

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
1.	<p>RFP Paragraph 3.0 (MINIMUM MANDATORY REQUIREMENTS): Interested and qualified Proposers that can demonstrate their ability and qualifications to successfully provide the required services outlined in this RFP, are invited to submit a proposal(s), provided they: 1) meet all of the following Minimum Mandatory Requirements to propose, and 2) meet, or will meet (by Final Acceptance), all business and functional requirements for the proposed software that are flagged as mandatory in Appendix B (Solution Requirements and Response Matrix) to this RFP.</p>	<p>If the vendor intends to meet the Minimum Mandatory Requirements by Final Acceptance, is it acceptable to answer "B" or "C" in the Requirements Matrix?</p>	<p>If the proposed Solution does not meet the Requirement out-of-the-box (B), then Proposer's response should be either:</p> <p>C - The out-of-the-box Solution will meet the Requirements by Final Acceptance with configuration changes to the base Solution.</p> <p>D - The out-of-the-box Solution will meet the Requirements by Final Acceptance with development/programming changes by Final Acceptance.</p>
2.	<p>RFP Paragraph 3.2.6: Proposer's RPS Solution must include two CJIS-compliant FR algorithms, both tested by the National Institute of Standards and Technology (NIST) and listed on the July 28, 2022, Federal Bureau of Investigations' (FBI) Face Recognition Vendor Test (FRVT): https://www.github.com/usnistgov/frvt/blob/nist-pages/reports/1N/frvt_1N_report.pdf</p>	<p>The July 28, 2022 report is posted here - https://github.com/usnistgov/frvt/blob/nist-pages/reports/1N/frvt_1N_report_2022_07_28.pdf. Table 14, starting on Page 55, shows Rank One Miss Rates for the Investigation Mode (Requirement a), but the Identification Mode section doesn't indicate it's for a Rank One Miss Rate. Please confirm that we should provide the High</p>	<p>Item b of Minimum Mandatory Requirement 3.26 was revised in Bulletin #5 to read: Top 125 for "Identification Mode, High T, Mugshot to Webcam"</p>

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
	<p>Proposer's selected FR algorithms must be from Rank One Computing and one other commercial algorithm, both of which must be ranked at or above the following factors in the FBI's FRVT:</p> <p>a. Top 150 for "Investigation Mode, Rank One Miss Rate, Mugshot to Webcam",</p> <p>b. Top 125 for "Identification Mode, High T, Mugshot to Webcam", and</p> <p>c. Top 125 for "Search Duration".</p>	<p>T rate for the Identification Mode ranking.</p>	
<p>3.</p>	<p>RFP Paragraph 3.2.9: Proposer's RPS Solution must include watchlist functionality which, at minimum, includes the ability to search new enrollments and FR inquiries against all watchlists.</p>	<p>Are there specific watchlist standards or interfaces that the solution needs to support? What is the size of the watchlist?</p>	<p>The Solution should include:</p> <ul style="list-style-type: none"> • Web service interfaces for external systems to query watchlist records using MAIN, SID, FBI, or image. • Watchlist communication to the user via e-mail, system notification, etc. <p>The current watchlist record is 10,000 records. The new system should support watchlist records with up to 5 images (5MB in size each) and up to 250 data elements.</p>
<p>4.</p>	<p>RFP Paragraph 7.12.1: Business Proposal – The original Business Proposal, four numbered exact hard copies, and two electronic</p>	<p>Would the county allow vendors to provide supplemental information on these flash drives in addition to the proposal itself for evaluation? (e.g. Product</p>	<p>No, please limit the contents of your Business Proposal to the items requested in Paragraph 7.9 of the RFP.</p>

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
	copies on two separate flash drives must be enclosed in a sealed envelope or box...	Training Videos / Presentation Files / Supporting Documentation / etc.)	
5.	Appendix A (SOW), Paragraph 7.16 (Phased Go-Live)	What is the expected, desired, or required timeframe for Go-Live and Final Acceptance of the new RPS? The following questions are concerning the confidential documents distributed at the prebidders' conference, so we're purposely asking them more generically.	<p>Go-Live is expected to take place 9-12 months after contract signing.</p> <p>All system interfaces shall be fully operational at Go-Live, with the exception of the following:</p> <ul style="list-style-type: none"> • Facial Recognition Exchange Network (FREN) • FBI's Interstate Photo System (IPS) • Cal-DOJ Mugshot System <p>These three system interfaces will be expected to be fully operational within six months after Go-Live.</p> <p>Expected Final Acceptance will occur after no less than 30 consecutive days of continuous operation without errors, interruptions, performance issues, or major deficiencies.</p>
6.	Appendix A (SOW), Paragraph 9.5: All Work must be done at County facilities unless otherwise authorized in writing by County Project Manager.	Does this just apply to work that needs to be (or is best performed) on-site, such as installing software in the County's datacenter, providing in-person training classes, and providing on-site support?	Yes, but it is not limited to, work that needs to be, or is best performed on-site (e.g., installing software/hardware at County sites, in-person training classes, providing on-site support, and in-person meetings).

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
7.	Appendix A (SOW), Paragraph 11.0 Contractor Responsibilities	Is the technical employee expected to start on-site at LACRIS' office after Final Testing (SubTask 9.1)? If not, when are they expected to start on-site?	One technical employee will be expected to start work on-site at the commencement of Task 12 (Transition to Production) in preparation for Go-Live.
8.	Appendix A (SOW), Paragraph 11g: Providing, at minimum, one technical employee working on-site at LACRIS' office during regular business hours, for a minimum of three Days per week and 24 hours per work week, unless otherwise agreed-to by the parties, to perform at minimum, the following RPS-related duties:	Is this requirement only for the deployment, go-live, and support phases?	This Requirement will apply throughout the entire Term of the Contract.
9.	Attachment A.6 (RPS System Interfaces), 1.1	In order to estimate the complexity of this effort, will the solution need to use all these interface types for different reasons? Or can the solution just use one or a few of them to fulfill the requirements?	The Solution will need all interface types for different reasons/processes.
10.	Attachment A.6 (RPS System Interfaces), 1.3	Can you please be more specific about the communication methods on top of this protocol that are provided? Or is only this low-level protocol provided? Or can we use a higher-level protocol on top of this?	JDIC is a low-level TCP/IP interface only. Per the JDIC specifications, the JDIC system acts as a TCP/IP server and is full-duplex. Both ends must be prepared to receive a message at any time. Messages are built according to a specific standard, with some messages using fixed-length delineators and others

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
			using special characters to delineate different element types.
11.	Attachment A.6 (RPS System Interfaces, 1.4	How does item 1.4 interface with the RPS?	It is the County's intent for RPS to provide a web service for mobile devices to submit FR searches, watchlist inquiries, and record data/image inquiries.
12.	Attachment A.6 (RPS System Interfaces), 2.1	Do all the target Los Angeles County law enforcement agencies already use this type of access control with other County systems?	Yes, all L.A. County agencies use ADFS for user authentication for multiple applications, including those that LACRIS currently provides.
13.	Re: Appendix B (Solution Requirements and Response Matrix)	Would it be possible for the agency to provide vendors with a Microsoft Word version of the file for easier addition of written responses and comments?	Yes, the file was emailed to potential Proposers on 3/10/23.
14.	Re: Appendix B (Solution Requirements and Response Matrix)	In the event that response content is too large to fit within the Response Matrix cells, are vendors allowed to provide separate "attachment" documents for more detailed response content (e.g. screenshots / diagrams / charts / etc.)?	Yes.
15.	Appendix B, Req #DA-02 b	Could the County please provide more detail on what historical trends may be required for display? If possible, can the County provide key examples of these historical trends?	Please refer to Requirement DA-02 a. The ability to compare RPS Solutions current status, to historical data of the same/similar period, in order to

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
			forecast future trends or troubleshoot present trends.
16.	Appendix B (Solution Requirements and Response Matrix), Req #DA-06 & DA-06 a	Are Optional Requirements DA-06 & DA-06a tied to the entire system or to FREN (TE-13) only?	These optional Requirements are tied to the entire System.
17.	Appendix B (Solution Requirements and Response Matrix), Req #FR-04 c	Could the County please clarify the manner and extent of "digital normalization" being applied to images within the context of investigative-level facial comparisons? Please provide a use case, if possible.	Same as Requirement #IM-11 f - Adjust the image (e.g., brightness, contrast, sharpness, exposure, saturation, intensity, and hue).
18.	Appendix B (Solution Requirements and Response Matrix), Req #IM-10	Is the display in Requirement IM-10 after a demographic search, facial recognition search, linked images search (i.e., IM-18f), or another type of search?	Requirement IM-10 is a subset of Requirement IM-08, when displaying mugshots on the screen, all images regardless of where the search originated from are resized to be the same aspect ratio.
19.	Appendix B (Solution Requirements and Response Matrix), Req #IM-17 c	Will the County be providing a list of current records with a twin for Requirement IM-17c? How will each record be determined that a potential 'twin' exists?	Yes, the County will provide the data. The Solution should search all new records against all existing records to determine if a high-matching facial candidate has different fingerprint identifiers (MAIN, SID, FBI) and send it to the problem work queue (TE-46) for a manual review. Determining a twin will be a manual process by a County Facial Reviewer.

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
			In addition, at the time of booking, the booking officer will be able to flag a NIST field as a twin.
20.	Appendix B, Req #IM-30 b	Is FREN expected to replace CAFRI or will FREN supplement it?	FREN will replace CAFRI as the County's external facial recognition network.
21.	Appendix B (Solution Requirements and Response Matrix), Req #WA-06	Is Requirement WA-06 functionality searching new watchlist demographic entries only or is a 'probe image to probe image' facial recognition search being conducted? Please elaborate what the expected result LACRIS is seeking for this requirement.	This Requirement is for both; new watchlist entries will search all current watchlist entries by both demographics and an image. The notification to the user should display both watchlist records side by side, showing the images, demographics, and agency contact information.
22.	Appendix D (Required Forms), Exhibit 19 (RPS Cost Proposal Form)	While the solution will be browser-based and can work on any PC, tablet, or phone, it could be useful to provide specific cameras for additional capture purposes. Please confirm that the scope of this RFP does NOT include any client hardware such as PCs, PTZ cameras, or webcams. Or does the County require or accept such line items as optional components?	This RFP does not include any client hardware, nor does it expect any optional hardware.
23.		So, if you're making it a Minimum Mandatory, if it's mandatory, it	Correct.

**REQUEST FOR PROPOSALS (RFP) NO. 582-SH
REGIONAL PHOTO SYSTEM (RPS)**

ATTACHMENT 1 TO BULLETIN NUMBER 6
QUESTIONS AND ANSWERS

QUESTION NUMBER	RFP LANGUAGE (IF PROVIDED)	POTENTIAL PROPOSER'S QUESTION	ANSWER
		should be included in the price, not optional price?	
24.		Were there dates for updating those proposals? I didn't see that.	It's to be determined, as we go along.
25.		I didn't think I saw anything in the documents, reading through it about the reason for the RFP?	The current product/contract is expiring, and we need to replace the system.
26.		So, will this recording be provided to us?	We will transcribe the questions and publish both the questions and answers.
27.		Considering that this is due March 31 st , about when do you think you would ask vendors to come in for demonstrations?	We anticipate on-site demonstrations to take place in early July.
28.		How will the County expect things to work from booking process to mugshot image being placed into the gallery for use? Does this, in fact, require an RMS system for mugshots or can we make a process to obtain information directly from the booking process?	Livescans capture all the arrest information (fingerprints, photographs, etc.), sends it up to AFIS, AFIS does the identification. Once it's made (the local identification), it will send that NIST file down to RPS, same time as it is sent to DOJ. RPS will receive the information via NIST file, from AFIS.