

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT (LASD)
REQUEST FOR STATEMENT OF QUALIFICATIONS (RFSQ) NO. 694-SH
TRANSCRIPTION SERVICES**

**ATTACHMENT 1 TO BULLETIN NUMBER 3
QUESTIONS AND ANSWERS**

| QUESTION NUMBER | RFSQ LANGUAGE (IF PROVIDED) | VENDOR'S QUESTION | LASD's ANSWER |
|-----------------|-----------------------------|--|--|
| 1. | | Whether companies outside USA can apply for this? (like, from India or Canada) | No. Please review Paragraph 1.4 (Vendor's Minimum Mandatory Qualifications) of the RFSQ. |
| 2. | | Whether we need to come over there for meetings? | Yes. Please review Attachment 1 (Statement of Work). |
| 3. | | Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada) | No. Please review Attachment 1 (Statement of Work). |
| 4. | | Can we submit the proposals via email? | No. |
| 5. | | Will you be considering foreign owned companies? | No. Please review Attachment 1 (Statement of Work). |
| 6. | | Will you consider companies who use dual citizens to do the work? An example would be a company with an Arizona address who uses dual US citizens in Canada that have AAERT certifications to do the work? | No. Please refer to Paragraph 1.4.3 of the RFSQ. |
| 7. | | Will you be considering any foreign owned subsidiaries that pay both US taxes and their home country taxes? An example of this would be a US subsidiary based in Arizona and owned by a Canadian parent company? | No. Please review Paragraph 1.4.3 of the RFSQ. |

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| 8. | Transcribers located in the State of California. Paragraph 1.1 (Scope of Work) | Can our transcribers be located outside the State of California but within the United States? | No. Please refer to Paragraph 1.1 of the RFSQ. |
| 9. | Chinese dialect. Paragraph 2.7.2 of the Statement of Work | Can you provide more details on the Chinese dialect. Is it Mandarin Chinese or some other forms of Chinese. The Chinese language appears to have many dialects including Mandarin, Gan, Hakka, Min, Wu, Xiang and Cantonese? | There is not a need for a specific Chinese dialect. Requests for Chinese dialect transcriptions are on an as-needed basis and may include any of the dialects based on a case by case scenario. |
| 10. | | How often is Chinese transcription to be expected? | The service is requested as-needed. |
| 11. | | I have a question regarding the new bid that has been sent out and the pricing has not been increased. Can there be any reconsideration for us vendors that have worked so hard over these years to please the Sheriff's Department and the different departments? | No. The Department will not be considering a pay increase at this time. |