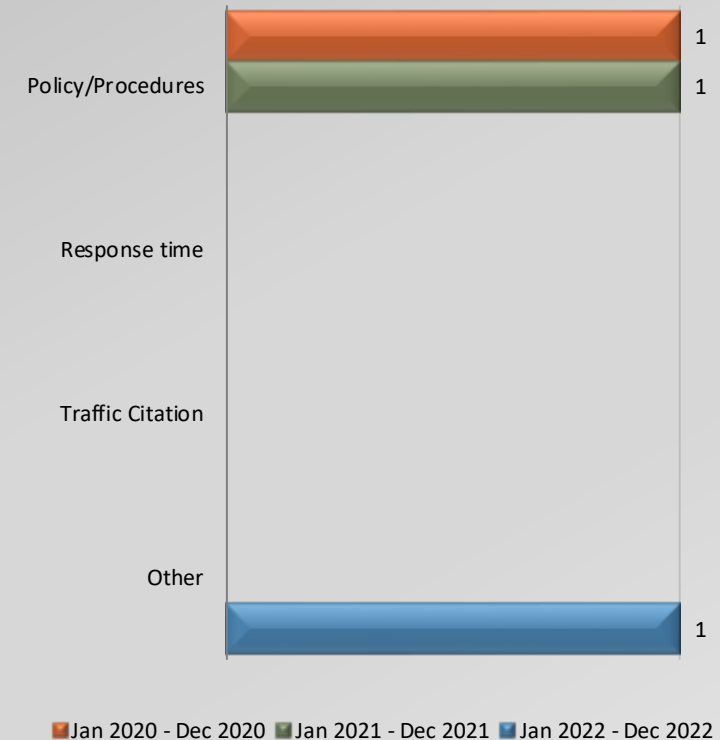
Complaints – Personnel & Service

West Bureau

Personnel Complaints By Category



Service Complaints By Category



Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data provided by each bureau's office as of 01/24/2023

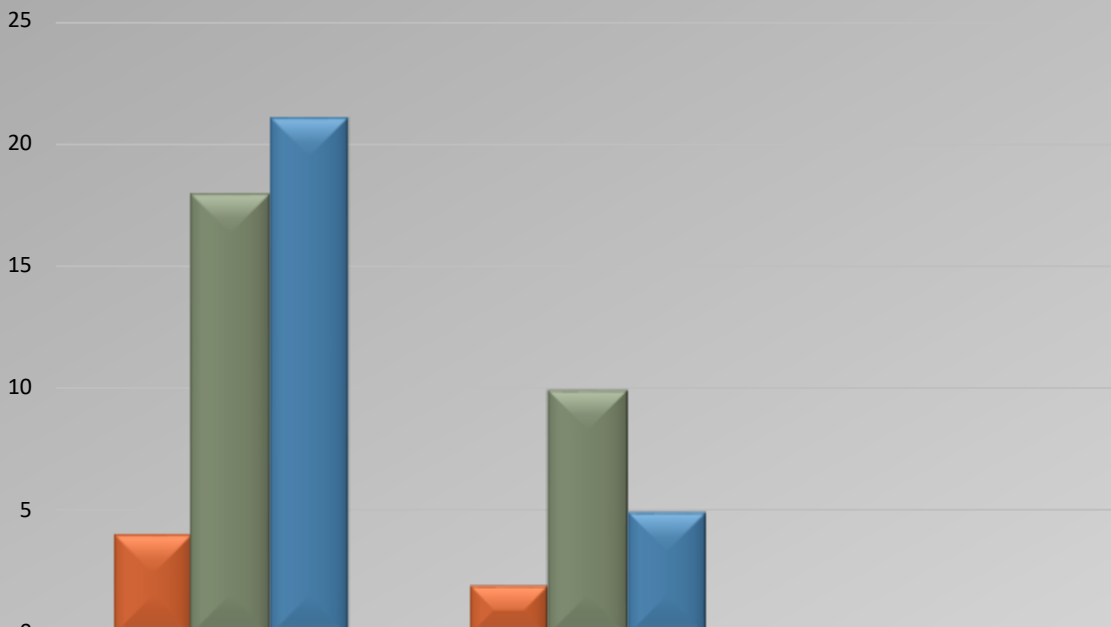


Watch Commander Service Comment Report

Complaints – Personnel & Service

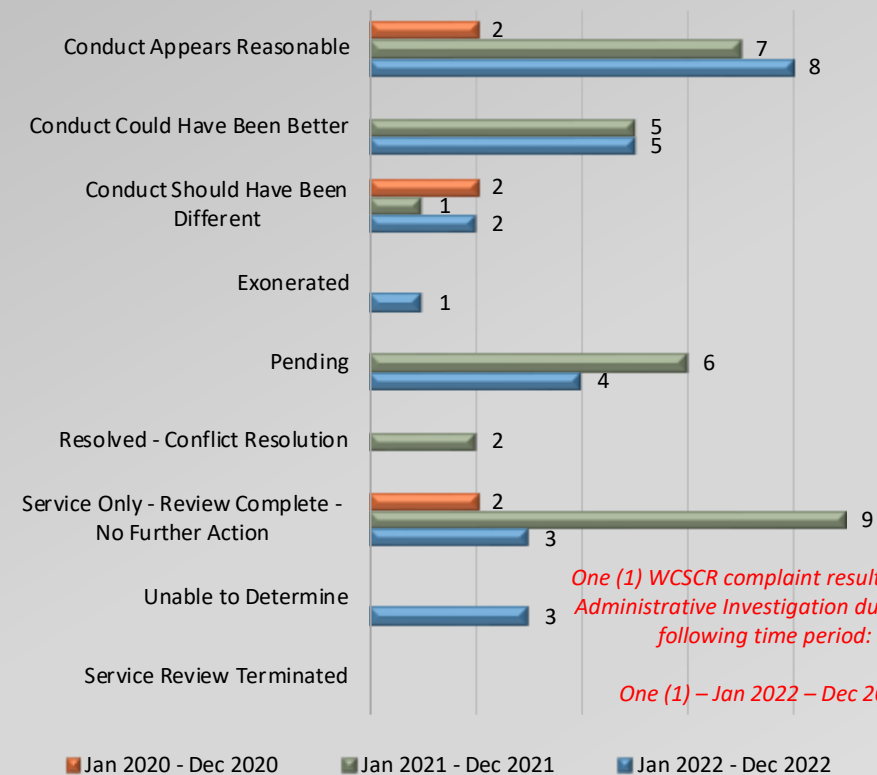
Civil Management Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2020 - Dec 2020	4	2	6
Jan 2021 - Dec 2021	18	10	28
Jan 2022 - Dec 2022	21	5	26
% Chg 2021 to 2022	16.67%	-50.00%	-7.14%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:

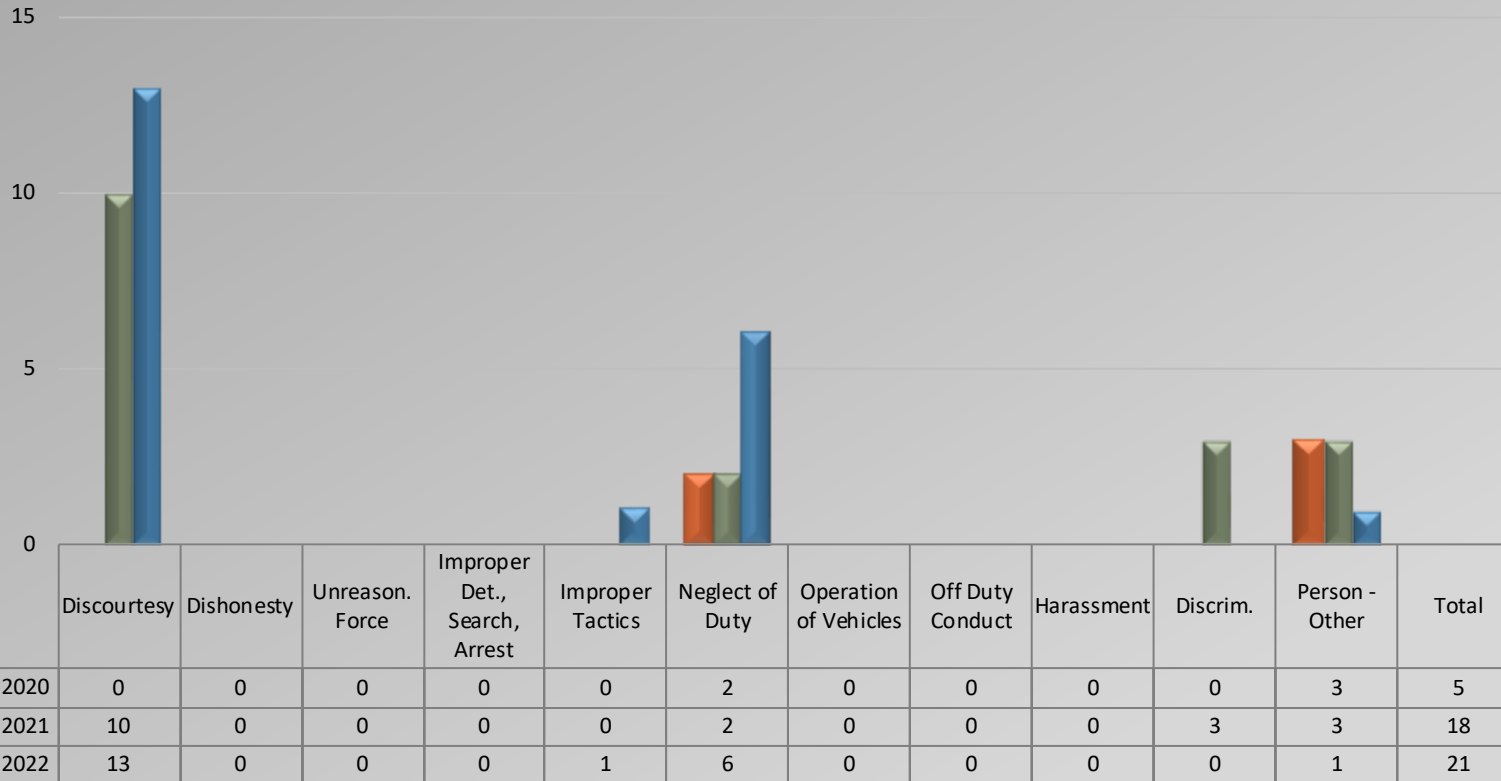
One (1) – Jan 2022 – Dec 2022

Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

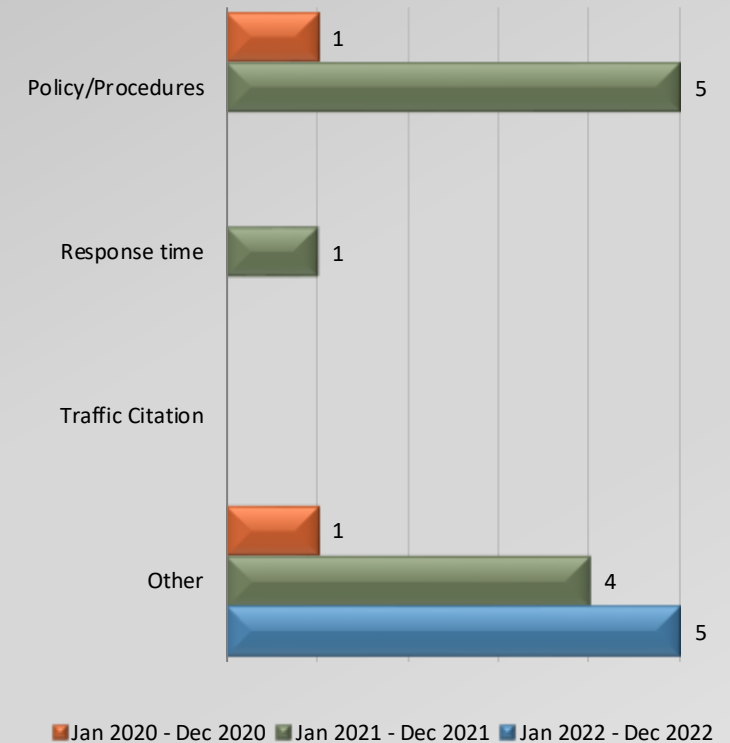


Watch Commander Service Comment Report Complaints – Personnel & Service *Civil Management Bureau*

Personnel Complaints By Category



Service Complaints By Category

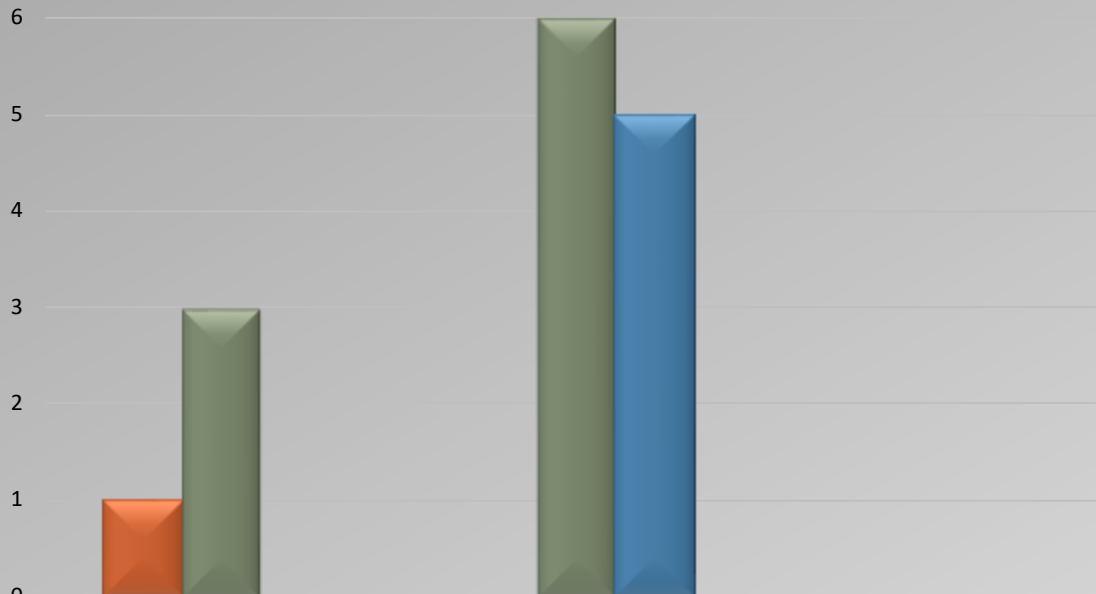


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/24/2023



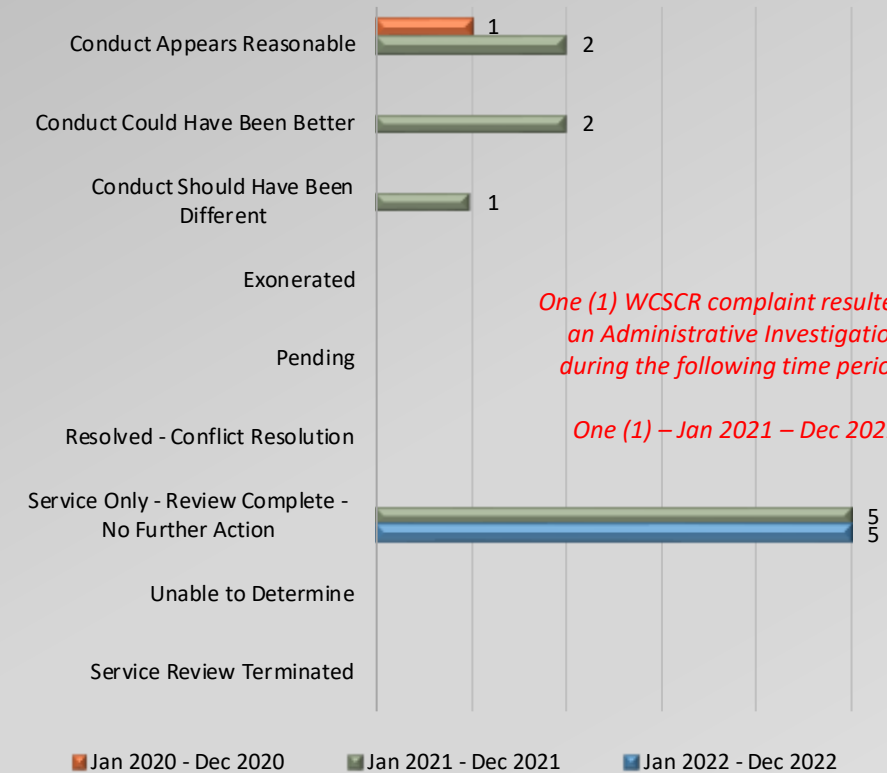
Watch Commander Service Comment Report Complaints – Personnel & Service *Civil Management Bureau – Parking Enforcement Detail*

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2020 - Dec 2020	1	0	1
Jan 2021 - Dec 2021	3	6	9
Jan 2022 - Dec 2022	0	5	5
% Chg 2021 to 2022	-100.00%	-16.67%	-44.44%

Dispositions



One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:

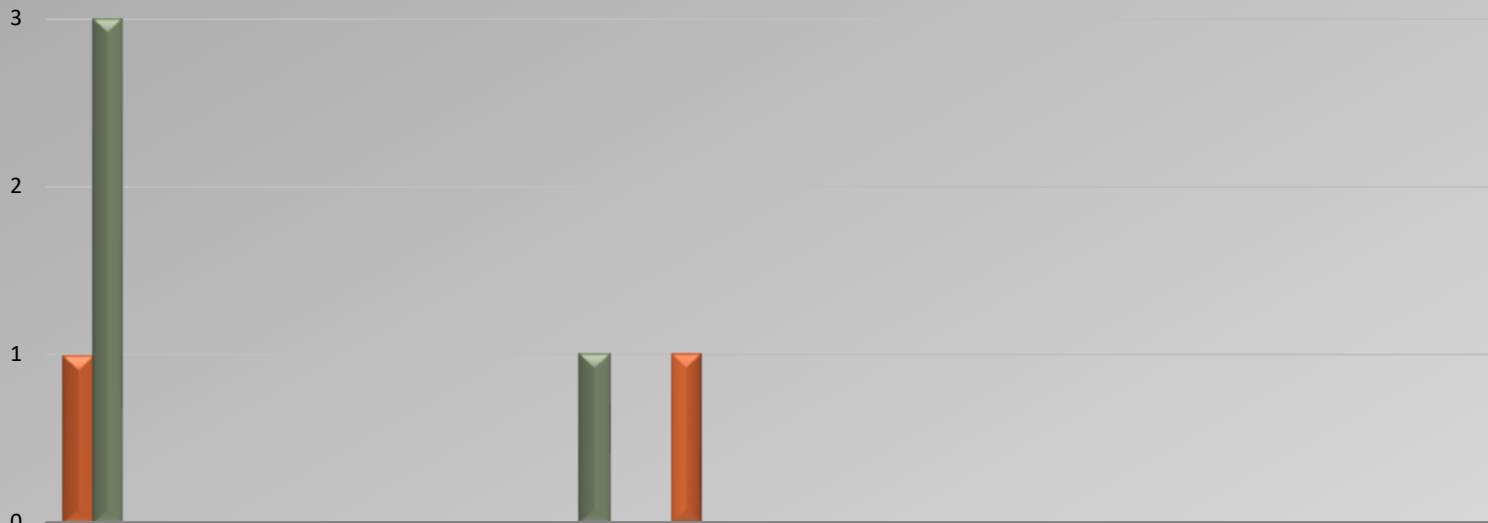
One (1) – Jan 2021 – Dec 2021

Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.



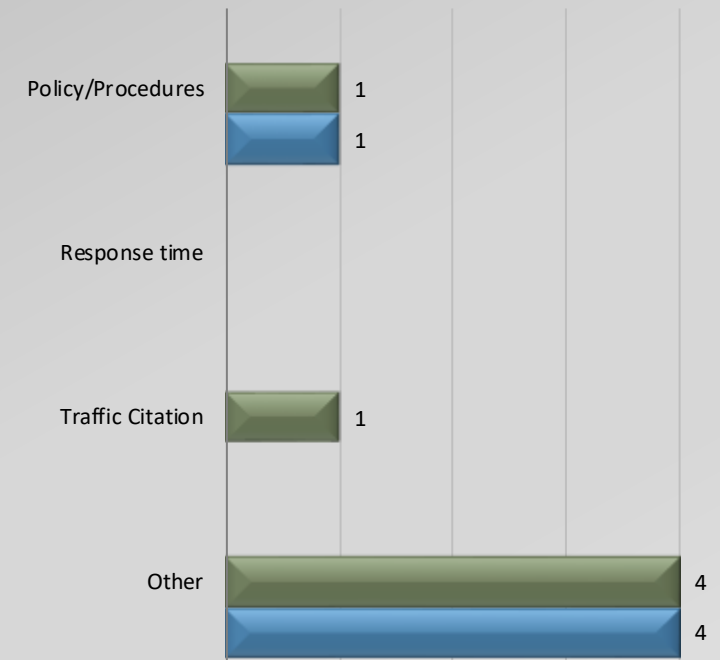
Watch Commander Service Comment Report Complaints – Personnel & Service *Civil Management Bureau - Parking Enforcement Detail*

Personnel Complaints By Category



	Discourtesy	Dishonesty	Unreason. Force	Improper Det., Search, Arrest	Improper Tactics	Neglect of Duty	Operation of Vehicles	Off Duty Conduct	Harassment	Discrim.	Person - Other	Total
Jan 2020 - Dec 2020	1	0	0	0	0	1	0	0	0	0	0	2
Jan 2021 - Dec 2021	3	0	0	0	1	0	0	0	0	0	0	4
Jan 2022 - Dec 2022	0	0	0	0	0	0	0	0	0	0	0	0

Service Complaints By Category



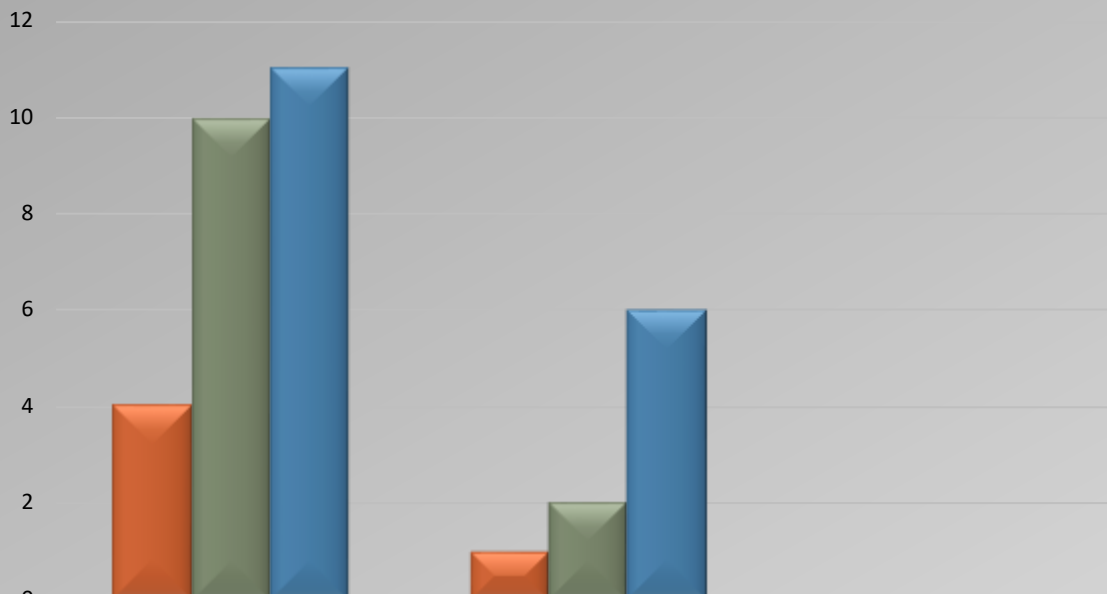
Jan 2020 - Dec 2020 Jan 2021 - Dec 2021 Jan 2022 - Dec 2022

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/24/2023



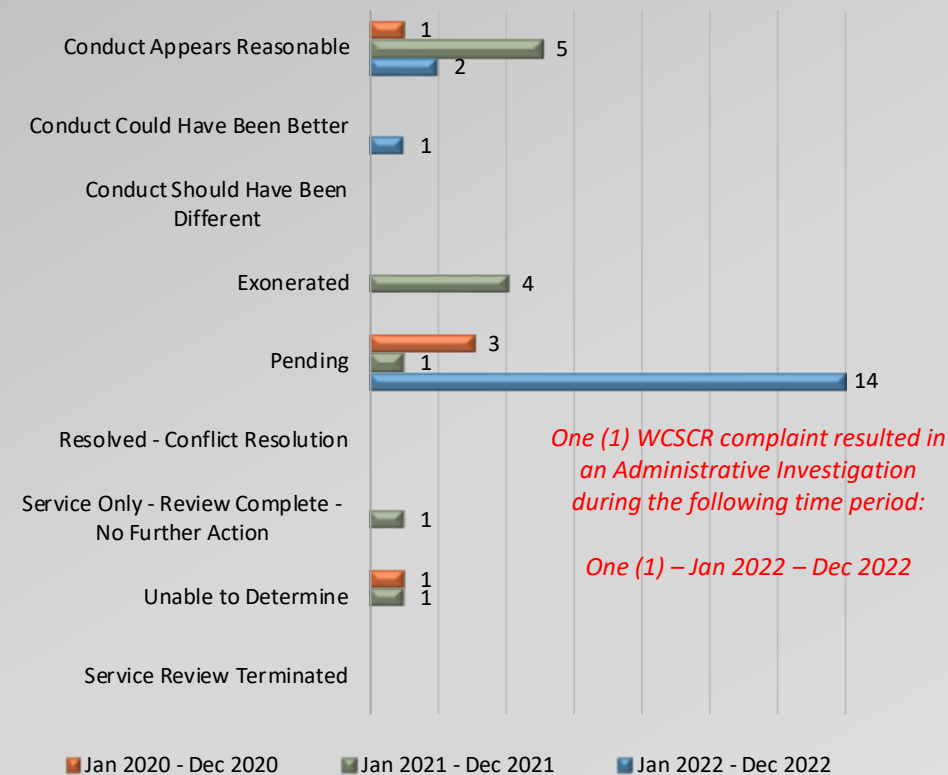
Watch Commander Service Comment Report Complaints – Personnel & Service *Transportation Bureau*

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2020 - Dec 2020	4	1	5
Jan 2021 - Dec 2021	10	2	12
Jan 2022 - Dec 2022	11	6	17
% Chg 2021 to 2022	10.00%	200.00%	41.67%

Dispositions



Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

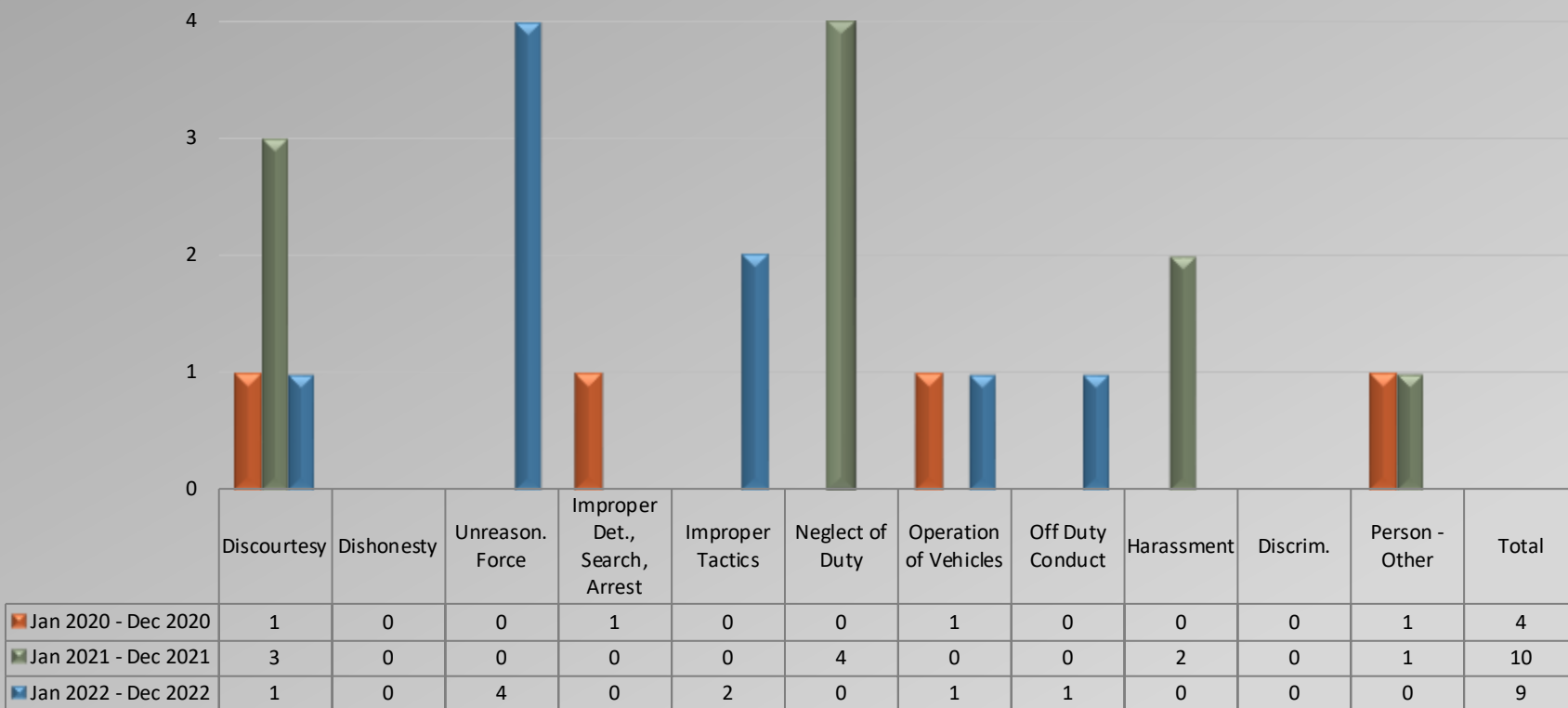


Watch Commander Service Comment Report

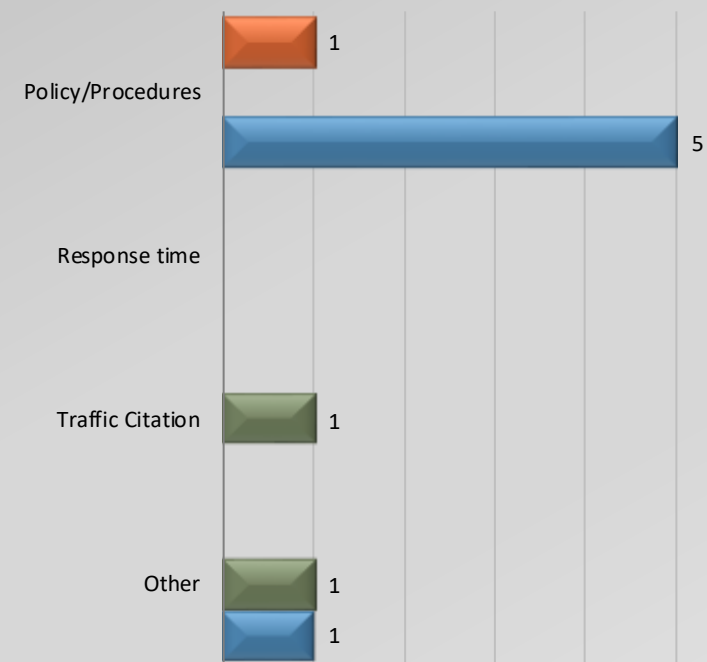
Complaints – Personnel & Service

Transportation Bureau

Personnel Complaints By Category



Service Complaints By Category



Jan 2020 - Dec 2020 Jan 2021 - Dec 2021 Jan 2022 - Dec 2022

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data provided by each bureau's office as of 01/24/2023



Watch Commander Service Comment Report

Public Commendations

Court Services Division

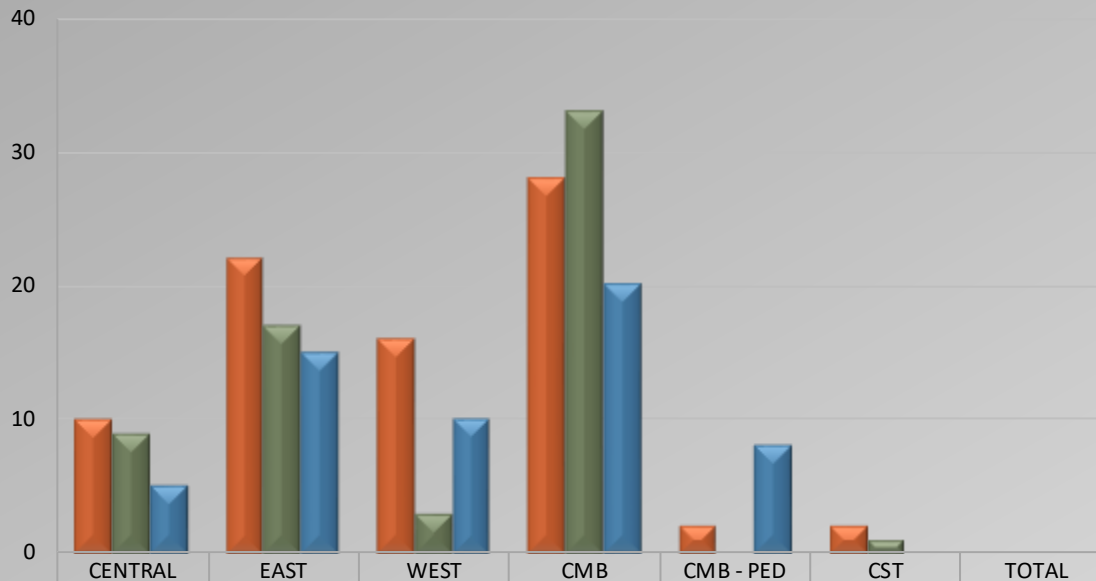


Watch Commander Service Comment Report

Public Commendations

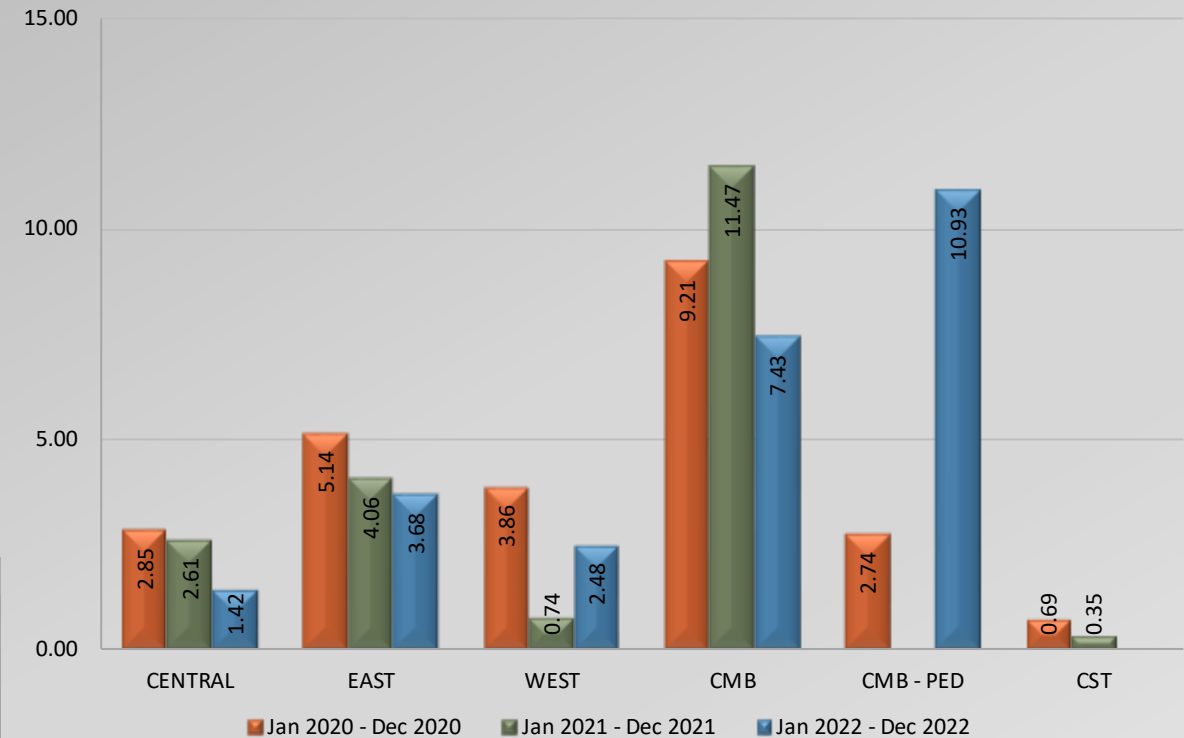
Court Services Division

Division Total



Jan 2020 - Dec 2020	10	22	16	28	2	2	80
Jan 2021 - Dec 2021	9	17	3	33	0	1	63
Jan 2022 - Dec 2022	5	15	10	20	8	0	58
% Chg 2021 to 2022	-44.44%	-11.76%	233.33%	-39.39%	800.00%	-100.00%	-7.94%

Total Public Commendations per 100 Assigned Personnel



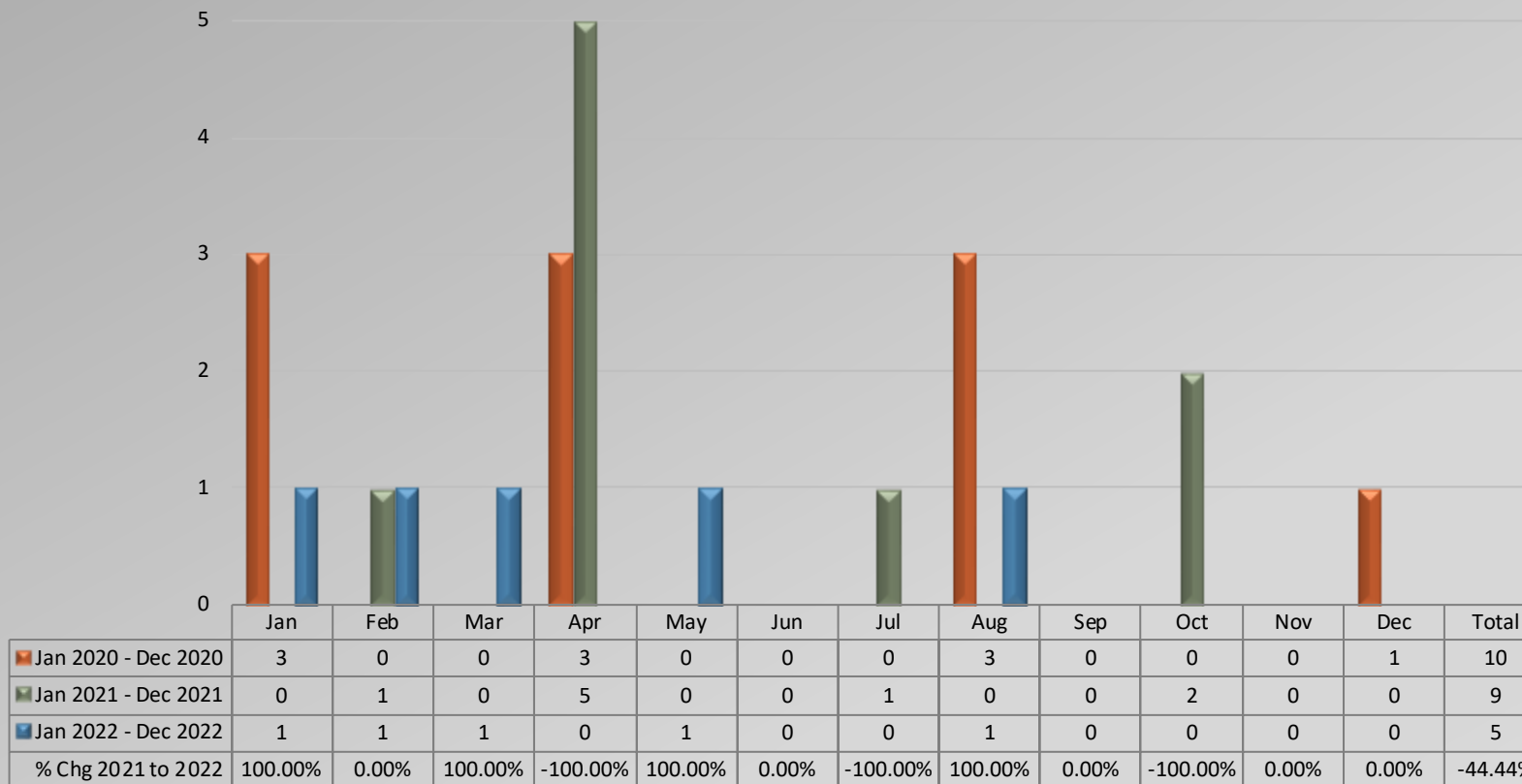


Watch Commander Service Comment Report

Public Commendations

Central Bureau

Total Public Commendations By Month



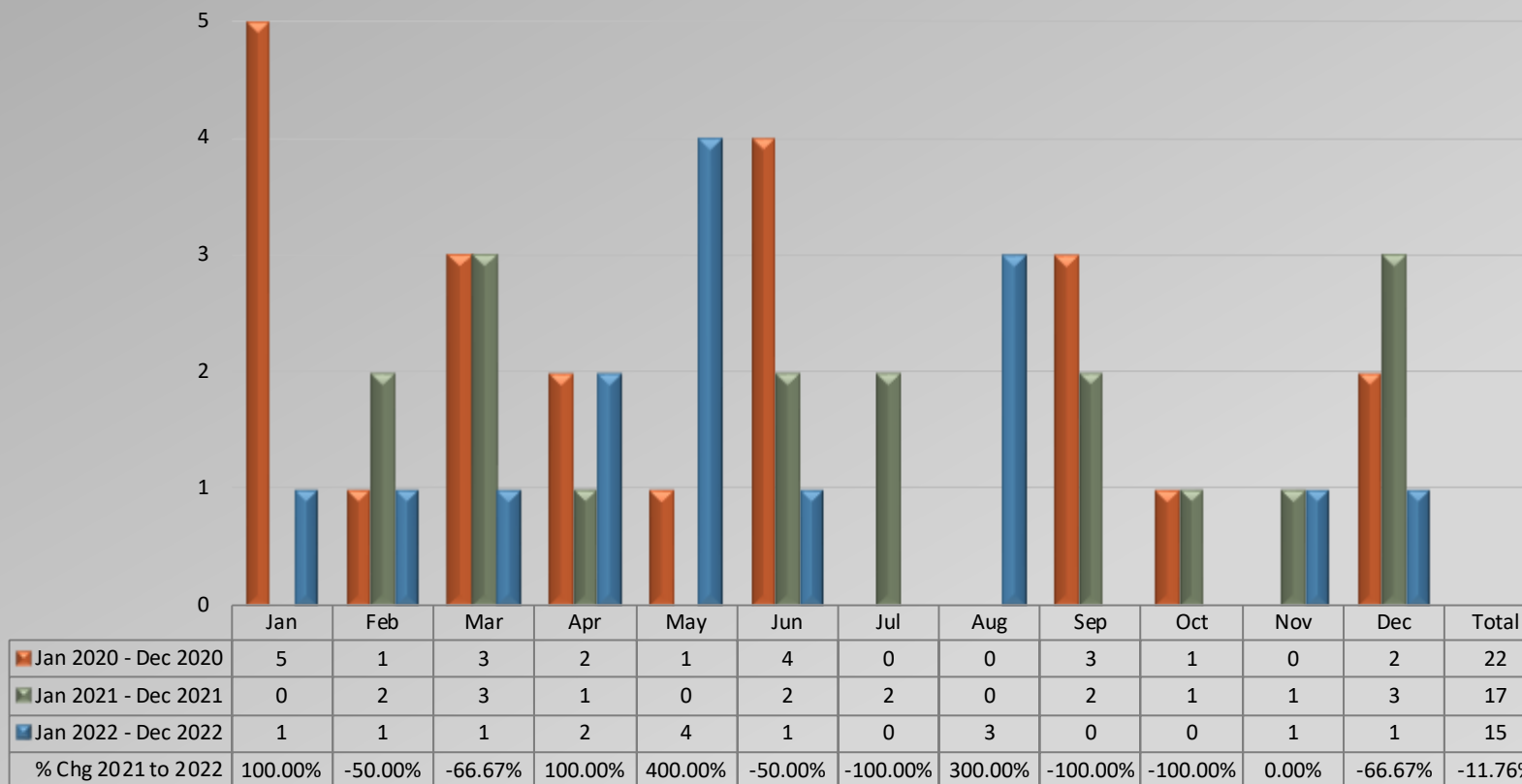


Watch Commander Service Comment Report

Public Commendations

East Bureau

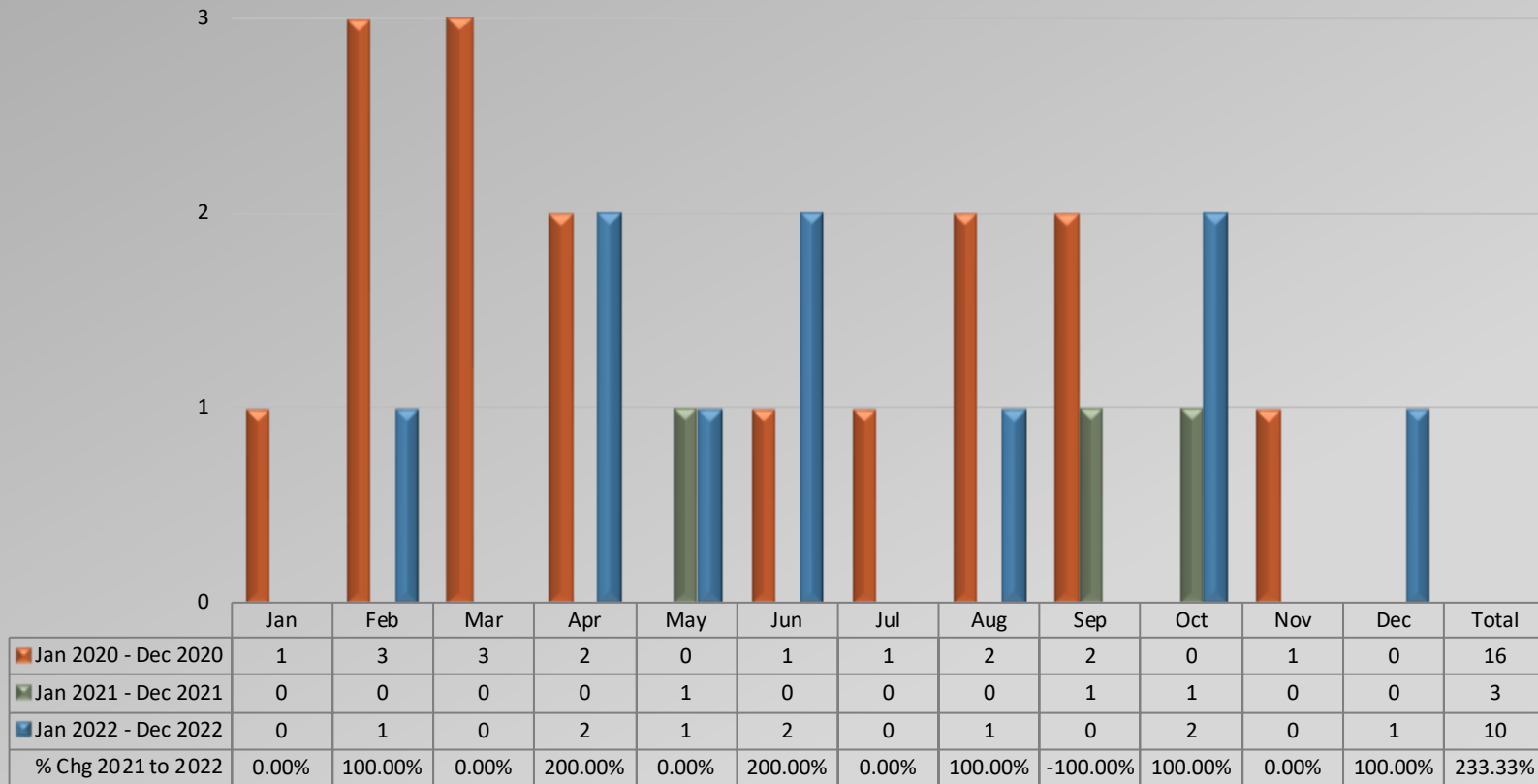
Total Public Commendations By Month





Watch Commander Service Comment Report Public Commendations West Bureau

Total Public Commendations By Month



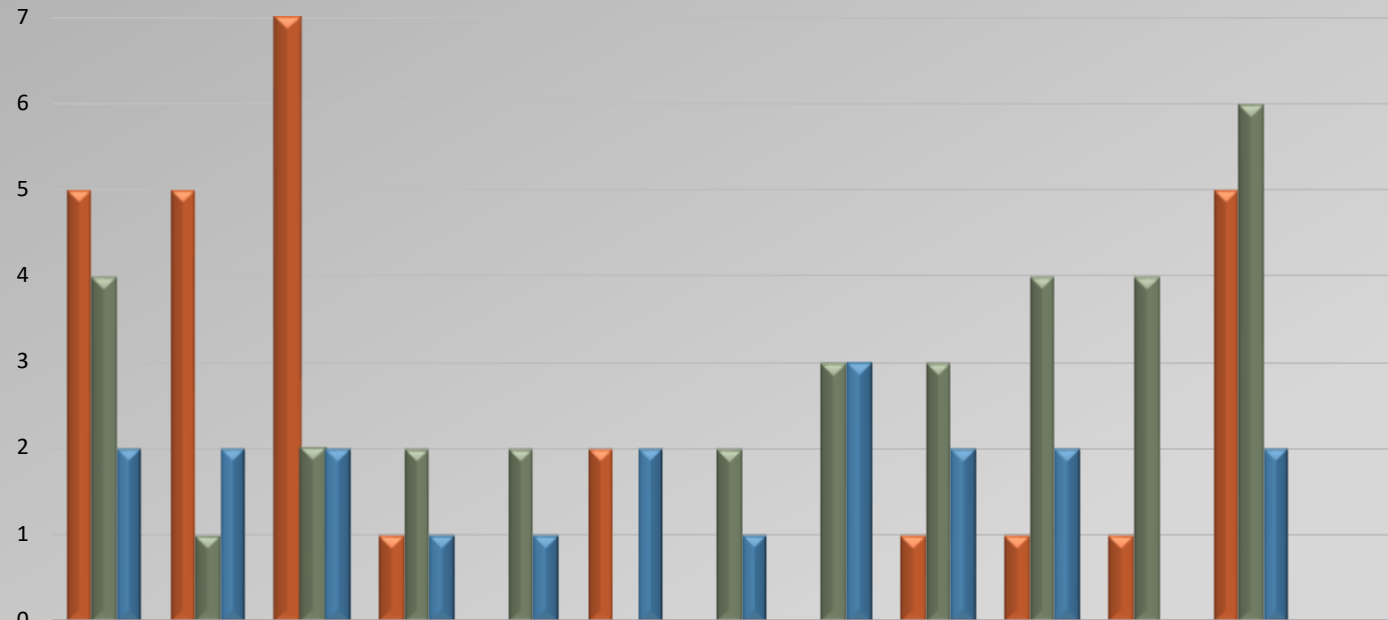


Watch Commander Service Comment Report

Public Commendations

Civil Management Bureau

Total Public Commendations By Month

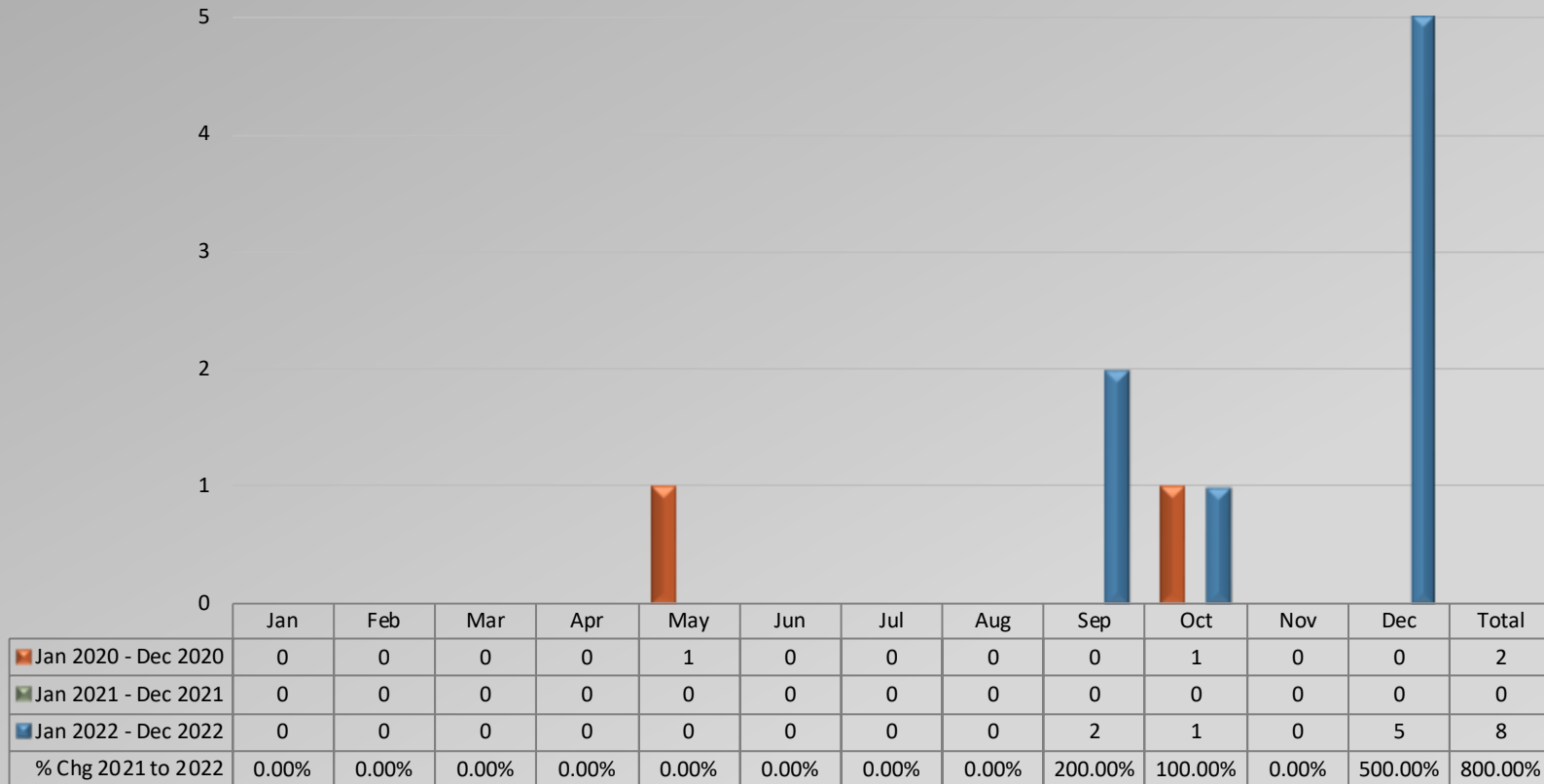


	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Jan 2020 - Dec 2020	5	5	7	1	0	2	0	0	1	1	1	5	28
Jan 2021 - Dec 2021	4	1	2	2	2	0	2	3	3	4	4	6	33
Jan 2022 - Dec 2022	2	2	2	1	1	2	1	3	2	2	0	2	20
% Chg 2021 to 2022	-50.00%	100.00%	0.00%	-50.00%	-50.00%	200.00%	-50.00%	0.00%	-33.33%	-50.00%	-100.00%	-66.67%	-39.39%



Watch Commander Service Comment Report Public Commendations *Civil Management Bureau – Parking Enforcement Detail*

Total Public Commendations By Month





Watch Commander Service Comment Report

Public Commendations

Transportation Bureau

Total Public Commendations By Month

