Los Angeles County

SHERIFF'S DEPARTMENT

COURT SERVICES DIVISION
PUBLIC DATA SHARING

SHERIFF ALEX VILLANUEVA

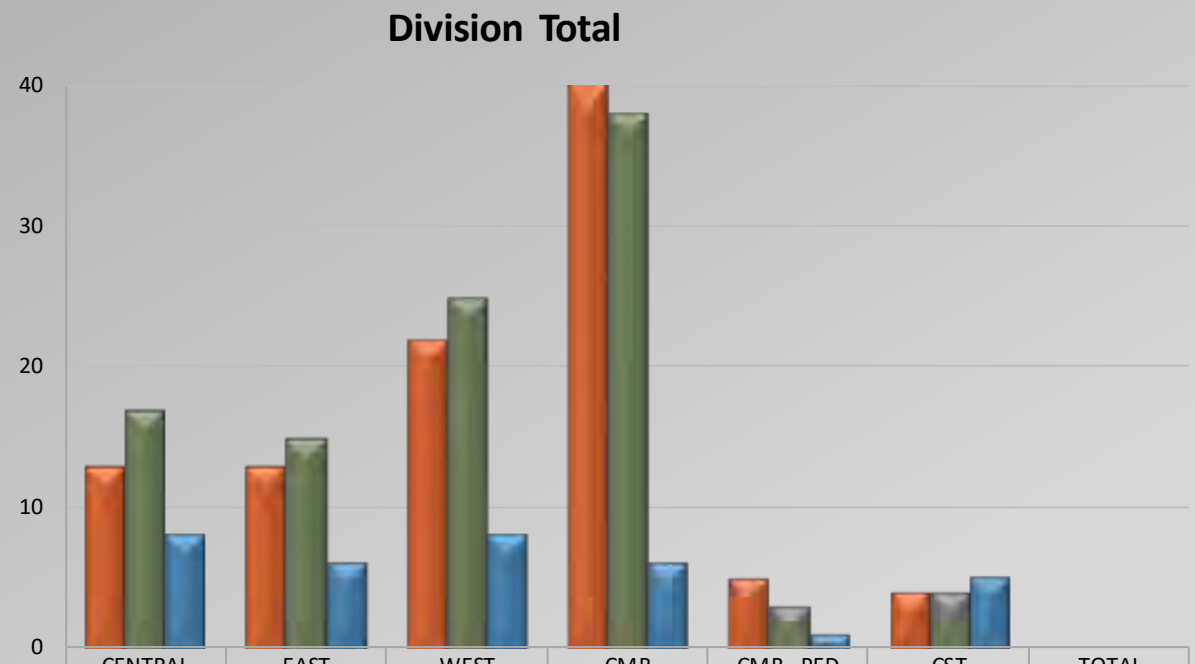
Capturing Data for the following time periods:
January 2018 – December 2018
January 2019 – December 2019
January 2020 – December 2020

Watch Commander Service Comment Report

Complaints – Personnel & Service

Court Services Division

Watch Commander Service Comment Report
Complaints – Personnel & Service
Court Services Division

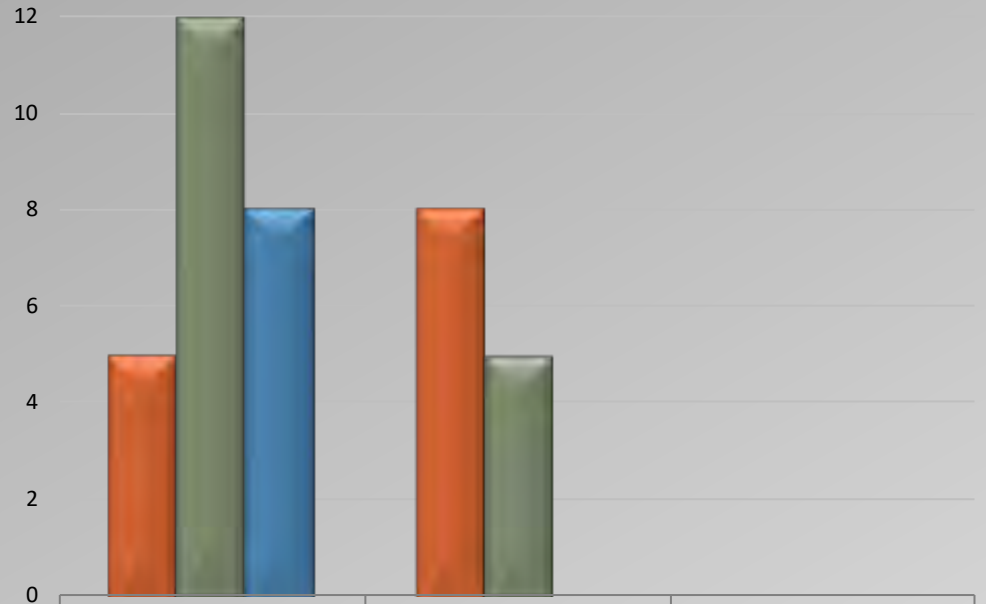


	CENTRAL	EAST	WEST	CMB	CMB - PED	CST	TOTAL
Jan 2018 - Dec 2018	13	13	22	40	5	4	97
Jan 2019 - Dec 2019	17	15	25	38	3	4	102
Jan 2020 - Dec 2020	8	6	8	6	1	5	34
% Chg 2019 to 2020	-52.94%	-60.00%	-68.00%	-84.21%	-66.67%	25.00%	-66.67%

Data provided by each bureau's office as of 01/25/2021

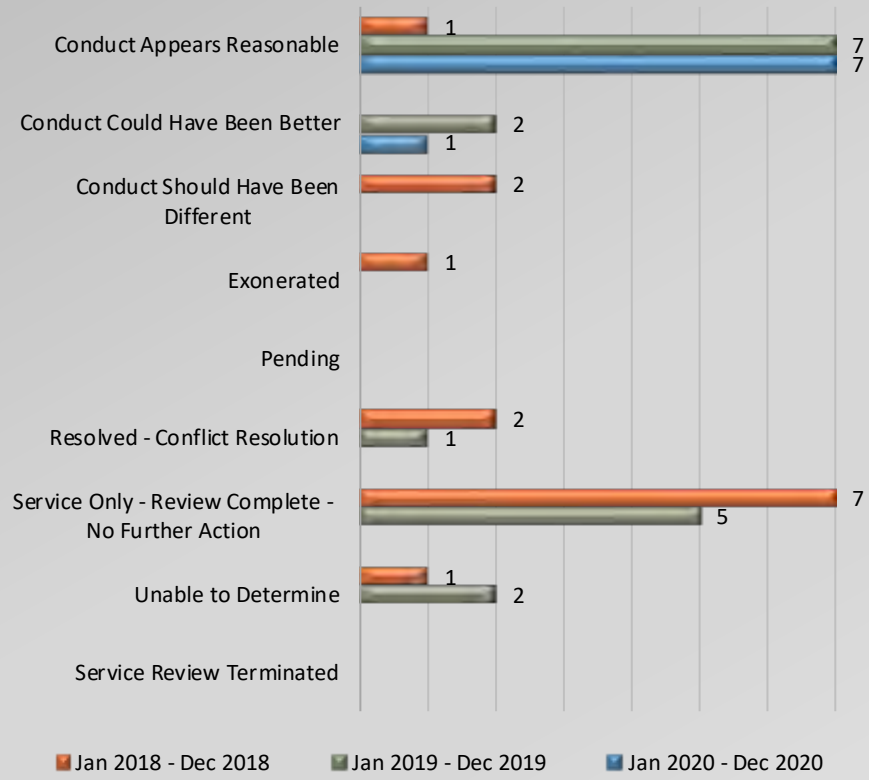
Watch Commander Service Comment Report
Complaints – Personnel & Service
Central Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2018 - Dec 2018	5	8	13
Jan 2019 - Dec 2019	12	5	17
Jan 2020 - Dec 2020	8	0	8
% Chg 2019 to 2020	-33.33%	-100.00%	-52.94%

Dispositions

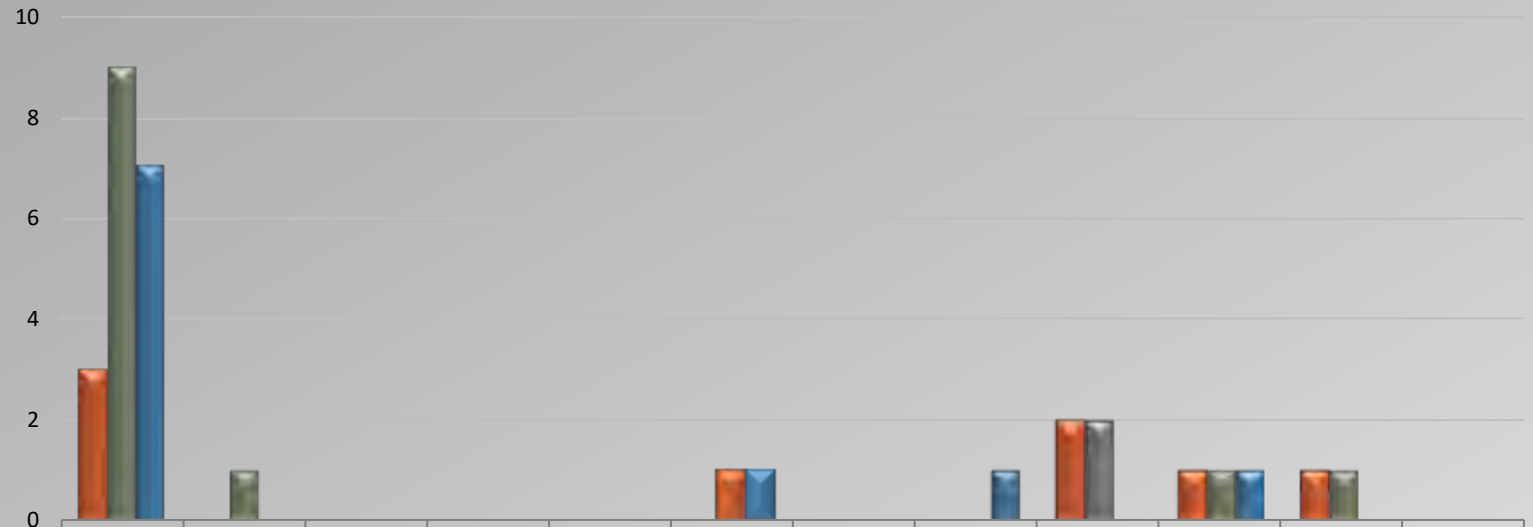


Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

Data provided by each bureau's office as of 01/25/2021

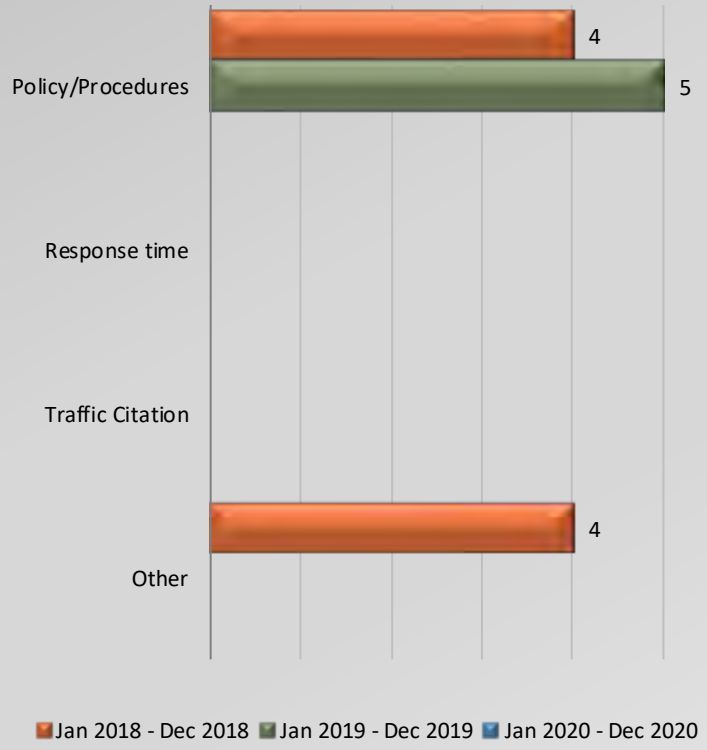
Watch Commander Service Comment Report
Complaints – Personnel & Service
Central Bureau

Personnel Complaints By Category



	Discourtesy	Dishonesty	Unreason. Force	Improper Det., Search, Arrest	Improper Tactics	Neglect of Duty	Operation of Vehicles	Off Duty Conduct	Harassment	Discrim.	Person - Other	Total
Jan 2018 - Dec 2018	3	0	0	0	0	0	0	0	2	1	1	7
Jan 2019 - Dec 2019	9	1	0	0	0	1	0	0	2	1	1	15
Jan 2020 - Dec 2020	7	0	0	0	0	1	0	1	0	1	0	10

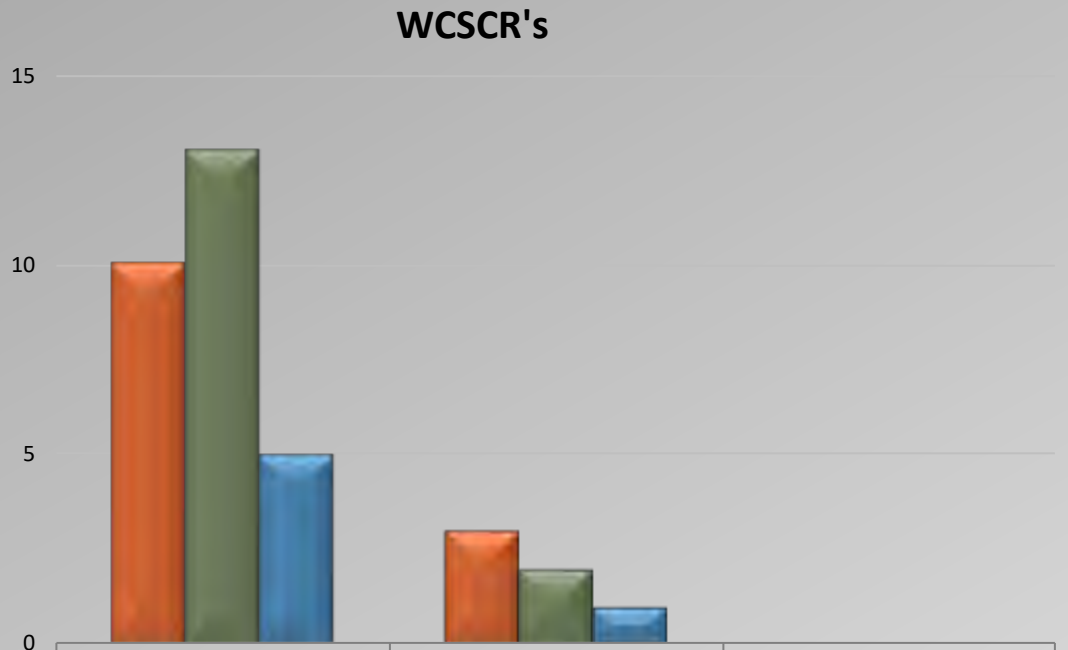
Service Complaints By Category



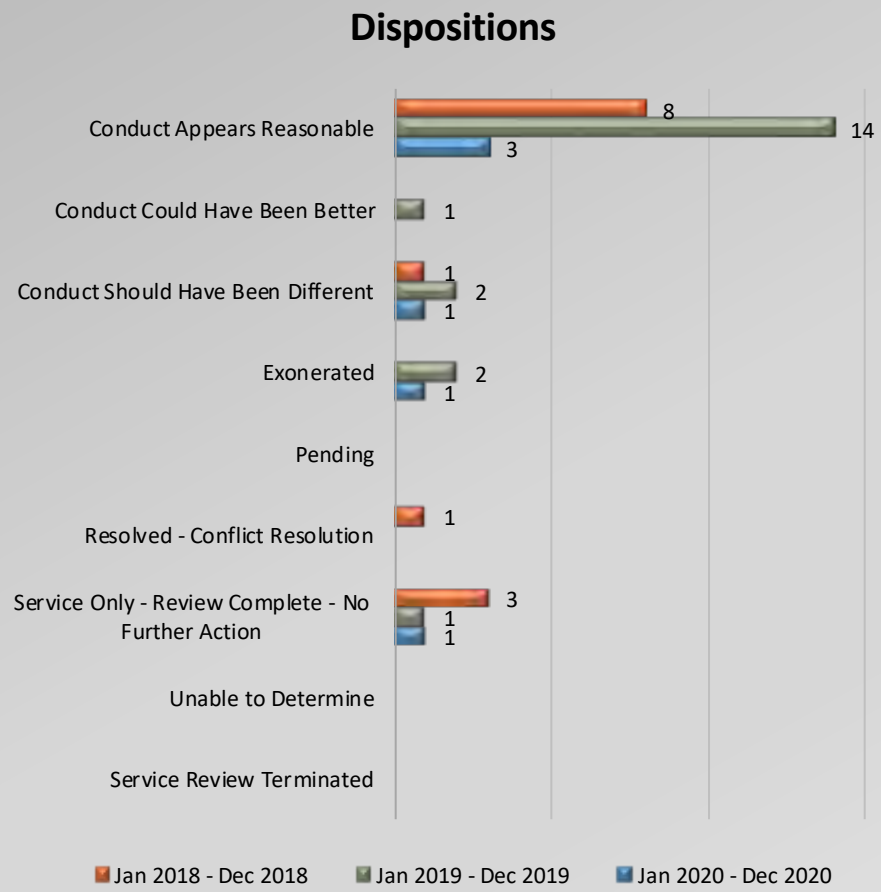
Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/25/2021

Watch Commander Service Comment Report Complaints – Personnel & Service

East Bureau



	Personnel Complaints	Service Complaints	Total
Jan 2018 - Dec 2018	10	3	13
Jan 2019 - Dec 2019	13	2	15
Jan 2020 - Dec 2020	5	1	6
% Chg 2019 to 2020	-61.54%	-50.00%	-60.00%

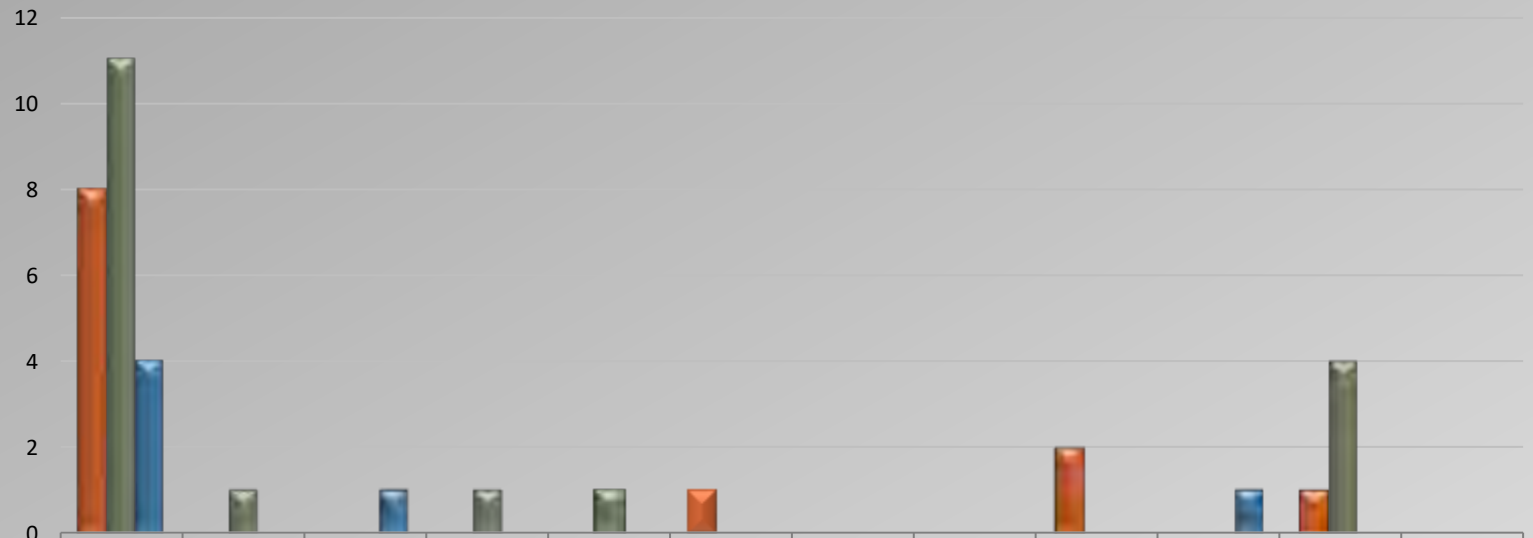


Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

Data provided by each bureau's office as of 01/25/2021

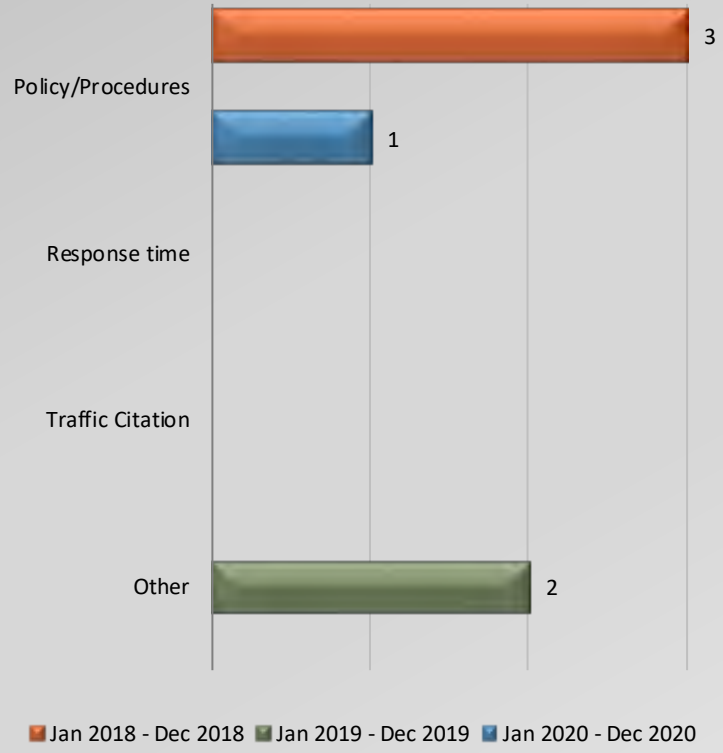
Watch Commander Service Comment Report
Complaints – Personnel & Service
East Bureau

Personnel Complaints By Category



	Discourtesy	Dishonesty	Unreason. Force	Improper Det., Search, Arrest	Improper Tactics	Neglect of Duty	Operation of Vehicles	Off Duty Conduct	Harassment	Discrim.	Person - Other	Total
Jan 2018 - Dec 2018	8	0	0	0	0	1	0	0	2	0	1	12
Jan 2019 - Dec 2019	11	1	0	1	1	0	0	0	0	0	4	18
Jan 2020 - Dec 2020	4	0	1	0	0	0	0	0	0	1	0	6

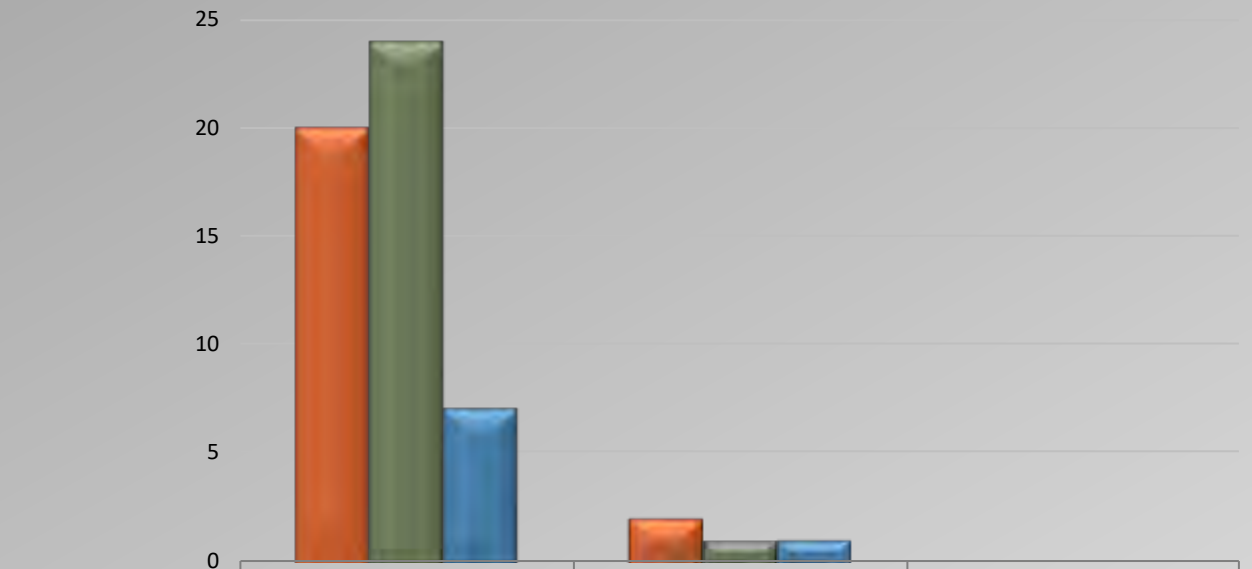
Service Complaints By Category



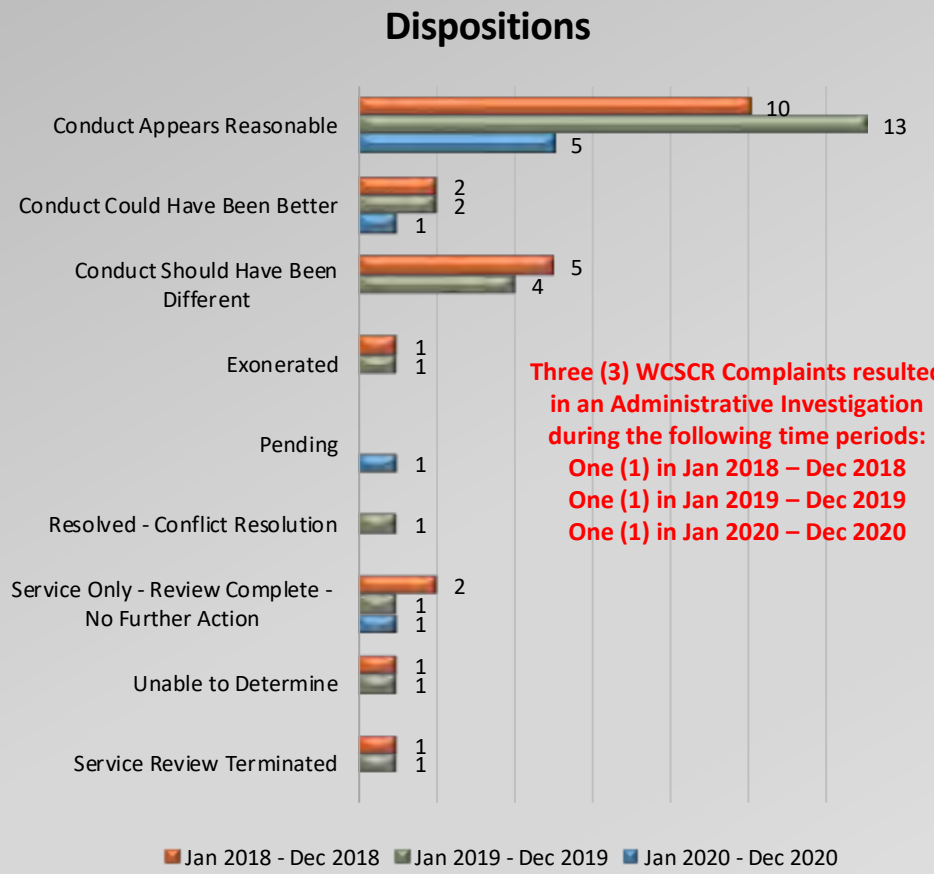
Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/25/2021

Watch Commander Service Comment Report Complaints – Personnel & Service

West Bureau



	Personnel Complaints	Service Complaints	Total
Jan 2018 - Dec 2018	20	2	22
Jan 2019 - Dec 2019	24	1	25
Jan 2020 - Dec 2020	7	1	8
% Chg 2019 to 2020	-70.83%	0.00%	-68.00%



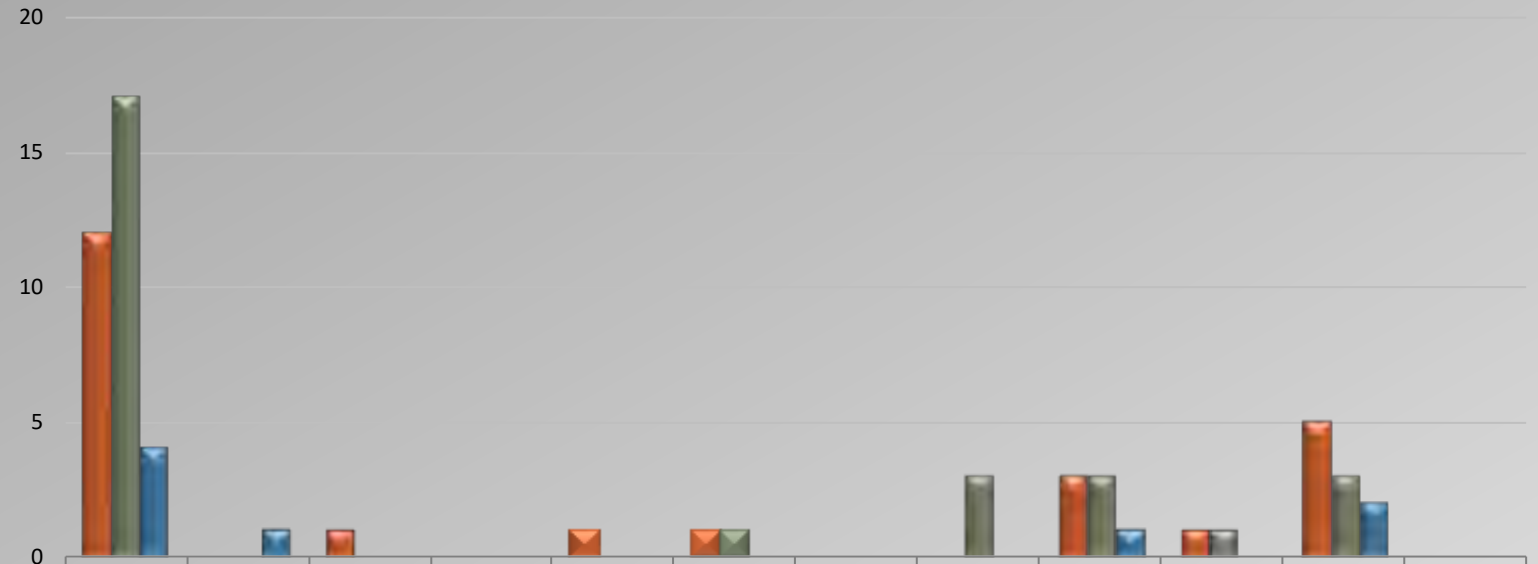
Three (3) WCSCR Complaints resulted in an Administrative Investigation during the following time periods:
One (1) in Jan 2018 – Dec 2018
One (1) in Jan 2019 – Dec 2019
One (1) in Jan 2020 – Dec 2020

Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

Data provided by each bureau's office as of 01/25/2021

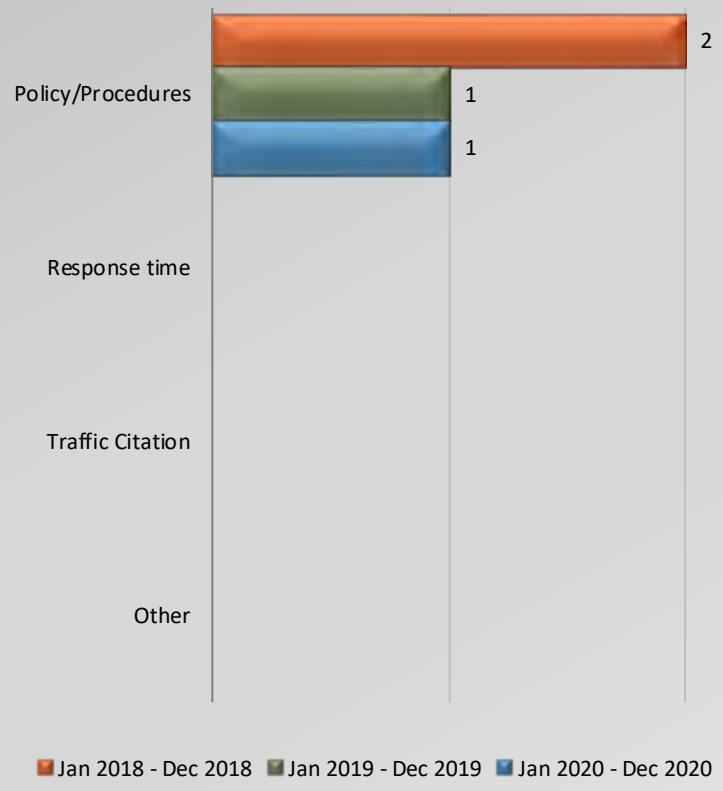
Watch Commander Service Comment Report
Complaints – Personnel & Service
West Bureau

Personnel Complaints By Category



	Discourtesy	Dishonesty	Unreason. Force	Improper Det., Search, Arrest	Improper Tactics	Neglect of Duty	Operation of Vehicles	Off Duty Conduct	Harassment	Discrim.	Person - Other	Total
Jan 2018 - Dec 2018	12	0	1	0	1	1	0	0	3	1	5	24
Jan 2019 - Dec 2019	17	0	0	0	0	1	0	3	3	1	3	28
Jan 2020 - Dec 2020	4	1	0	0	0	0	0	0	1	0	2	8

Service Complaints By Category

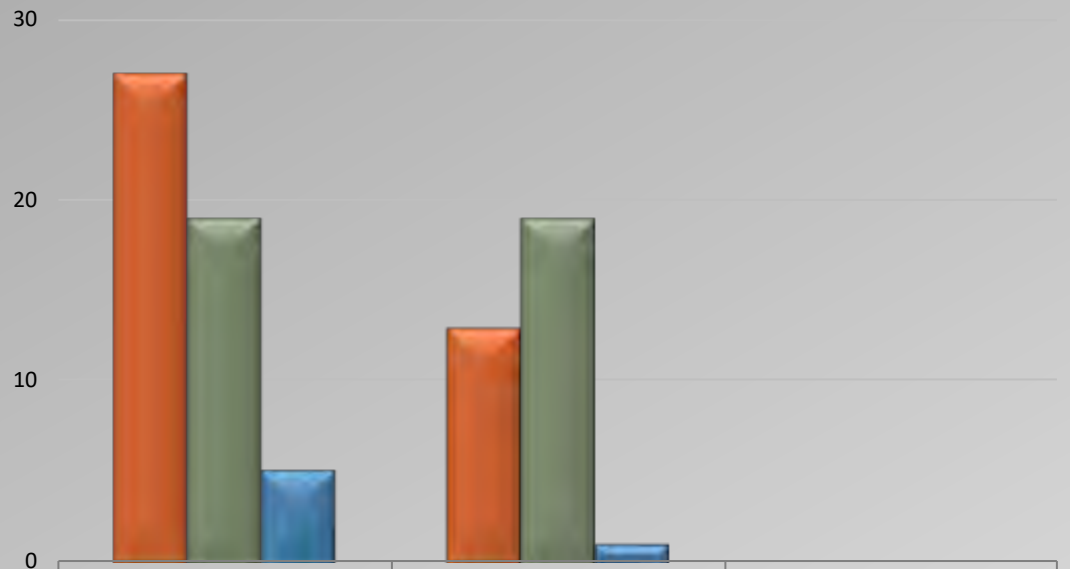


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/25/2021

Watch Commander Service Comment Report Complaints – Personnel & Service

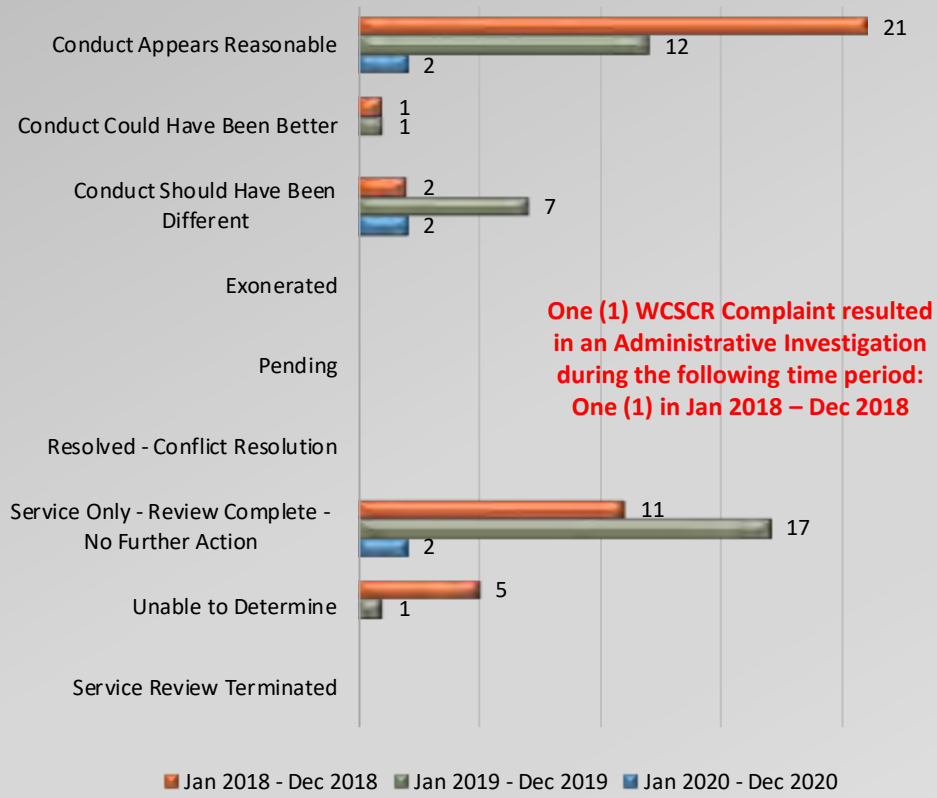
Civil Management Bureau

WCSCR's



	Personnel Complaints	Service Complaints	Total
Jan 2018 - Dec 2018	27	13	40
Jan 2019 - Dec 2019	19	19	38
Jan 2020 - Dec 2020	5	1	6
% Chg 2019 to 2020	-73.68%	-94.74%	-84.21%

Dispositions



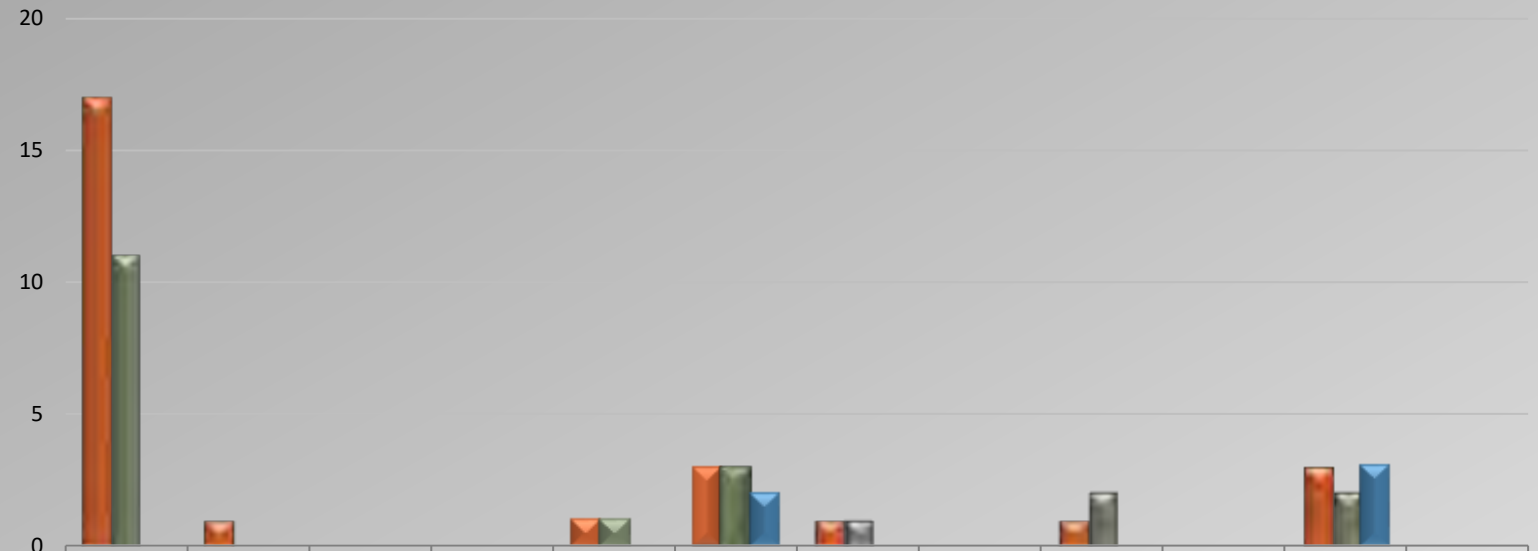
One (1) WCSCR Complaint resulted in an Administrative Investigation during the following time period: One (1) in Jan 2018 – Dec 2018

Total number of dispositions may not match total number of complaints as each complaint form may have more than one named personnel on it.

Data provided by each bureau's office as of 01/25/2021

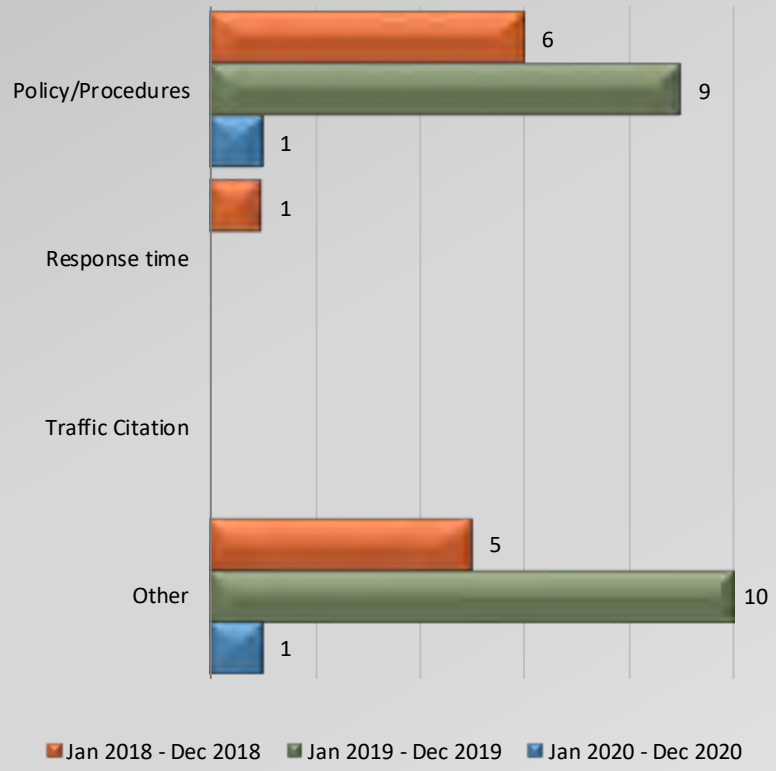
Watch Commander Service Comment Report
Complaints – Personnel & Service
Civil Management Bureau

Personnel Complaints By Category



	Discourtesy	Dishonesty	Unreason. Force	Improper Det., Search, Arrest	Improper Tactics	Neglect of Duty	Operation of Vehicles	Off Duty Conduct	Harassment	Discrim.	Person - Other	Total
Jan 2018 - Dec 2018	17	1	0	0	1	3	1	0	1	0	3	27
Jan 2019 - Dec 2019	11	0	0	0	1	3	1	0	2	0	2	20
Jan 2020 - Dec 2020	0	0	0	0	0	2	0	0	0	0	3	5

Service Complaints By Category

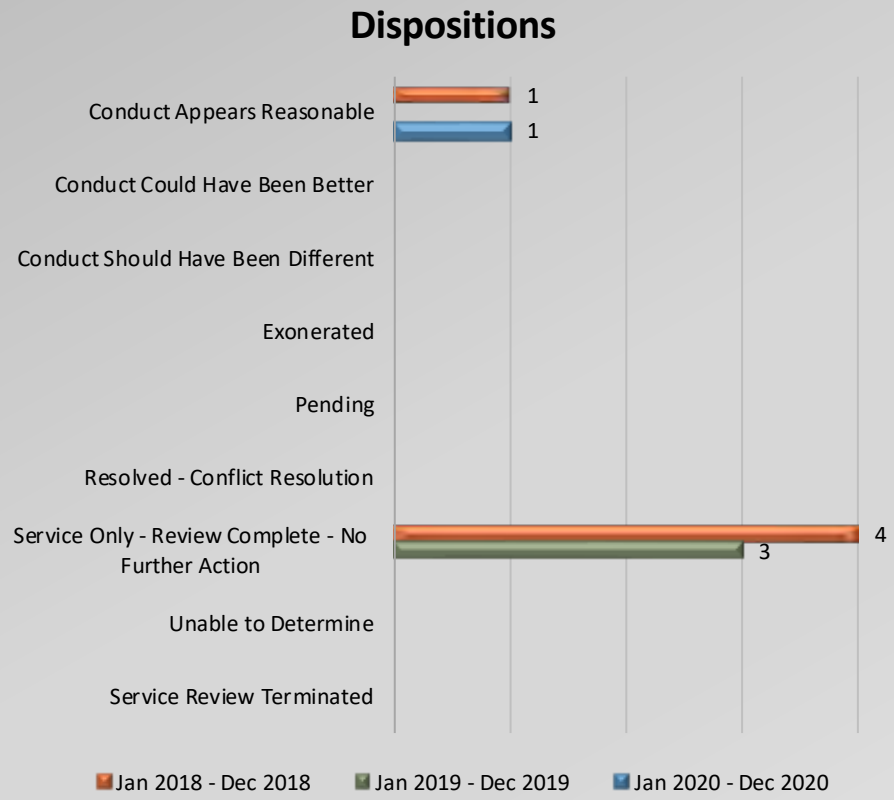


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/25/2021

Watch Commander Service Comment Report Complaints – Personnel & Service

Civil Management Bureau – Parking Enforcement Detail

	Personnel Complaints	Service Complaints	Total
Jan 2018 - Dec 2018	2	3	5
Jan 2019 - Dec 2019	0	3	3
Jan 2020 - Dec 2020	1	0	1
% Chg 2019 to 2020	100.00%	-100.00%	-66.67%



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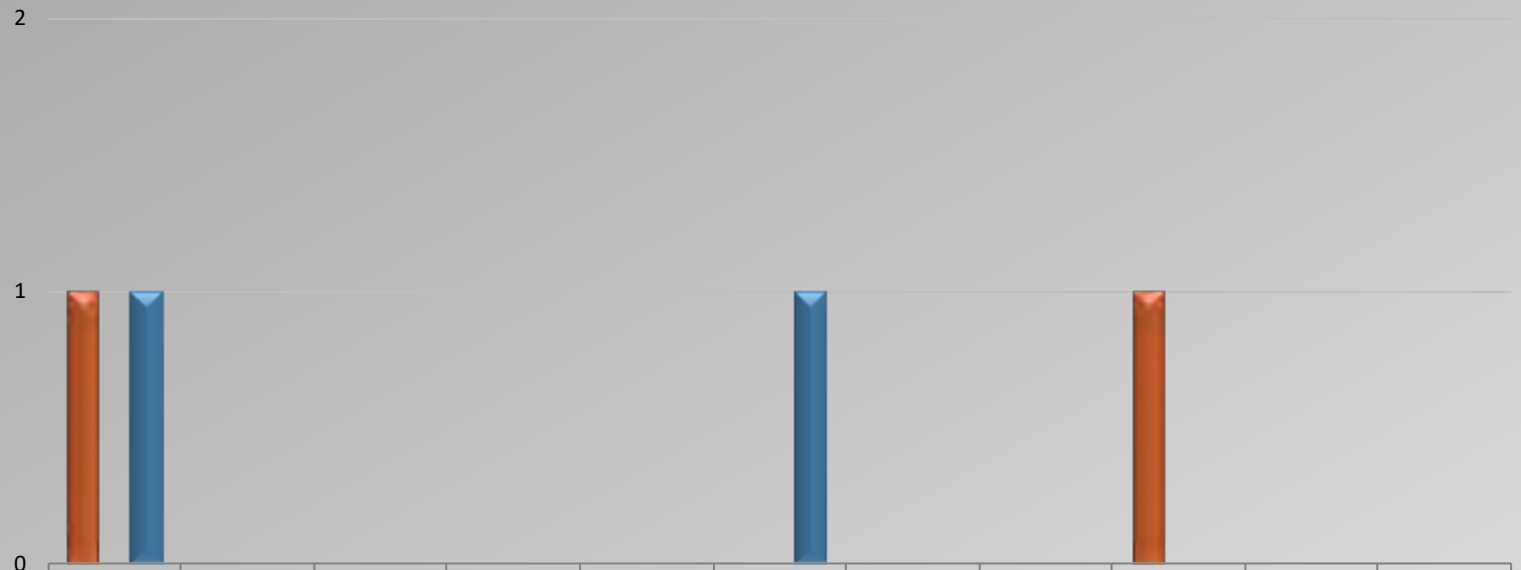
Data provided by each bureau's office as of 01/25/2021

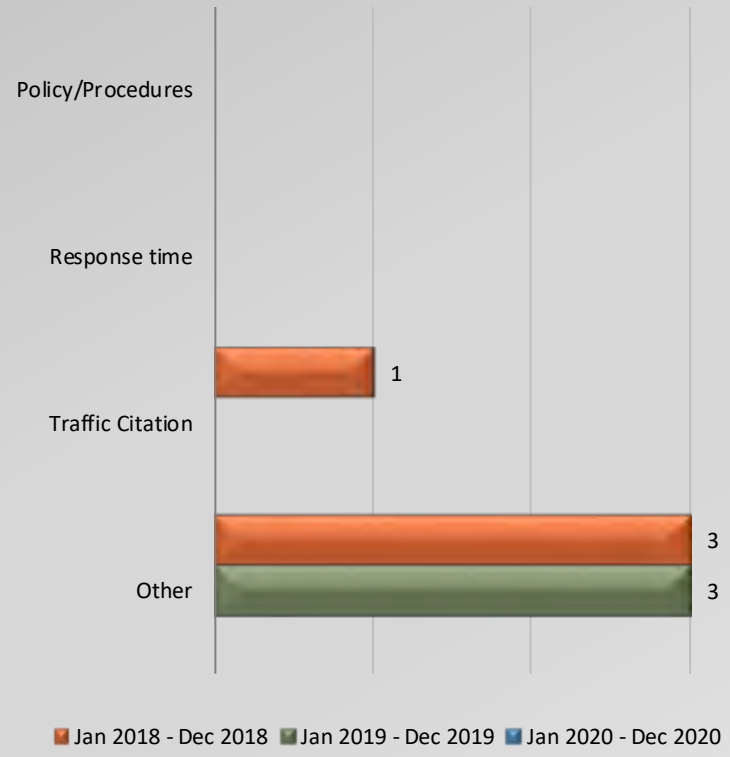
Watch Commander Service Comment Report
Complaints – Personnel & Service
Civil Management Bureau - Parking Enforcement Detail

Personnel Complaints By Category



	Discourtesy	Dishonesty	Unreason. Force	Improper Det., Search, Arrest	Improper Tactics	Neglect of Duty	Operation of Vehicles	Off Duty Conduct	Harassment	Discrim.	Person - Other
Jan 2018 - Dec 2018	1	0	0	0	0	0	0	0	1	0	0
Jan 2019 - Dec 2019	0	0	0	0	0	0	0	0	0	0	0
Jan 2020 - Dec 2020	1	0	0	0	0	1	0	0	0	0	0

Service Complaints By Category

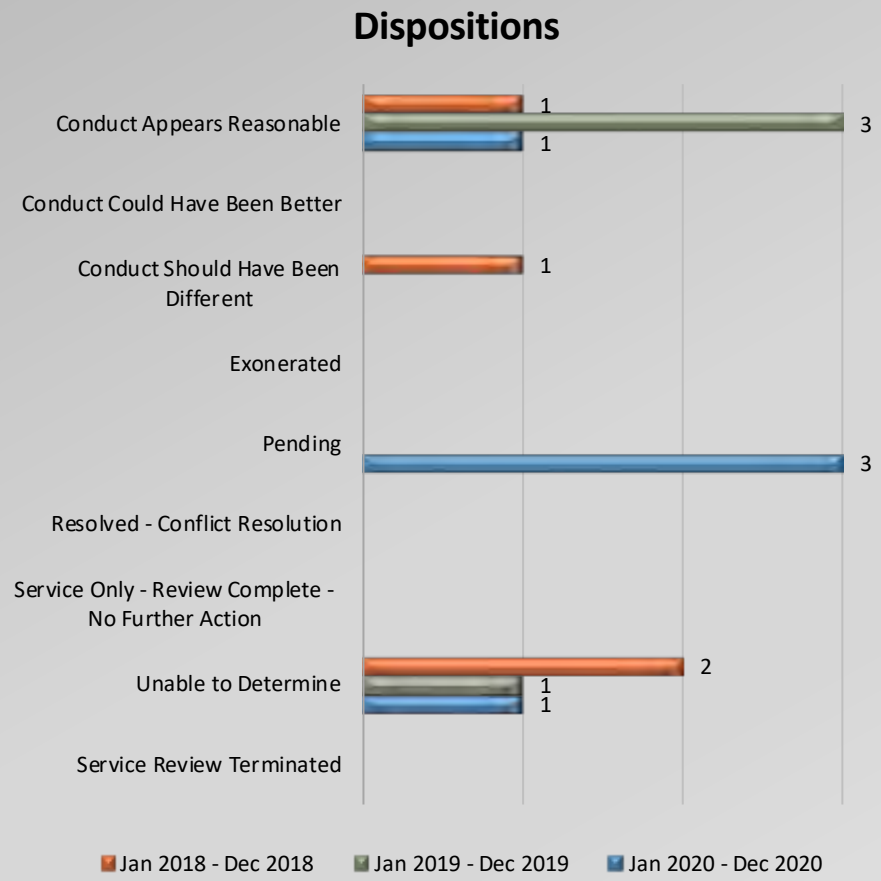


Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/25/2021

Watch Commander Service Comment Report Complaints – Personnel & Service

Transportation Bureau

	Personnel Complaints	Service Complaints	Total
Jan 2018 - Dec 2018	4	0	4
Jan 2019 - Dec 2019	4	0	4
Jan 2020 - Dec 2020	4	1	5
% Chg 2019 to 2020	0.00%	100.00%	25.00%



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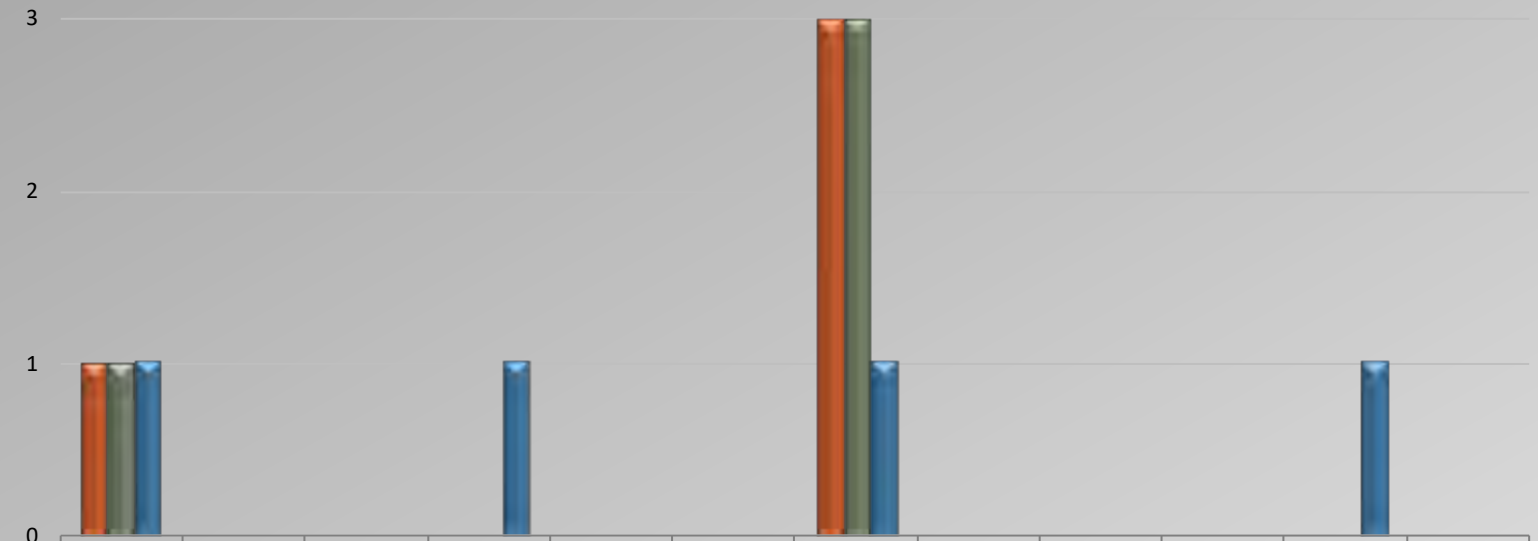
Data provided by each bureau's office as of 01/25/2021

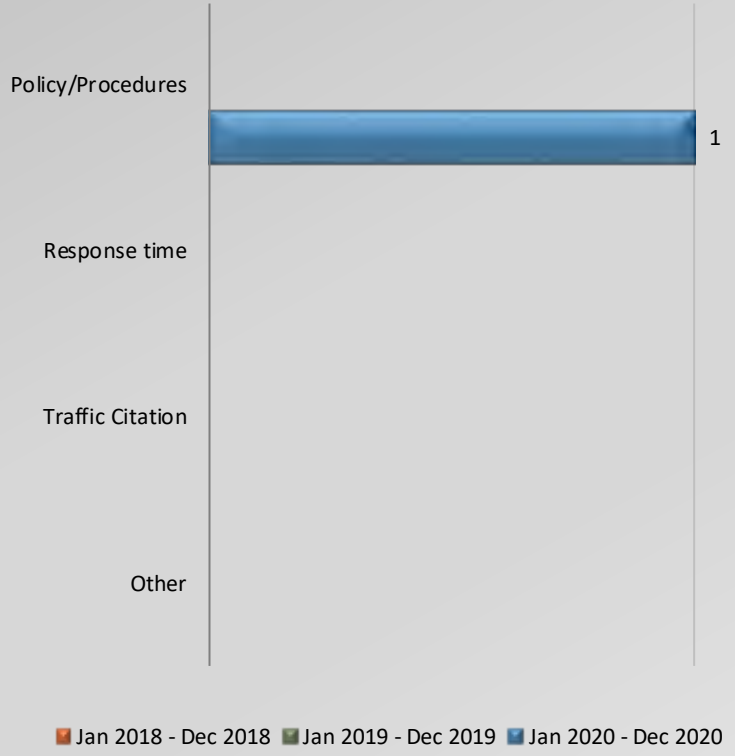
Watch Commander Service Comment Report
Complaints – Personnel & Service
Transportation Bureau

Personnel Complaints By Category



	Discourtesy	Dishonesty	Unreason. Force	Improper Det., Search, Arrest	Improper Tactics	Neglect of Duty	Operation of Vehicles	Off Duty Conduct	Harassment	Discrim.	Person - Other	Total
Jan 2018 - Dec 2018	1	0	0	0	0	0	3	0	0	0	0	4
Jan 2019 - Dec 2019	1	0	0	0	0	0	3	0	0	0	0	4
Jan 2020 - Dec 2020	1	0	0	1	0	0	1	0	0	0	1	4

Service Complaints By Category



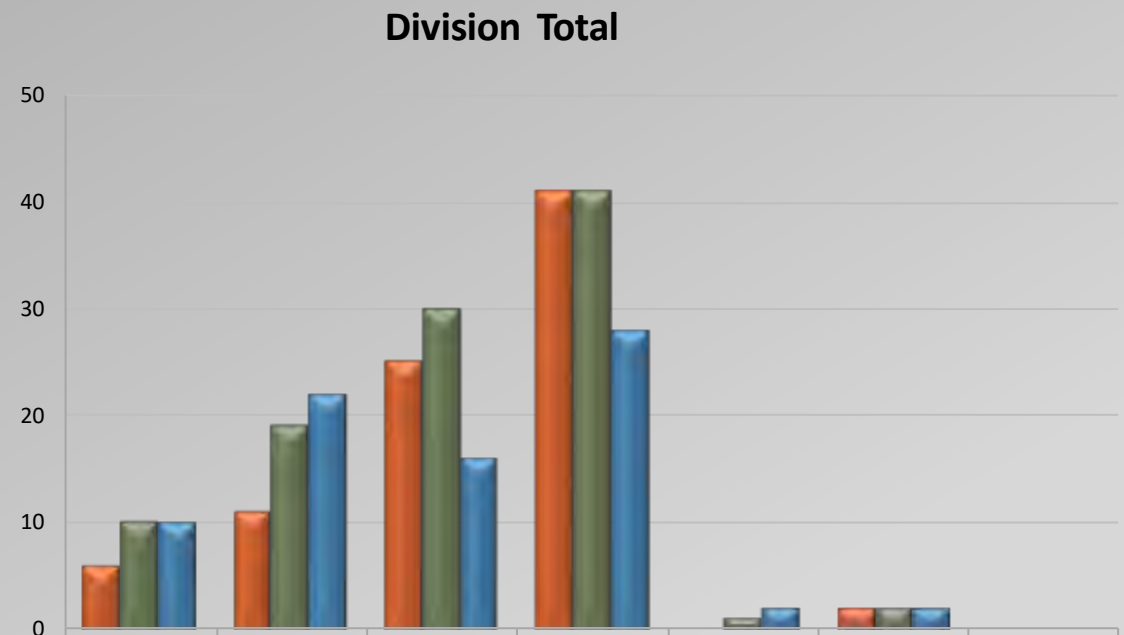
Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data provided by each bureau's office as of 01/25/2021

Watch Commander Service Comment Report

Public Commendations

Court Services Division

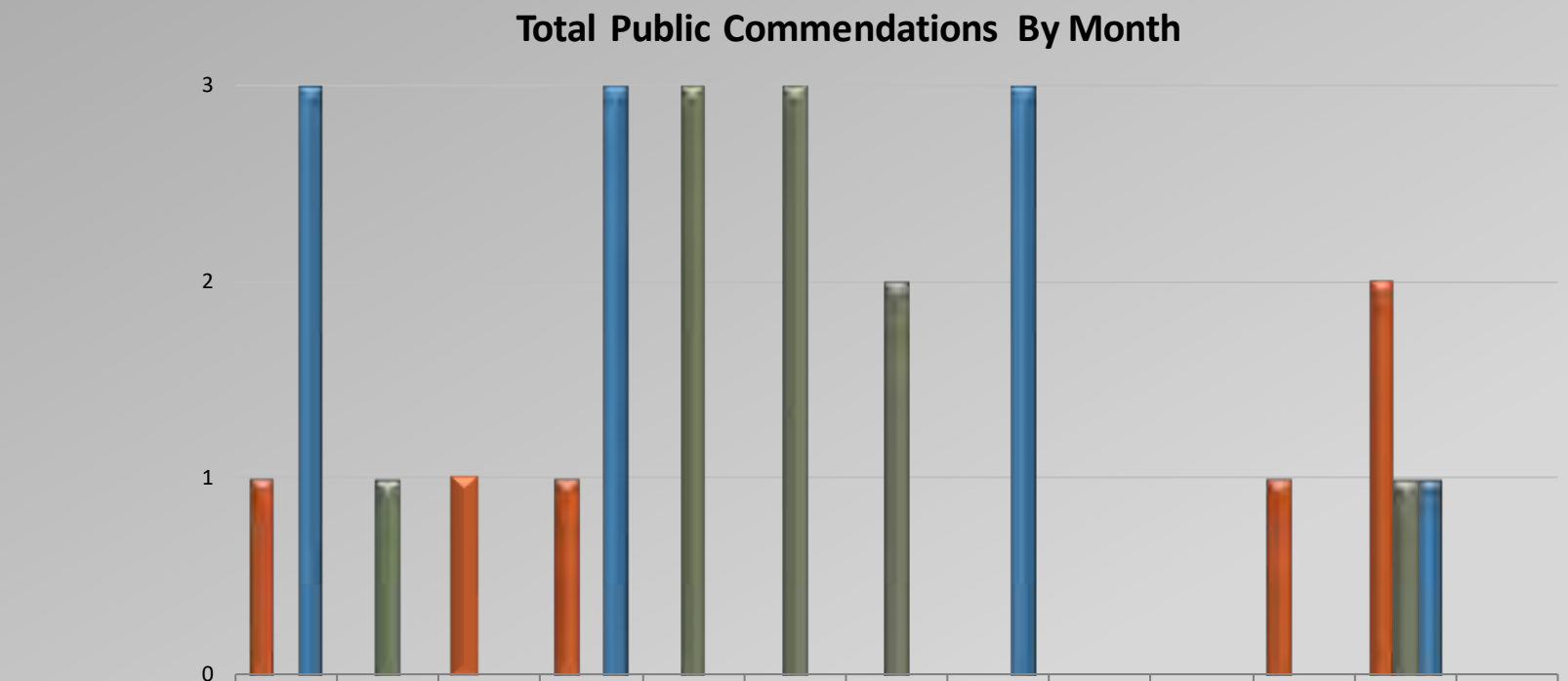
Watch Commander Service Comment Report
Public Commendations
Court Services Division



	CENTRAL	EAST	WEST	CMB	CMB - PED	CST	TOTAL
Jan 2018 - Dec 2018	6	11	25	41	0	2	85
Jan 2019 - Dec 2019	10	19	30	41	1	2	103
Jan 2020 - Dec 2020	10	22	16	28	2	2	80
% Chg 2019 to 2020	0.00%	15.79%	-46.67%	-31.71%	100.00%	0.00%	-22.33%

Data provided by each bureau's office as of 01/25/2021

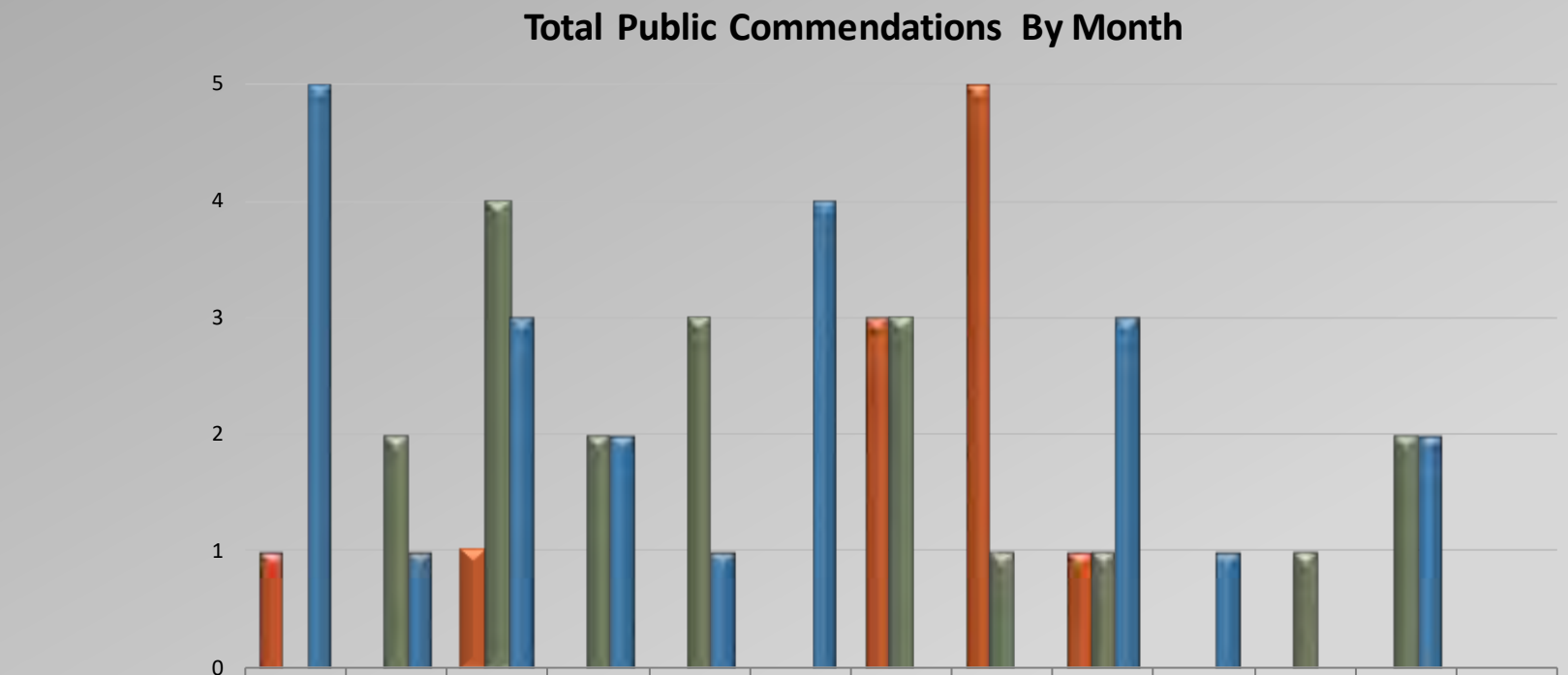
Watch Commander Service Comment Report
Public Commendations
Central Bureau



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Jan 2018 - Dec 2018	1	0	1	1	0	0	0	0	0	0	1	2	6
Jan 2019 - Dec 2019	0	1	0	0	3	3	2	0	0	0	0	1	10
Jan 2020 - Dec 2020	3	0	0	3	0	0	0	3	0	0	0	1	10
% Chg 2019 to 2020	300.00%	-100.00%	0.00%	300.00%	-100.00%	-100.00%	-100.00%	300.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Data provided by each bureau's office as of 01/25/2021

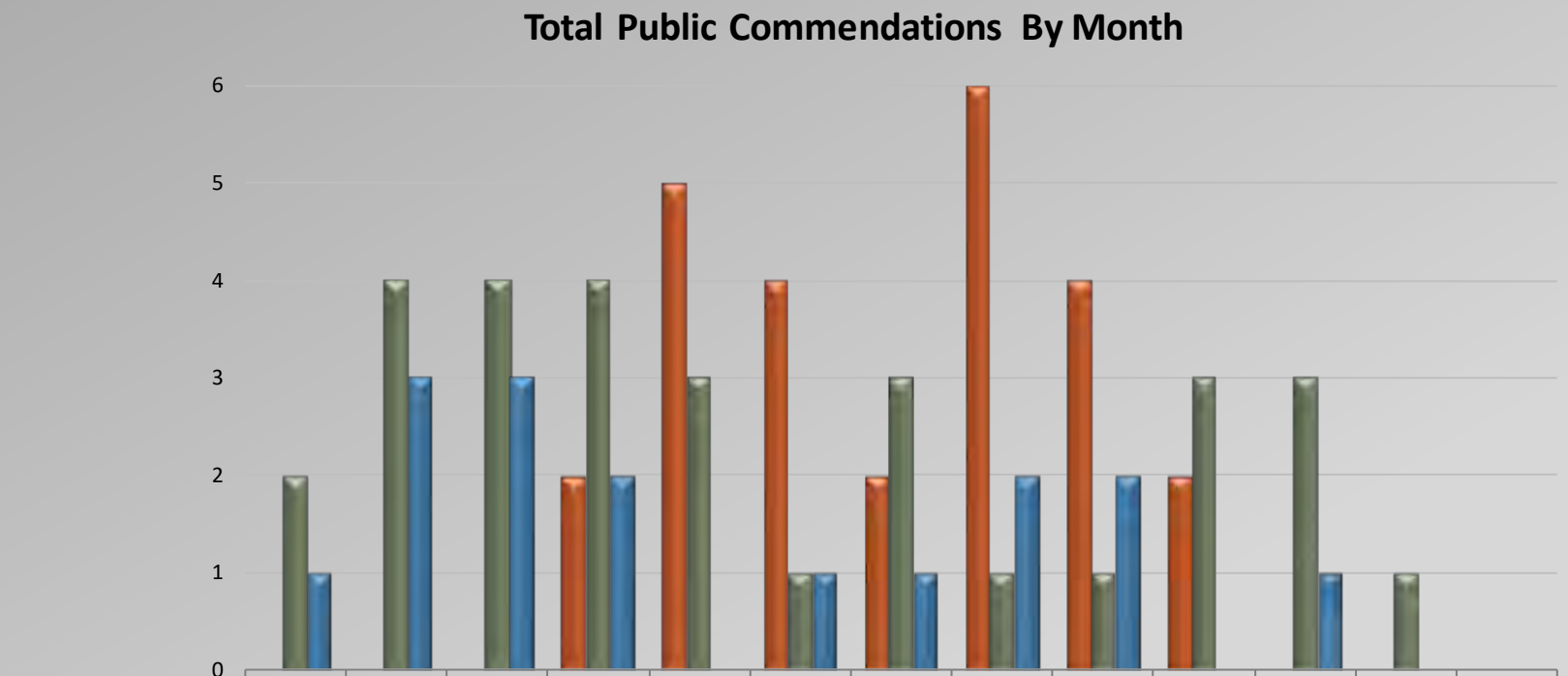
Watch Commander Service Comment Report
Public Commendations
East Bureau



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Jan 2018 - Dec 2018	1	0	1	0	0	0	3	5	1	0	0	0	11
Jan 2019 - Dec 2019	0	2	4	2	3	0	3	1	1	0	1	2	19
Jan 2020 - Dec 2020	5	1	3	2	1	4	0	0	3	1	0	2	22
% Chg 2019 to 2020	500.00%	-50.00%	-25.00%	0.00%	-66.67%	400.00%	-100.00%	-100.00%	200.00%	100.00%	-100.00%	0.00%	15.79%

Data provided by each bureau's office as of 01/25/2021

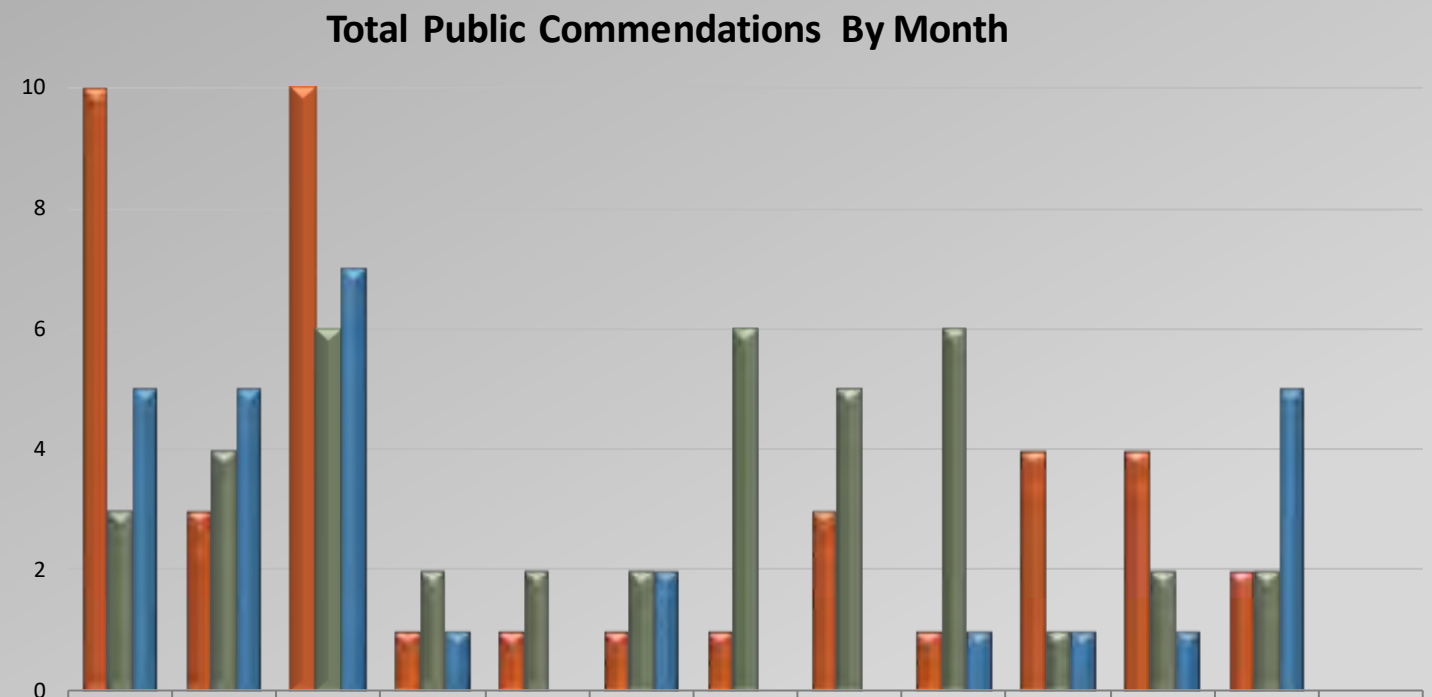
Watch Commander Service Comment Report
Public Commendations
West Bureau



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Jan 2018 - Dec 2018	0	0	0	2	5	4	2	6	4	2	0	0	25
Jan 2019 - Dec 2019	2	4	4	4	3	1	3	1	1	3	3	1	30
Jan 2020 - Dec 2020	1	3	3	2	0	1	1	2	2	0	1	0	16
% Chg 2019 to 2020	-50.00%	-25.00%	-25.00%	-50.00%	-100.00%	0.00%	-66.67%	100.00%	100.00%	-100.00%	-66.67%	-100.00%	-46.67%

Data provided by each bureau's office as of 01/25/2021

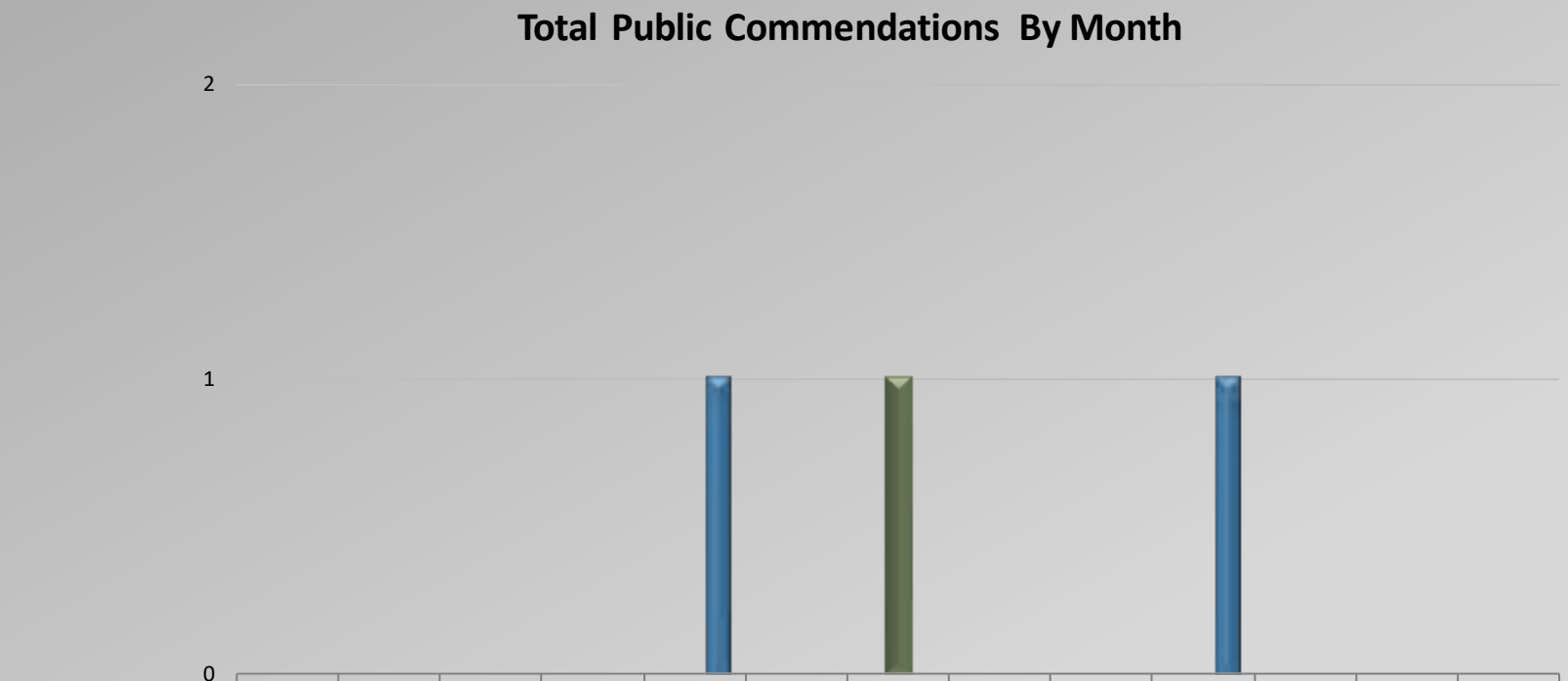
Watch Commander Service Comment Report
Public Commendations
Civil Management Bureau



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Jan 2018 - Dec 2018	10	3	10	1	1	1	1	3	1	4	4	2	41
Jan 2019 - Dec 2019	3	4	6	2	2	2	6	5	6	1	2	2	41
Jan 2020 - Dec 2020	5	5	7	1	0	2	0	0	1	1	1	5	28
% Chg 2019 to 2020	66.67%	25.00%	16.67%	-50.00%	-100.00%	0.00%	-100.00%	-100.00%	-83.33%	0.00%	-50.00%	150.00%	-31.71%

Data provided by each bureau's office as of 01/25/2021

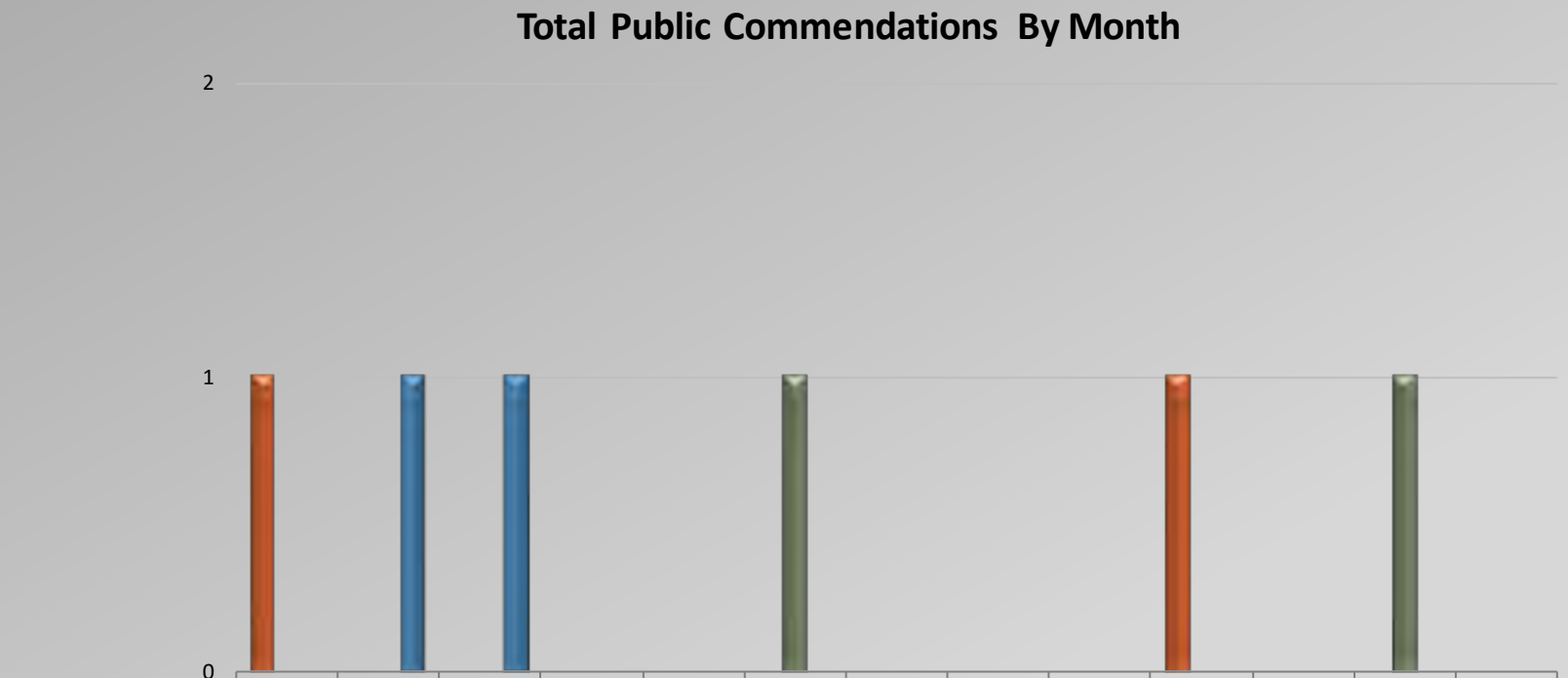
Watch Commander Service Comment Report
Public Commendations
Civil Management Bureau – Parking Enforcement Detail



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Jan 2018 - Dec 2018	0	0	0	0	0	0	0	0	0	0	0	0	0
Jan 2019 - Dec 2019	0	0	0	0	0	0	1	0	0	0	0	0	1
Jan 2020 - Dec 2020	0	0	0	0	1	0	0	0	0	1	0	0	2
% Chg 2019 to 2020	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	-100.00%	0.00%	0.00%	100.00%	0.00%	0.00%	100.00%

Data provided by each bureau's office as of 01/25/2021

Watch Commander Service Comment Report
Public Commendations
Transportation Bureau



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Jan 2018 - Dec 2018	1	0	0	0	0	0	0	0	0	1	0	0	2
Jan 2019 - Dec 2019	0	0	0	0	0	1	0	0	0	0	0	1	2
Jan 2020 - Dec 2020	0	1	1	0	0	0	0	0	0	0	0	0	2
% Chg 2019 to 2020	0.00%	100.00%	100.00%	0.00%	0.00%	-100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	-100.00%	0.00%

Data provided by each bureau's office as of 01/25/2021