

OFFICE OF THE SHERIFF

COUNTY OF LOS ANGELES

HALL OF JUSTICE

ALEX VILLANUEVA, SHERIFF

October 12, 2022

Notice to Potential Respondents:

**BULLETIN NUMBER 1
REQUEST FOR QUALIFICATION (RFQ)
COMPUTER AIDED DISPATCH (CAD) SYSTEM SERVICES
RFQ NUMBER 499A-SH**

INTRODUCTION

The County of Los Angeles (County) Sheriff's Department (Department) is issuing this Request for Qualifications (RFQ) to solicit Statements of Qualifications (SOQ) from organizations that are qualified to provide a commercial off-the-shelf (COTS) Computer Aided Dispatch (CAD) and mobile computing solution, as well as long-term maintenance and support for the Department.

The County's current CAD solution is no longer meeting the needs of the Department. The new CAD solution will provide advanced functionality and allow the County to leverage system enhancements and support over the lifetime of the support agreement.

Companies with proven CAD software, demonstrated experience deploying that software in large complex 9-1-1 environments, and experience maintaining and supporting such systems are invited to respond to this RFQ.

This is a request for qualifications ONLY; this is not a solicitation. The County intends to release a Request for Proposals (RFP) in the near future. Responses to this RFQ will be reviewed to verify Respondent's qualifications to respond to the future RFP. Only those Respondents who have successfully proven that they meet the Minimum Mandatory Requirements (MMRs) will be notified by the County of the release of the future RFP. The determination of which companies meet the qualifications lies solely and exclusively with the County.

211 WEST TEMPLE STREET, LOS ANGELES, CALIFORNIA 90012

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RESPONDENT'S MINIMUM MANDATORY REQUIREMENTS

Interested and qualified Respondents that can demonstrate their ability and qualifications to successfully provide the required Services described in this RFQ, are invited to submit a Statement of Qualifications (SOQ), provided they meet the following Minimum Mandatory Requirements:

1. Respondent must be an established developer, proprietor, and provider of CAD systems and solutions which are currently in production use and being serviced by Respondent's maintenance program, at a minimum of three U.S. public safety/law enforcement agencies with an annual call volume of 300,000 or greater and staffed by 400 or more sworn officers. (In this context, 'agency' is defined as: 1) a single entity operating under a dispatch model utilizing a single enterprise installation of Respondent's CAD solution, or 2) a consortium of public safety entities operating under a dispatch model utilizing a single enterprise installation of Respondent's CAD solution.)

Respondent must complete and submit Exhibit 2 (Prospective Contractor's References) to this RFQ to verify this MMR. Note: All references must be in the United States or its territories.

2. Respondent must have successfully implemented its proprietary CAD solution, within the last three years, in at least three U.S. public safety/law enforcement agencies with an annual call volume of 300,000 or greater and staffed by 400 or more sworn officers. (A successful implementation is defined as one that has achieved final acceptance from the customer and is now in production use and is being serviced by Respondent's maintenance program.)

Respondent must provide references for all current agencies using Respondent's proprietary CAD Solution with appropriate contact information.

Respondent must complete and submit Exhibit 2 (Prospective Contractor's References) to this RFQ to verify this MMR.

3. If Respondent's compliance with a County contract has been reviewed by the Department of the Auditor-Controller within the last 10 years, then Respondent must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000, that are confirmed to be disallowed costs by the contracting County department, and remain unpaid for six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of County.

RFQ RELEASE

This RFQ will be accessible in electronic Portable Data File (PDF) format via the Department’s website at <http://shq.lasdnews.net/shq/contracts/info.html>.

RFQ TIMETABLE

The timetable for this RFQ is as follows:

- Release of RFQ 10/12/22
- Request for a Requirements Review Due 10/26/22
- Written Questions Due 10/28/22
- Questions and Answers Released 11/04/22
- **SOQs due by 3:00 P.M. (Pacific Time) 11/18/22**

The foregoing dates may be changed at any time at the sole discretion of the Department. All changes, as needed, will be made through an addendum and posted on the Department’s website at <http://www.shq.lasdnews.net/shq/contracts/info.html>. All potential Respondents are encouraged to monitor the above solicitation website for Bulletins, as they are posted, during the entire RFQ process.

RESPONSE METHOD

SOQs and questions regarding this RFQ should be addressed and delivered to:

Los Angeles County Sheriff’s Department
 Fiscal Administration – Contracts Unit
 211 W. Temple Street, 6th Floor West
 Los Angeles, California 90012
 E-mail address: amadera@lasd.org
 Attention: Alex Madera

SOQs must be enclosed in a sealed envelope, plainly marked in the upper left-hand corner with the name and address of Respondent and reference this RFQ as follows:

**“SOQ for Computer Aided Dispatch (CAD) System
 Services (RFQ 499A-SH)”**

It is the sole responsibility of the submitting Respondent to ensure that its response to this RFQ is received before the submission deadline. Respondents will bear all risks associated with delays in delivery by any person or entity, including the U.S. Mail.

SOQs received after the scheduled closing date and time for receipt of SOQs, as listed in Paragraph 5.0 (RFQ Timetable), will not be accepted. Timely hand-delivered SOQs are acceptable. No facsimile (fax) or electronic mail (e-mail) copies will be accepted.

If your firm does not respond to this RFQ on or before 3:00 p.m. P.S.T, Friday, November 18, 2022, the Department will presume your firm does not meet the requirements outlined herein, and/or is not interested in responding to a future RFP.

Notwithstanding, the County reserves the exclusive right to not accept any SOQs from any firm that fails to respond timely to this RFQ. Additionally, the County reserves the right to reject proposals for any future RFP from any entity who fails to respond to this RFQ, and/or any Respondent who fails to demonstrate that they have met all the qualifications (MMRs) to respond, pursuant to this RFQ.

Until the SOQ submission deadline, errors in SOQs may be corrected by a written request via email to withdraw the SOQ and submit another SOQ with mistakes corrected. Corrections will not be accepted once the deadline for submission of SOQs has passed.

Notwithstanding, the County in its sole discretion may waive any informality in a SOQ and/or request additional information, provided the sum and substance of the SOQ has been met.

Sincerely,

ALEX VILLANUEVA, SHERIFF

A handwritten signature in cursive script, appearing to read "Rick Cavataio".

Rick Cavataio, Director
Fiscal Administration Bureau